

# Restaurant Website - Chatbot Training Document

## About Our Restaurant

We are RestaurantApp - an award-winning restaurant offering a diverse menu with high-quality ingredients and exceptional service. We've been awarded the Michelin Star in 2024 and maintain a 4.9 customer rating. Our website allows customers to browse our menu, place orders online, and manage their accounts.

## Our Achievements

- Michelin Star Awarded 2024
- 4.9/5 Customer Rating
- Best Restaurant 2024
- Fast Delivery Under 30 Minutes
- Award-Winning Culinary Excellence

## Website Features

### 1. Online Ordering System

- Customers can browse our full menu online
- Add items to cart with customization options
- Secure checkout process
- Order tracking and history
- Guest checkout or registered user accounts

### 2. User Authentication

- Customer registration and login
- Password-protected accounts
- Order history tracking
- Saved delivery addresses
- Admin panel for restaurant management

### 3. Menu Categories

We offer four main categories:

**Appetizers** Start your meal with delicious appetizers including: - Truffle Arancini (\$14.99) - Crispy risotto balls stuffed with mozzarella and truffle oil, served with marinara sauce. Vegetarian. 320 calories. Prep time: 12 minutes. - Korean BBQ Wings (\$16.99) - Crispy chicken wings glazed with gochujang sauce, sesame seeds, and scallions. Spicy (Level 3). 420 calories. Prep time: 15 minutes. - Burrata Caprese (\$18.99) - Fresh burrata cheese with heirloom

tomatoes, basil, and aged balsamic reduction. Vegetarian, Gluten-free. 280 calories. Prep time: 8 minutes.

**Main Courses** Hearty and satisfying main dishes: - Wagyu Ribeye Steak (\$89.99) - 12oz premium wagyu ribeye with roasted garlic mashed potatoes and seasonal vegetables. Gluten-free. 820 calories. Prep time: 25 minutes. - Pan-Seared Salmon (\$32.99) - Atlantic salmon with quinoa pilaf, roasted asparagus, and lemon herb sauce. Gluten-free, Dairy-free. 520 calories. Prep time: 18 minutes. - Mushroom Risotto (\$26.99) - Creamy arborio rice with wild mushrooms, truffle oil, and parmesan cheese. Vegetarian, Gluten-free. 480 calories. Prep time: 22 minutes.

**Desserts** Sweet endings to your perfect meal: - Chocolate Lava Cake (\$12.99) - Warm chocolate cake with molten center, vanilla ice cream, and berry compote. Vegetarian. 420 calories. Prep time: 14 minutes. - Tiramisu (\$10.99) - Classic Italian dessert with espresso-soaked ladyfingers and mascarpone cream. Vegetarian. 380 calories. Prep time: 5 minutes.

**Beverages** Refreshing drinks and specialty coffees: - Craft Cold Brew (\$5.99) - House-made cold brew coffee with optional vanilla or caramel syrup. Vegan, Gluten-free. 5 calories. Prep time: 3 minutes. - Fresh Fruit Smoothie (\$8.99) - Blend of seasonal fruits with coconut milk and honey. Vegetarian, Gluten-free. 180 calories. Prep time: 4 minutes.

## Dietary Options

We cater to various dietary preferences: - Vegetarian options available - Vegan options available - Gluten-free options available - Dairy-free options available - All menu items clearly labeled with dietary information

## Ordering Process

### Step 1: Browse Menu

- Visit our menu page at /menu
- Filter by category (Appetizers, Main Courses, Desserts, Beverages)
- Search for specific items
- Filter by dietary requirements
- View detailed item information including ingredients, calories, and preparation time

### Step 2: Add to Cart

- Select desired items
- Specify quantity
- Add special instructions if needed

- Items are saved in your cart

### **Step 3: Review Cart**

- View all selected items at /cart
- Modify quantities
- Remove items if needed
- See total price calculation
- Apply any promotional codes

### **Step 4: Checkout**

- Proceed to checkout at /checkout
- Enter or confirm delivery address
- Provide contact information
- Choose payment method
- Review order summary

### **Step 5: Order Confirmation**

- Receive order confirmation
- Get estimated delivery time
- Track order status
- View order details at /order-confirmation

### **Step 6: Order Tracking**

- Access order history at /orders
- View past orders
- Track current order status
- Reorder previous items

## **Customer Account Features**

- Create account at /auth
- Login to existing account
- View order history
- Save delivery addresses
- Manage account settings
- Track current orders

## **Admin Features**

- Admin dashboard at /admin
- Manage menu items
- View and process orders
- Update item availability

- Manage categories
- View customer orders

## **Technical Information**

- Built with React and TypeScript
- Responsive design for mobile and desktop
- Fast loading times with Vite
- Secure payment processing
- Real-time order updates
- State management with Redux

## **Contact & Support**

For questions about: - Menu items and ingredients - Dietary restrictions and allergens - Order status and delivery - Account issues - Technical support - General inquiries

## **Common Questions**

### **How do I place an order?**

Browse our menu, add items to cart, proceed to checkout, enter delivery details, and complete payment.

### **What payment methods do you accept?**

We accept all major credit cards and digital payment methods during checkout.

### **How long does delivery take?**

Delivery times vary by location and order complexity. Estimated time is shown at checkout and on order confirmation.

### **Can I modify my order after placing it?**

Contact us immediately after placing your order. We'll do our best to accommodate changes if the order hasn't been prepared yet.

### **Do you offer vegetarian/vegan options?**

Yes! We have multiple vegetarian and vegan options clearly marked on our menu. Use the dietary filter to find them easily.

### **What if I have food allergies?**

All menu items list their ingredients. For specific allergy concerns, please contact us before ordering.

**How do I track my order?**

After placing an order, visit the Orders page (/orders) to track your order status in real-time.

**Can I reorder previous items?**

Yes! View your order history at /orders and easily reorder your favorite meals.

**Do you have gluten-free options?**

Yes, we offer several gluten-free options across all menu categories, clearly marked on each item.

**What are your spice levels?**

We rate spice levels from 1-5, with 1 being mild and 5 being very spicy. Check each item for its spice rating.

**Website Navigation**

- Home: / - Welcome page with featured items
- Menu: /menu - Full menu with all categories
- Cart: /cart - Review your order
- Checkout: /checkout - Complete your purchase
- Orders: /orders - Track and view order history
- Auth: /auth - Login or create account
- Admin: /admin - Restaurant management (staff only)

**Business Hours & Delivery****Opening Hours**

- Monday - Thursday: 9:00 AM - 10:00 PM
- Friday - Saturday: 9:00 AM - 11:00 PM
- Sunday: 10:00 AM - 9:00 PM

**Delivery Information**

- Average Delivery Time: 30 minutes
- Fast and reliable delivery service
- Delivery availability may vary by location

**Contact Information**

- Address: 123 Food Street, Culinary District, City 12345
- Phone: +1 (234) 567-890
- Email: info@restaurantapp.com

## **Social Media**

Follow us on: - Facebook - Twitter - Instagram

## **Quality Guarantee**

We use only the freshest ingredients and prepare each dish with care. From farm to table, every dish tells a story of passion and culinary mastery. If you're not satisfied with your order, please contact us immediately.

## **Our Philosophy**

- Experience culinary excellence with fresh ingredients and authentic flavors
- Savor authentic flavors crafted with the finest ingredients
- Your satisfaction is our passion
- Every dish is prepared with passion and culinary mastery

## **Additional Pages**

- Privacy Policy: /privacy
- Terms of Service: /terms
- About Us: /about
- Contact: /contact

## **Customer Support**

For any questions or concerns: - Call us at +1 (234) 567-890 - Email us at [info@restaurantapp.com](mailto:info@restaurantapp.com) - Visit us at 123 Food Street, Culinary District, City 12345 - Use the chat widget on our website for instant support