



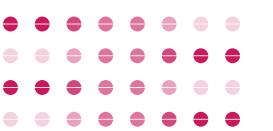
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# InstaDoc

## Partnered Doctors

Onboarding Document

healthsy.app





## Brief About HealthSy



HealthSy is an online healthcare / technology platform that focuses on simplifying the healthcare ecosystem across India. We want to empower everyone in the country to get access to affordable and reliable medicines, healthcare products and services from the comfort of their homes. We call ourselves as the supermarket of healthcare sector as we provide the user / customer with all their needs right from buying prescribed medicines all the way to booking online consultations with doctors from the device of their choice. We have also been successful in bringing all the stakeholders of the healthcare industry under one roof called 'HealthSynergy' while taking care of each of their needs and fulfilling them.

HealthSy is a start-up that is backed by promoters, directors and stakeholders that have several years of experience in healthcare and e-commerce business. Our management has rich experience of running successful ventures and their vision is to take HealthSy to a top performing health-tech start-up and make it a leading e-healthcare platform in India.





## HealthSynergy – InstaDoc Partnered Doctors

We at HealthSy believe that every relationship with our partners is one filled with mutual benefits. That is why we decided to name our partner registration and onboarding platform as ‘HealthSynergy’. This platform helps us join hands with licensed retail pharmacies, experienced doctors, verified home-healthcare service providers, etc. and helps us maintain a long lasting and healthy professional relationships.

Our platforms namely our user website, user android and iOS applications are visited by thousands of users and patients every single day either to get a doctor consultation, buy prescribed medicines, OTCs, healthcare products or to book home-healthcare services. Our mission is to connect all our visitors, potential customers and our existing customers / patients with our partners and be a bridge between the two ends.

Your services, experience and knowledge as a doctor is needed to thousands more. For the very same reason if you want to expand your valuable services beyond your current patients and your geographical location, then partnering with us is the right choice for you.





## Benefits of joining InstaDoc App



Increase your network of patients



Build a new and reliable income stream



100% safe and secured

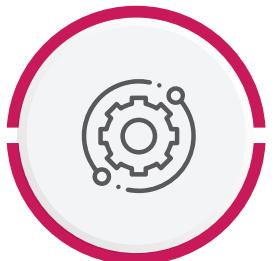


Free-registration and onboarding





Check-in and check-out on the app based on your convenience to consult with patients



Sound technical support.



Patients can consult with you either via chat, audio, or video calls.



Settlements within 1 working day



Simple and hassle-free registration process.



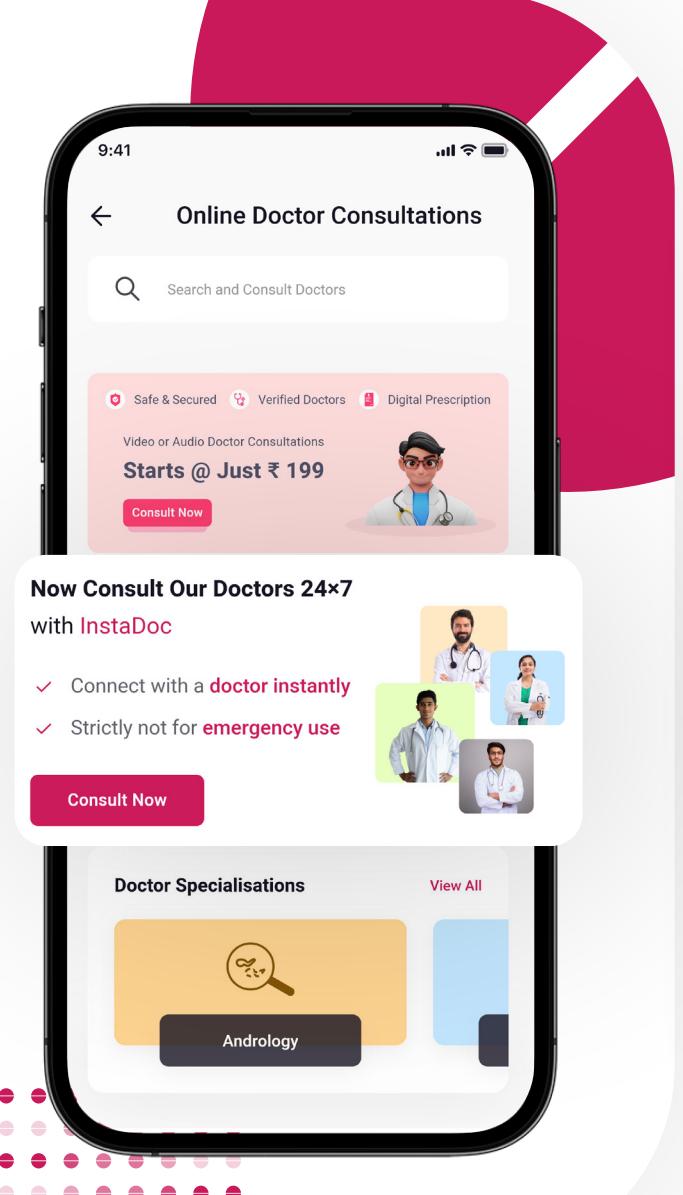
# Process-Flow for InstaDoc Online Doctor Consultations





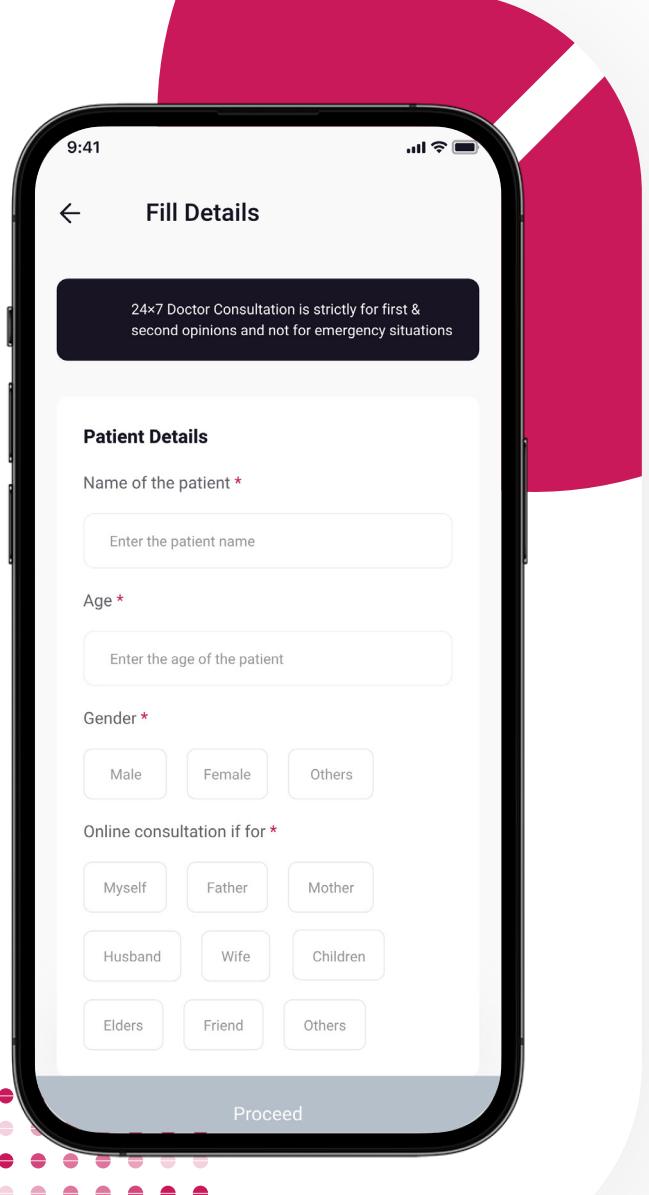
# 1

Patients comes into the 'HealthSy' user app and proceeds to 'InstaDoc' section.



# 2

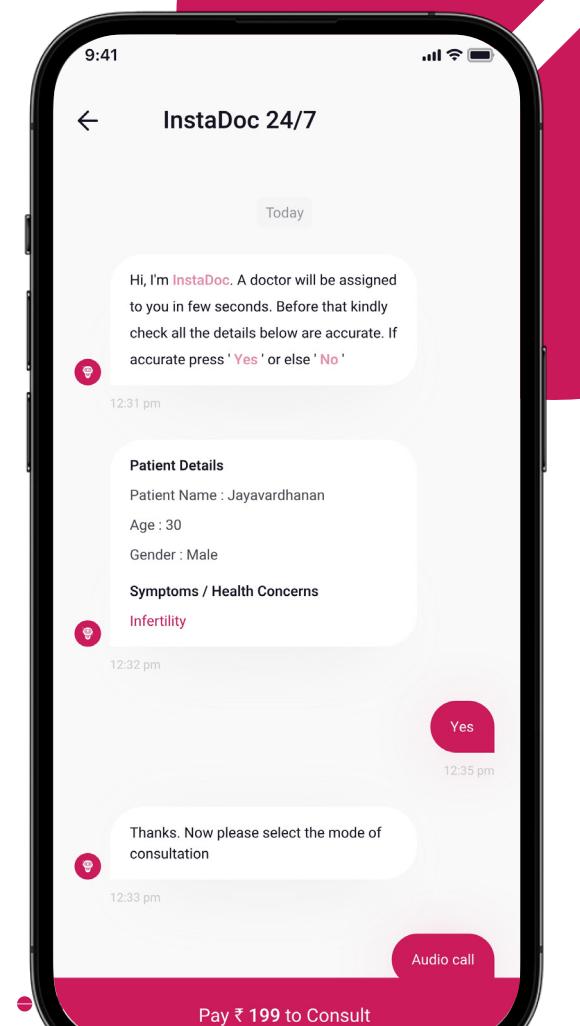
The patient can fill in the required details in the **form** along with their health concerns.





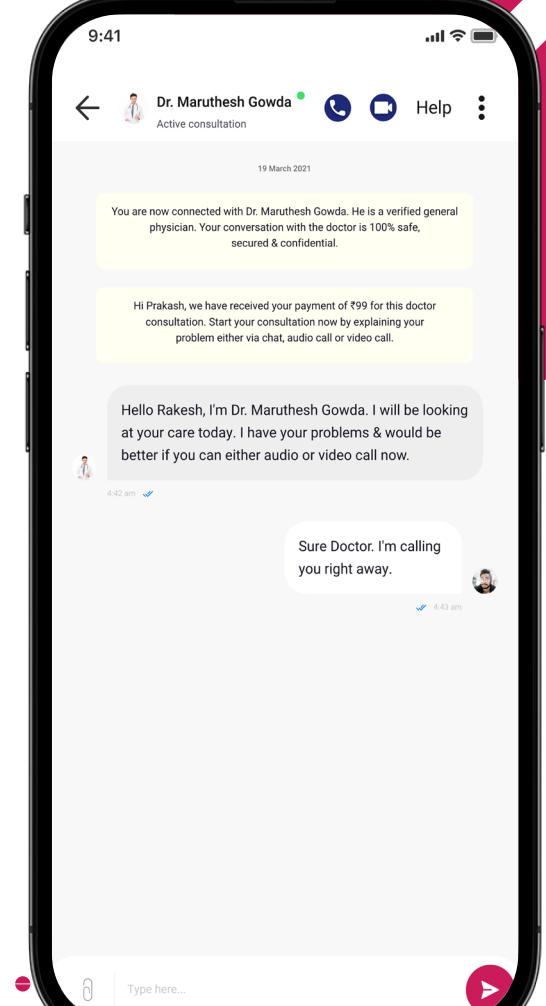
# 3

The InstaDoc bot will review your details once and then will ask the patient to **make the payment** before assigning a partnered doctor



# 4

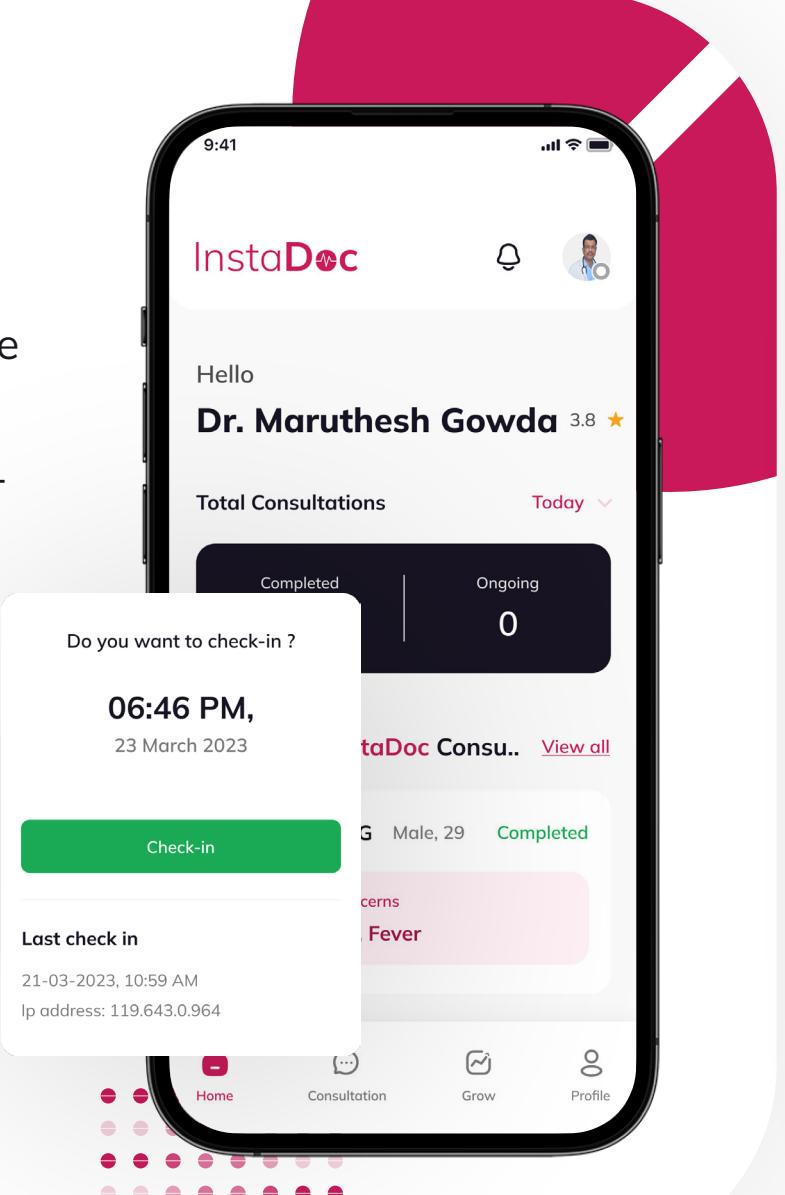
Once the payment is successful the patient will be redirected to the '**Active Consultation**' window





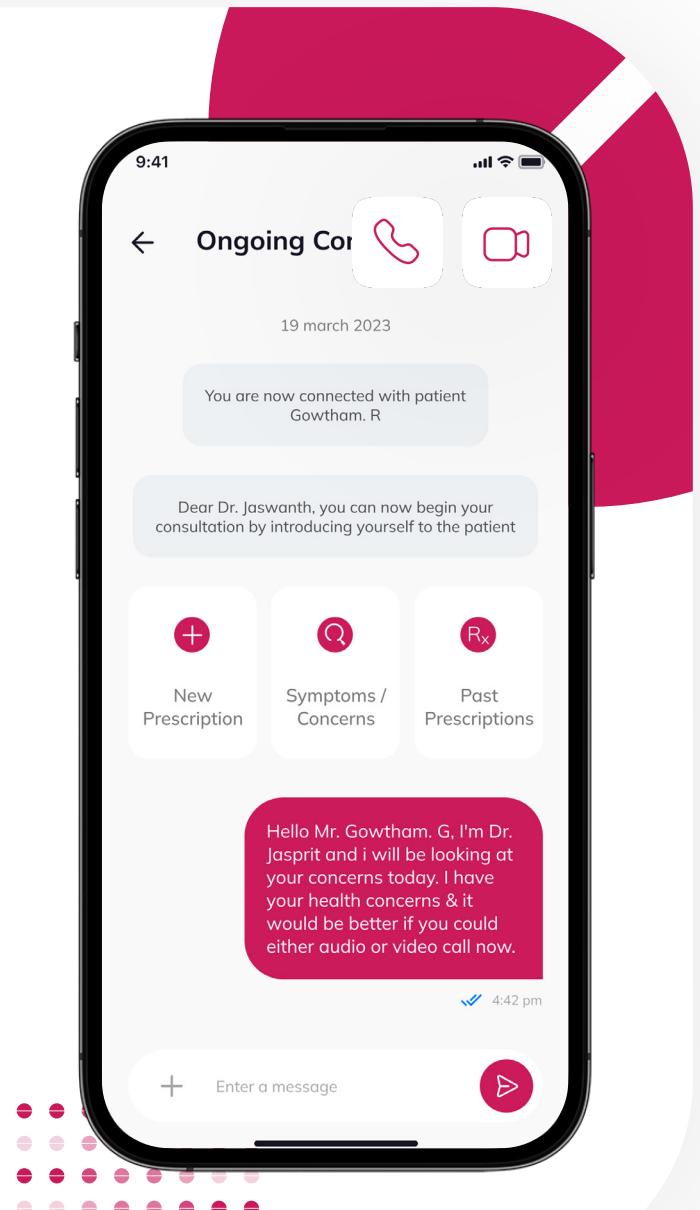
## 5

On the other hand if you are **checked-in** to the InstaDoc partner app, you will be assigned this patient.



## 6

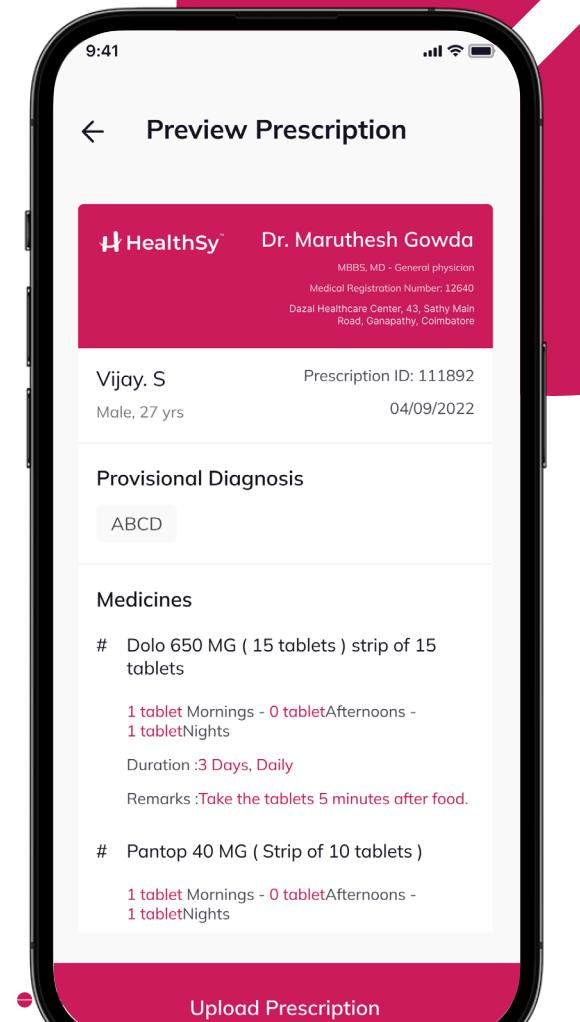
You can start this consultation from the '**Ongoing Consultation**' section on your app and consult via chat, audio or video with your patient





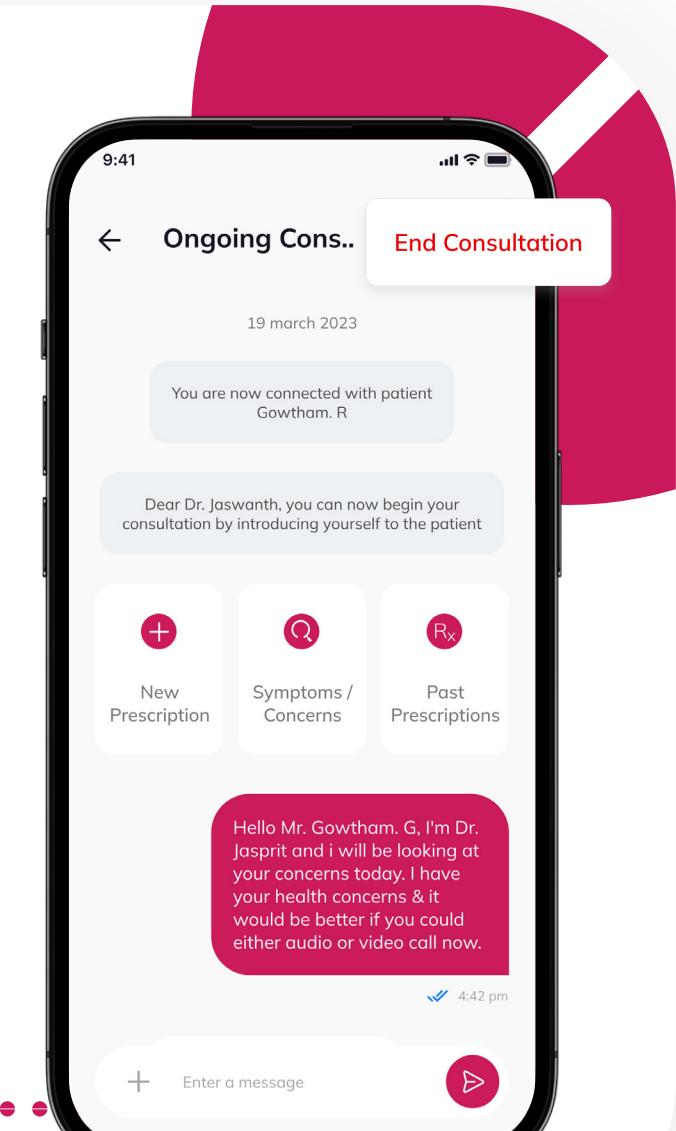
# 7

You can write **digital prescription** using the mobile app if needed to the patient.



# 8

Once you have completed the diagnosis for the patient you can click '**End Consultation**' and mark it as completed from your end.





## Objectives of InstaDoc

The primary objective of InstaDoc is to provide medical advices and online consultations to patients instantly through qualified and partnered doctors. Thousands of patients find it extremely difficult to consult with doctors during night hours especially from 9 PM to 9 AM for fever, stomach pain and other such health concerns. Similarly many patients might have the need for a valid prescription to buy medicines or refills at pharmacies.

This is where InstaDoc comes into play providing online consultations to patients round the clock especially during the night hours and in an instant manner. InstaDoc is strictly not for emergency use to our patients and currently we onboard only general physicians onto the platform.





## What we expect from our partnered doctors:

### Infrastructure

Smartphone, Stable internet connection, and a suitable person to operate them (in this case yourself or your staff member).

### Patient / Client satisfaction is the key

As an experienced and professional doctor, the sole aim is to give the best consultation for the patients/clients over the chosen medium of communication (Audio, video, or chat). This leads to word of mouth, goodwill, and repeated consultations with you from that patient / client. Ultimately, as a doctor you will be able to boost your profile, credibility, build a positive online reputation and get a greater number of online consultations.

### Following the SOP

As a partnered doctor of HealthSy you will be given a set of dos and don'ts which is basically a standard operating procedure which you must follow.

### Compliances

As our partnered doctor we want you to be proper with all the medical council / pharma compliances such the licenses, memberships, prescriptions, etc.,



## Service Fees Model

- As HealthSy is giving access to its existing patients and helps doctors and practitioners like yourself get new patients which leads to your overall growth, increase in your credibility, and digital reputation there will be a small fee called the ‘Service Fee’ for each successful online consultation carried out on the InstaDoc app.
- Basically, the ‘Service Fee’ will be added on top of the online consultation fees decided and fixed by HealthSy i.e., INR 150.
- The ‘Service Fee’ is fixed at INR 49 per successful online consultation.
- HealthSy will add this Service Fee over and top of the online consultation fee and this total will be displayed as your fees for the patients.
- HealthSy will settle your payments for all successful online consultations carried out during the period every 1 working day into your bank account post deducting our service fee.

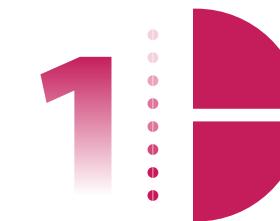
## How are payments made to you?



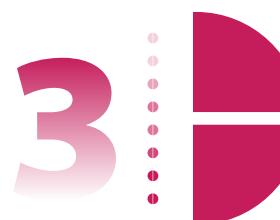


## Why wait? Become a partnered doctor now.

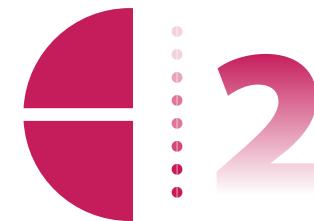
HealthSy has a simple and hassle-free registration process for doctors.



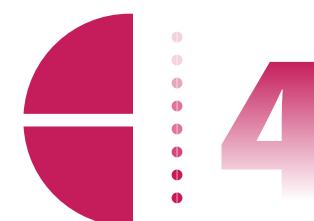
Request for the partner registration link to [registrations@healthsy.in](mailto:registrations@healthsy.in)



Fill up the details and upload required documents.



Verification and on-boarding process.



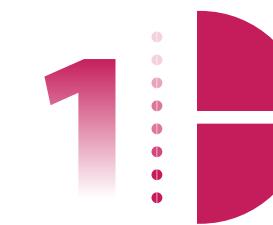
Start providing your services to thousands more.

## Simple, Isn't it?

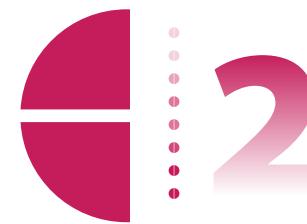


## We have a simple and hassle-free exit policy as well:

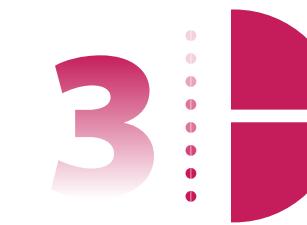
If you feel you no longer want to be associated InstaDoc you can exit from it at ease.



Send us your intent to withdraw from the programme to [doctors@healthsy.in](mailto:doctors@healthsy.in)



Send your withdrawal notice / letter / mail 15 days prior.



We will approve your exit within 24-48 hours after receiving your letter / mail / notice.

## Simple, Isn't it?



## Highlights of the ‘InstaDoc App’

Manage your Online  
Consultations at ease  
(Ongoing, and Completed)

**1**

Manage your availability  
by easy check-in and  
check-out facility in the app

**2**

**iDr.**  
Powered by 

**3**

Manage your patients

**4**

Digital  
Prescriptions

Help and  
Support



- **What is InstaDoc?**

InstaDoc is an exclusive platform for general physicians where they can connect with patients for providing online consultations via chat, audio or video call in an instant manner.

- **Is InstaDoc a brand or App name ?**

Well, HealthSy is our brand name and InstaDoc is a platform within HealthSy that provides instant online consultations provided by general physicians to patients 24\*7

- **When will I receive my InstaDoc online consultations ?**

Well, as soon as you complete the registration process I'll be sharing the LOU (Letter of Understanding) via mail. You can go through the same and sign it digitally. Once that is completed I'll be going in for the profile creation and activation.

- **Is the InstaDoc app live?**

Yes the InstaDoc app is live and we will be sharing the app download link post the profile creation and activation.

- **When can I expect my profile to be created and activated?**

Tentatively around 12th to 13th of July.

- **Can I expect my fee to be above INR 150 ?**

No, for all the InstaDoc online consultations provided by our partnered general physicians the per session fee is fixed at INR 150. We can increase the fee amount in the near future.



**Come on-board InstaDoc  
and provide your valuable  
services to thousands  
more and grow beyond  
your geographical location.**

Find the on-boarding / registration form on our website  
[healthsy.app](http://healthsy.app) or write to us showing your interest at  
[registrations@healthsy.in](mailto:registrations@healthsy.in)





## Contact Us

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📞 **080-468-09777**

✉️ [registrations@healthsy.in](mailto:registrations@healthsy.in) | [doctors@healthsy.in](mailto:doctors@healthsy.in)

📍 Axaone Technologies Private Limited, No : 43/2 and 43/3, 2nd Floor,  
Tulasi Damu Arrcade, Sathy Road, Ganapathy, Coimbatore,  
Tamil Nadu, India - 641006.

## Follow us on

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[healthsy.app](http://healthsy.app)

