

# ULA Cabs

**Here's a user guide for our App:**

## **Registration and Login:**

1. To use our app, the user needs to first register by providing their name, email, phone number, and password. After registration, they can log in to the app using their email and password.

## **Booking a ride:**

2. To book a ride, the user needs to select the type of ride they want (e.g. sedan, SUV, etc.), enter the pickup and drop locations, and select the date and time of the ride. The app will show the estimated fare for the ride. The user can then confirm the booking.

## **Cancelling a ride:**

3. If the user needs to cancel a ride, they can do so by selecting the ride from their booking history and clicking on the cancel button. The cancellation policy will be applied, and the user will be refunded the appropriate amount.

## **Driver details:**

4. The user can view the details of the driver assigned to their ride. This includes the driver's name, phone number, and vehicle details.

## **Payment:**

5. The app provides various payment options, including credit/debit card, net banking, and wallet payments. The user can add and manage their payment methods from the app.

## **Ride history:**

6. The app maintains a history of all the rides the user has taken. The user can view the details of these rides, including the pickup and drop locations, fare, and payment method.

#### **Feedback and ratings:**

7. After the completion of the ride, the user can provide feedback and ratings for the driver and the overall ride experience. The app will use this feedback to improve its services.

#### **Customer support:**

8. If the user has any issues or queries, they can contact customer support through the app. The support team will assist the user in resolving their issues.

That's it! Our app provides a simple and convenient way for users to book rides and manage their transportation needs.