



Peer Feedback Report

*Be Aware. Do Better.
Grow More.*



Report Prepared For:

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The Peer Feedback Report

Team members provided anonymous feedback on 5 team member competencies that are associated with team effectiveness. This report summarizes your team members' feedback regarding these competencies, allowing you to gain a stronger sense of your strengths and areas for development. The final page of the report offers a framework for discussing the Peer Feedback assessment within your team.

5 Key Teamwork Competencies

Commitment: commitment to the team's work

Communication: communicating with team members

Capabilities: having a strong foundation of knowledge, skills and abilities

Standards: emphasizing high standards

Focus: keeping the team on track

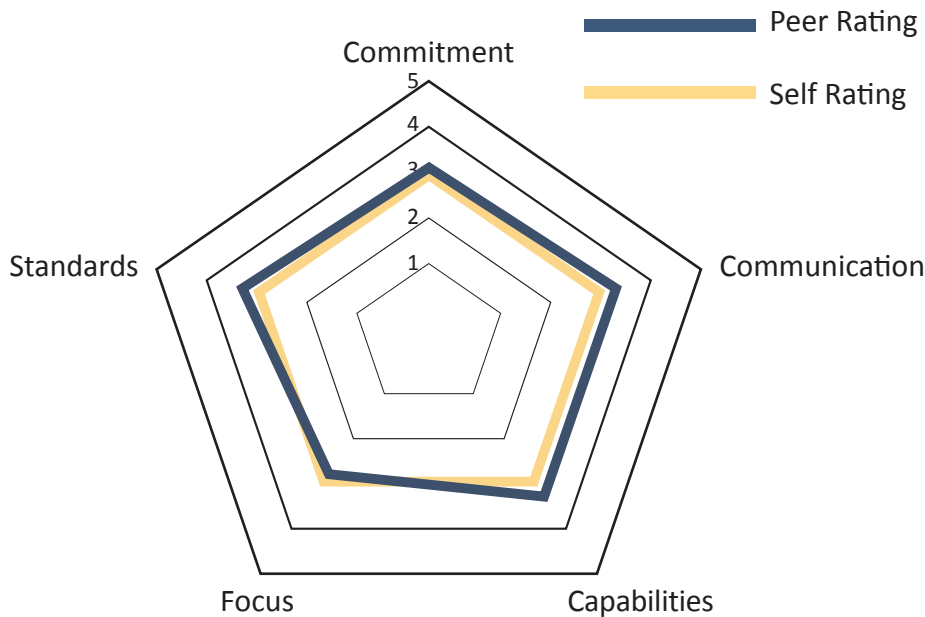
Setting Goals Based On Peer Feedback

The report provides space to record self-selected development goals for each competency. Take a moment to reflect on your peer rating benchmarked against your self-assessment. Identify one development goal that will allow you to improve or maintain your current score on that teamwork competency. Remember that you are more likely to achieve your goal when it is specific (what will you do), actionable (how will you do it), measurable (what indicates improvement), and has a timeline (milestones or deadlines).

Talk To The Team

To obtain maximum value from this assessment, we recommend having a team meeting to discuss the results. This allows each team member to self-identify strengths and development areas (you don't have to share your individual reports). The last two pages contain a template for guiding your team through a Peer Feedback debrief.

QUICK SUMMARY



The above graph presents you with a bird's-eye view of your peer feedback results. Each corner of the pentagon represents one of the 5 teamwork competencies. Lower scores are points that fall closer to the center of the graph and higher scores are associated with points that extend toward the edge of the graph. For example, if you scored 5 on Capabilities, that point would stretch to the outer edge of the graph.

When the yellow line extends past the blue line for any competency, this is a **Blind Spot**, meaning you rated yourself higher than your peers rated you on that competency. When the blue line extends past the yellow line, this is also a **Blind Spot**, but in this case your peers rated you higher than you rated yourself on that competency. Your score on each competency is displayed along the right-hand side of this page.

4.5 to 5.0 = Outstanding
3.5 to 4.5 = Strong
2.5 to 3.5 = Moderate
1.5 to 2.5 = Bare Minimum
1.0 to 1.5 = Unsatisfactory

Commitment:

3.2 Moderate

This dimension is about your commitment to the team's work.

Communication:

3.3 Moderate

This dimension is about communicating with team members.

Capabilities:

3.3 Moderate

This dimension is about having a strong foundation of knowledge, skills, and abilities needed by the team.

Focus:

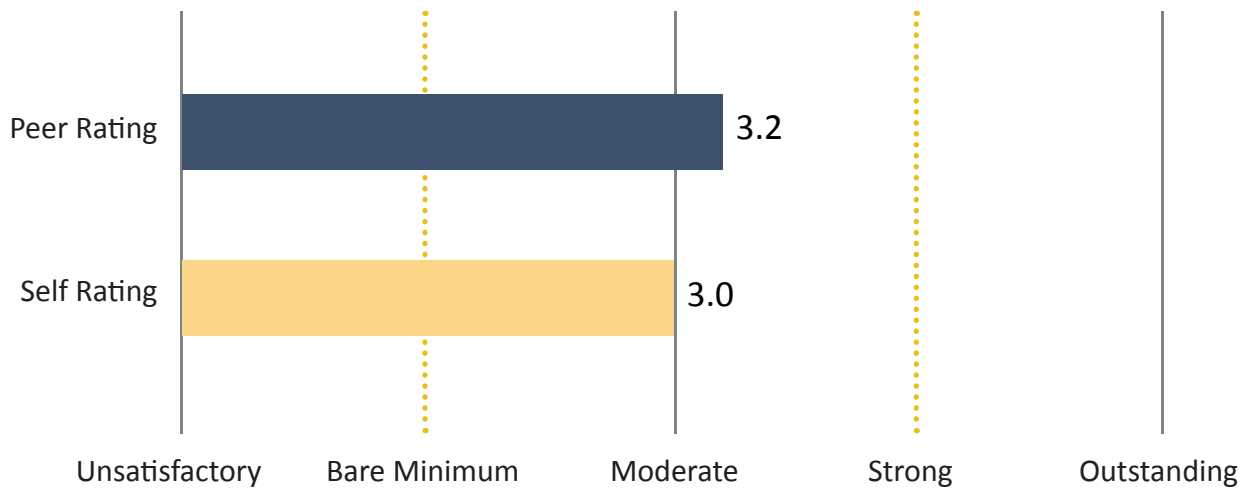
2.8 Moderate

This dimension is about keeping the team on track.

Standards:

3.3 Moderate

This dimension is about emphasizing high standards.



Commitment to the Team's Work

This teamwork competency is related to your peers' perceptions of your commitment and contributions to the team's work. Some examples of these behaviours include:

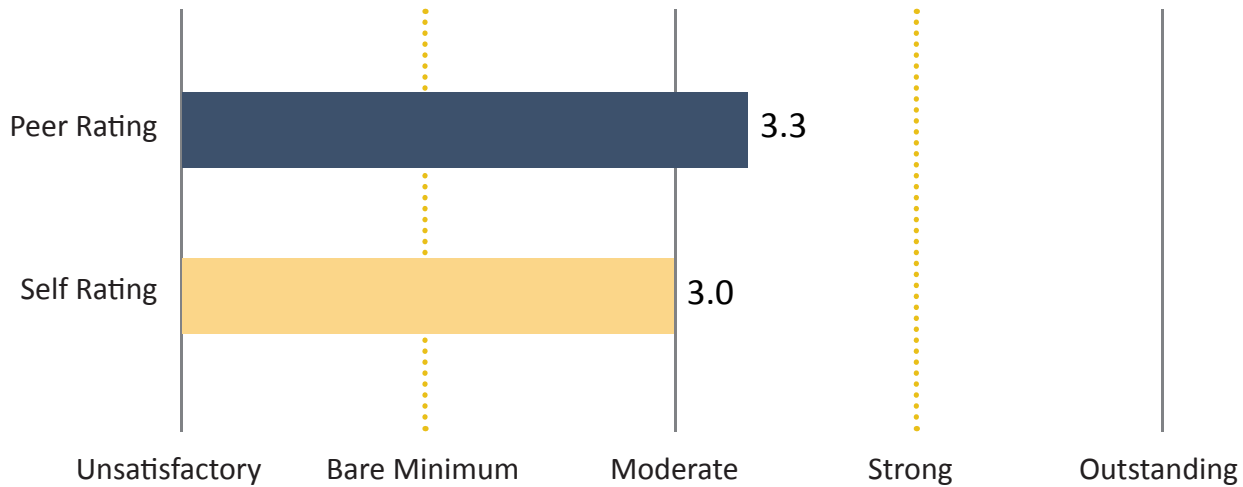
- Contributes appropriately to the team's work.
- Demonstrates commitment to the team's work.
- Prepared for team meetings.
- Keeps deadlines and delivering complete, accurate work.

Suggested Improvement Behaviours

You are contributing to the team's work at a moderate level according to your team members. To obtain a higher score, demonstrate your commitment to the team by delivering work assignments accurately and on time, and always come prepared to team meetings with new ideas, plans, processes, and background materials.

Write one specific, actionable, and measurable development goal to work toward that will help you improve or maintain your score on this teamwork competency.

GOAL



Communicating with Team Members

This teamwork competency is related to your peers' perceptions of your interactions with team members and your ability to communicate with the team in an effective manner. Some examples of these behaviours include:

- Effectively communicates and openly shares information.
- Exchanges information with teammates in a timely manner.
- Requests feedback regularly and incorporates feedback from team members.
- Seeks appropriate team input before taking action.

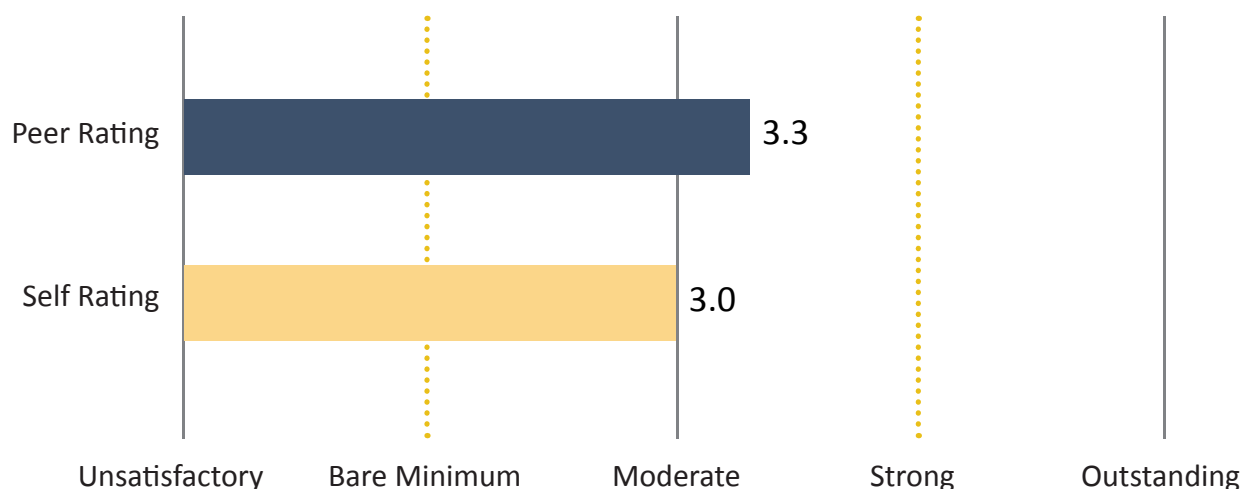
Suggested Improvement Behaviours

This teamwork skill is about developing effective ways of interacting with members of your team. Your score suggests that you can improve by sharing more information and ideas with the team, being faster in your response times, and addressing other team members concerns.

Write one specific, actionable, and measurable development goal to work toward that will help you improve or maintain your score on this teamwork competency.

GOAL

CAPABILITIES



Capabilities

This teamwork competency is related to your peers' perceptions of your ability to be able to accomplish outstanding work. Some examples of these behaviours include:

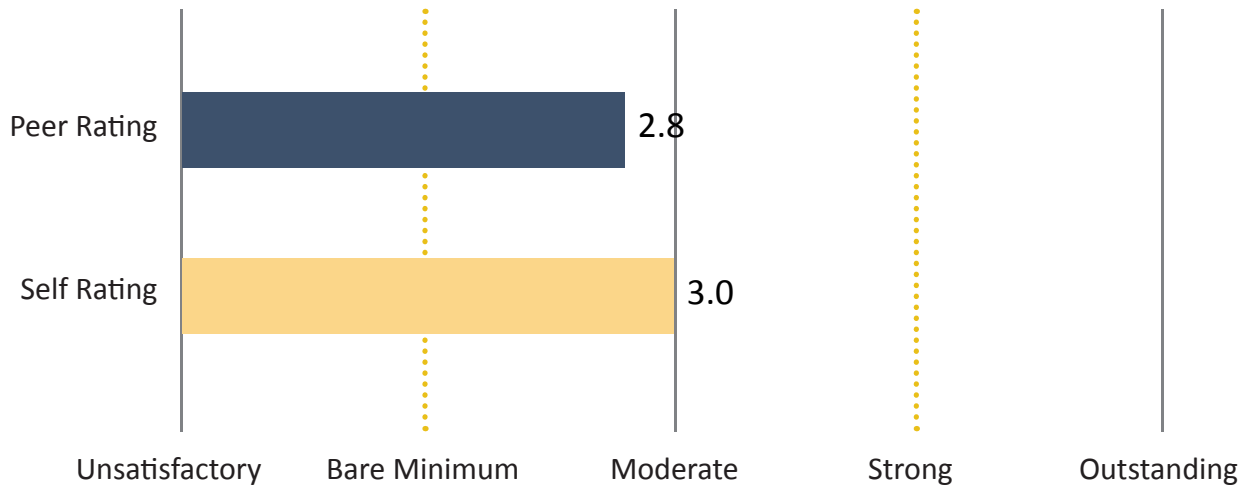
- Seeks to gain the knowledge, skills, and abilities needed by the team.
- Learns about other teammates' tasks and roles.
- Demonstrates the capabilities needed for the team to perform.

Suggested Improvement Behaviours

Although you possess and demonstrate the skills needed to help the team succeed, there is room to refine your existing abilities and gain new ones. Utilize your team members' knowledge and learn about their roles and abilities. Develop expert knowledge that will help your team excel.

Write one specific, actionable, and measurable development goal to work toward that will help you improve or maintain your score on this teamwork competency.

GOAL



Focus

This teamwork competency is related to your peers' perceptions of your ability to keep the team on track and focused on goal accomplishment. Some examples of these behaviours include:

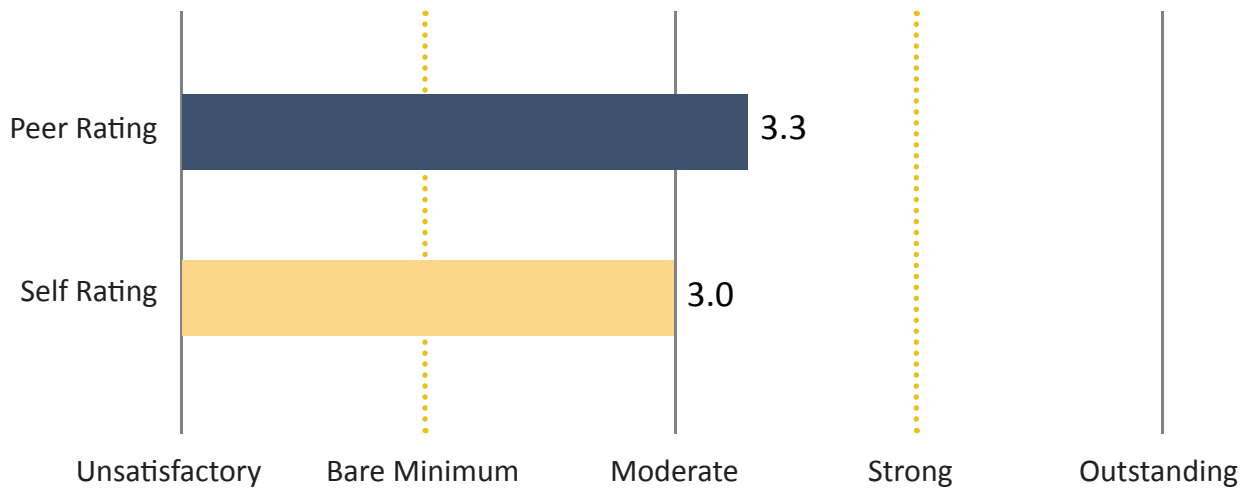
- Monitors issues that may affect the team and notices problems.
- Provides meaningful, growth-oriented, and regular feedback to members.
- Helps the team plan and organize work, and anticipates issues.

Suggested Improvement Behaviours

This teamwork skill entails actively monitoring your team's situation and work progress. Keep track of team members' task progress, anticipate issues that may become barriers for the team's work, and suggest well thought-out solutions to issues when they arise. Doing so should strengthen your score on this dimension and improve team outcomes.

Write one specific, actionable, and measurable development goal to work toward that will help you improve or maintain your score on this teamwork competency.

GOAL



Emphasizing High Standards

This teamwork competency is related to your peers' perceptions of the degree to which you hold high standards for the quality of your team's work. Some examples of these behaviours include:

- Encourages and motivates the team.
- Shows confidence in the team's ability to perform.
- Believes that the team will achieve high standards.
- Cares about the quality of the team's work.

Suggested Improvement Behaviours

Your score suggests there is an opportunity for improvement. This teamwork skill is about encouraging your team to reach high standards. Work on conveying a stronger expectation that the team can produce high-quality work, and back this up with specific and actionable suggestions.

Write one specific, actionable, and measurable development goal to work toward that will help you improve or maintain your score on this teamwork competency.

GOAL

The following is feedback provided by members of your team:

"James needs to make sure to attend all meetings seriously and monitor code changes to do tasks in accordance to their requirements. Can contribute significantly more to code base and project management documents."

"James consistently submits work on time, and his regular attendance at meetings contributes to effective team communication. His punctuality and commitment to engagement are commendable and contribute to the team's efficiency."

"James is always willing to take up any task. He is present during meetings. Although it ended up being changed he did great making the initial UI for us to showcase."

"James has not contributed significantly to the project and is having trouble maintaining consistency. He needs more initiative to familiarize with the codebase as it will only get complex from here."

"good work stepping up reaching out for work to do and your work in populating database was very helpful"

"I'm not entirely familiar with the work James has done in the end of the semester. I know he made the test database script used to make default variables for the different tables and we will build the connection to front-end and back-end but I feel like James could have done more for the project knowing his skillset. I think that James should be more proactive in the work that needs to be done for the project and help wherever he can according to his schedule as well as the team's schedule."

TEAM DEBRIEF

Purpose & Guidelines

This is an opportunity for team members to reflect on their teamwork competencies. Team debriefs are a valuable development opportunity because team members who set goals for behaviour change and vocalize their commitments to the team are more likely to take action on them. The following sections will offer a framework for successfully facilitating the debrief.

Before beginning the team debrief discussion, all team members should review their feedback and record their development goals for each of the 5 teamwork behaviours. Make sure that all team members bring their report to the meeting for quick reference.

Remember that peer feedback reports are designed to be anonymous and private. Team members are NOT required to show their scores or any written comments. Each team member will share only what they are comfortable sharing with the team.

The debrief is most effective when discussions are future-oriented, focusing on forward-looking agreements with minimal discussion of problems occurring in the past.

Development goals should be as specific, actionable, and quantifiable as possible. After each member presents their development goal, the team should offer strategies to support that member toward goal accomplishment.

Follow these steps for debriefing results:

1

Choose one member of the team to facilitate the debrief. The facilitator's role will be to keep the conversation on track and make sure that the guidelines outlined above are being followed. Have the facilitator read the Purpose and Guidelines to the team at the beginning of the meeting.

2

Ask each team member to share one personal strength that emerged from their feedback report. Identify how each individual can leverage their strengths to enhance the team's overall performance. Have someone record each team members' strength in the space provided below.

3

Team members recorded one development goal for each of the 5 teamwork competencies on their individual reports. Now each member should select one or two of these goals to become their primary development objective. Have someone record each team member's commitment in the space provided below.

4

Wrap up the session by summarizing themes involving the team's overall strengths and development areas, and record the themes in the space provided below.

TEAM DEBRIEF

NAME	PERCEIVED STRENGTH	DEVELOPMENT AREA

Strengths



Development



Others



ATTRIBUTIONS & ACKNOWLEDGEMENTS

The peer feedback assessment at ITPmetrics.com adapts work from Dr. Ohland (e.g., Ohland et al., 2012) and recommended practices for measurement. As described in a reliability and validity study published by O'Neill et al. (2019), ITPmetrics.com builds on and adapts dimensions provided by Ohland et al. (2012), which are the following (adapted terms used in ITPmetrics in parentheses):

- contributing to the team's work (Commitment);
- having relevant knowledge, skills and abilities (Capabilities);
- interacting with teammates (Communication);
- keeping the team on track (Focus),
- expecting quality (Emphasising High Standards).

Given that the five dimensions of team member effectiveness were identified through rigorous work by Dr. Ohland and colleagues, a variation of those dimensions was used in the ITPmetrics.com platform with naming revisions as well as adjustments to the description of the dimensions to ensure to the best of our judgment that they resonated with students, the rating form was user-friendly and easy to use, and the feedback report was rich and comprehensive in supporting the user's development.

We wish to highlight some of the outstanding work that preceded us by Dr. Ohland and colleagues (see <https://scholar.google.ca/citations?user=qnDbTpYAAAAJ&hl=en&oi=sra> for Dr. Ohland's other many contributions on the subject, as well as his faculty page https://engineering.purdue.edu/ENE/People/profile?resource_id=22358). Some of Ohland et al.'s foundational published work can be read in these articles:

Ohland, M. W., Loughry, M. L., Woehr, D. J., Bullard, L. G., Felder, R. M., Finelli, C. J., ... & Schmucker, D. G. (2012). The comprehensive assessment of team member effectiveness: Development of a behaviorally anchored rating scale for self-and peer evaluation. *Academy of Management Learning & Education*, 11(4), 609-630.

Loughry, M. L., Ohland, M. W., & DeWayne Moore, D. (2007). Development of a theory-based assessment of team member effectiveness. *Educational and psychological measurement*, 67(3), 505-524.

More details on the revisions made by Dr. O'Neill for ITPmetrics.com is available in the article below or by contacting him directly: toneill@ucalgary.ca

O'Neill, T., Larson, N., Smith, J., Donia, M., Deng, C., Rosehart, W., & Brennan, R. (2019). Introducing a scalable peer feedback system for learning teams. *Assessment & Evaluation in Higher Education*, 44(6), 848-862.