

CHATBOT DEPLOYMENT WITH IBM CLOUD WATSON ASSISTANT

PROBLEM DEFINITION:

When Creating a Chatbot , you design the logic of a chatbot. To then bring it to life so your users can Interact with it ,you must deploy it on one of the media

which include webpages, Facebook Messengers, Whatsapp and twilio phone numbers. Create a helpful virtual guide using IBM cloud watson assistant.

customise the chatbot to assist user on popular messaging platforms like FB

Messangers and slack. provide useful information , answer FAQs, and offer a

friendly coversational exprience. Empower users with quick access to information

and create meaningful connections through your virtual guide!

DESIGN THINKING:

The Easiest way to deploy a bot is to follow the prompts right after creating a bot. first go to chatbot pages and load your bot.

After you deploy the bot the first time to a medium, if you make changes to the bot logic you don't have to repeat all steps of the SAVE & DESIGN Wisard.

After clicking SAVE & DEPLOY, instead of selecting again the medium to deployed media.

if you later want to change some NON-LOGIC Attributes of a deployment (Hashtag, Presentation colours and so on).

You don't have to start the DEPLOY & SAVE Wisard again. Instead, go to CHATBOTs Page, and Select the deployment you Want to edit on the right Panel.

EX:



Deploy to Webpage

Deploy to Phone Number

Deploy to whatsapp

Deploy to Facebook Messengers

CHATBOT FEATURES:

Initiative Chatbot Creation

Chatbot Templates

Business workflow Integration

Natural Language Understanding

Secure Communication Support

HIPAA Compliance

Deployment on FB Messangers, SMS, WEB, WHATSAPP.

Support for Images, Video & Files.

Support Video Chat.

White labeling.

MANAGEMENT DASHBOARD FEATURES:

Real-Time Session Monitoring

Seamless Handover to live chat with Human Agent (And back)

Automatically Extract User Location

Collabrate With other agent

Scedule Chatbots to start in future



Seamlessly work Across differnt Chatmedia.

Secure with 2- Factor Authentication (2 FA)

API to Integrate with Exrernal Database, application, patient portals.

Export & Down Data

Smart Notification.

*WHEN CREATING A CHATBOT DEPLOYMENT WITH IBM CLOUD ASSISTANT
SOFTWARE.*

