

Project Design Phase
Proposed Solution Template

Date	15 February 2025
Team ID	LTVIP2025TMID32100
Project Name	citizen-ai intelligent citizen engagement platform
Maximum Marks	2 Marks

Proposed Solution Template:

Project team shall fill the following information in the proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Inefficient citizen engagement.
2.	Idea / Solution description	AI-based chat, sentiment analysis, dashboard.
3.	Novelty / Uniqueness	Real-time, contextual, insight-driven.
4.	Social Impact / Customer Satisfaction	Faster responses, higher trust.
5.	Business Model (Revenue Model)	SaaS for governments.
6.	Scalability of the Solution	Cloud-ready, multi-platform.