# Satya Bhambhani

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#### **SUMMARY**

I am an Econometric researcher with a passion for Software Engineering and automated Machine Learning. My forte is leveraging knowledge from different domains to solve operational challenges.

#### **WORK EXPERIENCE**

# **Business Analyst** (H1B visa)

Oct '22 - Present

ServiceNow (New Product Introduction, IMPACT- Business Operations), California-USA

- Developed a detailed understanding of the IMPACT program and the Global Operations
- Conducted sentimental analysis on customer comments using Python & Big Data tools (RegEx)
- Assumed role of Manager- Sales Finance in Specialist Solution Consultant
- Ran optimization algorithms (Headcount management, SPOC, Critical App Adoption Rate)
- Worked with other departments (Customer Success, Specialist Consultant) to develop dashboards
- Implemented process improvements by automating routine tasks and reports using Python

#### ML Data Engineer (6-week contract)

Aug '22 - Sept '22

HiTech Digital Solutions (Global Outsourcing Company), California-USA

- Developed prototype to track Global Client Engagement Opportunities using Python in PowerBI
- Invented a scalable AI tool to scan legal documents using Python and BERT model for Big Data
- Increased accuracy by 15% for an NLP-based ML model used to classify 10m+ legal documents

# Data Analyst (student work visa)

Aug '21 - Jul '22

IMEG Corp. Headquarters (Engineering Design & Consulting), Illinois-USA

- Created automated ML models using TensorFlow to automate sensor tagging for buildings
- Automated telemetry dashboard to identify HVAC usage trends using PowerBI and Azure Hub
- Used Big Data and Data mining to identify and track critical IoT sensors from Spark databases
- Developed ML model to predict tags for building sensors to classify equipment using NLP
- Provisioned Azure's IoT telemetry sensors using C, C++ and live-streamed data to PowerBI
- Diagnosed technical problems in critical VBA reports, debugged code and automated refreshes

Faculty Sep '19 – May '21

San Diego State University, California-USA

- Professor/Faculty for Economics-102 with 64 students; Faculty Rating: 4/4; Class average: A+
- Co-author on econometric paper on 'Impact of New Business Openings on Local Crime' harnessing millions of Yelp samples for algorithmic statistical modeling on crime pattern recognition

#### **Research Assistant - Finance**

Sep '18 – Jun '19

Indian Institute of Management, Ahmedabad-India

- Researched regressions for 'Effect of GFC-2008 on Capital Flows & Sovereign Credit Bond Ratings'
- Automated web scrapers to Extract UAE policies from national archives using Data Mining, NLP

#### **FREELANCE PROJECTS**

# Management, Operations & Execution, Junk Junkys Inc, San Diego

Jan '23 – Present

- Manage operational activities, Develop Pricing models, and Create marketing strategies
- Conduct financial planning, debt scheduling, and market analysis
- Assist in designing a WebApp solution to meet the local & regional business goals

#### Financial Valuation and Predictive Modeling, Matbakhi, Kuwait

Aug '22

- Conducted financial valuation of a restaurant using various Deep Machine Learning methods
- Predicted revenue with cost simulations to project cash flows using sales pattern recognition

#### Operations & Accounting SaaS, MirchMasala2Go LLC, San Diego, California

Jul '22

- Delivered Proof-of-Concept for managing the Restaurant business by creating a webapp product
- Lead of team of 2 Python & 3 backend developers within a Containerized Coding SaaS Structure

### WebApp Development, www.satyab21.com (self)

May '22 – Present

- Prototype for One-Click Automation by leveraging Machine Learning, Statistics & Economics
- Wrote production quality code with reusability for my own website's features
- Structured Designing approaches for scalability and Deployment methods to handle code-breaks

# ERP/SaaS, Swazei Inc. (Software Solutions), San Diego, California

Jun '21

- Collaborated with a team of Python developers to deliver impact on ERP web-app functionality
- Internal Software Design, Product/Resource feasibility, and Cloud Infrastructure management

#### **LEADERSHIP POSITIONS & ACHIEVEMENTS**

| Allocated <b>\$1.8m</b> strategically to university student projects & Student Groups  | Jan <b>'21</b>  |
|--|-----------------|
| Secured \$23,000 budget as Vice President of Finance for Graduate Student Association  | Aug '20         |
| Honored with a Scholarship for top of the class performance of GPA 3.93/4              | Jul <b>'</b> 20 |
| Winners for Chartered Financial Analyst (CFA) Investment Research Challenge- San Diego | Feb '20         |
| Cleared Chartered Financial Analyst (CFA) Examination for Level-1                      | Jun <b>'</b> 19 |
|  |                 |

#### **EDUCATION**

Master in Economics San Diego State University, California Aug '19 – May '21

Post Graduate in Business Analytics, Gujarat University, Ahmedabad, India Jul '18 – May '19

# Bachelor of Science in Economics

Narsee Monjee Institute, Mumbai, India Jul '15 – Apr '18

#### **LANGUAGES**

C, C#, C++, PowerQuery, Python, SQL, R, HTML, CSS

#### **TECHNOLOGIES**

#### LIBRARIES:

TensorFlow/Keras, Scikit-learn, PyTorch, Pyodbc, Selenium, MatPlotLib, PDF2IMG, NLTK, Jinja2

#### **FRAMEWORKS:**

NumPy, Pandas, RegEx, JavaScript, FastAPI, Flask, Uvicorn

# **TOOLS:**

PowerBI, SQL Server, Azure, Visio, VSCode, Git, Confluence /JIRA

# **SKILLS**

#### **MACHINE LEARNING:**

Auto-ML, Neural Nets, Deep Learning, NLP, Classification, Prediction, Regression

#### DATA

Web Navigation and Scrapping, API, CRUD, IoT, Text Analytics, Telemetry streaming

# **RECOGNITIONS**

2022

IMEG Corp.
'Frontliners' for developing productive internal tools

2021
A.S., SDSU
'Lamp of Leadership'
for expanding
graduate student
governance

2020 CFA Society- San Diego 'Outstanding Investment Research' for Investment analysis