UID LAB EXERCISE 3(a)

Familiar vs. Unfamiliar User Interface Design

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Home Screen Overview:

The home screen serves as the landing page for users to explore different Apple products. It includes a navigation bar at the top with categories like iPad, Mac, iPhone, and Support. Additionally, there is a large promotional section introducing the iPhone, with an emphasis on user engagement through a call-to-action button labeled "Explore."

Get to know iPhone.

iPad Y

Mac Y

iPhon

iPhone.

Designed to be loved.

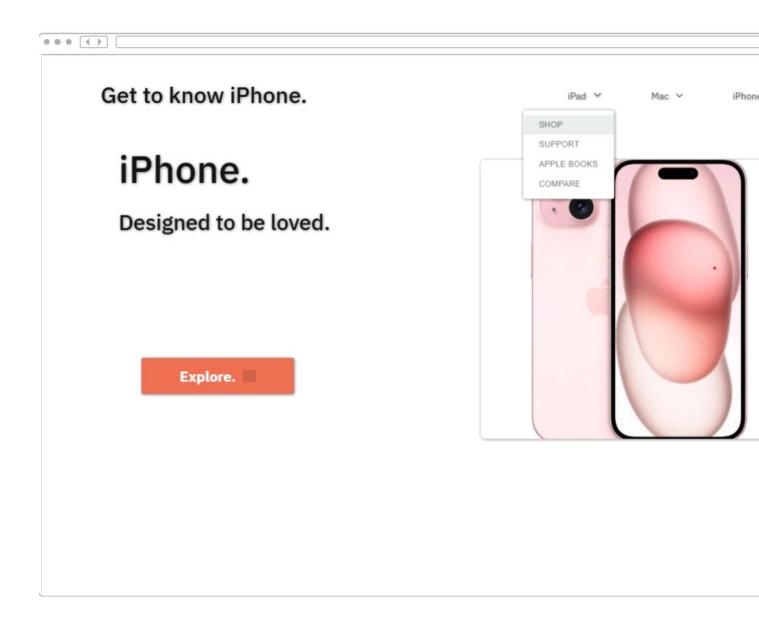
Explore.



Familiar User Interface Elements in Home Screen

- Navigation Without Drop-Down Menus:
 - A more familiar approach would be displaying all navigation options directly on the navigation bar without requiring users to hover or click to reveal them.
 - Reasoning: Websites that display their main menu items upfront reduce the chance of users missing key sections, ensuring easier navigation for both new and experienced users.
- Explore Button Functionality:

- The "Explore." button is designed as a primary call-to-action.
- However, there is no immediate indication of what the user will explore upon clicking.
- Reasoning: If a user is unfamiliar with the interface, they might expect a product catalog or more information about iPhones rather than being redirected to a different screen.



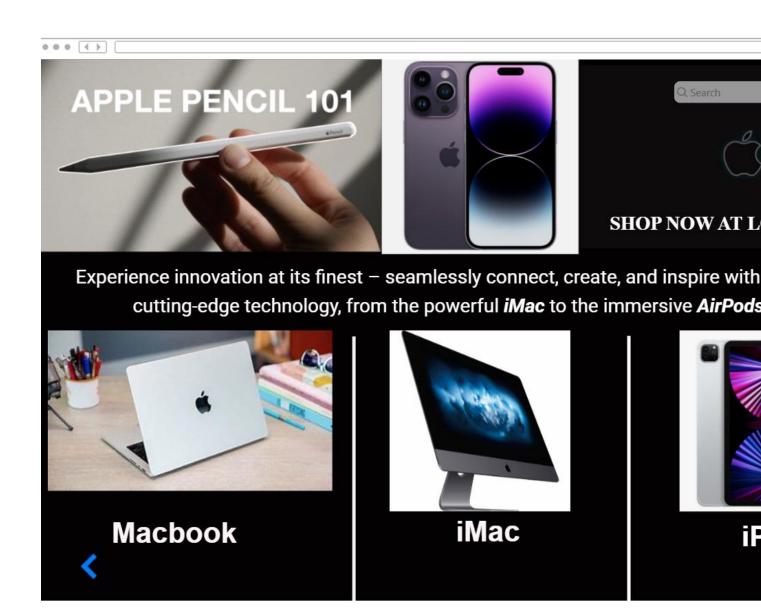
Unfamiliar User Interface Elements in Home Screen

• Drop-Down Menu Behavior:

- The navigation bar includes a drop-down menu under certain categories (e.g., "iPad"). While drop-down menus are common in web navigation, their implementation can sometimes confuse users unfamiliar with hidden options.
- The menu appears only when hovered over or clicked, potentially causing users unfamiliar with this interaction style to miss available choices (Shop, Support, Apple Books, Compare).
- **Reasoning:** Many websites feature visible navigation links rather than hidden options under a drop-down. Users who do not recognize this interaction pattern might struggle to find what they need.

Explore Screen Overview:

The Explore screen features an extensive product showcase, highlighting the **Apple Pencil**, **iPhone**, **MacBook**, **iMac**, **and iPad**. There are bold promotional banners, a **search bar**, **and product categories** arranged visually for easy access.



Unfamiliar User Interface Elements in Explore Screen

- Lack of Navigation Feedback:
 - After clicking "Explore," users land on a different screen, but there is **no clear navigation indicator** guiding them back.
 - **Reasoning:** Many websites include breadcrumbs or a visible back button to help users navigate, but this page does not.
- Search Bar Placement & Visibility:
 - The search bar is positioned near the top right but **blends into the dark background** rather than standing out.

• **Reasoning:** Users accustomed to prominent search bars might not easily recognize or use it efficiently.

• Inconsistent Product Categories Presentation:

- The screen presents products in different styles: Apple Pencil and iPhone are highlighted with large banners, while MacBook, iMac, and iPad appear in a grid layout.
- **Reasoning:** This inconsistency can cause confusion for users expecting uniform navigation between sections.

Familiar User Interface Elements in Explore Screen

• Clearer Navigation Options:

- Familiar designs include visible navigation breadcrumbs or an easily accessible back button.
- **Reasoning:** These elements help users understand their location within the website and navigate smoothly.

• Consistent Product Display Layout:

- A familiar approach would ensure that all product categories appear in a uniform grid layout, avoiding unnecessary emphasis on certain products.
- **Reasoning:** A uniform layout improves visual clarity and helps users find products easily without confusion.