

CONFIDENTIAL - Pediatrics Department

Date: 2026-03-25 | Author: Dr. Emily Watson

PEDIATRIC DEPARTMENT ? Q1 2026 PERFORMANCE REPORT

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PATIENT SATISFACTION:

The Pediatric Ward achieved a satisfaction score of 4.7 out of 5.0, the highest of any department in Q1 2026. This is consistent with the hospital-wide patient satisfaction improvement reported by the Patient Relations Department. Key drivers of satisfaction include:

- Play therapy program (introduced February 2026): 96% of families rated it "Excellent"
- Child Life specialist coverage expanded to evenings and weekends
- New family sleeping accommodations in all pediatric rooms
- Pediatric-specific meal menu developed with input from patients and families

CLINICAL OUTCOMES:

- Average length of stay: 3.2 days (below national pediatric benchmark of 3.8 days)
- Readmission rate (30-day): 2.1% (national benchmark: 6.5%)
- Hospital-acquired conditions: Zero cases during Q1
- Central line infections (PICU): Zero cases during Q1

COMMUNITY OUTREACH:

The department hosted 8 community education sessions on childhood asthma management, serving 340 families. Three school-based health screenings were conducted, identifying 12 children requiring follow-up care.

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