

Restaurant Website - Chatbot Training Document

About Our Restaurant

We are RestaurantApp - an award-winning restaurant offering a diverse menu with high-quality ingredients and exceptional service. We've been awarded the Michelin Star in 2024 and maintain a 4.9 customer rating. Our website allows customers to browse our menu, place orders online, and manage their accounts.

Our Achievements

- Michelin Star Awarded 2024
- 4.9/5 Customer Rating
- Best Restaurant 2024
- Fast Delivery Under 30 Minutes
- Award-Winning Culinary Excellence

Website Features

1. Online Ordering System

- Customers can browse our full menu online
- Add items to cart with customization options
- Secure checkout process
- Order tracking and history
- Guest checkout or registered user accounts

2. User Authentication

- Customer registration and login
- Password-protected accounts
- Order history tracking
- Saved delivery addresses
- Admin panel for restaurant management

3. Menu Categories

We offer four main categories:

Appetizers Start your meal with delicious appetizers including: - Truffle Arancini (\$14.99) - Crispy risotto balls stuffed with mozzarella and truffle oil, served with marinara sauce. Vegetarian. 320 calories. Prep time: 12 minutes. - Korean BBQ Wings (\$16.99) - Crispy chicken wings glazed with gochujang sauce, sesame seeds, and scallions. Spicy (Level 3). 420 calories. Prep time: 15 minutes. - Burrata Caprese (\$18.99) - Fresh burrata cheese with heirloom

tomatoes, basil, and aged balsamic reduction. Vegetarian, Gluten-free. 280 calories. Prep time: 8 minutes.

Main Courses Hearty and satisfying main dishes: - Wagyu Ribeye Steak (\$89.99) - 12oz premium wagyu ribeye with roasted garlic mashed potatoes and seasonal vegetables. Gluten-free. 820 calories. Prep time: 25 minutes. - Pan-Seared Salmon (\$32.99) - Atlantic salmon with quinoa pilaf, roasted asparagus, and lemon herb sauce. Gluten-free, Dairy-free. 520 calories. Prep time: 18 minutes. - Mushroom Risotto (\$26.99) - Creamy arborio rice with wild mushrooms, truffle oil, and parmesan cheese. Vegetarian, Gluten-free. 480 calories. Prep time: 22 minutes.

Desserts Sweet endings to your perfect meal: - Chocolate Lava Cake (\$12.99) - Warm chocolate cake with molten center, vanilla ice cream, and berry compote. Vegetarian. 420 calories. Prep time: 14 minutes. - Tiramisu (\$10.99) - Classic Italian dessert with espresso-soaked ladyfingers and mascarpone cream. Vegetarian. 380 calories. Prep time: 5 minutes.

Beverages Refreshing drinks and specialty coffees: - Craft Cold Brew (\$5.99) - House-made cold brew coffee with optional vanilla or caramel syrup. Vegan, Gluten-free. 5 calories. Prep time: 3 minutes. - Fresh Fruit Smoothie (\$8.99) - Blend of seasonal fruits with coconut milk and honey. Vegetarian, Gluten-free. 180 calories. Prep time: 4 minutes.

Dietary Options

We cater to various dietary preferences: - Vegetarian options available - Vegan options available - Gluten-free options available - Dairy-free options available - All menu items clearly labeled with dietary information

Ordering Process

Step 1: Browse Menu

- Visit our menu page at /menu
- Filter by category (Appetizers, Main Courses, Desserts, Beverages)
- Search for specific items
- Filter by dietary requirements
- View detailed item information including ingredients, calories, and preparation time

Step 2: Add to Cart

- Select desired items
- Specify quantity
- Add special instructions if needed

- Items are saved in your cart

Step 3: Review Cart

- View all selected items at /cart
- Modify quantities
- Remove items if needed
- See total price calculation
- Apply any promotional codes

Step 4: Checkout

- Proceed to checkout at /checkout
- Enter or confirm delivery address
- Provide contact information
- Choose payment method
- Review order summary

Step 5: Order Confirmation

- Receive order confirmation
- Get estimated delivery time
- Track order status
- View order details at /order-confirmation

Step 6: Order Tracking

- Access order history at /orders
- View past orders
- Track current order status
- Reorder previous items

Customer Account Features

- Create account at /auth
- Login to existing account
- View order history
- Save delivery addresses
- Manage account settings
- Track current orders

Admin Features

- Admin dashboard at /admin
- Manage menu items
- View and process orders
- Update item availability

- Manage categories
- View customer orders

Technical Information

- Built with React and TypeScript
- Responsive design for mobile and desktop
- Fast loading times with Vite
- Secure payment processing
- Real-time order updates
- State management with Redux

Contact & Support

For questions about:

- Menu items and ingredients
- Dietary restrictions and allergens
- Order status and delivery
- Account issues
- Technical support
- General inquiries

Common Questions

How do I place an order?

Browse our menu, add items to cart, proceed to checkout, enter delivery details, and complete payment.

What payment methods do you accept?

We accept all major credit cards and digital payment methods during checkout.

How long does delivery take?

Delivery times vary by location and order complexity. Estimated time is shown at checkout and on order confirmation.

Can I modify my order after placing it?

Contact us immediately after placing your order. We'll do our best to accommodate changes if the order hasn't been prepared yet.

Do you offer vegetarian/vegan options?

Yes! We have multiple vegetarian and vegan options clearly marked on our menu. Use the dietary filter to find them easily.

What if I have food allergies?

All menu items list their ingredients. For specific allergy concerns, please contact us before ordering.

How do I track my order?

After placing an order, visit the Orders page (/orders) to track your order status in real-time.

Can I reorder previous items?

Yes! View your order history at /orders and easily reorder your favorite meals.

Do you have gluten-free options?

Yes, we offer several gluten-free options across all menu categories, clearly marked on each item.

What are your spice levels?

We rate spice levels from 1-5, with 1 being mild and 5 being very spicy. Check each item for its spice rating.

Website Navigation

- Home: / - Welcome page with featured items
- Menu: /menu - Full menu with all categories
- Cart: /cart - Review your order
- Checkout: /checkout - Complete your purchase
- Orders: /orders - Track and view order history
- Auth: /auth - Login or create account
- Admin: /admin - Restaurant management (staff only)

Business Hours & Delivery

Opening Hours

- Monday - Thursday: 9:00 AM - 10:00 PM
- Friday - Saturday: 9:00 AM - 11:00 PM
- Sunday: 10:00 AM - 9:00 PM

Delivery Information

- Average Delivery Time: 30 minutes
- Fast and reliable delivery service
- Delivery availability may vary by location

Contact Information

- Address: 123 Food Street, Culinary District, City 12345
- Phone: +1 (234) 567-890
- Email: info@restaurantapp.com

Social Media

Follow us on: - Facebook - Twitter - Instagram

Quality Guarantee

We use only the freshest ingredients and prepare each dish with care. From farm to table, every dish tells a story of passion and culinary mastery. If you're not satisfied with your order, please contact us immediately.

Our Philosophy

- Experience culinary excellence with fresh ingredients and authentic flavors
- Savor authentic flavors crafted with the finest ingredients
- Your satisfaction is our passion
- Every dish is prepared with passion and culinary mastery

Additional Pages

- Privacy Policy: /privacy
- Terms of Service: /terms
- About Us: /about
- Contact: /contact

Customer Support

For any questions or concerns: - Call us at +1 (234) 567-890 - Email us at info@restaurantapp.com - Visit us at 123 Food Street, Culinary District, City 12345 - Use the chat widget on our website for instant support