SATYA PRIYA AMBATI

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Experienced software professional with Java expertise, skilled Salesforce developer, and strong interpersonal skills. Proven track record in collaborating with cross-functional teams, identifying software requirements, and delivering solutions aligned with business objectives. Proven problem solver with impeccable code quality and strong communication skills.

Education

Master of Science in Computer Science	**Aug 2022-May 2024**
Kennesaw State University	GPA 3.83
Bachelor of Technology in Information Technology	**Jul 2016-Sep 2020**
Jawaharlal Nehru Technological University Kakinada	CGPA-8.3

Skills

- Programming Skills: Java, Python, C++
- Agile Framework: Scrum
- IDE's: Visual Studio Code, Eclipse.
- Web Technologies: HTML, CSS, JavaScript
- Databases & Tools: MySQL, Salesforce, Jira, Git.

Experience

Graduate Teaching Assistant   **Aug 2022 - Dec 2023**
Kennesaw State University, GA, USA
- Lab instructor for the course Computer Organization, Web and Mobile App Security and Java Programming.
- Facilitated a class of 60 undergraduates and reinforced their learning by integrating theory & practice.

Persistent Systems Limited (PSL), Hyderabad, India   **Aug 2020 – March 2021**
Software Engineer Trainee
- Gained practical knowledge on Salesforce.
- Worked on bug fixing for Internal Tool.

Software Engineer   **March 2021 - Aug 2022**
- Gained understanding of Agile methodology of software development life cycle (SDLC).
- Provided the best Customer support in the IT by resolving queries of the clients/customers as quickly as possible.
- Fine knowledge of the computer software and quick in resolving if there are any issues.
- Developed an interactive user interface, by using the apex and aura lightning components.
- Fine Knowledge on Flows, Custom Metadata, Process Builders, Triggers, Profiles, Permission Sets.
- Worked closely with the Project Manager and Team Lead in bug fixing.

Projects

Health care monitoring system
- The project involves managing drug intake and providing valet services for financially unable individuals. My role involves designing and creating valet applications, registering patients through a valet community portal, and checking eligibility for drug scheduling using Apex and Apex Triggers.

Certifications & Achievements

- Salesforce Platform Developer-1.
- Infosys certified software programmer.
- Python Programming using Data Structures- NPTEL, IIT Madras.
- "**Bravo**" team award from Persistent Systems.