

Objective

Aspiring C# or Frontend Software Developer with 2 years of hands-on C# ASP.NET experience and a strong Higher Technical Institute education. Known for innovation and commitment to project success, I aim to contribute my skills to a dynamic team or organization in software development.

Work Experience

Software Developer – Calendar Club UK

Exeter, England – May 2022 - present

- Collaborated on C# ASP.NET web application development.
- Assisted in bug fixes and feature development.
- Spearheaded development of a new project overseeing its entire lifecycle, demonstrating strong project management and problem-solving skills.

Technical Support Specialist – Ventrica

Southend-on-Sea, England – October 2021 - May 2022

- Provided excellent technical support via phone, email, and chat.
- Achieved a 95% customer satisfaction rating and consistently exceeded daily call resolution targets by 15%.

NHS Track & Trace Technical Support Specialist – Sitel

Plymouth, England – October 2020 - June 2021

- Handled tickets for NHS Track & Trace program.
- Successfully managed high work volumes while maintaining accuracy and quality.

LQA Tester – Pole To Win

London, England – November 2019 - November 2020

- Conducted rigorous quality assurance for video game localizations.
- Identified and reported numerous issues, contributing to enhanced game quality and user experience.

Software Developer – KNAPP AG

Hart bei Graz, Austria – April 2016 - October 2019

- Designed, developed, and optimised robust software applications.
- Recognised for strong analytical skills and the ability to troubleshoot complex software issues.

Education

Electronics Engineering and Software Development – HTL Bulme

Graz, Austria – September 2010 - June 2015

- Federal Higher Technical Institute of Technology

Skills

- **Advanced:** JavaScript, C#, ASP.NET, HTML, CSS, and Bootstrap.
- **Proficient:** Angular, React, T-SQL, jQuery, and Git.
- **Intermediate:** Python

Projects

HSE Cajon

- Designed an electric Cajon, integrated a software synthesizer, and implemented sensors connected to an **Arduino Board**, facilitating communication via a MIDI port with the main unit powered by a Raspberry Pi.

Portfolio Website (www.saschakuhness.com)

- Built entirely from scratch using **React** and **Next.js** and **Tailwind**.