**Saswati Das**

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**Profile Highlights**

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| **Operating systems**:  UNIX, Windows 9X/2000/XP**, Linux**  **Tools**:  Gherkin Editor, Agile Designer, JIRA, Eclipse, Cucumber, CQD, QTP, SVN, CCM.Net, HP ALM, SOAP, Editplus, Php mini admin, Open DB, PMD  **Database Systems:**  MySQL, COBOL  **Methodology:**  Agile and Waterfall  **Business Experience:**  Development, Coding, Testing and Implementation  **Programming Languages:**  PL/SQL, HQL, Impala | * An established software professional with experience spanning over 9+ years in the field of Software testing and project management. * **Experience in automation, manual and regression testing** * **Ability to understand functional and design documents** * **Experienced in delivering projects using Agile Methodologies.** * **Effectively involved in the processes of testing life cycle, proficient in writing, executing test cases and test case reviewing.** * Expert in Gherkin editor, Gherkin scripting and cucumber reports * **End to end expertise in HP ALM.** * **Expertise in JIRA tool** * **Expertise in designing ARD models** * **Hands on experience in Eclipse.** * **Hands on experience in Database testing** * Developed and tested ETL mappings using PowerCentre Informatica. * Involved in creating automation test scripts using selenium, cucumber built on Eclipse * Experience in Data Analysis, Data Validation, Data Cleansing, Data Masking, Data Filtering, Data Verification and identifying data mismatch * Experience in all phases ofSDLC and software testing. * Domain knowledge in Banking and Finance Service domain * Adept at maintaining focus on achieving bottom-line results while formulating and implementing advanced technology and business solutions to meet a diversity of needs. * Ability to drive people to achieve project/account goals while taking care of individual aspirations, showing proactiveness in issue resolution, communicate effectively with customer and internal stakeholders. * Experienced in Black Box Testing with Functional, System, Integration, Regression, User acceptance, Sanity, End-to-end and Ad-Hoc test cases. * Expertise in contributing to test strategy, defining test scenarios, developing and maintaining test scripts, writing and executing test cases and reviewing the same with the business analyst and developers * Worked on hadoop, Hive, Impala and shell scripting for big data testing. |

**Career Graph**

* **TATA CONSULTANCY SERVICES, MUMBAI, I.T ANALYST (Jan 2011 till date)**

**Key Projects:**

**CRM Salesforce**

**Client:** Morgan Stanley

**Duration:** Mar 2018 till Nov-2019.

**Project Details:** Salesforce is the world’s #1 customer relationship management (CRM) platform. Salesforce began with the vision of reinventing Customer Relationship Management (CRM). This approach has helped to make Sales Cloud the world’s number 1 CRM system.

**Responsibilities**:

* My contribution has been towards Documentation, Analyzing and preparing Dashboard reports and presenting the same before the client, maintaining the CQD (Centralized Quality Dashboard) holding status meeting on a weekly basis and triage calls on a daily basis.
* Contributed towards designing ARD models with the help of Agile Designer and presenting the same before the client, generating test cases, converting the ARD models to Gherkin script
* Writing scripts in Gherkin editor and executing the automation script in Eclipse and generating reports with the help of Cucumber
* Logging and tracking defects/prod bugs, creating tasks for the allocated user stories in JIRA tool
* Contributed ideas and opinions across testing and development team.
* Provided my support in understanding the functionality and writing and executing test cases.
* I have shown my leadership skills in mentoring the team members with positive attitude by leading Salesforce team during the project critical phases and successfully completed the delivery within target date.
* Ability to lead a team effectively, deliver under strict timelines, build a relationship with customers, build suitable work environment in team
* Ability to drive people to achieve project/account goals while taking care of individual aspirations, showing proactiveness in issue resolution, communicate effectively with customer and internal stakeholders
* I as an Offshore coordinator have also worked on analyzing and preparing DSR, Test plans and TCS

**Analytics Hub**

**Client:** Morgan Stanley

**Duration:** Dec 2017 till Mar 2018.

**Project Details:** Analytics Hubleverage the new flat list view in the context switcher, which displays a non-hierarchical list of all FA IDs associated within a branch. Uses the simplified advanced filtering capability to easily define and narrow your analytics results. Filter by position for contact list and contact list-based analyses, which allows to enter upto 10 symbols and CUSIPs.

**Responsibilities**:

* Contributed ideas and opinions across testing and development team.
* Provided my support in understanding the functionality and writing and executing test cases.
* I have worked with a positive attitude during the project critical phases and successfully completed the delivery within target date.

**Next Best Action**

**Client:** Morgan Stanley

**Duration:** Jun 2017 till Nov-2017.

**Project Details:** Next Best Action focuses on 3 objectives — there is, a set of investment insights and choices for clients where the recommended investments are strictly passive, that is, mutual funds or exchange-traded funds. The second aspect of the system is to provide operational alerts which include margin calls, low-cash-balance alerts, or notifications of significant increases or decreases in the client’s portfolio. Finally, the system includes content on life events that has the potential to help create a trusting and value-adding relationship between clients and FAs.

**Responsibilities**:

* My contribution has been towards Documentation, Analyzing and preparing Dashboard reports and presenting the same before the client, holding status meeting on a weekly basis and triage calls on a daily basis.
* Contributed ideas and opinions across testing and development team.
* Provided my support in understanding the functionality and writing and executing test cases.
* I have shown my leadership skills in mentoring the team members with a positive attitude by leading the NBA team during the project critical phases and successfully completed the delivery within target date.
* I as an Offshore coordinator have also worked on analyzing and preparing DSR, Test plans and TCS

**Client View**

**Client:** Morgan Stanley

**Duration:** Mar 2017 till June 2017.

**Project Details:** Client View has been redesigned for ease of use with simpler site navigation, consolidated, flexible account views and a cleaner, fresher design. These changes will make it easier for clients to access and manage key account information. With its improved features and clean new look, Client view will bring clients added convenience and enhance the relationship they have with their Financial Advisors and Morgan Stanley.

**Responsibilities**:

* Contributed ideas and opinions across testing and development team.
* Provided my support in understanding the functionality and writing and executing test cases.

**Action Hub**

**Client:** Morgan Stanley

**Duration:** Nov 2016 till Feb 2017.

**Project Details:** Action Hub bettermanages users alert list with the ability to mark alerts as unread, which re-bolds the alert in your alert list so user can easily come back to an unread alert at a later time. It also sort and filter users exported excel files by branch number, account number or FA number to provide you with easier custom management and use of the excel file

**Responsibilities**:

* My contribution has been towards holding status meeting on a weekly basis and triage calls on a daily basis.
* Contributed ideas and opinions across testing and development team.
* Provided my support in understanding the functionality and writing and executing test cases.
* I have shown my leadership skills in mentoring the team members with a positive attitude by leading the team during the project critical phases and successfully completed the delivery within target date.

**TCS iON**

**Client:** Assurance

**Duration:** May 2013 till Nov 2016

**Project Details:** TCS iON is a strategic unit of Tata Consultancy Services focused on Manufacturing Industries (SMB), Educational Institutions and Examination Boards which provides technology by means of a unique IT-as-a-Service model, offering end-to-end business solutions. It also serves its clients with the help of best practices gained through TCS' global experience, domestic market reach, skills, and delivery capabilities and its Cloud Based Solution is highly modular, scalable and configurable giving businesses and educational institutions the benefits of increased efficiencies, faster go to market, predictability of technology as well as spend and better business results.

**Responsibilities**:

* I Have reviewed the test-case writing targets in a very fair manner and have also shared with the solution team and have been well acknowledged. I always have the urge to jolt down all the possible scenarios in test cases so that I have a clear picture of what to test during the release.
* I have prepared Import cycle related calculations and the same is helping team in reducing their manual effort. By using TFFP Utility the effort is being reduced much
* I have tried my best to work on this aspect and have come up with certain ideas executing bulk load of work within a short span of time.I always try to think for new innovative solutions to the issues that occur and hopeful of coming out with a unique result for the same.I have planned activities of participation in larger forums of the organization, whether be it any CSR activity or any activity of learning/development and so on.
* I have been preparing many LnD documents which are helping Project to maintain competency and certification related documents. Along with this Induction documents, certification documents are also maintained properly.
* I have always extended my full cooperation in sorting out the doubts/issues of the automation team for smooth execution of the automated sanity test cases and regression test cases and will take up executing those test cases myself in the near future.
* ALM is utilized in the best possible way and also effectively on timely basis for Test Management, Requirement Mapping, Impact Analysis Integration Test Case Traceability, Test Case and Defect Management, Optimization of regression test suites.
* I have got a fair understanding of the static tools like PMD, Open DB and I am trying to take up with more static tools.The findings achieved with the utility of these tools have been shared and discussed with solution team well in time and proper action has been taken for the above with regard to closure of the issues.

**TCS BaNCS**

**Client:** Child Maintenance and Enforcement Commission

**Duration:** Apr 2011 till Apr-2013

**Project Details:** The Commission has 3 publicly stated functions firstly to promote the financial responsibility that parents have for their children, secondly to provide information and support on the different maintenance options and finally to provide an efficient statutory child maintenance service with effective enforcement.

**Responsibilities**:

* Worked as a developer in a 10-member team.
* Coordinated with dev and onsite team.
* Responsible for Unit testing, UAT Production Deployment, postproduction Support and Bug Fixing.
* Testing and debugging of code

**Certifications**

* Certificate in Education.
* Certificate in Retail Management
* Certificate in Software Product Engineering
* Certificate in Software Testing Skills
* IQMS Certificate
* MasterCraft Certification
* Test Automation Basic
* Test Automation Basic
* Rational Manual Tester
* Rational Functional Tester
* Rational Performance Tester

**Education**

* **Bachelor of Technology** (B.Tech) in Electronics and Telecommunication Engineering from Orissa Engineering College, Orissa India (2009)

**Personal Particulars**

* **Languages Known:** Hindi, English, Oriya