OLUWAFUNMILOLA MARY JOSEPH

Manchester, United Kingdom | +447984662539 | <u>j_funmilola@yahoo.com</u> PRODUCT MANAGER | SCRUM MASTER | AGILE ADVOCATE

PROFESSIONAL SUMMARY

Certified Product Manager & Certified Scrum Master with 5+ years of experience driving high-performing Agile teams and delivering digital products across fintech, edtech, logistics, and e-commerce. Trusted to lead product strategy, Agile transformations, and end-to-end delivery in fast-paced, user-centric environments. Recognised for my ownership mindset, team empowerment, and the ability to remove blockers even from "under the rock." Now based in the UK and bringing proven global experience, I'm ready to help forward-thinking companies build meaningful products that scale.

KEY SKILLS

Core Skills: Agile product Management & Scrum Facilitation, Stakeholder & Client Engagement, Risk & Issue Management, IT product Execution & Delivery, Refinement, Business Process Optimization, Software Development Life Cycle (SDLC), Sprint Planning & Retrospectives, User Story Creation & Backlog Refinement

Technical Skills: Scrum, Kanban, SAFe, Waterfall, JIRA, Confluence, Figma, Miro, Google Analytics, OpenAI, Notion, Slack, MixPanel, Trello, Microsoft product, Monday.com

Soft Skills: Stakeholder Management, Cross-functional Team Leadership, Problem-solving, Strategic Thinking, and Servant Leadership

Misc Skills: API Integrations, Payment Systems, Banking Solutions, Data Migration, Software Application products, Core Network Refresh, and DWH Infrastructure.

EDUCATION

- NACETEM | Post Graduate Diploma (PGD): Technology Management | March 2022 May 2023
- National Open University of Nigeria | Bachelor of Arts (BA): English Language | July 2013 Oct 2017

PROFESSIONAL CERTIFICATIONS

•	SAFe® Certified Scrum Master - Scrum Alliance	Nov 2023
•	Google Product Management: Professional Certificate - Coursera	Aug 2023
•	Scrum Master Certification Specialization - Coursera	Aug 2023
•	10X Product Manager Certificate - Product Dive	Dec 2021
•	Certified Product Manager (CPM) - AIPMM	Nov 2021
•	Building Digital Products - Product School	May 2020

PROFESSIONAL EXPERIENCE

Teesas Edtech (Education)

| Jan 2024 - Till Date

• Position: Senior Scrum Master.

Key Responsibilities

- Built a high-performing Agile environment with two Scrum teams across time zones.
- Act as a change agent to influence a culture of continuous improvement, innovation, and organisation.
- Enabled a culture of accountability and alignment across backend, frontend, QA, and product teams.
- Reduced blockers and sprint delays by proactively identifying process inefficiencies.

| Aug 2023 - Till Date

• Position: Lead Product Manager.

Key Responsibilities

- Led end-to-end delivery of Passpoint's flagship infrastructure platform, ensuring high-quality user journey experiences.
- Created scalable product documentation and streamlined release cycles, reducing handover time by 40%.
- Established new sprint cadences and rituals that improved engineering throughput by 25%.
- Built a cross-functional cadence between product and engineering, improving planning accuracy.

Spektra - owners of Dashapp (Fintech)

| Aug 2022 - July 2023

• Position: **Product Manager**

Key Responsibilities

- Delivered 3 major features that directly improved retention and app engagement by 35%.
- Successfully integrated ComplyAdvantage, DashCard (virtual/physical), and NIBSS verification tools.
- Drove the adoption of Agile across the entire product and tech team, reducing delivery cycles by 30%.
- Mentored junior Scrum Masters and facilitated scrum-of-scrums sessions to scale agility company-wide.
- Played a key role in cross-team coordination for DashPass KYC and Sasapay integrations.

Spektra - owners of Dashapp, (Fintech)

| Aug 2022 - July 2023

• Position: Senior Scrum Master.

Key Responsibilities

- Lead the agile transformation across the organisation, promoting the adoption of agile methodologies, principles, and values.
- Act as a change agent to influence a culture of continuous improvement, innovation, and organisation.
- Serve as the Scrum Master for one or more agile teams, facilitating all agile ceremonies (Sprint Planning, Daily Stand-ups, Sprint Reviews, and Retrospectives) effectively.
- Drove the adoption of Agile across the entire product and tech team, reducing delivery cycles by 30%.
- Mentored junior Scrum Masters and facilitated scrum-of-scrums sessions to scale agility company-wide.

NextHandle Ecommerce (Contract)

| Feb 2022 - Sept 2022

• Position: Product Manager.

Key Responsibilities

- Develop, own, and maintain Epics & User stories within the product backlog, plan and coordinate sprints to make sure every team is clear on the OKRs for each sprint.
- Defined Epics & User Stories, planned and coordinated sprints for Agile teams.
- Worked closely with UI/UX teams to improve user experience and product usability.
- Own, improve and maintain product-related documents such as PRDs, User Flows, Customer Journeys, Competitor Analysis, Product Strategy, and Go-To-Market Launch Documents.

Japtini Logistics (Contract)

| Aug 2021 - Jan 2022

• Position: **Product Manager**.

Key Responsibilities

- Developed all product-related documents such as product Plans, PRDs, USer Flows, Customer Journeys, Competitor Analysis, Product Strategy, and Go-To-Market Launch Documents.
- Owned product discovery, product planning, feature prioritization, and requirements gathering.
- Identified and highlighted product metrics, ways, solutions, and experiments to grow them.
- Worked with the product design team to brainstorm design ideas from sketches/wireframes to high fidelity mockups and prototypes using collaborative tools, e.,g Figma.

KWIK AFRICA (Group)

• Position: Product Manager

Key Responsibilities

- Launched KwikStore, KwikShelf, and Kwik API integrations (Shopify, Magento, etc.), contributing to an 85% revenue increase and \$100K GMV.
- Led testing and QA for over 300 feature releases and bug fixes with a 90% production success rate.
- Reduced customer complaints by 40% through proactive issue tracking and root-cause analysis.
- Saved over \$10K/month by identifying and mitigating infrastructure instabilities.
- Automated export processes for corporate customers, boosting client retention and increasing revenue by 30%.

------ ACHIEVEMENTS ------

- Launched 3 flagship products with \$100K in GMV revenue.
- Reduced product delivery timelines by 30% through Agile coaching.
- Increased engineering team efficiency by 25% with refined workflows.
- Supervised 300+ feature/bug fixes with 90% success rate in production.
- Saved \$10K monthly by stabilizing product infrastructure.

PRODUCTS AND PROJECTS

- KwikBites | Kwik Delivery CCOD (Service Product) | K-Fleet | Kwik Store | Kwik Shelf | Kwik API (Shopify, Prestashop, WooCommerce, Magento, UniCommerce & Server) | NextHandle Marketplace | Japtini Logistics | getdropper | Spen Merchant Application | PasspointGO | DashApp
- ComplyAdvantage Integration (Customer Screening and Transaction Monitoring), Customer Rewards Program, DashCards Integration and Issuance (Physical and Virtual), NIBSS Integration (BVN verification), DashPass product (Know Your Customer), Sasapay Integration | Udara Core Banking Setup, Integration and Customer Migration | IMTO Setup and Integrations | Plaid (Identity verification) Integration

🌍 LOOKING AHEAD

• Now based in **Manchester**, **UK**, on a Global Talent Visa with no need for sponsorship, I'm open to full-time or contract opportunities across the UK or globally, bringing tested experience, fresh perspective, and the heart of a builder ready to scale impact.

REFERENCES

Available on Request.