



SERVICE PRICE LIST

DOMESTIC AND INTERNATIONAL
SHIPMENTS FOR INDIVIDUAL CLIENTS

Valid from 26 March 2024

PaczKING.pl



PRICE LIST

Domestic shipments

DHL Locker to DHL Locker

up to 25 kg

NEW!



DHL PARCEL FORYOU POLAND

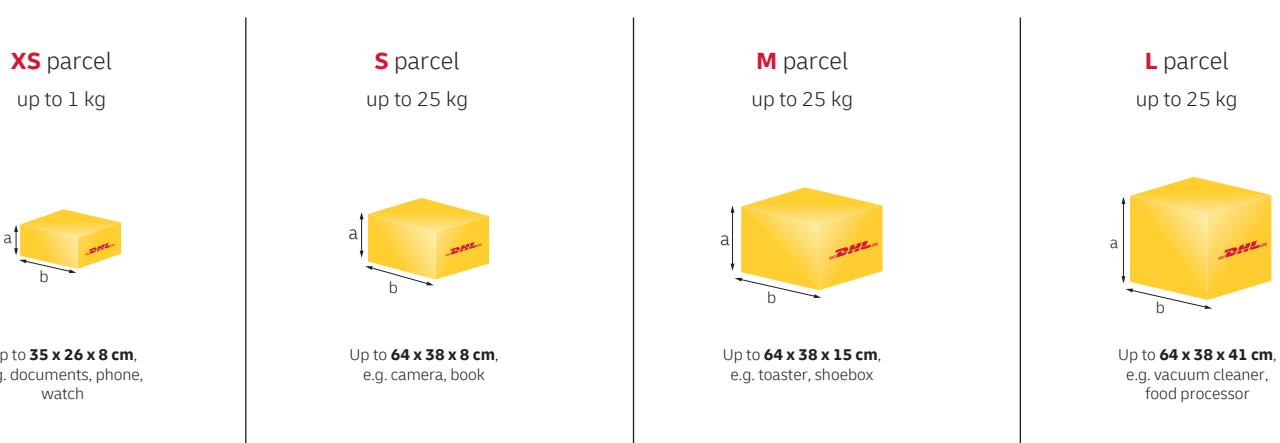
basic charges DHL Locker to DHL Locker, parcels up to 25 kg¹

Parcel size	net	gross
XS parcel	9,35	11,50
S parcel	11,79	14,50
M parcel	14,23	17,50
L parcel	15,45	19,00

Basic charges apply to shipments made from DHL Locker to DHL Locker. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)



Minimum parcel dimensions 1x15x11 cm.

Maximum parcel dimensions 64x38x41 cm.

Offer applies only to single-item shipments with a maximum value of PLN 6,500.

Rectangular cardboard packaging recommended. XS parcel can be packed in a DHL envelope or flyer bag.

¹ Domestic shipments delivered within two working days. The delivery time is counted from the date when the courier collects the parcel from the DHL Locker. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL Parcel Polska Sp. z o.o.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



DHL LOCKER
(XS, S, M, L parcels)

INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500



Delivery by DHL Parcel courier to DHL Locker

PAID ADDITIONAL SERVICES



Shipment insurance
up to PLN 50,000²
+ PLN 2 gross (PLN 1.63 net)



Cash on delivery collection (COD)³
+ PLN 8 gross (PLN 6.50 net)

THE NETWORK OF DHL LOCKERS

Pickup your parcels in an eco-friendly and convenient way at DHL Lockers



4 days
to collect

Open 24/7

Cash on delivery
collection

Remote opening of
the DHL Locker box
using the **Mój DHL** app

² Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

³ Maximum COD amount for a shipment is PLN 6,500. COD amount of a shipment to be picked-up from a DHL Locker must not exceed PLN 1,000. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL Parcel's bank account applies).

PRICE LIST

Domestic shipments

up to **31.5 kg**



DHL PARCEL FORYOU POLAND

basic charges, parcels up to 31.5 kg⁴

Parcel size	net	gross
XS parcel	15.12	18.60
S parcel	16.91	20.80
M parcel	19.43	23.90
L parcel	30.49	37.50
XL parcel	33.33	41.00
XXL parcel	46.34	57.00

Basic charges apply to shipments made in the Customer Service Points and in the DHL ServicePoints (DHL POP). Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel up to 1 kg	S parcel up to 25 kg	M parcel up to 25 kg	L parcel up to 25 kg	XL parcel up to 31,5 kg	XXL parcel up to 31,5 kg
 Up to 35 x 26 x 8 cm , e.g. documents, phone, watch	 Up to 64 x 38 x 8 cm , e.g. camera, book	 Up to 64 x 38 x 15 cm , e.g. toaster, shoebox	 Up to 64 x 38 x 41 cm , e.g. vacuum cleaner, food processor	 Up to 80 x 60 x 40 cm , e.g. suitcase	 Up to 120 x 60 x 60 cm , e.g. coffee table

Minimum parcel dimensions 1x15x11 cm.

Maximum parcel dimensions 120x60x60 cm.

Offer applies only to single-item shipments with a maximum value of PLN 50,000. In the case of shipments in DHL POP partner locations and in DHL Locker, the maximum value amounts to PLN 6,500.

Rectangular cardboard packaging recommended. XS parcel can be packed in a DHL envelope or or flyer bag.

For non-standard, irregularly shaped shipments, a non-standard parcel surcharge will apply.

⁴ Domestic shipments delivered within two working days. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL Parcel Polska Sp. z o.o.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



DHL LOCKER
(XS, S, M, L parcels)



DHL ServicePoints
(XS, S, M, L parcels
and XL parcels up to 25 kg)

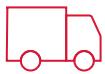


Courier (all available parcel sizes) – pick-up by
DHL courier can be ordered for an extra charge at
PaczKING.pl

INCLUDED IN THE PRICE



**Shipment
insurance**
up to PLN 6,500



Delivery by DHL Parcel courier
door-to-door, to any DHL POP or DHL Locker



Parcel redirection
change of place
and date of delivery

PAID ADDITIONAL SERVICES



**Pick-up by DHL
Parcel courier**
+ PLN 10 gross (PLN 8.13 net)



**Shipment insurance
up to PLN 50,000⁵**
+ PLN 2 gross (PLN 1.63 net)



**Cash on delivery
collection (COD)⁶**
+ PLN 8 gross (PLN 6.50 net)



**Pre-Delivery Information
(PDI)**
+ PLN 3 gross (PLN 2.44 net)



Delivery before noon⁷
+ PLN 17 gross (PLN 13.82 net)



Saturday shipment
+ PLN 22 gross (PLN 17.89 net)



Saturday delivery
+ PLN 22 gross (PLN 17.89 net)



Premium delivery – guaranteed next working day delivery⁸
+ PLN 4 gross (PLN 3.25 net)

SURCHARGES



Non-standard shipment
+ PLN 37 gross (PLN 30.08 net)

Non-standard parcel surcharge applies for the following:

- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL “TOP” and “CAUTION: Non-standard shipment” stickers
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields.

⁵ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

⁶ Maximum COD amount for a shipment is PLN 6,500. If, when sending one or more shipments, the total collection amounts from a single Sender to a single Consignee exceed PLN 6,500 on a single occasion, the shipment's Consignee shall be obliged to pick it up from DHL Customer Service Point or DHL Locker. COD amount of a shipment to be picked-up from a DHL Service Point or DHL Locker must not exceed PLN 1,000. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL Parcel's bank account applies.)

⁷ In the case of late delivery, the money-back guarantee for “Delivery before noon” additional service applies.

⁸ In the case of late delivery, the money-back guarantee for “Premium delivery” additional service applies.

PRICE LIST

Domestic shipments and pallets

over 31.5 kg



DHL PARCEL FORYOU POLAND

basic charges, parcels and pallets over 31.5 kg⁹

Parcel/pallet size	net	gross
MAX parcel	104.88	129.00
S pallet	186.18	229.00
M pallet	215.45	265.00
L pallet	259.35	319.00
XL pallet	313.82	386.00
XXL pallet	384.55	473.00

Basic charges apply to shipments made in the Customer Service Points. Domestic DHL Parcel ForYou Poland shipments weighing over 20 kg are freight shipments as defined by Transport Law.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

MAX parcel up to 50 kg	S pallet up to 200 kg	M pallet up to 400 kg	L pallet up to 600 kg	XL pallet up to 800 kg	XXL pallet up to 1,000 kg
Maximum standard parcel dimensions (L/W/H) 120/60/60 cm		Maximum standard pallet dimensions (L/W/H) 120/80/210 cm		Maximum non-standard parcel dimensions (L/W/H) 140/80/80 cm	Maximum non-standard pallet dimensions (L/W/H) 120/120/210 cm

Maximum weight of MAX parcel up to 50 kg. Parcels over 50 kg must be placed on a pallet. Maximum MAX parcel dimensions 140x80x80 cm. Maximum pallet weight up to 1,000 kg. Maximum pallet dimensions 120x120x210 cm. Minimum pallet dimensions 80x60x15 cm.

Offer applies only to single-item shipments with a maximum value of PLN 50,000. In the case of shipments in DHL POP partner locations, the maximum value amounts to PLN 6,500.

For non-standard irregularly shaped shipments and those exceeding the maximum standard dimensions, a non-standard parcel surcharge will apply.

⁹ Domestic shipments with delivery within two working days. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL Parcel Polska Sp. z o.o.

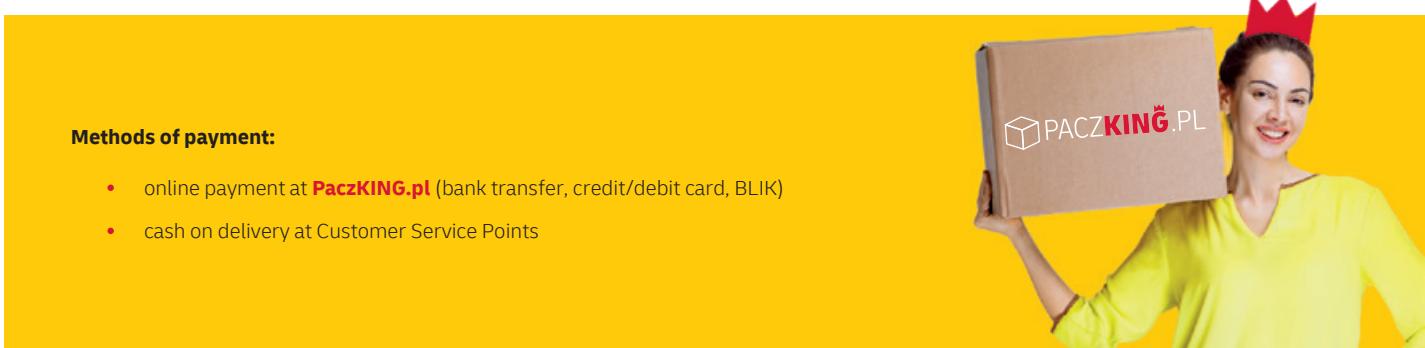
SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



Courier

Pick-up by DHL courier can be ordered for an extra charge at [PaczKING.pl](#)



Methods of payment:

- online payment at [PaczKING.pl](#) (bank transfer, credit/debit card, BLIK)
- cash on delivery at Customer Service Points



Delivery by DHL Parcel courier¹⁰

ramp-to-ramp or to any DHL

INCLUDED IN THE PRICE



Shipment insurance

up to PLN 6,500



Delivery by DHL Parcel courier¹⁰

ramp-to-ramp or to any DHL

PAID ADDITIONAL SERVICES



Pick-up by DHL Parcel courier

+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000¹¹

+9 PLN gross (PLN 7.32 net)



Cash on delivery collection (COD)¹²

+ PLN 8 gross (PLN 6.50 net)



Pre-Delivery Information (PDI)

+ PLN 3 gross (PLN 2.44 net)



Saturday shipment

+ PLN 22 gross (PLN 17.89 net)



Saturday delivery

+ PLN 22 gross (PLN 17.89 net)

SURCHARGES



Non-standard shipment

+154 PLN gross (PLN 125.20 net)

Non-standard parcel surcharge applies for the following:

- items whose longest side is longer than 1.2 m or if any of the other sides exceeds 0.6 m,
- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL "TOP" and "CAUTION: Non-standard shipment" stickers,
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets
- parcels containing items or devices that generate magnetic fields.

Non-standard pallet surcharge applies for the following:

- pallets with dimensions exceeding 0.8m x 1.2 m (EURO pallet),
- goods that extend beyond the outlines of the pallet,
- goods that are not affixed to the pallet (e.g. with film, binding tape, screws, etc.).

¹⁰ The service is provided in locations accessible for delivery vans on a ramp-to-ramp basis.

¹¹ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

¹² Maximum collection amount for a shipment is PLN 6,500. If, when sending one or more shipments, the total collection amounts from a single Sender to a single Consignee exceed PLN 6,500 on a single occasion, the shipment's Consignee shall be obliged to pick it up at a DHL Customer Service Point. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL Parcel's bank account applies.)

PRICE LIST

International shipments

up to 30 kg



DHL PARCEL FORYOU INTERNATIONAL¹³

basic charges¹⁴

Basic charges:		XS parcel		S parcel		M parcel		L parcel		XL parcel		XXL parcel	
Country	Estimated delivery time ¹⁵	net	gross	net	gross	net	gross	net	gross	net	gross	net	gross
Austria	3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Belgium	3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Bulgaria	5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Croatia	3	75,61	93	88,62	109	94,31	116	121,14	149	169,92	209	213,82	263
Cyprus	12	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Czech Republic	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Denmark	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Estonia	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Finland	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
France	4	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Greece	6-8	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Spain	4	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Netherlands	3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Ireland	4	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Lithuania	2-3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Luxembourg	3	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Latvia	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Malta	5-7	331,71	408	349,59	430	443,90	546	474,80	584	495,12	609	613,82	755
Monaco	4-5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Germany	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Portugal	5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Romania	5	80,49	99	92,68	114	101,63	125	132,52	163	186,18	229	224,39	276
Slovakia	2	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Slovenia	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Sweden	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
Hungary	3-4	52,03	64	61,79	76	64,23	79	101,63	125	131,71	162	162,60	200
United Kingdom ¹⁶	3-4	80,49	80,49	92,68	92,68	101,63	101,63	132,52	132,52	186,18	186,18	224,39	224,39
Italy	4	75,61	93	88,62	109	94,31	116	121,14	149	169,92	209	213,82	263

DHL Parcel ForYou International service is provided in accordance with the General Terms and Conditions of Shipping Services of DHL Parcel Europe.

¹³ International shipments.

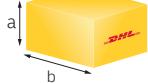
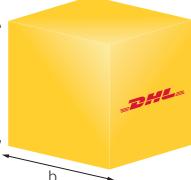
¹⁴ Basic charges apply to shipments made in the Customer Service Points and in the DHL ServicePoints or DHL Locker.

¹⁵ The delivery times are presented in working days, based on the average transit times in DHL Parcel network for shipments sent from Poland. However, they are not guaranteed, nor are they in any way part of the contract, i.e. DHL Parcel is not obliged to meet a specific delivery date. The estimated transit time is counted from the day after the shipment is sent.

¹⁶ Customs clearance is obligatory. The basic charge contains the costs connected with customs clearance. The estimated delivery time may be longer due to customs clearance operations. Customs clearance time is not included in transit time.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel up to 1 kg	S parcel up to 25 kg	M parcel up to 25 kg	L parcel up to 25 kg	XL parcel up to 30 kg	XXL parcel up to 30 kg
 Up to 35 x 26 x 8 cm , e.g. documents, phone, watch	 Up to 64 x 38 x 8 cm , e.g. camera, book	 Up to 64 x 38 x 15 cm , e.g. toaster, shoebox	 Up to 64 x 38 x 41 cm , e.g. vacuum cleaner, food processor	 Up to 80 x 60 x 40 cm , e.g. suitcase	 Up to 120 x 60 x 60 cm , e.g. coffee table

Maximum weight up to 30 kg. Maximum dimensions 120x60x60 cm. For the United Kingdom, the maximum dimensions for parcels are 100x50x50 cm. Minimum parcel dimensions 1x15x11 cm.

Offer applies only to single-item shipments with a maximum value of 50,000 PLN. In the case of shipments in DHL POP partner locations, the maximum value amounts to PLN 6,500. Rectangular cardboard packaging recommended. For non-standard irregularly shaped shipments, we will apply a non-standard parcel surcharge.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



DHL LOCKER
(XS, S, M, L parcels)



Customer Service Points
(all available parcel sizes)
DHL Service Points
(XS, S, M, L parcels
and XL parcels up to 25 kg)



Courier (all available parcel sizes) – pick-up by
DHL courier can be ordered for an extra charge at
PaczKING.pl

Delivery to the Consignee at the indicated address, excluding Estonia, Denmark, Finland, Lithuania, Latvia, Sweden. In these countries, the Consignee picks up the shipment at the local DHL Parcel Partner's location.

INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500

Methods of payment:

- online payment at PaczKING.pl (bank transfer, credit/debit card, BLIK)
- cash on delivery at Customer Service Points



PAID ADDITIONAL SERVICES



**Pick-up by DHL
Parcel courier**
+ PLN 10 gross (PLN 8.13 net)



**Shipment insurance
up to PLN 50,000¹⁷**
+ PLN 13 gross (PLN 10.57 net)



Saturday shipment
+ PLN 22 gross (PLN 17.89 net)

SURCHARGES



Non-standard shipment
– for destinations except France + PLN 160 gross (PLN 130,08 net)
– for France + PLN 330 gross (PLN 268.29 net)

Non-standard parcel surcharge applies for the following:

- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL "TOP" and "CAUTION: Non-standard shipment" stickers,
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields.

CUSTOMS CLEARANCE

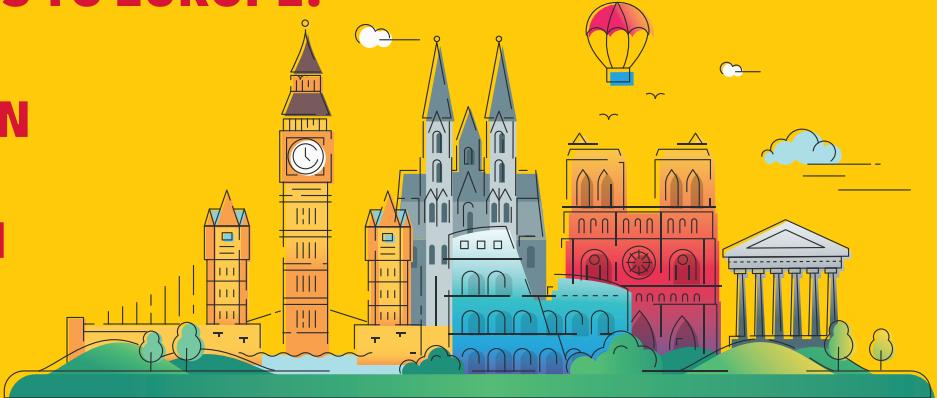
Shipment of goods which are of commercial or non-commercial nature to the United Kingdom is subject to export and import customs clearance. The related costs are included in the basic charge. As part of the DHL FORYOU INTERNATIONAL service to the UK:

- DHL Parcel provides only shipment of goods up to the value of EUR 1,000,
- DHL Parcel provides customs clearance under DAP conditions. For certain types of shipments, the Consignee may be required to pay customs duties and taxes and handling charges resulting from import clearance upon receipt of the shipment,
- in the case of parcels dropped off at DHL POP or to a courier, it is necessary to prepare the parcel earlier at dhl24.pl/dlaCiebie and independently print the shipping and customs documents (CN23 declaration and proforma invoice),
- it is not possible to obtain export confirmation entitling to apply 0% of VAT rate in export.

Attention! Detailed information on shipping to the UK is available at
<https://www.gov.uk/prepare-to-import-to-great-britain-from-january-2021>

CHEAP SHIPMENTS TO EUROPE!

Send from **52.03 PLN**
to Germany
and from **80.49 PLN**
to Great Britain!



HOW TO CALCULATE THE COST OF NATIONAL AND INTERNATIONAL SHIPMENTS?

BASIC CHARGE



prices and conditions
indicated on pages 2, 4, 6, 8

CHARGE AND/OR SURCHARGES FOR ADDITIONAL SERVICES

prices indicated on pages 3, 5, 7, 10



VAT

at the applicable rate

¹⁷ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

NEW! THE NETWORK OF DHL LOCKERS



24/7 **BOX**

4 days
to collect

Open **24/7**

Cash on delivery
collection

Remote opening of the DHL Locker
box using the **Mój DHL** app

This Price List shall apply in the event that the Sender is not bound with DHL Parcel by a separate contract for the provision of shipping services, which provides for the application of the DHL Parcel Price List – special price list.
All prices are in PLN and include value-added tax at the appropriate rate. For more information on the services, please visit: dhlparcel.pl.

To view detailed shipping terms and conditions and the current price list, go to www.dhlparcel.pl.
DHL Parcel Polska Sp. z o.o., ul. Osmańska 2, 02-823 Warsaw

MÓJ DHL APP
**YOU HAVE
EVERYTHING
AT HAND**



GET IT ON
Google Play



Download on the
App Store

DHL Parcel Polska Sp. z o.o.
ul. Osmańska 2, 02-823 Warszawa
dhlparcel.pl | PaczKING.pl