# LAEL RAJ MADHA

#### CONTACT

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534201, SVR Residency Flat no 304, Housing board colony, Bhimavaram, India

### SKILLS

Pega (CSA)(CSSA)

Java Basics

Digital marketing

Tibco EBX (Orchestra)

**Business Development** 

# EDUCATION

#### **INTERMEDIATE**

#### **Narayana Junior College**

2016-2018

Completed in the stream of MPC (Maths, Physics, Chemistry) With 68%.

#### **Bachelor of Technology**

#### Vishnu Institute of Technology

2018-2022

Graduated in the stream of Electronics and Communication Engineering with **6.58** CGPA

# LANGUAGES

English

Telugu



Hindi

# PROFILE

- A Highly motivated Software Engineer with hands-on experience in Developing and Managing in Pega Technology.
- Participate in a 24x7 on-call rotation and performed occasional after-hours support.
- Able to thrive in a rapid changing environment and quickly learn new technologies with total attention to details and diagnose incidents to proactively manage and eliminate errors.

#### WORK EXPERIENCE

# **Systems Engineer**

### **Tata Consultancy Services (TCS)**

2022-Present

- I Was working in this company since Nov 2022.
- · And working as BPM Platform Developer for the Alstom India On Pega Technology.
- Developed a comprehensive dashboard for the Alstom Metro Manufacturing Unit to streamline the tracking and management of parts, suppliers, and company
- Conducted thorough User Interface testing to ensure optimal functionality and usability.
- Provided critical issue support and troubleshooting to resolve system-related challenges.
- Delivered ongoing services, including updating features, implementing new functionalities, and managing regular deployments to ensure the application remained up-to-date and fully functional.

# **Business Developer (Intern)**

#### Teachnook

2022 (JULY - OCTOBER)

Worked as a Sales & Business Developer trainee.

#### HOBBIES

- Cooking
- · Reading Business Magazine
- Explore Food