

Sarulatha Anbu

IT Consultant

Experienced IT professional in Full-Stack Web Development and also in Salesforce CRM with a demonstrated history of working in the Information Technology. Skilled in Salesforce Development & Administration, IT Consulting. Strong information technology professional with a Bachelor of Engineering.



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SKILLS

Salesforce support and solutions

Database Management

Reporting And Analytics

Salesforce Lightning

CRM

Data Loader

Workflow & Approvals

Reports Validation Rules

User management

Risk Management

SAP BI

Technical Analysis

Effective Time Management

API Development

Heroku

Docker

Web Development

HTML/CSS

ReactJS

Node.js

MSSQL

Firebase

JSON

Git

Netlify

jQuery



WORK EXPERIENCE

Salesforce Administrator

HumanAid

09/2021 - Present

Copenhagen

Achievements/Tasks

- Developed reports, dashboards, and processes to continuously monitor data quality and integrity
- Analyzed current processes and made recommendations for automated notifications to Sales Reps and when outstanding invoices need attention, standardised sales reps reports
- Assisted users with report design and management. Work with Time Warner team to integrate online initiatives into the database

Salesforce Administrator Intern

VMware Inc.

02/2021 - 07/2021

Remote

Achievements/Tasks

- Analysed business requirements and resolved case requests including configuration of users profiles, permission sets, public groups, roles, record types, queues, reports, dashboards, and identification of bugs
- Customized the Dashboards to track usage for productivity and performance of business centers and their sales teams
- Configured page layouts, workflows, document templates, record types, & data fields

Cruise Agent

DMC and SMS Sea Shore Operations

04/2018 - 10/2019

Copenhagen

Achievements/Tasks

- Complete passenger's check-in & boarding procedures
- Monitored customer arrivals, departures and making public announcements
- Coordinated with Crews & provided needed support to customers



WORK EXPERIENCE

Project Coordinator

Maagnus IT Solutions

08/2010 - 01/2012

Chennai, India

Achievements/Tasks

- Oversaw and coordinated day to day projects deliverables. Worked closely with Team to plan, prepare, track & monitor.
- Prepare necessary project documents, financial & progress reports. Coordinate & communicate status to stakeholders.
- Performed general office support & administrative tasks. Worked with team, developed test cases & deployed of new apps.

Frontend Developer

Comet Softwares

06/2009 - 06/2010

Chennai, India

Achievements/Tasks

- Worked tightly with project management and front-end development on MVC projects such as the company website and a kiosk solution
- I also worked on developing customized HTML forms and mobile friendly forms based on SharePoint
- Provided UX consultancy for in-house developed products on mobile friendly and graphic assistance for company's social media branding



EDUCATION

Bachelor of Engineering in Information Technology

Anna University

08/2002 - 06/2006

Chennai, India

PD3 Danish Language

København SprogCenter

2017 - 2018

Copenhagen



CERTIFICATES

Salesforce Certified Administrator (SCA) (02/2021)

SAP Certified Application Professional - Business Intelligence with SAP BW 7.3 & SAP BI 4.0 (06/2011)

Web Developmet Bootcamp (2019)



PERSONAL PROJECTS

Meal Sharing App (2021)

- <https://meal-sharing-saru.herokuapp.com/>

Interior Design Webshop (2021)

- <https://staging-webshop-class18-fp.herokuapp.com/>



LANGUAGES

English
Full Professional Proficiency

Danish
Professional Working Proficiency

Tamil
Native or Bilingual Proficiency



VOLUNTEER EXPERIENCE

Promoter

Save the Children Denmark

2018 - 12/2019

Copenhagen

Tasks/Achievements

- Making a difference for the most disadvantaged children in Denmark and in the rest of the world. Communicating and approaching peoples to inspire them to be part of Red Barnet team and thus contributing towards children on the run, children starving and children living in disasters, conflicts and wars, ensure schooling, building communities and strengthening children's resilience.