

Data Cleaning

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Data Clening with R Programming

First install package

```
# Project Data Cleaning with R  
  
# Step 1 install packages and load library  
install.packages("tidyverse")  
install.packages("skimr")  
install.packages("janitor")  
install.packages("dplyr")  
install.packages("lubridate")
```

And load package by running library

```
library(tidyverse)  
library(skimr)  
library(janitor)  
library(dplyr)  
library(lubridate)
```

Improt data

Download data from kaggle Hotel booking demand

```
# import and review data  
  
book_df <- read_csv("hotel_bookings.csv")
```

Explore Data

In the Data Exploration step, we will conduct a general examination of the dataset. This includes checking the number of rows and columns, inspecting data types, identifying missing values in the data, and examining sample data within the table.

```
# view head of data frame  
head(book_df)
```

```
## # A tibble: 6 x 32  
##   hotel      is_canceled lead_time arrival_date_year arrival_date_month  
##   <chr>      <dbl>      <dbl>          <dbl> <chr>  
## 1 Resort Hotel      0        342          2015 July  
## 2 Resort Hotel      0        737          2015 July  
## 3 Resort Hotel      0         7          2015 July  
## 4 Resort Hotel      0        13          2015 July
```

```

## 5 Resort Hotel      0      14      2015 July
## 6 Resort Hotel      0      14      2015 July
## # i 27 more variables: arrival_date_week_number <dbl>,
## #   arrival_date_day_of_month <dbl>, stays_in_weekend_nights <dbl>,
## #   stays_in_week_nights <dbl>, adults <dbl>, children <dbl>, babies <dbl>,
## #   meal <chr>, country <chr>, market_segment <chr>,
## #   distribution_channel <chr>, is_repeated_guest <dbl>,
## #   previous_cancellations <dbl>, previous_bookings_not_canceled <dbl>,
## #   reserved_room_type <chr>, assigned_room_type <chr>, ...

# view structure of data frame as number of columns and rows,
# column name, data type and example of data
str(book_df)

## spc_tbl_ [119,390 x 32] (S3: spec_tbl_df/tbl_df/tbl/data.frame)
## $ hotel : chr [1:119390] "Resort Hotel" "Resort Hotel" "Resort Hotel" "Reso
## $ is_canceled : num [1:119390] 0 0 0 0 0 0 0 0 0 1 1 ...
## $ lead_time : num [1:119390] 342 737 7 13 14 14 0 9 85 75 ...
## $ arrival_date_year : num [1:119390] 2015 2015 2015 2015 2015 ...
## $ arrival_date_month : chr [1:119390] "July" "July" "July" "July" ...
## $ arrival_date_week_number : num [1:119390] 27 27 27 27 27 27 27 27 27 27 ...
## $ arrival_date_day_of_month : num [1:119390] 1 1 1 1 1 1 1 1 1 1 ...
## $ stays_in_weekend_nights : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ stays_in_week_nights : num [1:119390] 0 0 1 1 2 2 2 2 3 3 ...
## $ adults : num [1:119390] 2 2 1 1 2 2 2 2 2 2 ...
## $ children : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ babies : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ meal : chr [1:119390] "BB" "BB" "BB" "BB" ...
## $ country : chr [1:119390] "PRT" "PRT" "GBR" "GBR" ...
## $ market_segment : chr [1:119390] "Direct" "Direct" "Direct" "Corporate" ...
## $ distribution_channel : chr [1:119390] "Direct" "Direct" "Direct" "Corporate" ...
## $ is_repeated_guest : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ previous_cancellations : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ previous_bookings_not_canceled: num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ reserved_room_type : chr [1:119390] "C" "C" "A" "A" ...
## $ assigned_room_type : chr [1:119390] "C" "C" "C" "A" ...
## $ booking_changes : num [1:119390] 3 4 0 0 0 0 0 0 0 0 ...
## $ deposit_type : chr [1:119390] "No Deposit" "No Deposit" "No Deposit" "No Deposit"
## $ agent : chr [1:119390] "NULL" "NULL" "NULL" "304" ...
## $ company : chr [1:119390] "NULL" "NULL" "NULL" "NULL" ...
## $ days_in_waiting_list : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ customer_type : chr [1:119390] "Transient" "Transient" "Transient" "Transient" ..
## $ adr : num [1:119390] 0 0 75 75 98 ...
## $ required_car_parking_spaces : num [1:119390] 0 0 0 0 0 0 0 0 0 0 ...
## $ total_of_special_requests : num [1:119390] 0 0 0 0 1 1 0 1 1 0 ...
## $ reservation_status : chr [1:119390] "Check-Out" "Check-Out" "Check-Out" "Check-Out" ..
## $ reservation_status_date : Date[1:119390], format: "2015-07-01" "2015-07-01" ...
## - attr(*, "spec")=
## .. cols(
## ..   hotel = col_character(),
## ..   is_canceled = col_double(),
## ..   lead_time = col_double(),
## ..   arrival_date_year = col_double(),
## ..   arrival_date_month = col_character(),
## ..   arrival_date_week_number = col_double(),

```

```
## .. arrival_date_day_of_month = col_double(),
## .. stays_in_weekend_nights = col_double(),
## .. stays_in_week_nights = col_double(),
## .. adults = col_double(),
## .. children = col_double(),
## .. babies = col_double(),
## .. meal = col_character(),
## .. country = col_character(),
## .. market_segment = col_character(),
## .. distribution_channel = col_character(),
## .. is_repeated_guest = col_double(),
## .. previous_cancellations = col_double(),
## .. previous_bookings_not_canceled = col_double(),
## .. reserved_room_type = col_character(),
## .. assigned_room_type = col_character(),
## .. booking_changes = col_double(),
## .. deposit_type = col_character(),
## .. agent = col_character(),
## .. company = col_character(),
## .. days_in_waiting_list = col_double(),
## .. customer_type = col_character(),
## .. adr = col_double(),
## .. required_car_parking_spaces = col_double(),
## .. total_of_special_requests = col_double(),
## .. reservation_status = col_character(),
## .. reservation_status_date = col_date(format = "")
## .. )
## - attr(*, "problems")=<externalptr>
```

```
glimpse(book_df)
```

```
## Rows: 119,390
## Columns: 32
## $ hotel                <chr> "Resort Hotel", "Resort Hotel", "Resort~
## $ is_canceled           <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 1, 1, 1, 0, 0, ~
## $ lead_time             <dbl> 342, 737, 7, 13, 14, 14, 0, 9, 85, 75, ~
## $ arrival_date_year     <dbl> 2015, 2015, 2015, 2015, 2015, 2015, 201~
## $ arrival_date_month    <chr> "July", "July", "July", "July", "July",~
## $ arrival_date_week_number <dbl> 27, 27, 27, 27, 27, 27, 27, 27, 27, 27,~
## $ arrival_date_day_of_month <dbl> 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, ~
## $ stays_in_weekend_nights <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ stays_in_week_nights  <dbl> 0, 0, 1, 1, 2, 2, 2, 2, 3, 3, 4, 4, 4, ~
## $ adults                <dbl> 2, 2, 1, 1, 2, 2, 2, 2, 2, 2, 2, 2, ~
## $ children              <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ babies                <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ meal                  <chr> "BB", "BB", "BB", "BB", "BB", "BB", "BB~
## $ country               <chr> "PRT", "PRT", "GBR", "GBR", "GBR", "GBR~
## $ market_segment        <chr> "Direct", "Direct", "Direct", "Corporat~
## $ distribution_channel   <chr> "Direct", "Direct", "Direct", "Corporat~
## $ is_repeated_guest      <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ previous_cancellations <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ previous_bookings_not_canceled <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ reserved_room_type     <chr> "C", "C", "A", "A", "A", "A", "C", "C",~
## $ assigned_room_type     <chr> "C", "C", "C", "A", "A", "A", "C", "C",~
## $ booking_changes        <dbl> 3, 4, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
```

```
## $ deposit_type      <chr> "No Deposit", "No Deposit", "No Deposit~
## $ agent             <chr> "NULL", "NULL", "NULL", "304", "240", "~
## $ company           <chr> "NULL", "NULL", "NULL", "NULL", "NULL",~
## $ days_in_waiting_list <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ customer_type     <chr> "Transient", "Transient", "Transient", ~
## $ adr               <dbl> 0.00, 0.00, 75.00, 75.00, 98.00, 98.00,~
## $ required_car_parking_spaces <dbl> 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, ~
## $ total_of_special_requests <dbl> 0, 0, 0, 0, 1, 1, 0, 1, 1, 0, 0, 0, 3, ~
## $ reservation_status <chr> "Check-Out", "Check-Out", "Check-Out", ~
## $ reservation_status_date <date> 2015-07-01, 2015-07-01, 2015-07-02, 20~
```

```
# view only column name
colnames(book_df)
```

```
## [1] "hotel" "is_canceled"
## [3] "lead_time" "arrival_date_year"
## [5] "arrival_date_month" "arrival_date_week_number"
## [7] "arrival_date_day_of_month" "stays_in_weekend_nights"
## [9] "stays_in_week_nights" "adults"
## [11] "children" "babies"
## [13] "meal" "country"
## [15] "market_segment" "distribution_channel"
## [17] "is_repeated_guest" "previous_cancellations"
## [19] "previous_bookings_not_canceled" "reserved_room_type"
## [21] "assigned_room_type" "booking_changes"
## [23] "deposit_type" "agent"
## [25] "company" "days_in_waiting_list"
## [27] "customer_type" "adr"
## [29] "required_car_parking_spaces" "total_of_special_requests"
## [31] "reservation_status" "reservation_status_date"
```

```
# show summary of data
summary(book_df)
```

```
##      hotel      is_canceled      lead_time      arrival_date_year
## Length:119390      Min.   :0.0000      Min.   : 0      Min.   :2015
## Class :character      1st Qu.:0.0000      1st Qu.: 18      1st Qu.:2016
## Mode  :character      Median :0.0000      Median : 69      Median :2016
##                                     Mean  :0.3704      Mean  :104      Mean  :2016
##                                     3rd Qu.:1.0000      3rd Qu.:160      3rd Qu.:2017
##                                     Max.   :1.0000      Max.   :737      Max.   :2017
##
## arrival_date_month arrival_date_week_number arrival_date_day_of_month
## Length:119390      Min.   : 1.00      Min.   : 1.0
## Class :character      1st Qu.:16.00      1st Qu.: 8.0
## Mode  :character      Median :28.00      Median :16.0
##                                     Mean  :27.17      Mean  :15.8
##                                     3rd Qu.:38.00      3rd Qu.:23.0
##                                     Max.   :53.00      Max.   :31.0
##
## stays_in_weekend_nights stays_in_week_nights      adults
## Min.   : 0.0000      Min.   : 0.0      Min.   : 0.000
## 1st Qu.: 0.0000      1st Qu.: 1.0      1st Qu.: 2.000
## Median : 1.0000      Median : 2.0      Median : 2.000
## Mean   : 0.9276      Mean   : 2.5      Mean   : 1.856
## 3rd Qu.: 2.0000      3rd Qu.: 3.0      3rd Qu.: 2.000
```

```

## Max. :19.0000      Max. :50.0      Max. :55.000
##
## children babies meal country
## Min. : 0.0000 Min. : 0.000000 Length:119390 Length:119390
## 1st Qu.: 0.0000 1st Qu.: 0.000000 Class :character Class :character
## Median : 0.0000 Median : 0.000000 Mode :character Mode :character
## Mean : 0.1039 Mean : 0.007949
## 3rd Qu.: 0.0000 3rd Qu.: 0.000000
## Max. :10.0000 Max. :10.000000
## NA's :4
## market_segment distribution_channel is_repeated_guest
## Length:119390 Length:119390 Min. :0.00000
## Class :character Class :character 1st Qu.:0.00000
## Mode :character Mode :character Median :0.00000
## Mean :0.03191
## 3rd Qu.:0.00000
## Max. :1.00000
##
## previous_cancellations previous_bookings_not_canceled reserved_room_type
## Min. : 0.00000 Min. : 0.0000 Length:119390
## 1st Qu.: 0.00000 1st Qu.: 0.0000 Class :character
## Median : 0.00000 Median : 0.0000 Mode :character
## Mean : 0.08712 Mean : 0.1371
## 3rd Qu.: 0.00000 3rd Qu.: 0.0000
## Max. :26.00000 Max. :72.0000
##
## assigned_room_type booking_changes deposit_type agent
## Length:119390 Min. : 0.0000 Length:119390 Length:119390
## Class :character 1st Qu.: 0.0000 Class :character Class :character
## Mode :character Median : 0.0000 Mode :character Mode :character
## Mean : 0.2211
## 3rd Qu.: 0.0000
## Max. :21.0000
##
## company days_in_waiting_list customer_type adr
## Length:119390 Min. : 0.000 Length:119390 Min. : -6.38
## Class :character 1st Qu.: 0.000 Class :character 1st Qu.: 69.29
## Mode :character Median : 0.000 Mode :character Median : 94.58
## Mean : 2.321 Mean : 101.83
## 3rd Qu.: 0.000 3rd Qu.: 126.00
## Max. :391.000 Max. :5400.00
##
## required_car_parking_spaces total_of_special_requests reservation_status
## Min. :0.00000 Min. :0.0000 Length:119390
## 1st Qu.:0.00000 1st Qu.:0.0000 Class :character
## Median :0.00000 Median :0.0000 Mode :character
## Mean :0.06252 Mean :0.5714
## 3rd Qu.:0.00000 3rd Qu.:1.0000
## Max. :8.00000 Max. :5.0000
##
## reservation_status_date
## Min. :2014-10-17
## 1st Qu.:2016-02-01
## Median :2016-08-07

```

```
## Mean :2016-07-30
## 3rd Qu.:2017-02-08
## Max. :2017-09-14
##
```

```
# show summary of NA in each column
summary(is.na(book_df)) # column children have 4 NA
```

```
## hotel is_canceled lead_time arrival_date_year
## Mode :logical Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390 FALSE:119390
##
## arrival_date_month arrival_date_week_number arrival_date_day_of_month
## Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390
##
## stays_in_weekend_nights stays_in_week_nights adults children
## Mode :logical Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390 FALSE:119386
## TRUE :4
## babies meal country market_segment
## Mode :logical Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390 FALSE:119390
##
## distribution_channel is_repeated_guest previous_cancellations
## Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390
##
## previous_bookings_not_canceled reserved_room_type assigned_room_type
## Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390
##
## booking_changes deposit_type agent company
## Mode :logical Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390 FALSE:119390
##
## days_in_waiting_list customer_type adr
## Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390
##
## required_car_parking_spaces total_of_special_requests reservation_status
## Mode :logical Mode :logical Mode :logical
## FALSE:119390 FALSE:119390 FALSE:119390
##
## reservation_status_date
## Mode :logical
## FALSE:119390
##
```

```
# show only rows have NA
subset(book_df, is.na(children))
```

```
## # A tibble: 4 x 32
## hotel is_canceled lead_time arrival_date_year arrival_date_month
## <chr> <dbl> <dbl> <dbl> <chr>
## 1 City Hotel 1 2 2015 August
```



```
## 2 City Hotel      1      1      2015 August
## 3 City Hotel      1      1      2015 August
## 4 City Hotel      1      8      2015 August
## # i 27 more variables: arrival_date_week_number <dbl>,
## #   arrival_date_day_of_month <dbl>, stays_in_weekend_nights <dbl>,
## #   stays_in_week_nights <dbl>, adults <dbl>, children <dbl>, babies <dbl>,
## #   meal <chr>, country <chr>, market_segment <chr>,
## #   distribution_channel <chr>, is_repeated_guest <dbl>,
## #   previous_cancellations <dbl>, previous_bookings_not_canceled <dbl>,
## #   reserved_room_type <chr>, assigned_room_type <chr>, ...
```

Data Cleaning

- Begin by deleting rows with missing values.
- Next, rename the 'ard' column to 'average_daily_rate' for better clarity.
- Change the data type of the 'arrival_date_month' column from Char to int.
- Combine the values of 'arrival_date_year,' 'arrival_date_month,' and 'arrival_date_day_of_month' into 'arrival_date' and format it as YYYY-MM-DD.

```
# Data Cleaning
book_df_clean <- book_df %>%
  na.omit() %>% # Note Delete rows have missing value
  rename(average_daily_rate = adr) %>% # Note Change column name adr to Average Daily Rate
  mutate(
    arrival_date_month = as.integer(factor(arrival_date_month, levels = month.name)),
    arrival_date = paste(arrival_date_year, sprintf("%02d", arrival_date_month),
                        sprintf("%02d", arrival_date_day_of_month), sep = "-"))
# Note change data type in column arrival_date_month from char to int
# Note combine date of arrival_date_year, arrival_date_month and arrival_date_day_of_month

#View(book_df_clean)

#glimpse(book_df_clean)
```

- Combine the number of guests from the 'adults,' 'children,' and 'babies' columns into a new column named 'number_of_guests.'
- Sum the number of nights spent on weekends ('stays_in_weekend_nights') and weekdays ('stays_in_week_nights') to create a new column called 'day_of_stays' representing the total length of stay.
- Select columns to exclude from the dataset.

```
# sum number of adults, children and babies and create new column
# sum number of stays_in_week_nights and stays_in_weekend_nights in new column day_of_stays
book_df_clean2 <- book_df_clean %>%
  mutate(number_of_guests = adults + children + babies ) %>%
  mutate(day_of_stays = stays_in_weekend_nights + stays_in_week_nights) %>%
  select(-arrival_date_day_of_month, -arrival_date_month, -arrival_date_year,
        -arrival_date_week_number, -adults, -children, -babies,
        -stays_in_weekend_nights, -stays_in_week_nights)

#View(book_df_clean2)
```

After completing the Data cleaning process, save the file in CSV format using the command.

```
# save file csv
write.csv(book_df_clean2, file = "hotel_bookings_clean")
```