



DIGITAL  
LIFE

Mr. Saswat Swain  
Na Plot No-596  
Mahanadi Vihar Mahanadi Vihar  
Mahanadi Vihar Cuttack Odisha India 753004

Jio Number : 6713551487  
Account Number : 400107024917  
Jio Fibre ID : 300637649506  
Statement Date : 02-Jul-2021  
Statement Time : 11:32:45

Registered Mobile : +918018289601 | Aadhaar Number : XXXX XXXX 4306 | E-mail : saswatswain20@gmail.com

## Account Usage and Recharge Statement from 26-Jun-2021 to 02-Jul-2021

Refer following pages for details of charges

			Amount (₹)
1	Plan Recharges		470.82
2	Usage Charges		
	Premium / ISD Calling	Volume / Duration	Amount(₹)
		00:00:00	0.00
	Data	0.000 GB	0.00
	VAS	0	<u>0.00</u>
3	Add On Packs		0.00
	<b><u>Total Usage Summary</u></b>		
		Used	Charged Amount (₹)
	Voice Local	00:00:00	0.00
	Voice STD	00:00:00	0.00
	Premium / ISD Calling	00:00:00	0.00
	Data	23.039 GB	0.00
	VAS	0	0.00
4	Other Purchases		0.00
5	Credit & Adjustments		0.00

## Recharge Option

### Jio Self Care



#### My Jio & Jio.com

Recharge using credit / debit card or net banking on My Jio App or visit [www.jio.com](http://www.jio.com) and click on Quick recharge. Download the app from Play Store or App Store

### Jio Store



#### Cash / Credit / Debit Card

Walk into a Jio Store and recharge by cash, Credit card or debit card.

## Reach Us

Call 198 / 199 (from JioFiber Voice Number) or from 1800-896-9999 (from other networks) | Write to [JioFiberCare@jio.com](mailto:JioFiberCare@jio.com) | Manage your world of Jio with MyJio app | Visit [www.jio.com](http://www.jio.com)

**Registered Office:** Reliance Jio Infocomm Limited  
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,  
Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

**State Office:** Reliance Jio Infocomm Limited,  
Fortune 2000 Bldg. 3rd floor, Bharat Nagar,  
Bandra Kurla Complex, Bandra (East), Mumbai  
400051, India

PAN: AABCI6363G



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## Your Jio Plan Details

As On Date : 02-Jul-2021

### Current Plan

- 1 JioFiber\_1M\_399 - Benefits
1. Unlimited Data @ 30 Mbps
  2. Unlimited Voice
- validity - 30 Days

### Valid Till

26-JUL-21

## Important Information

### Tariff & Plans FTTH

1. There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
2. RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
3. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
4. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
5. No migration fee is chargeable for changing tariff plan.
6. No charge will be levied for any service without your explicit consent.
7. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

### DND (Do Not Disturb) Service

You can opt for DND if you do not wish to receive any promotional calls.  
To activate Full DND call 1909 (from your Jio Fixed line number) or 1800 896 9999 (from other networks), also you can activate DND through MyJio app or [www.jio.com](http://www.jio.com).

### Charges

1. Any disagreement on charges levied should be informed within 60 Days failing which all charges will be considered valid.
2. Itemized statement will be charged ₹50 per printed copy (Itemized statement contain the details of all voice calls, VAS charges, data charges, premium rate services and roaming charges).

### Complaints & Services Request

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.  
You can also call 196 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.  
You can also do a self-correction by visiting [www.jio.com](http://www.jio.com) or through the MyJio app.

### Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.  
Email : , Telephone number:  
Fax : , Address:  
(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

Charges

Plan Charges

No.	Date	Time	Plan Name	Amount (₹)	Transaction Mode
1	26-JUN-21	09:28:16	JioFiber_1M_399	470.82	UPI Payments

Usage Charges

1 Data		Count	Billed Usage (GB)	Free Usage (GB)	Chargeable Usage (GB)	Amount(₹)
1.1	Data	30	23.039	23.039	0.000	0.00
Subtotal		30	23.039	23.039	0.000	0.00
Total		30	23.039	23.039	0.000	0.00



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## Itemized Usage

No.	Start Date & Time	End Date & Time	Destination	Total Usage (MB)	Billed Usage (MB) (A)	Free Usage (MB) (B)	Chargeable Usage (MB) (C = A-B)	Amount (₹)
1.0	Data							
1	02-JUL-21 01:08:06	02-JUL-21 06:38:06	JIONET	4.932	4.932	4.932	0.000	0.00
2	01-JUL-21 19:38:05	02-JUL-21 01:08:06	JIONET	880.889	880.889	880.889	0.000	0.00
3	01-JUL-21 13:38:06	01-JUL-21 19:38:05	JIONET	746.866	746.866	746.866	0.000	0.00
4	01-JUL-21 08:08:06	01-JUL-21 13:38:06	JIONET	294.698	294.698	294.698	0.000	0.00
5	01-JUL-21 02:08:07	01-JUL-21 08:08:06	JIONET	432.383	432.383	432.383	0.000	0.00
6	30-JUN-21 20:38:06	01-JUL-21 02:08:07	JIONET	758.252	758.252	758.252	0.000	0.00
7	30-JUN-21 15:08:05	30-JUN-21 20:38:06	JIONET	1179.219	1179.219	1179.219	0.000	0.00
8	30-JUN-21 09:08:06	30-JUN-21 15:08:05	JIONET	1583.526	1583.526	1583.526	0.000	0.00
9	30-JUN-21 03:38:05	30-JUN-21 09:08:06	JIONET	614.161	614.161	614.161	0.000	0.00
10	29-JUN-21 22:08:06	30-JUN-21 03:38:05	JIONET	661.280	661.280	661.280	0.000	0.00
11	29-JUN-21 16:38:05	29-JUN-21 22:08:06	JIONET	1785.704	1785.704	1785.704	0.000	0.00
12	29-JUN-21 11:08:05	29-JUN-21 16:38:05	JIONET	708.916	708.916	708.916	0.000	0.00
13	29-JUN-21 05:08:06	29-JUN-21 11:08:05	JIONET	1331.153	1331.153	1331.153	0.000	0.00
14	28-JUN-21 23:38:06	29-JUN-21 05:08:06	JIONET	0.743	0.743	0.743	0.000	0.00
15	28-JUN-21 18:08:06	28-JUN-21 23:38:06	JIONET	1598.907	1598.907	1598.907	0.000	0.00
16	28-JUN-21 12:38:04	28-JUN-21 18:08:06	JIONET	818.858	818.858	818.858	0.000	0.00
17	28-JUN-21 11:28:22	28-JUN-21 12:36:25	JIONET	250.596	250.596	250.596	0.000	0.00
18	28-JUN-21 05:58:21	28-JUN-21 11:28:22	JIONET	1394.571	1394.571	1394.571	0.000	0.00
19	27-JUN-21 23:58:22	28-JUN-21 05:58:21	JIONET	314.122	314.122	314.122	0.000	0.00
20	27-JUN-21 18:28:21	27-JUN-21 23:58:22	JIONET	1570.401	1570.401	1570.401	0.000	0.00
21	27-JUN-21 12:58:21	27-JUN-21 18:28:21	JIONET	1266.446	1266.446	1266.446	0.000	0.00
22	27-JUN-21 07:28:22	27-JUN-21 12:58:21	JIONET	914.248	914.248	914.248	0.000	0.00
23	27-JUN-21 01:58:21	27-JUN-21 07:28:22	JIONET	244.258	244.258	244.258	0.000	0.00
24	26-JUN-21 20:28:22	27-JUN-21 01:58:21	JIONET	1099.512	1099.512	1099.512	0.000	0.00
25	26-JUN-21 14:58:22	26-JUN-21 20:28:22	JIONET	994.581	994.581	994.581	0.000	0.00
26	26-JUN-21 09:28:20	26-JUN-21 14:58:22	JIONET	1906.934	1906.934	1906.934	0.000	0.00
27	26-JUN-21 08:21:13	26-JUN-21 09:28:18	JIONET	1.377	1.377	1.377	0.000	0.00
28	26-JUN-21 08:21:09	26-JUN-21 08:21:10	JIONET	0.042	0.042	0.042	0.000	0.00
29	26-JUN-21 07:51:10	26-JUN-21 08:21:09	JIONET	146.094	146.094	146.094	0.000	0.00
30	26-JUN-21 02:21:09	26-JUN-21 07:51:10	JIONET	88.194	88.194	88.194	0.000	0.00
Subtotal			30	23591.863	23591.863	23591.863	0.000	0.00
Data Total			30	23591.863	23591.863	23591.863	0.000	0.00