## **Current Customer Demographics**



Typical Customer Profile (Excluding Appalachia and Duke Lumber)

Finished Product Sales: \$ 2.5 Mills Production: 4.5 Million Board Feet Employee Count: 14 Log to Finish: 72%

## Geographic Location

Manufacturing Locations: Upper Midwest Sales Volume: Tennessee and West Virginia Sales Coverage: Excellent Coverage through the Fort Wayne and Knowlike Cities

OBSERVATION: Current customers of the new adhesive can be easily serviced through your current sales reps. The members of your sale staff assigned to these accounts have longstanding relationships with both purchasing and production staff at each facility.

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It is important to note that your customers consistently give very high marks to your sales team. 100% of respondents during our telephone interviews praised the personal service and quick