CREDIT CARD WEEKLY STATUS REPORT

Project Objective

To develop a comprehensive credit card weekly dashboard that provides real-time insights into key performance metrics and trends, enabling stakeholders to monitor and analyze credit card operations effectively.

Import data to SQL database

- 1. Prepare csv file
- 2. Create tables in SQL
- 3. import csv file into SQL

DAX Queries

```
AgeGroup = SWITCH(
  TRUE().
   'public cust detail'[customer age] < 30, "20-30",
   'public cust detail'[customer age] >= 30 && 'public cust detail'[customer age] < 40, "30-40",
   'public cust detail'[customer age] >= 40 && 'public cust detail'[customer age] < 50, "40-50",
   'public cust detail'[customer age] >= 50 && 'public cust detail'[customer age] < 60, "50-60",
   'public cust detail'[customer age] >= 60, "60+",
   "unknown"
IncomeGroup = SWITCH(
   TRUE().
   'public cust detail'[income] < 35000, "Low".
   'public cust detail'[income] >= 35000 && 'public cust detail'[income] <70000, "Med",
   'public cust detail'[income] >= 70000, "High",
   "unknown"
```

DAX Queries

```
week num2 = WEEKNUM('public cc detail'[week start date])
Revenue = 'public cc detail'[annual fees] + 'public cc detail'[total trans amt] + 'public
cc detail'[interest earned]
Current week Reveneue = CALCULATE(
  SUM('public cc detail'[Revenue]),
  FILTER(
    ALL('public cc detail'),
    'public cc detail'[week num2] = MAX('public cc detail'[week n
um2])))
Previous week Reveneue = CALCULATE(
  SUM('public cc detail'[Revenue]),
  FILTER(
    ALL('public cc detail'),
    'public cc detail'[week num2] = MAX('public cc detail'[week num2])-1))
```

Project Insights- Week 53 (31 st Dec)

WoW change:

- Revenue increased by 28.8%,
- Total Transaction Amt & Count increased by 35% & 3.4%
- Customer count increased by 12.8%

Overview YTD:

- Overall revenue is 57M
- Total interest is 8M
- Total transaction amount is 46M
- Male customers are contributing more in revenue 31M, female 26M
- Blue & Silver credit card are contributing to 93% of overall transactions
- TX, NY & CA is contributing to 68%
- Overall Activation rate is 57.5%
- Overall Delinquent rate is 6.06%