

## Satyam Anand

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### Skills:

**Programming:** Python, Javascript, Typescript.

**Technical Skills:** Microservice, Database Design, Containers, System Designs/ System Architecture, Unit Testing, Scalability.

**Tools:** Sentry, SQL Database, Git, Kubernetes, Kafka, Redis, gRPC, Lambda, Docker, AWS, snowflake, Flink, zookeeper, Fluentbit, AWS, fastly.

**Frameworks and Libraries:** MERN stack, NodeJs/ Node.Js, FastAPI, Flask, Django, NestJs/ Nest.Js, ReactJs/ React.Js, Spring boot.

**Databases:** MongoDB, PostgreSQL, Snowflake, SingleStore, MySQL.

### Experience:

#### Software Development Engineer 2 ([Inflection.io](#))

07/2024 - Present, Bangalore, India

- Spearheaded architectural optimizations, enabling the system to scale from handling millions to billions of daily requests for seamless multi-client onboarding.
  - Implemented significant system enhancements, resulting in a 20% (approximately) reduction in development time and a 15% increase in customer satisfaction as measured by customer satisfaction metrics.
  - Upgraded the B2B platform's reporting infrastructure, delivering deeper insights into customer targeting and engagement, driving data-driven decision-making.
  - Refined database performance by implementing targeted optimizations that decreased load times for critical reports by an impressive 70%, enabling real-time insights without impacting user experience or application speed.
  - Managed the development of a streamlined log collection system with Fluentbit; established operational visibility leading to identification of 3 primary issues causing downtime in production environments.
  - Executed system design improvement for 30% advancement in scalability and implemented global forms integrations with help of webhook integrations.
- Technologies:** gRPC, Redis, Kafka, Flask, SQS, Fluentbit, fastly, AWS S3.

#### Software Development Engineer 2 ([Bolt.Earth](#))

04/2022 - 01/2024, Bangalore, India

- Orchestrated a multi-channel notification system post client consultation, leading to a 30% increase in user activity and a 25% reduction in message delivery time.
  - Wallet Service: Lead a team of 5 to create wallet service integrated with cashfree for seamless transaction across the platform.
  - Collaborated closely with clients and the data team to identify and address the needs, resulting in the creation of a charger log analytics data pipeline poised to enhance processing efficiency and accuracy by 40%.
  - API Performance Doubled with Customer Focus: Identified and resolved customer pain points, re-engineering the charger booking API to double the efficiency and increase booking rates by 50%.
  - Produced in tandem with the product team to conceptualize and implement a user feedback system, leading to a 60% rise in user engagement and 25% higher customer satisfaction.
  - OLAP System Optimizer: Identified and addressed customer-facing issues, refining OLAP design to cut query processing time by 45% and increase data analysis efficiency by 30%.
  - User Action Tracking System Architect: Designed and implemented a comprehensive user action tracking system, integrating Kafka to achieve 100% coverage, following an in-depth analysis of user behavior.
  - Referral System Innovator with Promoted Engagement: Pioneered a highly efficient referral system using Nest.js, which resulted from understanding and addressing user needs, achieving complete success in adoption and engagement.
  - Realtime Routing System for Chargers: Created a realtime routing system utilizing the Google Maps API, ensuring optimal navigation and accessibility between chargers.
- Technologies:** RESTful API, gRPC, Redis, Kafka, Sentry, MERN stack, NestJs.

#### Software Engineer ([Soroco India](#))

07/2021 - 03/2022, Bangalore, India

- Interactive Dashboard Developer: Enhanced dashboard interactivity using Django and Angular, following thorough user experience research to improve usability.
  - Automation Expert in Inventory Management: Developed an automated bill scanning and inventory management system for Bayer, rooted in a deep understanding of the operational challenges, leading to major efficiency gains.
- Technologies:** Django.

#### Python Developer ([Qblocks](#))

11/2020 - 04/2021, Bangalore, India

- R&D on container isolation, resource allocation and security groups to build containers using Go.
  - Migration of legacy system using flask to Django along with database schema improvements.
- Technologies:** Golang, Containers, Nvidia container, docker container.

### Education:

- **Dayananda Sagar College of Engineering:** BTech - Information of science and engineering
- **Chinmaya Vidyalaya:** HSE in Computer Science.