

 Divine Naturals

Admin Dashboard

Dashboard Overview

Welcome Back, Admin 

Sunday, 24 August 2025 07:35 PM  

-  Dashboard Overview
-  Vendors
-  Subvendors
-  Delivery Partners
-  Customers
-  Milk Circulation
-  Revenue & Finance
-  Requirements & Forecast...
-  Complaints & Support
-  Reports & Analytics
-  Inventory Management
-  Invoices & Payments
-  Employee Management
-  Role & Permissions
-  Settings & Configuration
-  Bank Accounts & Finance...
-  Audit Logs
-  Marketing Campaigns
-  Loyalty Programs

 2

Total Vendors
Across all zones

 48

Subvendors
Branch network

 2

Delivery Partners
2 active today

 5

Total Customers
+15 this week

 4,250L

Today's Milk Circulation
Target: 2500L

 ₹533

Today's Revenue
+12% vs yesterday

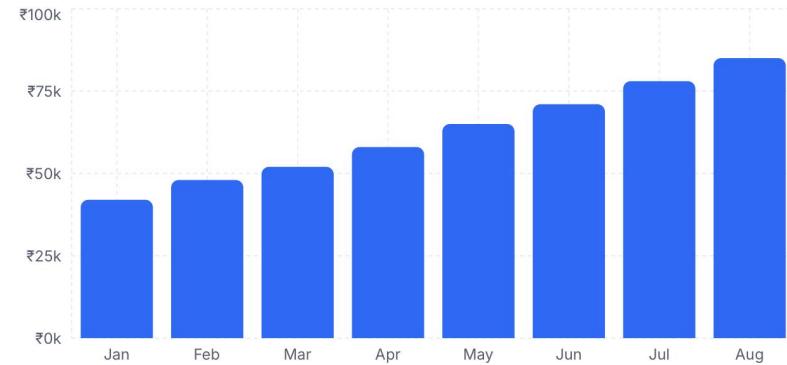
 ₹8,45,000

Weekly Revenue
+8% vs last week

 ₹34,50,000

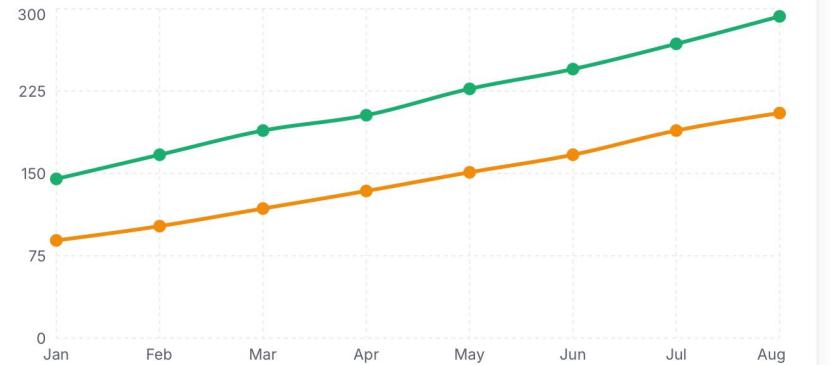
Monthly Revenue
+18% vs last month

Monthly Revenue Trend



| Month | Revenue (₹) |
|-------|-------------|
| Jan | 42,500 |
| Feb | 45,000 |
| Mar | 47,500 |
| Apr | 50,000 |
| May | 52,500 |
| Jun | 55,000 |
| Jul | 57,500 |
| Aug | 60,000 |

Orders & Customer Growth



| Month | Orders | Customers |
|-------|--------|-----------|
| Jan | 150 | 75 |
| Feb | 160 | 80 |
| Mar | 170 | 90 |
| Apr | 180 | 100 |
| May | 190 | 110 |
| Jun | 200 | 120 |
| Jul | 210 | 130 |
| Aug | 220 | 140 |

[Logout](#)

Product Sales Distribution



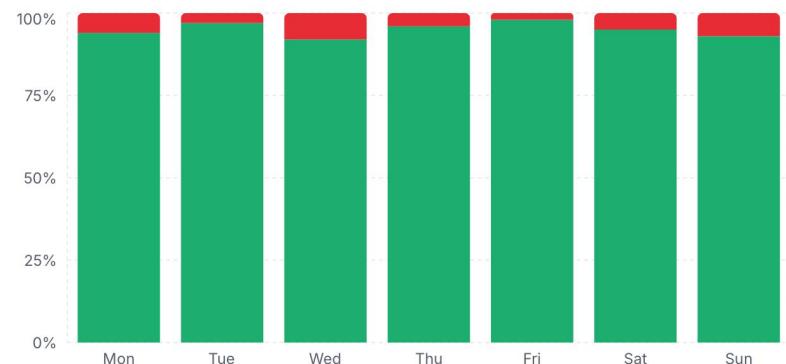
● Toned Milk 45%

● Skimmed Milk 15%

● Full Cream 30%

● Organic Milk 10%

Weekly Delivery Performance



Quick Actions



Alert All Vendors

Send capacity alerts



Send Bill Reminders

12 pending payments



Assign Deliveries

Auto-distribute orders

Schedule & Events



August 2025



Events for Sunday, August 24



Recent Activity

New order received

Order #ORD-2025-001 from Rajesh Kumar

Schedule & Events

+

| August 2025 | | | | | | |
|-------------|-----|-----|-----|-----|-----|-----|
| MON | TUE | WED | THU | FRI | SAT | SUN |
| 28 | 29 | 30 | 31 | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |

Events for Sunday, August 24



Weekend Route

⌚ 07:00 ⚡ Zone B & C 🚻 Suresh Patel

Recent Activity

- New order received**
Order #ORD-2025-001 from Rajesh Kumar
⌚ 2d ago

- Delivery completed**
Zone A morning route finished
⌚ 2d ago

- Stock alert**
Toned milk running low in Zone B
⌚ 2d ago

High

[View all activity](#)

Recent Orders

[View All Orders](#)

Search orders...

| Order ID | Customer | Items | Quantity | Amount | Status | Delivery Date | Actions |
|----------|--------------|---------|----------|--------|------------|---------------|---------|
| ORD-005 | Vikram Singh | | 1L | ₹55 | Cancelled | 23/8/2025 | ... |
| ORD-004 | Sneha Patel | +1 more | 3L | ₹155 | Confirmed | 25/8/2025 | ... |
| ORD-003 | Arjun Reddy | | 3L | ₹105 | In_transit | 24/8/2025 | ... |

Recent Orders

[View All Orders](#) Search orders...

| Order ID | Customer | Items | Quantity | Amount | Status | Delivery Date | Actions |
|----------|--------------|---------|----------|--------|------------|---------------|--|
| ORD-005 | Vikram Singh | | 1L | ₹55 | Cancelled | 23/8/2025 |  ... |
| ORD-004 | Sneha Patel | +1 more | 3L | ₹155 | Confirmed | 25/8/2025 |  ... |
| ORD-003 | Arjun Reddy | | 3L | ₹105 | In_transit | 24/8/2025 |  ... |
| ORD-002 | Priya Sharma | +1 more | 2L | ₹117 | Pending | 25/8/2025 |  ... |
| ORD-001 | Rajesh Kumar | +1 more | 3L | ₹101 | Delivered | 24/8/2025 |  ... |

Showing 1 to 5 of 5 entries

[Previous](#)

Page 1 of 1

[Next](#)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasting Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Configuration Bank Accounts & Financials Audit Logs Marketing Campaigns Loyalty Programs Vendors

Vendors Management

Manage your vendor network and performance

[+ Add New Vendor](#)

Total Vendors

124

Active Vendors

98

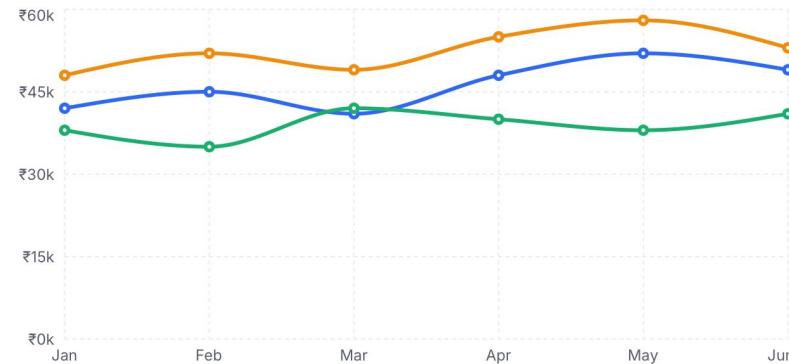
Total Revenue

₹2.4L

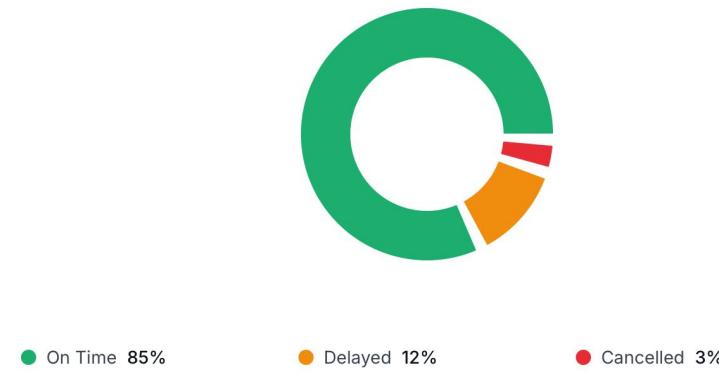
Avg Rating

4.6

Top Vendors Revenue Trend



Supply Performance Distribution



Vendor Directory

 [Filter](#) [Export](#) Search vendors...

- ⚙️ Settings & Config
- 💳 Bank Accounts & Finan...
- 🔔 Audit Logs
- 🏷️ Marketing Campaigns
- 🏅 Loyalty Programs
- ⚡ System Health

Logout

Vendor Directory

Filter Export

Search vendors...

| Vendor ID | Vendor Name | Contact | Monthly Revenue | Supply Rate | Rating | Status | Actions |
|-----------|---|--|-----------------|-------------|--------|----------|---------|
| VEN-001 | Nandini Dairy Farm 📍 Bangalore North | 📞 +91 98765 43210 ✉️ contact@nandinidairy.com | ₹45,000 | 98% | ★ 4.8 | Active | ... |
| VEN-002 | Amul Cooperative 📍 Bangalore East | 📞 +91 98765 43211 ✉️ info@amul.coop | ₹38,500 | 95% | ★ 4.6 | Active | ... |
| VEN-003 | Mother Dairy Hub 📍 Bangalore South | 📞 +91 98765 43212 ✉️ support@motherdairy.in | ₹0 | 0% | ★ 4.2 | Inactive | ... |
| VEN-004 | Heritage Foods 📍 Bangalore West | 📞 +91 98765 43213 ✉️ orders@heritage.com | ₹52,000 | 99% | ★ 4.9 | Active | ... |
| VEN-005 | Fresh Valley Dairy 📍 Whitefield | 📞 +91 98765 43214 ✉️ hello@freshvalley.in | ₹41,200 | 92% | ★ 4.5 | Active | ... |
| VEN-006 | Green Pastures Co 📍 Electronic City | 📞 +91 98765 43215 ✉️ care@greenpastures.co | ₹35,800 | 88% | ★ 4.3 | Active | ... |

Showing 1 to 6 of 6 entries

[Previous](#)

Page 1 of 1

[Next](#)

Payment Alerts

3 vendors have pending payments



[Review Payments](#)

Top Performer

Heritage Foods - 99% supply rate



[View Details](#)

New Onboarding

5 vendors in progress



[Manage Queue](#)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Configuration Bank Accounts & Financials Audit Logs Marketing Campaigns Loyalty Programs

Subvendors

Subvendors Management

Manage area-wise subvendor network

 Assign New Subvendor

Total Subvendors

186

Active Today

142

Total Revenue

₹1.8L

Avg Attendance

92%

Daily Circulation



Area-wise circulation chart

Supply vs Demand



Region-wise analysis

Subvendor List

| Name | Parent Vendor | Area | Status | Revenue | Attendance | Actions |
|--------------|------------------|-------------|----------|---------|------------|---|
| Raj Kumar | Nandini Dairy | Koramangala | Active | ₹8,500 | 95% |   |
| Suresh Patil | Amul Cooperative | Indiranagar | Active | ₹7,200 | 88% |   |
| Mohan Singh | Heritage Foods | Whitefield | Inactive | ₹0 | 0% |   |

Employee Management

Role & Permissions

Settings & Config

Bank Accounts & Finan...

Audit Logs

Marketing Campaigns

Loyalty Programs

System Health

Logout

| Name | Parent Vendor | Area | Status | Revenue | Attendance | Actions |
|--------------|------------------|-------------|----------|---------|------------|------------|
| Raj Kumar | Nandini Dairy | Koramangala | Active | ₹8,500 | 95% | Edit View |
| Suresh Patil | Amul Cooperative | Indiranagar | Active | ₹7,200 | 88% | Edit View |
| Mohan Singh | Heritage Foods | Whitefield | Inactive | ₹0 | 0% | Edit View |
| Lakshmi Devi | Mother Dairy | Jayanagar | Active | ₹9,800 | 98% | Edit View |

 Missing Delivery
2 subvendors missed delivery

 Top Performer
Lakshmi Devi - 98% attendance

 Pending Dues
₹24,500 pending collection

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Config Bank Accounts & Finances Audit Logs Marketing Campaigns Loyalty Programs

Delivery Partners

Delivery Partners

Manage delivery network and route assignments

[Live Tracking](#)[+ Add Partner](#)

Total Partners

45

Active Today

38

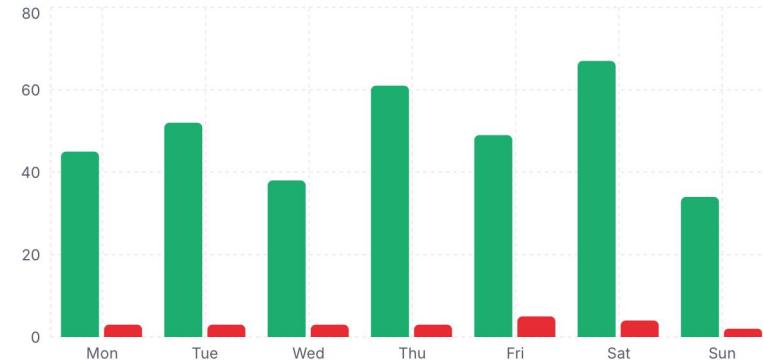
Deliveries Today

234

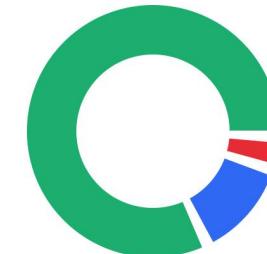
Avg Rating

4.7

Weekly Delivery Performance



Current Delivery Status

 Completed 85% In Transit 12% Delayed 3%

Delivery Partners Directory

[Filter](#)[Export](#) Search delivery partners...

- ⚙️ Settings & Config
- 💳 Bank Accounts & Finan...
- 🔔 Audit Logs
- 🏷️ Marketing Campaigns
- 🏅 Loyalty Programs
- ⚡ System Health

Logout

Delivery Partners Directory

Filter Export

Search delivery partners...

| Partner ID | Partner Details | Contact | Active Routes | Today's Progress | Efficiency | Rating | Status | Actions |
|------------|---|---|---------------|---------------------------|------------|--------|----------|---------|
| DEL-001 | Ramesh Kumar 📍 Koramangala 👤 Bike | 📞 +91 98765 43210 ✉️ ramesh@delivery.com | 12 routes | 45 completed 3 pending | 98% | ⭐ 4.8 | Active | ... |
| DEL-002 | Sunil Patil 📍 Indiranagar 👤 Scooter | 📞 +91 98765 43211 ✉️ sunil@delivery.com | 8 routes | 32 completed 1 pending | 95% | ⭐ 4.6 | Active | ... |
| DEL-003 | Vijay Singh 📍 Whitefield 👤 Bike | 📞 +91 98765 43212 ✉️ vijay@delivery.com | 0 routes | 0 completed 0 pending | 0% | ⭐ 4.2 | Inactive | ... |
| DEL-004 | Anil Sharma 📍 Jayanagar 👤 Bike | 📞 +91 98765 43213 ✉️ anil@delivery.com | 15 routes | 58 completed 5 pending | 92% | ⭐ 4.9 | Active | ... |
| DEL-005 | Mohan Reddy 📍 Electronic City 👤 Scooter | 📞 +91 98765 43214 ✉️ mohan@delivery.com | 10 routes | 38 completed 2 pending | 96% | ⭐ 4.7 | Active | ... |
| DEL-006 | Kiran Kumar 📍 BTM Layout 👤 Bike | 📞 +91 98765 43215 ✉️ kiran@delivery.com | 6 routes | 22 completed 1 pending | 89% | ⭐ 4.5 | Active | ... |

Showing 1 to 6 of 6 entries

[Previous](#)

Page 1 of 1

[Next](#)

Delayed Deliveries

7 deliveries running late today

[View Details](#)

Top Performer

Anil Sharma - 4.9★ rating

[Reward Partner](#)

Route Assignments

5 new routes ready to assign

[Assign Routes](#)



Dashboard Overview

Vendors

Subvendors

Delivery Partners

Customers

Milk Circulation

Revenue & Finance

Requirements & Fore...

Complaints & Support

Reports & Analytics

Inventory Management

Invoices & Payments

Employee Management

Role & Permissions

Settings & Config

Bank Accounts & Fina...

Audit Logs

Marketing Campaigns

Loyalty Programs

Customers

Customers Management

Manage customer relationships and engagement

+ Add New Customer

Total Customers

2,847



Active Customers

2,156



Pending Payments

₹45,200

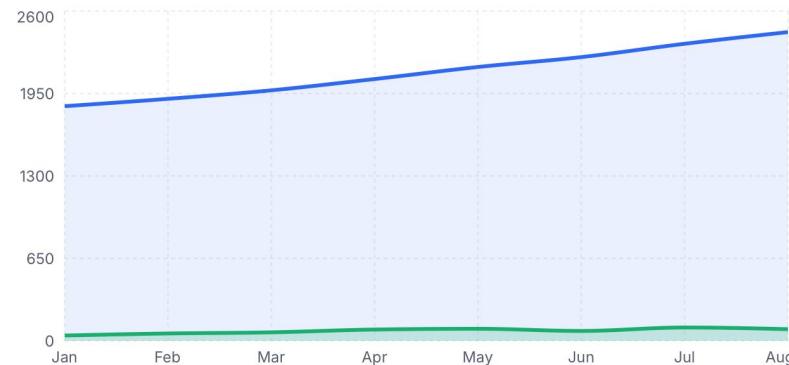


Loyalty Points

125K



Customer Growth Trend



Subscription Plans Distribution



Daily 65%

Weekly 25%

Monthly 10%

Customer Directory

Filter Export

Search customers...

- ⚙️ Settings & Config
- 📁 Bank Accounts & Finan...
- 🔔 Audit Logs
- 🏷️ Marketing Campaigns
- 🏷️ Loyalty Programs
- ⚙️ System Health

Logout

Customer Directory

Filter Export

Search customers...

| Customer ID | Customer Details | Subscription | Total Spent | Orders | Loyalty Points | Status | Actions |
|-------------|--|--------------|-------------|------------|----------------|----------|---------|
| CUST-001 | Rajesh Kumar ✉️ rajesh@gmail.com 📞 +91 98765 43210 | Daily | ₹12,500 | 145 orders | ❤️ 850 | Active | |
| CUST-002 | Priya Sharma ✉️ priya@gmail.com 📞 +91 98765 43211 | Weekly | ₹8,900 | 89 orders | ❤️ 1200 | Active | |
| CUST-003 | Amit Patel ✉️ amit@gmail.com 📞 +91 98765 43212 | Monthly | ₹18,700 | 234 orders | ❤️ 450 | Inactive | |
| CUST-004 | Sunita Devi ✉️ sunita@gmail.com 📞 +91 98765 43213 | Daily | ₹24,500 | 298 orders | ❤️ 1500 | Active | |
| CUST-005 | Vikram Singh ✉️ vikram@gmail.com 📞 +91 98765 43214 | Weekly | ₹5,800 | 67 orders | ❤️ 680 | Active | |
| CUST-006 | Anjali Reddy ✉️ anjali@gmail.com 📞 +91 98765 43215 | Daily | ₹11,200 | 123 orders | ❤️ 920 | Active | |

Showing 1 to 6 of 6 entries

Previous Page 1 of 1 Next



High-Value Customers

124 customers spending >₹500/month

[View VIP List](#)

Payment Reminders

45 customers with pending payments

[Send Reminders](#)

Loyalty Program

125K points distributed this month

[Manage Program](#)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasting Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Configuration Bank Accounts & Financials Audit Logs Marketing Campaigns Loyalty Programs

Milk Circulation

Milk Circulation

Monitor daily milk flow and regional distribution

 Refresh Data

+ Update Flow

Total Procured

1,690L

+5.2% vs yesterday

Total Distributed

1,625L

+3.8% vs yesterday

Required Today

1,720L

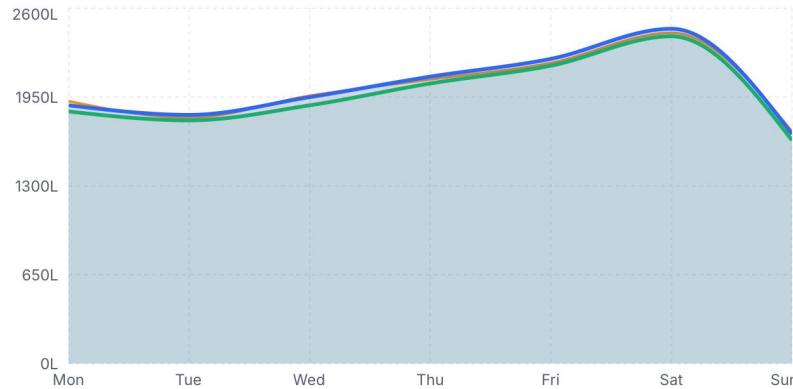
+2.1% vs yesterday

Total Wastage

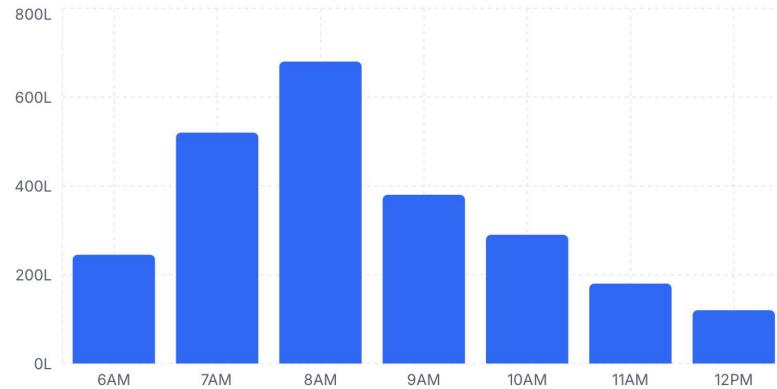
48L

-12.5% vs yesterday

Weekly Milk Flow Pattern



Today's Distribution Timeline



Regional Circulation Status

 Filter

Export

 Search regions...

- ⚙️ Settings & Config
- 📁 Bank Accounts & Finan...
- 🔔 Audit Logs
- 🏷️ Marketing Campaigns
- 🏷️ Loyalty Programs
- ⚙️ System Health

Logout

Regional Circulation Status

Filter Export

Search regions...

| Region ID | Region Details | Milk Flow (L) | Efficiency | Wastage | Status | Actions |
|-----------|----------------------------------|---|------------|---------|--------------|------------------|
| REG-001 | Koramangala 👤 Ravi Kumar | ⌚ 450L procured ⌚ 425L distributed Required: 480L | 88.5% | 15L | Under-supply | ... |
| REG-002 | Indiranagar 👤 Priya Sharma | ⌚ 380L procured ⌚ 370L distributed Required: 390L | 94.9% | 8L | Adequate | ... |
| REG-003 | Whitefield 👤 Suresh Patil | ⌚ 520L procured ⌚ 495L distributed Required: 500L | 99% | 20L | Adequate | ... |
| REG-004 | Jayanagar 👤 Anjali Reddy | ⌚ 340L procured ⌚ 335L distributed Required: 350L | 95.7% | 5L | Adequate | ... |
| REG-005 | Electronic City 👤 Mohan Singh | ⌚ 290L procured ⌚ 280L distributed Required: 320L | 87.5% | 8L | Under-supply | ... |
| REG-006 | BTM Layout 👤 Lakshmi Devi | ⌚ 410L procured ⌚ 395L distributed Required: 400L | 98.8% | 12L | Adequate | ... |

Showing 1 to 6 of 6 entries

Previous Page 1 of 1 Next



Supply Shortage

2 regions under-supplied



[View Details](#)

Best Performance

Whitefield: 99% efficiency



[Recognize Team](#)

Tomorrow's Forecast

1,850L expected demand



[Plan Routes](#)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Configuration Bank Accounts & Financials Audit Logs Marketing Campaigns Loyalty Programs

Revenue & Finance

Revenue & Finance

Financial overview and transaction management

 Generate Invoice Export Report

Today's Revenue

₹1,24,500

+12.5% vs last month

Monthly Revenue

₹34,25,000

+18.2% vs last month

Outstanding Payments

₹2,45,800

-8.4% vs last month

Net Profit

₹8,95,200

+15.7% vs last month

Revenue vs Expenses Trend



Expense Distribution



Vendor Payments

45%

Logistics

20%

Staff Salaries

18%

Operations

12%

Other

5%

[Loyalty Programs](#)[System Health](#)[Logout](#)

Recent Transactions

[Filter](#) [Export](#)

| Transaction ID | Description | Type | Amount | Category | Status | Actions |
|----------------|--|-----------|-----------|--------------|-----------|---------|
| TXN-001 | Daily Milk Sales ⌚ 2025-08-22 | ↗ Revenue | ₹1,24,500 | Sales | Completed | ... |
| TXN-002 | Vendor Payment - Nandini Dairy ⌚ 2025-08-22 | ↘ Expense | ₹45,000 | Vendor | Completed | ... |
| TXN-003 | Weekly Subscription Collection ⌚ 2025-08-21 | ↗ Revenue | ₹89,200 | Subscription | Pending | ... |
| TXN-004 | Delivery Partner Payments ⌚ 2025-08-21 | ↘ Expense | ₹28,500 | Logistics | Completed | ... |
| TXN-005 | Premium Product Sales ⌚ 2025-08-20 | ↗ Revenue | ₹56,800 | Sales | Completed | ... |
| TXN-006 | Equipment Maintenance ⌚ 2025-08-20 | ↘ Expense | ₹15,200 | Operations | Completed | ... |

Showing 1 to 6 of 6 entries

[Previous](#)

Page 1 of 1

[Next](#)

Bank Settlement

₹45,200 pending settlement

[Process Now](#)

Growth Rate

18% increase this month

[View Details](#)

GST Summary

₹2,45,800 tax calculated

[File Returns](#)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecast Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Configuration Bank Accounts & Finance Audit Logs Marketing Campaigns Loyalty Programs

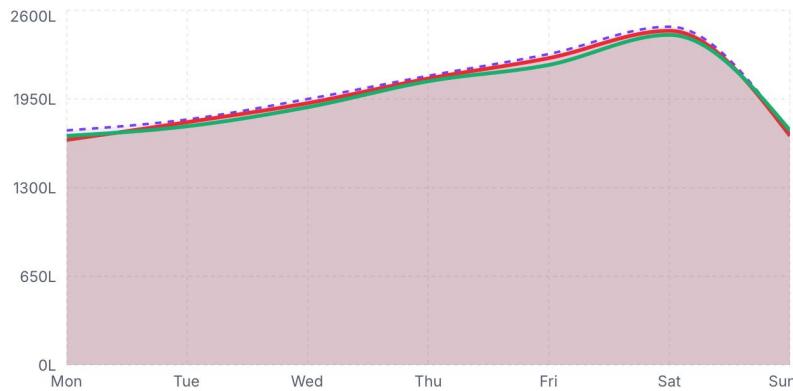
Requirements & Forecast

Requirements & Forecast

AI-powered demand prediction and supply planning

**Today's Requirement****1,720L****+3.2% vs yesterday****Predicted Supply****1,680L****+2.8% vs yesterday****Shortage Alert****40L****+12.5% vs yesterday****AI Confidence****95%****+1.2% vs yesterday**

7-Day Demand Forecast



AI Model Accuracy



Demand Forecast Analysis

 Filter  Export Search forecasts...

- Bank Accounts & Finan...
 - Audit Logs
 - Marketing Campaigns
 - Loyalty Programs
 - System Health
-
- Logout

Demand Forecast Analysis

Filter Export

Search forecasts...

| Forecast ID | Time Period | Demand vs Supply | AI Confidence | Status | Actions |
|-------------|--|---|---------------|-----------------------|---------|
| FC-001 | Tomorrow <small>⌚ High Accuracy</small> | Required: 1720L Predicted: 1680L Variance: -40L | 95% | Shortage | ... |
| FC-002 | Day After <small>⌚ High Accuracy</small> | Required: 1850L Predicted: 1820L Variance: -30L | 92% | Shortage | ... |
| FC-003 | Next Week <small>⌚ Medium Accuracy</small> | Required: 12040L Predicted: 11760L Variance: -280L | 88% | Shortage | ... |
| FC-004 | Next Month <small>⌚ Medium Accuracy</small> | Required: 48600L Predicted: 49200L Variance: +600L | 82% | Surplus | ... |
| FC-005 | Quarter <small>⌚ Low Accuracy</small> | Required: 145800L Predicted: 148500L Variance: +2700L | 78% | Surplus | ... |

Showing 1 to 5 of 5 entries

Previous Page 1 of 1 Next

Critical Shortage

280L shortfall predicted next week

Plan Action

High Accuracy

95% confidence for tomorrow

View Model

Seasonal Trend

15% increase expected in winter

Plan Ahead

Demand Forecast Summary

Filter Export

- [Audit Logs](#)
- [Marketing Campaigns](#)
- [Loyalty Programs](#)
- [System Health](#)

[Logout](#)

Search forecasts...

| Forecast ID | Time Period | Demand vs Supply | AI Confidence | Status | Actions |
|-------------|---------------------------------|---|---------------|----------|--------------------------|
| FC-001 | Tomorrow ⌚ High Accuracy | Required: 1720L Predicted: 1680L Variance: -40L | 95% | Shortage | View ... |
| FC-002 | Day After ⌚ High Accuracy | Required: 1850L Predicted: 1820L Variance: -30L | 92% | Shortage | View ... |
| FC-003 | Next Week ⌚ Medium Accuracy | Required: 12040L Predicted: 11760L Variance: -280L | 88% | Shortage | View ... |
| FC-004 | Next Month ⌚ Medium Accuracy | Required: 48600L Predicted: 49200L Variance: +600L | 82% | Surplus | View ... |
| FC-005 | Quarter ⌚ Low Accuracy | Required: 145800L Predicted: 148500L Variance: +2700L | 78% | Surplus | View ... |

Showing 1 to 5 of 5 entries

[Previous](#)

Page 1 of 1

[Next](#)

Critical Shortage

280L shortfall predicted next week

[Plan Action](#)

High Accuracy

95% confidence for tomorrow

[View Model](#)

Seasonal Trend

15% increase expected in winter

[Plan Ahead](#)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasting Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Configuration Bank Accounts & Financials Audit Logs Marketing Campaigns Loyalty Programs

Complaints & Support

Complaints & Support

Manage customer complaints and support tickets

 Bulk Assign + Create Ticket

Total Complaints

45

+8.3% vs last week



Pending

12

-15.2% vs last week



Resolved

28

+22.1% vs last week



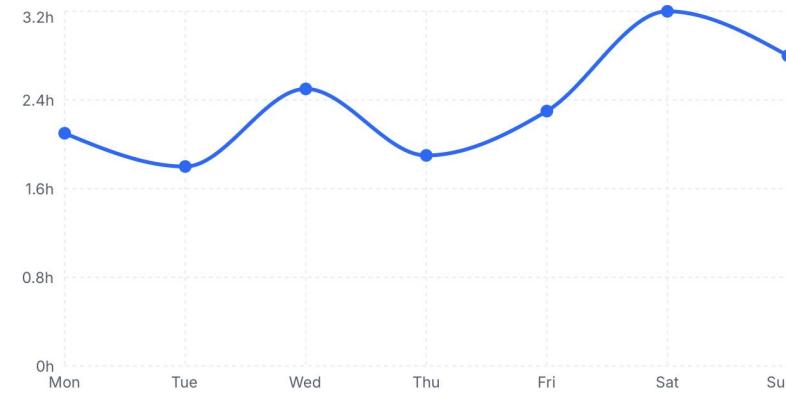
Avg Response Time

2.4h

-18.5% vs last week



Weekly Response Performance



Complaint Categories



- Delivery Issues
- Quality Concerns
- Payment Problems
- Service Issues

40% • 27%
18% ● 15%

Support Tickets

 Filter  Export

- bell Audit Logs
- flag Marketing Campaigns
- key Loyalty Programs
- gears System Health

left arrow Logout

Support Tickets

filter icon Filter export icon Export

Search complaints...

| Ticket ID | Customer Details | Issue Description | Category | Priority | Response Time | Status | Actions |
|-----------|---|---|----------|----------|---------------|-------------|----------------------|
| COMP-001 | Rajesh Kumar ✉ rajesh@gmail.com 📞 +91 98765 43210 | Late delivery to Koramangala 📅 2025-08-22 ↳ Support Team A | Delivery | High | 2.5h | Pending | eye ... |
| COMP-002 | Priya Sharma ✉ priya@gmail.com 📞 +91 98765 43211 | Milk quality issue - sour taste 📅 2025-08-21 ↳ Quality Team | Quality | Medium | 1.8h | Resolved | eye ... |
| COMP-003 | Amit Patel ✉ amit@gmail.com 📞 +91 98765 43212 | Double billing for subscription 📅 2025-08-20 ↳ Finance Team | Payment | High | 3.2h | In Progress | eye ... |
| COMP-004 | Sunita Devi ✉ sunita@gmail.com 📞 +91 98765 43213 | Missing delivery on Saturday 📅 2025-08-19 ↳ Delivery Team | Delivery | Medium | 4.1h | Pending | eye ... |
| COMP-005 | Vikram Singh ✉ vikram@gmail.com 📞 +91 98765 43214 | Unable to modify subscription 📅 2025-08-18 ↳ Tech Support | Service | Low | 1.2h | Resolved | eye ... |
| COMP-006 | Anjali Reddy ✉ anjali@gmail.com 📞 +91 98765 43215 | Packaging damaged on arrival 📅 2025-08-17 ↳ Quality Team | Quality | Medium | 2.8h | In Progress | eye ... |

Showing 1 to 6 of 6 entries

left arrow Previous

Page 1 of 1

right arrow Next

ticket icon Recent Tickets

customer satisfaction icon Customer Satisfaction

chart icon Resolution Data

Urgent Tickets

5 high priority pending resolution



[Review Now](#)

Customer Satisfaction

4.2/5 average rating this month



[View Survey](#)

Resolution Rate

88% resolved within 24 hours



[Improve SLA](#)





Divine Naturals

Admin Dashboard

Dashboard Overview

Vendors

Subvendors

Delivery Partners

Customers

Milk Circulation

Revenue & Finance

Requirements & Fore...

Complaints & Support

Reports & Analytics

Inventory Management

Invoices & Payments

Employee Management

Role & Permissions

Settings & Config

Bank Accounts & Fina...

Audit Logs

Marketing Campaigns

Loyalty Programs

Reports & Analytics

Reports & Analytics

Generate and manage business intelligence reports

Schedule Report

Custom Report

Total Reports

248

+12.3% vs last month

Generated Today

18

+5.2% vs last month

Scheduled Reports

35

+8.7% vs last month

Download Rate

87%

+2.1% vs last month

Sales Summary

₹1,24,500

Today

Vendor Count

98

Active

Delivery Rate

94%

Today

Customer Growth

156

This Month

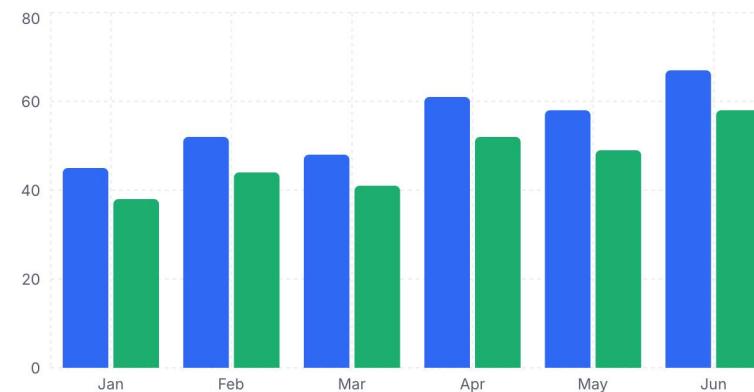
+12%

+5

+2%

+18%

Report Usage Trends



Report Categories



Sales

Financial

Operations

Marketing

28%

15%

Loyalty Programs

System Health

Logout

Report Library

Filter Export List

Search reports...

| Report ID | Report Details | Schedule | Last Generated | Status | Actions |
|-----------|--|--|----------------------|------------|---------|
| RPT-001 | Daily Sales Report <small>Financial • Sales Created by System</small> | Daily <small>⌚ Next: 2025-08-23</small> | 2025-08-22 2.4 MB | Ready | ... |
| RPT-002 | Vendor Performance Analysis <small>Operations • Vendor Created by Admin</small> | Weekly <small>⌚ Next: 2025-08-28</small> | 2025-08-21 1.8 MB | Generating | ... |
| RPT-003 | Delivery Efficiency Report <small>Logistics • Delivery Created by Manager</small> | Daily <small>⌚ Next: 2025-08-23</small> | 2025-08-20 3.2 MB | Ready | ... |
| RPT-004 | Customer Analytics Dashboard <small>Marketing • Customer Created by System</small> | Weekly <small>⌚ Next: 2025-08-26</small> | 2025-08-19 2.1 MB | Ready | ... |
| RPT-005 | Financial Summary <small>Financial • Financial Created by Finance</small> | Monthly <small>⌚ Next: 2025-09-01</small> | 2025-08-18 0 MB | Failed | ... |
| RPT-006 | Inventory Status Report <small>Operations • Inventory Created by System</small> | Daily <small>⌚ Next: 2025-08-23</small> | 2025-08-17 1.5 MB | Ready | ... |

Showing 1 to 6 of 6 entries

Previous

Page 1 of



PDF Reports

Professional PDF exports



[Generate PDF](#)

Excel Export

Data analysis spreadsheets



[Export Excel](#)

Automation

Scheduled report generation



[Setup Schedule](#)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Config Bank Accounts & Finances Audit Logs Marketing Campaigns Loyalty Programs

Inventory Management

Inventory Management

Stock tracking and expiry management



2,500L



1,200



340



5



2

Milk Stock

Current levels

Bottles

Available units

Crates

In circulation

Low Stock Alerts

Needs ordering

Expiry Alerts

Items expiring

Inventory Control System



Inventory Management Platform

Stock levels, expiry tracking, wastage reports, and automated ordering

[Build Inventory Dashboard](#)

 Dashboard Overview

 Vendors

 Subvendors

 Delivery Partners

 Customers

 Milk Circulation

 Revenue & Finance

 Requirements & Forecasting

 Complaints & Support

 Reports & Analytics

 Inventory Management

 Invoices & Payments

 Employee Management

 Role & Permissions

 Settings & Config

 Bank Accounts & Finance

 Audit Logs

 Marketing Campaigns

 Loyalty Programs

≡ Invoices & Payments

≡ Invoices & Payments

Billing automation and payment tracking

 Generate Invoice

 Payment Report



34

Pending Invoices

₹2,45,000 total



156

Paid Invoices

This month



89%

Auto Invoices

Automation rate



₹65,000

GST Collected

This month

≡ Billing & Payment System



Automated Billing Platform

Auto-invoicing, payment modes, GST calculations, and reconciliation

 Build Billing Dashboard



 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Config Bank Accounts & Finances Audit Logs Marketing Campaigns Loyalty Programs

Employee Management

Employee Management

Staff management and payroll system

 Add Employee Attendance Report Total Employees

45

All departments



42

Present Today

93% attendance



28

Delivery Staff

Field team



₹8,50,000

Monthly Payroll

Total salaries



7

Leave Requests

Pending approval

Human Resource Management



Employee Management System

Attendance tracking, payroll, KYC documents, and performance metrics

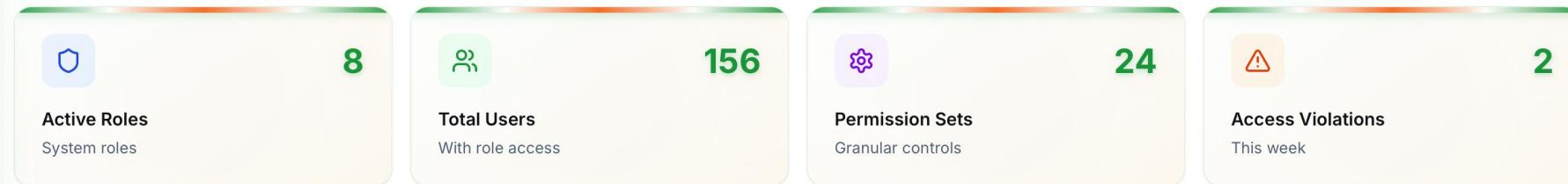
 Build HR Dashboard

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Config Bank Accounts & Finances Audit Logs Marketing Campaigns Loyalty Programs

Role & Permissions

Role & Permissions

Access control and user role management

 Create Role Audit Trail

Access Control Management



Role-Based Access Control

Multi-level hierarchy, granular permissions, and security audit trails

 Build Access Control Dashboard

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Config Bank Accounts & Finances Audit Logs Marketing Campaigns Loyalty Programs

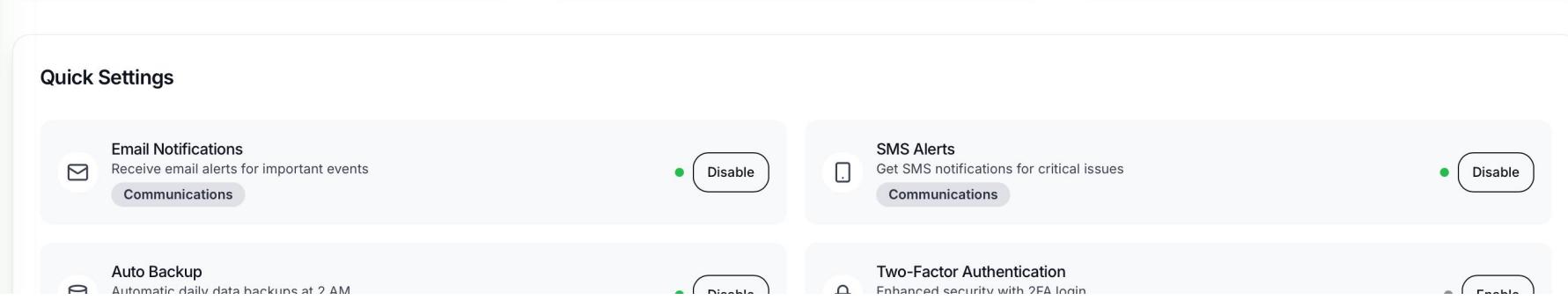
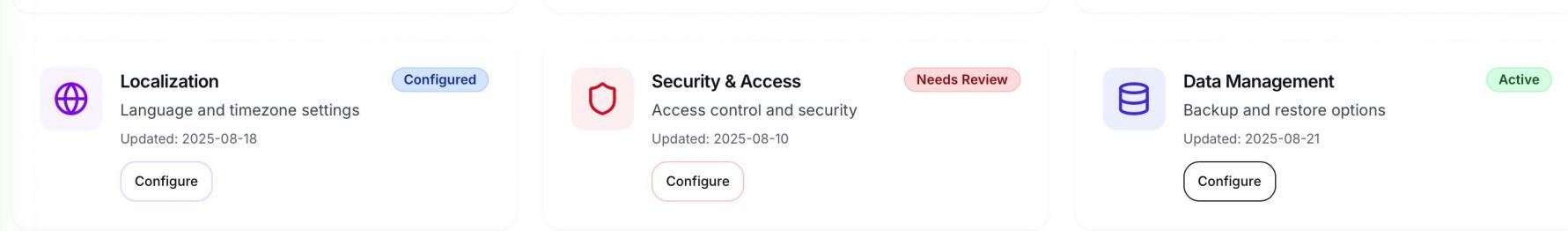
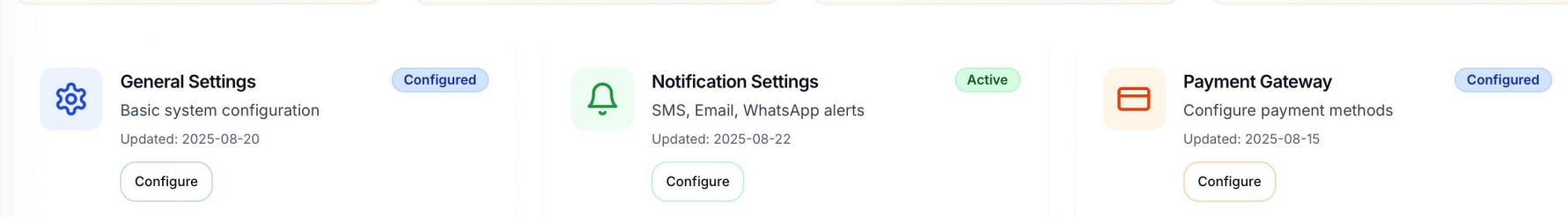
⚙️ Settings & Config

Settings & Configuration

Manage system settings and preferences

 Export Config

+ Create Backup



👤 Role & Permissions

⚙️ Settings & Config

💳 Bank Accounts & Finan...

🔔 Audit Logs

🏷️ Marketing Campaigns

🏷️ Loyalty Programs

⚙️ System Health

➡️ Logout

Quick Settings

Email Notifications

Receive email alerts for important events

Communications

Disable

SMS Alerts

Get SMS notifications for critical issues

Communications

Disable

Auto Backup

Automatic daily data backups at 2 AM

Data

Disable

Two-Factor Authentication

Enhanced security with 2FA login

Security

Enable

Theme Customization

Customize appearance and branding

Interface

Disable

Session Timeout

Auto logout after 30 minutes of inactivity

Security

Disable

System Information

System Version

v2.4.1

Latest

Database Version

PostgreSQL 15.2

Stable

Last Backup

2025-08-22 02:00 AM

Success

Storage Used

2.4 GB / 10 GB

Good

Active Users

45 users

Normal

System Actions

⚙️ Restart System Services

💾 Create System Backup

🛡️ Check for Updates

🖨️ Export System Logs

Emergency Actions

⚠️ Emergency Maintenance Mode

🔒 Factory Reset (Danger)

System Information

System Version
v2.4.1

Latest

Database Version
PostgreSQL 15.2

Stable

Last Backup
2025-08-22 02:00 AM

Success

Storage Used
2.4 GB / 10 GB

Good

Active Users
45 users

Normal

Uptime
99.8% (30 days)

Excellent

System Actions

 Restart System Services

 Create System Backup

 Check for Updates

 Export System Logs

Emergency Actions

 Emergency Maintenance Mode

 Factory Reset (Danger)

 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasts Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Config Bank Accounts & Finan... Audit Logs Marketing Campaigns Loyalty Programs

Bank Accounts & Finance

Bank Accounts & Finance

Banking integration and cash flow management



5

Linked Accounts

Bank accounts



₹

₹45,67,000**Total Balance**

Across all accounts



₹

₹1,25,000**Daily Cash Flow**

Net inflow

**98%****Reconciled Txns**

Auto-matched

Banking & Finance Center



Banking Integration Platform

Account management, cash flow tracking, automated reconciliation, and P&L statements





Divine Naturals

Admin Dashboard

Dashboard Overview

Vendors

Subvendors

Delivery Partners

Customers

Milk Circulation

Revenue & Finance

Requirements & Fore...

Complaints & Support

Reports & Analytics

Inventory Management

Invoices & Payments

Employee Management

Role & Permissions

Settings & Config

Bank Accounts & Fina...

Audit Logs

Marketing Campaigns

Loyalty Programs

Audit Logs

Audit Logs

Security monitoring and activity tracking

[View Logs](#)

[Export Audit Trail](#)



1,245

Login Activities

Last 24 hours



67

Data Changes

Modifications logged



5

Failed Logins

Security alerts



2,456

API Calls

External requests

Security Audit Dashboard



Comprehensive Audit System

Login tracking, data modifications, security alerts, and compliance reporting

[Build Audit Dashboard](#)



 Dashboard Overview

 Vendors

 Subvendors

 Delivery Partners

 Customers

 Milk Circulation

 Revenue & Finance

 Requirements & Forecasting

 Complaints & Support

 Reports & Analytics

 Inventory Management

 Invoices & Payments

 Employee Management

 Role & Permissions

 Settings & Configuration

 Bank Accounts & Financials

 Audit Logs

 Marketing Campaigns

 Loyalty Programs

↳ Marketing Campaigns

Marketing Campaigns

Customer engagement and promotional campaigns

 Create Campaign

 Campaign Analytics



8

Active Campaigns

Running now



12,450

Total Reach

Customers reached



15.6%

Conversion Rate

Campaign success



3,245

SMS Sent

This month



12

Email Campaigns

Active campaigns

↳ Campaign Management Center



Marketing Automation Platform

Customer segmentation, multi-channel campaigns, performance tracking, and ROI analysis

 Build Marketing Dashboard



 Dashboard Overview Vendors Subvendors Delivery Partners Customers Milk Circulation Revenue & Finance Requirements & Forecasting Complaints & Support Reports & Analytics Inventory Management Invoices & Payments Employee Management Role & Permissions Settings & Configuration Bank Accounts & Financials Audit Logs Marketing Campaigns Loyalty Programs

Loyalty Programs

Loyalty Programs

Customer rewards and retention system

 Create Program Loyalty Analytics**3,245****1,25,450****45,230****85%****3 Tiers****Active Members**

Enrolled customers

Points Issued

Total points

Points Redeemed

This month

Retention Rate

Program impact

Tier Distribution

Silver/Gold/Platinum

Loyalty Management Platform



Customer Loyalty System

Points tracking, tier management, rewards catalog, and referral programs

 Build Loyalty Dashboard

Dashboard Overview

Vendors

Subvendors

Delivery Partners

Customers

Milk Circulation

Revenue & Finance

Requirements & Fore...

Complaints & Support

Reports & Analytics

Inventory Management

Invoices & Payments

Employee Management

Role & Permissions

Settings & Config

Bank Accounts & Fina...

Audit Logs

Marketing Campaigns

Loyalty Programs

System Health

System Health Monitoring

Infrastructure monitoring and performance tracking

 View Metrics

 Health Check



99.9%

Server Uptime

Last 30 days



145ms

API Response

Avg response time



Optimal

Database Health

Performance good



65%

Storage Used

Of total capacity



0.02%

Error Rate

Last 24 hours

Infrastructure Monitoring



System Health Dashboard

Server monitoring, API performance, database health, and automated alerts

 Build Monitoring Dashboard

