

# ANNUAL REPORT

2021-2022



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# SECRETARY'S REMARKS

Warm Greetings to All.....

It is my pleasure to share the Annual Report of Kosi Seva Sadan for the annual year 2021-2022. Reflecting on the past year, we recognize the ongoing challenges posed by the COVID-19 pandemic, which continued to affect our communities profoundly. However, despite these obstacles, we at Kosi Seva Sadan remained resolute in our commitment to support the vulnerable and marginalized sectors of our society.

The year 2021-2022 brought new waves of the pandemic, necessitating an adaptive and resilient approach to our work. We maintained our dedication to the principles of SMS (Sanitize, Mask up, and Self-quarantine) while navigating these unprecedented times. The pandemic has imparted invaluable lessons, reinforcing our mission to rise to new challenges and extend our help where it is most needed.

Over the years, Kosi Seva Sadan has consistently demonstrated its capability as an independent, professionally managed grassroots organization. We have built a strong track record of supporting meaningful development initiatives in collaboration with dedicated and passionate partners. This report aims to document and share the highlights of our work of the year 2021-2022, showcasing the impact of our efforts.

During 2021-2022, our outreach reached grassroots levels, touching the lives of vulnerable individuals. Despite financial constraints, we provided vital humanitarian aid to COVID-affected families, migrant workers, women, children, and other vulnerable groups. With support from partners, CBOs, POs, staff, and volunteers, we stayed true to our vision. We efficiently executed strategic plans, ensuring effective aid delivery. Child safety remained paramount, supported by CHILDLINE India Foundation, Mumbai.

Additionally, amidst challenges in FCRA approvals, we're delighted to share that we've received FCRA renewal approval from the Ministry of Home Affairs, FCRA Division. This enhances our ability to reach the most underserved communities, amplifying our impact.

We extend our deepest gratitude to our partners, donors, and supporters, whose unwavering support has been crucial, especially during these challenging times. We also thank our Board Members for their steadfast guidance and our staff, volunteers, and community partners for their relentless dedication. Your passion and hard work have been truly inspiring.

We look forward to continuing our journey together, driving positive change, and making a meaningful impact on society.

With warm regards,

# ORGANISATION PROFILE

## ABOUT US

Kosi Seva Sadan (KSS) is a not-for-profit organization established in the year 1981 by the inspiration of renowned activist and freedom fighter late Shri Jay Prakash Narayan. Later, social activist, late Shri Prem Bhai of the Sarvodaya Movement helped Kosi Seva Sadan flourish under his dynamic leadership and provided momentum to KSS by initiating need-based programs for the true development of the poor and vulnerable section of the society.

## LEGAL STATUS

- Registered under the **Society Registration Act, 1860**. Reg. No. **272** dated **22.10.1981**.
- Registered under the **Foreign Contribution Regulation Act, 1976**. Reg. No. **031200003** dated **02.12.1985**.
- Registered under **Section 12 (A)** of Income Tax Act 1961. Reg. No. **12A/45/2010-11/ 7459-61** dated **21.02.2011**.
- Registered under **Section 80 (G)** of Income Tax Act 1961. Reg. No. **80G/33/2010-11/ 7462-64** dated **21.02.2011**.
- PAN **AAATK3803F**.
- TAN **PTNK01977D**.

## VISION

KSS visualize an egalitarian society where the poor, oppressed and underprivileged people get every proper opportunity to utilize their inherent productive potential in shaping a developed and progressive society.

## MISSION

KSS mission is to facilitate the process of holistic development of society based on equality, justice and sustainability.

## HUMAN RESOURCES

Kosi Seva Sadan (KSS) prides itself on its dedicated team, comprised of both professionals and volunteers, who have demonstrated unwavering sincerity and commitment to the organization's goals over an extended period. This dynamic combination of skilled professionals and passionate volunteers forms the backbone of KSS's operations, driving its initiatives forward with passion and purpose.

Currently, KSS boasts a diverse team consisting of 15 full-time staff members, whose expertise spans various domains such as project management, administration, finance, and program implementation. These professionals bring a wealth of experience and specialized knowledge to their roles, enabling KSS to execute its projects with efficiency and effectiveness.

## OBJECTIVES

- ✚ To provide social, educational and economic empowerment to women and children.
- ✚ To make people aware of their rights, duties and initiatives meant for their overall development.
- ✚ To promote a safer environment for the future generation through positive behaviour change for sustainable development.
- ✚ To improve the precarious state of the villages in Bihar through improves agricultural practices, health and nutrition, proper education, environmental conservation etc.
- ✚ To improve community health emphasizing on women and child health.
- ✚ To promote innovative agriculture and irrigation practices.
- ✚ To bring out the use of Traditional Health System.
- ✚ To safeguard the rights of the child and wellbeing of the children in needs.
- ✚ To preserve and protect the environment and propagate climate change and DRR for sustainable development for maintaining ecological balances.
- ✚ To promote educational mainstreaming of the poor and vulnerable children.
- ✚ To provide vocational training and enhance livelihood potentials of women and men, unemployed youth and differently abled people and any other vulnerable sections.
- ✚ To network and collaborate with the likeminded associations, non-governmental and governmental organizations and international organizations in pursuance of the aims and objectives of the society.

## KSS GEOGRAPHICAL AREAS



As of now, Kosi Seva Sadan is only operational in only Saharsa District covering two sub-divisions and 200 villages Saharsa District of Bihar but our indirect intervention is spread among five districts of Kosi Sub-Division i.e. Saharsa, Supaul, Madhepura, Khagaria and Madhubani.



Through strategic partnerships and coordinated initiatives with local authorities, community leaders, and grassroots organizations, Kosi Seva Sadan extends its reach beyond geographical boundaries, addressing the diverse needs and challenges faced by communities across the Kosi Sub-Division. By leveraging networks and resources, it facilitates the dissemination of knowledge, resources, and best practices, amplifying its impact and effectiveness in addressing critical issues such as disaster management, healthcare, education, livelihoods, and social welfare.

SAHARSA DISTRICT		
BLOCK	PANCHAYAT	VILLAGES COVERED
MAHISHI	All 19 panchayatS	83
NAUHATTA	All 15 panchayats	58
SATTAR KATAIYAA	All 14 panchayats	38

## KSS CORE VALUES



INTEGRITY



COLLABORATION



EMPOWERMENT

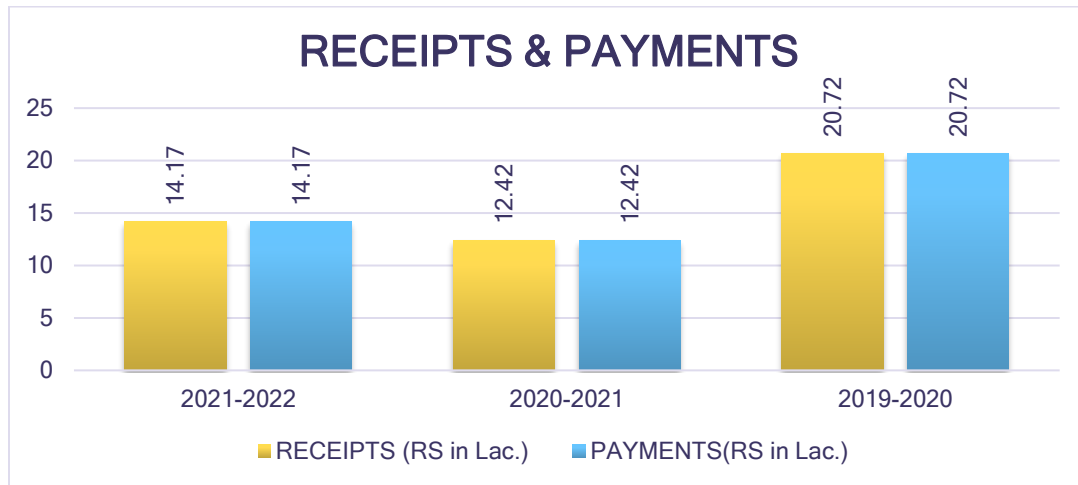


INNOVATION

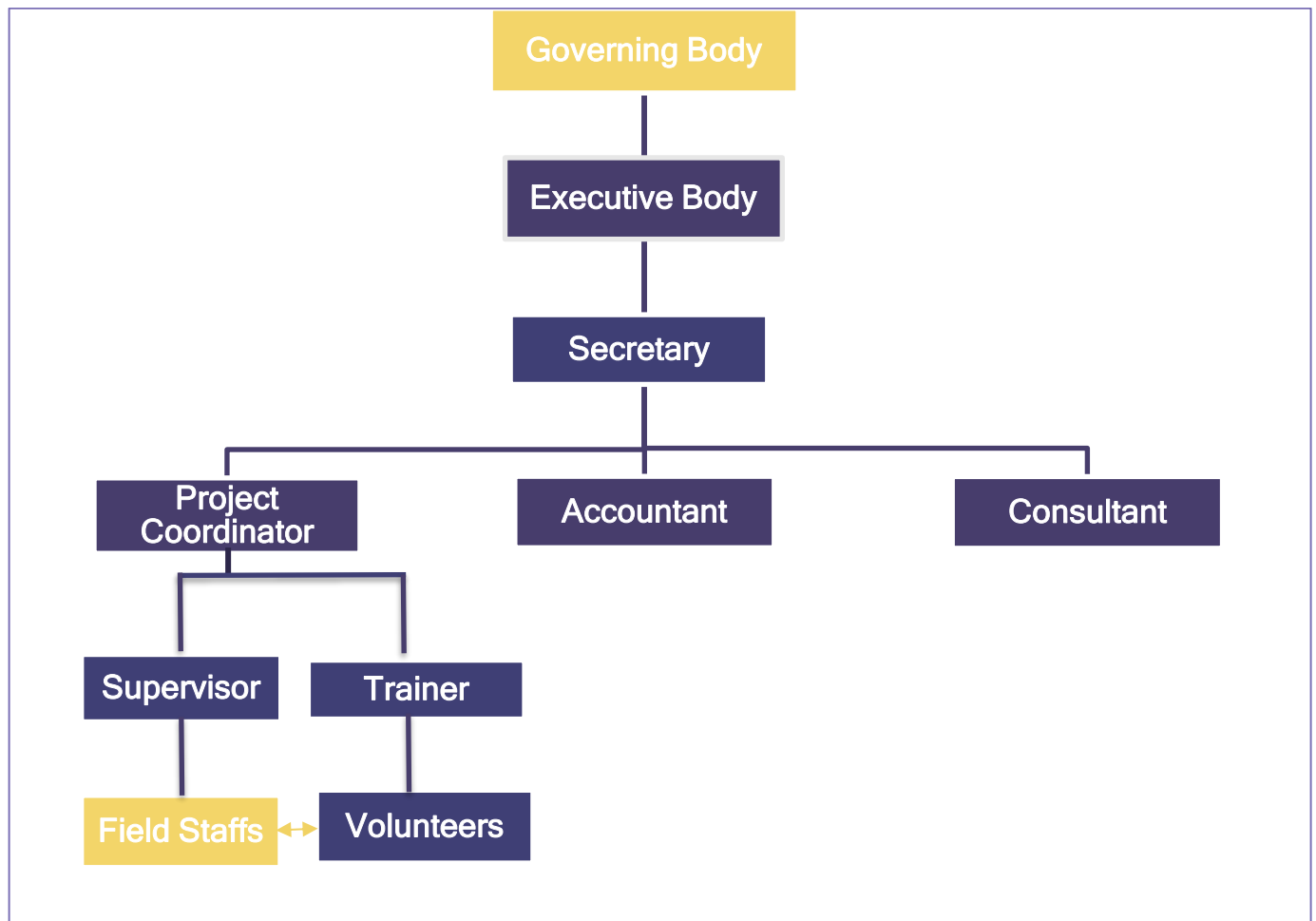


INCLUSIVITY

## RECEIPT AND PAYMENTS-I



## INTERNAL MANAGEMENT STRUCTURE



## ISSUES OF INTERVENTION



**DRR & Climate  
Change**



**EDUCATION**



**AGRICULTURE**



**LIVELIHOOD**



**WOMEN  
EMPOWERMENT**



**HEALTH**



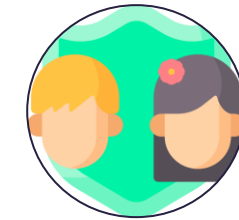
**WATER &  
SANITATION**



**ENVIRONMENT &  
CLEAN ENERGY**



**NETWORKING  
& ADVOCACY**



**CHILD RIGHTS &  
DEVELOPMENT**



## WHAT WE DO

**KSS** believes in community-based approach through which it prepares need-based project by ensuring community share and involvement. The responsibilities of community groups and organization are laid down prior to the implementation of the project activities. KSS thus formed the CBOs, Self Help Group and Mahila Kisan Club just to bring and inspire the rural individual particularly the women to get benefitted with this for their respective community. With the local participation of rural women in every field, Kosi Seva Sadan stimulates for recognition of grassroots women as decision makers and nurtures women in their active roles as farmers, community leaders and stakeholders.

**KSS** also focuses on eradication of child labour. It's been the main motive of organisation to protect the rights of the children and also the children in need. We initiate certain measures of creating awareness among employers and parents regarding the evils of child labour. Our efforts have been made to the Government in elimination of child labour. Thus we encouraged to become partners in elimination of child labour along with Government. The interventions of Kosi Seva Sadan are in the areas of counseling awareness, creating social mobilization, encouraging community participation, rescuing children from work, providing vocational training, enrolling children in schools and ensuring their retention by minimizing dropouts, monitoring the functioning of schools, bringing.

Every year, Kosi Seva Sadan (KSS) supports individuals affected by annual floods or flash floods by providing necessary aid. KSS's innovative development results from its sustained efforts and partnerships with community organizations, village and cluster-level groups, central and state governments, PRIs, NGOs, and CSOs. These collaborations foster positive societal change and strengthen communities through sustainable development techniques.

KSS's community-driven approach empowers and supports Dalit, Mahadalit, and excluded communities, helping them achieve sustainable livelihoods and develop leadership skills to access their rights and entitlements for a dignified life.

Kosi Seva Sadan (KSS) has a dedicated team of 15 full-time staff, 14 part-time staff, and 60 volunteers who work with sincerity and commitment to achieve the organization's goals. The organization is managed by a Governing Body, which includes an executive body and the secretary's consent, ensuring efficient and systematic operations.

KSS holds a special General Body meeting with a seven-day notice and the Governing Body meets quarterly to plan future activities. In emergencies, the Secretary, with the help of volunteers and staff, decides and implements necessary strategies.



## HIGHLIGHTS OF 2021-2022

### Awareness Campaign on COVID 19 effects and future

The world has been under lockdown for a year, and the second wave of COVID-19 has brought unprecedented challenges to the local communities in Saharsa district. In response, Kosi Seva Sadan conducted an awareness program on COVID-19 prevention and vaccination across Mahishi and Nauhatta blocks. The initiative aimed to educate the community on preventive measures and the importance of vaccination amidst the devastating impact of the second wave.



The program had a significant impact such as increased awareness about COVID-19 and vaccine benefits, reduced vaccine hesitancy, and higher vaccination rates. It empowered women, educated children, and reassured the elderly, leading to better health practices and a more resilient community. This initiative was crucial in mitigating the second wave's effects and preparing the community for future health challenges.

#### Awareness Program at different locations in Mahishi Block

Village Name	Target Audience	Total Population	Impact Generated
Kandaha	Dalit and Mahadalit	1000	Increased awareness, 80% reported interest in vaccination
Maina	Women and Children	850	High participation, improved knowledge on COVID-19 prevention
Aksaur	Elderly and Youth	900	Reduction in vaccine hesitancy, 75% agreed to get vaccinated
Dhore	General Community	950	Better understanding of vaccination benefits, 70% vaccinated
Baghwa	Old aged	800	Broad awareness, positive feedback, 85% willing to vaccinate

Birwar	Women	800	Empowered women with health knowledge, 60% vaccination drive
Garaul	General Community	1100	COVID-19 prevention measures

## Community Disaster Resilience Program with Local Communities

On June 15, 2021, Kosi Seva Sadan (KSS) held a workshop on the Community Disaster Resilience Programme, focusing on the severe impact of flash floods in the transboundary plains of the Kosi River and discussing comprehensive mitigation plans. Flash floods in this region cause loss of lives, displacement, destruction of infrastructure, and severe disruption to livelihoods. KSS's mitigation plan includes the implementation of community-based early warning systems, infrastructure development such as



embankments and drainage improvements, and community preparedness through regular drills and the formation of local disaster management committees. Additionally, KSS emphasizes emergency response preparedness, the promotion of flood-resistant agricultural practices, and the distribution of resources to support post-flood recovery. The approach taken by KSS involves active community engagement, capacity building,

resource mobilization, and advocacy for policies addressing the root causes of vulnerability to floods.

- Implementing community-based early warning systems and constructing embankments and drainage systems.
- Conducting regular preparedness drills, establishing local disaster management committees, and setting up emergency shelters.
- Promoting flood-resistant agricultural practices, providing livelihood resources, and enhancing local communities' disaster response capabilities.
- Actively involving local communities in planning and decision-making processes to ensure that mitigation strategies are tailored to their specific needs.
- Advocating for policies and programs that address the underlying causes of vulnerability to flash floods, such as deforestation, poor land management, and inadequate infrastructure.

## Training on Herbal Gardening and Herbal Plants Distribution

Kosi Seva Sadan, with support from BfdW, Germany, conducted a training program for 20 youth and cadet members on herbal gardening, followed by the distribution of herbal plants to 100 households. The training focused on teaching participants how to cultivate, maintain, and use herbal plants to treat common ailments. The primary objective was to promote traditional health practices at the household level and improve overall community health. Participants gained hands-on experience and basic knowledge about the benefits and applications of various herbal plants, aiming to revive traditional health systems and reduce dependency on synthetic medicines.



Following the training, 100 households received herbal plants, ensuring that the knowledge gained was put into practice. This initiative addressed common health issues by promoting natural remedies and enhancing the community's overall well-being. By encouraging households to adopt herbal gardening, the program fostered a community-wide embrace of traditional health practices. The collaborative effort between Kosi Seva Sadan and BfdW, Germany, highlighted the importance of international support in local health promotion. Overall, the initiative successfully disseminated valuable knowledge on herbal gardening, contributing to the improved health of the community through the use of accessible, natural remedies.

### Impact:

- 100 households (approximately 500 individuals) reported fewer incidents of common ailments such as colds, coughs, and digestive issues due to the use of distributed herbal plants.
- 20 youth and cadet members gained valuable skills in cultivating and using herbal plants, leading to a deeper understanding of traditional health practices.
- The program fostered a sense of community cooperation and knowledge sharing, enhancing the overall adoption of traditional health practices.
- Households experienced reduced healthcare costs and increased self-reliance through the use of natural remedies, promoting economic relief and sustainability.



## Workshop on Gender Budgeting with Cadre and Youth

Kosi Seva Sadan (KSS), with support from BfdW, Germany, organized a workshop on Gender Budgeting for cadre and youth members. The workshop aimed to provide participants with the skills and knowledge necessary to understand and implement gender-responsive budgeting. Through comprehensive sessions, participants learned the basics of gender budgeting, its significance, and steps for implementation. Practical exercises and group discussions enabled them to apply these concepts to real-world scenarios. Case studies of successful gender budgeting initiatives illustrated the benefits of gender-responsive financial planning.

The workshop significantly increased participants' awareness and understanding of gender budgeting, enhancing their ability to analyze budgets from a gender perspective and advocate for gender-responsive allocations. The training empowered 30 cadre and youth members to influence local budgeting processes and policies towards greater gender equality. Participants expressed their commitment to applying their newfound knowledge in their communities, promoting gender equality in local governance and community projects. The support from BfdW, Germany, was instrumental in the workshop's success, highlighting the importance of international collaboration in addressing gender disparities.

### Key Highlights:

- Participants gained comprehensive knowledge of gender budgeting principles.
- Interactive sessions and case studies facilitated effective application of gender budgeting concepts.
- The workshop fostered a commitment among participants to work towards gender equality through gender-responsive budgeting.



*Figure 1.1 Knowledge dissemination on Gender Budgeting with Cadre and Youth*

## “DO NO HARM (DNH)” Workshop

The primary objective of the "Do No Harm (DNH)" workshop, supported by BfdW, Germany, was to promote conflict-sensitive approaches within Kosi Seva Sadan (KSS) and its community initiatives. The workshop aimed to integrate DNH principles into KSS's planning, monitoring, and evaluation (PME) systems, ensuring all activities minimize harm and contribute positively to the community. Participants were educated on the origins, significance, and core concepts of the Do No Harm framework. Through interactive sessions and group activities, they learned to apply DNH principles to both hypothetical and real scenarios, and case studies highlighted the positive outcomes of conflict-sensitive approaches.



The workshop successfully fostered a culture of peace and conflict sensitivity at the institutional level. KSS committed to implementing DNH principles in their PME system, enhancing the organization's ability to manage and mitigate conflicts effectively. Additionally, advocacy efforts resulted in tangible benefits for community members: 43 members benefited from the Ujjwala Yojana, 6 members received farmer compensation,

20 members obtained labor cards, and 195 members participated in plantation activities. These efforts improved community livelihoods and demonstrated the positive impact of integrating DNH principles into organizational practices. The support from BfdW, Germany, was crucial in achieving these outcomes, highlighting the value of international collaboration in promoting sustainable and peaceful development.

### Impact Highlights:

- Fostered a culture of peace and conflict sensitivity within KSS.
- Enhanced ability to manage and mitigate conflicts through DNH principles.
- 43 members received benefits from the Ujjwala Yojana scheme.
- 6 members were compensated under the farmer compensation scheme.
- 20 members successfully obtained labor cards.
- 195 members engaged in plantation activities, promoting environmental sustainability.

## Enhancing Flood Preparedness and Resilience

The "Training on Pre, Post, and During Preparation of Disaster Risk Reduction (DRR)" with village youth and cadres, supported by BfdW, Germany, aimed to equip disaster committee members with essential skills and knowledge to effectively handle disasters, particularly flash floods and annual floods, in the area under the Kosi embankment in Mahishi block of Saharsa district. This region, encompassing villages like Kandaha,

Dhore, Sapaigachi, Spaita Bharna, Jhitki, Kodwa, and Nagra, frequently faces severe flooding. The training covered all phases of disaster management, ensuring participants are prepared for pre-disaster preparation, response during disasters, and post-disaster recovery and rebuilding.

As a result, disaster committee members are now better equipped to handle upcoming floods in their villages and communities with comprehensive preparation plans. They have gained valuable insights into the processes for accessing benefits from related government schemes, which will enhance their ability to support their communities effectively. Furthermore, the training emphasized the importance of strengthening government schemes



and DRR plans to reduce the impact of floods on the people living under the Kosi embankment. This initiative has strengthened the community's overall resilience to disasters, ensuring a more coordinated and informed response to any future emergencies.

## Cleanliness and Voter Awareness Campaign

The Cleanliness and Voter Awareness Campaign aims to improve community well-being by promoting sanitation and civic engagement. Cleanliness efforts include community clean-up drives, waste management education, and sustainable practices, enhancing public health and environmental pride. The voter awareness



component educates citizens on voting rights and the importance of participation through workshops and informational sessions, boosting voter registration and turnout. This dual approach fosters a healthier, more informed, and actively engaged community, contributing to better governance and a stronger democratic process.

### Impact Highlights:

- Enhanced public health and hygiene
- Increased community engagement and responsibility
- Higher voter turnout and informed voting decisions
- Strengthened democratic participation and governance



## Orientation of Federation Members(Block Level & District Level)

An orientation session was conducted to empower federation members for the development and strengthening of district-level and block-level federations. The session aimed to equip members with the necessary knowledge and skills to manage and lead their federations effectively. Key topics included roles and responsibilities, organizational and leadership skills, and the importance of efficient communication and coordination between different federation levels. Workshops on strategic planning, financial management, and resource mobilization were integral parts of the training, ensuring members could sustainably manage their federations. Emphasis was also placed on advocacy, enabling members to represent community interests and influence local policies effectively.



The outcomes of the session were significant, resulting in enhanced leadership and a clearer understanding of roles among federation members. Improved communication and coordination have strengthened the structure of both district and block federations, fostering a more cohesive operational framework. Members are now better equipped to advocate for community needs and influence policy decisions. Additionally, the skills gained in strategic planning and resource management will contribute to the long-term sustainability of the federations. Overall, the orientation has prepared the federations to serve their communities more effectively and sustainably, promoting greater community involvement and organizational resilience.

## Strengthening CBOs

A regular monthly meeting with Community-Based Organizations (CBOs) was held to discuss ongoing initiatives and address community concerns. The meeting, supported by BfdW project animators and coordinators, adhered to COVID-19 safety protocols, including mask usage, hand sanitizers, and social distancing.

### Key Discussions:

- Participants shared updates on various government schemes. Approximately 600 individuals received cash relief, 750 families benefited from ration distribution, and 140 families received free gas refills under the Ujjwala Yojana. Additionally, 59



families obtained financial support through the Anganwadi Yojana, and 200 farmers received benefits under the PM Kisan Yojana.

- The meeting addressed the urgent need for job opportunities under MNREGA due to the economic impact of COVID-19. Community members planned to visit the block office to file demand applications for job cardholders.
- Emphasis was placed on preventive measures against COVID-19, such as regular hand washing, maintaining physical distance, and using masks. The importance of community awareness in mitigating the virus spread was highlighted.



*Figure 1.2 Interaction with the CBOs Members (Left) and Beneficiary of Ujjwala Scheme (Right)*

## Review of Goatery Distribution

A comprehensive review of the goatery project in Sundarvan was conducted to assess its impact and progress. The project, initiated under the BfdW program, aims to improve the livelihood of vulnerable families through goat rearing. The review included site visits, beneficiary interviews, and an evaluation of the project's sustainability and economic benefits. The review of the goatery project in Sundarvan demonstrates its positive impact on improving livelihoods and promoting sustainable economic development. The project's success highlights the importance of continuous support, training, and community involvement in achieving long-term benefits for vulnerable families.



## Empowering Women: Building Resilient Future

Kosi Seva Sadan (KSS) celebrated Women's Day under the theme "Empowering Women: Building a Resilient Future" at the Kosi Seva Sadan premises. The event, attended by core committee member Ms. Kishori Dutta, highlighted the achievements of women and discussed strategies for enhancing their safety and livelihood, particularly amidst the challenges posed by the COVID-19 pandemic. Participants

emphasized the importance of adhering to COVID-19 safety protocols, including the use of masks, sanitizers, and physical distancing. Key issues such as domestic violence, financial instability, and limited access to resources were addressed, alongside discussions on leveraging government schemes to improve women's economic activities and health. The event also featured the planting of tree saplings, symbolizing growth and sustainability. The collective engagement from the community underscored the importance of advancing gender equality and fostering a supportive environment for women. The celebration marked a significant step towards promoting women's empowerment and building a resilient future.



## Motivating Future Generation: Child Rights and Education

*"Education is a human right with immense power to transform. On its foundation rest the cornerstones of freedom, democracy, and sustainable human development." — Kofi Annan.*

Kosi Seva Sadan (KSS) organized a comprehensive workshop on Child Rights and Education at its headquarters in Saharsa, aiming to raise awareness about child rights, enhance educational opportunities, and motivate the younger generation. The primary objectives were to educate participants about their rights, promote the importance of education, and empower children to overcome challenges. Mr. Rajendra Bhai, the Secretary of KSS, delivered an inspiring address, guiding the youth with his visionary words and emphasizing the role of education in personal and community development. He provided a detailed overview of the Kosi River map, explaining its geographical significance and the challenges faced by communities due to annual floods. This area struggles with limited access to quality education and frequent disruptions caused by natural disasters. The workshop highlighted legal frameworks protecting children's rights and discussed government schemes supporting education. Mr. Rajendra Bhai's motivational insights urged the youth to strive for excellence despite challenges. The event successfully raised awareness about the critical role of education and child rights, empowering the future generation and fostering community resilience and engagement.





## COVID Relief Support

In response to the devastating impact of the COVID-19 pandemic, Kosi Seva Sadan (KSS) organized a targeted relief initiative to support the most vulnerable populations in the villages of Kandaha, Sundervan, Jhitki, Dhore, Sapaita Gachhi, and Sapaita Bharna. This initiative focused on providing essential aid to widows, handicapped, and disabled persons, who faced increased hardship during the pandemic. The relief support included the distribution of food packages, hygiene kits, and medical supplies to ensure that these marginalized groups had access to basic necessities. Each relief package contained rice, pulses, cooking oil, sugar, masks, sanitizers, and essential hygiene kits. Additionally, KSS volunteers conducted awareness sessions on COVID-19 safety protocols to help prevent the spread of the virus in these communities.



The objectives of the initiative were to alleviate immediate hunger and health risks, provide emotional and social support, and ensure that the affected individuals could sustain themselves through the pandemic. By focusing on widows and disabled persons, who are often overlooked in emergency responses, KSS aimed to foster a sense of community resilience and solidarity.

The impact of this relief initiative was profound:

- Over 300 relief packages were distributed, directly benefiting more than 15 widows headed family and 5 disabled persons across the six villages.
- The awareness sessions significantly improved understanding of COVID-19 prevention measures, leading to better health practices within the communities.
- The timely support helped to stabilize the lives of many vulnerable individuals, providing them with the means to cope with the ongoing crisis.

## CHILDLINE 1098

Kosi Seva Sadan (KSS), actively supported since 2011 by the Childline India Foundation, Mumbai, under the aegis of the Ministry of Women and Child Development, New Delhi, has been a beacon of hope for children in need. Operating the 24-hour, toll-free phone outreach service (CHILDLINE number 1098), KSS provides vital support to children who are victims of trafficking, abandoned, missing, runaway, or victims of substance abuse, needing rescue from their places of work. The CHILDLINE service, operational in 122 cities across India, is implemented by KSS in the blocks of Mahishi, Sattar Katiya, and Nauhatta in the Saharsa district of Bihar. KSS offers comprehensive

support, including medical care, shelter, restoration, rescue, rehabilitation, and education to marginalized children.

The care and protection of children in distress have always been a priority for both the Central and State Governments in India. This concern intensified with the onset of the Second and third wave of COVID-19 pandemic, affecting nationwide. In this challenging time, it became crucial to orient and sensitize our frontline teams working in child protection at the grassroots level. In light of the pandemic, the Ministry of Women and Child Development (WCD) issued advisories on preventive measures and coping strategies. CHILDLINE has continued to operate as an emergency helpline during this period, with the Honourable Supreme Court issuing directives regarding the protection of children living in Child Care Institutions (CCIs). States and Union Territories (UTs) have undertaken various measures to sanitize premises and educate children and caregivers about COVID-19.

## **Open House Program**

The CHILDLINE Open House Program, organized by Kosi Seva Sadan (KSS), serves as an essential forum for children to express their concerns, seek solutions, and assess the services provided by CHILDLINE. Held monthly, the program focuses on issues raised by children, such as connectivity problems with the 1098 helpline and dissatisfaction with intervention responses. Children reported difficulties like phones not connecting, inaudible calls, and metered calls in some areas. They also mentioned delays and perceived rudeness from team members. Through interactive sessions, feedback mechanisms, and engagement with local authorities, the Open House program has enhanced communication, improved service delivery, and empowered children by ensuring their voices are heard. It has strengthened the support network at the grassroots level, demonstrating KSS's commitment to child protection and advocacy, especially during the challenging times of the COVID-19 pandemic. The continuous feedback and involvement of stakeholders have been instrumental in improving the effectiveness of child protection mechanisms and ensuring the well-being of every child.

## **Outreach Activities**

Kosi Seva Sadan (KSS) has been diligently conducting daily outreach activities to raise awareness about CHILDLINE among children and the community. The CHILDLINE outreach is an integral part of KSS's mission to protect and support vulnerable children. Through these efforts, team members actively engage with children in their everyday environments, ensuring the message of CHILDLINE is effectively communicated.

## Awareness Program and Relief Support

During the second wave of COVID-19, Kosi Seva Sadan intensified its efforts to support vulnerable children and their families with support from CHILDLINE India Foundation, launching a comprehensive awareness program alongside robust relief support initiatives. The awareness program aimed to educate the community about COVID-19 transmission, preventive measures, and the importance of adhering to health



guidelines. This was achieved through educational sessions led by health experts and trained volunteers, distribution of informational materials like pamphlets and posters, and active community engagement with local health departments, panchayats, and community leaders. These efforts ensured accurate information dissemination and significantly increased awareness, leading to better adherence to health guidelines within the community.

Simultaneously, KSS provided extensive relief support to alleviate the immediate hardships faced by families. This included the distribution of readymade food packets to 120 families in Sattar Kataiya, Mahishi, and Nauhatta blocks, fresh produce to 80 families in Mahishi Block, and protective gear and sanitization items across all intervention villages. Additionally, grocery food packets were distributed to 200 families in each block to ensure food security. These initiatives not only ensured that children and their families had access to nutritious meals and essential items but also helped curb the spread of COVID-19 by promoting safety and hygiene. Through these comprehensive efforts, KSS demonstrated its commitment to the health, safety, and well-being of children and their families during the challenging times of the COVID-19 second wave.

# Receipt and Payment-II

KOSI SEVA SADAN  
ACHARYA VAN, MAHISHI  
SAHARSA, BIHAR - 852216

## RECEIPTS AND PAYMENT ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2022

RECEIPTS	Rs.....P.	PAYMENTS	Rs.....P.
<b>Opening Balances</b>		<b>Project Expenses</b>	
<b>Cash In Hand</b>		<b>A BFDW Project</b>	
1 General Section 3,979.00		1 Community Organisation, Leadership, Building Capacity 12,290.00	
2 FCRA 4,720.10	8,699.10	2 Networking and Alliance Building Advocacy and campaign on 27,413.00	
<b>In Saving Bank Account With</b>		3 Livelihood, Disaster, Right & Entitlement issue 41,210.00	
1 Account No. 31160577971		4 Gender Mainstreaming Strengthening Local capacities for 16,650.00	
General Section 1,808.00		5 peace and working on conflict transformation 13,865.00	
2 Account No. 31184430476 5,000.00	15,507.10	6 Planning Monitoring & Evaluation 6,232.00	
<b>Grant</b>		7 Personnel 2,44,000.00	
1 From BFDW, Germany 4,29,258.00		8 Administration & Coordination & Office Expenses 71,681.00	4,33,341.00
2 From Childline India Foundation Trust, Mumbai 5,58,300.00	9,87,558.00	<b>B Child Line India Foundation Project</b>	
<b>Miscellaneous Receipts</b>		1 Honorarium 3,78,000.00	
1 Donation & Subscription 1,06,900.00		2 Client Related Expenses 75,000.00	
2 Membership Fee 540.00	1,07,440.00	3 Administrative Expenses 75,000.00	
<b>Interest from Bank</b>		4 District Level Facilitation Cost 75,000.00	6,03,000.00
1 BFDW Project 4,387.00		<b>C Own Activities</b>	
2 General Section 1,538.00	5,925.00	1 Awareness Programme 2,800.00	
<b>Loan &amp; Expenses Payable</b>		2 Board Members Meeting Expenses 3,154.00	
In anticipation of Grant from Childline Foundation, Mumbai		3 Community Disaster Resilience Programme 4,300.00	
1 Loan 81,300.00		4 Herbal Plant Distribution & Tree Plantation 3,300.00	
2 Expenses Payable 2,20,200.00	3,01,500.00	5 Women Empower & Women Day Expenses 3,300.00	
		6 Training of herbal Gardening 4,180.00	
		7 Workshop on Child Right & Education 4,252.00	
		8 Covid Relief Programme 9,968.00	35,254.00
<b>Carried Over Rs.</b>	<b>14,17,930.10</b>	<b>Carried Over Rs.</b>	<b>10,71,595.00</b>

Brought Forward Rs.	14,17,930.10	Brought Forward Rs.	10,71,595.00
		<b>D Administrative &amp; Other Expenses</b>	
		1 Guest Expenses 3,304.00	
		2 Travelling Expenses 9,106.00	
		3 Computer Maintenance 10,775.00	
		4 Contingency Expenses 4,770.00	
		5 FCRA Renewal Fees 5,000.00	
		6 Stationery/Phone/Fax/Mobile Expenses 13,626.00	
		7 Vehicle Maintenance 15,562.00	
		8 Website Development Charges 2,318.00	
		9 Bank Charges 178.00	
		10 Office Expenses 4,720.10	
		11 Audit Fees 10,000.00	79,359.10
		<b>E Loan &amp; Expenses Payable - Refund</b>	
		Expenses Payable	2,56,800.00
		<b>F Closing Balance</b>	
		<b>Cash In Hand</b>	
		1 General Section 3,144.00	
		2 FCRA -	3,144.00
		<b>Cash at Bank</b>	
		<b>In Saving Bank Account With</b>	
		<b>FCRA</b>	
		S.B.I, New Delhi	
		Account No. :0000040106681979	
		S.B.I, Bariyahi Bazar, Saharsa	
		Account No. :31414099679 186.00	
		<b>General Section</b>	
		1 Account No. 31160577971 1,846.00	
		2 Account No. 31184430476 5,000.00	7,032.00
<b>TOTAL Rs.</b>	<b>14,17,930.10</b>	<b>TOTAL Rs.</b>	<b>14,17,930.10</b>

Grand Plaza, Frazer Road,  
Patna, September 21, 2022

Secretary  
KOSI SEVA SADAN  
At. & P.O. Mahisi  
Distt. Saharsa  
Pin Code-852 216  
Bihar (India)



In terms of our separate report on even date  
For Jha & Associates  
Chartered Accountants  
Firm Registration Number: 01195C  
Narendran Jha

Partner  
Membership Number: 008104





# KOSI SEVA SADAN

At & PO + PS: Mahishi, Distt- Saharsa, Bihar- 852216 (INDIA)

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