

INTERNSHIP AT CMED HEALTH LTD.

AHANAB HAQUE AKIB



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An internship report submitted
in partial fulfilment of the requirements
for the degree of
Bachelor of Science in Computer Science and Engineering

UNIVERSITY OF LIBERAL ARTS BANGLADESH
Dhaka, Bangladesh

April 2020

DECLARATION

I declare that this internship report entitled “INTERNSHIP AT CMED HEALTH LTD.” is the result of my own research except as cited in the references. The report has not been accepted for any degree and is not concurrently submitted in candidature of any other degree.

Signature :

Name : AHANAB HAQUE AKIB

ID : 161014037

Date : April 23, 2020

CERTIFICATE OF APPROVAL

The internship report entitled “INTERNSHIP AT CMED HEALTH LTD.” is submitted to the Department of Computer Science and Engineering at University of Liberal Arts Bangladesh (ULAB) in partial fulfillment of the requirements for the degree of Bachelor of Science.

Dated: April 2020

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DEDICATION

To my lovely parents, who gave me endless love, trust, constant encouragement over the years, and for their prayers.

To my mentors and peers for their patience, support, love, and for enduring the ups and downs during the completion of this thesis.

This internship report is dedicated to them.

ACKNOWLEDGEMENT

Firstly, I express my heartiest thanks and gratefulness to Almighty Allah for his divine blessings that made me complete the final year internship successfully.

I owe my gratitude to many people, both in University of Liberal Arts Bangladesh and CMED Health Ltd. First, I express my gratitude to University of Liberal Arts Bangladesh and Department of Computer science and Engineering for providing me opportunities to learn and grow.

I would like to express my gratitude to Dr. Md. Md. Abdul Mottalib, Head of the Department for providing me the chance to do the internship.

I am really grateful and owe my profound indebtedness to Dr. Farhana Sarker Assistant Professor and Course Coordinator, Department of Computer Science and Engineering. Her endless patience, scholarly guidance, continuous encouragement, constant and energetic supervision, constructive criticism, valuable advice made it possible to complete this internship.

Also my sincere gratitude to my industry supervisor Habibur Rahman and rest of the CMED staff for their support and guidance which helped me to overcome the challenges I faced during the past three months at CMED

ABSTRACT

The internship report in “Internship at CMED Health Ltd” explains my three-month experience in my hosting company CMED Health Ltd. The content of all chapters is broadly explained, and it is constructed from the practical & technical knowledge I have gained during my internship period.

In the opening chapter I have explained why I chose an internship over project/thesis & explained some of the major objectives of the report to fulfill my requirements of the internship. Then in the second chapter, I described the company background including all the details of the company in terms of reader can easily know and access the company.

During my internship at CMED Health Ltd. I got assigned to Software testing of “ENRICHeD SASTHO” mobile and web application. It is a community health and survey project of Palli Karma-Sahayak Foundation (PKSF), Bangladesh. I’ve also had participation in “Corona Module” project. In addition I’ve worked in swagger to test for data mismatch and API structure for multiple projects including “Tottho Apa”, “CMED agent”, “ENRICHeD SASTHO” etc.

The report also describes the other co-curricular skills I have achieved throughout my internship period.

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CHAPTER 1

INTRODUCTION

Internship is a way to explore the professional world and expand a student's skills to learn how everything works apart from academic knowledge. Internship provides him/her to enter into a particular career field. It offers a great opportunity for an undergraduate student to explore his knowledge. I choose internship over other choices because my career goal is to work on an engineering field and for that practical experience is a must. Fortunately, I got the internship in CMED Health Ltd to fulfill my career goal. I believe that my involvement at CMED Health Ltd as an intern was not only enriched my career but also increased my ability to effect progressive change everywhere and make a valuable influence in the field of Software engineering.

Why Internship

Here are just a few reasons why internship is important for me to shape my future:

- i. Real-world experience: Joining a company as an intern gives the opportunity to work in a professional environment.
- ii. Networking: Internship regularly offers the chance to go to gatherings and occasions. By associating with experts, I will have the option to increase new associations and figure out how to convey in an expert situation.
- iii. Resume Builder: As a college understudy I know the significance of a solid resume. Without a strong resume it tends to be harder to be considered for an occupation position. Entry level positions are vital to building experience as an understudy or late alumni.
- iv. Time Management: Time management is vital in every circumstance whether I am attending meetings, finishing tasks on deadlines, making phone calls, etc.

when working in a fast-paced professional environment, I will be able to learn that every minute counts.

- v. Career Foundation: Internships provides the building blocks a student need for his future. Many internship opportunities help set the foundation for one's career. It will help me to focus on pursuing my career & to work in a field that I am interested in. [1]

Objectives of the report

The major objective of the report is to fulfill the partial requirement of my Bachelor degree in Computer Science and Engineering. This report describes my internship experience at CMED Health Ltd where I achieved practical work experience, learned various technologies used in software companies.

Arrangement of the report

This report is the outcome of the internship work and experience gathered during the time of my work at CMED Health Ltd. as an intern in the Software Development department. The report will be focused on my assigned tasks and projects which are:

- i. Software testing of ENRICHeD SASTHO mobile/web application
- ii. Software testing of Corona Module.
- iii. Working in swagger.

CHAPTER 2

COMPANY PROFILE

2.1 CMED Health Ltd.

CMED developed multiple smart monitoring system for necessary health checkup. CMED developed and used different types of health check-up devices that can be connected to a smartphone and the collected data can be secured in a cloud server. The users of these devices can get their health check-up data immediately. With the help of smartphone and CMED also generates health records that will help doctors to minimize diagnostic time and to give better treatment.

2.1.1 Impact of CMED

CMED uses a cloud-based smart health monitoring system, consists of a portable smart monitoring device and a Smartphone Application. Unlike the existing devices, CMED devices keep records of the user's data automatically. These devices also give suggestions to the users to see the Doctor immediately when their health condition is at risk. At this current stage, CMED devices can monitor Blood Pressure, Blood Glucose, Pulse, Blood Oxygen Saturation (SpO2), Body Temperature, Weight, Height and Body Mass Index (BMI). With inclusion of this monitoring system CMED is designed to reduce the risk of life-threatening diseases like stroke, heart attack etc. Community Health Workers can also play a vital role in the rural areas by using CMED.

2.1.2 Program Overview

CMED Health Limited aims to create a healthy workforce from Hire to Retire by providing preventive healthcare service to workers/employees through Workforce Wellness Program. This program has been designed to create awareness regarding Non-Communicable Diseases and promote healthy lifestyles within the workforce. CMED will provide the technical and medical supports where the employer will assign a representative to oversee the program. [2]

Table 1: Company Profile of CMED Health Ltd.

Feature	Information
Name of the company	CMED Health Ltd.
Logo	
Slogan	<ul style="list-style-type: none">i) Monitor Your Health, Stay Healthyii) Your Health Status on Your Fingertipsiii) Connecting People, Saving lives
Legal Structure of the Company	Private Limited Company
Corporate Office	Apt# C-5, House# 761, Safura Green, Satmasjid Road, Dhanmondi, Dhaka-1209
Website	https://cmed.com.bd/
Email Address	info@cmedhealth.bd
Phone no.	(+88) 017 42 92 5686, (+88) 015 58 24 1551
Chairman	Dr. Khondakar Abdullah Al Mamun
Managing Director	Dr. Farhana Sarker
Partners	ICT Division, a2i ,DGHS, Startup Bangladesh, HelpAge International, Diabetic Association of Bangladesh, Grameen Phone, Maya Apa,

	SeedStars World, bKash , Nogod, ASA, PKSf , DGDA , Pragati life insurance, United International University, AIMS Lab
Year of establishment	2016

2.1.3 Department

CMED Health Ltd has four Major Departments according to their business and technical requirements:

- i. Finance & Accounts
- ii. HR & Admin
- iii. Market & Sales
- iv. IT & Technical

The whole organogram of CMED Health is shown below [3]:

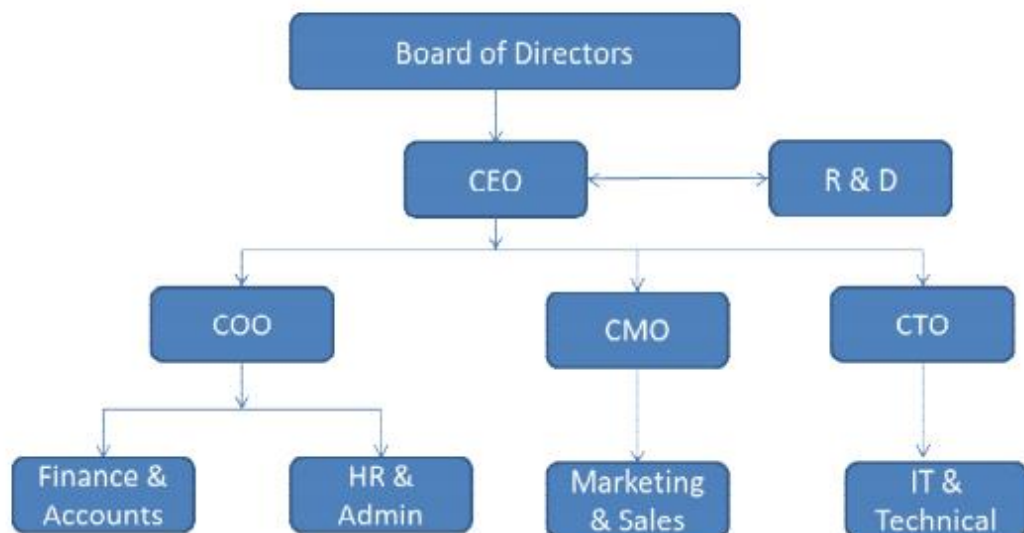


Figure 2.1: CMED Organogram

2.1.4 Mission of CMED

- i. To categorize employees' health status as Healthy, Alarming/At-risk and Emergency, based on measurement of vital signs by creating personal health account.
- ii. To keep health records for every employee by maintaining a health account and to provide doctor's consultation to those who need immediate attention.
- iii. To provide information about the risk factors of die rent NCDs through counseling.
- iv. To reduce health risks through preventive healthcare service every month.
- v. To develop a sense of healthy lifestyles and prepare healthy diet plans for the employees.

2.1.5 Vision of CMED

The vision of CMED is safeguarding the right to health in workplaces and reduction of health risks within the workforce due to Non-Communicable Diseases (NCDs) all over the country. [2]

2.2 CMED Products

CMED has various products to check your health.

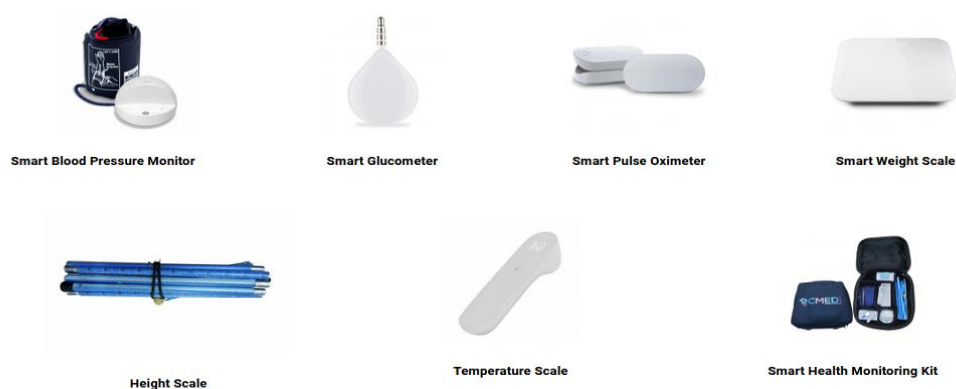


Figure 2.2: CMED Products

2.3 CMED Services

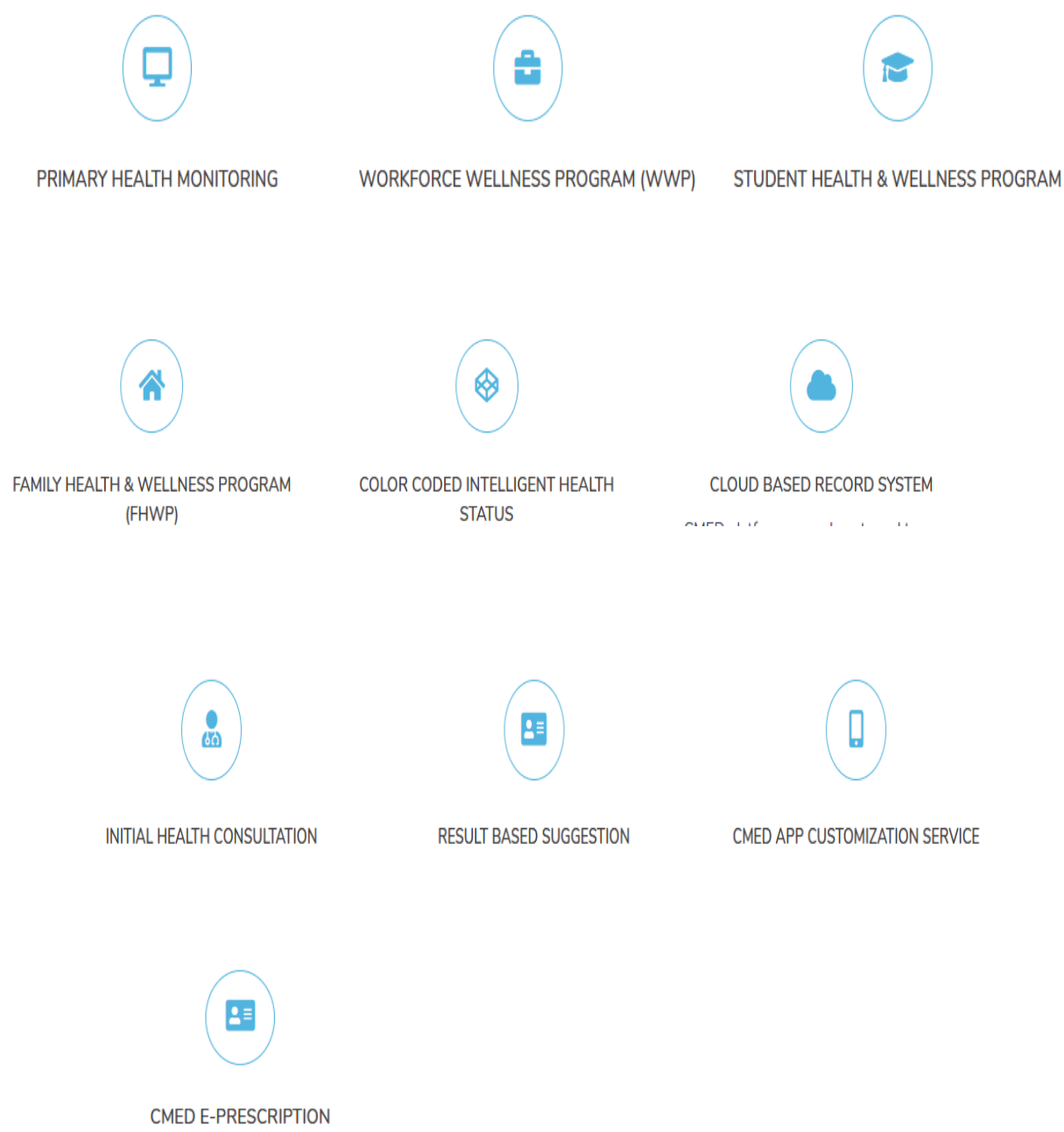


Figure 2.3: CMED Services

CMED Health service includes these offerings to their customers and wellness programs. All of the below tests can be measured through the CMED app with the smart devices.

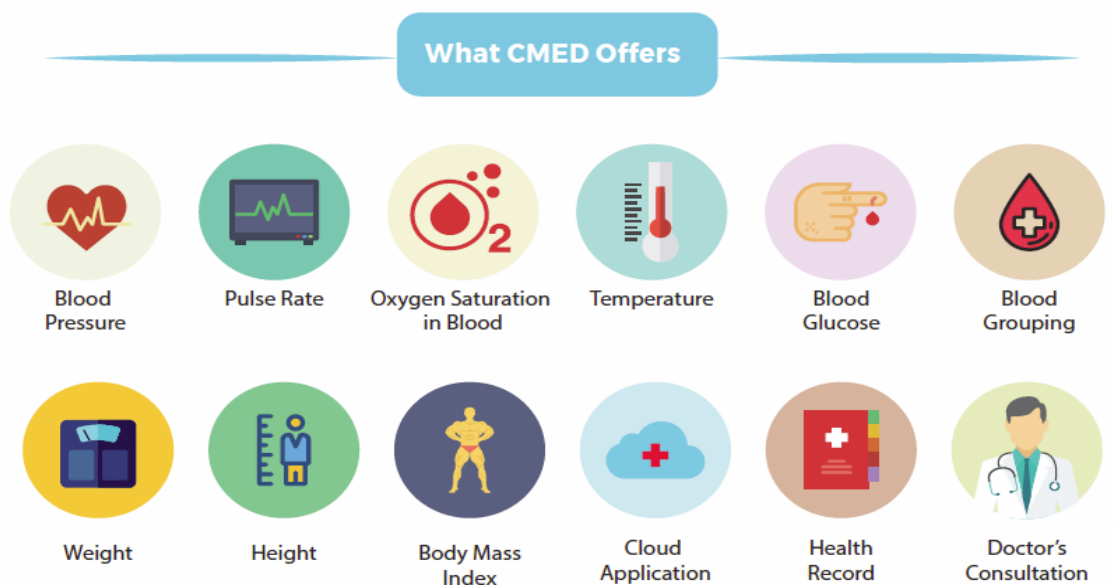


Figure 2.4: Health measurement offered by CMED

2.4 Awards and achievements

- i. In this short period of time, CMED got quite a big recognition by winning startup awards such as.
- ii. Awarded BDT 10, 00,000 innovation fund by ICT ministry of Bangladesh.
- iii. Graduated from GP Accelerator Program (2nd batch).
- iv. Received USD 10,000 FB start package from Facebook.
- v. Won 1st Place at Seedstars Dhaka 2017
- vi. Won 1st place at Basis national ICT awards 2017
- vii. Participated in different ICT fairs and events in Dhaka.

CMED also got ISO, FDA, CE certifications for their products which is also a big achievement. CMED got into the eye of Media also as CMED was featured in multiple news source including The daily star, Somoy, The daily observers, Daily sun etc. [2]



Figure 2.5: Awards & Certifications

CHAPTER 3

WORKING PROJECTS

During the period of my internship, I got assigned to several tasks in two major projects; ENRICHed SASTHO and Corona module. In this chapter I will explain the projects I am involved in.

3.1 ENRICHed SASTHO

3.1.1 Project background

Health problem is one of the major problem in current world and absence of healthcare centers and doctors or healthcare experts makes it harder. This problem is more severe in developing countries where populace progression is advanced and health experts are hard to find. With the growing population and diversity of health problems; a smart, automated and secured cloud based regular health monitoring system is a possible appropriate solution for developing countries like Bangladesh. ENRICHed SASTHO focuses on the health monitor of rural areas.

The Palli Karma Sahayak Foundation(PKSF) , It's 52 partner organization, 51 coordinator, 94 health officers and 633 health visitors came together to take part in ENRICHed SASTHO project. This project is going to help take the necessary health measurements and collect survey in the rural areas of Bangladesh. Total 1086 villages in Bangladesh will be served under this project.

ENRICHed SASTHO helps taking necessary health measurements of blood pressure, glucose, temperature, oxygen saturation, BMI from each household member. Also the

project will collect survey data on some necessary elements like if the household has access to safe water, sanitary latrine, electricity etc. With the collective data on the number of sick people of an area, this project can help the government focus on what type of medicine and healthcare is necessary in which area.

3.1.2 Technologies Used

Technology used for both ENRICHed SASTHO and Corona module are,

Design: Adobe Xd Full layout design, prototyping presentation sharing, Adobe Illustrator For Icons and other visual assets.

Web Frontend: HTML, CSS, Angular, Typescript, Javascript, Chartjs, Bootstrap, Google font api etc.

Mobile application: Java, Kotlin , Retrofit, glide, Gson library.

Backend: Spring boot, Spring security Oauth2, Mysql, JWT etc.

3.1.3.1 Mobile application (Android) features and UI:

3.1.3.1 Mobile application (Android) features and UI:



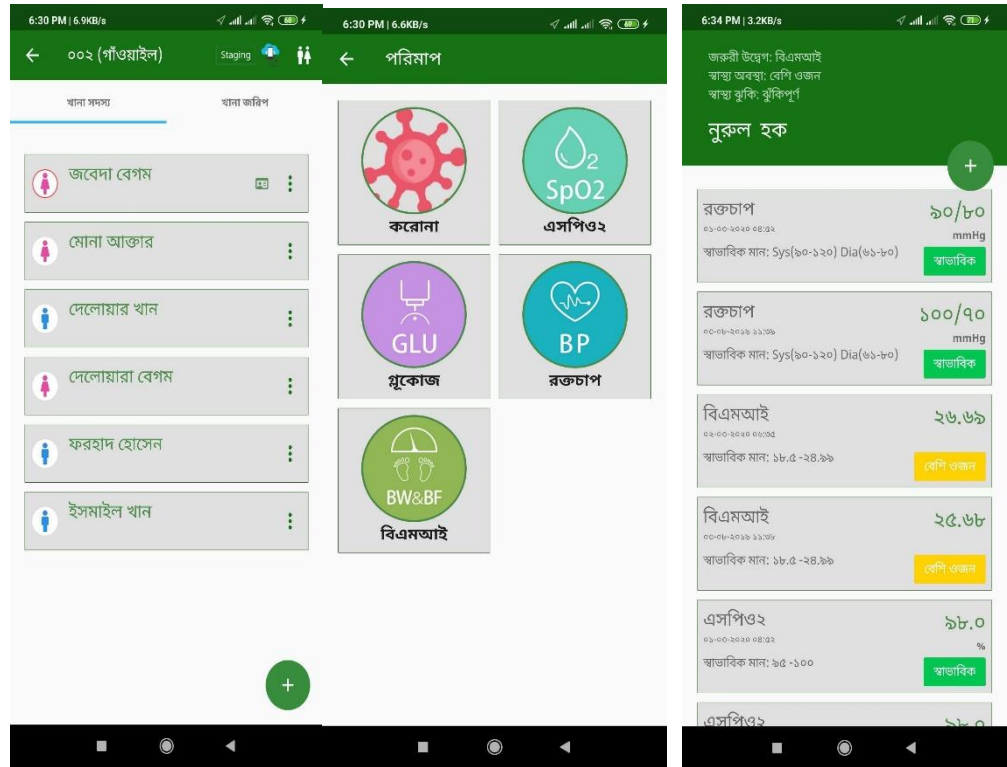
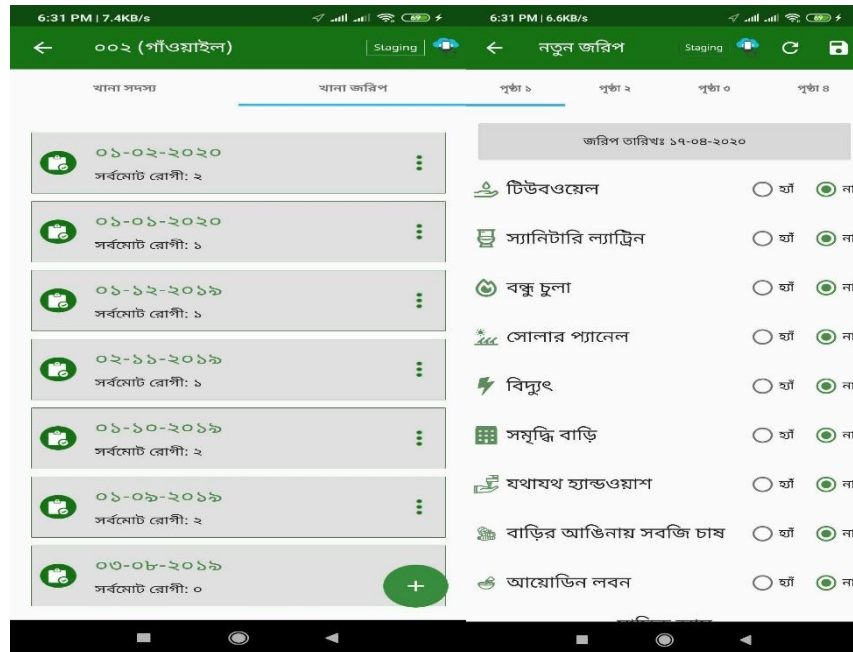


Figure 3.3: Member and Measurement pages



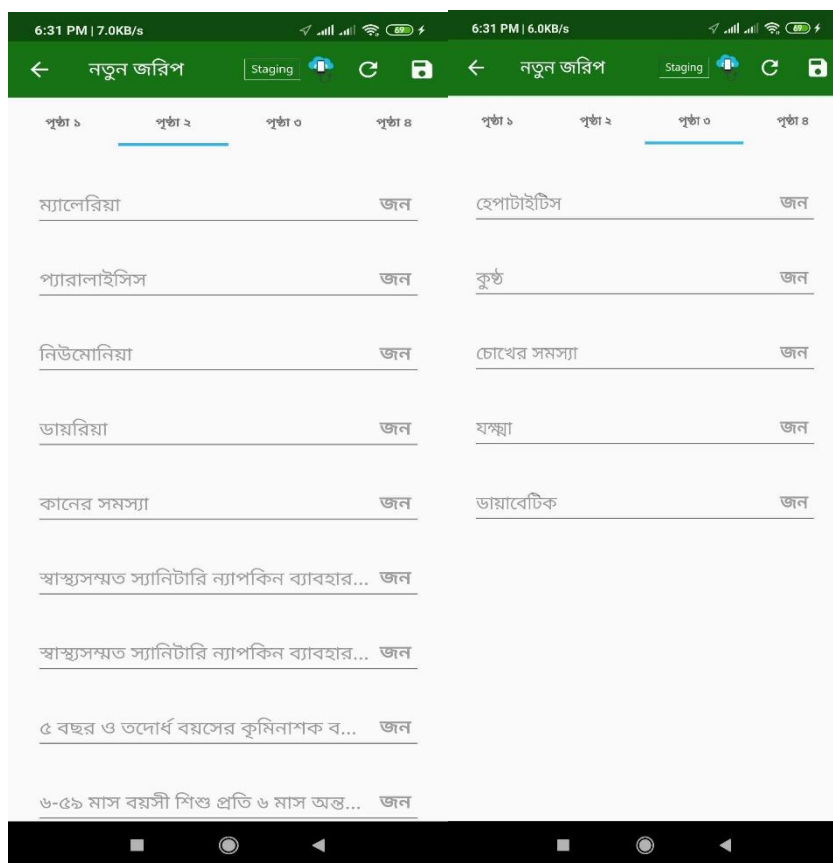


Figure 3.4: Survey pages

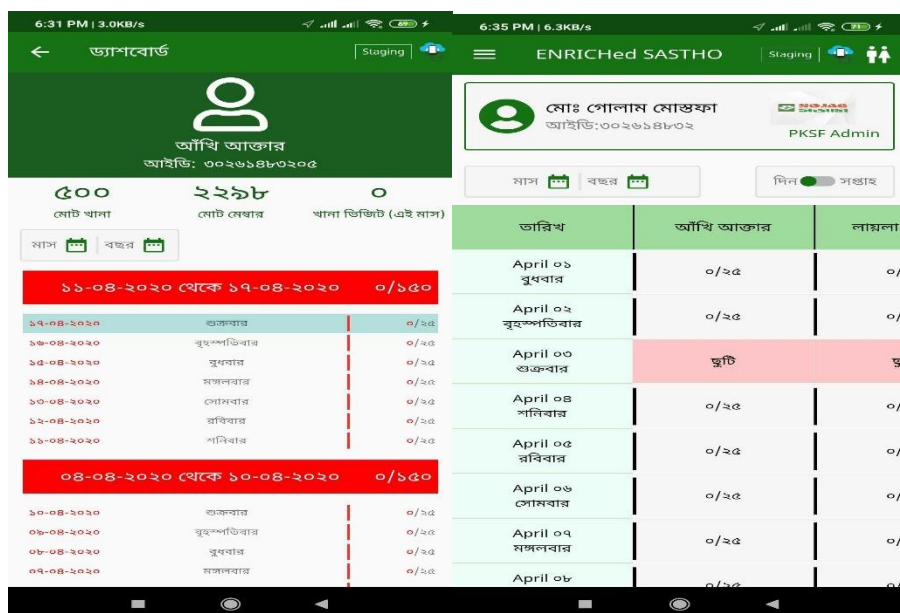
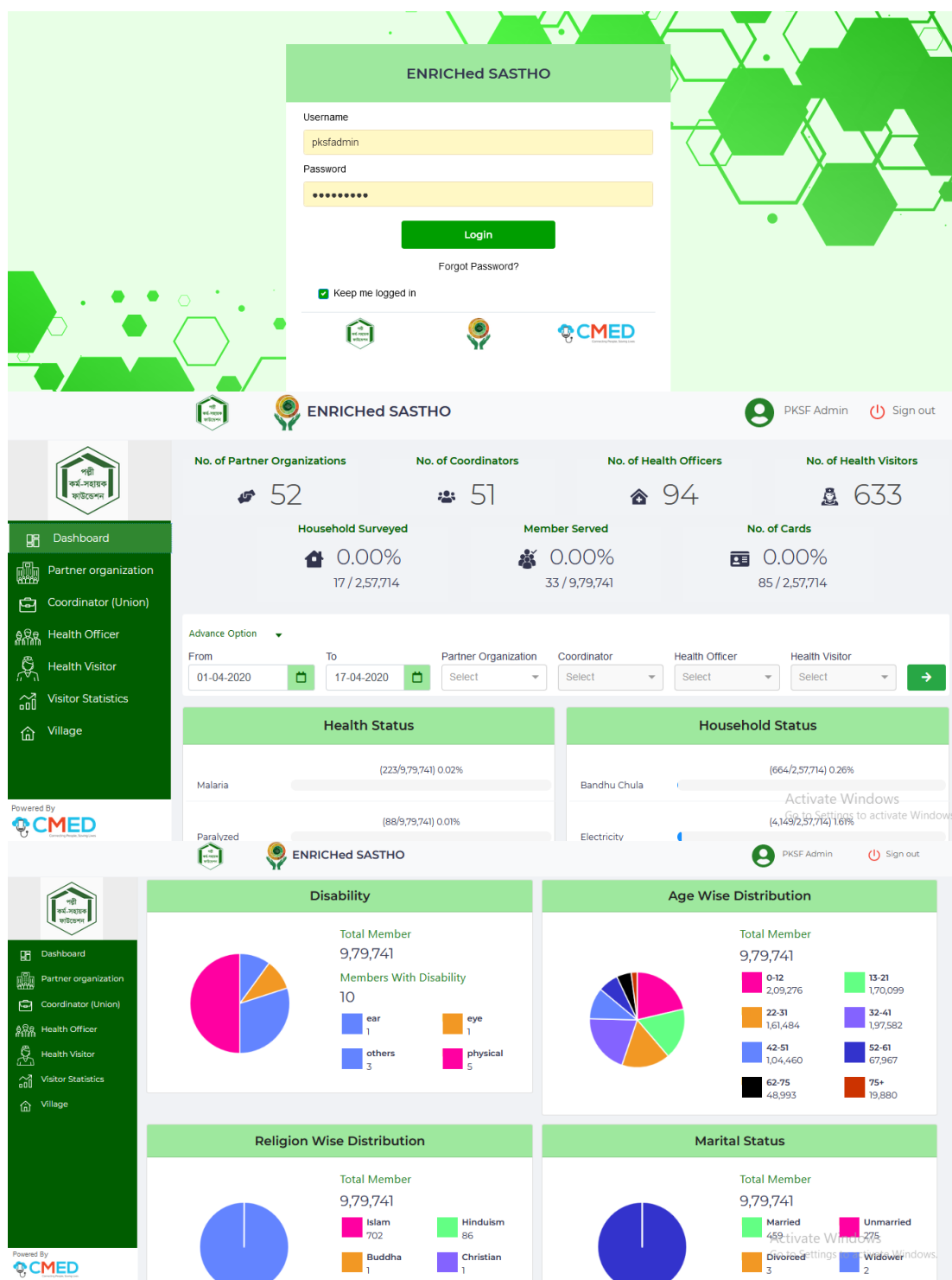
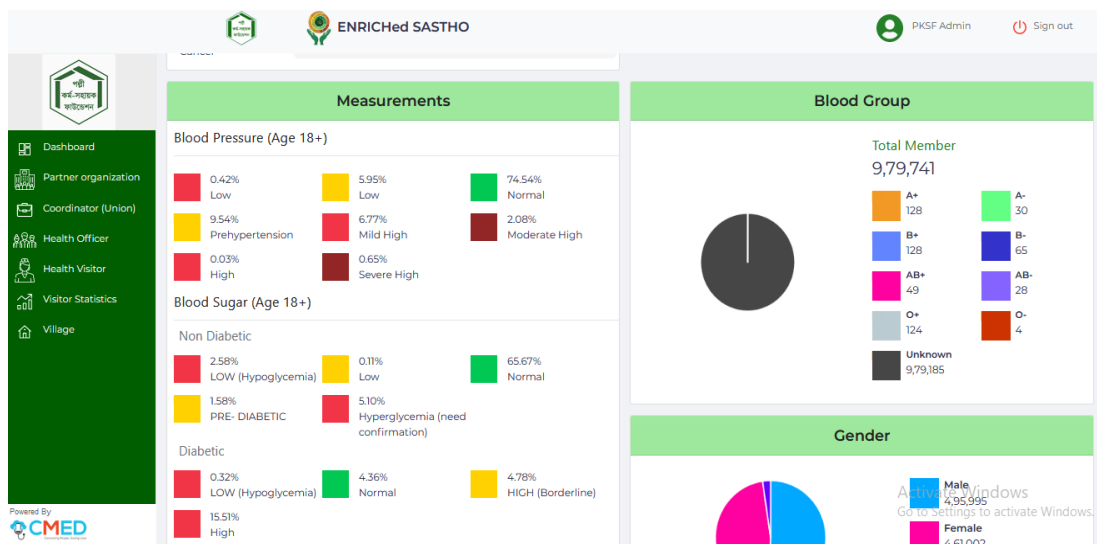


Figure 3.5: Health Visitor and Health volunteer dashboard

3.1.3.2 Web application features and UI:





ENRICHed SASTHO

PKSF Admin Sign out

Visitor Statistics

From: 01-04-2020 To: 17-04-2020 Partner organization: Select Coordinator: Select Health Officer: Select

Go Back Search Visitor By Name View Items: 10

S/L	Health Visitor	Total Household	Total Member	Survey Done During (01-04-2020 To 17-04-2020)	Measurements Taken During (01-04-2020 To 17-04-2020)
1	Abejan Kathun	984	2270	0	0
2	Achia Begum	582	3301	0	0
3	AFROZA BEGUM	454	2203	0	0
4	Afroza Begum	519	2801	0	0
5	Ajifa	472	1684	0	0
6	Ajmir Akter	0	0	0	0

Powered By CMED

ENRICHed SASTHO

PKSF Admin Sign out

Health Visitor Information

Health Visitor Name (English): Abejan Kathun Health Visitor Name (Bangla): আবেজান খাতুন

Assigned Partner Organization: Jagorani Chakra Foundation Username: 40558535104

Assigned Coordinator: Dhaneswargati

Assigned Health Officer: Tumpa Biswas

GO BACK

Activate Windows

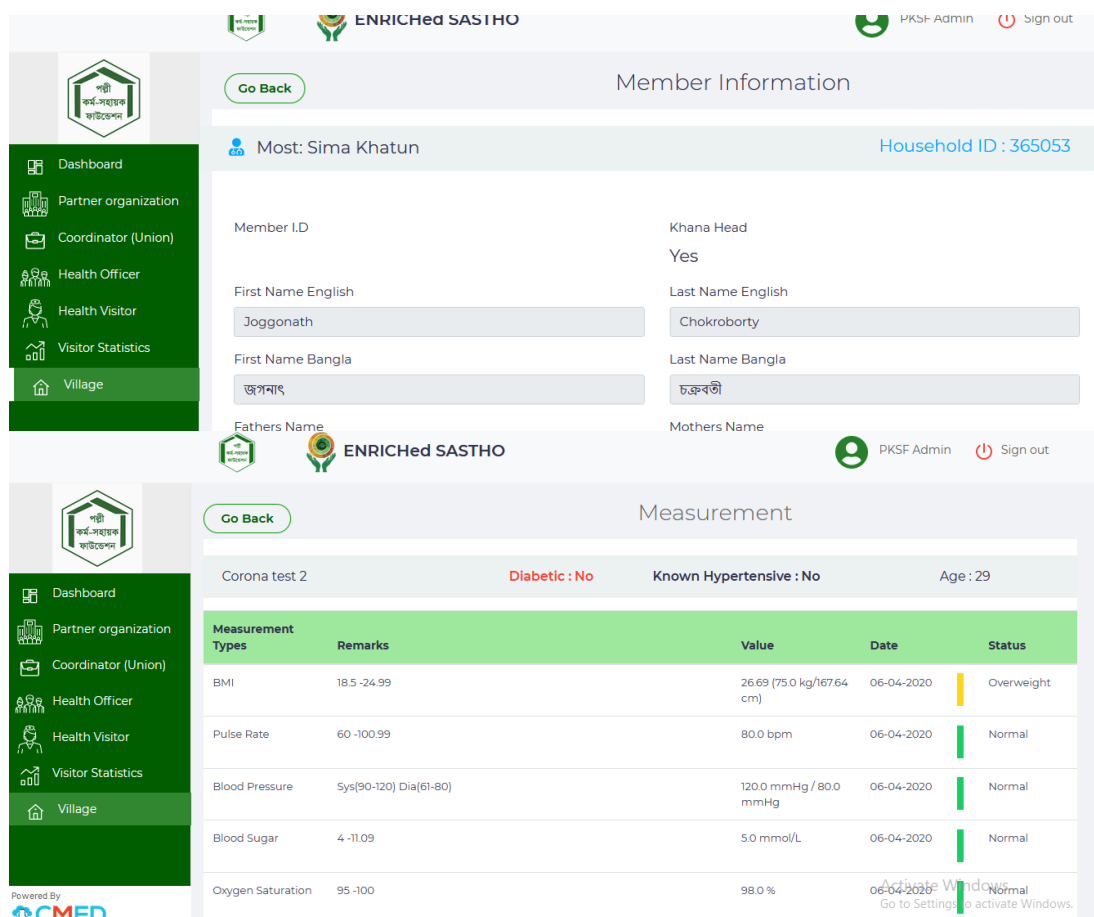


Figure 3.6: ENRICHed SASTHO Web application UI

3.1.4 Functionality and responsibilities of system components

There are three types of users in ENRICHed SASTHO web.

- PKSF admin
- Partner organizations
- Coordinators

There are two types of users in ENRICHed SASTHO mobile application

- Health officers
- Health visitors

In mobile application, Health visitors are the main users who work in the field level. Each health visitor is assigned to one or multiple villages. They visit all the household available in their assigned village and enter the member information through the app. This process includes the details of member's relation to each other, age, blood group,

educational qualification, occupation and other necessary information. After taking the member information the health visitor takes a survey of each household that includes the multiple information such as availability of tube well, sanitary latrine, solar panel, electricity, number of sick people, different types of disease history of that household etc. After completing the survey and member information, health visitor takes the basic health measurement of each member of that household. The health officer using the app can track the work done by health visitors assigned under them with the help of the app dashboard.

In web dashboard the Coordinator can track and see the cumulative data of the health officers assigned under them, Partner organization can track the coordinators data and PKSf admin can see the total data of all the users.

3.2 Corona Module

3.2.1 Project background

Currently the world is suffering from corona epidemic. Coronaviruses are a family of viruses known for containing strains that cause potentially deadly diseases in mammals and birds. In humans they're typically spread via airborne droplets of fluid produced by infected individuals. [4]

Just when the corona virus started spreading in Bangladesh, with the support of the Bangladesh Government and IEDCR, CMED started working on a module to add on their existing applications. CMED currently has 132263 registered user for their health applications. This corona module could help these user a lot. This module includes an informative part for the users and an for the health officers, an online screening part where the user can answer a few questions and the app will let them know if they are in risk or not, an emergency contact section and a web dashboard to monitor over the situation.

3.2.2 Project Design

3.2.2.1 Mobile application (Android) features and UI:

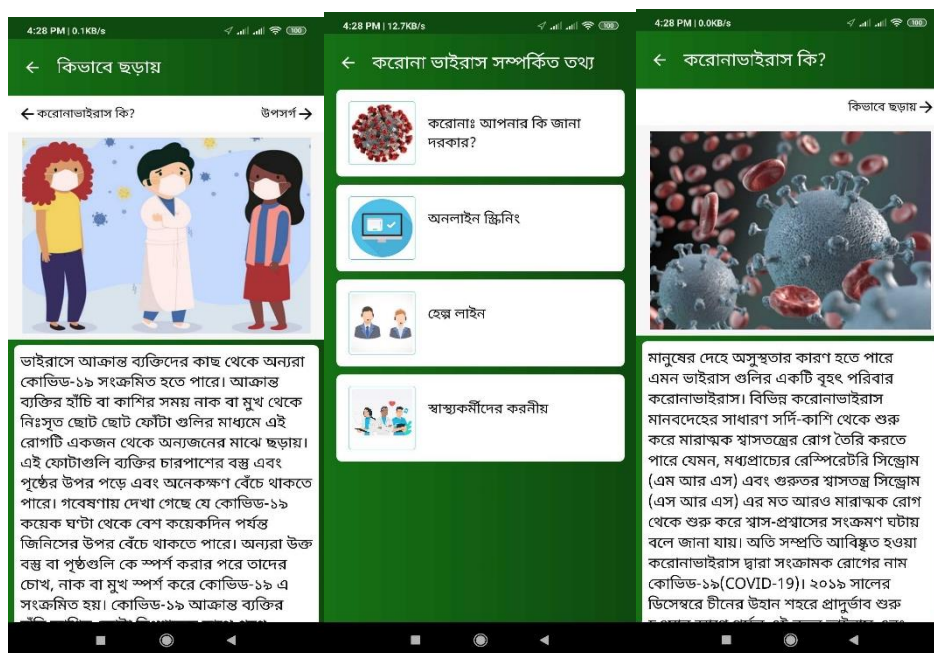




Figure 3.7: Corona module mobile application UI

3.2.2.2 Web application features and UI:

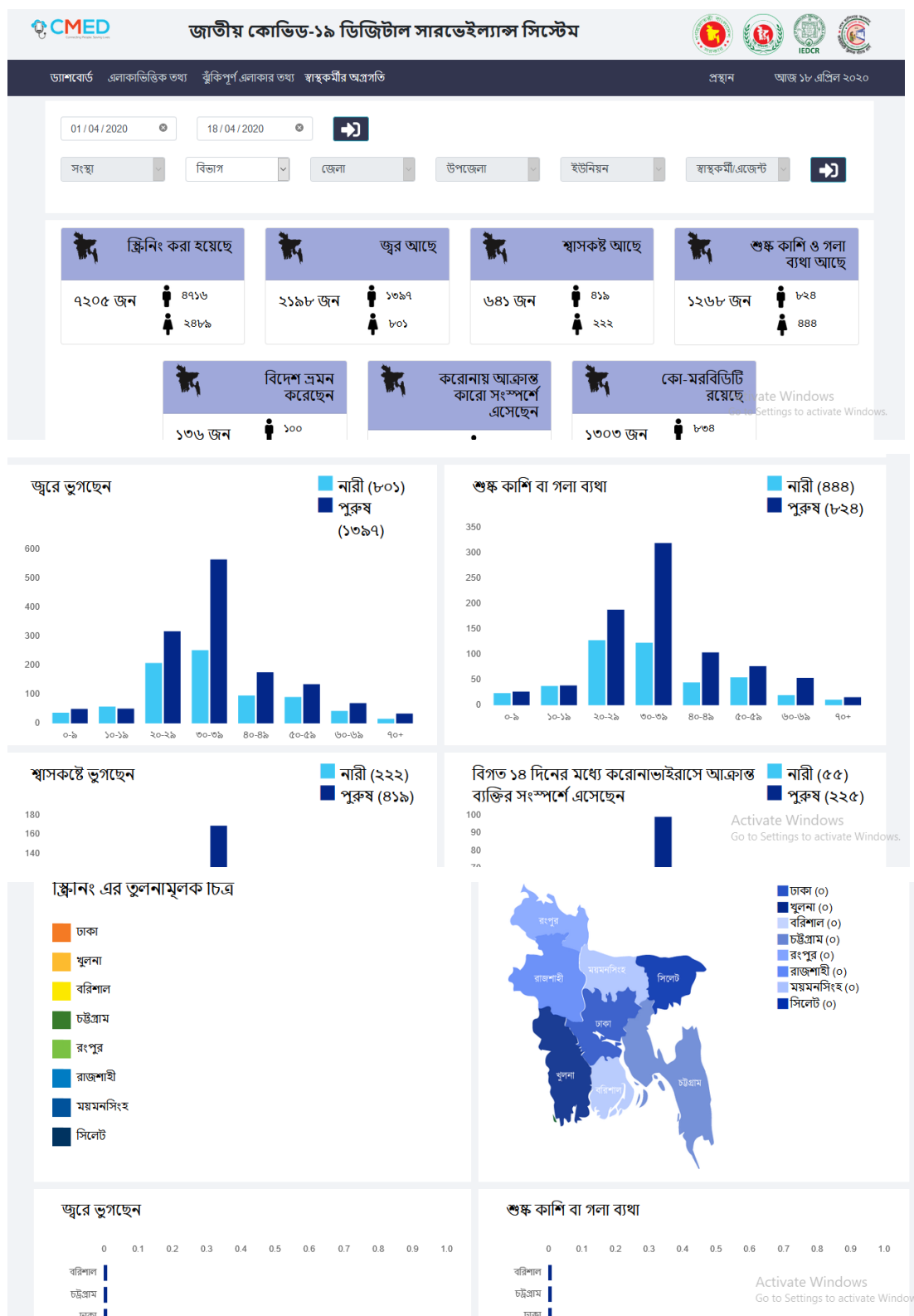




Figure 3.8: Corona module Web application UI

3.2.3 Functionality and responsibilities of system components

This module was added to different application to track the corona test in our country. This will be used by mainly different health worker working under these healthcare institutes. They will take user input and measurement through the app and the data will be shown in web dashboard.

The informative part of the module would be used by both common user and the health visitors. The online screening part will be used by user. In the application, there is option of measurement. That measurement part is used by the health workers. Health workers will collect information with the help of this module.

CHAPTER 4

MY RESPONSIBILITIES

My supervisor assigned me tasks based on my working capabilities. At first he involved me in software testing of ENRICHed SASTHO mobile and web application. While my supervisor found me capable of doing more and my interest to work, he gradually involved me in doing critical tasks. As a whole there are three main tasks I was involved during my internship, which are:

- i. Software testing of ENRICHed SASTHO mobile & web application,
- ii. Software testing of Corona Module and
- iii. Working on swagger for data mismatch checking.

In this chapter, I will explain the projects I am involved, major tasks I have done or still doing as an intern.

As most of my work is focused on software testing, so I would like to clarify what software testing is, how many types of software testing are available, and which techniques my company guided me to follow.

4.1 Software Testing

Software testing is a process, to assess the usefulness of a product application with a goal to discover whether the created programming met the predetermined necessities or not and to recognize the imperfections to guarantee that the item is without deformity so as to deliver the quality item. [5]

4.1.1 Basics of Software Testing

There are mainly three types of software testing approaches

- 1) Black box testing
- 2) White box testing
- 3) Grey box testing

4.1.1.1 Black box Testing

Black box testing is a type of testing that mainly focuses on the input and output of the software. With black box testing we can ignore the internal structure of coding of the software and check the required output for pre decided inputs. System behavior is the main concern here.

4.1.1.2 White box Testing

It is also called as Glass Box, Clear Box, and Structural Testing. White box testing is the opposite of black box testing. In white box testing we have to focus on the internal structure of the coding. Understanding the coding structure and the working of the software is necessary here.

4.1.1.3 Grey box Testing

Grey box testing can be identified as a combination of both white box and black box testing. The tester must have knowledge on both the coding structure and the system behavior.

4.1.2 Types of testing

1. Unit testing
2. Integration testing
3. System testing
4. Acceptance testing

In my assigned projects, I have been using User Acceptance testing mostly

4.1.3 Acceptance Testing

Acceptance testing is the type of testing that ensures the customer requirements. In acceptance testing the tester tries to view the software in customer's eyes. Tester makes sure that the delivered product works as the customer expected.



Figure 4.1: User Acceptance Testing

4.2 Software testing of “ENRICHed SASTHO” application

The main task I was given at first on this project was to test the software on android application. I was instructed to do manual testing. The main cause of choosing the manual user testing is the tester can test as a user perspective and can find out user experience errors & bugs. As I progressed into my internship, I was given more critical task by my supervisor. There were three parts of my testing on this project.

1. Testing the mobile application
2. Testing the web application
3. Testing for data mismatch between web and mobile application using swagger

Tests were performed by matching requirement with test cases. Test cases were designed in such a way that meets the requirement of the application. The software was alpha tested. The two main focus of the test cases were to meet the detailed requirement and to prove the accurate response of the functionalities.

Table 2: Test Case prepared for basic measurement testing

Category	Sub Category	Test Case Scenario	Test Case ID	Pre-Conditions	Test Steps	Test Data	Expected Results	Actual Results	Pass/Fail
Measurement list	Name	Check if measurement name is showing correctly	TC0031	# User must be logged in	# Go to home page # Select a household # Click on a member	N/A	Measurement name should display correctly	As Expected	Pass
	Status	Check if member health status is showing correct information	TC0032	# User must be logged in # Measurement has been taken or manually inputted	# Go to home page # Select a household # Click on a member # Click on a measurement	Date: Time: Measurement Value:	Member health status matched with corresponding measurement result	As Expected	Pass
	Measurements result	Check if member measurements result is displaying correct information	TC0033	# User must be logged in	# Go to home page # Select a household # Click on a member	Date: Time: Measurement Value:	Measurement list should display correct information	As Expected	Pass
	Edit measurement	Check if measurement is updated when edited	TC0034	# User must be logged in	# Go to home page # Select a household # Click on a member # Select the measurement to be edited # Click edit and change value # Click Done	Date: Time: Measurements	Measurement Data should be updated	As Expected	Pass
	Measurement Date, time, range, status, color code	Check if the measurement date, time, range, status, color code etc. match with the corresponding measurement data	TC0035	# User must be logged in # Measurements has been taken or manually inputted	# Go to home page # Select the household # Click on a member # Look for measurement date, time, range, status, color code	Measurements	Measurement date, time, range, status, color code etc. match with the corresponding measurement data	As Expected	Pass
	Sync with server	Check if measurement data is auto synchronized when logged in	TC0036	# Must be a registered user	# Login to app and wait for auto sync	New measurements	Data should be synchronized automatically	As Expected	Pass
		Check if measurement data is synchronized when clicked sync	TC0037	# User must be logged in	# From home click on burger menu on top right corner # Click on Sync (सिंक करे)	New measurements	Should synchronize with updated data	As Expected	Pass
Measurement Page		Check if user is able to access measurement page & take new measurement	TC0038	# User must be logged in	# Go to home page # Select the household # Click on a member	Member Info, New Measurements	User is able to access the page and take new measurement	As Expected	Pass

Table 3: Test Case prepared for Blood pressure measurement

Category	Sub Category	Test Case Scenario	Test Case ID	Pre-Conditions	Test Steps	Test Data	Expected Results
Blood Pressure	With Device	Check if user can take BP measurement with Device	TC0046	# User must be logged in # Must have device	# Go to home page # Select the household # Click on a member # Click on the plus (+) icon at top right corner # Click BP # Click connect # Select device type		User is able to connect to device measurement successfully, measurement status is shown
	Manually	Check if user can take BP measurement manually	TC0047	# User must be logged in	# Go to home page # Select the household # Click on a member # Click on the plus (+) icon at top right corner # Click BP # Click Manual # Enter manual data # Click done	Date: Time: SYS: DIA: Pulse:	Manual data is added and status shown
	Status	Check if the BP status and it's color is correct after a measurement	TC0048	# User must be logged in	# Go to home page # Select the household # Click on a member # Click on a BP measurement # Or take a new BP measurement	Date: Time: SYS: DIA: Pulse:	Member's BP status and color is
	Advice	Check if proper advice is shown based on Glucose measurement	TC0049	# User must be logged in	# Go to home page # Select the household # Click on a member # Click on a BP measurement # Or take a new BP measurement	Date: Time: SYS: DIA: Pulse:	Proper advice is shown after ever measurement

Table 4: Test Case prepared for glucose measurement

Category	Sub Category	Test Case Scenario	Test Case ID	Pre-Conditions	Test Steps	Test Data	Expected Results
Glucose	With Device	Check if user can take Glucose measurement with Device	TC0046	# User must be logged in # Must have device	# Go to home page # Select the household # Click on a member # Click on the plus (+) icon at top right corner # Click Glucose # Click connect # Select device type		User is able to connect to device measurement successfully, measurement status is shown
	Manually	Check if user can take Glucose measurement manually	TC0047	# User must be logged in	# Go to home page # Select the household # Click on a member # Click on the plus (+) icon at top right corner # Click Glucose # Click Manual # Select current time # Enter manual data # Click done	Date: Time: Glucose:	Manual data is added and status shown
	Status	Check if the Glucose status and it's color is correct after a measurement	TC0048	# User must be logged in	# Go to home page # Select the household # Click on a member # Click on a Glucose measurement # Or take a new Glucose measurement	Date: Time: Glucose:	Member's Glucose status and c
	Advice	Check if proper advice is shown based on Glucose measurement	TC0049	# User must be logged in	# Go to home page # Select the household	Date: Time:	Proper advice is shown after ever measurement

Table 5: Test Case prepared for spo2 measurement

Category	Sub Category	Test Case Scenario	Test Case ID	Pre-Conditions	Test Steps	Test Data	Expected Results
SPO2	With Device	Check if user can take SPO2 measurement with Device	TC0039	# User must be logged in # Must have device	# Go to home page # Select the household # Click on a member # Click on the plus (+) icon at top right corner # Click SPO2 # Click connect # Select device type		User is able to connect to device measurement successfully, mea status is shown
	Manually	Check if user can take SPO2 measurement manually	TC0040	# User must be logged in	# Go to home page # Select the household # Click on a member # Click on the plus (+) icon at top right corner # Click SPO2 # Click Manual # Enter manual data # Click done	Date: Time: SPO2(%):	Manual data is added and status shown
	Status	Check if the SPO2 status and it's color is correct after a measurement	TC0041	# User must be logged in	# Go to home page # Select the household # Click on a member # Click on a SPO2 measurement # Or take a new SPO2 measurement	Date: Time: SPO2(%):	Member's SPO2 status and color
	Advice	Check if proper advice is shown based on SPO2 measurement	TC0042	# User must be logged in	# Go to home page # Select the household # Click on a member	Date: Time: SPO2(%):	Proper advice is shown after ever measurement

Table 6: Test Case prepared for survey data

Category	Sub Category	Test Case Scenario	Test Case ID	Pre-Conditions	Test Steps	Test Data	Expected Results
Khana Survey	Create	Check if new survey is created	TC0065	# User must be logged in # Create inside a household	# From home select a household # Go to Surveys tab # Click on the plus (+) icon # Enter survey details # Click save	Page 01: Page 02: Page 03: Page 04:	New survey should be added to
	Delete	Check if survey is removed from the list when deleted	TC0067	# User must be logged in # Survey already exists	# From home select a household # Go to Surveys tab # Click the dot icon beside the survey that you want to delete # Click delete	Existing survey	Survey should be removed from
	Sync with sever	Check if survey data is properly synced	TC0068	# Must be a logged in user	# login again or # From home go to burger menu # Click sync	Existing survey	Survey data should synchronize

After completing mobile application testing I tested the web dashboard. Checked for any data mismatch issues between mobile application and web application.

After testing, If any issue found I posted it on redmine. Redmine is a flexible project management web application. Written using the Ruby on Rails framework, it is cross-platform and cross-database. [6] CMED Health Ltd uses redmine to track the project issues.

The procedure of working in redmine is simple:

- i. Whenever I found a bug/issue, I report on redmine issues page with appropriate label and severity.
- ii. After posting the issue I assigned the issue to developers.

- iii. The development team will get a notification of the report instantly.
- iv. After the developers fixed the issue they assigned them back to me
- v. Testing and confirming that the issue is solved I assign them to my supervisor and he closes the issue from redmine.

Redmine is very easy to use. With the issue I can add screenshot, short video or any small file so that the developers can easily understand the problem. Also it is easier to track for the management because they can see who assigned the project, who solved it, how long it took to solve, what were the related issues etc.

Home My page Projects Help

Red CMED

Logged in as ahokib My account Sign out

Search: Jump to a project...

My page Add:

Issues assigned to me (20)

#	Project	Tracker	Status	Subject
31	PKSF-Web	Bug	Ready for Testing	PKSF Dashboard
468	PKSF-Web	Bug	Ready for Testing	Dashboard advance option
318	PKSF-Web	Bug	Ready for Testing	Logs out automatically
409	PKSF-Web	Enhancement	Ready for Testing	Data calculation formula
420	PKSF-Web	Bug	Ready for Testing	Filter "Done" button add
425	PKSF-Web	Feature	Ready for Testing	Go back feature
427	PKSF-Web	Enhancement	Ready for Testing	Village tab filter change 2
429	PKSF-Web	Bug	Ready for Testing	Font issue (2nd meeting)
476	PKSF-Web	Bug	Ready for Testing	Single line filter issue(Visitor statistic)
485	PKSF-Web	Support	Ready for Testing	Design issues(Web) 2

Reported issues (96)

#	Project	Tracker	Status	Subject	Assignee	Closed
426	PKSF-Web	Enhancement	New	Village tab filter change	Shakila Rahman	
470	PKSF-Web	Support	New	PO name load time	Sayem Hossain	
219	PKSF-App	Bug	New	Splash image on app start	Habibur Rahman	
88	PKSF-App	Bug	New	Birth year english	Shakila Rahman	
67	PKSF-App	Bug	New	Dashboard issue	Shakila Rahman	
424	PKSF-Web	Support	New	Measurement color code	Sayem Hossain	
325	PKSF-Web	Bug	New	Add new fields in dashboard filter	Shakila Rahman	
435	PKSF-Web	Enhancement	New	Measurement number (After 17th march)	Abdur Razzak	
436	PKSF-Web	Enhancement	New	Date range affect (After 17th march)	Abdur Razzak	
438	PKSF-Web	Bug	New	Language issue	Ashiq Khondaker	

Figure 4.2: Redmine issues I've reported and issues assigned to me

CORONA

Search:
CORONA

+ Overview
Activity
Issues
Spent time
Gantt
Calendar
News
Documents
Wiki
Files

New issue

Tracker *
Bug

Subject *

Description

B I U C H1 H2 H3

Status *
New

Priority *
Normal

Assignee

Category

Parent task

Start date
21 / 04 / 2020

Due date
dd / mm / yyyy

Estimated time
Hours

% Done
0 %

Files
Browse...
No files selected.
(Maximum size: 100 MB)

Activate Windows
Go to Settings to activate Windows.

Figure 4.3: Redmine issue creation page

✔ Apply
🗑 Clear
💾 Save

	#	Project	Tracker	Status ▲	Subject	Assignee	Closed
<input type="checkbox"/>	1131	CMED-Corp-Agent-App	Bug	New	Changing address have no effect on corona web	Sayem Hossain	
<input type="checkbox"/>	1129	CORONA	Bug	New	Fields not updating	Ashraf Dawood	
<input type="checkbox"/>	1126	CORONA	Bug	New	Count mismatch with chart	Sayem Hossain	
<input type="checkbox"/>	1130	CORONA	Bug	New	Data not showing except for dashboard	Sayem Hossain	
<input type="checkbox"/>	1113	PKSF-App	Bug	New	Bangla written in english language	Ariful Haque	
<input type="checkbox"/>	1039	CORONA	Bug	New	Corona module not closing	Raj Alamgir	
<input type="checkbox"/>	589	PKSF-App	Bug	New	Glucose device issues	Ariful Haque	
<input type="checkbox"/>	1030	CMED-Corp-Agent-App	Enhancement	New	Measurement device option showing for corona agent	Habibur Rahman	
<input type="checkbox"/>	1079	Tottho Apa	Bug	New	Different image on served	Raj Alamgir	
<input type="checkbox"/>	1075	DGHS-CSS	Bug	New	Other gender	Raj Alamgir	
<input type="checkbox"/>	1058	Tottho Apa	Bug	New	Glucose measurement strip	Raj Alamgir	
<input type="checkbox"/>	951	CORONA	Bug	New	Show the first page before result	Md Nazmul Haque Arif	
<input type="checkbox"/>	79	PKSF-Web	Feature	New	Field missing	Ashraf Dawood	
<input type="checkbox"/>	909	CORONA	Bug	New	Pressing back and recalculate gives wrong result	Raj Alamgir	
<input type="checkbox"/>	835	PKSF-Web	Feature	New	PO logo to Unit head and Health visitor	Sayem Hossain	
<input type="checkbox"/>	698	Tottho Apa	Bug	New	Able to login into other accounts	Abdur Razzak	
<input type="checkbox"/>	694	Tottho Apa	Support	New	Language mix up	Shakila Rahman	
<input type="checkbox"/>	861	CORONA	Support	New	Minor spelling issues	Sayem Hossain	
<input type="checkbox"/>	325	PKSF-Web	Bug	New	Add new fields in dashboard filter	Ashraf Dawood	
<input type="checkbox"/>	67	PKSF-App	Bug	New	Dashboard issue	Ashraf Dawood	
<input type="checkbox"/>	88	PKSF-App	Bug	New	Birth year english	Shakila Rahman	
<input type="checkbox"/>	435	PKSF-Web	Enhancement	New	Measurement number (After 17th march)	Abdur Razzak	
<input type="checkbox"/>	428	PKSF-Web	Bug	New	Language issue	Ashia Khondaker	

Figure 4.4: Redmine issue list

4.3 Software testing of “Corona Module”

During my internship I was assigned with the task of testing the corona module. This corona module is being integrated into several applications including CMED agent, Tottho Apa, ENRICHeD SASTHO, CMED user and DGHS Cms.

There were few things I had to test in this project.

- i. The information pages are working properly
- ii. The screening is giving accurate results.
- iii. The screening result is updating on database
- iv. Screened results are showing on web dashboard.
- v. Web dashboard charts are showing accurate result
- vi. Integration of the module has no negative effect on the previous feature of the application.

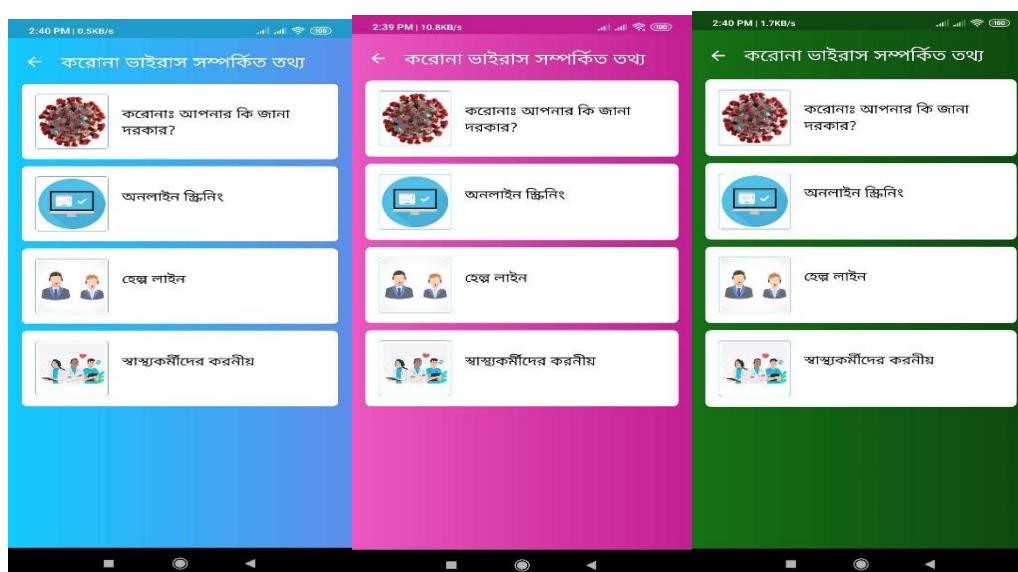


Figure 4.5: Corona module in different applications

I've prepared the list of test cases to test the corona module in all the application.

Table 7: Corona module test cases

			Execution date:	
Category	Sub Category	Test Case Scenario	Test Steps	Expected Results
Module Before Login	Responsive test	Check if tapping onto message works	Tap on the pop up corona message in login page	corona information first page should pop up
		Check if swiping is smooth/works or not	Swipe the information	Should be able to swipe front and back betw
		Check if information details shows or not	Tap on any information	Details information would show with next an
		Check if online screening works	Tap on online screening	Should show a message that user need to s
		Check if "Right way to wash hands" slider works	#Select Right way to wash hands information option #Bottom of the page you'll find another slider for techniques for washing hands	Should be able to slide without any problem
		Check if "Right way to wash hands video" plays	Tap on Watch video option	Video should start playing
		Check if "Symptoms that you're affected by corona virus" slider work	#Tap on the information #Bottom of the page you'll find another slider for symptom list by day	Should be able to slide without any problem
Module after login	Responsive test	Check if online screening starts after login	Tap on online screening	Should be able to start the screening proces
	Screening	Check if Screening works	keep choosing between the options	App should show the right result after calcul
	Helpline	Check if helpline numbers work	Tap into helpline option	Helpline numbers should pop up with the op
	Instruction for Health visitors	Check if information shows and slider works	Select the "Instruction for Health visitor" option	Details information should show and sliders

CMED provided me a list of question set and a response matrix that will indicate in which case what result the screening would give.

Symptom Risk				
Feaver?	Cough?	Respiratory Distress?	Sevearity	
No	No	No		Safe
No	No	Yes		High
No	Yes	No		Mild
No	Yes	Yes		High
Yes	No	No		Mild
Yes	No	Yes		High
Yes	Yes	No		Mild
Yes	Yes	Yes		High

Contact/Epidodomical Risk				
Foreign visit?	C19 Contact?	Symptom Contact?	Sevearity	
No	No	No		Safe
No	No	Yes		Mild
No	Yes	No		High
No	Yes	Yes		High
Yes	No	No		Mild
Yes	No	Yes		High
Yes	Yes	No		High
Yes	Yes	Yes		High

Covid Response Matrix					
Symptom Risk	Age Group	Disease History	Epidemic Risk	Response Risk Status	
Safe	<60	No	Safe	Safe	
Safe	<60	No	Mild	Stay Home/Quarantine	
Safe	<60	No	High	Mandatory Quarantine/Followup	
Safe	<60	Yes	Safe	Safe	
Safe	<60	Yes	Mild	Stay Home/Quarantine	
Safe	<60	Yes	High	Mandatory Quarantine/Followup	
Safe	>60	No	Safe	Safe	
Safe	>60	No	Mild	Stay Home/Quarantine	
Safe	>60	No	High	Mandatory Quarantine/Followup	
Safe	>60	Yes	Safe	Safe	
Safe	>60	Yes	Mild	Mandatory Quarantine/Followup	
Safe	>60	Yes	High	Mandatory Quarantine/Followup	
Mild	<60	No	Safe	Stay Home/Quarantine	
Mild	<60	No	Mild	Stay Home/Quarantine	
Mild	<60	No	High	Urgent/Contact with Covid Facility	
Mild	<60	Yes	Safe	Stay Home/Quarantine	
Mild	<60	Yes	Mild	Mandatory Quarantine/Followup	
Mild	<60	Yes	High	Urgent/Contact with Covid Facility	
Mild	>60	No	Safe	Stay Home/Quarantine	
Mild	>60	No	Mild	Urgent/Contact with Covid Facility	
Mild	>60	No	High	Urgent/Contact with Covid Facility	

Figure 4.7: Corona module response matrix

With these I also had to test for other features of these application to check if adding the module has any negative effect on the existing features. These application includes health measurement, account creation, online payment, message and email notification and a lot of other features. I had to execute a basic testing of all the major features of these applications.

4.4 Working on swagger

Swagger is the largest framework for designing APIs using a common language and enabling the development across the whole API lifecycle, including documentation, design, testing, and deployment. The framework provides a set of tools that help programmers generate client or server code and install self-generated documentation for web services. [7]

I had to use swagger for multiple tasks.

- i. To check for data mismatch issues between web and mobile application
- ii. To upload sample agent using API
- iii. To find agent or client detail information
- iv. Find data between a date range

Different user has different types of authorization. Depending on the API I want to hit, I had to use different accounts.

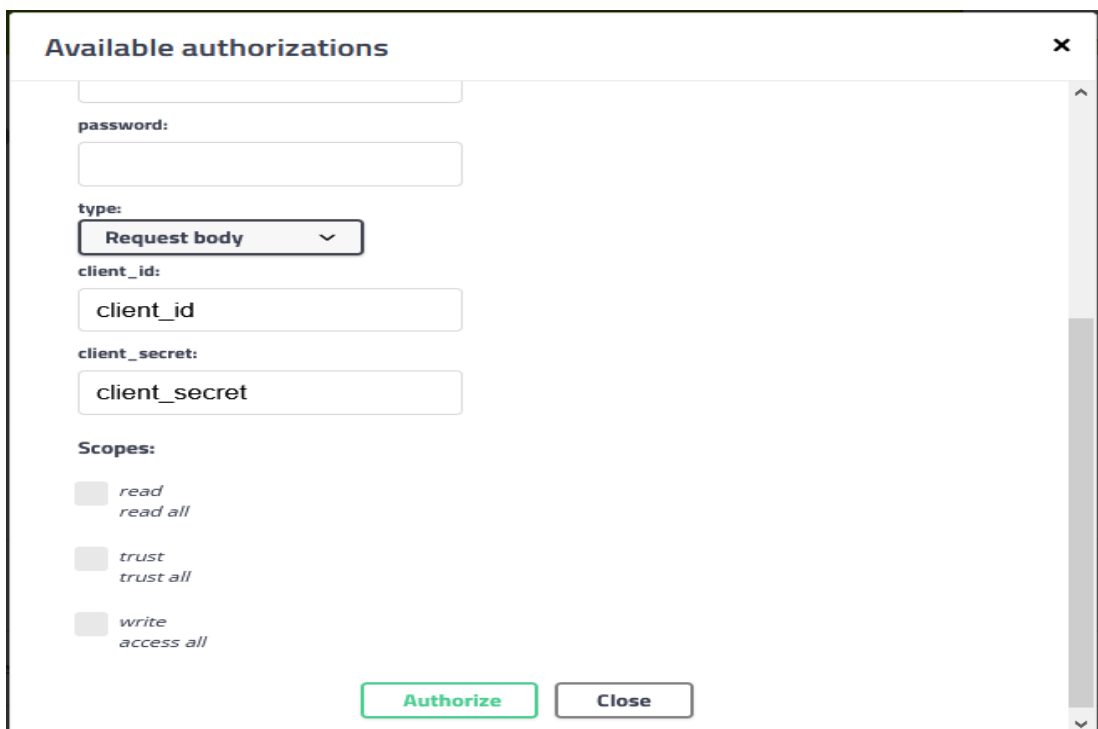
A screenshot of the Swagger authorization page. The page is titled "Available authorizations" in blue text at the top left, with a close button (X) at the top right. Below the title is a search bar. The form contains several fields: "password:" with a text input, "type:" with a dropdown menu showing "Request body", "client_id:" with a text input containing "client_id", and "client_secret:" with a text input containing "client_secret". Below these is a "Scopes:" section with three options, each with a checkbox and a label: "read read all", "trust trust all", and "write access all". At the bottom right, there are two buttons: "Authorize" (highlighted in green) and "Close".

Figure 4.8: Swagger authorization page

CMED backend team have developed a lot of API in swagger for their different projects. I've mostly worked on PKSF and Corona project related API's. After authorized access I had to fill up required parameters before hitting an API.

PKSF Statistics REST API			
GET	/api/v6/statistics/pksf/health-stats	Search all list of Health Statistics	🔒
GET	/api/v6/statistics/pksf/household	Search all list of Household Statistics	🔒
GET	/api/v6/statistics/pksf/measurement-stats	Search all list of Measurement Statistics	🔒
GET	/api/v6/statistics/pksf/member	Search all list of Member Statistics	🔒
GET	/api/v6/statistics/pksf/member-stats	Search all list of Member Statistics	🔒
GET	/api/v6/statistics/pksf/overview	Search all list of Dashboard Statistics	🔒
GET	/api/v6/statistics/pksf/survey-stats	Search all list of Survey Statistics	🔒
GET	/api/v6/statistics/pksf/village	Search all list of Village Statistics	🔒
GET	/api/v6/statistics/pksf/visitor	Search all list of Visitor Statistics	🔒

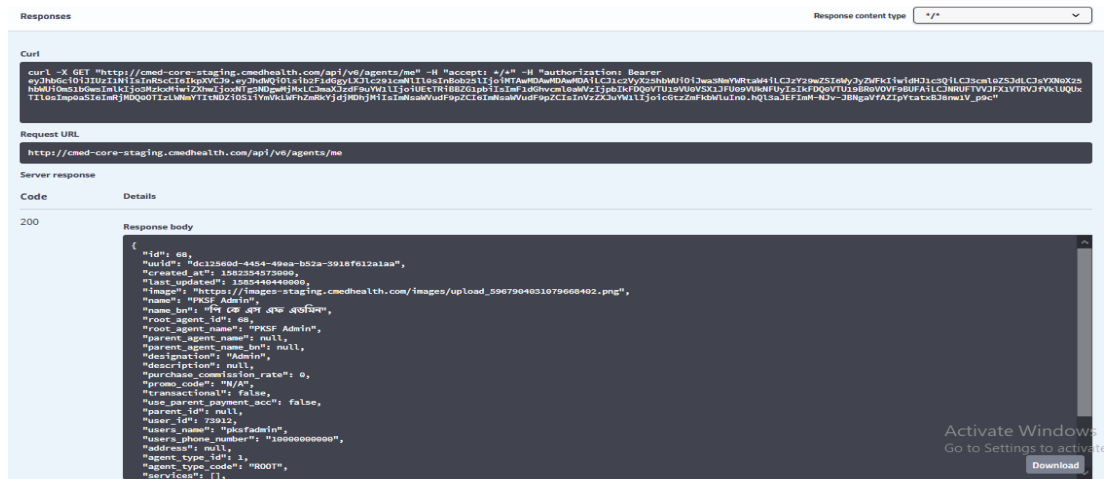
Parameters Cancel

Name	Description
agent_id integer(\$int64) (query)	agent_id agent_id - agent_id
from_date * required integer(\$int64) (query)	from_date from_date - from_date
to_date * required integer(\$int64) (query)	to_date to_date - to_date
village_id integer(\$int64) (query)	village_id village_id - village_id

Execute
Activate Windows
Go to Settings to activate Windows.

Figure 4.9: Different API and parameters to access them

After hitting the API, it gives me a response with the request url and a response code. By checking these I can be sure that I'm hitting the right API and the response has any error or not.



CHAPTER 5

CONCLUSION AND OUTCOME

I believe that my involvement at CMED Health Ltd as an intern was not only enriched my career but also increased my ability to effect progressive change everywhere and make a valuable influence in the field of Software engineering. I have never worked in a professional environment before, so it was a completely new experience for me & I enjoyed every bit of it. My colleagues and my industry supervisor whom I think as my mentor helped me enormously and I enjoyed many technical and professional things practically through them.

5.1 Outcome of Internship

The Internship provided some delightful memories and technical skills. However, it might take some time to master these skills but it surely can provide self-confidence to work further.

Technical skills:

The internship started with little knowledge in the field of software testing. Working in an organization is always helpful for a student. Since students get hand on experiences at technical aspects, it enhances their potential of getting better in their respective fields.

Initiative:

Initiative plays an important role for any employee. Every company makes small teams and provide them with works. Every person in these teams has their own responsibilities to complete works fully. CMED Health also works in the same way.

Moreover, CMED Health treated their employees like a family. So any work sanctioned for, that was done by out of joy and care.

Building up the relationship with coworkers:

One of the best things of CMED Health is their employees. They were so much friendly and helpful. Whenever someone needed a help, they were the first one to come. Any problem in the software developing or testing, a meeting called right away and suggestion or improvements were called for then.

Punctuality:

Punctuality was a serious issue in CMED Health. It was treated with severe penalty for any employee. CMED Health has a fingerprint attendance system to maintain punctuality and to track employee attendance. However, if there was any possibility of lateness or absence, supervisor had to be informed with a mail formally.

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