



# **ARTIFICIAL INTELLIGENCE FOR BUSINESS**

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Columbia University**

# Understanding the Terminology



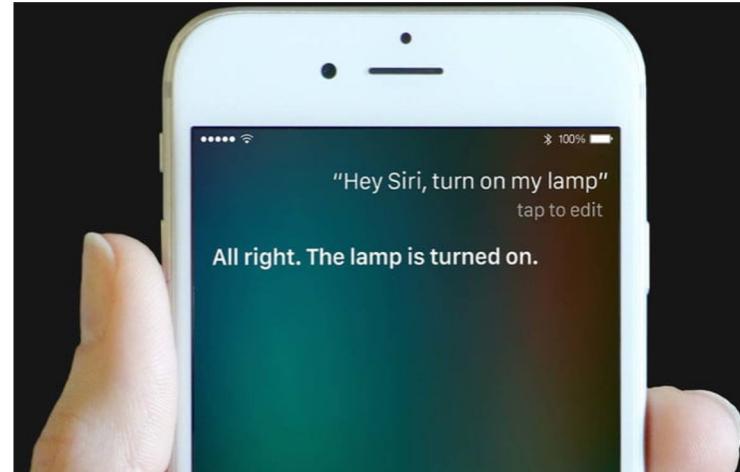
Self Driving Car



Crop Inspection Drones



Robotic Arm Packing Boxes



Asking Machine to Turn on Lamp



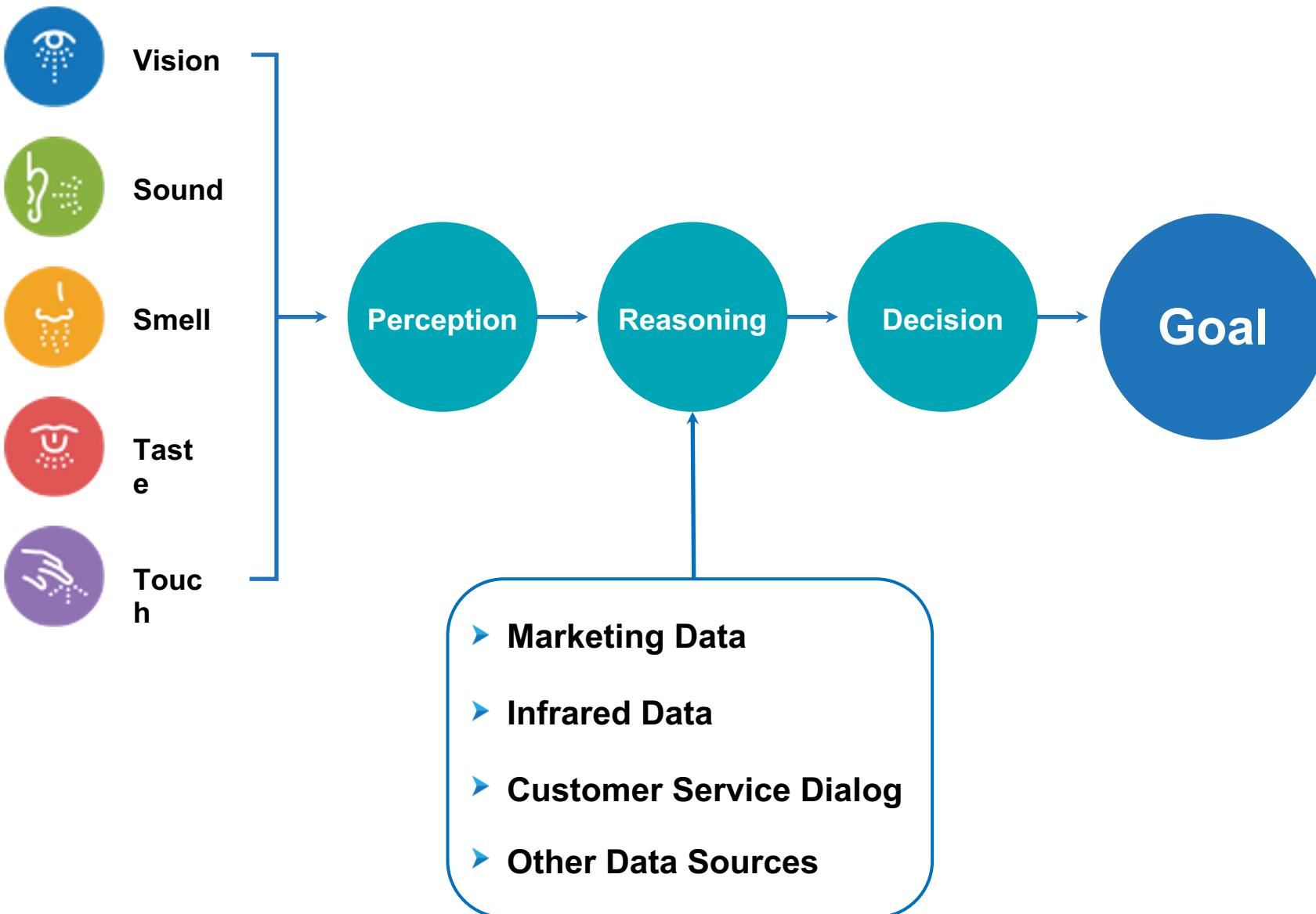
What is  
**Artificial Intelligence?**



## What is **Artificial Intelligence?**

Artificial Intelligence is about building intelligent machines that can perceive, reason and react like humans.

# Artificial Intelligence





## What is **Machine Learning?**



## What is **Machine Learning?**

Machine Learning is about building statistical algorithms that allows machines to execute a task without relying on explicit instructions but using patterns on data.



What is  
**Deep Learning?**



## What is **Deep Learning?**

Deep Learning a type of Machine Learning Algorithm that uses layers of neural networks.  
(Neural Networks are loosely inspired by human brain's network of neurons)



## ARTIFICIAL INTELLIGENCE

**Any technique that enables computers to mimic human intelligence, using logic, if-then rules, decision trees, and machine learning (including deep learning)**

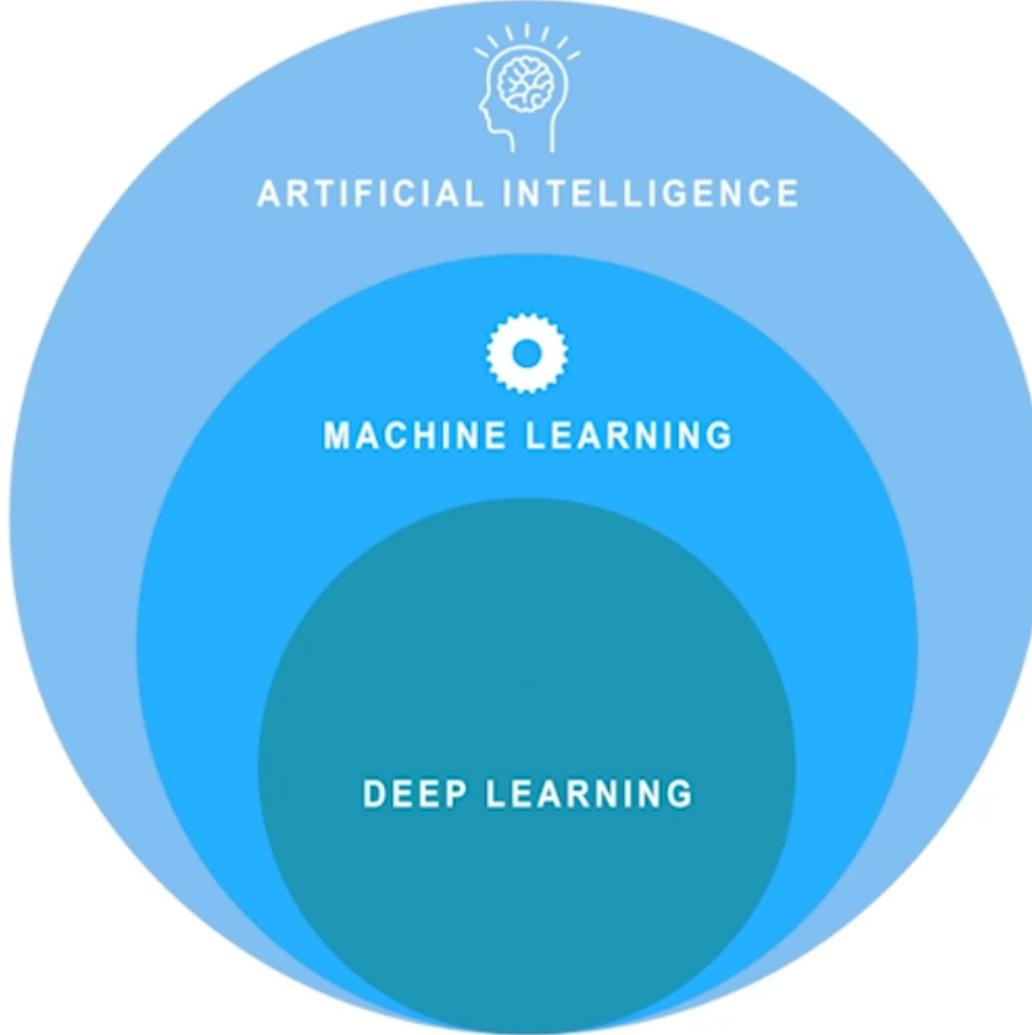


ARTIFICIAL INTELLIGENCE



MACHINE LEARNING

**A subset of AI that includes abstruse statistical techniques that enable machines to improve at tasks with experience. The category includes deep learning.**



The subset of machine learning composed of algorithms that permit software to train itself to perform tasks, like speech and image recognition, by exposing multilayered neural networks to vast amount of datas.

## Key Takeaway

Machine Learning is the core foundation/tool of most AI and Data Science systems

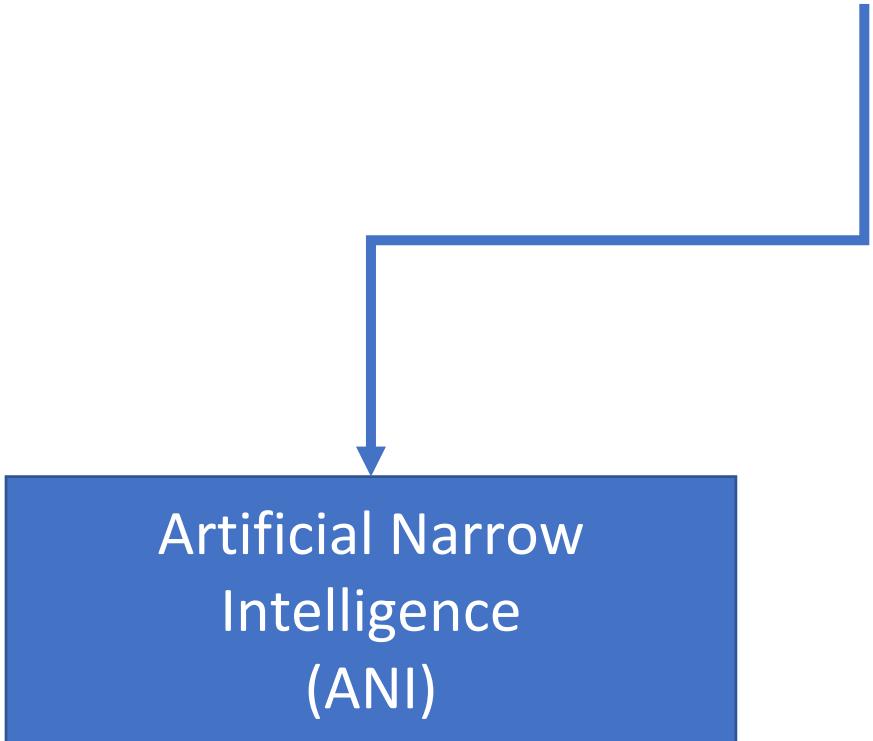
## Key Takeaway

Deep Learning is just one type of Machine Learning (ML) Algorithm out of many ML algorithms

## Artificial General Intelligence

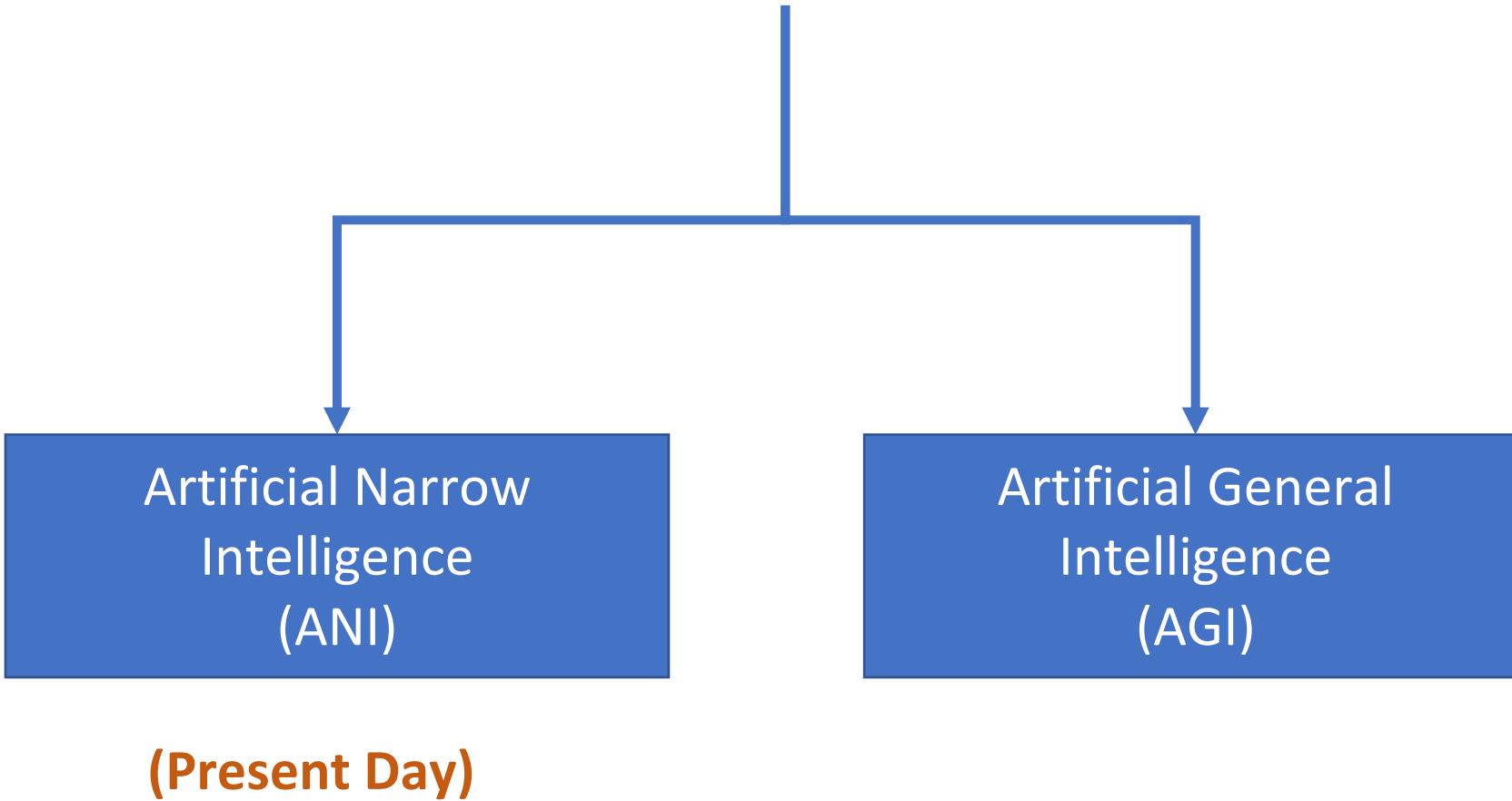
- Machines that can do any cognitive task humans can
- Many tests proposed
  - Turing Test
  - Coffee Test
  - Robot College Student Test
- With this definition of AGI, some distinguish the current form of AI as “narrow AI” or “Applied AI”

# **Artificial Intelligence**



**(Present Day)**

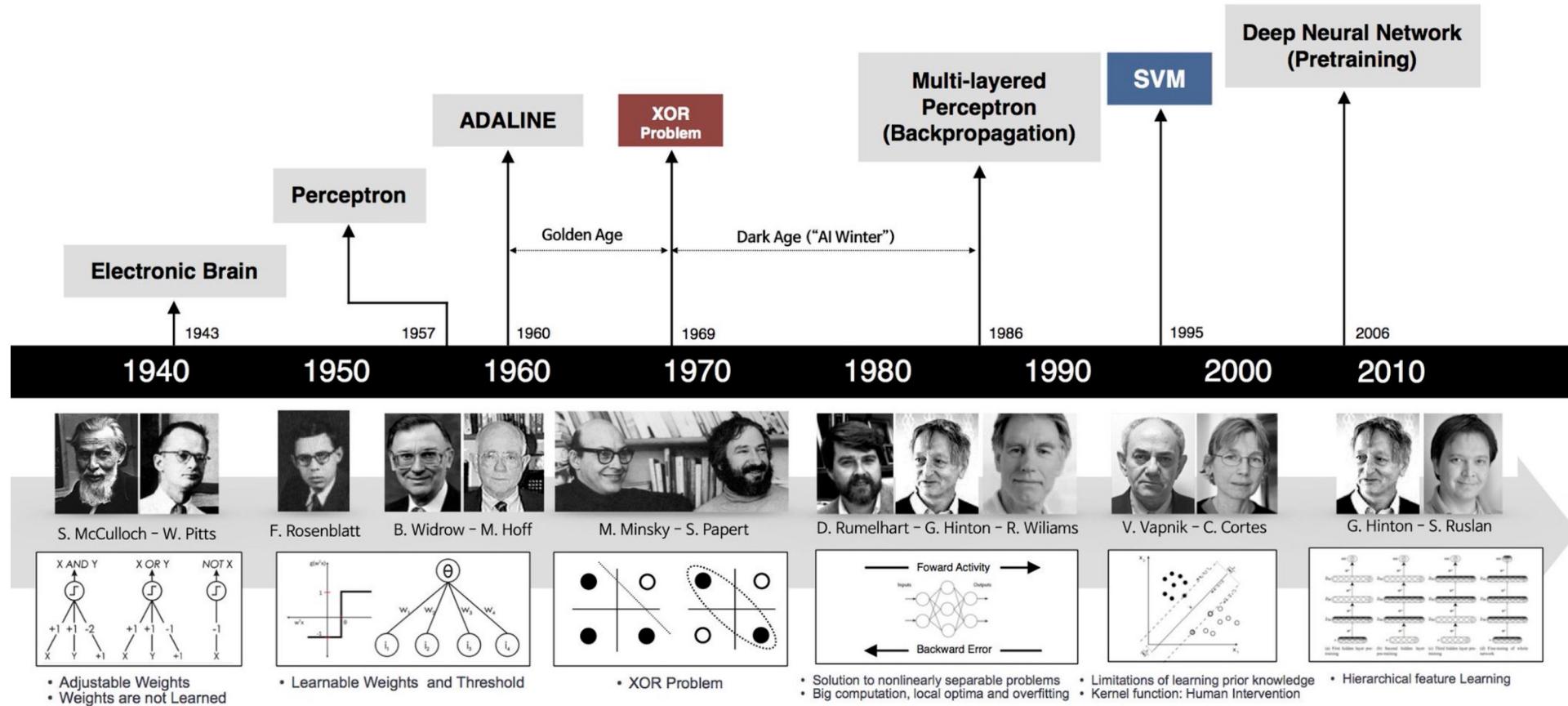
# Artificial Intelligence



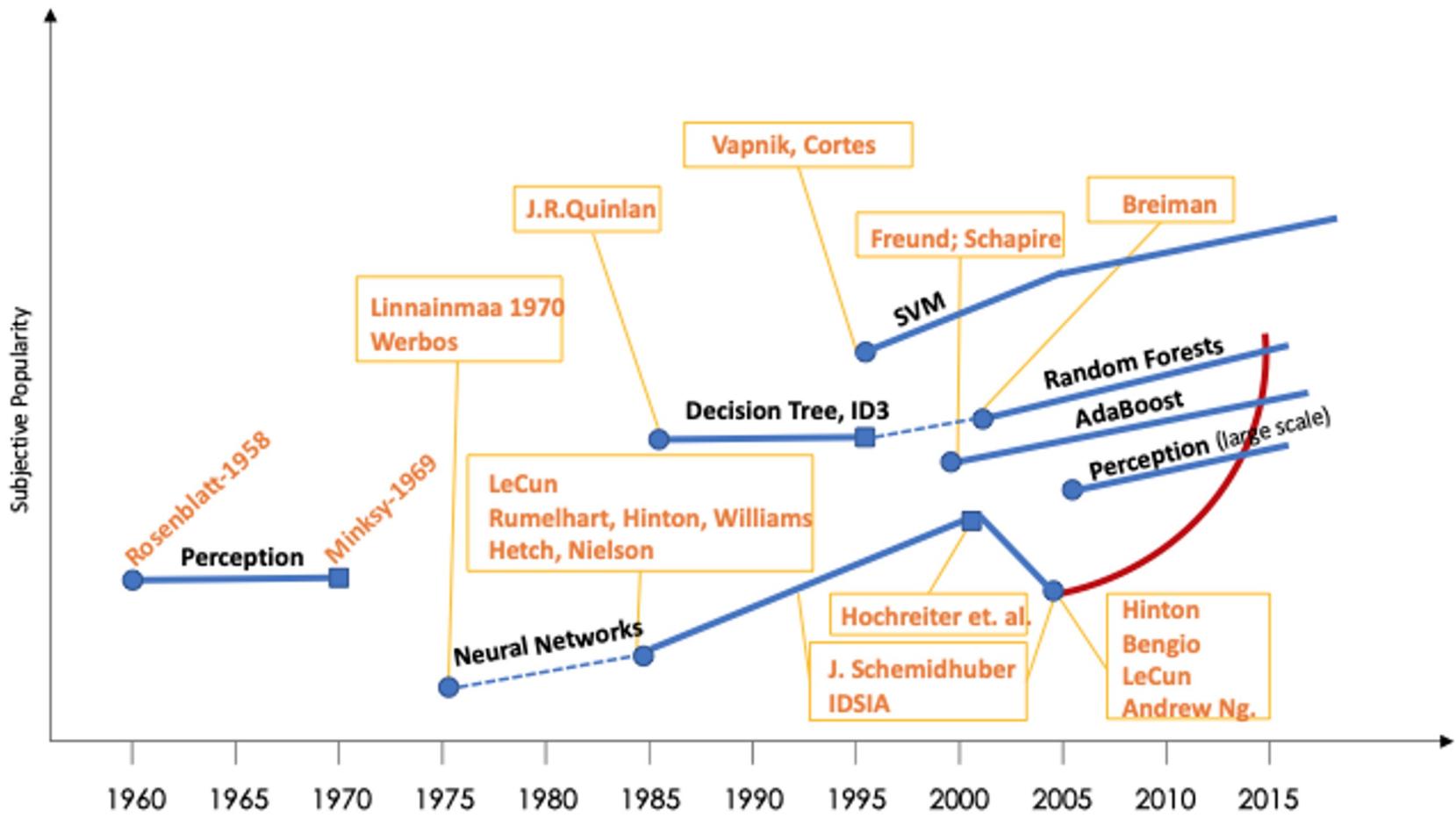
# Short History of AI



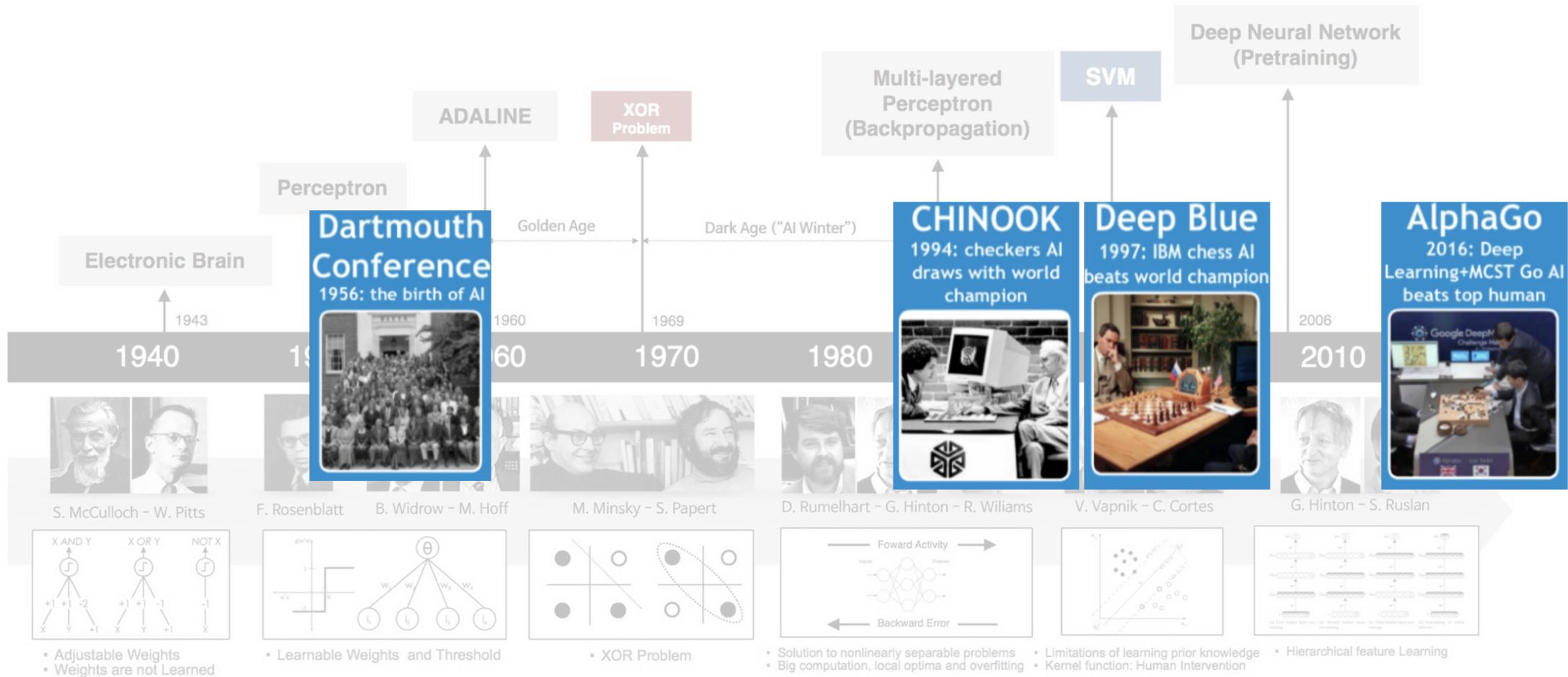
# Short AI History



source: picture from the web

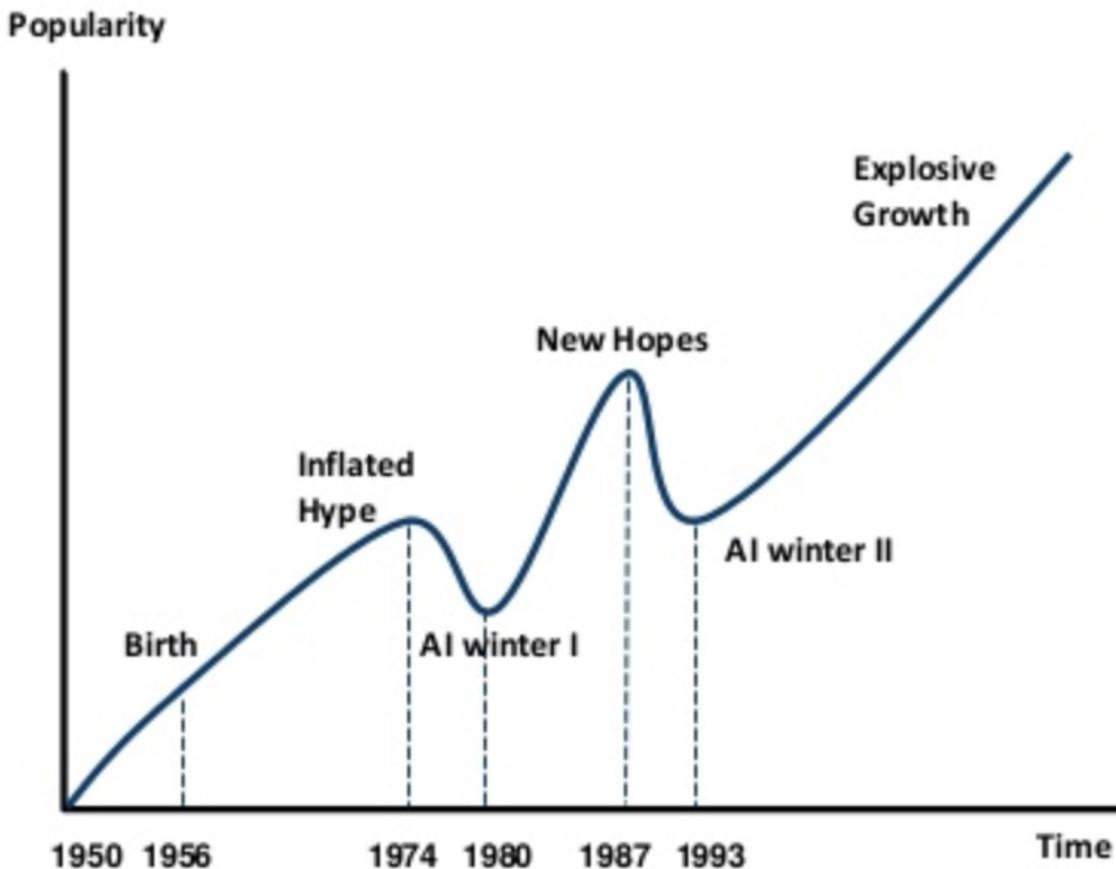


# Short AI History



source: picture from the web

# AI Winters

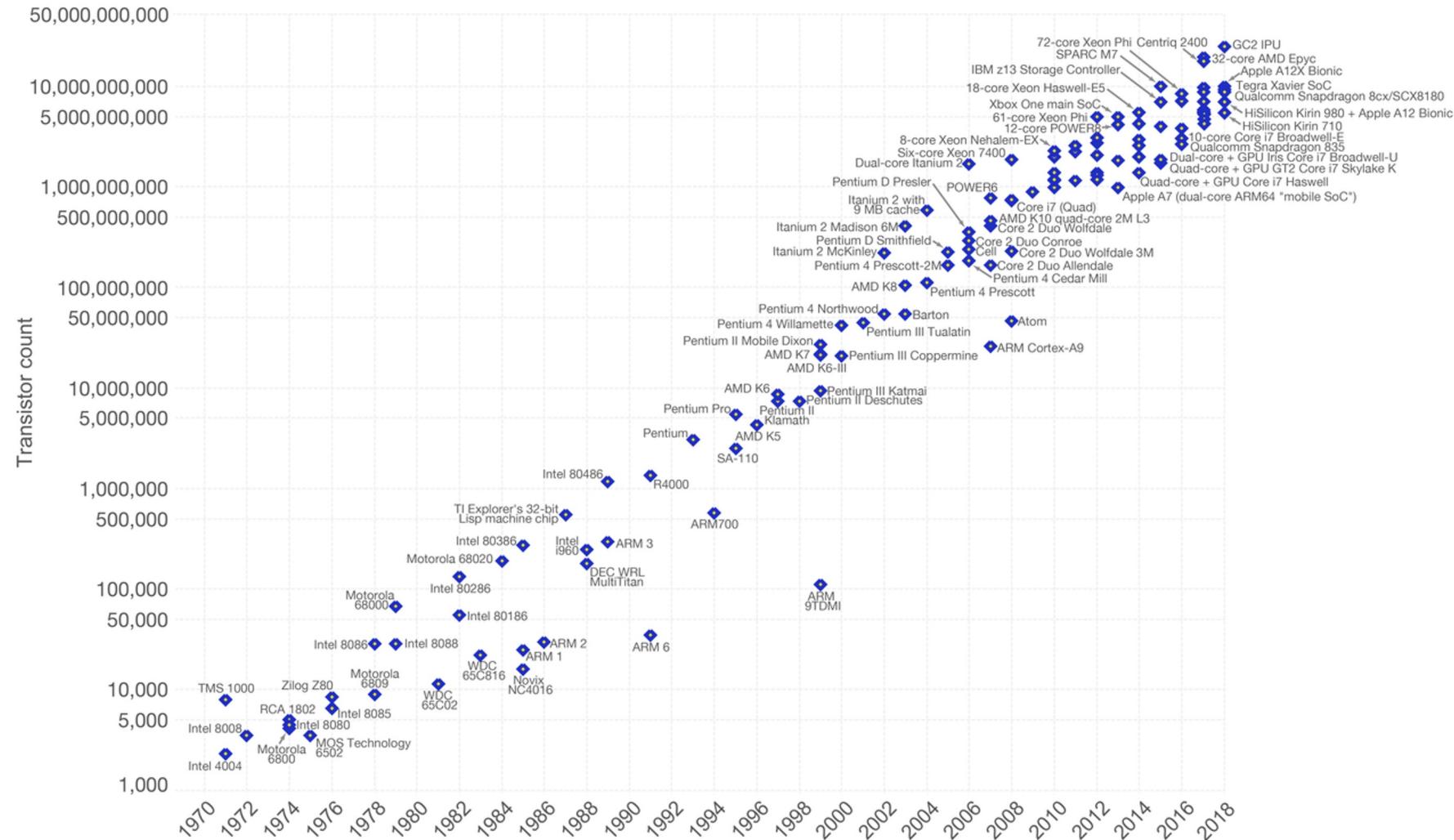


## Timeline of AI Development

- **1950s-1960s:** First AI boom - the age of reasoning, prototype AI developed
- **1970s:** AI winter I
- **1980s-1990s:** Second AI boom: the age of Knowledge representation (appearance of expert systems capable of reproducing human decision-making)
- **1990s:** AI winter II
- **1997:** Deep Blue beats Gary Kasparov
- **2006:** University of Toronto develops Deep Learning
- **2011:** IBM's Watson won Jeopardy
- **2016:** Go software based on Deep Learning beats world's champions

# Moore's Law – The number of transistors on integrated circuit chips (1971-2018)

Moore's law describes the empirical regularity that the number of transistors on integrated circuits doubles approximately every two years. This advancement is important as other aspects of technological progress – such as processing speed or the price of electronic products – are linked to Moore's law.



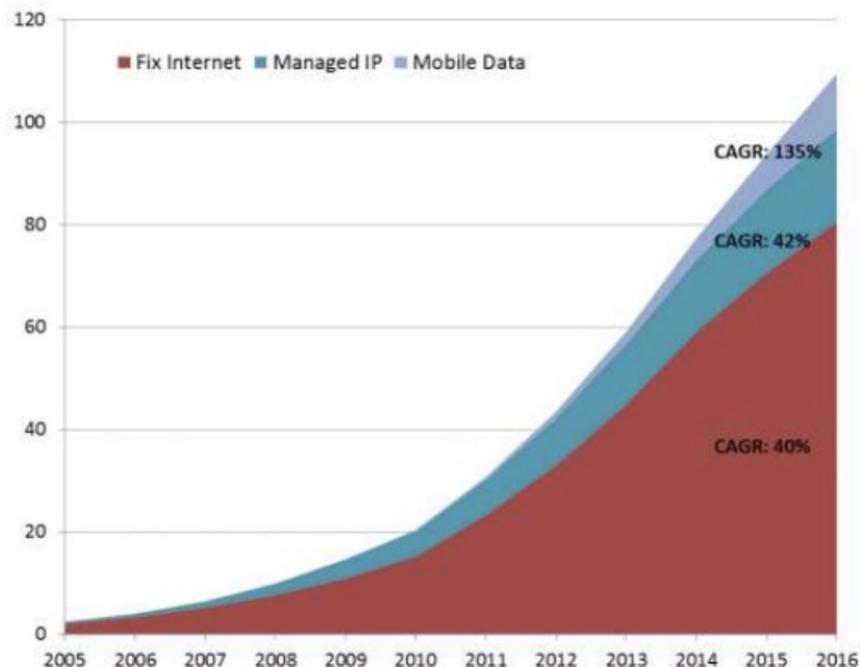
Data source: Wikipedia ([https://en.wikipedia.org/wiki/Transistor\\_count](https://en.wikipedia.org/wiki/Transistor_count))

The data visualization is available at [OurWorldinData.org](http://OurWorldinData.org). There you find more visualizations and research on this topic.

Licensed under CC-BY-SA by the author Max Roser.

## Monthly global IP traffic, 2005-16

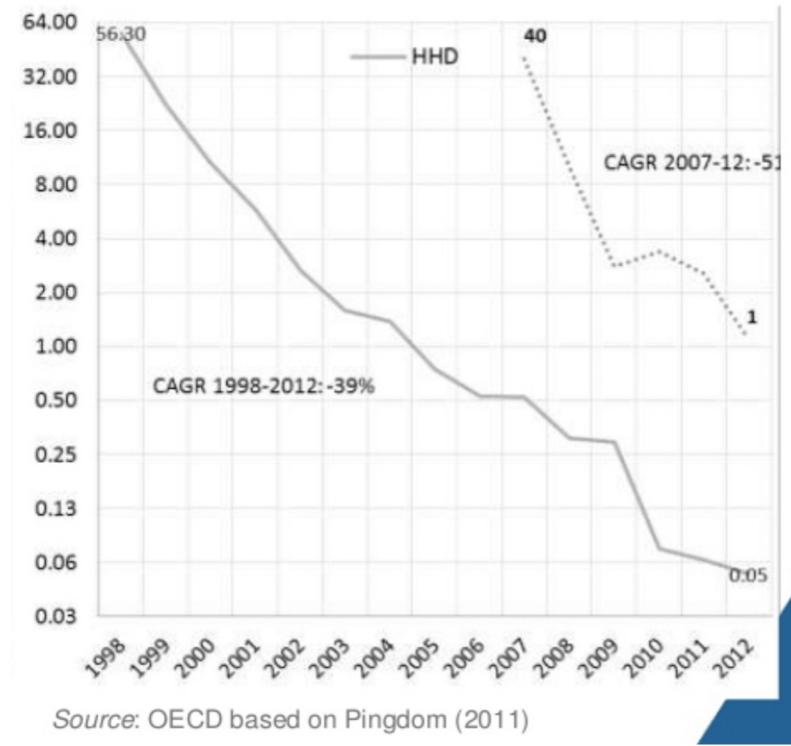
In exabytes (billions of gigabytes)



Source: OECD based on Cisco (2012)

## Average data storage cost, 1998-2012

In USD per gigabyte (log scale)



Source: OECD based on Pingdom (2011)

# What's real?

# AI Application

Self-Driving Car (Close to reality)



# AI Application

Chatbot (Not close to reality)



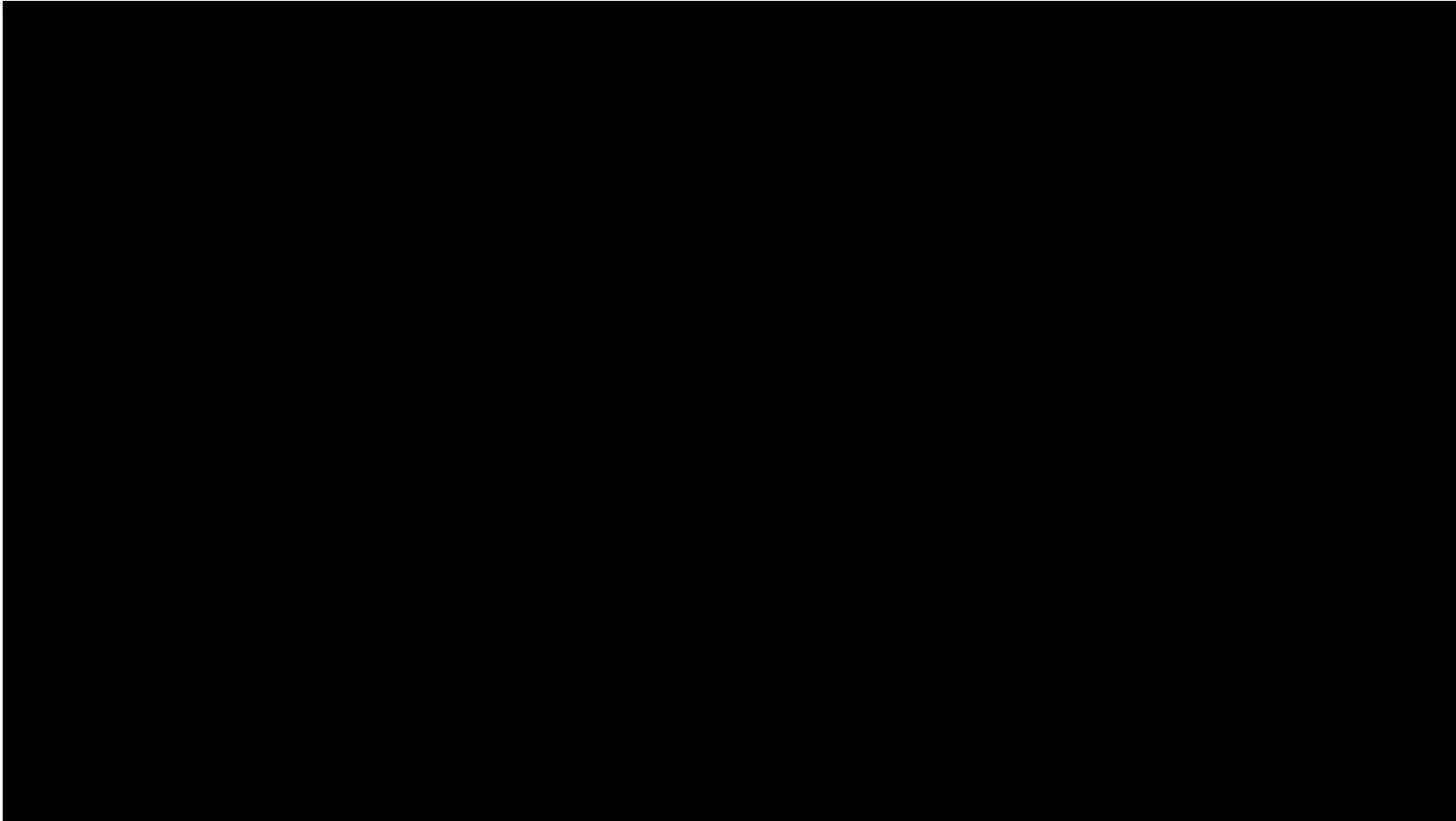


Close to reality



Not close to reality

# Auto Driving Tesla



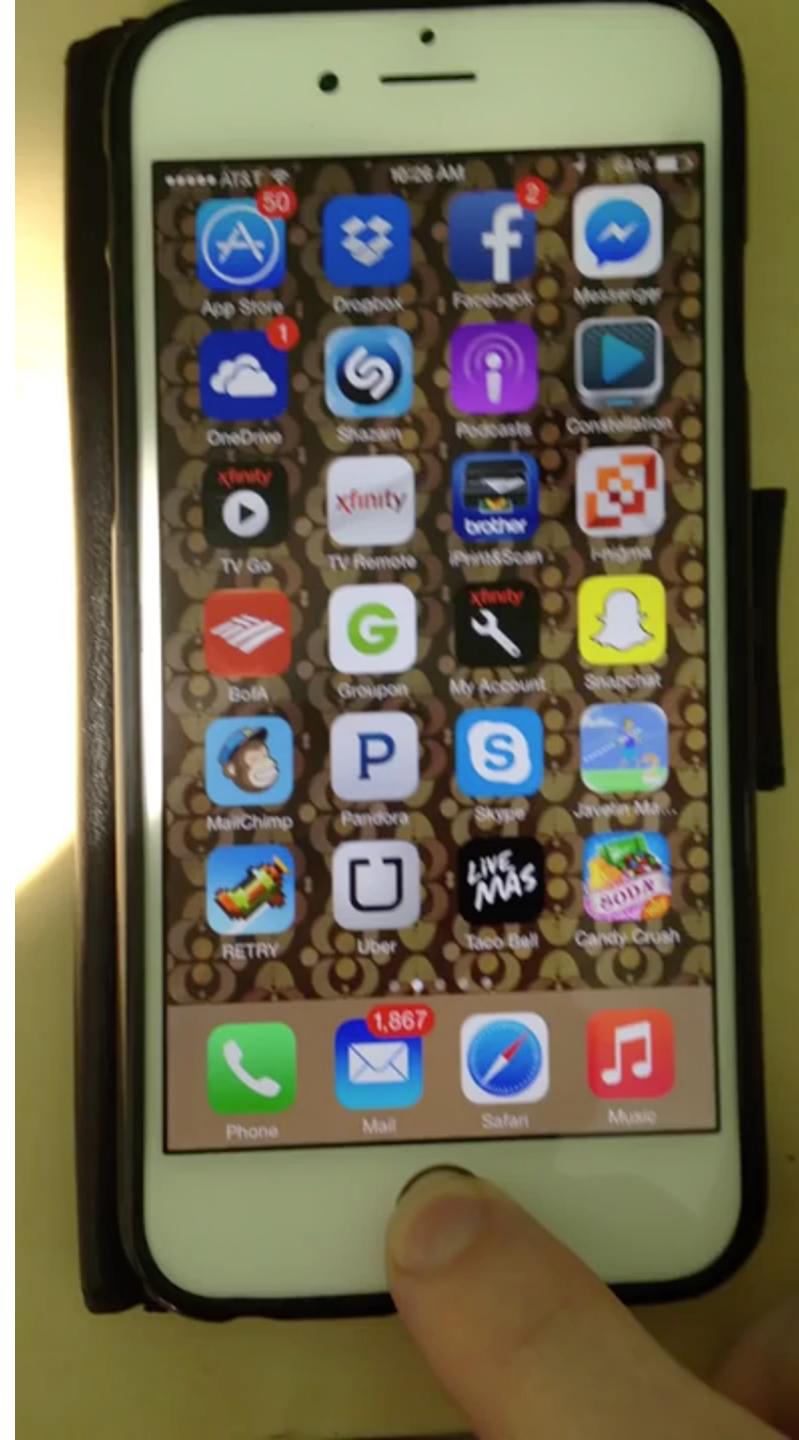
# Driver Asleep in Auto Driving Tesla



Easy for humans to learn language  
Difficult for machines to learn language



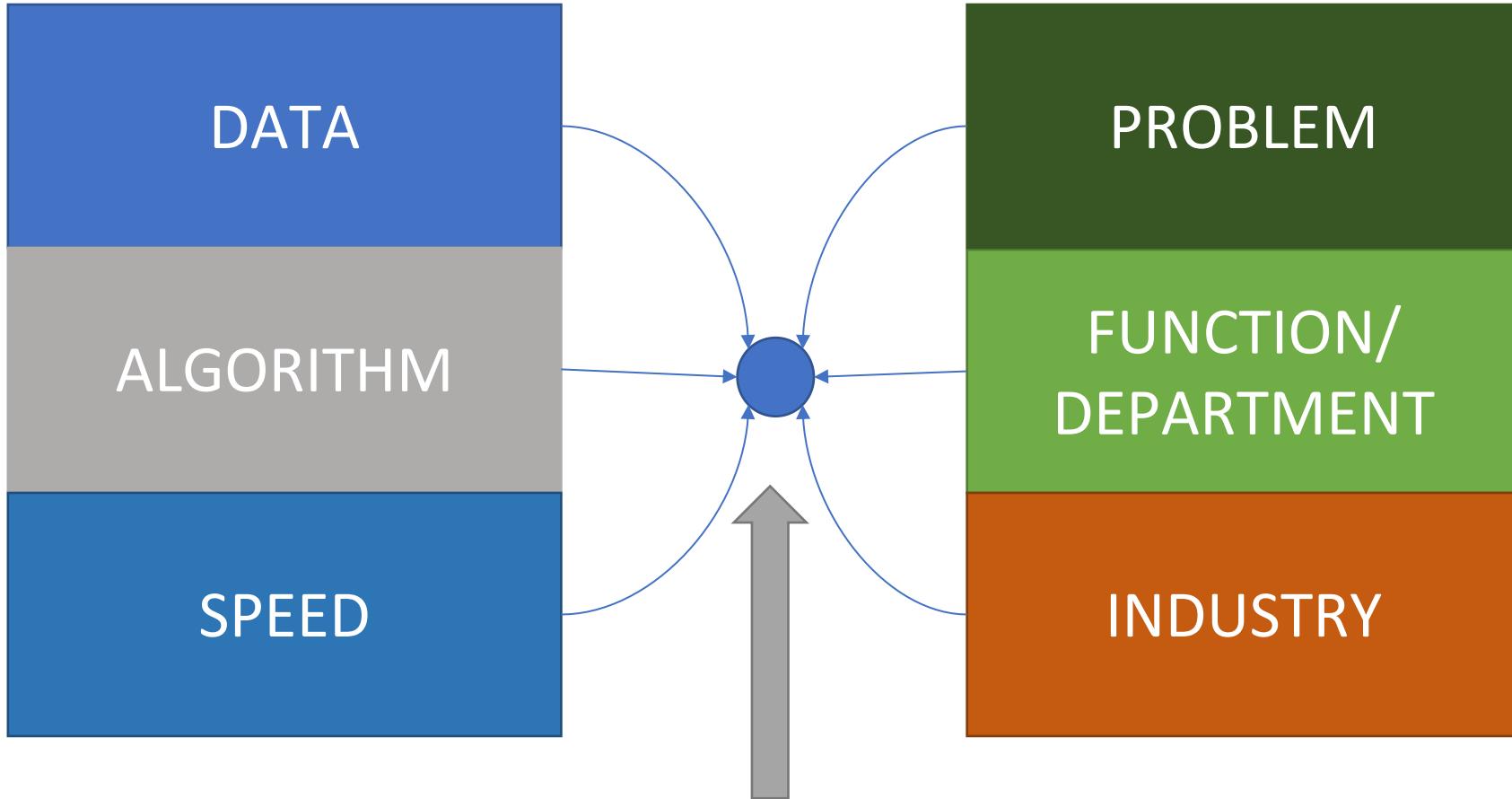
# Frustration with Siri



## Key Takeaway

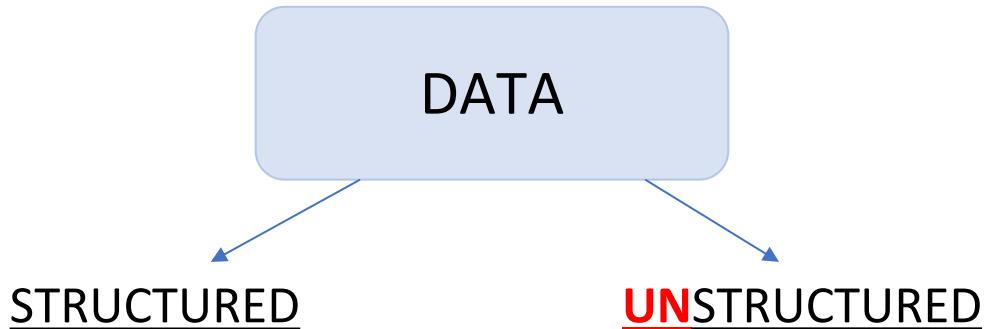
Some AI Algorithms have different accuracies across different problems in different industries

# AI Solution Factors



AI SOLUTION  
dependent on a combination  
of various factors

# AI SOLUTION FACTORS



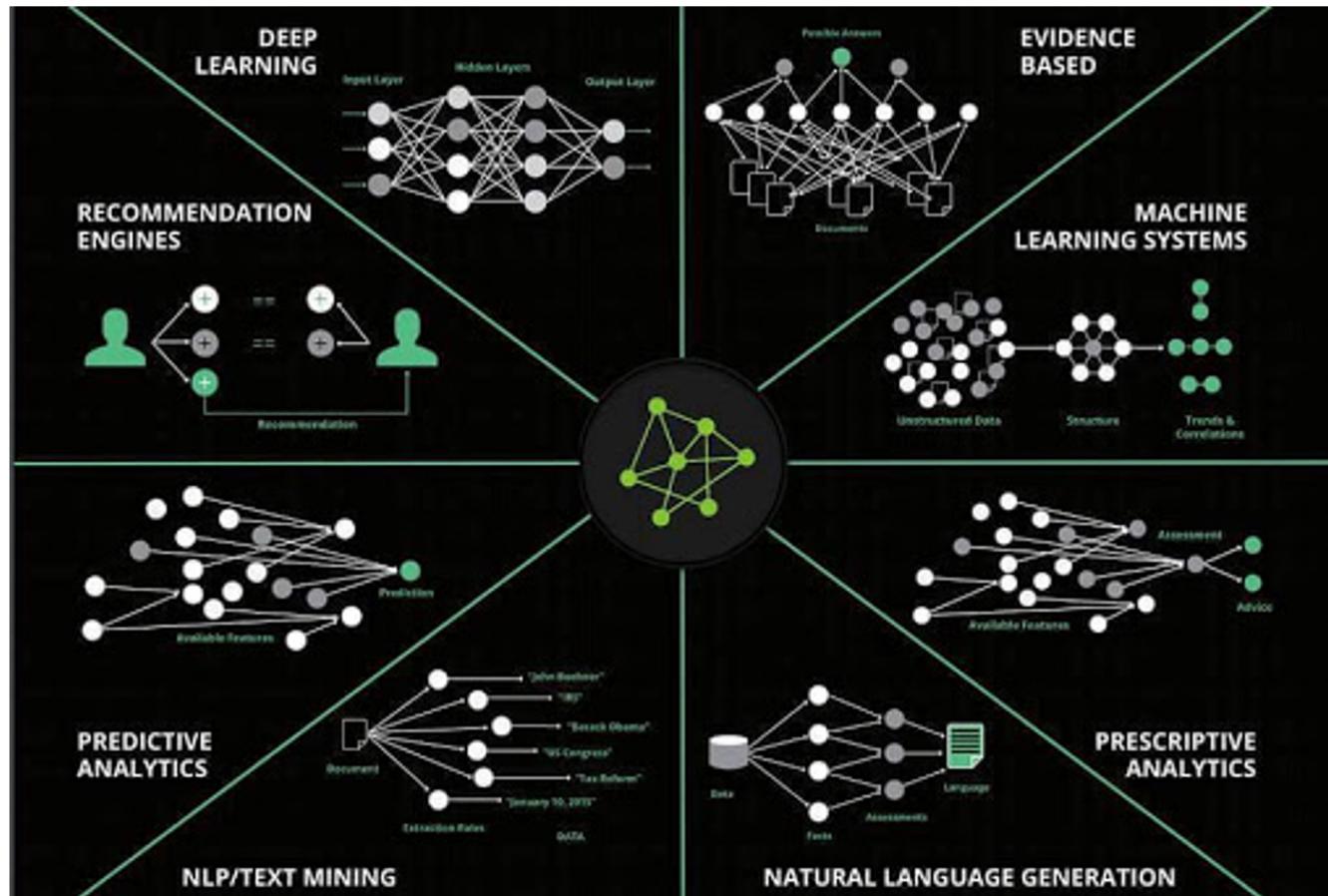
Sales.xlsx - Microsoft Excel

	A	B	C	D	E	F	G	H
	Sales Figures							
	2011	2010	2009	2008	2007	2006	2005	
4 Harris, Marc	18,380,741	19,762,188	16,538,711	5,635,024	10,640,067	18,877,034	9,986,750	
5 Johnson, Frank	13,661,488	23,156,494	18,780,878	8,228,032	22,143,040	10,082,769	20,529,950	
6 Smith, Mary	7,865,991	20,042,897	29,698,917	15,629,417	23,391,369	8,926,473	25,835,807	
7 Hodgson, Karen	26,898,574	4,308,437	12,201,723	15,818,479	18,759,855	12,013,998	24,161,484	
8 Brown, John	24,877,649	19,227,358	18,069,297	13,552,870	13,764,990	19,041,880	8,353,677	
9 Miller, Brett	19,888,659	1,919,438	2,655,889	27,109,709	17,294,345	20,678,017	26,070,408	
10 Moore, Steve	19,299,226	13,798,384	14,266,591	23,624,468	28,271,104	20,948,627	5,775,884	
11 Wilson, Diane	661,081	19,278,127	13,398,236	1,546,102	29,599,712	24,676,533	10,743,321	
12 Martinez, Sarah	22,513,613	18,529,695	25,364,531	11,234,958	24,023,639	15,409,318	13,696,301	
	154,047,022	140,023,016	150,974,773	122,379,059	187,888,121	150,654,649	145,153,582	
13								
14								
15								

```
webLogic.application.utils.StateMachineDriver.nextState(StateMachineDriver.java:26)
>
#####
<Dec 29, 2006 2:14:24 PM IST> <Notice> <Log Management> <svaidyan02> <xbusServer>
<[ACTIVE]> ExecuteThread: '0' for queue: 'weblogic.kernel.Default (self-tuning)'> <<WLS
Kernel>> <> <> <1167381864275> <BEA-170027> <The server initialized the domain log
broadcaster successfully. Log messages will now be broadcasted to the domain log.>
#####
<Dec 29, 2006 2:14:24 PM IST> <Notice> <webLogicServer> <svaidyan02> <xbusServer> <Main
Thread> <<WLS Kernel>> <> <> <1167381864976> <BEA-000365> <Server state changed to ADMIN>
#####
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#####
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ExecuteThread: '5' for queue: 'weblogic.kernel.Default (self-tuning)'> <<WLS Kernel>> <> <>
<1167381868541> <BEA-090171> <Loading the identity certificate and private key stored under
the alias DemoIdentity from the jks keystore file
C:\bea2613a\WEBLOG~1\server\lib\DemoIdentity.jks.>
#####
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ExecuteThread: '5' for queue: 'weblogic.kernel.Default (self-tuning)'> <<WLS Kernel>> <> <>
<1167381869643> <BEA-090169> <Loading trusted certificates from the jks keystore file
C:\bea2613a\WEBLOG~1\server\lib\DemoTrust.jks.>
#####
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C:\bea2613a\JROCKI~1\jre\lib\security\cacerts.>
#####
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<DynamicSSLListenThread[DefaultSecure[1]]> <<WLS Kernel>> <> <> <1167381932743> <BEA-002611>
<Hostname "svaidyan02.apac.bea.com", maps to multiple IP addresses: 192.168.1.5,
172.22.56.120>
#####
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ExecuteThread: '5' for queue: 'weblogic.kernel.Default (self-tuning)'> <<WLS Kernel>> <> <>
<1167381932753> <BEA-002613> <Channel "default[2]" is now listening on 127.0.0.1:7021 for
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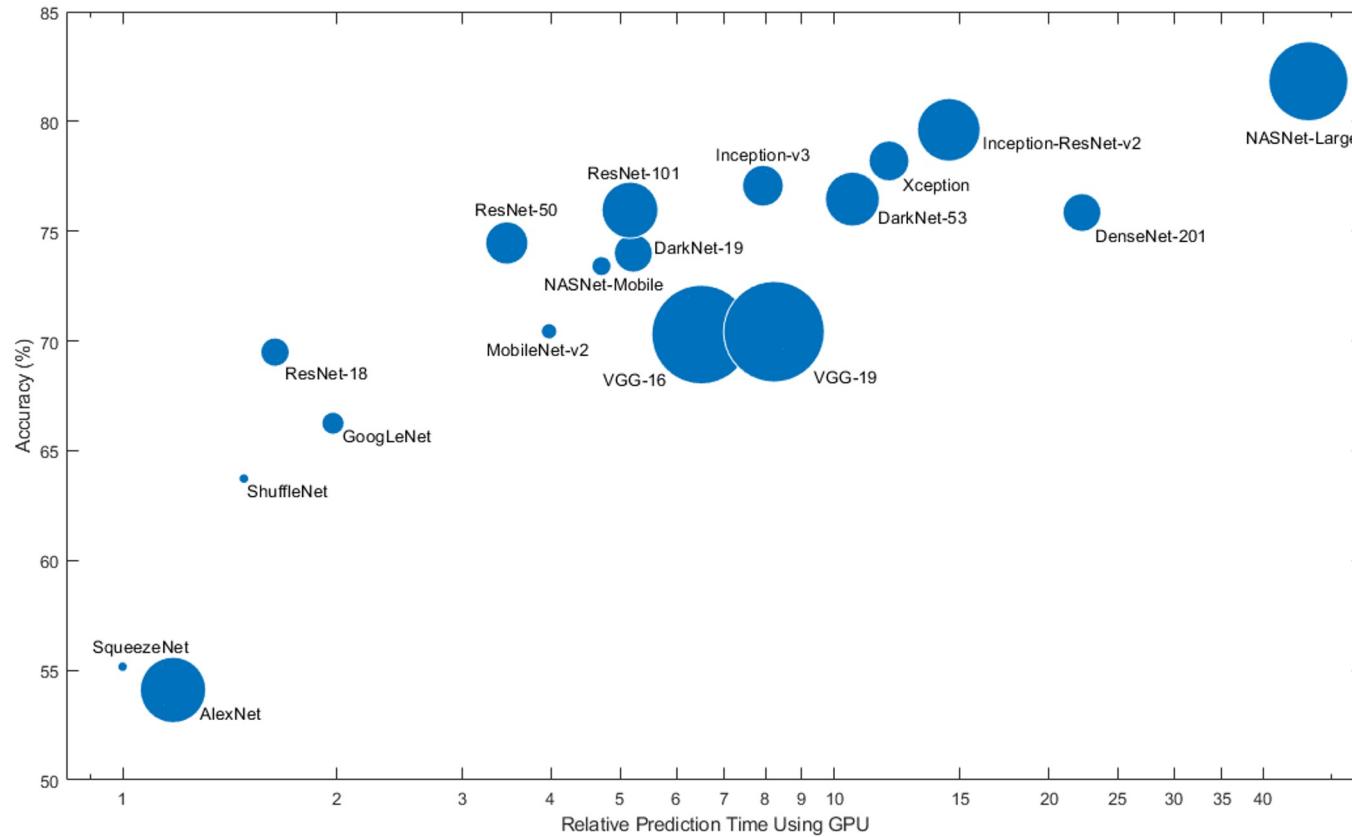
# AI SOLUTION FACTORS

## ALGORITHM

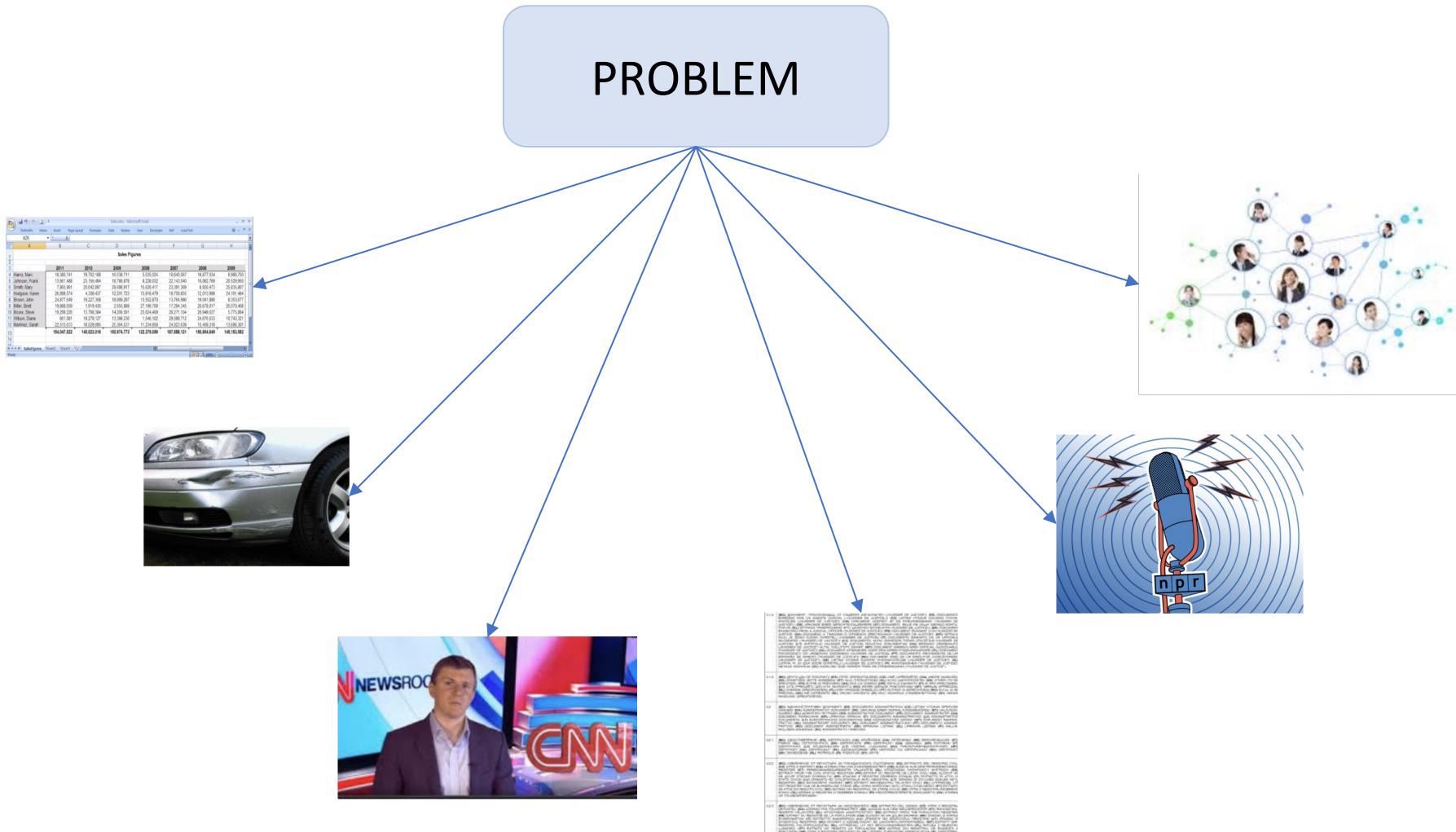


# AI SOLUTION FACTORS

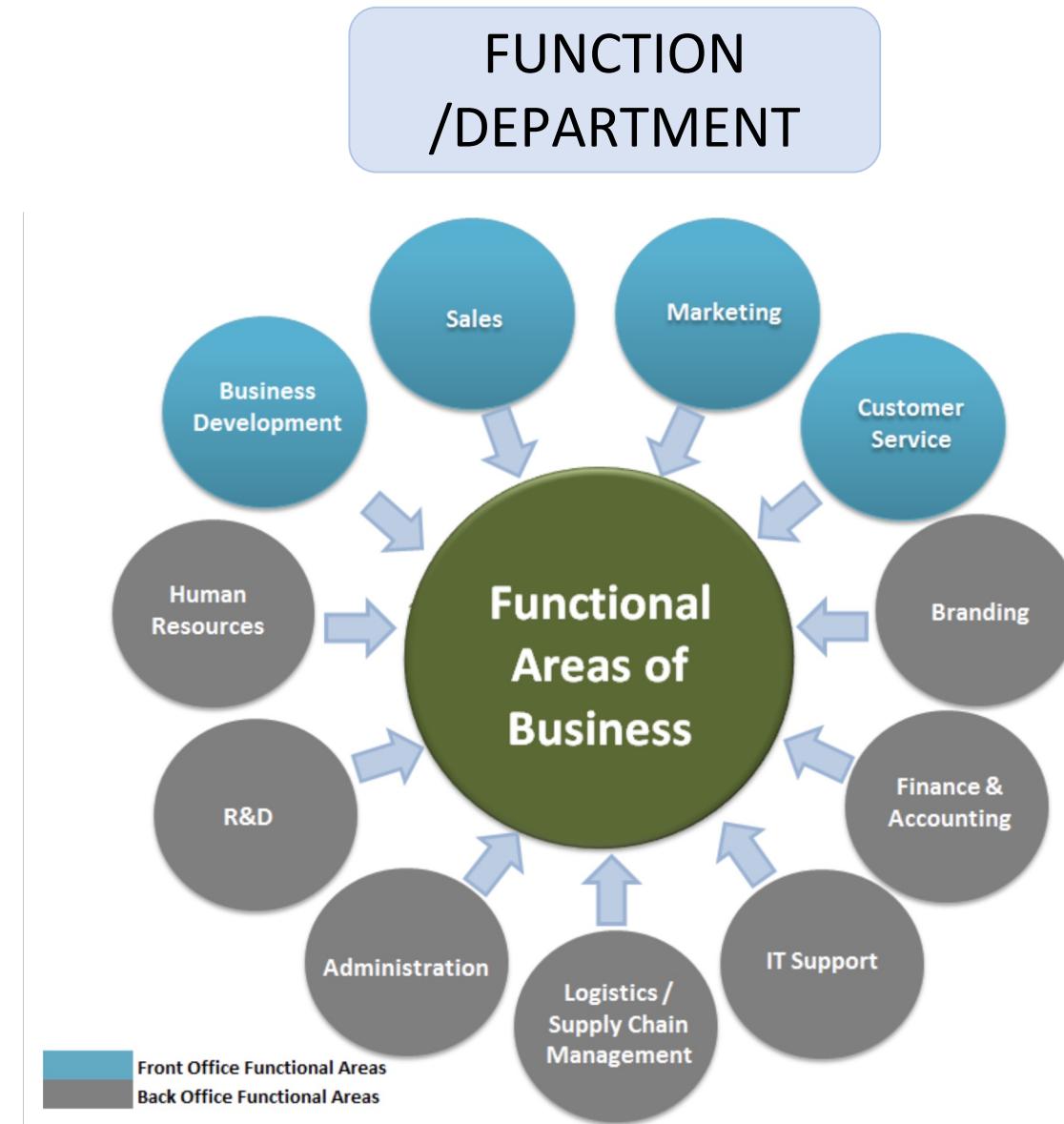
SPEED



# AI SOLUTION FACTORS



# AI SOLUTION FACTORS



# AI SOLUTION FACTORS

## INDUSTRY



Advertising



Automotive



Contact Centers



Construction



Education



Engineering



Entertainment



Financial



Government



Legal



Insurance



Logistics



Manufacturing



Health Care



Printing



Professional  
Services



Real Estate



Retail

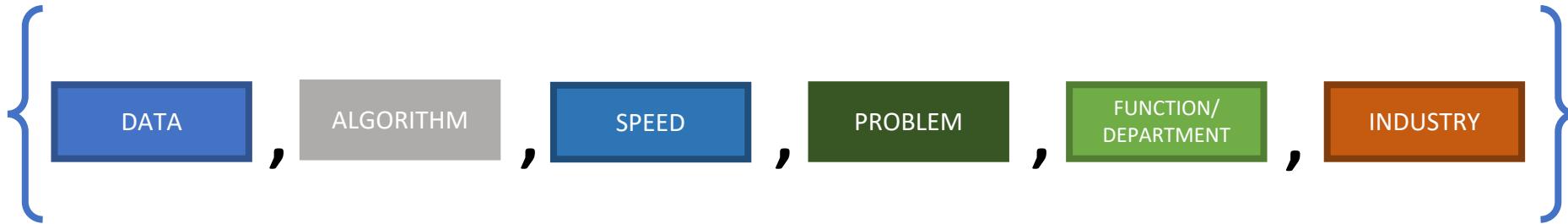


Software



Video and Film

# Combination of Various Factors Make AI Solutions Unique



AI Solution is unique for the given combination of factors.

# Combination of Various Factors Make AI Solutions Unique

