

Says

What have we heard them say?
What can we imagine them saying?

What are their words, beliefs, hopes, and fears?
What other thoughts might influence their behavior?

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Does

What behavior have we observed?
What can we imagine them doing?

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Define your problem statement.

Consider the situation in which finding a solution is the most difficult. This will be the problem statement.



Brainstorm

Write down any ideas that come to mind. Don't censor your problem statement.

15-20 minutes

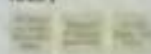
10

10-15 minutes

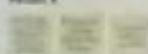
Person 1



Person 2



Person 3



Person 4



Person 5



Person 6



Person 7



Person 8



Group Work

Discuss the ideas with your group and select the best one. This will be the solution.

15-20 minutes



2

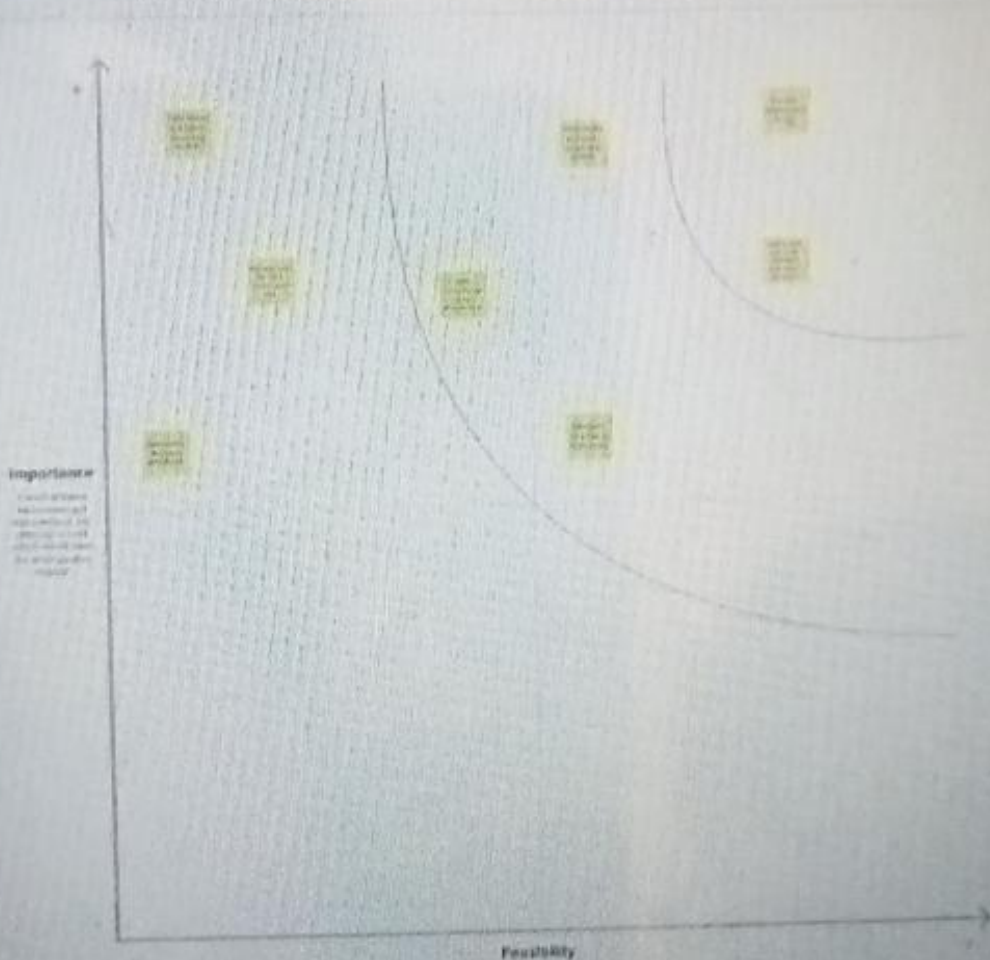
Prioritize

Your team should agree on the priority areas about which to report moving forward. Place your ideas on this grid to determine which areas are important and which are feasible.

20 minutes

19

Participants use this grid to agree on which areas are important and which are feasible. The grid is divided into four quadrants by a diagonal line from the top-left to the bottom-right. The quadrants are labeled: Important/Feasible, Important/Not Feasible, Feasible/Not Important, and Not Important/Not Feasible.



3

After you finish

Discuss the results of the grid with your team. Identify the areas that are most important and feasible.

10 minutes

1. Share the results of the grid with your team.

2. Discuss the results of the grid with your team.

3. Identify the areas that are most important and feasible.

4. Discuss the results of the grid with your team.

5. Identify the areas that are most important and feasible.

6. Discuss the results of the grid with your team.

7. Identify the areas that are most important and feasible.

8. Discuss the results of the grid with your team.

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25. Identify the areas that are most important and feasible.

26. Discuss the results of the grid with your team.

27. Identify the areas that are most important and feasible.

28. Discuss the results of the grid with your team.

29. Identify the areas that are most important and feasible.

30. Discuss the results of the grid with your team.