

# Introduction

According to a source, around 5 billion pizzas are sold worldwide every year.

Danny was scrolling through his Instagram feed when something really caught his eye - "80s Retro Styling and Pizza Is The Future!"

Danny was sold on the idea, but he knew that pizza alone was not going to help him get seed funding to expand his new Pizza Empire - so he had one more genius idea to combine with it - he was going to Uberize it - and so **Pizza Runner** was launched!

Danny started by recruiting "runners" to deliver fresh pizza from Pizza Runner
Headquarters (otherwise known as **Danny's house**) and also maxed out his credit
card to pay freelance developers to build a mobile app to accept orders from
customers.





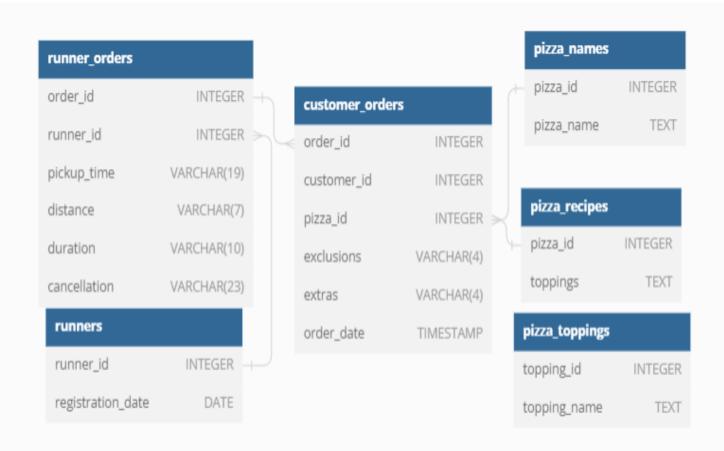


## Problem Statement

Danny, who had worked as a data scientist for several years, was well aware of the importance of data collection for his business' s growth.

He has prepared an entity relationship diagram of his database design but requires further assistance to clean his data and apply some basic calculations so he can better direct his runners and optimize Pizza Runner's operations.

#### **Entity Relationship Diagram**





### **Datasets**

Table 1: runners

The runners table shows the registration\_date for each new runner

123 runner_id	<pre>registration_date</pre>
1	2021-01-01
2	2021-01-03
3	2021-01-08
4	2021-01-15

Table 2: customer\_orders

Customer pizza orders are captured in the customer\_orders table with 1 row for each individual pizza that is part of the order.

The pizza\_id relates to the type of pizza which was ordered whilst the exclusions are the ingredient\_id values which should be removed from the pizza and the extras are the ingredient\_id values which need to be added to the pizza.

Note that customers can order multiple pizzas in a single order with varying exclusions and extras values even if the pizza is the same type!

The exclusions and extras columns will need to be cleaned up before using them in your queries.

<sup>123</sup> order_id ▼	123 customer_id	<sup>123</sup> pizza_id ▼	abc exclusions	extras •	order_time
1	101	1			2020-01-01 18:05:02.000
2	101	1			2020-01-01 19:00:52.000
3	102	1			2020-01-02 23:51:23.000
3	102	2		[NULL]	2020-01-02 23:51:23.000
4	103	1	4		2020-01-04 13:23:46.000
4	103	1	4		2020-01-04 13:23:46.000
4	103	2	4		2020-01-04 13:23:46.000
5	104	1	null	1	2020-01-08 21:00:29.000
6	101	2	null	null	2020-01-08 21:03:13.000
7	105	2	null	1	2020-01-08 21:20:29.000
8	102	1	null	null	2020-01-09 23:54:33.000
9	103	1	4	1, 5	2020-01-10 11:22:59.000
10	104	1	null	null	2020-01-11 18:34:49.000
10	104	1	2, 6	1, 4	2020-01-11 18:34:49.000

#### Table 3: runner\_orders

After each orders are received through the system - they are assigned to a runner - however not all orders are fully completed and can be cancelled by the restaurant or the customer.

The pickup\_time is the timestamp at which the runner arrives at the Pizza Runner headquarters to pick up the freshly cooked pizzas. The distance and duration fields are related to how far and long the runner had to travel to deliver the order to the respective customer.

<sup>123</sup> order_id ▼	123 runner_id	pickup_time	abc distance	and duration	ancellation 🔻
1	1	2020-01-01 18:15:34	20km	32 minutes	
2	1	2020-01-01 19:10:54	20km	27 minutes	
3	1	2020-01-03 00:12:37	13.4km	20 mins	[NULL]
4	2	2020-01-04 13:53:03	23.4	40	[NULL]
5	3	2020-01-08 21:10:57	10	15	[NULL]
6	3	null	null	null	Restaurant Cancellation
7	2	2020-01-08 21:30:45	25km	25mins	null
8	2	2020-01-10 00:15:02	23.4 km	15 minute	null
9	2	null	null	null	Customer Cancellation
10	1	2020-01-11 18:50:20	10km	10minutes	null

Table 4: pizza\_names

At the moment - Pizza Runner only has 2 pizzas available the Meat Lovers or Vegetarian!

<sup>123</sup> pizza_id ▼	<sup>явс</sup> pizza_name
1	Meatlovers
2	Vegetarian



Table 5: pizza\_recipes

Each pizza\_id has a standard set of toppings which are used as part of the pizza recipe.

<sup>123</sup> pizza_id	ABC toppings
1	1, 2, 3, 4, 5, 6, 8, 10
2	4, 6, 7, 9, 11, 12

Table 6: pizza\_toppings

This table contains all of the topping\_name values with their corresponding topping\_id value.

123 topping_id		rec topping_name
	1	Bacon
	2	BBQ Sauce
	3	Beef
	4	Cheese
	5	Chicken
	6	Mushrooms
	7	Onions
	8	Pepperoni
	9	Peppers
	10	Salami
	11	Tomatoes
	12	Tomato Sauce



# Data Cleaning



#### customer\_orders

	<sup>123</sup> order_id ▼	123 customer_id	<sup>123</sup> pizza_id ▼	exclusions -	extras •	order_time
	1	101	1			2020-01-01 18:05:02.000
	2	101	1			2020-01-01 19:00:52.000
	3	102	1			2020-01-02 23:51:23.000
	3	102	2		[NULL]	2020-01-02 23:51:23.000
	4	103	1	4		2020-01-04 13:23:46.000
	4	103	1	4		2020-01-04 13:23:46.000
	4	103	2	4		2020-01-04 13:23:46.000
100	5	104	1	null	1	2020-01-08 21:00:29.000
	6	101	2	null	null	2020-01-08 21:03:13.000
4	7	105	2	null	1	2020-01-08 21:20:29.000
	8	102	1	null	null	2020-01-09 23:54:33.000
	9	103	1	4	1, 5	2020-01-10 11:22:59.000
This is	10	104	1	null	null	2020-01-11 18:34:49.000
	10	104	1	2, 6	1, 4	2020-01-11 18:34:49.000



UPDATE customer\_orders

SET exclusions = CASE WHEN exclusions = 'null' THEN '' ELSE exclusions END, extras = CASE WHEN extras = 'null' OR extras IS NULL THEN '' ELSE extras END;



<sup>123</sup> order_id ▼	123 customer_id	<sup>123</sup> pizza_id ▼	exclusions •	extras •	order_time
1	101	1			2020-01-01 18:05:02.000
2	101	1			2020-01-01 19:00:52.000
3	102	1			2020-01-02 23:51:23.000
3	102	2			2020-01-02 23:51:23.000
4	103	1	4		2020-01-04 13:23:46.000
4	103	1	4		2020-01-04 13:23:46.000
4	103	2	4		2020-01-04 13:23:46.000
5	104	1		1	2020-01-08 21:00:29.000
6	101	2			2020-01-08 21:03:13.000
7	105	2		1	2020-01-08 21:20:29.000
8	102	1			2020-01-09 23:54:33.000
9	103	1	4	1, 5	2020-01-10 11:22:59.000
10	104	1			2020-01-11 18:34:49.000
10	104	1	2, 6	1, 4	2020-01-11 18:34:49.000

#### runner\_orders

Mar Service	<sup>123</sup> order_id	123 runner_id	pickup_time	abc distance	and duration	<sup>ABC</sup> cancellation ▼
	1	1	2020-01-01 18:15:34	20km	32 minutes	
10 d	2	1	2020-01-01 19:10:54	20km	27 minutes	
	3	1	2020-01-03 00:12:37	13.4km	20 mins	[NULL]
	4	2	2020-01-04 13:53:03	23.4	40	[NULL]
1/10	5	3	2020-01-08 21:10:57	10	15	[NULL]
	6	3	null	null	null	Restaurant Cancellation
	7	2	2020-01-08 21:30:45	25km	25mins	null
100	8	2	2020-01-10 00:15:02	23.4 km	15 minute	null
	9	2	null	null	null	Customer Cancellation
	10	1	2020-01-11 18:50:20	10km	10minutes	null

• • •

/\* Instead of updating the runner\_orders , I cleaned and transformed the existing table and create a new table named runner\_orders\_new with the existing data \*/

CREATE TABLE runner\_orders\_new AS SELECT order\_id,

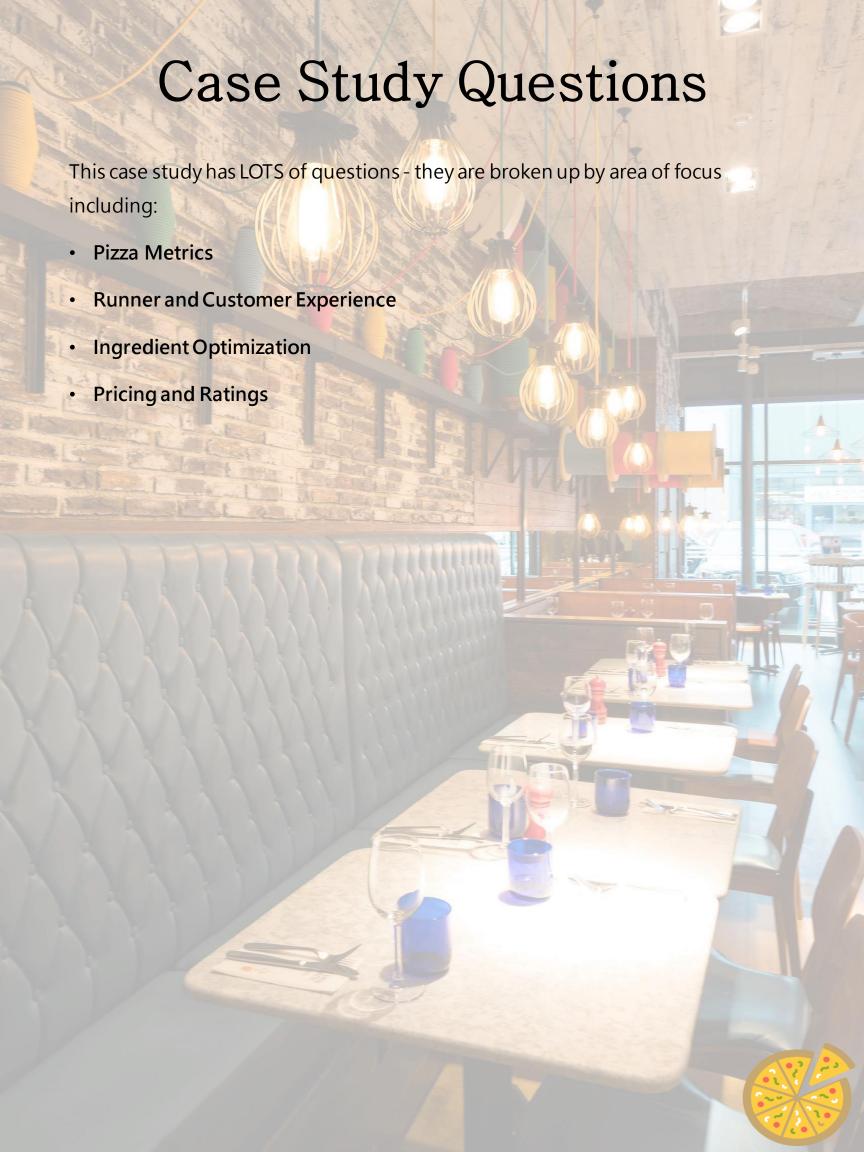
runner\_id,

CASE WHEN pickup\_time = 'null' THEN NULL ELSE CAST(pickup\_time AS TIMESTAMP) END AS pickup\_time\_adjusted, CAST(REGEXP\_SUBSTR(distance,  $'[0-9]+(\.[0-9]+)?'$ ) AS FLOAT) AS dist\_adjusted, CAST(REGEXP\_SUBSTR(duration,  $'^[0-9]+'$ ) AS INT) AS dur\_adjusted,

CASE WHEN cancellation IN ('null', '') THEN NULL ELSE cancellation END AS cancellation\_adjusted FROM runner\_orders;

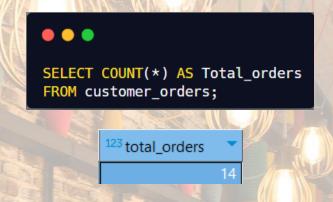


<sup>123</sup> order_id	<sup>123</sup> runner_id	pickup_time_adjusted 🔻	<sup>123</sup> dist_adjusted ▼	<sup>123</sup> dur_adjusted ▼	ABC cancellation_adjusted
1	1	2020-01-01 18:15:34.000	20	32	[NULL]
2	1	2020-01-01 19:10:54.000	20	27	[NULL]
3	1	2020-01-03 00:12:37.000	13.4	20	[NULL]
4	2	2020-01-04 13:53:03.000	23.4	40	[NULL]
5	3	2020-01-08 21:10:57.000	10	15	[NULL]
6	3	[NULL]	[NULL]	[NULL]	Restaurant Cancellation
7	2	2020-01-08 21:30:45.000	25	25	[NULL]
8	2	2020-01-10 00:15:02.000	23.4	15	[NULL]
9	2	[NULL]	[NULL]	[NULL]	Customer Cancellation
10	1	2020-01-11 18:50:20.000	10	10	[NULL]

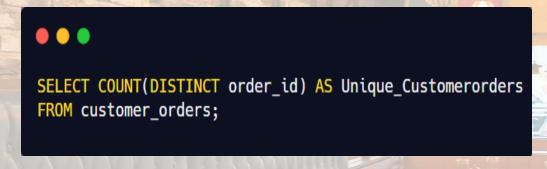




Q1: How many pizzas were ordered?

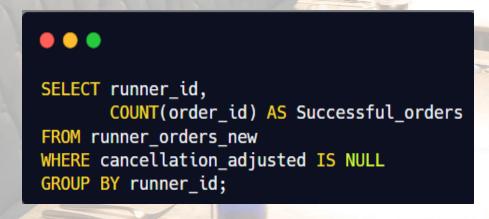


Q2: How many unique customer orders were made?



123 unique\_customerorders 10

Q3: How many successful orders were delivered by each runner?



<sup>123</sup> runner_id ▼	123 successful_orders	•
1		4
2		3
3		1

#### Q4: How many of each type of pizza was delivered?

pizza_name	123 successful_orders	-
Meatlovers		9
Vegetarian		3

#### Q5: How many Vegetarian and Meatlovers were ordered by each customer?

<sup>123</sup> customer_id ↑▼	123 vegetarian_count	123 meatlovers_count
101	1	2
102	1	2
103	1	3
104	0	3
105	1	0

#### Q6: What was the maximum number of pizzas delivered in a single order?

```
WITH Delivered_pizzas AS (
    SELECT co.order_id,
           COUNT(co.pizza_id) AS pizzas_delivered
    FROM customer_orders co
    JOIN runner_orders_new ro
    ON co.order_id = ro.order_id
    WHERE cancellation_adjusted IS NULL
    GROUP BY co.order_id
SELECT
    order_id,
    pizzas delivered
FROM
    ( SELECT order_id,
             pizzas_delivered,
             RANK() OVER (ORDER BY pizzas_delivered DESC) AS rnk
      FROM Delivered pizzas
WHERE x.rnk = 1;
```

	<sup>123</sup> order_id ▼	<sup>123</sup> pizzas_delivered	•
1	4		3

Q7: For each customer, how many delivered pizzas had at least 1 change and how many had no changes?

123 customer_id	123 changes	123 no_changes	•
101	0		2
102	0		3
105	1		0
104	2		1
103	3		0

Q8: How many pizzas were delivered that had both exclusions and extras?

```
SELECT COUNT(*) AS special_pizzas
FROM customer_orders co
JOIN runner_orders_new ro ON co.order_id = ro.order_id
WHERE co.exclusions <> ''
AND co.extras <> ''
AND cancellation_adjusted IS NULL;
```

Q9: What was the total volume of pizzas ordered for each hour of the day?

<sup>123</sup> hour_of_the_day	•	<sup>123</sup> pizzas_count	•
	11		1
	13		3
	18		3
	19		1
	21		3
	23		3

Q10: What was the volume of orders for each day of the week?

ABC day_of_the_week	123 pizzas_count	•
Friday		1
Saturday		5
Thursday		3
Wednesday		5



- Out of the 14 pizzas that were ordered, 10 were unique customer orders.
- Out of the 8 successful orders, Runner\_1 had the highest number of successful orders.
- 9 Meatlover pizzas and 3 Vegetarian pizzas were sold.
- The maximum number of pizzas delivered in a single order is 3 pizzas.
- There was 1 pizza that was delivered with both exclusions and extras.

## Runner and Customer Experience



Q1: How many runners signed up for each 1 week period? (i.e. week starts 2021-01-01)

THE PROPERTY OF	123 week_num	<sup>123</sup> signups_per_week	
7 . 4	1	2	
NO.	2	1	
The second second	3	1	

Q2: What was the average time in minutes it took for each runner to arrive at the Pizza Runner HQ to pick-up the order?

<sup>123</sup> runner_id ↑▼	avg_arrival_time
1	15 minutes
2	23 minutes
3	10 minutes

Q3: Is there any relationship between the number of pizzas and how long the order takes to prepare?

<sup>123</sup> pizza_count	avg_time_required
1	12 minutes
2	18 minutes
3	29 minutes

Q4: What was the average distance travelled for each customer?

123 customer_id	<sup>AB</sup> € avg_distance ▼
101	20.0 km
102	16.7 km
103	23.4 km
104	10.0 km
105	25.0 km

Q5: What was the difference between the longest and shortest delivery times for all orders?

Branch Dall	max_deliverytime	min_deliverytime	delivery_timediff
Married Street	40 minutes	10 minutes	30 minutes

Q6: What was the average speed for each runner for each delivery and do you notice any trend for these values?

<sup>123</sup> order_id	-	<sup>123</sup> runner_id		avg_speed 🔻
	1	1	1	37.5 km
	2	1	1	44.4 km
	3	1	1	40.2 km
	4	2	2	35.1 km
	5	3	3	40.0 km
	7	2	2	60.0 km
	8	2	2	93.6 km
1	0	1	1	60.0 km

Par James	<sup>123</sup> runner_id	123 total_orders	<sup>12</sup> √3 successful_orders	<sup>ABC</sup> delivery_percentage ▼
	1	4	4	100%
Towns or	2	4	3	75%
	3	2	1	50%
	4	0	0	[NULL]

# Runner & Customer Experience Insights



- The 1st week saw the highest number of runners signing up.
- Runner 2 had the longest time to arrive at the pizza HQ to pick up the order, while
   Runner 3 had the shortest time.
- The difference between the longest and shortest delivery times for all orders was
   30 minutes.
- Runner 1 has the highest delivery percentage.
- The study also revealed the average distance travelled and average speed trends.



For the below questions I created virtual table for pizza\_recipes by splitting the comma-separated records of toppings to distinct rows.

<sup>123</sup> pizza_id ▼	asc toppings -	
1	1, 2, 3, 4, 5, 6, 8, 10	
2	4, 6, 7, 9, 11, 12	

<sup>123</sup> pizza_id	•	123 toppings
	1	1
	1	2
	1	3
	1	4
	1	5
	1	6
	1	8
	1	10
	2	4
	2	6
	2	7
	2	9
	2	11
	2	12

Q1: What are the standard ingredients for each pizza?

	<sup>123</sup> pizza_id	pizza_name	standard_ingredients	
100	1	Meatlovers	$BBQ\ Sauce, Pepperoni, Cheese, Salami, Chicken, Bacon, Mushrooms, Beef$	
Start Ith	2 Vegetarian		Tomato Sauce, Cheese, Mushrooms, Onions, Peppers, Tomatoes	

Q2: What was the most commonly added extra?

most_commonly_added_extra	123 times_added	•
Bacon		4

```
most_commonly_added_exclusion 123 times_added 
Cheese 4
```

# Ingredient Optimization Insights



- The study identified the standard ingredients for each type of pizza i.e. Meatlovers and Vegetarian.
- Most Commonly added extra was Bacon.
- Most Common exclusion was Cheese.



Q1: If a Meat Lovers pizza costs \$12 and Vegetarian costs \$10 and there were no charges for changes -how much money has Pizza Runner made so far if there are no delivery fees?

and total\_sales

Q2: What if there was an additional \$1 charge for any pizza extras?



Q3: The Pizza Runner team now wants to add an additional ratings system that allows customers to rate their runner. Generate a schema for this new table and insert your own data for ratings for each successful customer order between 1 to 5.

```
CREATE TABLE rating_system (
    order_id INT DEFAULT NULL,
    customer_id INT DEFAULT NULL,
    runner_id INT DEFAULT NULL,
    rating INT DEFAULT NULL
);
INSERT INTO rating_system
(order_id, customer_id, runner_id, rating)
VALUES
(1, 101, 1, 4),
(2, 101, 1, 5),
(3, 102, 1, 4),
(4, 103, 2, 2),
(5, 104, 3, 3),
(7, 105, 2, 1),
(8, 102, 2, 4),
(10, 104, 1, 5);
```

<sup>123</sup> order_id	123 customer_id	123 runner_id	<sup>123</sup> rating
1	101	1	4
2	101	1	5
3	102	1	4
4	103	2	2
5	104	3	3
7	105	2	1
8	102	2	4
10	104	1	5

Q4: Using newly generated table - can you join all of the information together to form a table which has the following information for successful deliveries?

customer\_id, order\_id, runner\_id, rating, order\_time, pickup\_time, Time between order and pickup, Delivery duration, Average speed, Total number of pizzas

```
WITH order_details AS (
  SELECT co.customer_id,
         co.order id,
         ro.runner_id,
         co.order time,
         ro.pickup_time_adjusted AS pickup_time,
         ro.pickup_time_adjusted - co.order_time AS order_pickup_duration,
         ro.dur adjusted AS delivery duration,
         ROUND((ro.dist_adjusted / (ro.dur_adjusted / 60.0))::NUMERIC, 1) AS avg_speed,
         COUNT(*) OVER (PARTITION BY ro.order_id) AS total_orders,
         ROW_NUMBER() OVER (PARTITION BY ro.order_id) AS rn
  FROM customer orders co
 RIGHT JOIN runner_orders_new ro ON co.order_id = ro.order_id
  WHERE ro.cancellation_adjusted IS NULL
SELECT o.customer_id,
       o.order_id,
       o.runner_id,
       rs.rating,
       o.order_time,
       o.pickup_time,
      o.order_pickup_duration,
      o.delivery_duration,
      o.avg_speed,
      o.total orders
FROM order_details o
INNER JOIN rating_system rs ON o.order_id = rs.order_id
WHERE o.rn = 1;
```

Q5: If a Meat Lovers pizza was \$12 and Vegetarian \$10 fixed prices with no cost for extras and each runner is paid \$0.30 per kilometer traveled, how much money does Pizza Runner have left over after these deliveries?

```
WITH pizza_income_cte AS (
  SELECT co.order_id,
         ro.runner_id,
         ro.dist adjusted,
         pn.pizza name,
         CASE WHEN pn.pizza_name = 'Meatlovers' THEN 12 ELSE 10 END AS pizza_price
  FROM customer_orders co
  INNER JOIN runner_orders_new ro ON co.order_id = ro.order_id
  INNER JOIN pizza_names pn ON co.pizza_id = pn.pizza_id
  WHERE ro.cancellation adjusted IS NULL
),
pizza_income_per_order_cte AS
  SELECT SUM(pizza_price) AS sales_per_order,
         AVG(dist_adjusted) * 0.30 AS runner_payment
  FROM pizza_income_cte
  GROUP BY order_id
SELECT CONCAT('$ ',SUM(sales_per_order) - SUM(runner_payment)) AS Profit
FROM pizza income per order cte;
```

profit \$94.44

# Pricing and Ratings Insights



- According to the Pizza Runner case study, if a Meatlovers Pizza costs \$12 and a Vegetarian Pizza costs \$10, and there are no charges for changes, then the Pizza Runner will make \$138. However, if there is an additional charge of \$1 for any extras added, then the Pizza Runner will make \$142.
- The study also incorporated a Rating system that enables customers to rate their runner.

