

# Telecommunication

November 22, 2024

```
[ ]: import pandas as pd          ##### To read the data
import numpy as np              ### To Perform some Numerical_
    ↪ Calculations
import matplotlib.pyplot as plt  ### To Perform some_
    ↪ visualizations for Understanding
import seaborn as sns          ### To Perform some_
    ↪ visualizations for calaculations
import scipy.stats as stats     ### To check the calculations
import warnings
warnings.filterwarnings('ignore')  ### To remove Warnings
```

```
[ ]: df=pd.read_csv("churn.csv")      ##### Reading the Data
```

```
[ ]: df
```

```
[ ]:      Unnamed: 0  state      area.code  account.length  voice.plan  \
0              1    KS  area_code_415           128         yes
1              2    OH  area_code_415           107         yes
2              3    NJ  area_code_415           137          no
3              4    OH  area_code_408            84          no
4              5    OK  area_code_415            75          no
...          ...    ...          ...          ...          ...
4995          4996    HI  area_code_408            50         yes
4996          4997    WV  area_code_415           152          no
4997          4998    DC  area_code_415            61          no
4998          4999    DC  area_code_510           109          no
4999          5000    VT  area_code_415            86         yes

      voice.messages  intl.plan  intl.mins  intl.calls  intl.charge  ...  \
0              25         no       10.0           3         2.70  ...
1              26         no       13.7           3         3.70  ...
2              0         no       12.2           5         3.29  ...
3              0         yes        6.6           7         1.78  ...
4              0         yes       10.1           3         2.73  ...
...          ...    ...          ...          ...          ...
4995              40         no        9.9           5         2.67  ...
4996              0         no       14.7           2         3.97  ...
```

4997	0	no	13.6	4	3.67	...
4998	0	no	8.5	6	2.30	...
4999	34	no	9.3	16	2.51	...

	day.calls	day.charge	eve.mins	eve.calls	eve.charge	night.mins	\
0	110	45.07	197.4	99	16.78	244.7	
1	123	27.47	195.5	103	16.62	254.4	
2	114	41.38	121.2	110	10.30	162.6	
3	71	50.9	61.9	88	5.26	196.9	
4	113	28.34	148.3	122	12.61	186.9	
...	...	...	...	...	...	...	
4995	127	40.07	223	126	18.96	297.5	
4996	90	31.31	256.8	73	21.83	213.6	
4997	89	23.9	172.8	128	14.69	212.4	
4998	67	32.1	171.7	92	14.59	224.4	
4999	102	22	267.1	104	22.70	154.8	

	night.calls	night.charge	customer.calls	churn
0	91	11.01	1	no
1	103	11.45	1	no
2	104	7.32	0	no
3	89	8.86	2	no
4	121	8.41	3	no
...	...	...	...	...
4995	116	13.39	2	no
4996	113	9.61	3	yes
4997	97	9.56	1	no
4998	89	10.10	0	no
4999	100	6.97	0	no

[5000 rows x 21 columns]

### 0.0.1 Exploratory Data Analysis

```
[ ]: ## Changing the data type column
df['day.charge']=df['day.charge'].astype('float')
df['eve.mins']=df['eve.mins'].astype('float')
```

```
[ ]: ### Dividing the target variable and features
features=df.drop(columns=['churn','Unnamed: 0','state'])
target=df['churn']
```

```
[ ]: features
```

```
[ ]:
      area.code  account.length  voice.plan  voice.messages  intl.plan  \
0  area_code_415             128         yes             25         no
1  area_code_415             107         yes             26         no
```

2	area_code_415	137	no	0	no
3	area_code_408	84	no	0	yes
4	area_code_415	75	no	0	yes
...	...	...	...	...	...
4995	area_code_408	50	yes	40	no
4996	area_code_415	152	no	0	no
4997	area_code_415	61	no	0	no
4998	area_code_510	109	no	0	no
4999	area_code_415	86	yes	34	no

	intl.mins	intl.calls	intl.charge	day.mins	day.calls	day.charge \
0	10.0	3	2.70	265.1	110	45.07
1	13.7	3	3.70	161.6	123	27.47
2	12.2	5	3.29	243.4	114	41.38
3	6.6	7	1.78	299.4	71	50.90
4	10.1	3	2.73	166.7	113	28.34
...	...	...	...	...	...	...
4995	9.9	5	2.67	235.7	127	40.07
4996	14.7	2	3.97	184.2	90	31.31
4997	13.6	4	3.67	140.6	89	23.90
4998	8.5	6	2.30	188.8	67	32.10
4999	9.3	16	2.51	129.4	102	22.00

	eve.mins	eve.calls	eve.charge	night.mins	night.calls	night.charge \
0	197.4	99	16.78	244.7	91	11.01
1	195.5	103	16.62	254.4	103	11.45
2	121.2	110	10.30	162.6	104	7.32
3	61.9	88	5.26	196.9	89	8.86
4	148.3	122	12.61	186.9	121	8.41
...	...	...	...	...	...	...
4995	223.0	126	18.96	297.5	116	13.39
4996	256.8	73	21.83	213.6	113	9.61
4997	172.8	128	14.69	212.4	97	9.56
4998	171.7	92	14.59	224.4	89	10.10
4999	267.1	104	22.70	154.8	100	6.97

	customer.calls
0	1
1	1
2	0
3	2
4	3
...	...
4995	2
4996	3
4997	1
4998	0

4999

0

[5000 rows x 18 columns]

```
[ ]: features.info()          ##### Showing the Information about
    ↳ each column
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 5000 entries, 0 to 4999
Data columns (total 18 columns):
#   Column                Non-Null Count  Dtype
---  -
0   area.code              5000 non-null   object
1   account.length         5000 non-null   int64
2   voice.plan             5000 non-null   object
3   voice.messages         5000 non-null   int64
4   intl.plan              5000 non-null   object
5   intl.mins              5000 non-null   float64
6   intl.calls             5000 non-null   int64
7   intl.charge            5000 non-null   float64
8   day.mins               5000 non-null   float64
9   day.calls              5000 non-null   int64
10  day.charge             4993 non-null   float64
11  eve.mins               4976 non-null   float64
12  eve.calls              5000 non-null   int64
13  eve.charge             5000 non-null   float64
14  night.mins             5000 non-null   float64
15  night.calls            5000 non-null   int64
16  night.charge           5000 non-null   float64
17  customer.calls         5000 non-null   int64
dtypes: float64(8), int64(7), object(3)
memory usage: 703.2+ KB
```

```
[ ]: features.describe()      ##### Showing the statistical measures for each
    ↳ numerical columns
```

```
[ ]:      account.length  voice.messages  intl.mins  intl.calls  intl.charge  \
count      5000.00000    5000.00000    5000.00000    5000.00000    5000.00000
mean       100.25860      7.755200    10.261780     4.435200     2.771196
std        39.69456     13.546393     2.761396     2.456788     0.745514
min         1.00000      0.000000     0.000000     0.000000     0.000000
25%        73.00000      0.000000     8.500000     3.000000     2.300000
50%       100.00000      0.000000    10.300000     4.000000     2.780000
75%       127.00000     17.000000    12.000000     6.000000     3.240000
max       243.00000     52.000000    20.000000    20.000000     5.400000

      day.mins  day.calls  day.charge  eve.mins  eve.calls  \
count  5000.00000  5000.00000  4993.00000  4976.00000  5000.00000
```

mean	180.288900	100.029400	30.653501	200.580326	100.191000
std	53.894699	19.831197	9.166356	50.554637	19.826496
min	0.000000	0.000000	0.000000	0.000000	0.000000
25%	143.700000	87.000000	24.430000	166.275000	87.000000
50%	180.100000	100.000000	30.620000	201.000000	100.000000
75%	216.200000	113.000000	36.750000	234.100000	114.000000
max	351.500000	165.000000	59.760000	363.700000	170.000000

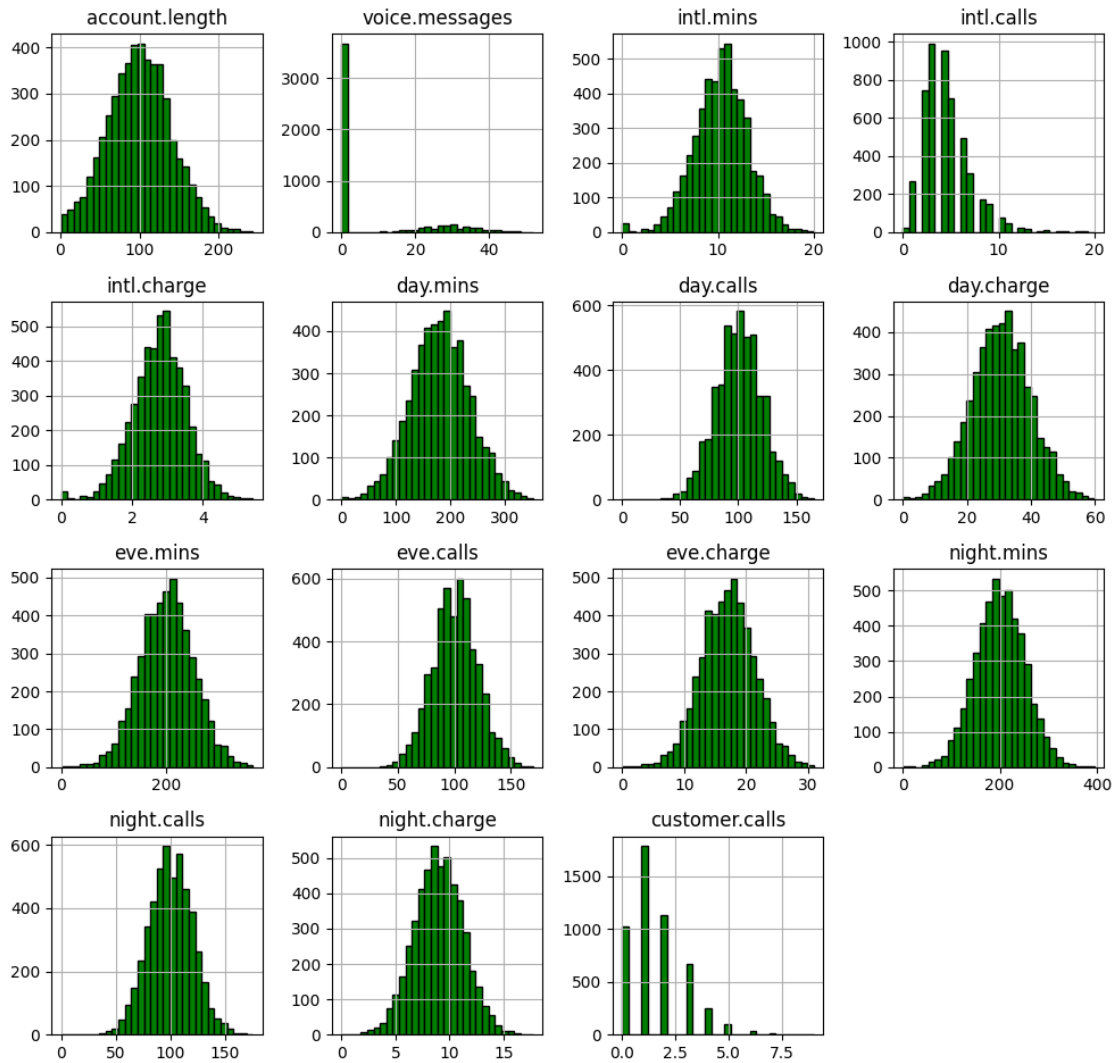
	eve.charge	night.mins	night.calls	night.charge	customer.calls
count	5000.000000	5000.000000	5000.000000	5000.000000	5000.000000
mean	17.054322	200.391620	99.919200	9.017732	1.570400
std	4.296843	50.527789	19.958686	2.273763	1.306363
min	0.000000	0.000000	0.000000	0.000000	0.000000
25%	14.140000	166.900000	87.000000	7.510000	1.000000
50%	17.090000	200.400000	100.000000	9.020000	1.000000
75%	19.900000	234.700000	113.000000	10.560000	2.000000
max	30.910000	395.000000	175.000000	17.770000	9.000000

[ ]:

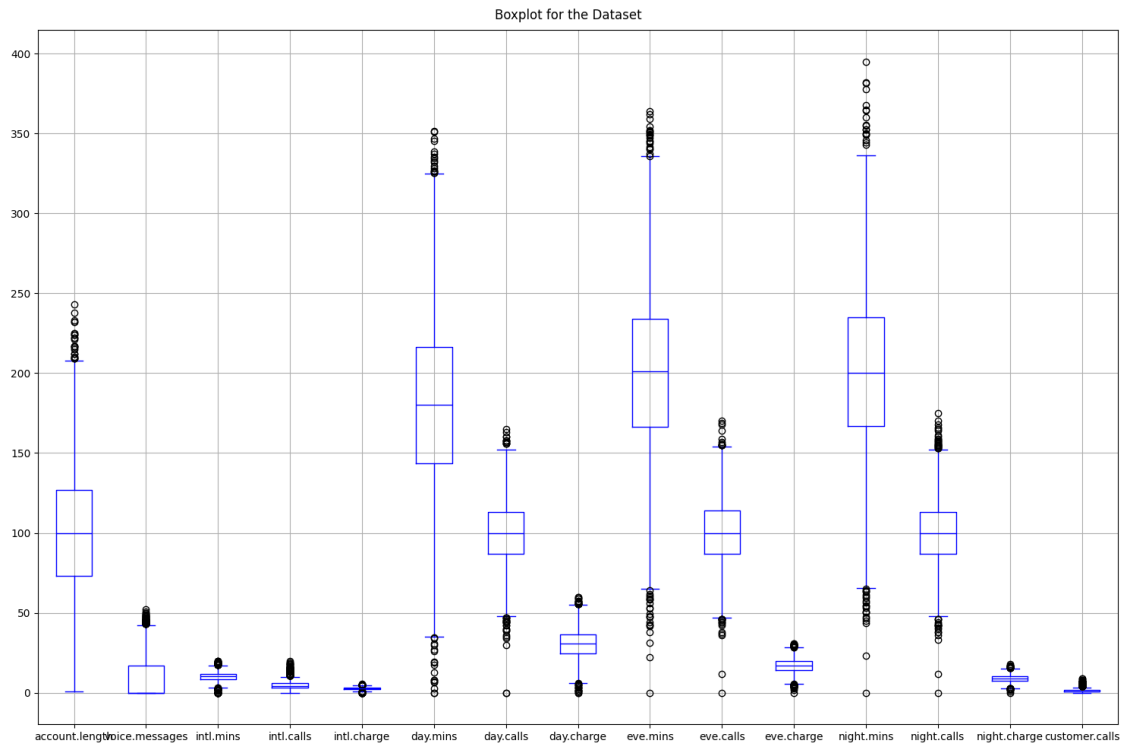
## 0.0.2 Visualizations For understanding the data

```
[ ]: ### Histogram for the Dataset
### Only for Numerical Columns from the dataset
features.hist(bins=30,figsize=(10,10),color='green',edgecolor='black')
    ↳ ### Showing the Histogram
plt.suptitle('Histogram For The Dataset',fontsize=20,color='blue')
    ↳ ### Showing the Title for the graph
plt.tight_layout()
    ↳ ### Removes unnecessary congestion
plt.show()
```

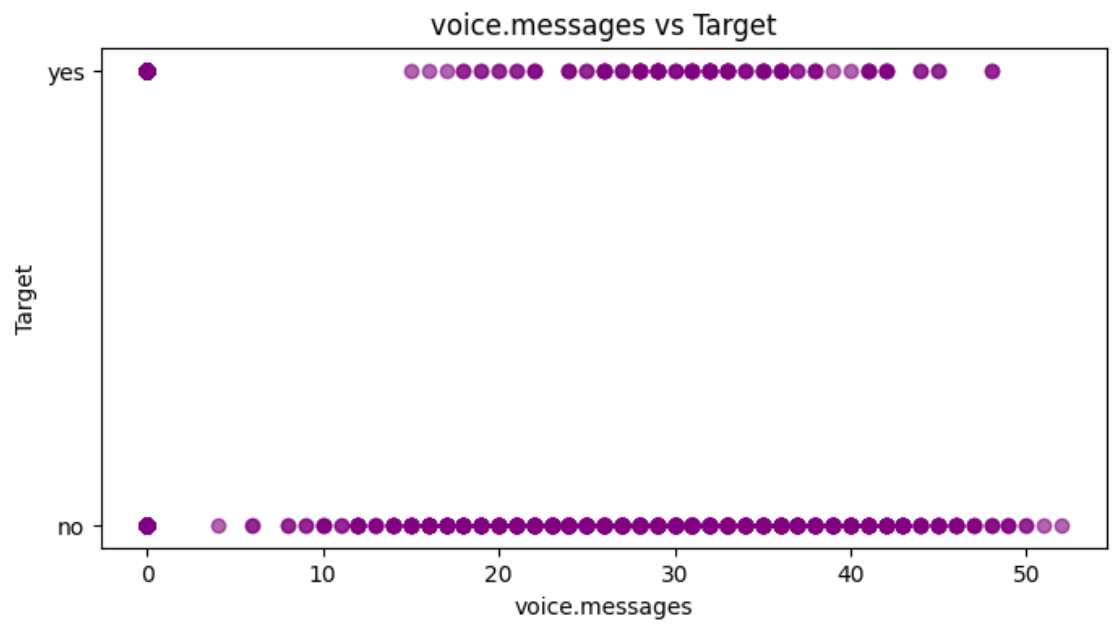
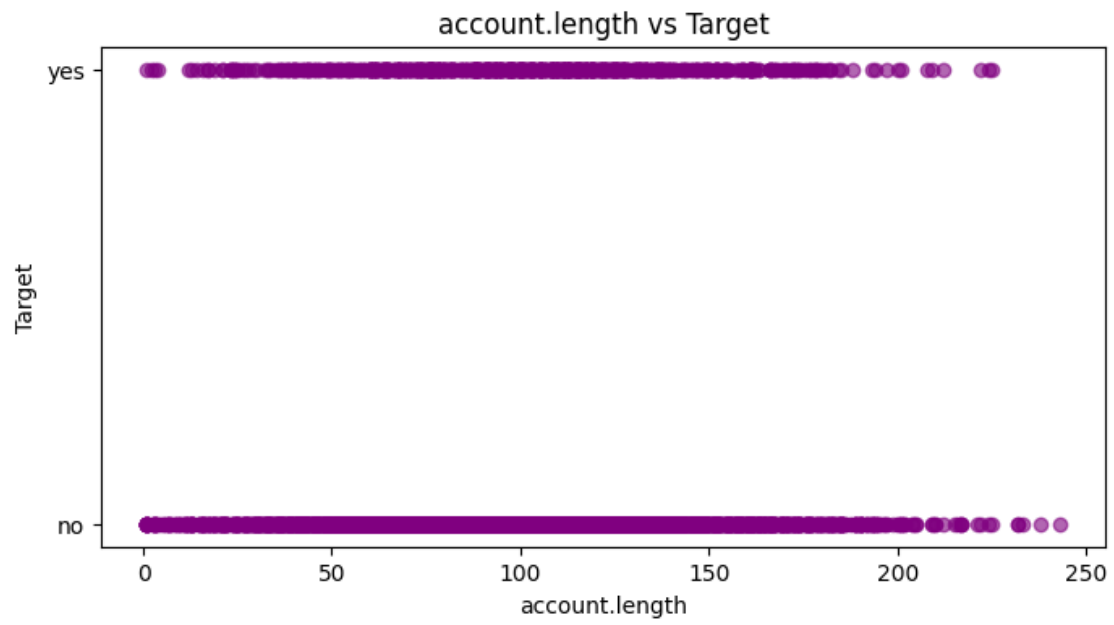
## Histogram For The Dataset



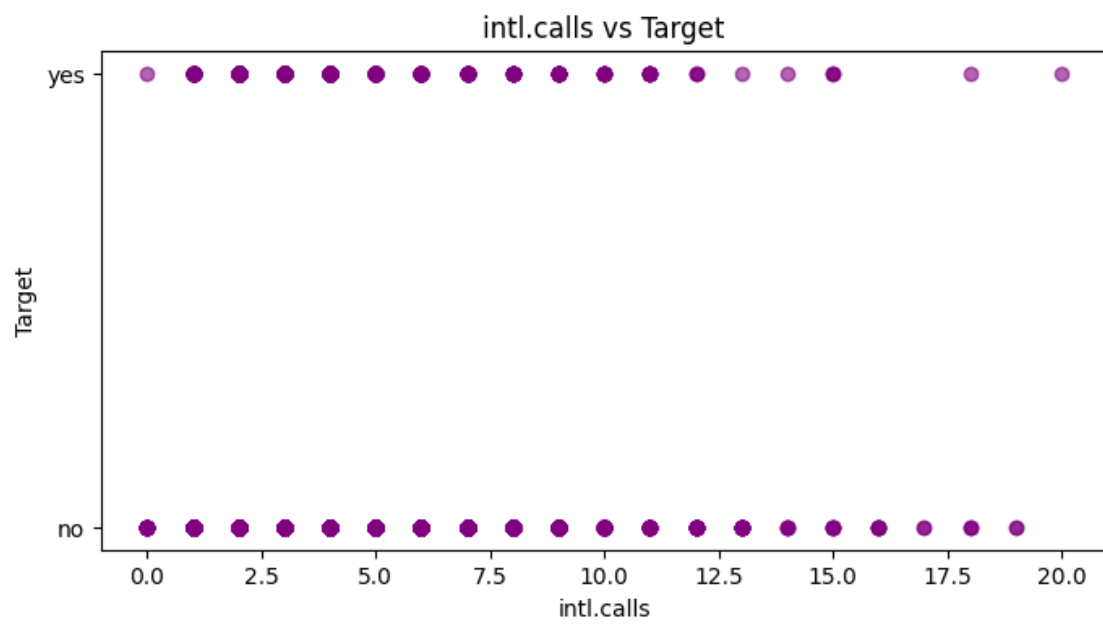
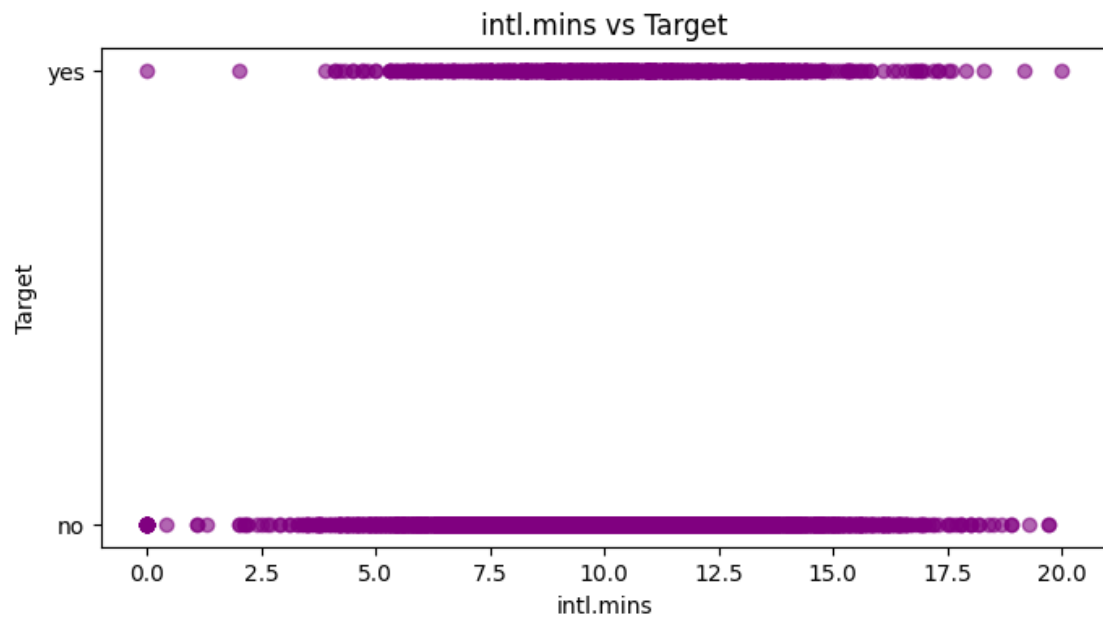
```
[ ]: ##### Boxplot for the Dataset
      ### Showing the Outliers in the dataset , but only for numerical columns
      features.boxplot(figsize=(15,10),color='blue')
      plt.suptitle("Boxplot for the Dataset")
      plt.tight_layout()
      plt.show()
```

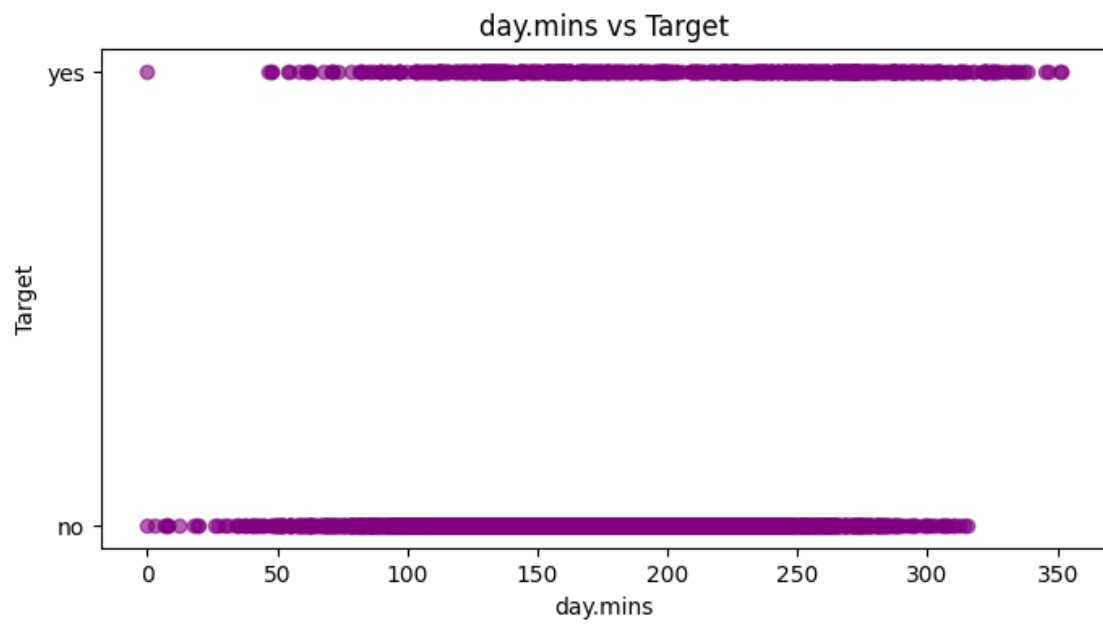
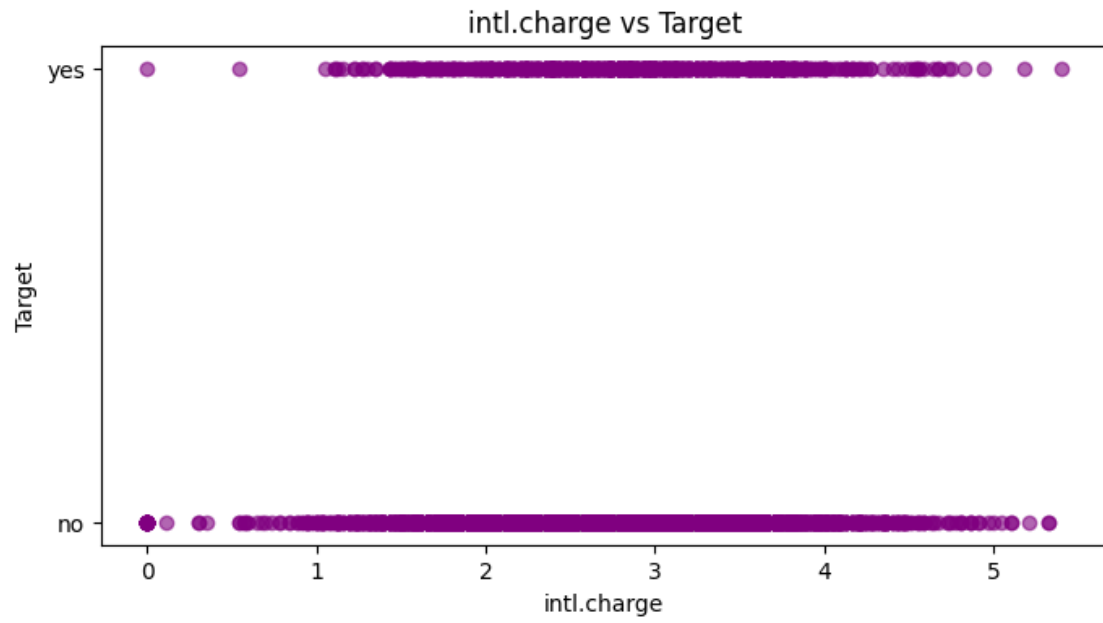


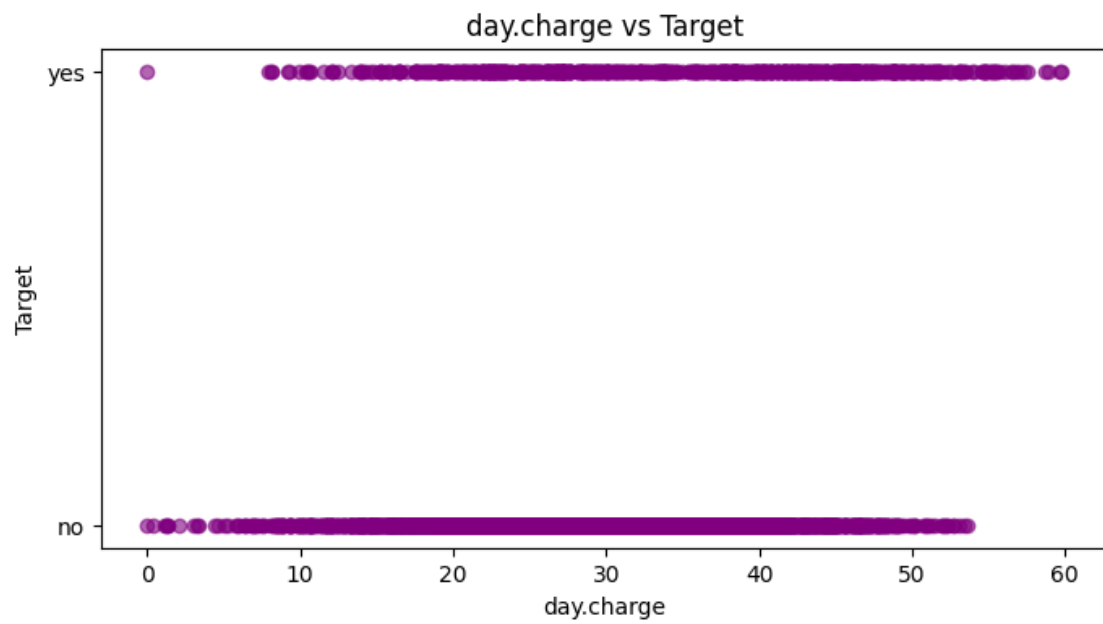
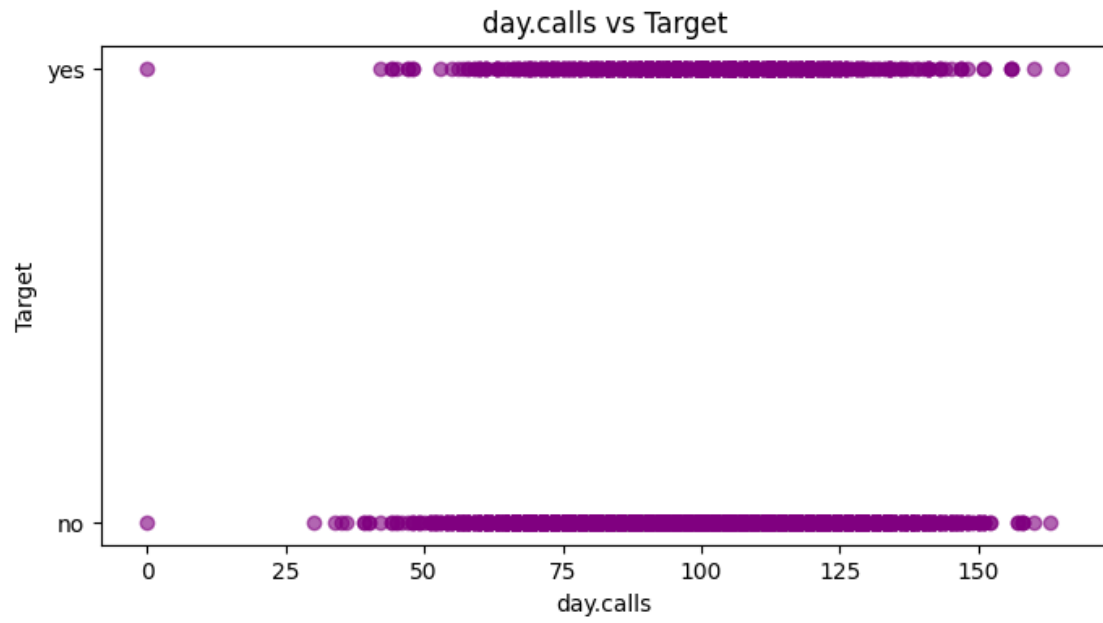
```
[ ]: ### Scatter plot shows relationships with target
for column in features.select_dtypes(include=['float64', 'int64']).columns:
    plt.figure(figsize=(8, 4))
    plt.scatter(features[column], df['churn'], alpha=0.6, color='purple')
    plt.title(f"{column} vs Target")
    plt.xlabel(column)
    plt.ylabel('Target')
    plt.show()
```

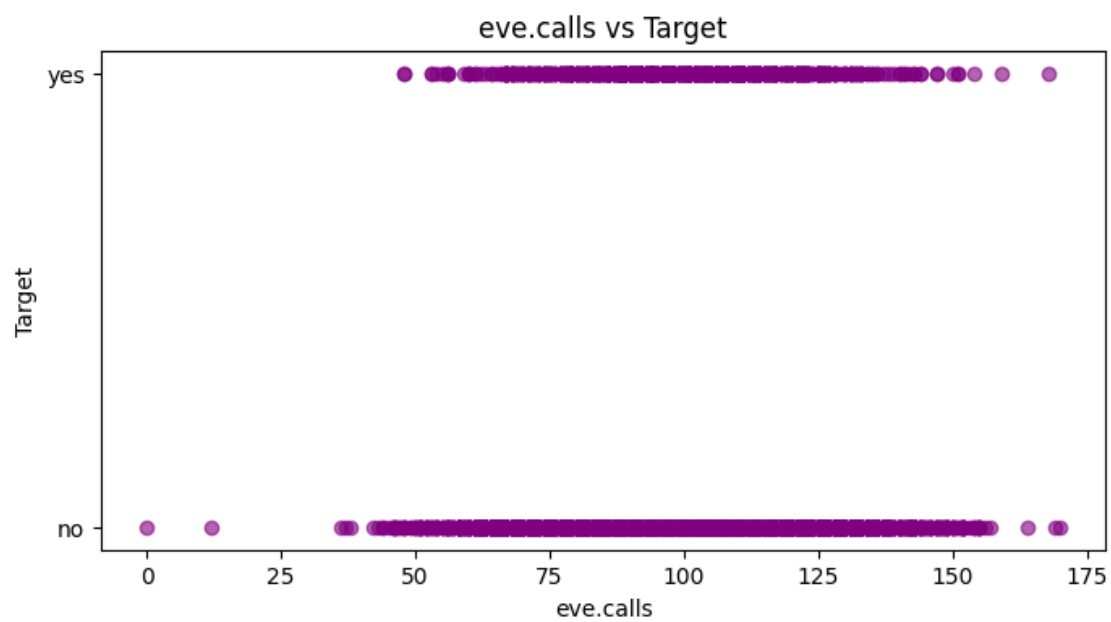
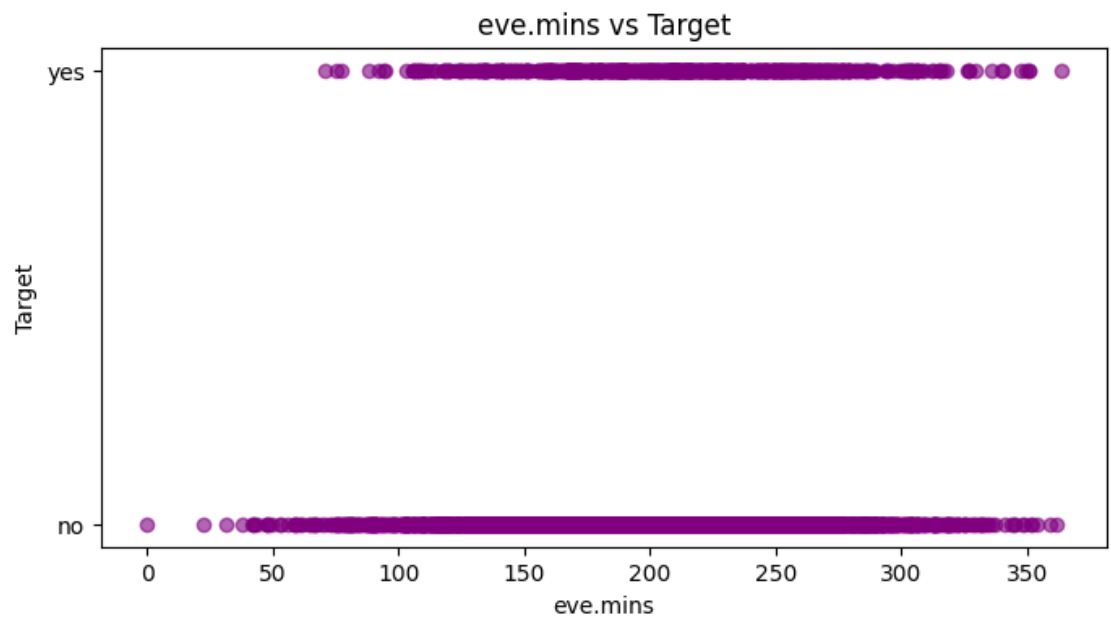




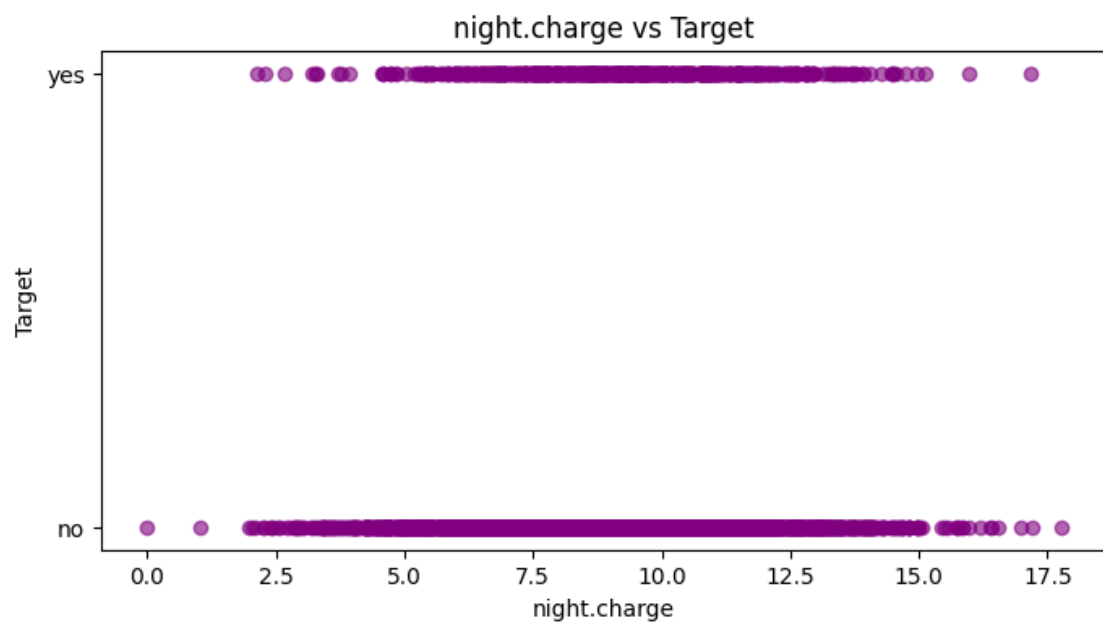
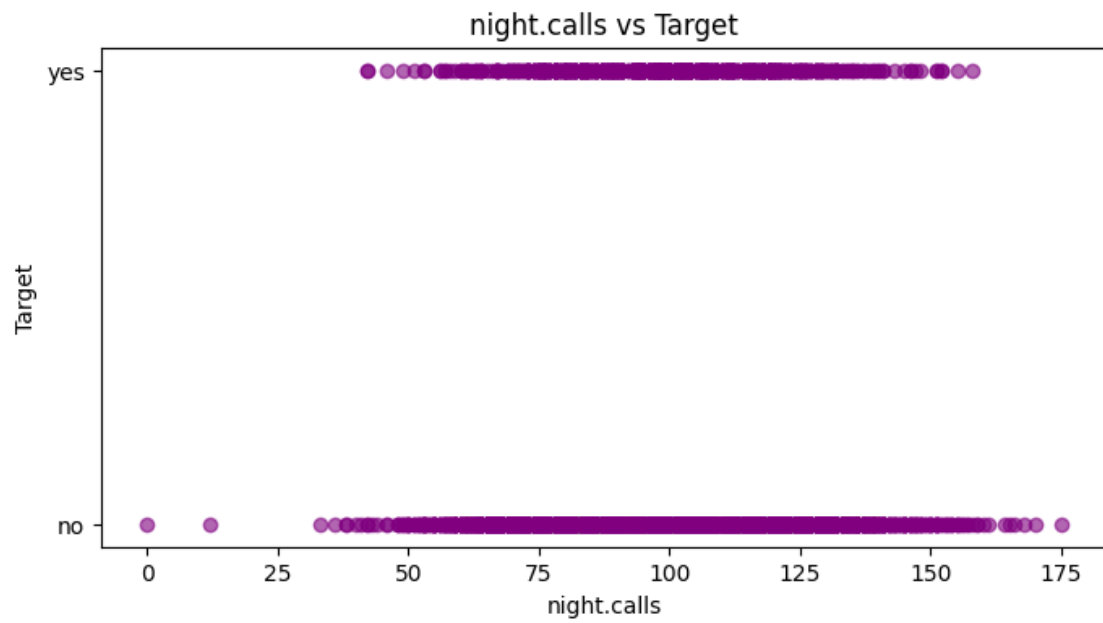


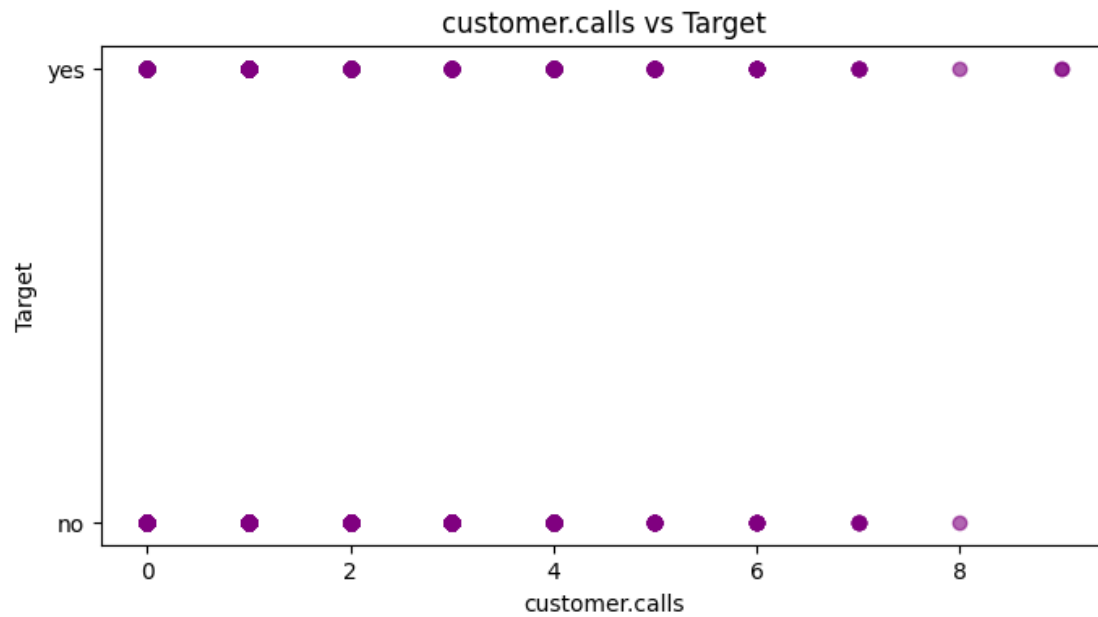






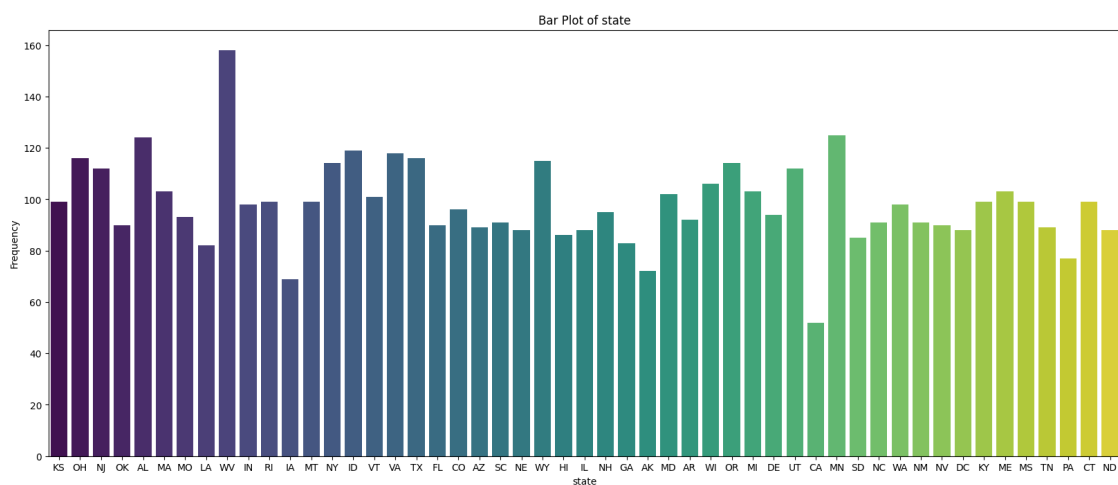


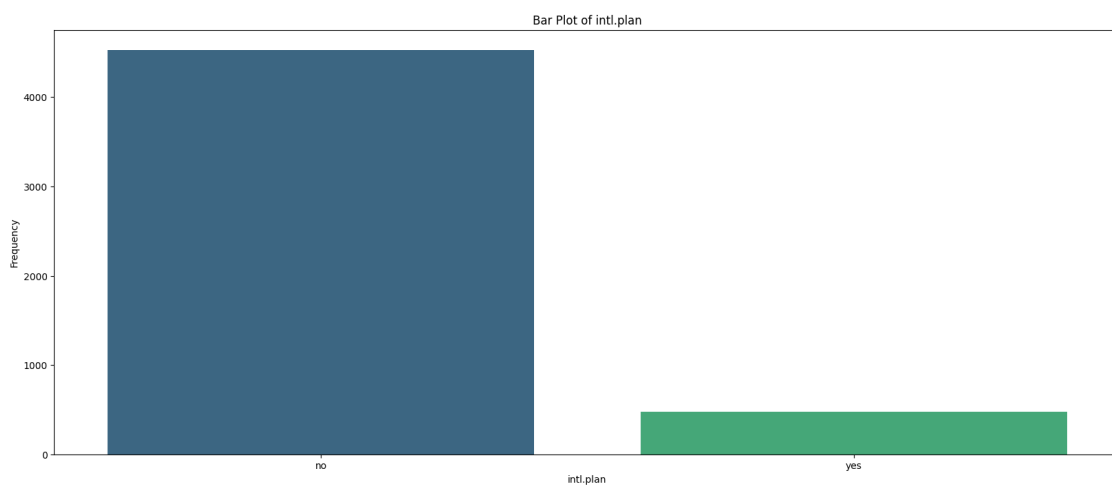
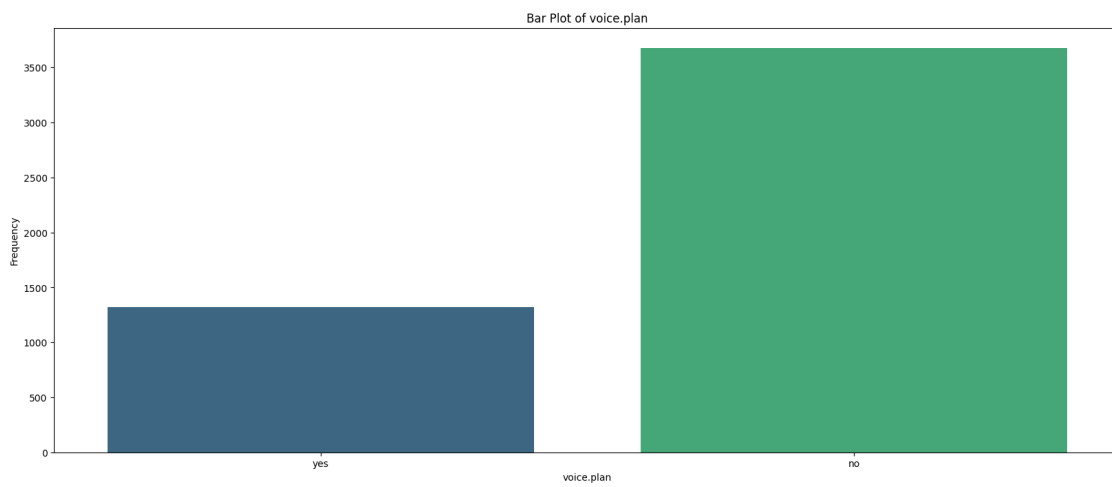
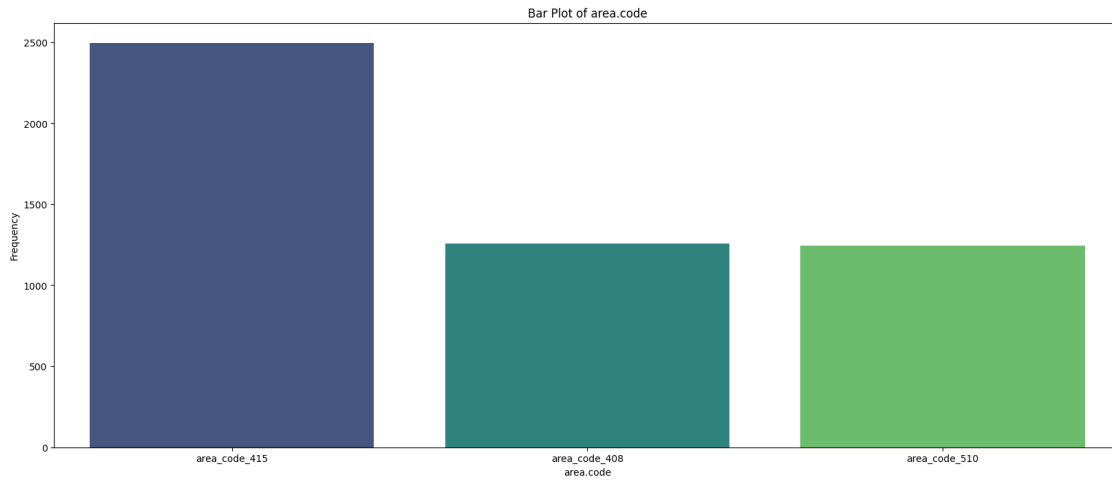




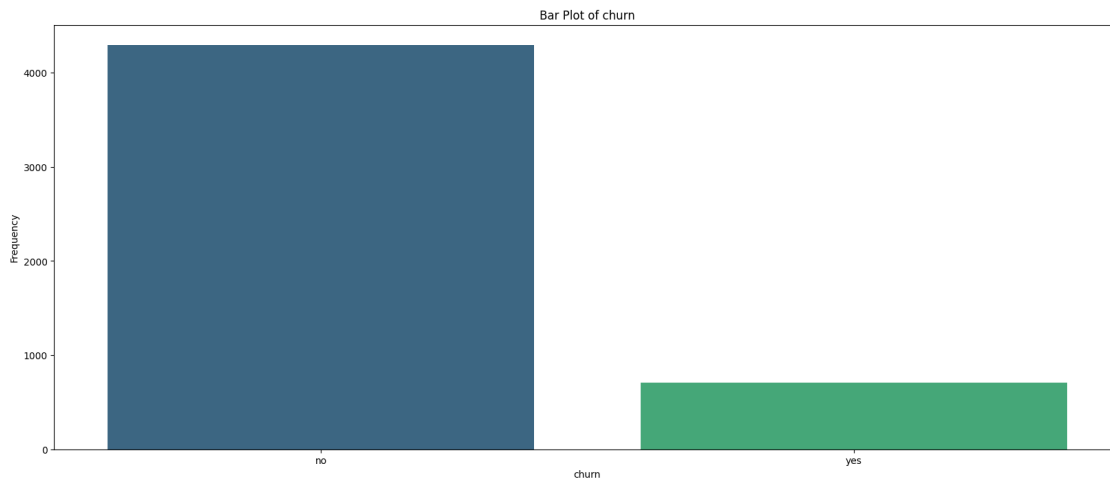
```
[ ]: ### Bar Plot to check the Frequency

for column in df.select_dtypes(include=['category', 'object']).columns:
    plt.figure(figsize=(20,8))
    sns.countplot(x=df[column], palette='viridis')
    plt.title(f'Bar Plot of {column}')
    plt.xlabel(column)
    plt.ylabel('Frequency')
    plt.show()
```





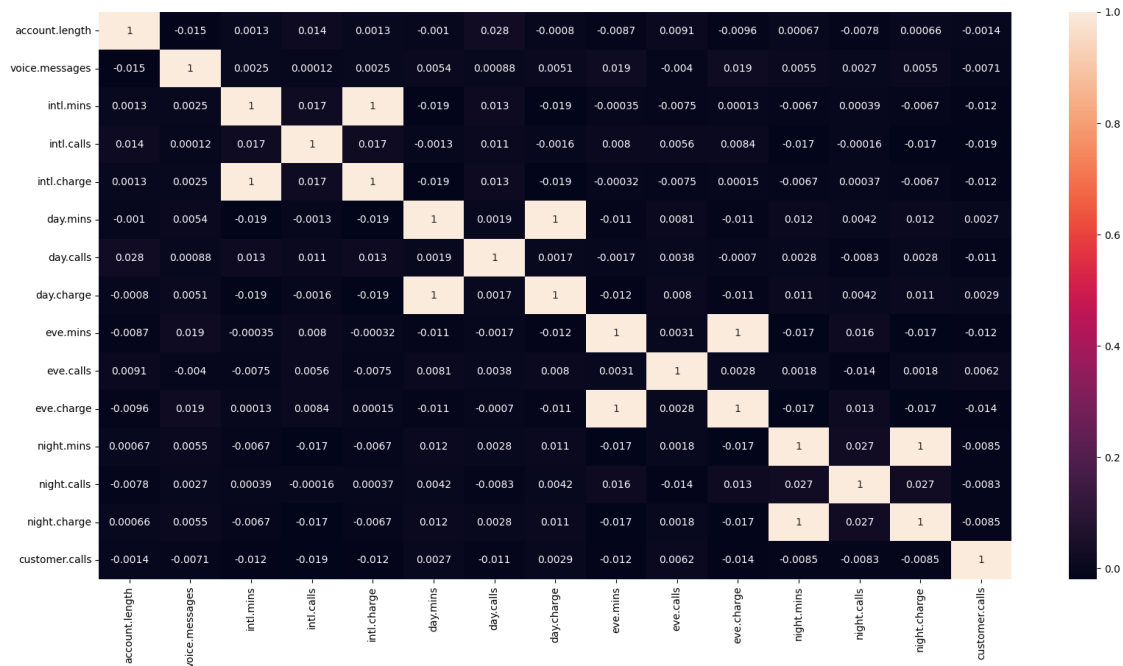




```
[ ]: num_col1=[i for i in features.columns if features[i].dtype!='O']
plt.figure(figsize=(20,10))
sns.heatmap(features[num_col1].corr(),annot=True)
plt.suptitle("Heat Map for the Dataset",size=25)
```

```
[ ]: Text(0.5, 0.98, 'Heat Map for the Dataset')
```

Heat Map for the Dataset



```
[ ]: features.info() ### Checking the Information
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 5000 entries, 0 to 4999
Data columns (total 18 columns):
#   Column                Non-Null Count  Dtype
---  -
0   area.code              5000 non-null   object
1   account.length         5000 non-null   int64
2   voice.plan             5000 non-null   object
3   voice.messages         5000 non-null   int64
4   intl.plan              5000 non-null   object
5   intl.mins              5000 non-null   float64
6   intl.calls             5000 non-null   int64
7   intl.charge            5000 non-null   float64
8   day.mins               5000 non-null   float64
9   day.calls              5000 non-null   int64
10  day.charge              4993 non-null   float64
11  eve.mins                4976 non-null   float64
12  eve.calls               5000 non-null   int64
13  eve.charge              5000 non-null   float64
14  night.mins              5000 non-null   float64
15  night.calls             5000 non-null   int64
16  night.charge            5000 non-null   float64
17  customer.calls          5000 non-null   int64
dtypes: float64(8), int64(7), object(3)
memory usage: 703.2+ KB
```

```
[ ]: ### To get the unique values for each column
for column in features.select_dtypes(include=['int64','float64','object']):
    ↪columns:
        k=features[column].nunique()
        print(f'{column}:{k}')
```

```
area.code:3
account.length:218
voice.plan:2
voice.messages:48
intl.plan:2
intl.mins:170
intl.calls:21
intl.charge:170
day.mins:1961
day.calls:123
day.charge:1961
eve.mins:1876
eve.calls:126
```

```
eve.charge:1659
night.mins:1853
night.calls:131
night.charge:1028
customer.calls:10
```

### 0.0.3 Feature Engineering

```
[ ]: from sklearn.impute import SimpleImputer    ### To handle the Missing Values
     from sklearn.compose import ColumnTransformer    ### To handle different
         ↳data types and handling the pipeline
     from sklearn.pipeline import make_pipeline    ### we can use different encoding
         ↳methods
     from sklearn.preprocessing import OrdinalEncoder    ### we can change the
         ↳categorical data to Numerical data using this
```

```
[ ]: features.isnull().sum()    ## To Check the Null Values
```

```
[ ]: area.code          0
     account.length     0
     voice.plan         0
     voice.messages     0
     intl.plan          0
     intl.mins          0
     intl.calls         0
     intl.charge        0
     day.mins           0
     day.calls          0
     day.charge         7
     eve.mins           24
     eve.calls          0
     eve.charge         0
     night.mins         0
     night.calls        0
     night.charge       0
     customer.calls     0
     dtype: int64
```

```
[ ]: features.isna().any().any()    ### To check the NAN values
```

```
[ ]: True
```

```
[ ]: features.duplicated().sum()    ### Checking the Duplicated Values
     ### There are no duplicated values
```

```
[ ]: 0
```

```
[ ]: ### Dividing the categorical columns and numerical columns separately
cat_col=[i for i in features.columns if features[i].dtype=='O']
num_col=[i for i in features.columns if features[i].dtype!='O']
```

```
[ ]: ### Encoding the categorical data to Numerical data
ord=make_pipeline(OrdinalEncoder())
trans=ColumnTransformer(['ord',ord,cat_col])
df_cat=pd.DataFrame(trans.fit_transform(features[cat_col]),columns=trans.
    ↪get_feature_names_out())
```

```
[ ]: features[num_col]
```

```
[ ]:
    account.length  voice.messages  intl.mins  intl.calls  intl.charge \
0                128             25       10.0          3         2.70
1                107             26       13.7          3         3.70
2                137              0       12.2          5         3.29
3                 84              0        6.6          7         1.78
4                 75              0       10.1          3         2.73
...              ...             ...       ...          ...         ...
4995              50             40        9.9          5         2.67
4996             152              0       14.7          2         3.97
4997              61              0       13.6          4         3.67
4998             109              0        8.5          6         2.30
4999              86             34        9.3         16         2.51
```

```

    day.mins  day.calls  day.charge  eve.mins  eve.calls  eve.charge \
0      265.1      110      45.07    197.4      99      16.78
1      161.6      123      27.47    195.5     103      16.62
2      243.4      114      41.38    121.2     110      10.30
3      299.4       71      50.90     61.9      88       5.26
4      166.7     113      28.34    148.3     122      12.61
...      ...      ...      ...      ...      ...      ...
4995     235.7     127      40.07    223.0     126      18.96
4996     184.2      90      31.31    256.8      73      21.83
4997     140.6      89      23.90    172.8     128      14.69
4998     188.8      67      32.10    171.7      92      14.59
4999     129.4     102      22.00    267.1     104      22.70
```

```

    night.mins  night.calls  night.charge  customer.calls
0      244.7         91      11.01          1
1      254.4        103      11.45          1
2      162.6        104       7.32          0
3      196.9         89       8.86          2
4      186.9        121       8.41          3
...      ...      ...      ...      ...
4995     297.5        116     13.39          2
4996     213.6        113       9.61          3
```

4997	212.4	97	9.56	1
4998	224.4	89	10.10	0
4999	154.8	100	6.97	0

[5000 rows x 15 columns]

```
[ ]: ### Replacing the NAN or missing values in the dataset using median
simple=SimpleImputer(missing_values=np.nan,strategy='median')
df_num=pd.DataFrame(simple.
    ↪fit_transform(features[num_col]),columns=features[num_col].columns)
```

```
[ ]: df_cat ### converted categorical columns
```

```
[ ]:      ord__area.code  ord__voice.plan  ord__intl.plan
0                1.0                1.0                0.0
1                1.0                1.0                0.0
2                1.0                0.0                0.0
3                0.0                0.0                1.0
4                1.0                0.0                1.0
...
4995            0.0                1.0                0.0
4996            1.0                0.0                0.0
4997            1.0                0.0                0.0
4998            2.0                0.0                0.0
4999            1.0                1.0                0.0
```

[5000 rows x 3 columns]

```
[ ]: df_num
```

```
[ ]:      account.length  voice.messages  intl.mins  intl.calls  intl.charge  \
0                128.0                25.0        10.0         3.0         2.70
1                107.0                26.0        13.7         3.0         3.70
2                137.0                 0.0        12.2         5.0         3.29
3                 84.0                 0.0         6.6         7.0         1.78
4                 75.0                 0.0        10.1         3.0         2.73
...
4995            50.0                40.0         9.9         5.0         2.67
4996           152.0                 0.0        14.7         2.0         3.97
4997            61.0                 0.0        13.6         4.0         3.67
4998           109.0                 0.0         8.5         6.0         2.30
4999            86.0                34.0         9.3        16.0         2.51

      day.mins  day.calls  day.charge  eve.mins  eve.calls  eve.charge  \
0         265.1      110.0      45.07     197.4       99.0       16.78
1         161.6      123.0      27.47     195.5      103.0       16.62
2         243.4      114.0      41.38     121.2      110.0       10.30
```

3	299.4	71.0	50.90	61.9	88.0	5.26
4	166.7	113.0	28.34	148.3	122.0	12.61
...	...	...	...	...	...	...
4995	235.7	127.0	40.07	223.0	126.0	18.96
4996	184.2	90.0	31.31	256.8	73.0	21.83
4997	140.6	89.0	23.90	172.8	128.0	14.69
4998	188.8	67.0	32.10	171.7	92.0	14.59
4999	129.4	102.0	22.00	267.1	104.0	22.70

	night.mins	night.calls	night.charge	customer.calls
0	244.7	91.0	11.01	1.0
1	254.4	103.0	11.45	1.0
2	162.6	104.0	7.32	0.0
3	196.9	89.0	8.86	2.0
4	186.9	121.0	8.41	3.0
...	...	...	...	...
4995	297.5	116.0	13.39	2.0
4996	213.6	113.0	9.61	3.0
4997	212.4	97.0	9.56	1.0
4998	224.4	89.0	10.10	0.0
4999	154.8	100.0	6.97	0.0

[5000 rows x 15 columns]

```
[ ]: df=pd.concat([df_num,df_cat],axis=1)
```

```
[ ]: df
```

```
[ ]:
    account.length  voice.messages  intl.mins  intl.calls  intl.charge \
0             128.0             25.0      10.0         3.0         2.70
1             107.0             26.0      13.7         3.0         3.70
2             137.0              0.0      12.2         5.0         3.29
3              84.0              0.0       6.6         7.0         1.78
4              75.0              0.0      10.1         3.0         2.73
...
...
4995             50.0             40.0       9.9         5.0         2.67
4996            152.0              0.0      14.7         2.0         3.97
4997             61.0              0.0      13.6         4.0         3.67
4998            109.0              0.0       8.5         6.0         2.30
4999             86.0             34.0       9.3        16.0         2.51
```

	day.mins	day.calls	day.charge	eve.mins	eve.calls	eve.charge	\
0	265.1	110.0	45.07	197.4	99.0	16.78	
1	161.6	123.0	27.47	195.5	103.0	16.62	
2	243.4	114.0	41.38	121.2	110.0	10.30	
3	299.4	71.0	50.90	61.9	88.0	5.26	
4	166.7	113.0	28.34	148.3	122.0	12.61	

...	...	...	...	...	...	...	...
4995	235.7	127.0	40.07	223.0	126.0	18.96	
4996	184.2	90.0	31.31	256.8	73.0	21.83	
4997	140.6	89.0	23.90	172.8	128.0	14.69	
4998	188.8	67.0	32.10	171.7	92.0	14.59	
4999	129.4	102.0	22.00	267.1	104.0	22.70	
	night.mins	night.calls	night.charge	customer.calls	ord__area.code	\	
0	244.7	91.0	11.01	1.0	1.0		
1	254.4	103.0	11.45	1.0	1.0		
2	162.6	104.0	7.32	0.0	1.0		
3	196.9	89.0	8.86	2.0	0.0		
4	186.9	121.0	8.41	3.0	1.0		
...	...	...	...	...	...		
4995	297.5	116.0	13.39	2.0	0.0		
4996	213.6	113.0	9.61	3.0	1.0		
4997	212.4	97.0	9.56	1.0	1.0		
4998	224.4	89.0	10.10	0.0	2.0		
4999	154.8	100.0	6.97	0.0	1.0		
	ord__voice.plan	ord__intl.plan					
0	1.0	0.0					
1	1.0	0.0					
2	0.0	0.0					
3	0.0	1.0					
4	0.0	1.0					
...	...	...					
4995	1.0	0.0					
4996	0.0	0.0					
4997	0.0	0.0					
4998	0.0	0.0					
4999	1.0	0.0					

[5000 rows x 18 columns]

```
[ ]: df.duplicated().sum()   ### There are no duplicated values
```

```
[ ]: 0
```

```
[ ]: df.isnull().sum()      ### There are no missing values
```

```
[ ]: account.length      0
      voice.messages      0
      intl.mins           0
      intl.calls          0
      intl.charge         0
      day.mins            0
```

```

day.calls      0
day.charge     0
eve.mins       0
eve.calls      0
eve.charge     0
night.mins     0
night.calls    0
night.charge   0
customer.calls 0
ord__area.code 0
ord__voice.plan 0
ord__intl.plan 0
dtype: int64

```

```
[ ]: df.isna().any()      #### There are no NAN values
```

```

[ ]: account.length      False
voice.messages          False
intl.mins               False
intl.calls              False
intl.charge             False
day.mins                False
day.calls               False
day.charge              False
eve.mins                False
eve.calls               False
eve.charge              False
night.mins              False
night.calls             False
night.charge            False
customer.calls          False
ord__area.code          False
ord__voice.plan         False
ord__intl.plan          False
dtype: bool

```

```

[ ]: ## Removing the Outliers from the dataset
for i in range(2):
    initial_size = len(df)

    # Calculate IQR for each numerical column
    for col in df.select_dtypes(include=np.number).columns:
        Q1 = df[col].quantile(0.25)
        Q3 = df[col].quantile(0.75)
        IQR = Q3 - Q1
        lower_bound = Q1 - 1.5 * IQR
        upper_bound = Q3 + 1.5 * IQR

```



```
df = df[(df[col] >= lower_bound) & (df[col] <= upper_bound)]
```

```
[ ]: df
```

```
[ ]:      account.length  voice.messages  intl.mins  intl.calls  intl.charge  \
2          137.0          0.0        12.2         5.0         3.29
11          74.0          0.0         9.1         5.0         2.46
12         168.0          0.0        11.2         2.0         3.02
13          95.0          0.0        12.3         5.0         3.32
17          93.0          0.0         8.1         3.0         2.19
...          ...          ...          ...          ...          ...
4993         73.0          0.0        11.5         6.0         3.11
4994         75.0          0.0         6.9         7.0         1.86
4996        152.0          0.0        14.7         2.0         3.97
4997         61.0          0.0        13.6         4.0         3.67
4998        109.0          0.0         8.5         6.0         2.30

      day.mins  day.calls  day.charge  eve.mins  eve.calls  eve.charge  \
2        243.4      114.0      41.38     121.2     110.0      10.30
11       187.7      127.0      31.91     163.4     148.0      13.89
12       128.8       96.0      30.62     104.9      71.0       8.92
13       156.6       88.0      26.62     247.6      75.0      21.05
17       190.7      114.0      32.42     218.2     111.0      18.55
...          ...          ...          ...          ...          ...
4993      177.9       89.0      30.24     131.2      82.0      11.15
4994      170.7      101.0      29.02     193.1     126.0      16.41
4996      184.2       90.0      31.31     256.8      73.0      21.83
4997      140.6       89.0      23.90     172.8     128.0      14.69
4998      188.8       67.0      32.10     171.7      92.0      14.59

      night.mins  night.calls  night.charge  customer.calls  ord__area.code  \
2        162.6      104.0         7.32         0.0         1.0
11       196.0       94.0         8.82         0.0         1.0
12       141.1      128.0         6.35         1.0         0.0
13       192.3      115.0         8.65         3.0         2.0
17       129.6      121.0         5.83         3.0         2.0
...          ...          ...          ...          ...          ...
4993      186.2       89.0         8.38         3.0         0.0
4994      129.1      104.0         5.81         1.0         0.0
4996      213.6      113.0         9.61         3.0         1.0
4997      212.4       97.0         9.56         1.0         1.0
4998      224.4       89.0        10.10         0.0         2.0

      ord__voice.plan  ord__intl.plan
2              0.0         0.0
11             0.0         0.0
12             0.0         0.0
```

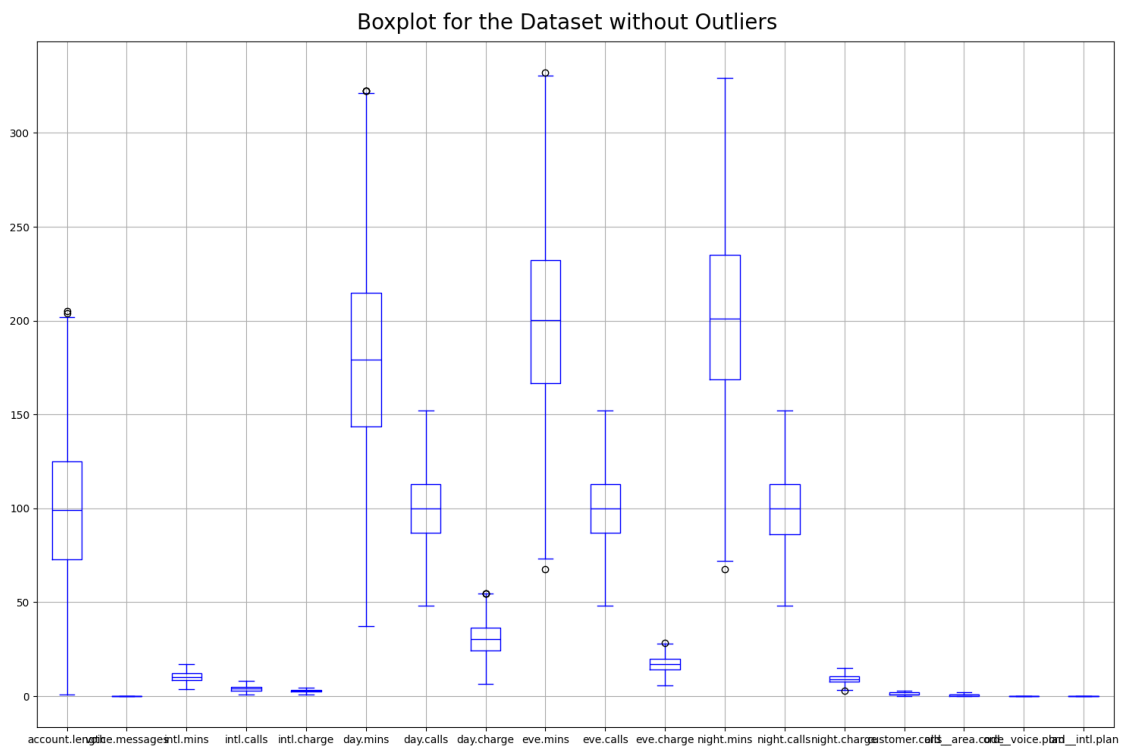
13	0.0	0.0
17	0.0	0.0
...	...	...
4993	0.0	0.0
4994	0.0	0.0
4996	0.0	0.0
4997	0.0	0.0
4998	0.0	0.0

[2653 rows x 18 columns]

```
[ ]: #def box_plot(df,columns):
      # threshold=2
      #z_score=stats.zscore(df[columns])
      # return df[(abs(z_score)<=threshold).all(axis=1)]
```

```
[ ]: ##box_plot(df,df.columns)
```

```
[ ]: df.boxplot(figsize=(15,10),color='blue')
plt.suptitle("Boxplot for the Dataset without Outliers",size=20,color='black')
plt.tight_layout()
plt.show()
```



```
[ ]: ## Standardizing the data from original dataset
from sklearn.preprocessing import StandardScaler
std=StandardScaler()
df1=pd.DataFrame(std.fit_transform(df),columns=df.columns)    ## by
    ↳Standardizing the data the mean will be zero and standard deviation will
    ↳becomes to 1
```

```
[ ]: df
```

```
[ ]:      account.length  voice.messages  intl.mins  intl.calls  intl.charge  \
2          137.0          0.0        12.2          5.0          3.29
11         74.0          0.0         9.1          5.0          2.46
12        168.0          0.0        11.2          2.0          3.02
13         95.0          0.0        12.3          5.0          3.32
17         93.0          0.0         8.1          3.0          2.19
...
4993         73.0          0.0        11.5          6.0          3.11
4994         75.0          0.0         6.9          7.0          1.86
4996        152.0          0.0        14.7          2.0          3.97
4997         61.0          0.0        13.6          4.0          3.67
4998        109.0          0.0         8.5          6.0          2.30

      day.mins  day.calls  day.charge  eve.mins  eve.calls  eve.charge  \
2        243.4       114.0       41.38    121.2    110.0       10.30
11       187.7       127.0       31.91    163.4    148.0       13.89
12       128.8        96.0       30.62    104.9     71.0        8.92
13       156.6        88.0       26.62    247.6     75.0       21.05
17       190.7       114.0       32.42    218.2    111.0       18.55
...
4993       177.9        89.0       30.24    131.2     82.0       11.15
4994       170.7       101.0       29.02    193.1    126.0       16.41
4996       184.2        90.0       31.31    256.8     73.0       21.83
4997       140.6        89.0       23.90    172.8    128.0       14.69
4998       188.8        67.0       32.10    171.7     92.0       14.59

      night.mins  night.calls  night.charge  customer.calls  ord__area.code  \
2         162.6        104.0         7.32          0.0          1.0
11         196.0         94.0         8.82          0.0          1.0
12         141.1       128.0         6.35          1.0          0.0
13         192.3       115.0         8.65          3.0          2.0
17         129.6       121.0         5.83          3.0          2.0
...
4993         186.2        89.0         8.38          3.0          0.0
4994         129.1       104.0         5.81          1.0          0.0
4996         213.6       113.0         9.61          3.0          1.0
4997         212.4        97.0         9.56          1.0          1.0
4998         224.4        89.0        10.10          0.0          2.0
```

	ord_voice.plan	ord_intl.plan
2	0.0	0.0
11	0.0	0.0
12	0.0	0.0
13	0.0	0.0
17	0.0	0.0
...	...	...
4993	0.0	0.0
4994	0.0	0.0
4996	0.0	0.0
4997	0.0	0.0
4998	0.0	0.0

[2653 rows x 18 columns]

```
[ ]: ### Merging the dataset of features and target
df_data=pd.merge(df1,target,left_index=True,right_index=True)
```

```
[ ]: df_data
```

```
[ ]:      account.length  voice.messages  intl.mins  intl.calls  intl.charge \
0          0.969809          0.0    0.747391    0.537221    0.740938
1         -0.645949          0.0   -0.468755    0.537221   -0.465179
2          1.764864          0.0    0.355086   -1.154802    0.348587
3         -0.107363          0.0    0.786622    0.537221    0.784533
4         -0.158657          0.0   -0.861061   -0.590795   -0.857530
...
2648        -0.671596          0.0    0.472778    1.101229    0.479371
2649        -0.620302          0.0   -1.331827    1.665237   -1.337071
2650         1.354513          0.0    1.728155   -1.154802    1.729083
2651        -0.979360          0.0    1.296619   -0.026787    1.293137
2652         0.251694          0.0   -0.704139    1.101229   -0.697683

      day.mins  day.calls  day.charge  eve.mins  eve.calls  eve.charge \
0    1.226174    0.741493    1.226104  -1.618567    0.507922   -1.616715
1    0.157799    1.427583    0.157112  -0.747886    2.484212   -0.747416
2   -0.971955   -0.208479    0.011494  -1.954873   -1.520375   -1.950875
3   -0.438727   -0.630688   -0.440034    0.989351   -1.312345    0.986339
4    0.215341    0.741493    0.214682    0.382762    0.559930    0.380977
...
2648 -0.030174   -0.577912   -0.031401  -1.412244   -0.948291   -1.410892
2649 -0.168276    0.055402   -0.169117  -0.135107    1.340044   -0.137212
2650  0.090666   -0.525136    0.089383    1.179167   -1.416360    1.175212
2651 -0.745621   -0.577912   -0.747072  -0.553942    1.444060   -0.553701
2652  0.178898   -1.738989    0.178559  -0.576638   -0.428215   -0.577915
```

	night.mins	night.calls	night.charge	customer.calls	ord__area.code \
0	-0.789161	0.226653	-0.787808	-1.350649	0.007971
1	-0.101390	-0.290692	-0.101426	-1.350649	0.007971
2	-1.231888	1.468281	-1.231668	-0.338711	-1.401778
3	-0.177580	0.795732	-0.179216	1.685165	1.417720
4	-1.468695	1.106139	-1.469613	1.685165	1.417720
...	...	...	...	...	...
2648	-0.303191	-0.549364	-0.302765	1.685165	-1.401778
2649	-1.478991	0.226653	-1.478765	-0.338711	-1.401778
2650	0.261029	0.692263	0.260068	1.685165	0.007971
2651	0.236318	-0.135489	0.237188	-0.338711	0.007971
2652	0.483422	-0.549364	0.484286	-1.350649	1.417720

	ord__voice.plan	ord__intl.plan	churn
0	0.0	0.0	no
1	0.0	0.0	no
2	0.0	0.0	no
3	0.0	0.0	no
4	0.0	0.0	no
...	...	...	...
2648	0.0	0.0	no
2649	0.0	0.0	no
2650	0.0	0.0	no
2651	0.0	0.0	no
2652	0.0	0.0	no

[2653 rows x 19 columns]

#### 0.0.4 Building the Model

```
[ ]: ## Dividing the dataset into features and target for predicting the results
features=df_data.drop(columns='churn')
target=df_data['churn']
```

```
[ ]: ## the features columns
features
```

```
[ ]:
account.length  voice.messages  intl.mins  intl.calls  intl.charge \
0      0.969809           0.0    0.747391    0.537221    0.740938
1     -0.645949           0.0   -0.468755    0.537221   -0.465179
2      1.764864           0.0    0.355086   -1.154802    0.348587
3     -0.107363           0.0    0.786622    0.537221    0.784533
4     -0.158657           0.0   -0.861061   -0.590795   -0.857530
...
2648     -0.671596           0.0    0.472778    1.101229    0.479371
2649     -0.620302           0.0   -1.331827    1.665237   -1.337071
2650      1.354513           0.0    1.728155   -1.154802    1.729083
```

2651	-0.979360	0.0	1.296619	-0.026787	1.293137
2652	0.251694	0.0	-0.704139	1.101229	-0.697683

	day.mins	day.calls	day.charge	eve.mins	eve.calls	eve.charge	\
0	1.226174	0.741493	1.226104	-1.618567	0.507922	-1.616715	
1	0.157799	1.427583	0.157112	-0.747886	2.484212	-0.747416	
2	-0.971955	-0.208479	0.011494	-1.954873	-1.520375	-1.950875	
3	-0.438727	-0.630688	-0.440034	0.989351	-1.312345	0.986339	
4	0.215341	0.741493	0.214682	0.382762	0.559930	0.380977	
...	...	...	...	...	...	...	
2648	-0.030174	-0.577912	-0.031401	-1.412244	-0.948291	-1.410892	
2649	-0.168276	0.055402	-0.169117	-0.135107	1.340044	-0.137212	
2650	0.090666	-0.525136	0.089383	1.179167	-1.416360	1.175212	
2651	-0.745621	-0.577912	-0.747072	-0.553942	1.444060	-0.553701	
2652	0.178898	-1.738989	0.178559	-0.576638	-0.428215	-0.577915	

	night.mins	night.calls	night.charge	customer.calls	ord__area.code	\
0	-0.789161	0.226653	-0.787808	-1.350649	0.007971	
1	-0.101390	-0.290692	-0.101426	-1.350649	0.007971	
2	-1.231888	1.468281	-1.231668	-0.338711	-1.401778	
3	-0.177580	0.795732	-0.179216	1.685165	1.417720	
4	-1.468695	1.106139	-1.469613	1.685165	1.417720	
...	...	...	...	...	...	
2648	-0.303191	-0.549364	-0.302765	1.685165	-1.401778	
2649	-1.478991	0.226653	-1.478765	-0.338711	-1.401778	
2650	0.261029	0.692263	0.260068	1.685165	0.007971	
2651	0.236318	-0.135489	0.237188	-0.338711	0.007971	
2652	0.483422	-0.549364	0.484286	-1.350649	1.417720	

	ord__voice.plan	ord__intl.plan
0	0.0	0.0
1	0.0	0.0
2	0.0	0.0
3	0.0	0.0
4	0.0	0.0
...	...	...
2648	0.0	0.0
2649	0.0	0.0
2650	0.0	0.0
2651	0.0	0.0
2652	0.0	0.0

[2653 rows x 18 columns]

```
[ ]: ### target column
      target
```

```
[ ]: 0      no
      1      no
      2      no
      3      no
      4      no
      ..
      2648   no
      2649   no
      2650   no
      2651   no
      2652   no
      Name: churn, Length: 2653, dtype: object
```

```
[ ]: from sklearn.model_selection import train_test_split    ### used for splitting
      ↪ the data to train and test
```

```
[ ]: ## Splitting the data into x_train,x_test,y_train,y_test
      ## taking the training dataset as 75% and test size as 25%
      ### random_state refers to shuffling the dataset
      x_train,x_test,y_train,y_test=train_test_split(features,target,train_size=0.
      ↪ 75,random_state=100)
```

```
[ ]: ### checking the sizes of the x_train,x_test,y_train,y_test
      print(x_train.shape)
      print(y_train.shape)
      print(x_test.shape)
      print(y_test.shape)
```

```
(1989, 18)
(1989,)
(664, 18)
(664,)
```

```
[ ]: from sklearn.linear_model import LogisticRegression
      from sklearn.ensemble import BaggingClassifier,RandomForestClassifier
      from sklearn.svm import SVC
      from sklearn.tree import DecisionTreeClassifier
      from sklearn.neighbors import KNeighborsClassifier
      from sklearn.metrics import accuracy_score,classification_report
```

```
[ ]: models={'Logistic Regression':LogisticRegression(),
            "Bagging Classifier":
            ↪ BaggingClassifier(estimator=RandomForestClassifier(),n_estimators=100,max_features=1.
            ↪ 0,max_samples=0.9),
            'Random Forest Classifier':RandomForestClassifier(),
            'Support Vector Classifier':SVC(),
            'KNeighbors Classifier':KNeighborsClassifier(),
```

```

        'Decision Tree Classifier':DecisionTreeClassifier()    ### Taking the
    ↪algorithms into one dictionary form

```

```

[ ]: results={}
    for model_name,model in models.items():
        model.fit(x_train,y_train)
        y_pred=model.predict(x_test)
        accuracy=accuracy_score(y_test,y_pred)
        results[model_name]=accuracy
        accuracy1=(accuracy)*100

```

```

[ ]: for model_name,accuracy in results.items():
    print(f'{model_name}:{accuracy}')

```

```

Logistic Regression:0.8674698795180723
Bagging Classifier:0.8674698795180723
Random Forest Classifier:0.8674698795180723
Support Vector Classifier:0.8674698795180723
KNeighbors Classifier:0.8373493975903614
Decision Tree Classifier:0.7560240963855421

```

### 0.0.5 Hyper Parameter Tuning

```

[ ]: param_grid = {
    'Logistic Regression': {'C': [0.1, 1, 10]},
    'Bagging Classifier': {'n_estimators': [50, 100]},
    'Random Forest Classifier': {'n_estimators': [50, 100], 'max_depth': [3, 5,
    ↪10]},
    'Support Vector Classifier': {'C': [0.1, 1, 10], 'kernel': ['linear',
    ↪'rbf']},
    'KNeighbors Classifier': {'n_neighbors': [3, 5, 7]},
    'Decision Tree Classifier': {'criterion': ['gini', 'entropy'], 'splitter':
    ↪['best', 'random'], 'max_depth': [2, 3, 4]}
}

```

```

[ ]: from sklearn.model_selection import GridSearchCV
    grid_results = {}
    for model_name, pipeline in models.items():
        print(f"Running GridSearchCV for {model_name}...")
        grid_search = GridSearchCV(pipeline, param_grid[model_name], cv=5,
        ↪scoring='accuracy')
        grid_search.fit(x_train, y_train)
        grid_results[model_name] = grid_search.best_score_

    # Print best results
    for model_name, score in grid_results.items():
        print(f'{model_name} Best Score: {score:.4f}')

```



```

Running GridSearchCV for Logistic Regression...
Running GridSearchCV for Bagging Classifier...
Running GridSearchCV for Random Forest Classifier...
Running GridSearchCV for Support Vector Classifier...
Running GridSearchCV for KNeighbors Classifier...
Running GridSearchCV for Decision Tree Classifier...
Logistic Regression Best Score: 0.8577
Bagging Classifier Best Score: 0.8572
Random Forest Classifier Best Score: 0.8577
Support Vector Classifier Best Score: 0.8577
KNeighbors Classifier Best Score: 0.8517
Decision Tree Classifier Best Score: 0.8577

```

### 0.0.6 Model Evaluation

```
[ ]: model1=LogisticRegression()
    model1.fit(x_train,y_train)
```

```
[ ]: LogisticRegression()
```

```
[ ]: y_pred1=model1.predict(x_test)
```

```
[ ]: accuracy_score(y_test,y_pred1)
```

```
[ ]: 0.8674698795180723
```

```
[ ]: print(classification_report(y_test,y_pred1))
```

	precision	recall	f1-score	support
no	0.87	1.00	0.93	576
yes	0.00	0.00	0.00	88
accuracy			0.87	664
macro avg	0.43	0.50	0.46	664
weighted avg	0.75	0.87	0.81	664

### 0.0.7 Deployment

```
[ ]: import pickle
```

```
[ ]: file = 'model.pkl'
    pickle.dump(model1,open(file,'wb'))
```

```
[ ]: !pip install streamlit
```

Collecting streamlit

Downloading streamlit-1.40.1-py2.py3-none-any.whl.metadata (8.5 kB)

Requirement already satisfied: altair<6,>=4.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (4.2.2)

Requirement already satisfied: blinker<2,>=1.0.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (1.9.0)

Requirement already satisfied: cachetools<6,>=4.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (5.5.0)

Requirement already satisfied: click<9,>=7.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (8.1.7)

Requirement already satisfied: numpy<3,>=1.20 in /usr/local/lib/python3.10/dist-packages (from streamlit) (1.26.4)

Requirement already satisfied: packaging<25,>=20 in /usr/local/lib/python3.10/dist-packages (from streamlit) (24.2)

Requirement already satisfied: pandas<3,>=1.4.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (2.2.2)

Requirement already satisfied: pillow<12,>=7.1.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (11.0.0)

Requirement already satisfied: protobuf<6,>=3.20 in /usr/local/lib/python3.10/dist-packages (from streamlit) (4.25.5)

Requirement already satisfied: pyarrow>=7.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (17.0.0)

Requirement already satisfied: requests<3,>=2.27 in /usr/local/lib/python3.10/dist-packages (from streamlit) (2.32.3)

Requirement already satisfied: rich<14,>=10.14.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (13.9.4)

Requirement already satisfied: tenacity<10,>=8.1.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (9.0.0)

Requirement already satisfied: toml<2,>=0.10.1 in /usr/local/lib/python3.10/dist-packages (from streamlit) (0.10.2)

Requirement already satisfied: typing-extensions<5,>=4.3.0 in /usr/local/lib/python3.10/dist-packages (from streamlit) (4.12.2)

Requirement already satisfied: gitpython!=3.1.19,<4,>=3.0.7 in /usr/local/lib/python3.10/dist-packages (from streamlit) (3.1.43)

Collecting pydeck<1,>=0.8.0b4 (from streamlit)

  Downloading pydeck-0.9.1-py2.py3-none-any.whl.metadata (4.1 kB)

Requirement already satisfied: tornado<7,>=6.0.3 in /usr/local/lib/python3.10/dist-packages (from streamlit) (6.3.3)

Collecting watchdog<7,>=2.1.5 (from streamlit)

  Downloading watchdog-6.0.0-py3-none-manylinux2014\_x86\_64.whl.metadata (44 kB)

  44.3/44.3 kB

2.2 MB/s eta 0:00:00

Requirement already satisfied: entrypoints in /usr/local/lib/python3.10/dist-packages (from altair<6,>=4.0->streamlit) (0.4)

Requirement already satisfied: jinja2 in /usr/local/lib/python3.10/dist-packages (from altair<6,>=4.0->streamlit) (3.1.4)

Requirement already satisfied: jsonschema>=3.0 in /usr/local/lib/python3.10/dist-packages (from altair<6,>=4.0->streamlit) (4.23.0)

Requirement already satisfied: toolz in /usr/local/lib/python3.10/dist-packages

(from altair<6,>=4.0->streamlit) (0.12.1)

Requirement already satisfied: gitdb<5,>=4.0.1 in /usr/local/lib/python3.10/dist-packages (from gitpython!=3.1.19,<4,>=3.0.7->streamlit) (4.0.11)

Requirement already satisfied: python-dateutil>=2.8.2 in /usr/local/lib/python3.10/dist-packages (from pandas<3,>=1.4.0->streamlit) (2.8.2)

Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.10/dist-packages (from pandas<3,>=1.4.0->streamlit) (2024.2)

Requirement already satisfied: tzdata>=2022.7 in /usr/local/lib/python3.10/dist-packages (from pandas<3,>=1.4.0->streamlit) (2024.2)

Requirement already satisfied: charset-normalizer<4,>=2 in /usr/local/lib/python3.10/dist-packages (from requests<3,>=2.27->streamlit) (3.4.0)

Requirement already satisfied: idna<4,>=2.5 in /usr/local/lib/python3.10/dist-packages (from requests<3,>=2.27->streamlit) (3.10)

Requirement already satisfied: urllib3<3,>=1.21.1 in /usr/local/lib/python3.10/dist-packages (from requests<3,>=2.27->streamlit) (2.2.3)

Requirement already satisfied: certifi>=2017.4.17 in /usr/local/lib/python3.10/dist-packages (from requests<3,>=2.27->streamlit) (2024.8.30)

Requirement already satisfied: markdown-it-py>=2.2.0 in /usr/local/lib/python3.10/dist-packages (from rich<14,>=10.14.0->streamlit) (3.0.0)

Requirement already satisfied: pygments<3.0.0,>=2.13.0 in /usr/local/lib/python3.10/dist-packages (from rich<14,>=10.14.0->streamlit) (2.18.0)

Requirement already satisfied: smmap<6,>=3.0.1 in /usr/local/lib/python3.10/dist-packages (from gitdb<5,>=4.0.1->gitpython!=3.1.19,<4,>=3.0.7->streamlit) (5.0.1)

Requirement already satisfied: MarkupSafe>=2.0 in /usr/local/lib/python3.10/dist-packages (from jinja2->altair<6,>=4.0->streamlit) (3.0.2)

Requirement already satisfied: attrs>=22.2.0 in /usr/local/lib/python3.10/dist-packages (from jsonschema>=3.0->altair<6,>=4.0->streamlit) (24.2.0)

Requirement already satisfied: jsonschema-specifications>=2023.03.6 in /usr/local/lib/python3.10/dist-packages (from jsonschema>=3.0->altair<6,>=4.0->streamlit) (2024.10.1)

Requirement already satisfied: referencing>=0.28.4 in /usr/local/lib/python3.10/dist-packages (from jsonschema>=3.0->altair<6,>=4.0->streamlit) (0.35.1)

Requirement already satisfied: rpds-py>=0.7.1 in /usr/local/lib/python3.10/dist-packages (from jsonschema>=3.0->altair<6,>=4.0->streamlit) (0.21.0)

Requirement already satisfied: mdurl~=0.1 in /usr/local/lib/python3.10/dist-packages (from markdown-it-py>=2.2.0->rich<14,>=10.14.0->streamlit) (0.1.2)

Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.10/dist-packages (from python-dateutil>=2.8.2->pandas<3,>=1.4.0->streamlit) (1.16.0)



```

        'ord__area.code':ord__area_code,'ord__voice.plan':
↳ord__voice_plan,'ord__intl.plan':ord__intl_plan}
        features=pd.DataFrame(data,index=[0])
        return features
df=user_input_parameters()
st.subheader('User Inputs')
st.write(df)
predict=model1.predict(df)
predict_proba=model1.predict_proba(df)
st.subheader(df)
st.write('yes The Customer is Discontinued' if predict_proba[0][1]>0.5 else 'No_
↳The Customer is Active')
st.subheader('predict_prob')
st.write(predict_proba)

```

Writing Model\_Dep\_Telecommunication.py

```
[ ]: !npm install -g localtunnel -U
```

added 22 packages, and audited 23 packages in 3s

3 packages are looking for funding  
run `npm fund` for details

1 **moderate** severity vulnerability

To address all issues (including breaking changes), run:  
npm audit fix --force

Run `npm audit` for details.

```
[ ]: !wget -q -O - ipv4.icanhazip.com
```

35.224.81.225

```
[ ]: !streamlit run Model_Dep_Telecommunication.py & npx localtunnel --port 8501
```

Collecting usage statistics. To deactivate, set browser.gatherUsageStats to false.

your url is: https://cool-wolves-dance.loca.lt

You can now view your Streamlit app in your browser.

Local URL: http://localhost:8501

Network URL: http://172.28.0.12:8501

External URL: http://35.224.81.225:8501

[ ]:

[ ]:

[ ]: