



CALL CENTRE REPORT - 2023



Calls

1,000

800

Amount

\$96,623

\$76,519

Duration

89,850

71,641

Avg Rating

3.9

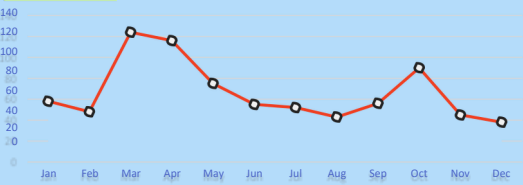
3.9

Happy Callers

307

256

CallTrends



Saturday

123

Friday

109

Thursday

101

Wednesday

126

Tuesday

111

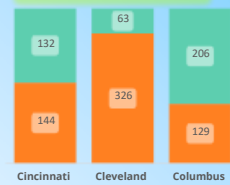
Monday

111

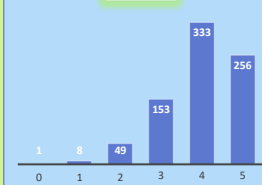
Sunday

119

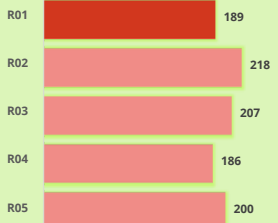
Female vs. Male Callers



Rating



Calls



Representa...

- R01
- R02
- R03
- R04
- R05



Amount



	R01	R02	R03	R04	R05	TOTAL
Cincinnati						
C0003	C0004	\$1,33	\$1,282	\$739	\$560	\$4,80
\$1,991	C0011	2	\$1,206	\$884	\$1,722	4
\$1,163	C0012	\$1,88	\$1,616	\$1,043	\$1,747	\$7,68
\$1,438		6	\$866	\$829	\$2,070	9
		\$1,18				\$6,74
Cleveland						
C0002	\$1,233	0	\$223	\$1,680	\$990	\$1,508
C0007	\$1,598	\$1,907	\$869	\$1,426	\$1,416	\$5,63
C0008	C0000	\$1,016	\$960	\$940	\$1,193	\$7,21
C0013	\$1,266	\$1,470	\$1,617	\$1,314	\$941	6
C0015	\$1,138	\$516	\$1,874	\$1,863	\$1,722	\$5,00
		\$1,898	\$1,482	\$846	\$1,154	9
						\$6,24
Columbus						
C0001	\$1,655	\$805	\$2,26	\$987	\$1,075	\$6,78
C0005	\$1,104	\$2,280	3	\$1,722	\$1,196	\$7,23
C0006	C0002	\$1,818	\$1,44	\$1,156	\$1,484	\$7,74
\$1,415	C0014	\$1,271	5	\$1,135	\$1,566	\$6,51
\$1,362		\$1,363	\$1,34	\$777	\$750	\$6,17
						6
			\$1,21			\$6,60
			4			1
			\$1,15			\$5,40
			2			4