

Metabase Store

Account Details > Instance Setup

Let's get your first instance set up, Satisfish

1 Choose plan

2 Choose deployment

3 Save payment details

Starter

Perfect for small teams or individuals

\$85/month

Incl. 5 users, then \$5/user/month

Pro

For larger teams & advanced use cases

\$500/month

Incl. 10 users, then \$10/user/month

Switch to annual billing

Save 10%

Looking for Enterprise options? [Talk to sales.](#)

Total due today

\$0.00

Total after 14-day free trial

\$85/month

Next



Rohail

@rohail_altaf



Amazed at how seamless it was to install @metabase within our current infrastructure. 24 hours ago we did not have a data stack and now we do. Our operations team just saved countless back and forth with eng to get relevant data!

Trusted by over 50,000 companies

CONFLUENT

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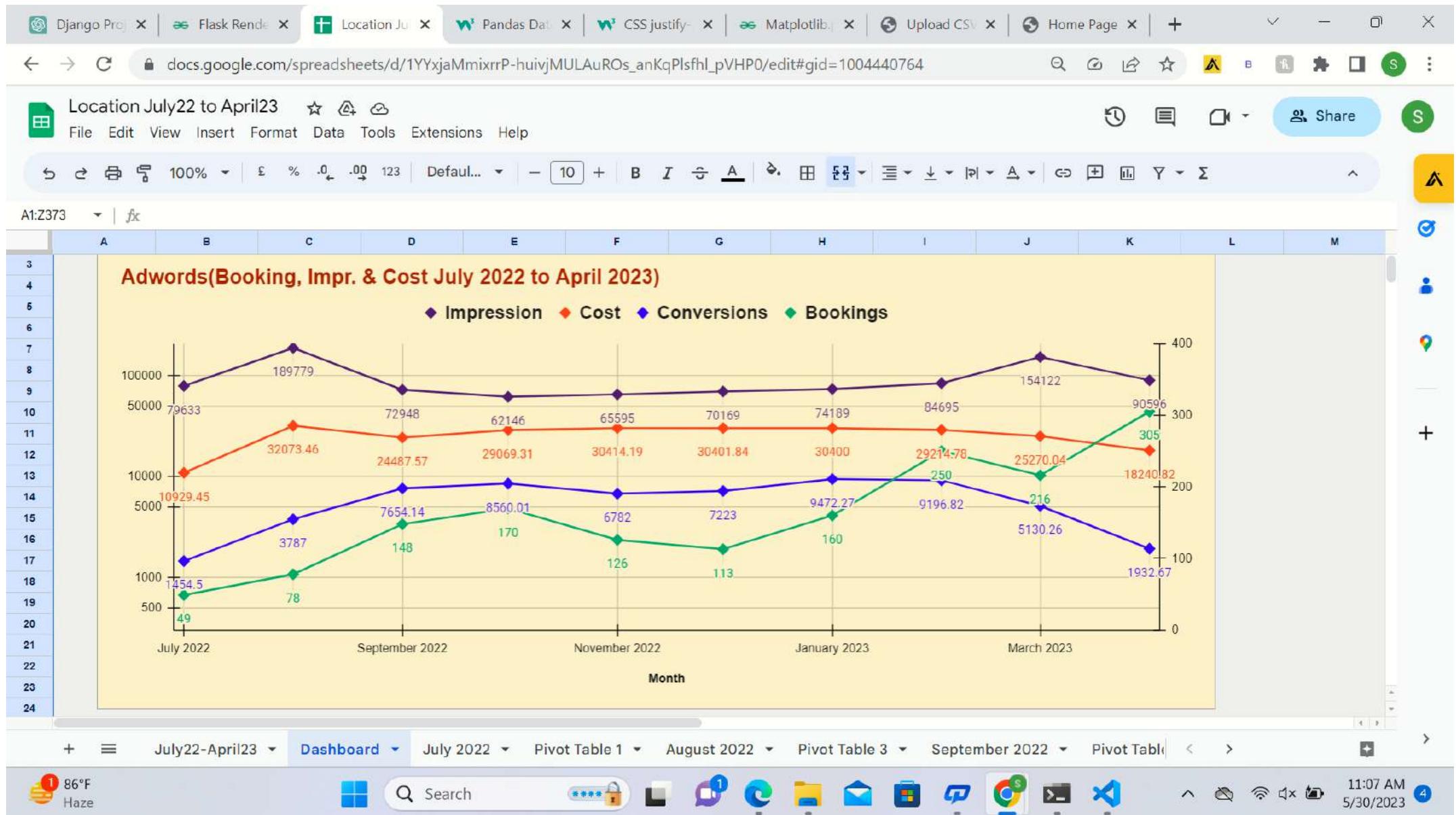
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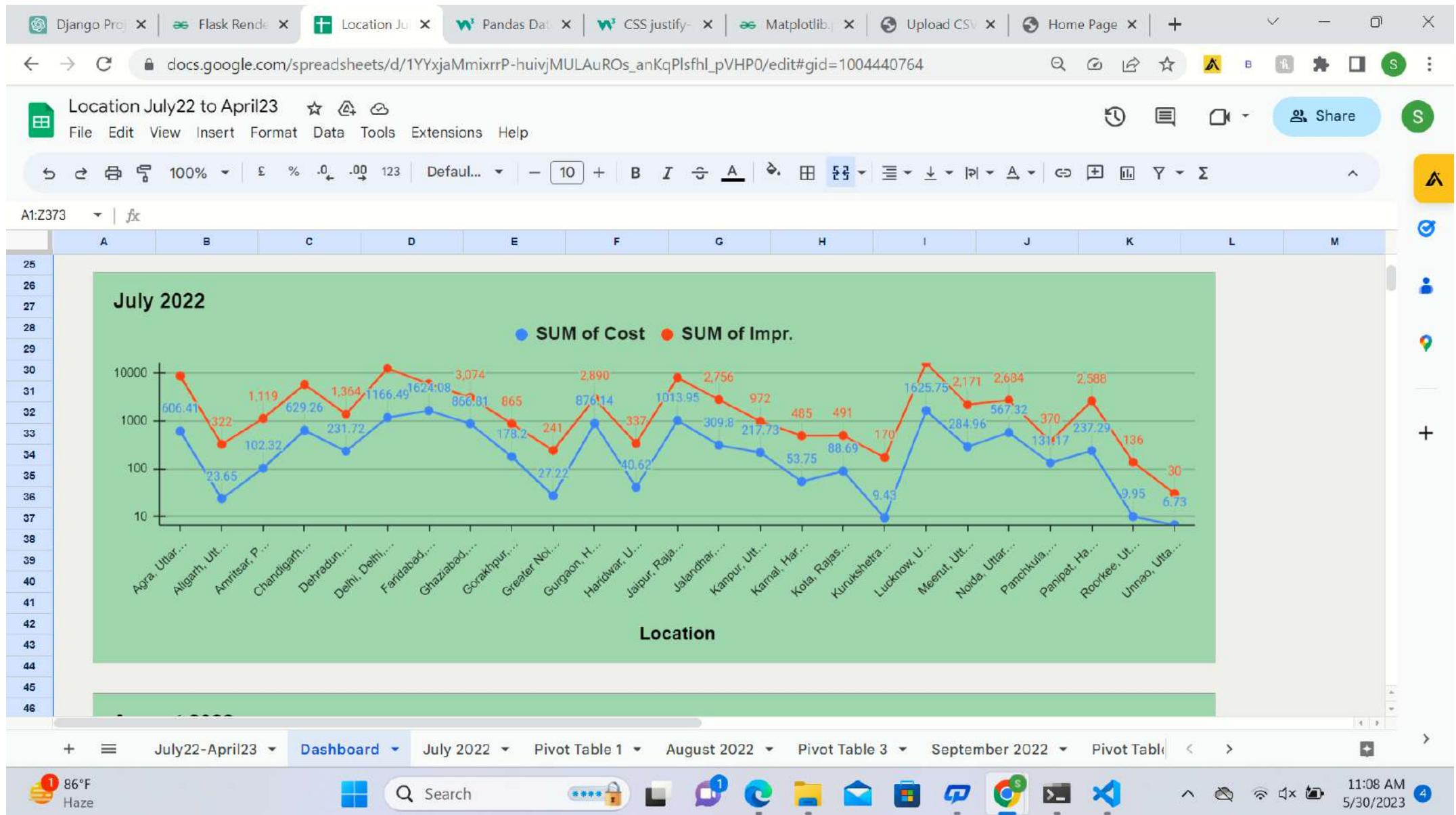


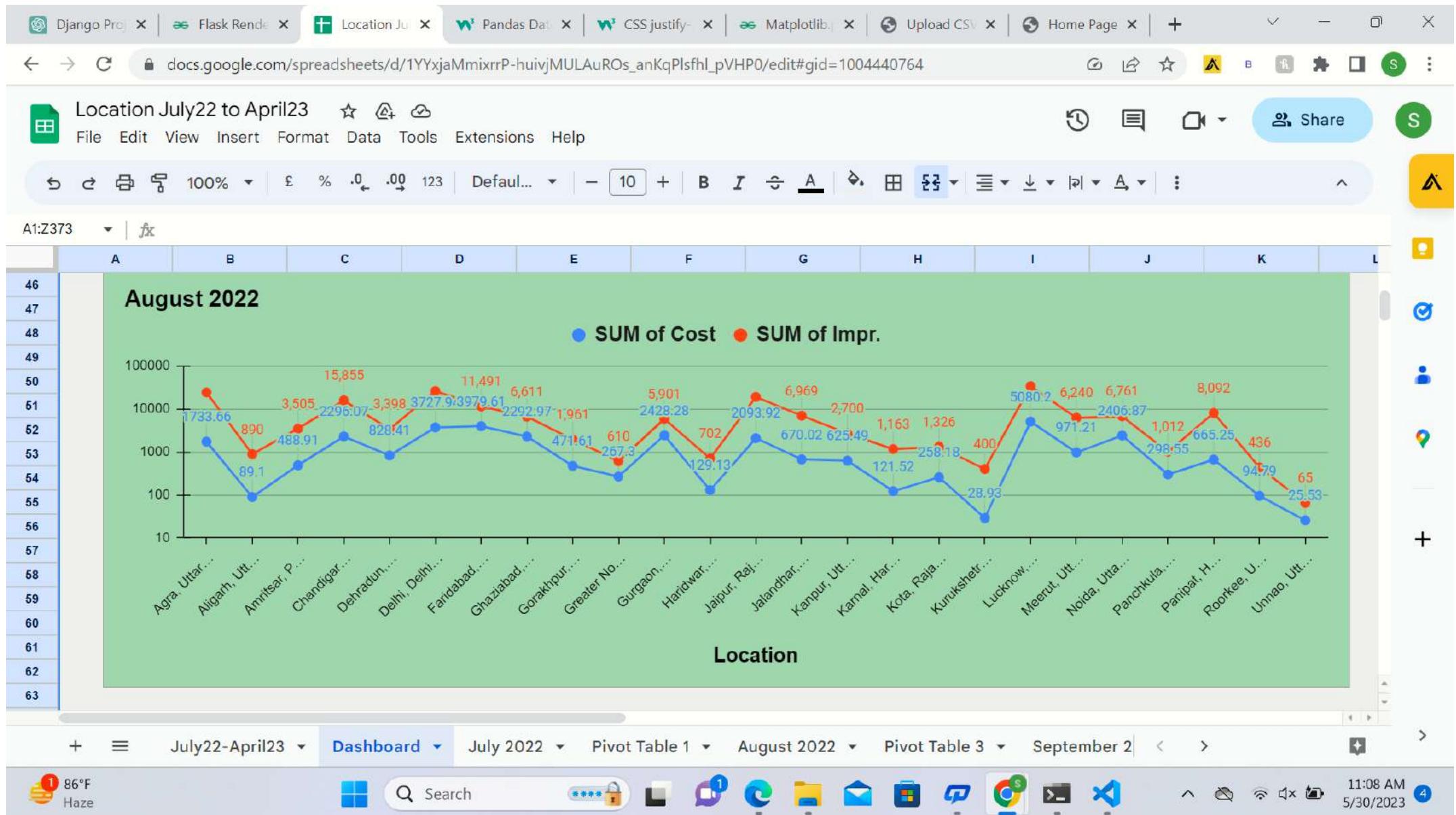
Search

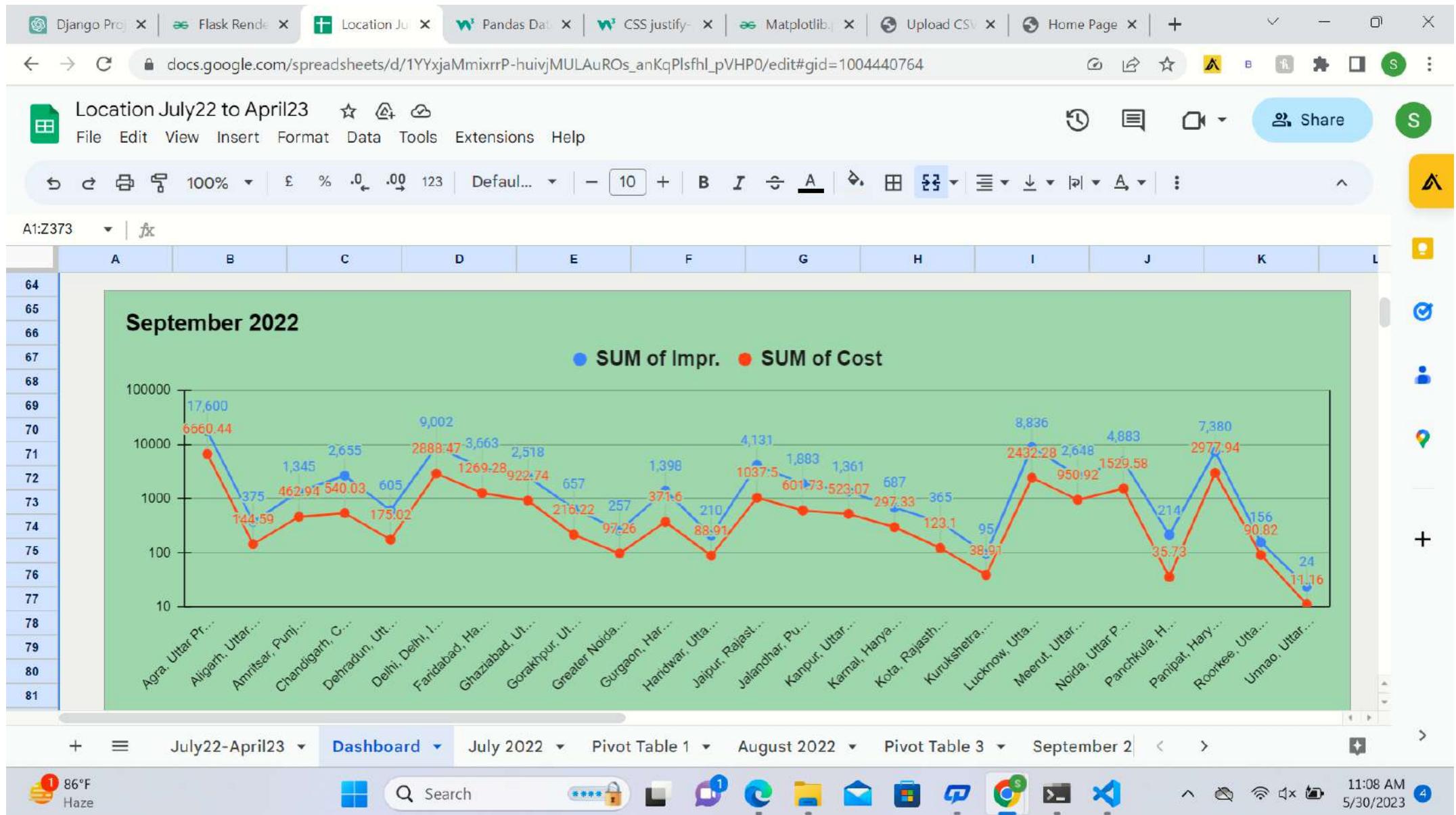


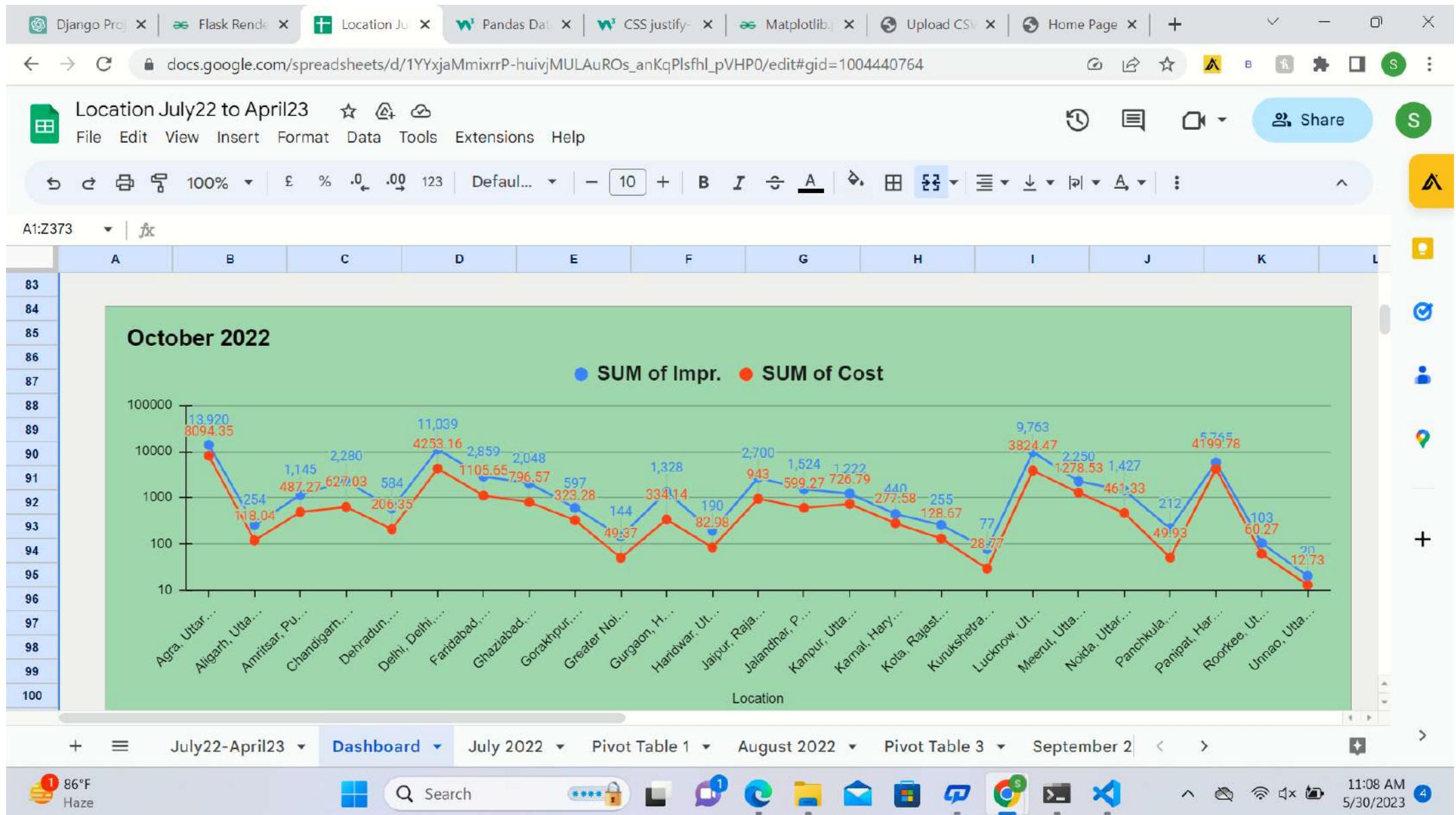
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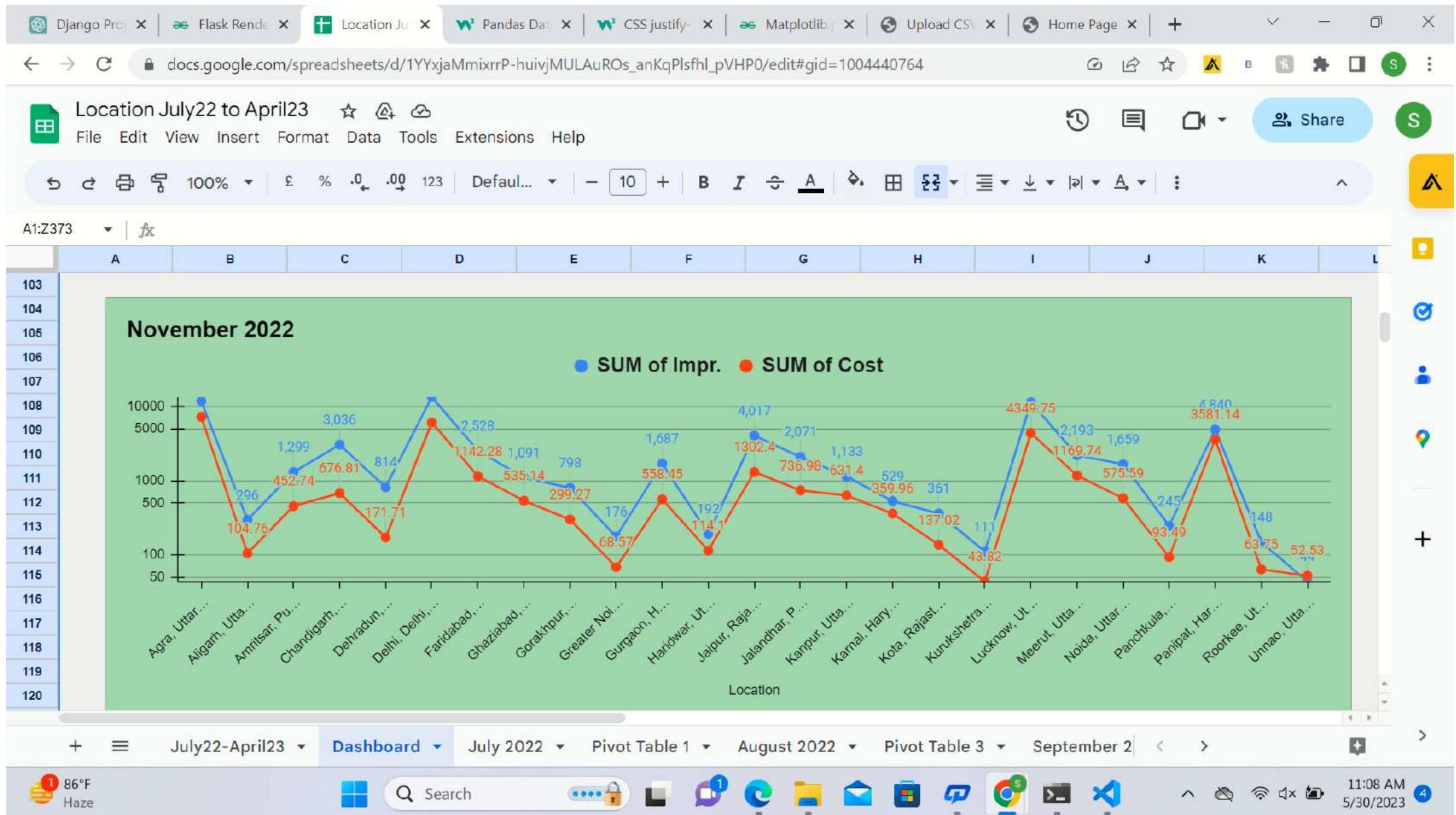


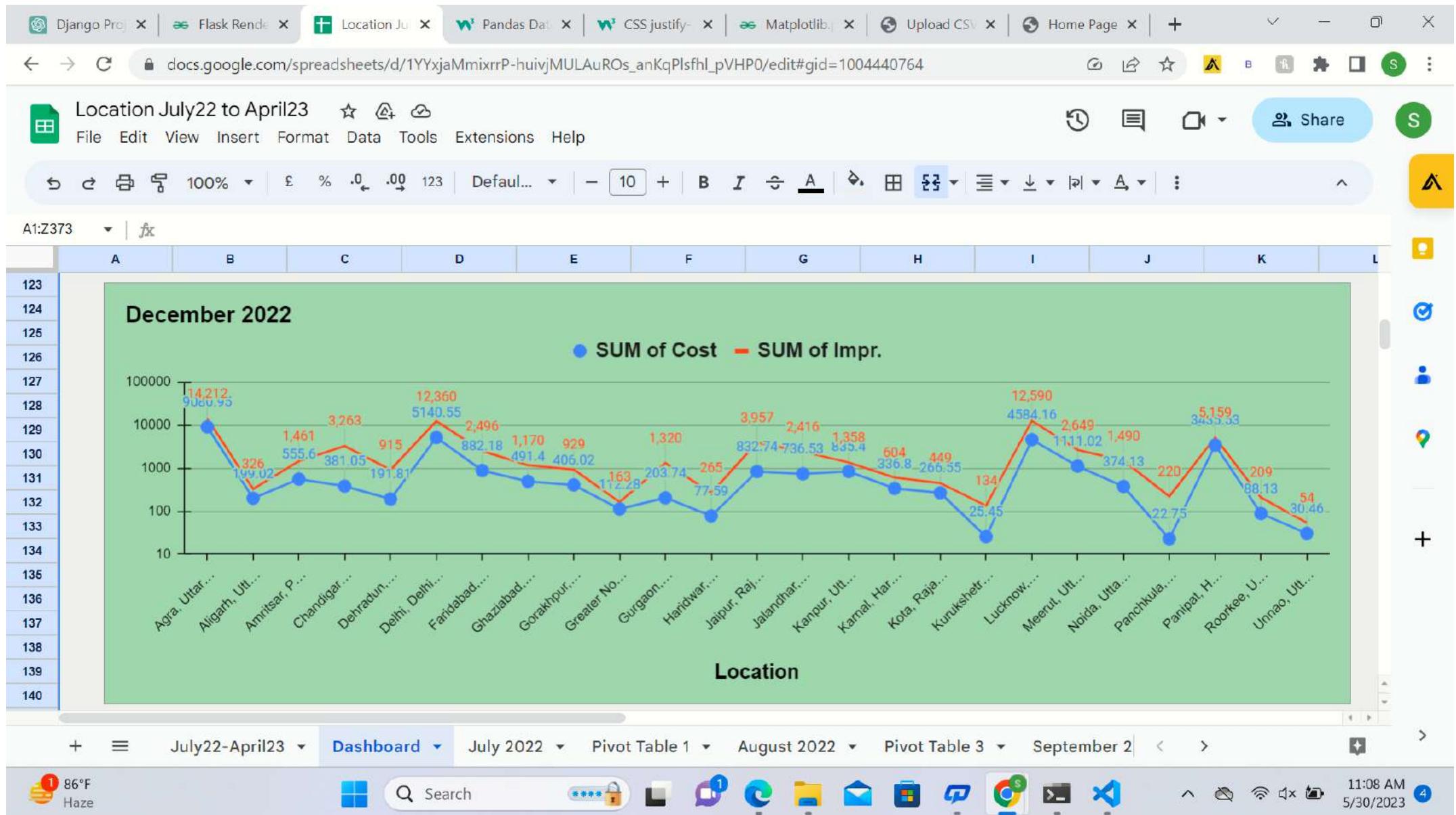


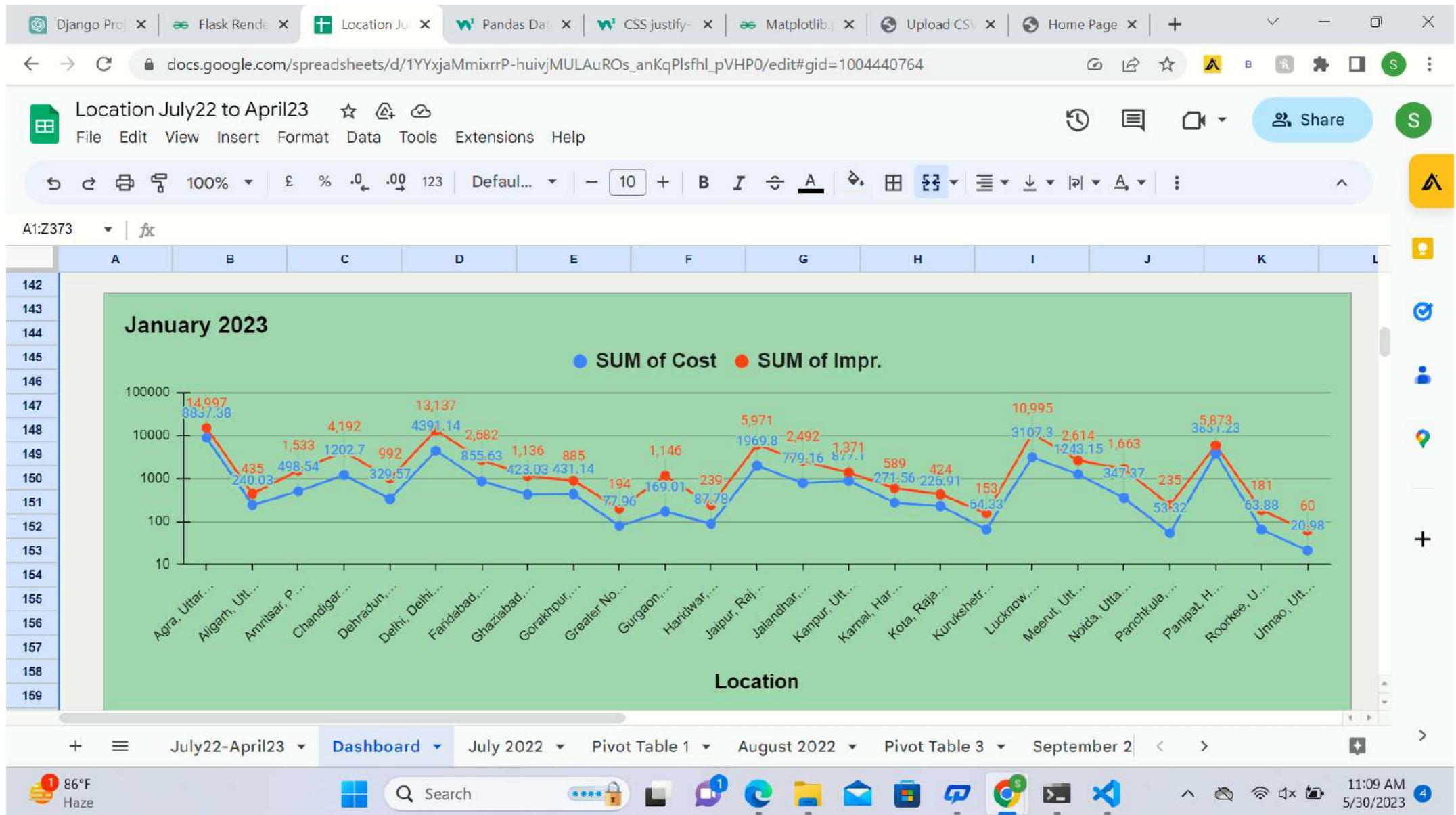


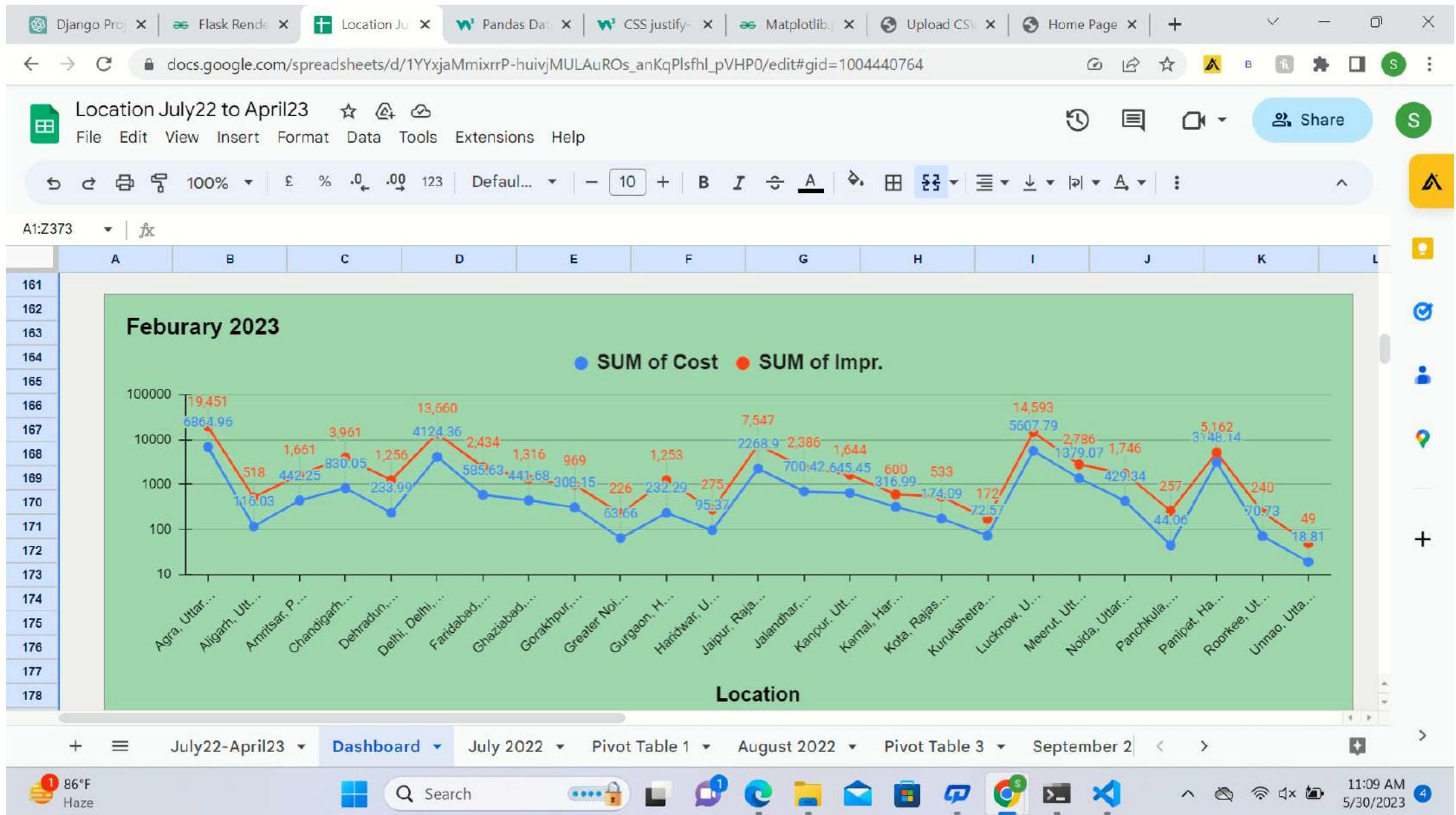


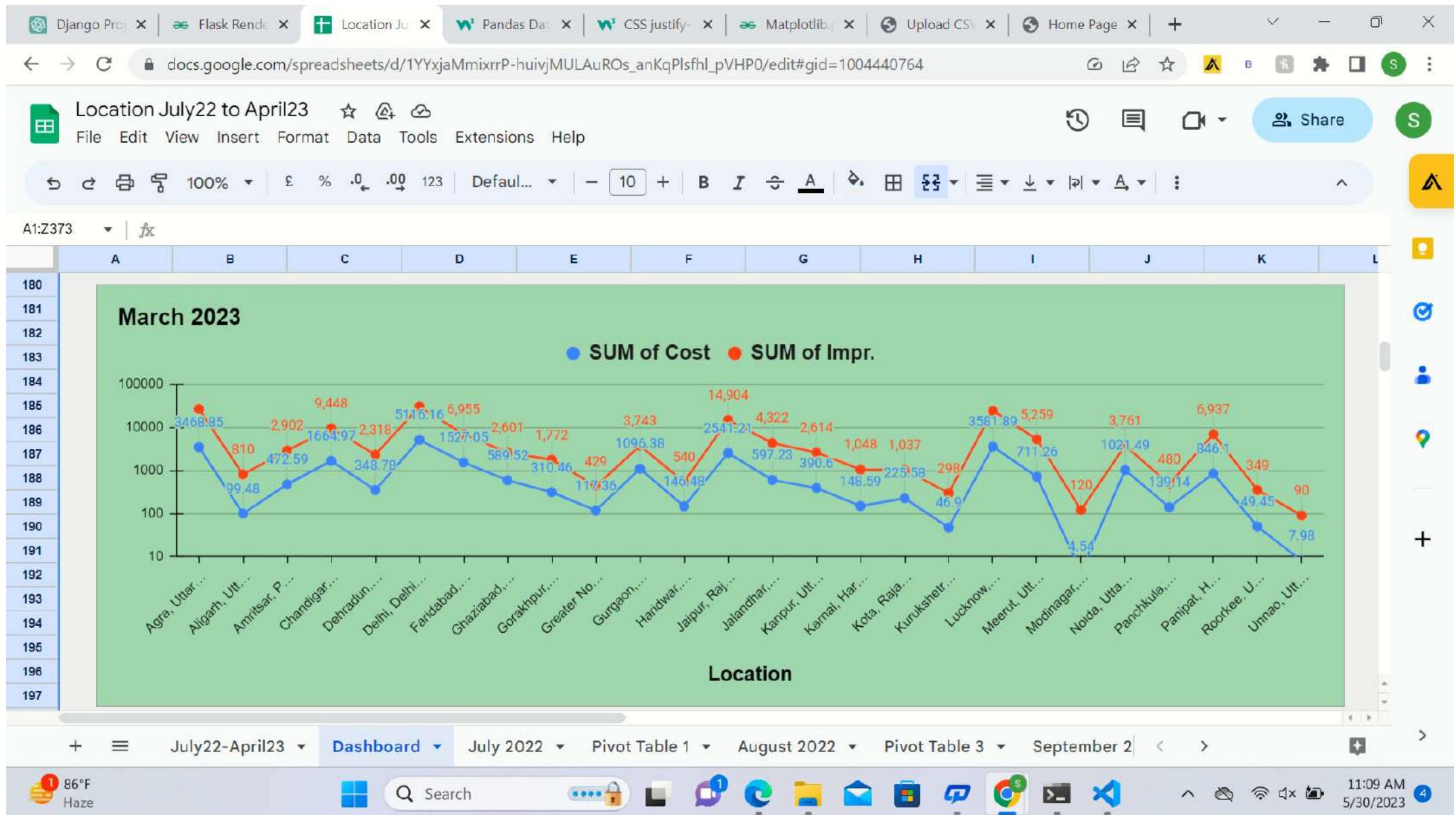


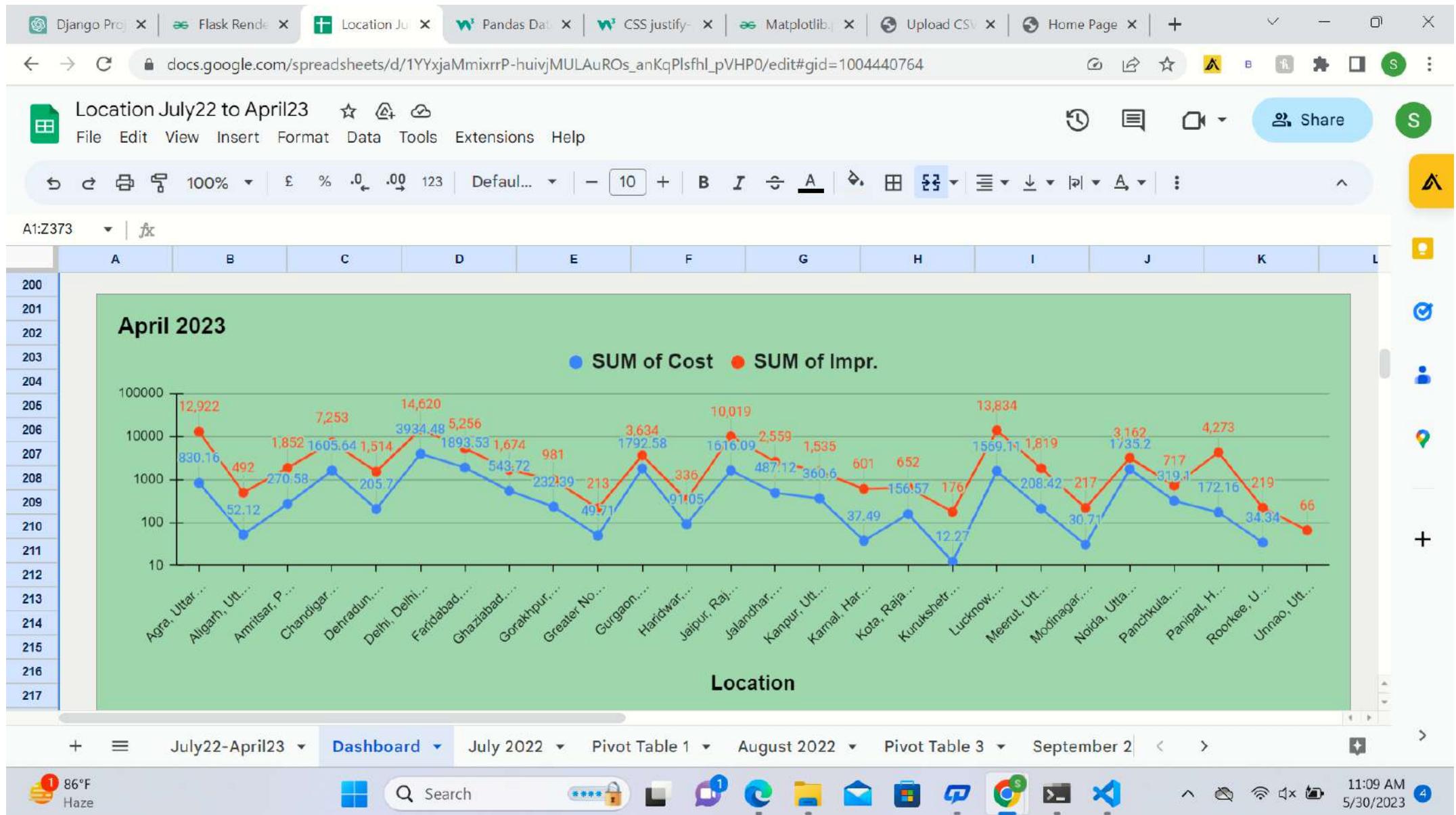


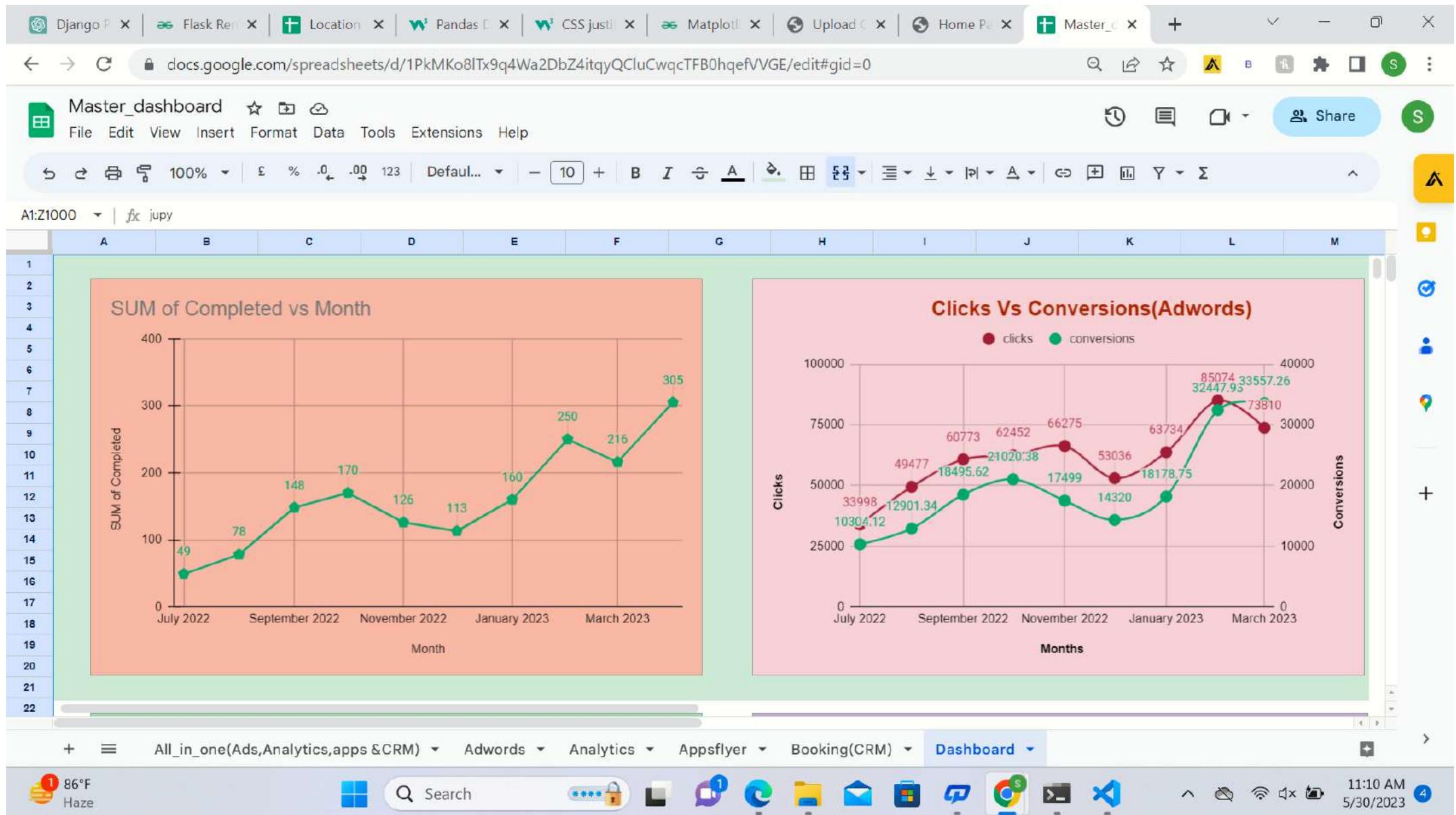


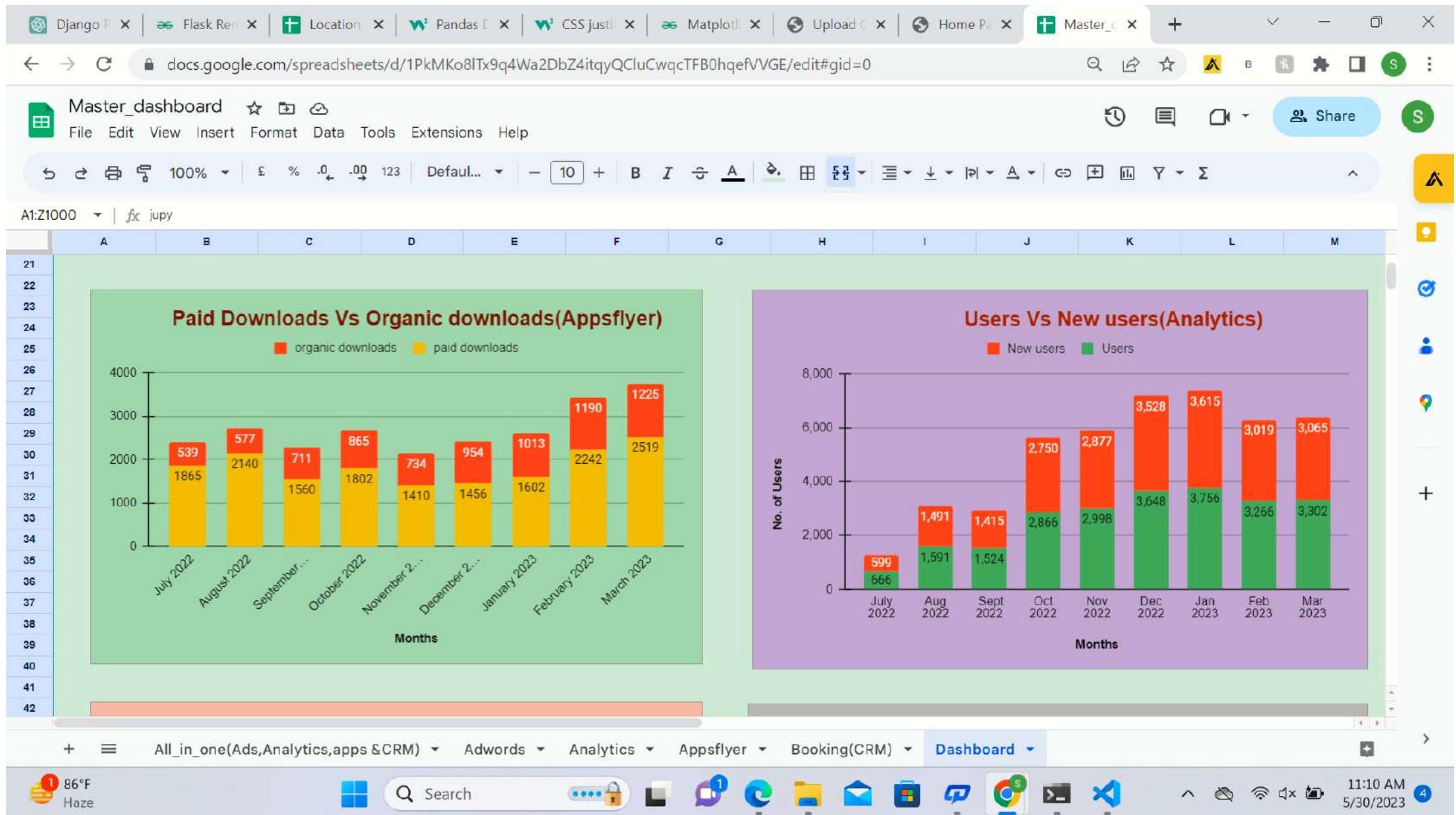


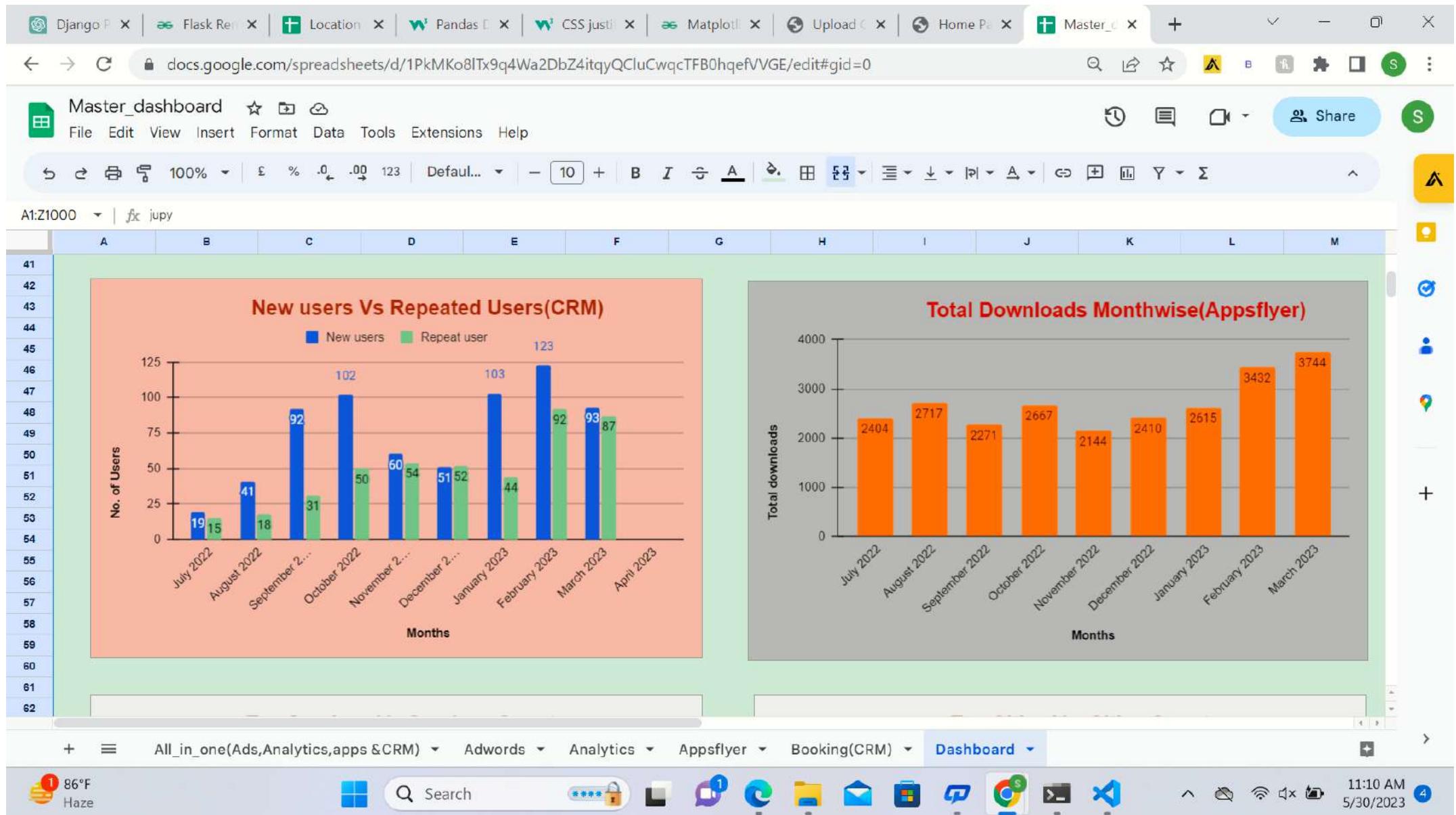












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Master_dashboard

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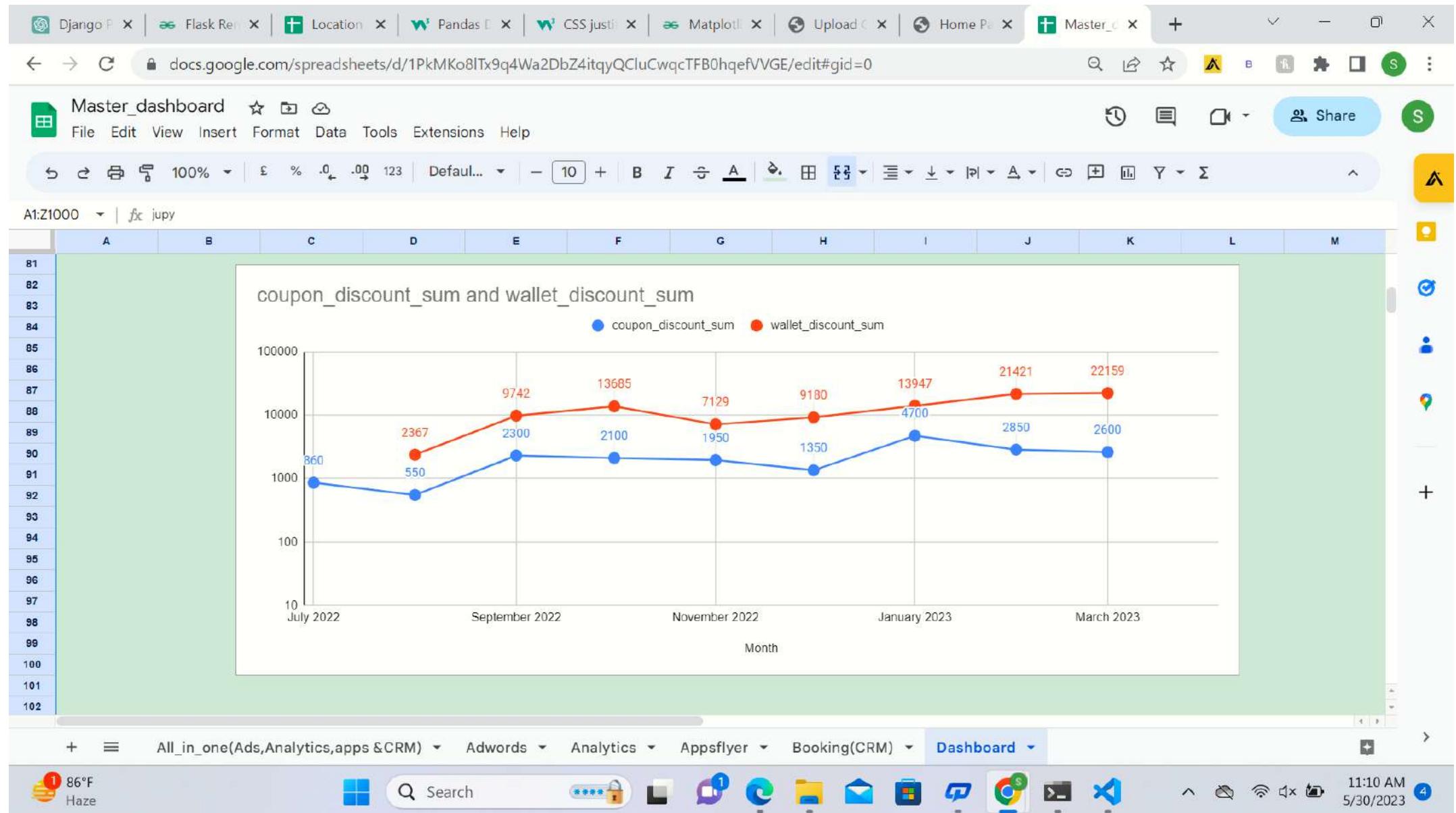
Top Services Vs Services Count

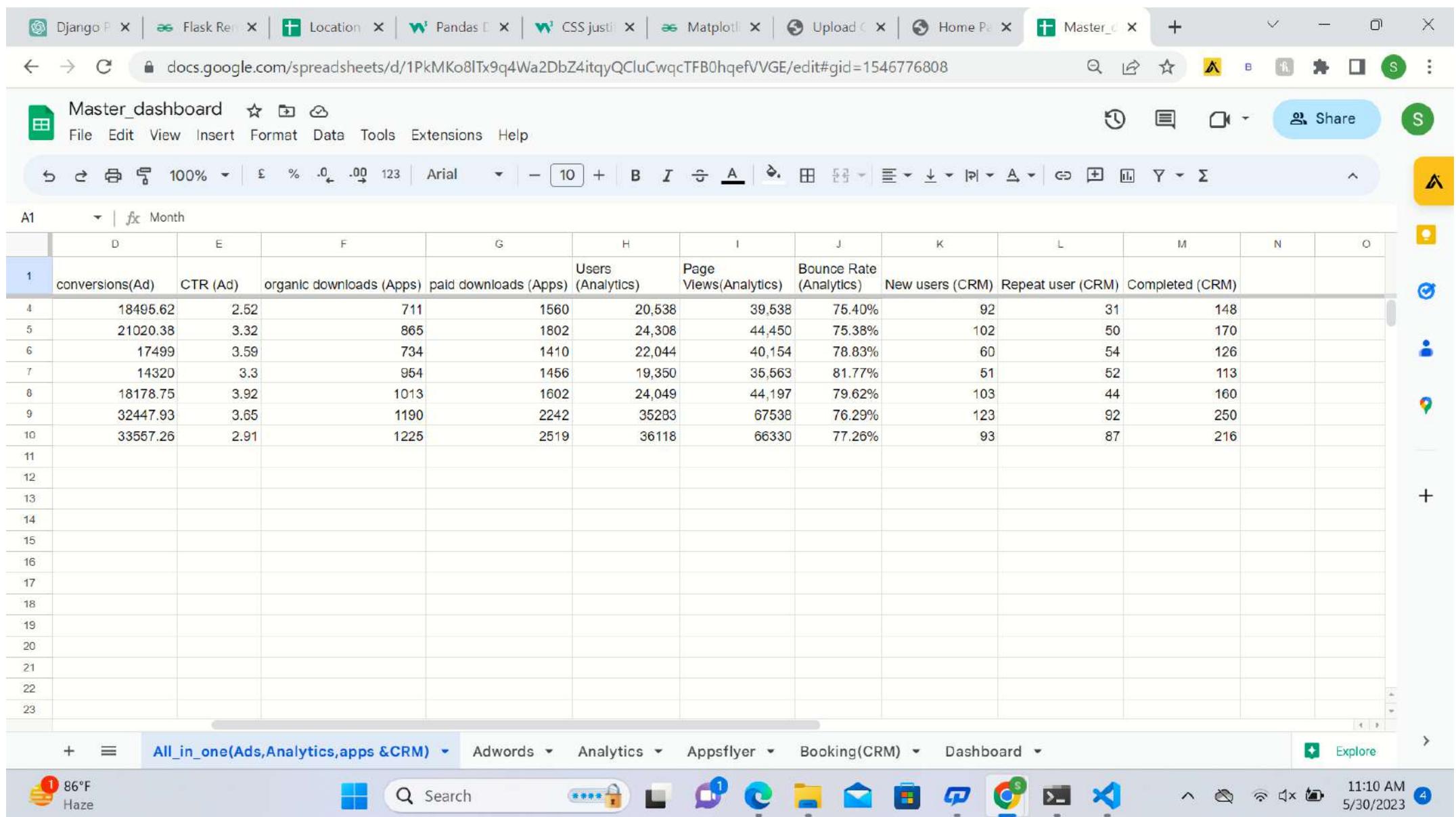
Services_Name	Services_Count
Haircut,	437
Honey Wax - Underarms + Full Arms,	95
Beard Styling/Setting,	60
Beard Shave,	46
Head, Neck & Shoulder Massage without Oil,	43

Top Cities Vs Cities Count

Cities	Count of Cities
New Delhi	176
Noida	142
Gurugram	131
Ghaziabad	50
Delhi	42

All_in_one(Ads,Analytics,apps & CRM) Adwords Analytics Appsflyer Booking(CRM) Dashboard 86°F Haze 11:10 AM 5/30/2023





Saved to Drive

Master_dashboard

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A1 fix Month

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Month	cost	clicks	conversions	CTR	impressions	Cost/Conversion	Avg CPC					
2	July 2022	34603.35	33998	10304.12	2.77	1226408	3.36	1.02					
3	August 2022	117273.36	49477	12901.34	2.02	2259692	8.24	2.09					
4	September 2022	111570.68	60773	18495.62	2.52	2416128	6.03	1.84					
5	October 2022	114480.56	62452	21020.38	3.32	1882418	5.45	1.83					
6	November 2022	113780.63	66275	17499	3.59	1847005	6.48	1.72					
7	December 2022	125647.02	53036	14320	3.3	1606580	8.46	2.37					
8	January 2023	116525.71	63734	18178.75	3.92	1627906	5.78	1.83					
9	February 2023	133877.38	85074	32447.93	3.65	2331839	4.12	1.57					
10	March 2023	115953.66	73810	33557.26	2.91	2537806	3.44	1.57					
11													
12													
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All_in_one(Ads,Analytics,apps & CRM) Adwords Analytics Appsflyer Booking(CRM) Dashboard Explore

86°F Haze

Search

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Google Sheets dashboard titled "Master_dashboard" showing Organic Search Analytics for Zoylee.

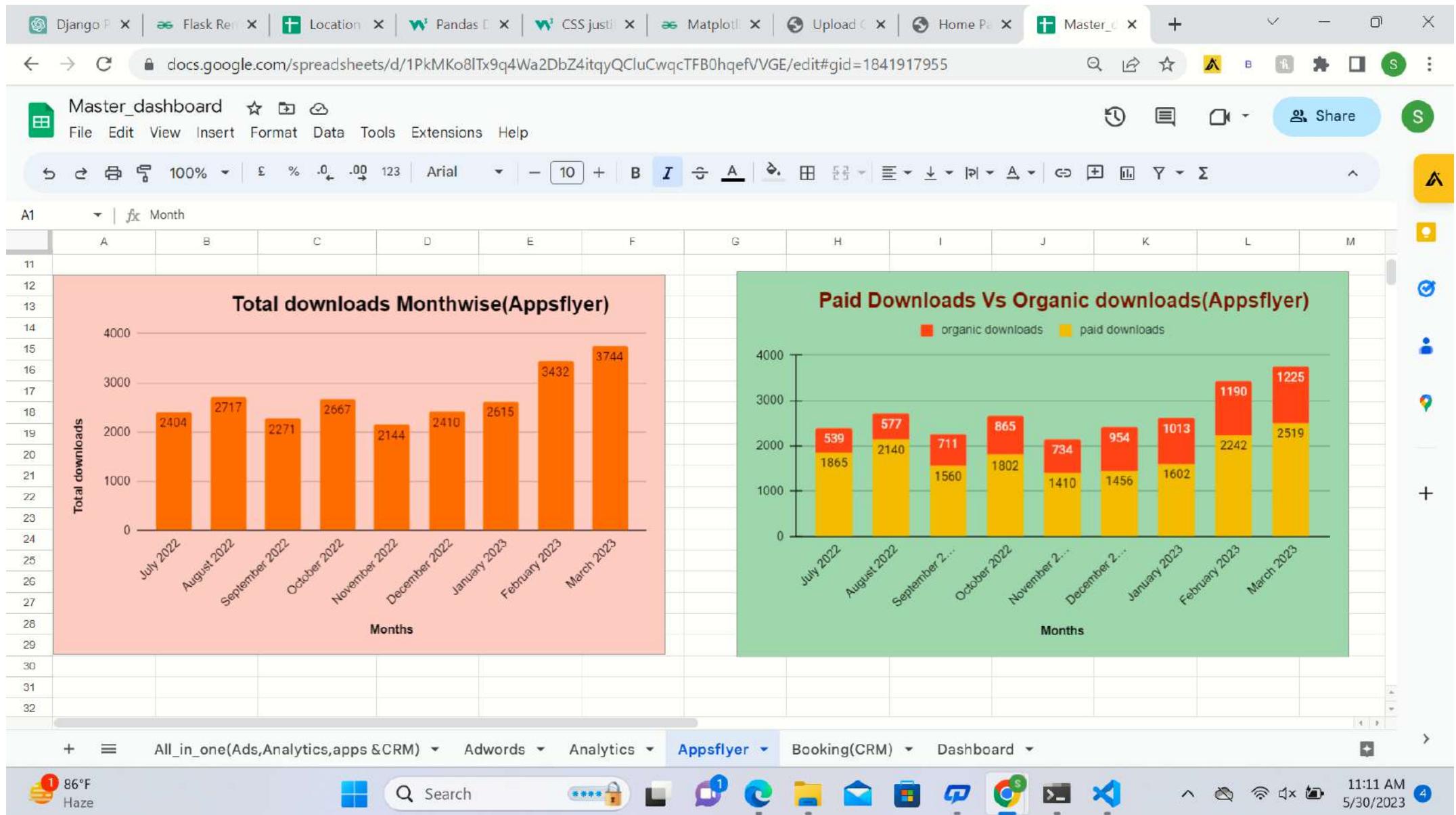
Zoylee Analytics (Organic Search)

Months	Users	New users	Sessions	Bounce rate	Avg. session durations
July 2022	666	599	960	54.58%	00:03:29
Aug 2022	1,591	1,491	2,046	65.74%	00:02:24
Sept 2022	1,524	1,415	1,820	66.76%	00:02:15
Oct 2022	2,866	2,750	3,263	77.81%	00:01:14
Nov 2022	2,998	2,877	3,535	75.45%	00:01:30
Dec 2022	3,648	3,528	4,140	80.07%	00:01:07
Jan 2023	3,756	3,615	4,208	78.40%	00:01:01
Feb 2023	3,266	3,019	3,860	71.22%	00:01:34
Mar 2023	3,302	3,065	3,887	74.02%	00:01:11

Users Vs New users(Analytics)

Month	New users	Users	Total Users
July 2022	599	666	666
Aug 2022	1,491	1,591	1,591
Sept 2022	1,415	1,524	1,524
Oct 2022	2,750	2,866	2,866
Nov 2022	2,877	2,998	2,998
Dec 2022	3,528	3,648	3,648
Jan 2023	3,615	3,756	3,756
Feb 2023	3,019	3,266	3,266
Mar 2023	3,065	3,302	3,302

Bottom navigation bar: All_in_one(Ads,Analytics,apps & CRM), Adwords, Analytics (selected), Appsflyer, Booking(CRM), Dashboard, 86°F Haze, Search, lock icon, Microsoft icons, volume, battery, 11:11 AM, 5/30/2023.



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Master_dashboard

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A1 | fx Month

Month	paid downloads	organic downloads	Total downloads
July 2022	1865	539	2404
August 2022	2140	577	2717
September 2022	1560	711	2271
October 2022	1802	865	2667
November 2022	1410	734	2144
December 2022	1456	954	2410
January 2023	1602	1013	2615
February 2023	2242	1190	3432
March 2023	2519	1225	3744

Total downloads Monthwise(Appsflyer)

Paid Downloads Vs Organic downloads(Appsflyer)

All_in_one(Ads,Analytics,apps & CRM) | Adwords | Analytics | Appsflyer | Booking(CRM) | Dashboard | 86°F Haze | Search | 11:11 AM 5/30/2023

Google Sheets Dashboard Overview

Master_dashboard

File Edit View Insert Format Data Tools Extensions Help

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A1 Month

	A	B	C	D	E	F	G	H	I	J	K
9	February 2023	250	123	92	2850	37	21421	165			
10	March 2023	216	93	87	2600	34	22159	152			
11	April 2023	305									
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SUM of Completed vs Month

SUM of Completed

Month	SUM of Completed
July 2022	49
August 2022	78
September 2022	148
October 2022	170
November 2022	126
December 2022	113
January 2023	160
February 2023	250
March 2023	216
April 2023	305

coupon_discount_sum Vs wallet_discount_sum

wallet_discount_sum coupon_discount_sum

Month	wallet_discount_sum	coupon_discount_sum
July 2022	0	860
August 2022	23670	2300
September 2022	9742	13685
October 2022	2100	1950
November 2022	7129	9180
December 2022	1350	13947
January 2023	13947	4700
February 2023	21421	2850
March 2023	22159	2600
April 2023		

All_in_one(Ads,Analytics,apps & CRM) Adwords Analytics Appsflyer Booking(CRM) Dashboard Explore

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Search

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Google Sheets Dashboard Overview

Master_dashboard

File Edit View Insert Format Data Tools Extensions Help

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A1 | fx Month

Month	SUM of Completed	New users	Repeat user	coupon_discount_sum	coupon_discount_count	wallet_discount_sum	wallet_discount_count	Top_Services	Count of Bookings	Top
July 2022	49	19	15	860	10	0	0	Haircut,	437	New
August 2022	78	41	18	550	7	2367	23	Honey Wax - Un	95	Noi
September 2022	148	92	31	2300	30	9742	76	Beard Styling/Se	60	Gur
October 2022	170	102	50	2100	23	13685	98	Beard Shave,	46	Gha
November 2022	126	60	54	1950	25	7129	58	Head, Neck & Si	43	Dell
December 2022	113	51	52	1350	16	9180	77			
January 2023	160	103	44	4700	63	13947	109			
February 2023	250	123	92	2850	37	21421	165			
March 2023	216	93	87	2600	34	22159	152			
April 2023	305									

SUM of Completed vs Month

coupon_discount_sum Vs wallet_discount_sum

All_in_one(Ads,Analytics,apps & CRM) Adwords Analytics Appsflyer Booking(CRM) Dashboard Explore

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Search

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Adwords_Final_Report_

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A1 | fx AdGroupId

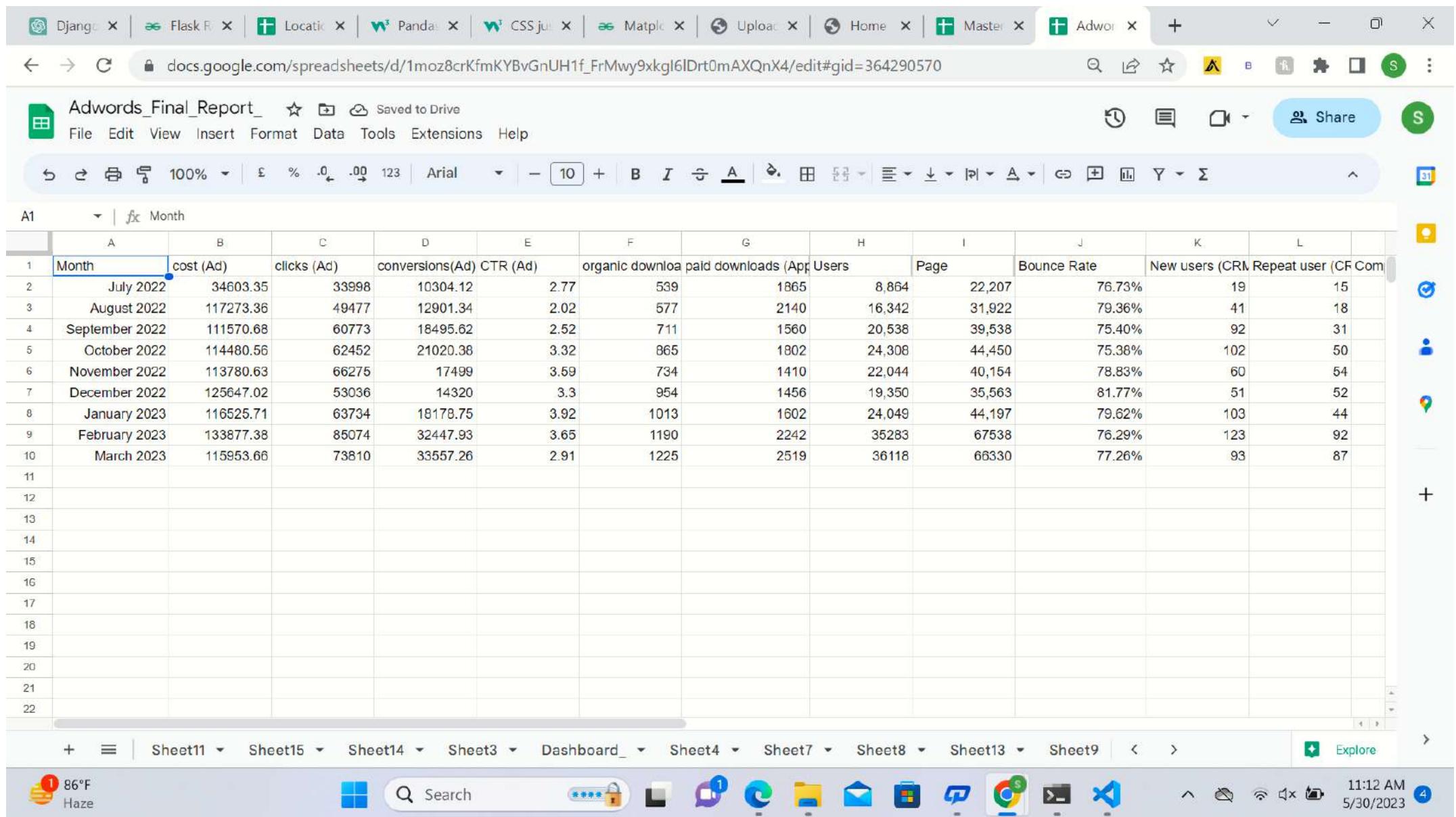
	A	B	C	D	E	F	G	H	I	J	K	L	M	
1	AdGroupId	CampaignId	CriterionId	ExternalCustomerId	AverageCpc	AveragePosition	Clicks	CombinedAdsOr	CombinedAdsOr	CombinedAdsOr Ctr	Date	DayOfWeek		
2	139055069963	17865784766	23298540	9641314978	0	2	0	0	0	1	0	2023-02-23	THURSDAY	
3	145391627505	19669043407	1436880833189	9641314978	530000	1	1	1	1	1	1	2023-02-23	THURSDAY	
4	139839038536	17865784766	295682825510	9641314978	7400000	0	1	1	1	1	1	0	2023-02-23	THURSDAY
5	139839038536	17865784766	295682825510	9641314978	0	1.25	0	0	0	0	4	0	2023-02-23	THURSDAY
6	139839038536	17865784766	644874021274	9641314978	0	1	0	0	0	0	1	0	2023-02-23	THURSDAY
7	139839038536	17865784766	295682825510	9641314978	0	1	0	0	0	0	3	0	2023-02-23	THURSDAY
8	139839038536	17865784766	294926935136	9641314978	0	2.5	0	0	0	0	4	0	2023-02-23	THURSDAY
9	139839038536	17865784766	907228413508	9641314978	0	1	0	0	0	0	1	0	2023-02-23	THURSDAY
10	139839038536	17865784766	295682825510	9641314978	0	1.33	0	0	0	0	3	0	2023-02-23	THURSDAY
11	139839038536	17865784766	907228413508	9641314978	0	2	0	0	0	0	1	0	2023-02-23	THURSDAY
12	139839038536	17865784766	907228413508	9641314978	0	1	0	0	0	0	1	0	2023-02-23	THURSDAY
13	139839038536	17865784766	907228413508	9641314978	0	2	0	0	0	0	1	0	2023-02-23	THURSDAY
14	139839038536	17865784766	907228413508	9641314978	0	2	0	0	0	0	1	0	2023-02-23	THURSDAY
15	139839038536	17865784766	295682825510	9641314978	0	2	0	0	0	0	1	0	2023-02-23	THURSDAY
16	139839038536	17865784766	294926935136	9641314978	0	3	0	0	0	0	1	0	2023-02-23	THURSDAY
17	139839038536	17865784766	1430763944780	9641314978	0	2	0	0	0	0	1	0	2023-02-23	THURSDAY
18	139839038536	17865784766	295682825510	9641314978	0	2	0	0	0	0	1	0	2023-02-23	THURSDAY
19	139839038536	17865784766	445507418289	9641314978	0	1	0	0	0	0	2	0	2023-02-23	THURSDAY
20	139839038536	17865784766	913569359414	9641314978	0	4	0	0	0	0	1	0	2023-02-23	THURSDAY
21	139839038536	17865784766	295682825510	9641314978	0	1	0	0	0	0	1	0	2023-02-23	THURSDAY
22	139839038536	17865784766	1239878327724	9641314978	0	3	0	0	0	0	1	0	2023-02-23	THURSDAY

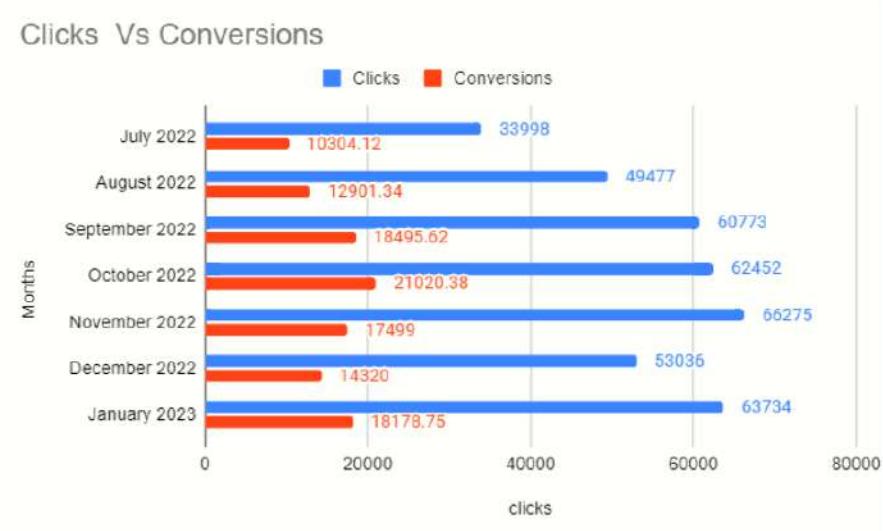
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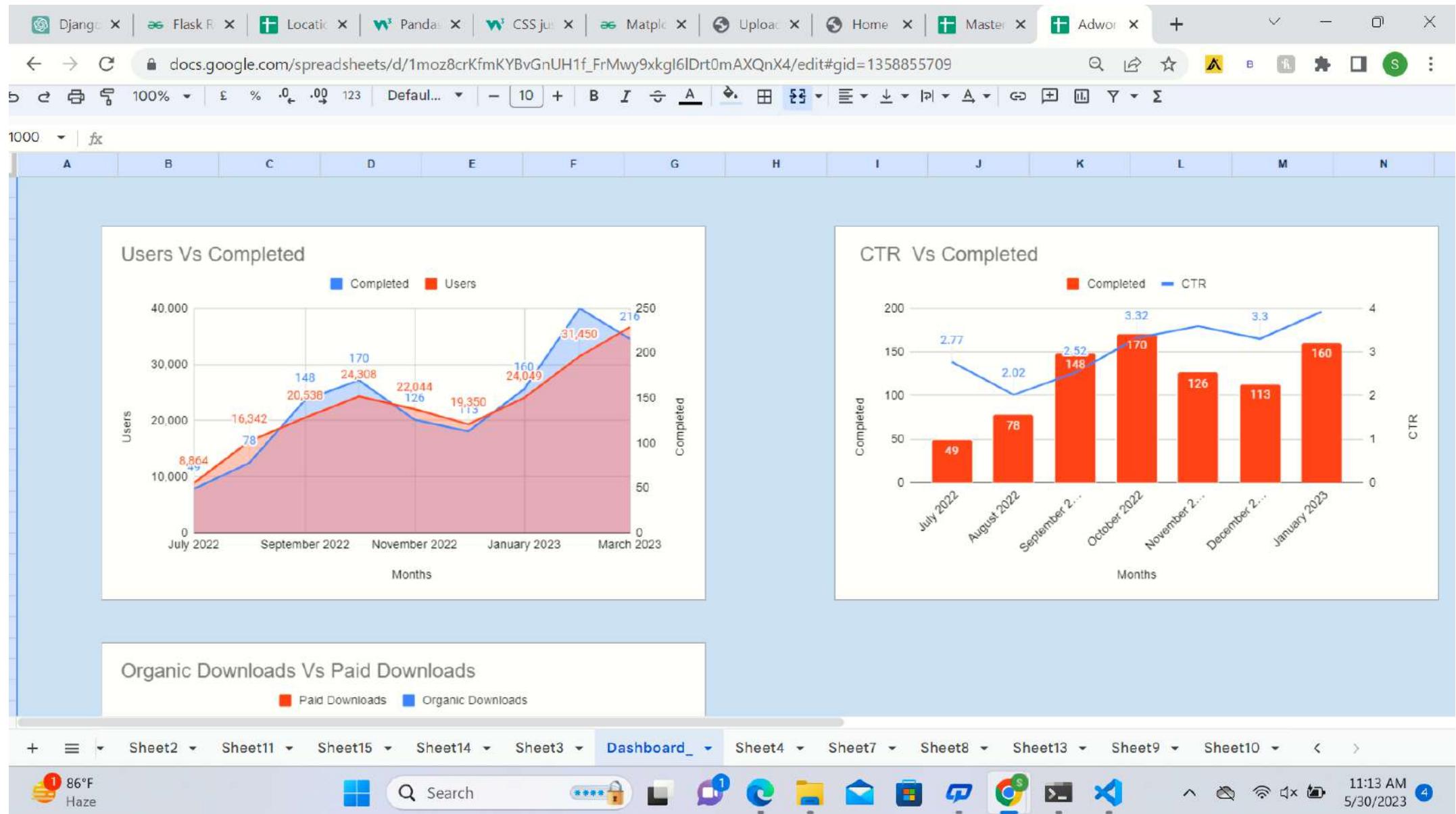
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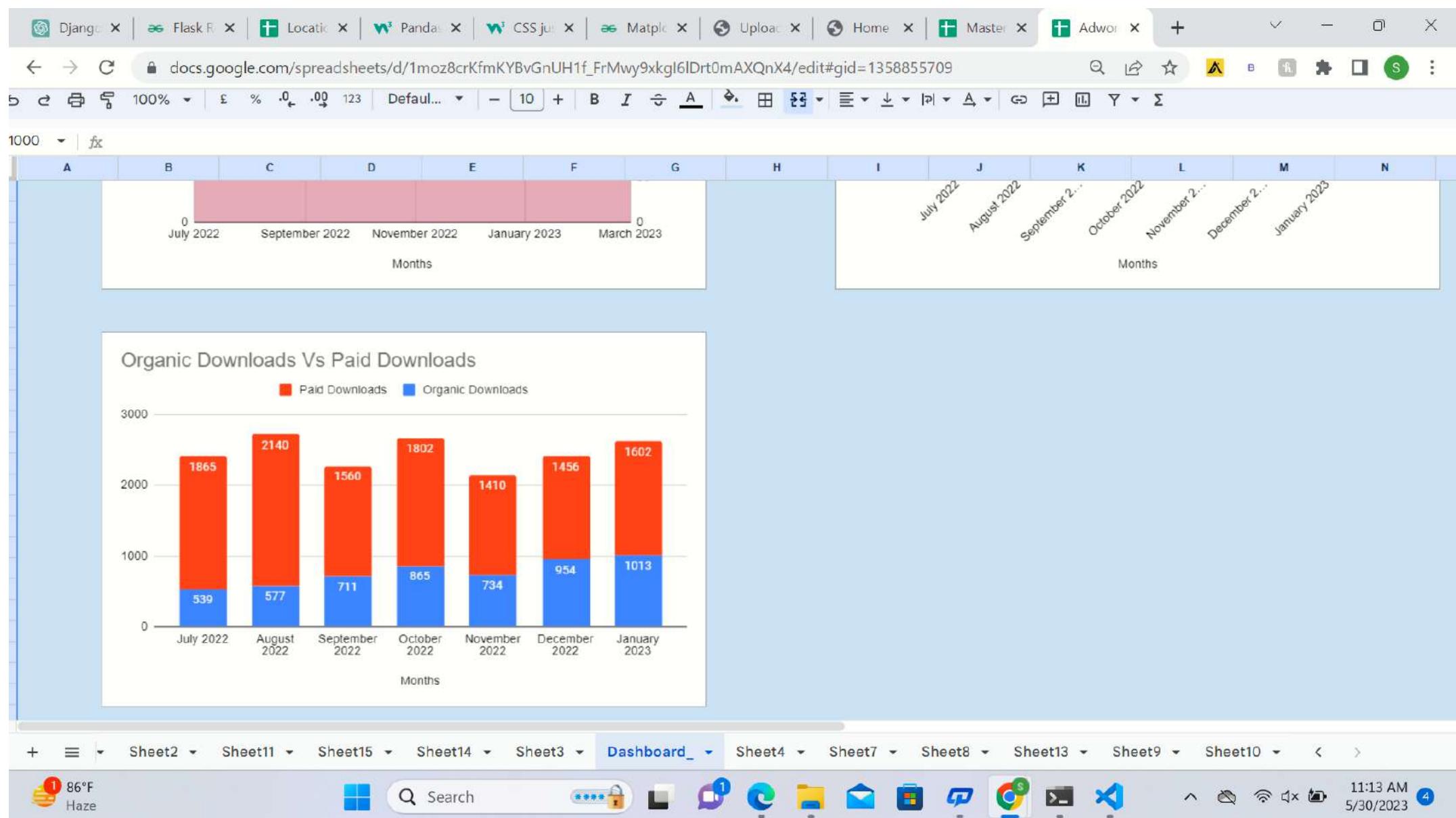
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Zoylee_data

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A1 Keyword status

	A	B	C	D	E	F	G
1	Keyword status	Keyword	Match type	Campaign	Ad group	Status	Status reasons
2	Paused	beauty app booking	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
3	Enabled	"salon appointment app free"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Not eligible	ad group paused
4	Paused	nail booking app	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
5	Enabled	"best spa appointment software"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Not eligible	ad group paused
6	Paused	nail salon appointment app	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
7	Paused	apps like styleseat	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
8	Paused	stylist booking apps	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
9	Paused	best appointment scheduling software for salons	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
10	Paused	all in one salon software	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
11	Enabled	"booking hair appointment app"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Not eligible	ad group paused
12	Enabled	"beauty appointment booking app"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Not eligible	ad group paused
13	Paused	"appointment app for hairstylists"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
14	Enabled	"free hair booking app"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Not eligible	ad group paused
15	Paused	salon appointment book app	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
16	Paused	hair salon scheduling software free	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused; rarely s
17	Paused	salon software app	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
18	Paused	free hairdressing appointment app	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused; rarely s
19	Paused	appointment scheduling software for hair salon	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
20	Paused	booksy hair appointment	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
21	Paused	salon appointment software for ipad	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
22	Paused	spa scheduling app	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
23	Paused	"booksy hair salon"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused
24	Enabled	"best appointment app for salon"	Phrase match	Website traffic-Search-5 (Salon)	App Download Keywords	Not eligible	ad group paused
25	Paused	book my salon app	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused; rarely s
26	Paused	best online booking app for beauty	Broad match	Website traffic-Search-5 (Salon)	App Download Keywords	Paused	ad group paused; paused; rarely s

+ Search keyword report ▾ Keywords_pivot ▾ Dashboard ▾ Campaign report ▾ Pivot Table 7 ▾ Pivot Table 5 ▾ Pivot Table 4 ▾ Combinatio| < > Explore

86°F Haze

Search

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Zoylee_data

Campaign status

	A	B	C	D	E	F	G	H	I	J
1	Campaign status	Campaign	Budget name	Currency code	Budget	Budget type	Status	Status reasons	Optimisation score	Campaign ID
2	Paused	Zoylee Remarketing Ad	--	INR	100	Daily	Paused	campaign paused; unknown	--	Display
3	Paused	Zoylee Display AD	--	INR	100	Daily	Paused	campaign paused; unknown	--	Display
4	Paused	Retargeting Android Users	--	INR	100	Daily	Paused	campaign paused; unknown	--	Display
5	Enabled	App promotion-App-1	--	INR	1000	Daily	Eligible (Limited)	limited by budget; unknown	89.46	App
6	Paused	App promotion-[IOS]	--	INR	150	Daily	Paused	campaign paused; unknown	--	App
7	Removed	Use Our Web Hosting Service	--	INR	1382	Daily	Removed	campaign removed	--	Smart
8	Enabled	FIFA Video Ads (Youtube)	--	INR	5000	Campaign Total	Ended	campaign ended; unknown	--	In-stream v
9	Enabled	Website Traffic-Search-5 (Salon)	--	INR	250	Daily	Eligible (Limited)	limited by budget; unknown	70.16	Search
10	Enabled	Christmas & New Year	--	INR	5000	Campaign Total	Ended	campaign ended; unknown	--	In-stream v
11	Paused	Home Based Service (Search Ads) #2	--	INR	2000	Daily	Paused	campaign paused; unknown	--	Search
12	Paused	Zoylee Haircut Promotion	--	INR	500	Daily	Paused	campaign paused; unknown	--	Display
13	Paused	Home Based Services (Search Ads)	--	INR	2000	Daily	Paused	campaign paused; unknown	--	Search
14	Paused	Women Parlour Services at Home	--	INR	540	Daily	Paused	campaign paused; unknown	--	Search
15	Paused	Home Based Services Display Ads	--	INR	100	Daily	Paused	campaign paused; unknown	--	Display
16	Paused	Retargeting iOs	--	INR	200	Daily	Paused	campaign paused; unknown	--	Display
17	Enabled	Home Based Service (Search Ads)	--	INR	600	Daily	Eligible	unknown	81.21	Search
18	Enabled	App promotion-App-3 (Android) #2	--	INR	500	Daily	Eligible (Limited)	limited by budget; unknown	93.25	App
19	Enabled	App promotion-App-3 (Android)	--	INR	500	Daily	Eligible (Limited)	limited by budget; unknown	89.24	App
20	Enabled	IPL 2023 Video (Home Based)	--	INR	3000	Campaign Total	Eligible	unknown	--	In-stream v
21	Paused	Sales-Performance Max-1	--	INR	150	Daily	Paused	campaign paused; limited by budget	--	Performance
22	Paused	Retargeting Website Users	--	INR	200	Daily	Paused	campaign paused; some ads limited by policy	--	Display
23	Removed	SageNext 17th Aug	--	INR	2000	Daily	Removed	campaign removed; some ads limited by policy	--	Search
24	Paused	Zoylee Video Ads	--	INR	5000	Campaign Total	Paused	campaign paused; campaign ended; unknown	--	In-stream v
25	Paused	Display Remarketing	--	INR	500	Daily	Paused	campaign paused; unknown	--	Display
26	Paused	Website Traffic-Search-2	--	INR	200	Daily	Paused	campaign paused	--	Search

+ Search keyword report ▾ Keywords_pivot ▾ Dashboard ▾ Campaign report ▾ Pivot Table 7 ▾ Pivot Table 5 ▾ Pivot Table 4 ▾ Combinations ▾ Explore

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Search

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Zoylee_data

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A1 | Age

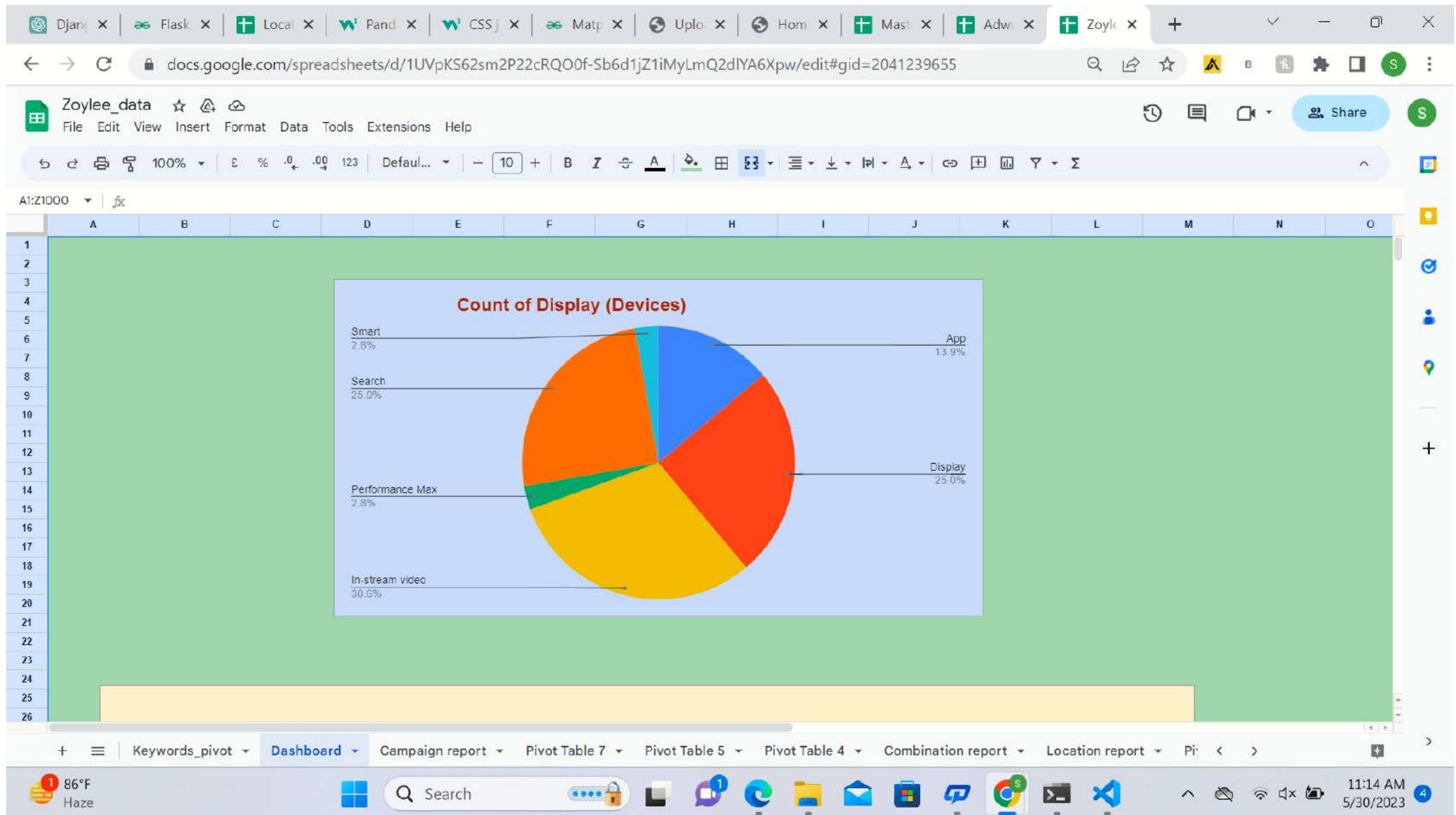
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Age	Gender	Parental status	Household income	Currency code	Avg CPV	Avg CPM	Impr	Interactions	Interaction rate	Avg cost	Cost	Conv rate	Conversions	Cost / conv		
2	25 - 34	Female	Parent	11 - 20%	INR	0.29	10.36	43,333	1,470	3.39%	0.31	448.74	21.97%	323	1.39		
3	Unknown	Female	Not a parent	41 - 50%	INR	0.32	7.77	825	28	3.39%	0.23	6.41	14.29%	4	1.6		
4	45 - 54	Female	Not a parent	Unknown	INR	0.12	29.52	4,373	1,190	27.21%	0.11	129.07	2.27%	27	4.78		
5	18 - 24	Unknown	Unknown	Lower 50%	INR	--	25.27	12	2	16.67%	0.15	0.3	100.00%	2	0.15		
6	65+	Unknown	Not a parent	Unknown	INR	--	0	23	0	0.00%	--	0	0.00%	0	0		
7	65+	Female	Unknown	41 - 50%	INR	--	242.86	501	19	3.79%	6.4	121.67	28.95%	5.5	22.12		
8	45 - 54	Female	Parent	21 - 30%	INR	0.23	10.31	14,232	573	4.03%	0.26	146.7	16.23%	93	1.58		
9	18 - 24	Female	Unknown	Unknown	INR	0.16	44.25	161,362	4,690	2.91%	1.52	7140.41	16.84%	789.86	9.04		
10	Unknown	Female	Not a parent	Top 10%	INR	0.34	9.56	5,023	171	3.40%	0.28	48.01	11.11%	19	2.53		
11	35 - 44	Unknown	Unknown	21 - 30%	INR	--	4	40	1	2.50%	0.16	0.16	0.00%	0	0		
12	25 - 34	Male	Parent	Lower 50%	INR	0.17	7.58	122,901	3,846	3.13%	0.24	931.74	18.38%	707	1.32		
13	45 - 54	Male	Not a parent	11 - 20%	INR	0.14	10.05	34,544	1,895	5.49%	0.18	347.14	7.39%	140.01	2.48		
14	65+	Female	Unknown	11 - 20%	INR	--	995	1,789	150	8.38%	11.87	1780.06	56.67%	85	20.94		
15	35 - 44	Male	Unknown	31 - 40%	INR	0.16	220.54	9,401	230	2.45%	9.01	2073.33	63.04%	145	14.3		
16	65+	Male	Parent	Lower 50%	INR	0.08	9.38	3,780	150	3.97%	0.24	35.47	16.00%	24	1.48		
17	55 - 64	Male	Parent	Lower 50%	INR	0.17	11.49	9,057	399	4.41%	0.26	104.1	20.30%	81	1.29		
18	18 - 24	Male	Not a parent	Unknown	INR	0.12	8.1	411,784	17,726	4.30%	0.19	3334.1	12.62%	2,237.50	1.49		
19	55 - 64	Female	Unknown	31 - 40%	INR	0.11	304.25	1,585	79	4.98%	6.1	482.23	51.90%	41	11.76		
20	Unknown	Unknown	Parent	Top 10%	INR	0.36	5.72	151,146	3,720	2.46%	0.23	865.05	21.60%	803.5	1.08		
21	45 - 54	Female	Unknown	41 - 50%	INR	--	218.4	2,358	49	2.08%	10.51	514.99	44.90%	22	23.41		
22	65+	Unknown	Unknown	41 - 50%	INR	--	--	0	0	--	--	0	0.00%	0	0		
23	25 - 34	Female	Unknown	Lower 50%	INR	0.15	171.99	64,462	1,474	2.29%	7.52	11086.66	51.07%	752.83	14.73		
24	45 - 54	Unknown	Unknown	31 - 40%	INR	--	--	0	0	--	--	0	0.00%	0	0		
25	35 - 44	Male	Unknown	Unknown	INR	0.15	16.4	155,068	5,048	3.26%	0.5	2542.55	12.78%	645	3.94		
26	25 - 34	Male	Parent	11 - 20%	INR	0.2	0.51	20,077	2,010	2.27%	0.29	956.00	20.50%	625.5	1.27		

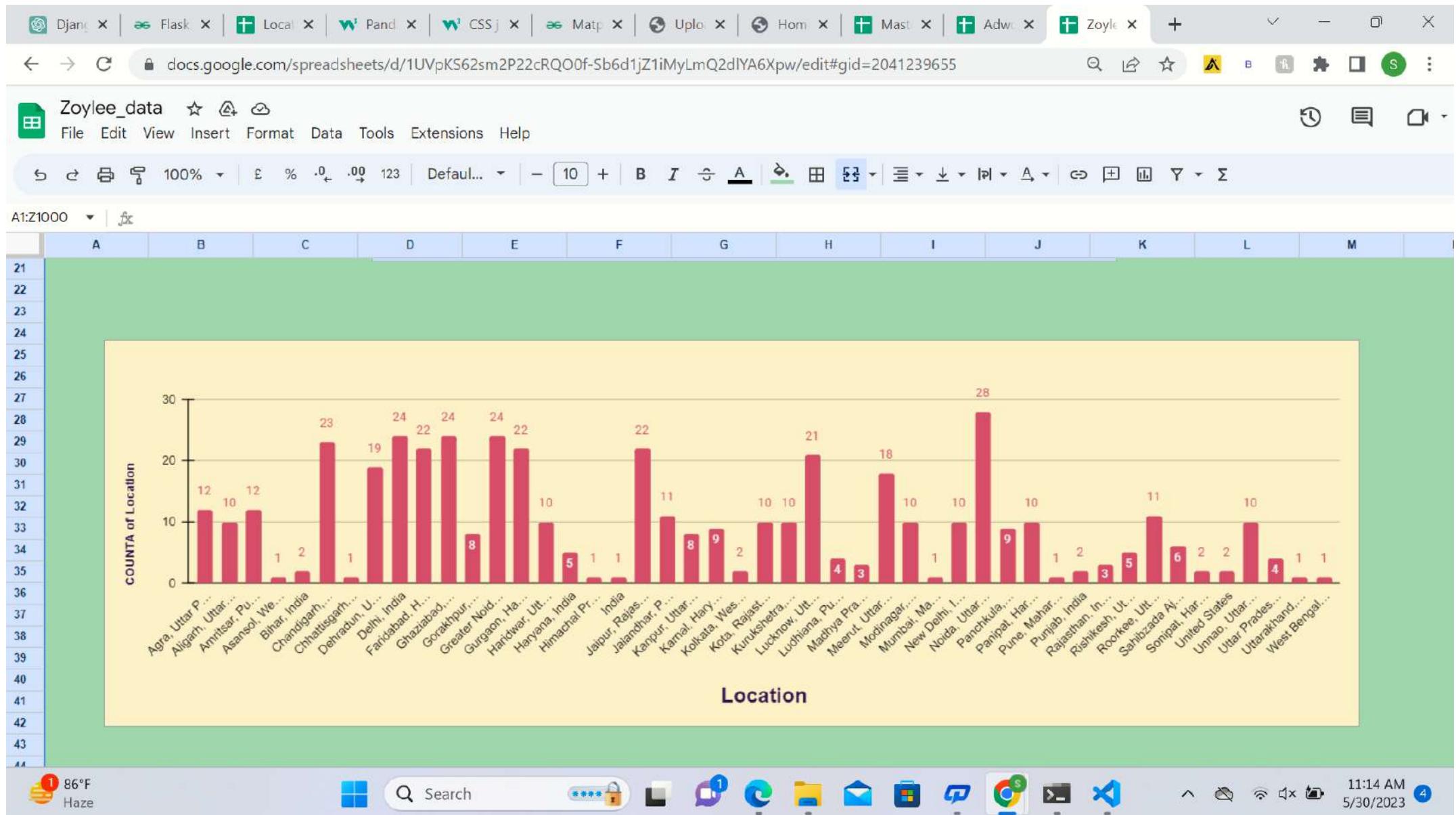
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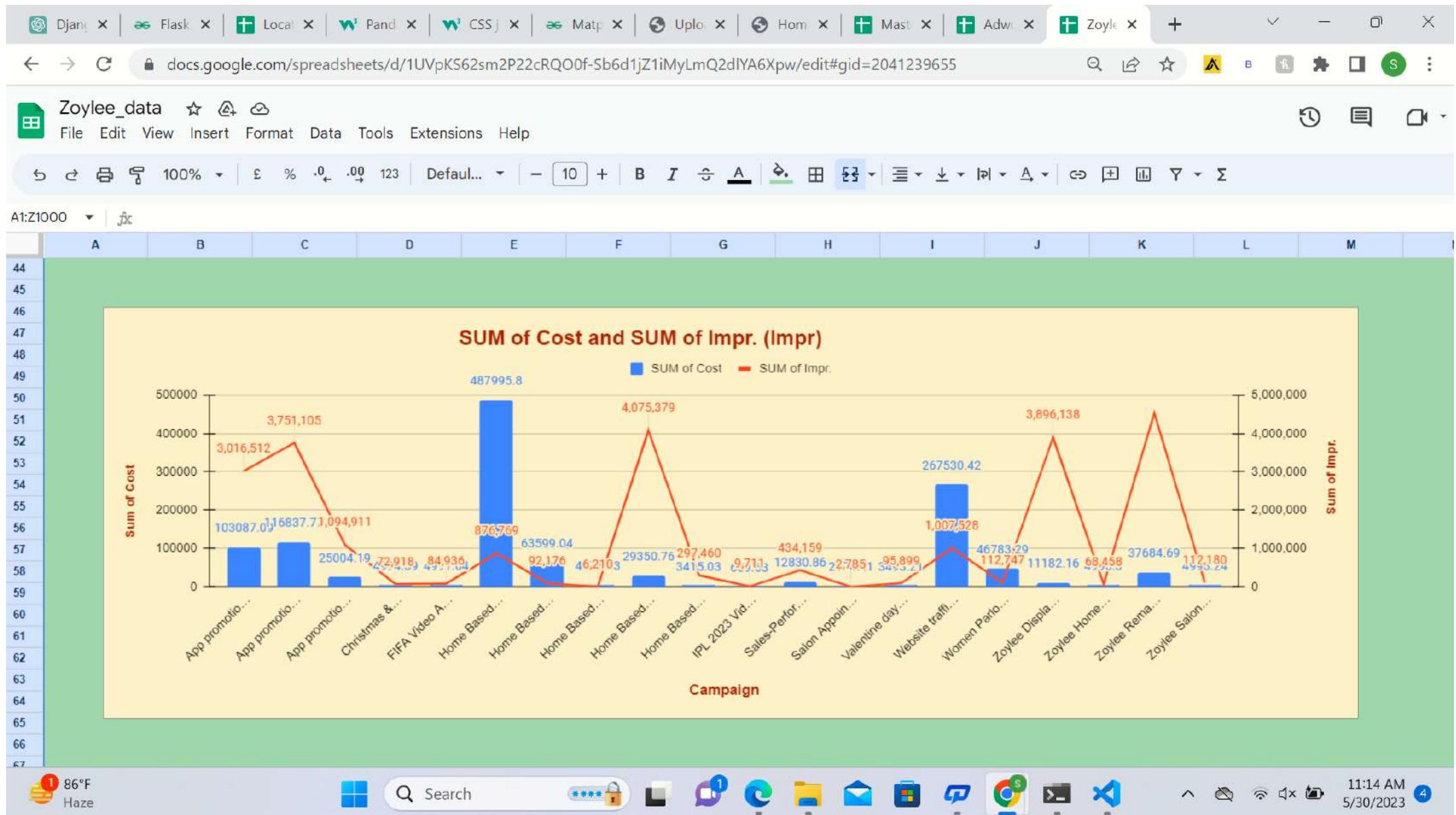
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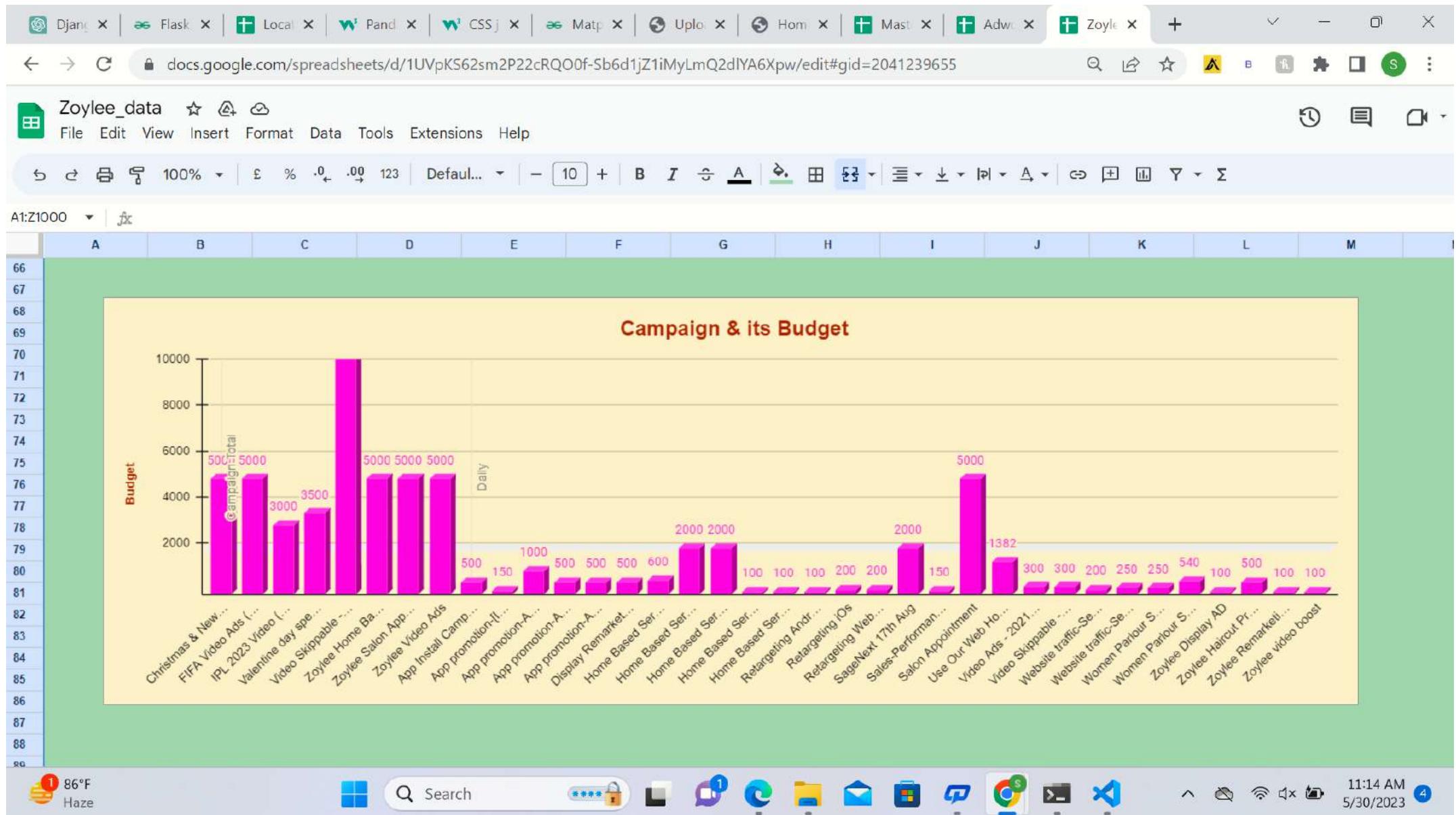
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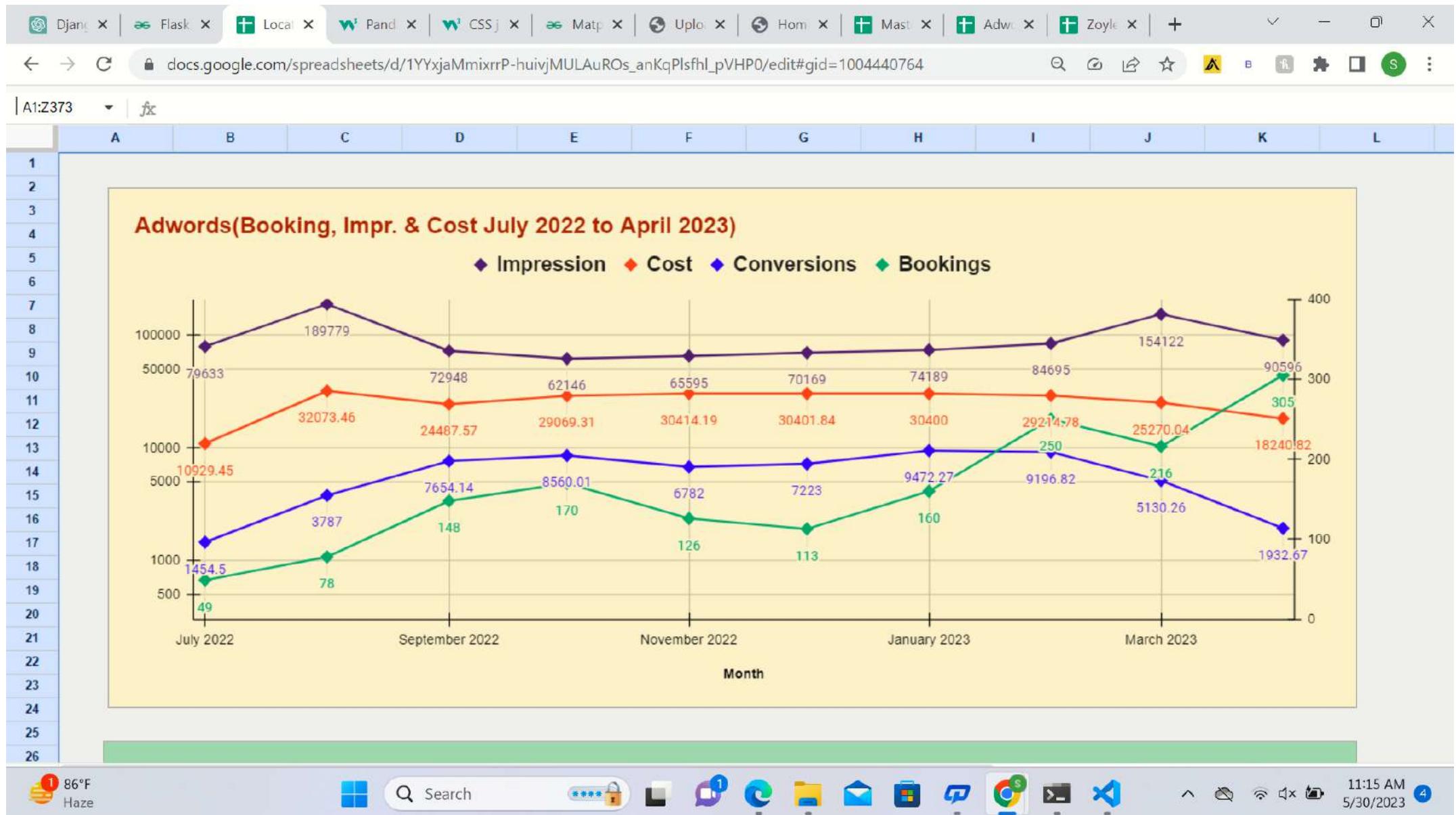
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Support Ticket Report 2022 Automate or not

A1 Category

	A	B	C	D	E	F
1	Category	Frequency	Automate or not	Reason		
2	Server Login	1406	No	Because it have many issues so , Server login will be automated not depends on the specifics issues		
3	QuickBooks updates	709	Yes	QuickBooks updates can be automated using the built-in automatic update feature provided by Intuit, the company behind QuickBooks. This feature allows the software to check for updates periodically and automatically download and install them when they become available. By enabling automatic updates, you ensure that your QuickBooks software stays up to date with the latest bug fixes, security patches, and new features		
4	QuickBooks opening issue	477	No	Automating the resolution of QuickBooks opening issues is not possible as it typically requires troubleshooting specific to the user's system and environment. Opening issues can arise due to various factors such as system compatibility, software conflicts, data file corruption, or network connectivity problems. These issues often require manual investigation and intervention to identify the root cause and implement the appropriate solution.		
5	Qb error	448	No	Automating the resolution of QuickBooks errors is not possible in a general sense. QuickBooks errors can arise due to a variety of reasons, such as data corruption, software conflicts, network issues, or user-specific settings. Each error has its own unique circumstances and requires individual attention and troubleshooting		
6	New user creation	443	yes	By Creating Scripts in powershell or python		
7	QuickBooks Company file issue	437	No	QuickBooks company file issues can be caused by various factors such as file corruption, data integrity problems, network connectivity issues, or user-specific settings. Resolving these issues typically requires manual intervention and troubleshooting specific to the situation.		
8	Other Issue	417	depend which type of issues			
9	Application Installation	404	Yes	we can automate in some cases only		
10	IP address blocked	339	No	Handling IP address blockages typically involves network-level configurations and security measures. Manual intervention is necessary to assess the reason for the block and implement appropriate measures.		
11	Frozen Screen	336	No	Dealing with a frozen screen may require troubleshooting steps specific to the software or system. Manual intervention is necessary to diagnose the cause and resolve the issue.		
12				Resolving QuickBooks freezing issues requires identifying the underlying cause, which can be specific to the user's system. Manual troubleshooting is necessary to diagnose and resolve the issue.		

+ Sheet1 Explore

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Support Ticket Report 2022 **XLSX**

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100% Calibri 11 B I A

A1 Subject_name

	A	B	C	D	E	F	G	H	I	J	K
1	Subject_name	Frequency	Proportion(%)								
2	Login issue	152	1.23								
3	Server login issue	144	1.16								
4	login issue	143	1.15								
5	server login	114	0.92								
6	QuickBooks update	114	0.92								
7	QuickBooks issue	86	0.69								
8	on call	84	0.68								
9	New user creation	70	0.56								
10	Server login	69	0.56								
11	QuickBooks company file opening issue	64	0.52								
12	Server log in issue	60	0.48								
13	Drake update	59	0.48								
14	Printing issue	59	0.48								
15	server login issue	52	0.42								
16	Permission issue	52	0.42								
17	Password reset	49	0.4								
18	QuickBooks frozen	48	0.39								
19	QuickBooks company file issue	47	0.38								
20	QuickBooks opening issue	47	0.38								
21	Server Login Issue	47	0.38								
22	Server connection	44	0.36								
23	New user	42	0.34								
24	File upload	41	0.33								
25	New user setup	34	0.27								
26	QuickBooks Update	34	0.27								

6.66 % of the total tickets are related to the login issues.
4.31 % of the total tickets are related to the QuickBooks.

+ Category_Analysis Subject_wise_Analysis Agent_Analysis Server_wise_Analysis Status_Analysis Contact_type_Analysis Agent | < > Explore

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Search

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Support Ticket Report 2022 **XLSX**

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A1 Agent_Name

	Agent_Name	Frequency	Proportion(%)
1	Manjeet Kasaudhan	2253	18.18
2	Shashivendra Chaubey	1622	13.09
3	Ajay Kumar Tiwari	807	6.51
4	Avinash Baral	704	5.68
5	RahulB	675	5.45
6	Satish	651	5.25
7	Naushad	549	4.43
8	VG	511	4.12
9	Tej Prakash	486	3.92
10	Ramavtar	473	3.82
11	Anshumali Pandey	418	3.37
12	Sandeep Yadav	414	3.34
13	AnkitRaj	388	3.13
14	RAJ	342	2.76
15	Amarendra Prajapati	322	2.6
16	Prashant Pandey	313	2.53
17	Prabal Singh	300	2.42
18	Raghvendra	195	1.57
19	Vikash	142	1.15
20	Surendra	128	1.03
21	Md Raja	125	1.01
22	Ravi Rawat	115	0.93
23	Navneet Nishant	102	0.82
24	Kundan	99	0.8
25	Ramesh	49	0.4
26			
27			

Agent Report

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Category_Analysis Subject_wise_Analysis Agent_Analysis Server_wise_Analysis Status_Analysis Contact_type_Analysis Agent Explore

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Support Ticket Report 2022 XLSX Share S

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A1 Server_name

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
1	Server_name	Frequency	Proportion(%)																		
2	ATS2	337	2.79																		
3	APLLC	258	2.14																		
4	BLCPA	202	1.67																		
5	Utax	187	1.55																		
6	DCPA	158	1.31																		
7	sbcpa	151	1.25																		
8	VXL	146	1.21																		
9	SN08	146	1.21																		
10	VM02	141	1.17																		
11	BSC	140	1.16																		
12	RCFPC	137	1.14																		
13	MSCPA2	137	1.14																		
14	QBOS	136	1.13																		
15	DGM	134	1.11																		
16	RMCPA:22502	131	1.09																		
17	QB08	126	1.04																		
18	UFENEW	121	1																		
19	DRTG	103	0.85																		
20	FLE	102	0.85																		
21	BPC	100	0.83																		
22	STS3	99	0.82																		
23	VM03	98	0.81																		
24	TCC1	94	0.78																		
25	ZEN	93	0.77																		
26	PTX	93	0.77																		
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+ Category_Analysis Subject_wise_Analysis Agent_Analysis Server_wise_Analysis Status_Analysis Contact_type_Analysis Agent Explore

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Search

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