

Track Your Bug

This is a Bug Tracking Software where we have three types of users. Executive, Builder and Customer. By using this software Customer will get Five types of features.

- Detailed information about the bug
- Sort bugs by priority with attaching a screenshot
- Keep track using report
- Automatic duplicate bug detection
- Time tracking

To give detailed information about the Bug, Customer will report about it to Executive which defect he or she has been faced by giving a Bug ID, Bug Title, Status and the Detail Information about the Bug in the Comment Section.

To sort bugs by priority, the Customer will be able to sort the Bugs with High or Medium or Low Priority. So that the Executive can inform the Builder as soon as possible. Also this software will allow the Customer to attach a Screenshot about the Bug for easier understanding. Then the Executive will launch a complaint in this software with a complete notes of Bug that where it is and how Customer is getting problem and so on. Then Executive will tell the Customer the time it will take to fix it and give him or her a mail after the work done and he will assign an issue to Builder to resolve it with a Deadline to fix it. Then the Builder will work on it and fix it and leave a relevant note that everything is updated and he will give email to the customer to check issue done case closed.

To keep track using report, Customer will be able to change its status and also can add further Comment or he can give further email to the Builder. Then same process will go again with Executive and Customer. Customer can also set a deadline that a bug must be complete by.

Automatic duplicate bug detection, when the Customer will fill a bug in this software, as soon as he or she start typing detailed information about the Bug in the comment section, this software will automatically look for a similar bugs in the system and allow the Customer to get solutions from previous bugs instead of filling a new one. So there will be no duplication or double report of same bug.

Time tracking, Builder can estimate how many hours a bug will take to fix and then he can keep track of the hours he or she spend working on it. Also by this feature Executive can see which Builder is working and which Builder is free to work for new Bug.