

Objective

Aspiring C# or Frontend Software Developer with 1.5 years of hands-on C# ASP.NET experience and a strong HTL education. Known for innovation and commitment to project success, I aim to contribute my skills to a dynamic team or organization in software development.

Work Experience

Software Developer – Calendar Club UK

Exeter, England – May 2022 - present

- Collaborated on C# ASP.NET web application development.
- Assisted in bug fixes and feature development.
- Spearheaded development of a new project overseeing its entire lifecycle, demonstrating strong project management and problem-solving skills.

Customer Service Advisor – Ventrica

Southend-on-Sea, England – October 2021 - May 2022

- Provided excellent customer support via phone, email and chat.
- Achieved a 95% customer satisfaction rating and consistently exceeded daily call resolution targets by 15%.

NHS Track & Trace Call Handler – Sitel

Plymouth, England – October 2020 - June 2021

- Handled incoming calls for NHS Track & Trace program.
- Successfully managed high call volumes while maintaining accuracy and call quality.

LQA Tester – Pole To Win

London, England – November 2019 - November 2020

- Conducted rigorous quality assurance for video game localizations.
- Identified and reported numerous localization issues, contributing to enhanced game quality and user experience.

Education

Matura in Electronics Engineering – HTL Bulme

Graz, Austria – September 2010 - June 2018

- Grades: Hardware and Software Development 2, English 1, Audio Engineering 3, Mathematics 3, Natural Sciences 3, German 3

Skills

- Programming Languages: JavaScript, C#, Python
- Web Development: HTML, CSS
- Databases: T-SQL
- Tools and Frameworks: React, Angular, Bootstrap, jQuery, ASP.NET, Bootstrap
- Git, Adobe Photoshop/Illustrator, Microsoft Office

Projects

HSE Cajon (Matura Final Project)

- Designed an electric Cajon, integrated a software synthesizer, and implemented sensors connected to an **Arduino Board**, facilitating communication via a MIDI port with the main unit powered by a Raspberry Pi.

Portfolio Website

- Built entirely from scratch using **React** and **Next.js** and **Tailwind**.