# ****Laptop Request Catalog Item****

## ****Team Information****

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## ****Problem Statement****

Employees in the organization need a quick and efficient way to request laptops for work. The current process is manual and prone to delays, with no dynamic form behavior to guide users or ensure accurate data collection. To address this, a Service Catalog item needs to be created, allowing users to easily request a laptop with dynamic fields, clear instructions, and additional functionality like resetting the form if needed. The solution should also ensure all changes are tracked for governance and deployment.

## ****Objective****

Design and implement a ServiceNow catalog item that enables employees to submit laptop requests dynamically with form validations, clear guidance, and governance controls—improving speed, accuracy, and accountability in the process.

## ****Skills & Technologies****

* UIPath RPA
* Tanzu Application Service

## ****Repository Contents****

* Project Documentation
* Demo Video

## ****Note****

This project is done as part of the **Naan Mudhalvan** course for **B.Sc (Computer Science)** in the **5th Semester**. **Course Name:** System Admin with IT Service Management and AI Emphasis