

Miles Higbie

973-650-2920 | miles.higbie@gmail.com | [linkedin](#)
Github: [SatLibRe](#) | [Personal Website](#)

TECHNICAL SKILLS

Scala, Play, Java, TypeScript, Javascript, React, CSS, HTML RESTful API, Python, SQL

EXPERIENCE

Even Financial Software Engineer

New York, New York -- 03/2022 - Current

- Built Banking Inclusion Service decreasing roll-out time to prod for new partners from one hour to five minutes by creating an API service and cache to update/create/delete the inclusions as opposed to the previous method of PR/Review/Deploy for each one
- Created and maintained 50+ API integrations with Banking Partners in Scala code base and Demand Revenue Reporting lambdas in Python codebase. Leveraged custom Lambda functions for S3, Impact Radius, and direct partner APIs
- Oversee maintenance, refactoring, and feature building for our Savings vertical consisting of PR reviews and code additions that have allowed us to scale the product from Savings to Checking and CDs in a succinct and reusable manner
- Authored comprehensive documentation on writing enterprise partner API integrations, which was used by cross-functional teams to onboard new developers, resulting in increased efficiency and reduced onboarding time.
- Lead Engineer on our new business strategic initiative – HELOC – consisting of features across our Lead, ApiSpec, Finance, Originator, and Embed repos covering Scala, Typescript, React, and Python resulting in the creation of a first of its kind backend integration, front end changes for compliance and relevance sorting, a first of its kind demand revenue contract, and updates to our public facing API Spec for native adoption

mParticle Team Lead - Technical Services Engineering

New York, New York -- 06/2020 - 03/2022

- Managed the day-to-day operations of the Technical Services Engineering (9 team members) team including mentorship, oversight, coaching, and training/onboarding
- Rebuilt team structure and communications by fostering a culture of transparency and accountability from the Senior Leadership level leading to improved efficiency and morale
- Point person for all escalations requiring advanced understanding of native product and internal system hierarchy
- Created PRs to address bugs and improve aspects of the UI, SDK, and forwarder code

Technical Services Engineer

06/2020 - 08/2021

- Actively used JavaScript, Kotlin, Java, Git, and SQL in day-to-day. Also used tools such as Datadog and Sumo to diagnose and troubleshoot integrations
- Swiftly learned new languages and integrations to support 6 SDKs (JS, iOS, Android, Roku, Python, Ruby) and 50+ integrations including Google, Facebook, and AWS
- Maintained internal technical training documents and developed internal tools to resolve operational burden and improved efficiency for the team
- Collaborated with Customer Success and Solutions daily to support client engineering teams as they integrate and use mParticle's SDKs and APIs
- Worked with various external partner engineering teams at Branch, Braze, Kochava etc. to help clients integrate partner SDKs alongside mParticle

DojoMojo Account Manager

New York, New York -- 2/2019 - 12/2019

Sales and account management for an online brand partnerships marketplace

- Converted 100+ trial accounts to paying clients by providing tools, resources, and techniques that increased the clients revenue and audience
- Consulted with the dev team on user needs, platform bugs and new features to improve overall UX resulting in a retention rate over 85%

Macrobond Financial Account Manager, Americas

New York, New York -- 6/2017 - 2/2019

Sales and account management for a fintech company that provides an economic analysis platform

- Provided technical product demos and training sessions with department heads leading to new client relationships
- Quickly developed an advanced proficiency with the firm's complex economic analysis platform

Forex Capital Markets Senior Financial Services Representative Comprehensive client support for a Foreign Exchange Brokerage

New York, New York -- 9/2015 - 6/2017

- Generated internal reports on existing and new leads by utilizing Salesforce, in-house services, CRM systems and client behavior on the firm's proprietary trading platform that improved revenue and increased trading activity

EDUCATION

Flatiron School Full Stack Software Engineering

New York, New York -- 1/2020 - 4/2020

Rutgers University Bachelor of Arts and Science, Economics

New Brunswick, New Jersey -- 9/2012 - 5/2015