Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	131	100.0
	Excluded[a]	0	.0
	Total	131	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.907	.921	2

Item Statistics

	Mean	Std. Deviation	N
13. Give your ratings or points for comparing both. (5=highest to 1=lowest) [indiGo]	4.34	5.154	131
13. Give your ratings or points for comparing both. (5=highest to 1=lowest) [Any other Airlines]	3.80	4.062	131

Inter-Item Correlation Matrix

	13. Give your ratings or points for comparing both. (5=highest to 1=lowest) [indiGo]	13. Give your ratings or points for comparing both. (5=highest to 1=lowest) [Any other Airlines]
13. Give your ratings or points for comparing both. (5=highest to 1=lowest) [indiGo]	1.000	.854
13. Give your ratings or points for comparing both. (5=highest to 1=lowest) [Any other Airlines]	.854	1.000

Summary Item Statistics

	Mean	Minimum	Maximum	Range	Maximum / Minimum	Variance
Inter-Item Correlations	.854	.854	.854	.000	1.000	.000

Summary Item Statistics

	N of Items
Inter-Item Correlations	2

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
8.14	78.812	8.878	2

PLUM - Ordinal Regression

Case Processing Summary

		N	Marginal Percentage
12. Considering all of the above features, what is your overall rating of the flight?	None	22	16.8%
	Avg	17	13.0%
	Satisfactory	16	12.2%
	Good	28	21.4%
	Excellent	17	13.0%
	Outstanding	31	23.7%
EMO1-Q11	None	3	2.3%
	Very satisfied	13	9.9%
	Satisfied	4	3.1%
	Neutral	43	32.8%
	Dissatisfied	29	22.1%
	Very dissatisfied	38	29.0%
	6	1	0.8%
EMO2-Q11	None	118	90.1%
	Satisfied	7	5.3%
	Neutral	3	2.3%
	Dissatisfied	2	1.5%
	Very dissatisfied	1	0.8%
EMO3-Q11	None	122	93.1%
	Neutral	4	3.1%
	Dissatisfied	3	2.3%
	Very dissatisfied	2	1.5%
EMO4-Q11	None	127	96.9%
	Dissatisfied	3	2.3%
	Very dissatisfied	1	0.8%
EMO5-Q11	None	128	97.7%
	Very dissatisfied	2	1.5%
	6	1	0.8%
EMO6-Q11	None	130	99.2%
	6	1	0.8%
7. Do you feel advantageous while travelling in IndiGo Airlines rather than other airlines during Covid)?	None	22	16.8%
	Yes	40	30.5%
	No	20	15.3%
	Maybe	49	37.4%

Case Processing Summary

		N	Marginal Percentage
9. Did IndiGo Airlines take any safety measure during the ongoing pandemic?	None	22	16.8%
	Yes	77	58.8%
	No	5	3.8%
	Maybe	27	20.6%
10A	None	28	21.4%
	Sanitising every individual passenger properly	70	53.4%
	Properly sanitising the seats	9	6.9%
	Use of masks and all safety precautions taken by the airlines officials	20	15.3%
	Checking the temperature of every passenger	2	1.5%
	Special care to any Covid patient.	2	1.5%
10B	None	51	38.9%
	Properly sanitising the seats	56	42.7%
	Use of masks and all safety precautions taken by the airlines officials	14	10.7%
	Checking the temperature of every passenger	5	3.8%
	Gap is maintained between two passengers in every row	1	0.8%
	Special care to any Covid patient.	4	3.1%
10C	None	63	48.1%
	Use of masks and all safety precautions taken by the airlines officials	51	38.9%

Case Processing Summary

		N	Marginal Percentage
	Checking the temperature of every passenger	11	8.4%
	Gap is maintained between two passengers in every row	5	3.8%
	Special care to any Covid patient.	1	0.8%
10D	None	77	58.8%
	Checking the temperature of every passenger	48	36.6%
	Gap is maintained between two passengers in every row	5	3.8%
	Special care to any Covid patient.	1	0.8%
10E	None	92	70.2%
	Gap is maintained between two passengers in every row	38	29.0%
	Special care to any Covid patient.	1	0.8%
10F	None	115	87.8%
	Special care to any Covid patient.	16	12.2%
Valid		131	100.0%
Missing		0	
Total		131	

Model Fitting Information

Model	-2 Log Likelihood	Chi-Square	df	Sig.
Intercept Only	445.413			
Final	219.064	226.349	42	.000

Link function: Logit.

Goodness-of-Fit

	Chi-Square	df	Sig.
Pearson	1244.858	443	.000
Deviance	209.138	443	1.000

Link function: Logit.

Pseudo R-Square

Cox and Snell	.822
Nagelkerke	.848
McFadden	.492

Link function: Logit.

Parameter Estimates

		Estimate	Std. Error	Wald	df	Sig.	95% ... Lower Bound
Threshold	[Q12 = 0]	2.492	4231.875	.000	1	1.000	-8291.831
	[Q12 = 1]	6.084	4231.875	.000	1	.999	-8288.239
	[Q12 = 2]	7.320	4231.875	.000	1	.999	-8287.003
	[Q12 = 3]	9.879	4231.875	.000	1	.998	-8284.445
	[Q12 = 4]	11.930	4231.876	.000	1	.998	-8282.394
Location	[EMO1=0]	-6.531	2317.914	.000	1	.998	-4549.558
	[EMO1=1]	.806	2512.873	.000	1	1.000	-4924.334
	[EMO1=2]	12.450	2123.794	.000	1	.995	-4150.109
	[EMO1=3]	12.379	2123.794	.000	1	.995	-4150.181
	[EMO1=4]	12.605	2123.794	.000	1	.995	-4149.955
	[EMO1=5]	16.929	2123.794	.000	1	.994	-4145.630
	[EMO1=6]	0[a]	.	.	0	.	.
	[EMO2=0]	.806	2512.873	.000	1	1.000	-4924.334
	[EMO2=2]	.806	2512.873	.000	1	1.000	-4924.334
	[EMO2=3]	-1.326	3047.802	.000	1	1.000	-5974.908
	[EMO2=4]	-.493	3109.080	.000	1	1.000	-6094.177
	[EMO2=5]	0[a]	.	.	0	.	.
	[EMO3=0]	-.834	2451.275	.000	1	1.000	-4805.245
	[EMO3=3]	-1.640	3353.850	.000	1	1.000	-6575.065
	[EMO3=4]	-10.346	2616.179	.000	1	.997	-5137.962
	[EMO3=5]	0[a]	.	.	0	.	.

Parameter Estimates

		95% Confidence .
		Upper Bound
Threshold	[Q12 = 0]	8296.816
	[Q12 = 1]	8300.408
	[Q12 = 2]	8301.644
	[Q12 = 3]	8304.202
	[Q12 = 4]	8306.253
Location	[EMO1=0]	4536.496
	[EMO1=1]	4925.946
	[EMO1=2]	4175.010
	[EMO1=3]	4174.938
	[EMO1=4]	4175.164
	[EMO1=5]	4179.488
	[EMO1=6]	.
	[EMO2=0]	4925.947
	[EMO2=2]	4925.947
	[EMO2=3]	5972.256
	[EMO2=4]	6093.192
	[EMO2=5]	.
	[EMO3=0]	4803.578
	[EMO3=3]	6571.785
	[EMO3=4]	5117.271
	[EMO3=5]	.

Parameter Estimates

	Estimate	Std. Error	Wald	df	Sig.	95% ... Lower Bound
[EMO4=0]	-8.706	.000	.	1	.	-8.706
[EMO4=4]	-8.706	2452.345	.000	1	.997	-4815.214
[EMO4=5]	0[a]	.	.	0	.	.
[EMO5=0]	3.666E-9	.000	.	1	.	3.666E-9
[EMO5=5]	0[a]	.	.	0	.	.
[EMO5=6]	0[a]	.	.	0	.	.
[EMO6=0]	-1.799E-8	.000	.	1	.	-1.799E-8
[EMO6=6]	0[a]	.	.	0	.	.
[Q7=0]	-7.770	1.861	17.431	1	.000	-11.417
[Q7=1]	.886	.566	2.457	1	.117	-.222
[Q7=2]	.686	.666	1.061	1	.303	-.619
[Q7=3]	0[a]	.	.	0	.	.
[Q9=0]	0[a]	.	.	0	.	.
[Q9=1]	.416	.527	.621	1	.431	-.618
[Q9=2]	.208	1.183	.031	1	.861	-2.111
[Q9=3]	0[a]	.	.	0	.	.
[Q10A=0]	.881	1.547	.324	1	.569	-2.150
[Q10A=1]	-1.432	1.596	.805	1	.370	-4.561
[Q10A=2]	-1.453	1.783	.664	1	.415	-4.949
[Q10A=3]	-.308	1.390	.049	1	.824	-3.032
[Q10A=4]	-.780	1.971	.157	1	.692	-4.642
[Q10A=6]	0[a]	.	.	0	.	.
[Q10B=0]	-1.932	1.164	2.757	1	.097	-4.213
[Q10B=2]	-.352	1.864	.036	1	.850	-4.006
[Q10B=3]	.043	1.541	.001	1	.978	-2.978
[Q10B=4]	2.244	1.649	1.852	1	.174	-.988
[Q10B=5]	-3.065	2.672	1.316	1	.251	-8.302
[Q10B=6]	0[a]	.	.	0	.	.
[Q10C=0]	-2.395	2.183	1.204	1	.272	-6.673
[Q10C=3]	-1.644	2.573	.408	1	.523	-6.686
[Q10C=4]	-2.632	2.240	1.381	1	.240	-7.022
[Q10C=5]	-4.166	2.384	3.053	1	.081	-8.839
[Q10C=6]	0[a]	.	.	0	.	.

Parameter Estimates

	95% Confidence .
	Upper Bound
[EMO4=0]	-8.706
[EMO4=4]	4797.802
[EMO4=5]	.
[EMO5=0]	3.666E-9
[EMO5=5]	.
[EMO5=6]	.
[EMO6=0]	-1.799E-8
[EMO6=6]	.
[Q7=0]	-4.122
[Q7=1]	1.995
[Q7=2]	1.990
[Q7=3]	.
[Q9=0]	.
[Q9=1]	1.449
[Q9=2]	2.526
[Q9=3]	.
[Q10A=0]	3.912
[Q10A=1]	1.696
[Q10A=2]	2.042
[Q10A=3]	2.416
[Q10A=4]	3.082
[Q10A=6]	.
[Q10B=0]	.349
[Q10B=2]	3.301
[Q10B=3]	3.064
[Q10B=4]	5.476
[Q10B=5]	2.172
[Q10B=6]	.
[Q10C=0]	1.882
[Q10C=3]	3.399
[Q10C=4]	1.757
[Q10C=5]	.507
[Q10C=6]	.

Parameter Estimates

	Estimate	Std. Error	Wald	df	Sig.	95% ... Lower Bound
[Q10D=0]	.351	2.308	.023	1	.879	-4.173
[Q10D=4]	.121	2.655	.002	1	.964	-5.084
[Q10D=5]	3.661	2.754	1.767	1	.184	-1.737
[Q10D=6]	0[a]	.	.	0	.	.
[Q10E=0]	5.596	2.739	4.175	1	.041	.228
[Q10E=5]	7.057	2.923	5.829	1	.016	1.328
[Q10E=6]	0[a]	.	.	0	.	.
[Q10F=0]	1.174	.818	2.060	1	.151	-.429
[Q10F=6]	0[a]	.	.	0	.	.

Parameter Estimates

	95% Confidence . Upper Bound
[Q10D=0]	4.875
[Q10D=4]	5.325
[Q10D=5]	9.058
[Q10D=6]	.
[Q10E=0]	10.963
[Q10E=5]	12.787
[Q10E=6]	.
[Q10F=0]	2.776
[Q10F=6]	.

Link function: Logit.

a. This parameter is set to zero because it is redundant.

Correlations

Correlations

		7. Do you feel advantageous while travelling in IndiGo Airlines rather than other airlines during Covid)?	9. Did IndiGo Airlines take any safety measure during the ongoing pandemic?	12. Considering all of the above features, what is your overall rating of the flight?
7. Do you feel advantageous while travelling in IndiGo Airlines rather than other airlines during Covid)?	Pearson Correlation	1	.622**	.232**
	Sig. (2-tailed)		.000	.008
	N	131	131	131
9. Did IndiGo Airlines take any safety measure during the ongoing pandemic?	Pearson Correlation	.622**	1	.258**
	Sig. (2-tailed)	.000		.003
	N	131	131	131
12. Considering all of the above features, what is your overall rating of the flight?	Pearson Correlation	.232**	.258**	1
	Sig. (2-tailed)	.008	.003	
	N	131	131	131

**. Correlation is significant at the 0.01 level (2-tailed).

Explore

10A

Case Processing Summary

		Cases			
		Valid		Missing	
	10A	N	Percent	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	28	100.0%	0	0.0%
	Sanitising every individual passenger properly	70	100.0%	0	0.0%
	Properly sanitising the seats	9	100.0%	0	0.0%
	Use of masks and all safety precautions taken by the airlines officials	20	100.0%	0	0.0%
	Checking the temperature of every passenger	2	100.0%	0	0.0%
	Special care to any Covid patient.	2	100.0%	0	0.0%

Case Processing Summary

		Cases	
		Total	
	10A	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	28	100.0%
	Sanitising every individual passenger properly	70	100.0%
	Properly sanitising the seats	9	100.0%
	Use of masks and all safety precautions taken by the airlines officials	20	100.0%
	Checking the temperature of every passenger	2	100.0%
	Special care to any Covid patient.	2	100.0%

Descriptives

	10A		
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Sanitising every individual passenger properly	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Properly sanitising the seats	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	

Descriptives

	10A			Statistic
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		.71
		95% Confidence Interval for Mean	Lower Bound	.16
			Upper Bound	1.27
		5% Trimmed Mean		.55
		Median		.00
		Variance		2.063
		Std. Deviation		1.436
		Minimum		0
		Maximum		5
		Range		5
		Interquartile Range		0
		Skewness		1.755
		Kurtosis		1.846
	Sanitising every individual passenger properly	Mean		3.60
		95% Confidence Interval for Mean	Lower Bound	3.24
			Upper Bound	3.96
		5% Trimmed Mean		3.67
		Median		4.00
		Variance		2.272
		Std. Deviation		1.507
		Minimum		1
		Maximum		5
		Range		4
		Interquartile Range		2
		Skewness		-.668
		Kurtosis		-1.009
	Properly sanitising the seats	Mean		3.00
		95% Confidence Interval for Mean	Lower Bound	2.33
			Upper Bound	3.67
		5% Trimmed Mean		3.06
		Median		3.00
		Variance		.750
		Std. Deviation		.866
		Minimum		1
		Maximum		4

Descriptives

	10A			Std. Error
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		.271
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.441
		Kurtosis		.858
	Sanitising every individual passenger properly	Mean		.180
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.287
		Kurtosis		.566
	Properly sanitising the seats	Mean		.289
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		

Descriptives

				10A
		Range		
		Interquartile Range		
		Skewness		
		Kurtosis		
	Use of masks and all safety precautions taken by the airlines officials	Mean		
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		
		Kurtosis		
	Checking the temperature of every passenger	Mean		
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		
		Kurtosis		
	Special care to any Covid patient.	Mean		
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		

Descriptives

10A			Statistic
	Range		3
	Interquartile Range		1
	Skewness		-1.485
	Kurtosis		4.000
Use of masks and all safety precautions taken by the airlines officials	Mean		2.45
	95% Confidence Interval for Mean	Lower Bound	1.98
		Upper Bound	2.92
	5% Trimmed Mean		2.39
	Median		2.00
	Variance		.997
	Std. Deviation		.999
	Minimum		1
	Maximum		5
	Range		4
	Interquartile Range		1
	Skewness		1.033
	Kurtosis		1.071
Checking the temperature of every passenger	Mean		2.00
	95% Confidence Interval for Mean	Lower Bound	-10.71
		Upper Bound	14.71
	5% Trimmed Mean		.
	Median		2.00
	Variance		2.000
	Std. Deviation		1.414
	Minimum		1
	Maximum		3
	Range		2
	Interquartile Range		.
	Skewness		.
	Kurtosis		.
Special care to any Covid patient.	Mean		2.00
	95% Confidence Interval for Mean	Lower Bound	-10.71
		Upper Bound	14.71
	5% Trimmed Mean		.
	Median		2.00

Descriptives

10A			Std. Error
	Range		
	Interquartile Range		
	Skewness		.717
	Kurtosis		1.400
Use of masks and all safety precautions taken by the airlines officials	Mean		.223
	95% Confidence Interval for Mean	Lower Bound	
		Upper Bound	
	5% Trimmed Mean		
	Median		
	Variance		
	Std. Deviation		
	Minimum		
	Maximum		
	Range		
	Interquartile Range		
	Skewness		.512
	Kurtosis		.992
Checking the temperature of every passenger	Mean		1.000
	95% Confidence Interval for Mean	Lower Bound	
		Upper Bound	
	5% Trimmed Mean		
	Median		
	Variance		
	Std. Deviation		
	Minimum		
	Maximum		
	Range		
	Interquartile Range		
	Skewness		.
	Kurtosis		.
Special care to any Covid patient.	Mean		1.000
	95% Confidence Interval for Mean	Lower Bound	
		Upper Bound	
	5% Trimmed Mean		
	Median		

Descriptives

10A		
	Variance	
	Std. Deviation	
	Minimum	
	Maximum	
	Range	
	Interquartile Range	
	Skewness	
	Kurtosis	

Descriptives

10A		Statistic
	Variance	2.000
	Std. Deviation	1.414
	Minimum	1
	Maximum	3
	Range	2
	Interquartile Range	.
	Skewness	.
	Kurtosis	.

Descriptives

10A		Std. Error
	Variance	
	Std. Deviation	
	Minimum	
	Maximum	
	Range	
	Interquartile Range	
	Skewness	.
	Kurtosis	.

10B

Case Processing Summary

		Cases			
		Valid		Missing	
	10B	N	Percent	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	51	100.0%	0	0.0%
	Properly sanitising the seats	56	100.0%	0	0.0%
	Use of masks and all safety precautions taken by the airlines officials	14	100.0%	0	0.0%
	Checking the temperature of every passenger	5	100.0%	0	0.0%
	Gap is maintained between two passengers in every row	1	100.0%	0	0.0%
	Special care to any Covid patient.	4	100.0%	0	0.0%

Case Processing Summary

		Cases	
		Total	
	10B	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	51	100.0%
	Properly sanitising the seats	56	100.0%
	Use of masks and all safety precautions taken by the airlines officials	14	100.0%
	Checking the temperature of every passenger	5	100.0%
	Gap is maintained between two passengers in every row	1	100.0%
	Special care to any Covid patient.	4	100.0%

Descriptives[a]

	10B		
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Properly sanitising the seats	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Use of masks and all safety precautions taken by the airlines officials	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	

Descriptives[a]

	10B			Statistic
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		1.33
		95% Confidence Interval for Mean	Lower Bound	.93
			Upper Bound	1.74
		5% Trimmed Mean		1.22
		Median		1.00
		Variance		2.067
		Std. Deviation		1.438
		Minimum		0
		Maximum		5
		Range		5
		Interquartile Range		2
		Skewness		.769
		Kurtosis		-.268
	Properly sanitising the seats	Mean		3.80
		95% Confidence Interval for Mean	Lower Bound	3.42
			Upper Bound	4.18
		5% Trimmed Mean		3.89
		Median		4.00
		Variance		2.015
		Std. Deviation		1.420
		Minimum		1
		Maximum		5
		Range		4
		Interquartile Range		2
		Skewness		-.905
		Kurtosis		-.517
	Use of masks and all safety precautions taken by the airlines officials	Mean		3.21
		95% Confidence Interval for Mean	Lower Bound	2.46
			Upper Bound	3.97
		5% Trimmed Mean		3.24
		Median		3.00
		Variance		1.720
		Std. Deviation		1.311
		Minimum		1
		Maximum		5

Descriptives[a]

	10B			Std. Error
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		.201
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.333
		Kurtosis		.656
	Properly sanitising the seats	Mean		.190
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.319
		Kurtosis		.628
	Use of masks and all safety precautions taken by the airlines officials	Mean		.350
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		

Descriptives[a]

	10B			
		Range		
		Interquartile Range		
		Skewness		
		Kurtosis		
	Checking the temperature of every passenger	Mean		
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		
		Kurtosis		
	Special care to any Covid patient.	Mean		
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		
		Kurtosis		

Descriptives[a]

10B			Statistic
	Range		4
	Interquartile Range		2
	Skewness		-.219
	Kurtosis		-.467
Checking the temperature of every passenger	Mean		3.40
	95% Confidence Interval for Mean	Lower Bound	2.72
		Upper Bound	4.08
	5% Trimmed Mean		3.39
	Median		3.00
	Variance		.300
	Std. Deviation		.548
	Minimum		3
	Maximum		4
	Range		1
	Interquartile Range		1
	Skewness		.609
	Kurtosis		-3.333
Special care to any Covid patient.	Mean		3.00
	95% Confidence Interval for Mean	Lower Bound	1.70
		Upper Bound	4.30
	5% Trimmed Mean		3.00
	Median		3.00
	Variance		.667
	Std. Deviation		.816
	Minimum		2
	Maximum		4
	Range		2
	Interquartile Range		2
	Skewness		.000
	Kurtosis		1.500

Descriptives[a]

10B			Std. Error
	Range		
	Interquartile Range		
	Skewness		.597
	Kurtosis		1.154
Checking the temperature of every passenger	Mean		.245
	95% Confidence Interval for Mean	Lower Bound	
		Upper Bound	
	5% Trimmed Mean		
	Median		
	Variance		
	Std. Deviation		
	Minimum		
	Maximum		
	Range		
	Interquartile Range		
	Skewness		.913
	Kurtosis		2.000
Special care to any Covid patient.	Mean		.408
	95% Confidence Interval for Mean	Lower Bound	
		Upper Bound	
	5% Trimmed Mean		
	Median		
	Variance		
	Std. Deviation		
	Minimum		
	Maximum		
	Range		
	Interquartile Range		
	Skewness		1.014
	Kurtosis		2.619

a. 12. Considering all of the above features, what is your overall rating of the flight? is constant when 10B = Gap is maintained between two passengers in every row. It has been omitted.

10C

Case Processing Summary

		Cases			
		Valid		Missing	
	10C	N	Percent	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	63	100.0%	0	0.0%
	Use of masks and all safety precautions taken by the airlines officials	51	100.0%	0	0.0%
	Checking the temperature of every passenger	11	100.0%	0	0.0%
	Gap is maintained between two passengers in every row	5	100.0%	0	0.0%
	Special care to any Covid patient.	1	100.0%	0	0.0%

Case Processing Summary

		Cases	
		Total	
	10C	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	63	100.0%
	Use of masks and all safety precautions taken by the airlines officials	51	100.0%
	Checking the temperature of every passenger	11	100.0%
	Gap is maintained between two passengers in every row	5	100.0%
	Special care to any Covid patient.	1	100.0%

Descriptives[a]

	10C		
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Use of masks and all safety precautions taken by the airlines officials	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Checking the temperature of every passenger	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	

Descriptives[a]

	10C			Statistic
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		1.62
		95% Confidence Interval for Mean	Lower Bound	1.24
			Upper Bound	2.00
		5% Trimmed Mean		1.52
		Median		2.00
		Variance		2.304
		Std. Deviation		1.518
		Minimum		0
		Maximum		5
		Range		5
		Interquartile Range		3
		Skewness		.508
		Kurtosis		-.751
	Use of masks and all safety precautions taken by the airlines officials	Mean		3.96
		95% Confidence Interval for Mean	Lower Bound	3.59
			Upper Bound	4.33
		5% Trimmed Mean		4.07
		Median		4.00
		Variance		1.718
		Std. Deviation		1.311
		Minimum		1
		Maximum		5
		Range		4
		Interquartile Range		2
		Skewness		-1.145
		Kurtosis		.246
	Checking the temperature of every passenger	Mean		3.18
		95% Confidence Interval for Mean	Lower Bound	2.19
			Upper Bound	4.17
		5% Trimmed Mean		3.20
		Median		3.00
		Variance		2.164
		Std. Deviation		1.471
		Minimum		1
		Maximum		5

Descriptives[a]

	10C			Std. Error
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		.191
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.302
		Kurtosis		.595
	Use of masks and all safety precautions taken by the airlines officials	Mean		.184
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.333
		Kurtosis		.656
	Checking the temperature of every passenger	Mean		.444
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		

Descriptives[a]

	10C		
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Gap is maintained between two passengers in every row	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	

Descriptives[a]

10C			Statistic
	Range		4
	Interquartile Range		3
	Skewness		-.149
	Kurtosis		-1.014
Gap is maintained between two passengers in every row	Mean		2.60
	95% Confidence Interval for Mean	Lower Bound	1.49
		Upper Bound	3.71
	5% Trimmed Mean		2.67
	Median		3.00
	Variance		.800
	Std. Deviation		.894
	Minimum		1
	Maximum		3
	Range		2
	Interquartile Range		1
	Skewness		-2.236
	Kurtosis		5.000

Descriptives[a]

10C			Std. Error
	Range		
	Interquartile Range		
	Skewness		.661
	Kurtosis		1.279
Gap is maintained between two passengers in every row	Mean		.400
	95% Confidence Interval for Mean	Lower Bound	
		Upper Bound	
	5% Trimmed Mean		
	Median		
	Variance		
	Std. Deviation		
	Minimum		
	Maximum		
	Range		
	Interquartile Range		
	Skewness		.913
	Kurtosis		2.000

a. 12. Considering all of the above features, what is your overall rating of the flight? is constant when 10C = Special care to any Covid patient.. It has been omitted.

10D

Case Processing Summary

		Cases			
		Valid		Missing	
	10D	N	Percent	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	77	100.0%	0	0.0%
	Checking the temperature of every passenger	48	100.0%	0	0.0%
	Gap is maintained between two passengers in every row	5	100.0%	0	0.0%
	Special care to any Covid patient.	1	100.0%	0	0.0%

Case Processing Summary

		Cases	
		Total	
	10D	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	77	100.0%
	Checking the temperature of every passenger	48	100.0%
	Gap is maintained between two passengers in every row	5	100.0%
	Special care to any Covid patient.	1	100.0%

Descriptives[a]

	10D		
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Checking the temperature of every passenger	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	

Descriptives[a]

	10D			Statistic
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		1.84
		95% Confidence Interval for Mean	Lower Bound	1.50
			Upper Bound	2.19
		5% Trimmed Mean		1.77
		Median		2.00
		Variance		2.291
		Std. Deviation		1.514
		Minimum		0
		Maximum		5
		Range		5
		Interquartile Range		3
		Skewness		.248
		Kurtosis		-.946
	Checking the temperature of every passenger	Mean		4.00
		95% Confidence Interval for Mean	Lower Bound	3.61
			Upper Bound	4.39
		5% Trimmed Mean		4.11
		Median		5.00
		Variance		1.787
		Std. Deviation		1.337
		Minimum		1
		Maximum		5
		Range		4

Descriptives[a]

	10D			Std. Error
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		.172
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.274
		Kurtosis		.541
	Checking the temperature of every passenger	Mean		.193
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		

Descriptives[a]

10D			
		Interquartile Range	
		Skewness	
		Kurtosis	
	Gap is maintained between two passengers in every row	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	

Descriptives[a]

10D			Statistic
		Interquartile Range	2
		Skewness	-1.227
		Kurtosis	.341
	Gap is maintained between two passengers in every row	Mean	3.80
		95% Confidence Interval for Mean	Lower Bound 1.76
			Upper Bound 5.84
		5% Trimmed Mean	3.89
		Median	4.00
		Variance	2.700
		Std. Deviation	1.643
		Minimum	1
		Maximum	5
		Range	4
		Interquartile Range	3
		Skewness	-1.736
		Kurtosis	3.251

Descriptives[a]

10D			Std. Error
	Interquartile Range		
	Skewness		.343
	Kurtosis		.674
Gap is maintained between two passengers in every row	Mean		.735
	95% Confidence Interval for Mean	Lower Bound	
		Upper Bound	
	5% Trimmed Mean		
	Median		
	Variance		
	Std. Deviation		
	Minimum		
	Maximum		
	Range		
	Interquartile Range		
	Skewness		.913
	Kurtosis		2.000

a. 12. Considering all of the above features, what is your overall rating of the flight? is constant when 10D = Special care to any Covid patient.. It has been omitted.

10E

Case Processing Summary

		Cases			
		Valid		Missing	
	10E	N	Percent	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	92	100.0%	0	0.0%
	Gap is maintained between two passengers in every row	38	100.0%	0	0.0%
	Special care to any Covid patient.	1	100.0%	0	0.0%

Case Processing Summary

		Cases	
		Total	
	10E	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	92	100.0%
	Gap is maintained between two passengers in every row	38	100.0%
	Special care to any Covid patient.	1	100.0%

Descriptives[a]

	10E		
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Gap is maintained between two passengers in every row	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	

Descriptives[a]

	10E			Statistic
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		2.17
		95% Confidence Interval for Mean	Lower Bound	1.83
			Upper Bound	2.52
		5% Trimmed Mean		2.14
		Median		2.00
		Variance		2.761
		Std. Deviation		1.662
		Minimum		0
		Maximum		5
		Range		5
		Interquartile Range		2
		Skewness		.128
		Kurtosis		-1.136
	Gap is maintained between two passengers in every row	Mean		4.08
		95% Confidence Interval for Mean	Lower Bound	3.66
			Upper Bound	4.50
		5% Trimmed Mean		4.20
		Median		5.00
		Variance		1.642
		Std. Deviation		1.282
		Minimum		1
		Maximum		5
		Range		4
		Interquartile Range		2
		Skewness		-1.293

Descriptives[a]

	10E			Std. Error
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		.173
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.251
		Kurtosis		.498
	Gap is maintained between two passengers in every row	Mean		.208
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.383

Descriptives[a]

	10E	
		Kurtosis

Descriptives[a]

	10E		Statistic
		Kurtosis	.617

Descriptives[a]

10E		Std. Error
	Kurtosis	.750

a. 12. Considering all of the above features, what is your overall rating of the flight? is constant when 10E = Special care to any Covid patient.. It has been omitted.

10F

Case Processing Summary

		Cases			
		Valid		Missing	
	10F	N	Percent	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	115	100.0%	0	0.0%
	Special care to any Covid patient.	16	100.0%	0	0.0%

Case Processing Summary

		Cases	
		Total	
	10F	N	Percent
12. Considering all of the above features, what is your overall rating of the flight?	None	115	100.0%
	Special care to any Covid patient.	16	100.0%

Descriptives

	10F		
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	
	Special care to any Covid patient.	Mean	
		95% Confidence Interval for Mean	Lower Bound
			Upper Bound
		5% Trimmed Mean	
		Median	
		Variance	
		Std. Deviation	
		Minimum	
		Maximum	
		Range	
		Interquartile Range	
		Skewness	
		Kurtosis	

Descriptives

	10F			Statistic
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		2.53
		95% Confidence Interval for Mean	Lower Bound	2.20
			Upper Bound	2.86
		5% Trimmed Mean		2.53
		Median		3.00
		Variance		3.164
		Std. Deviation		1.779
		Minimum		0
		Maximum		5
		Range		5
		Interquartile Range		3
		Skewness		-.041
		Kurtosis		-1.308
	Special care to any Covid patient.	Mean		4.06
		95% Confidence Interval for Mean	Lower Bound	3.46
			Upper Bound	4.66
		5% Trimmed Mean		4.13
		Median		4.50
		Variance		1.263
		Std. Deviation		1.124
		Minimum		2
		Maximum		5
		Range		3
		Interquartile Range		2
		Skewness		-.782
		Kurtosis		-.821

Descriptives

	10F			Std. Error
12. Considering all of the above features, what is your overall rating of the flight?	None	Mean		.166
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.226
		Kurtosis		.447
	Special care to any Covid patient.	Mean		.281
		95% Confidence Interval for Mean	Lower Bound	
			Upper Bound	
		5% Trimmed Mean		
		Median		
		Variance		
		Std. Deviation		
		Minimum		
		Maximum		
		Range		
		Interquartile Range		
		Skewness		.564
		Kurtosis		1.091