

# Sarwan Heralall

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Woodhaven, NY 11421  
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## OBJECTIVE

Seeking a position where I can implement & enhance my creative skills in a professional environment.

## EDUCATION

### **University At Albany, 1400 Washington Ave, Albany, NY 12222**

August 2018 - May 2022

Major (Discipline) : Computer Science

Minor: Informatics

#### Related Coursework

- Introduction to Computer Science
- Data Structures
- Discrete Structures

#### Dean's List

- January 2020 - May 2020
- August 2021 - December 2021

### **Queens Vocational and Technical High School, 37-02 47th Ave, Long Island City, NY 11101 — A+ Computer Repair**

September 2014 - June 2018

#### College Courses

- Digital Electronics (Queensborough Community College)
- Photonics (Queensborough Community College)

## SKILLS

Troubleshooting & installing  
PC hardware & software

Can lead and work well in  
team settings

Proficient in HTML/CSS,  
Python, and JavaScript

Proficient in Microsoft Office  
Suite

Proficient in Adobe Creative  
Cloud

Verbal & written  
communication

## AWARDS

Authorized in OSHA 10 Hour  
General Industry

## NOCTI Certification

W!SE Financial Literacy  
Certification

## REFERENCES

Ryan Smart (347) 429-2040

Mandy Dihal (347) 968-0669

Vinita Tandon (917) 324-2550

## EXTRACURRICULAR ACTIVITIES

**Queens Vocational: Tech Squad — New York, NY -**  
*Troubleshooting – Gained knowledge in wiring ethernet cables throughout all of the computers, thus allowing a LAN and WAN connection in order for internet connectivity.*

January 2017

**Queens Vocational: Mouse Squad – New York, NY -**  
*Troubleshooting – Gained knowledge in wiring ethernet cables throughout all of the computers, thus allowing a LAN connection in order for internet connectivity.*

January 2017

**NPower IT Career Readiness – New York, NY**

April 2016

**The National Society of Leadership and Success – UAlbany Chapter – Albany, NY**

*Largest collegiate leadership honor society in the United States. Develop skills that will drive my success beyond classrooms and into a professional career*

February 2022 – Present

## Experience

### **New York Edge: Data Specialist**

Queens, NY

*Enrolling participants into the web-based databases in a punctual manner*

*Assisting the program director with enhancing the programming through the use of data reporting.*

*Assisted the program director with ensuring that the program is in compliance and good standing with key stakeholders*

*Set up class rosters, maintain attendance sheets, entering the schedule and labeling activities into the required databases*

*Create systems to serve the purpose of keeping track of documents*

May 2021 - August 2021

### **Virtual Software Engineering Internship Program**

JPMorgan Chase & Co.

*Understood the JPMorgan Chase framework in utilizing hypothetical situations regarding trading through programming*

*Utilized ReactJS and Python to visualize and analyze data in a more efficient way*

December 2020 - January 2021

### **Caprice Electronics: Customer Support Specialist**

Brooklyn, NY

*Obtained knowledge of consumer products in order to assist 60+ customers per day, praised by management for excellent service.*

*Giving feedback and recommendations for their front end portion of their website while being connected with the IT*

*department.*

July 2020 - August 2020

**YMCA of Greater NY: Summer Camp Counselor**

*Brooklyn, NY*

*Created a safe learning environment for children by providing lesson plans and academic activities throughout the day.*

July 2019 - August 2019