



# ANNUAL REPORT 2020-2021

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## SECRETARY'S MESSAGE....

Greetings from Kosi Seva Sadan !

It is indeed an amazing experience for me to share the Annual Report of Kosi Seva Sadan for AY 2020-2021. The year 2020-2021 was definitely a challenging year for all of us because of the outbreak of coronavirus popularly known for COVID 19 that has left the whole world to get trapped in SMS (Sanitize, Mask up and Self quarantine) sort of things. COVID multiple waves has left no stones unturned impacting wellbeing of our Society but despite having devastated year, we remained committed and uphold our integrity to provide all the possible supports among the vulnerable and marginalized communities. The pandemic taught us many lessons and provided us an opportunity to help communities over the new challenges. Over the years, Kosi Seva Sadan has made considerable progress in pursuing of its aims, objectives and missions as an independent and professionally managed grassroots organization. It has created an excellent track record of supporting strong and committed development work on the ground in partnerships with reasonable and passionate partners. Our attempt in this report is to document and share the highlights of our work. Equally important for us would be to hear a candid feedback from you to help us improve our work.

In the year 2020-2021, we have been able to extend our help at grassroots level to reach out to the last person. However with only a couple of projects we were limited in terms of funds but our robust approach helped us to closely monitor the situation and provide possible humanitarian support to the COVID affected families, Migrant Workers, Women, Children and all those needy one. With the help of our partners, CBOs, PO's, Staffs and Volunteers, we continued to stick with our vision and goal but at the same time the focus was also on providing immediate relief. We kept motivating ourselves and held our head high even in the worst situation. We examined the situation, made the best plan out of it and executed it accordingly so that we could help the most affected population in the best possible way. We ensure child's safety first with the support from CHILDLINE India Foundation, Mumbai.

### Acknowledgement

As we close our 40<sup>th</sup> Chapter of serving humanity towards social change and development, we the whole KSS family express our heartfelt thanks to our partners, donors and all the co-travellers who believe in the vision and mission of a just and humane society. Your generous support has helped us to achieve the impossible goals in a convenient way. Special thanks to our Board Members for their continued guidance, over-sight faith and support to the work of KSS. Working together in a dynamic organization surrounded by beautiful greenery with a large agenda in a difficult context has limited moments of thanks to the immediate comrades. However, I want to take a pause and express my heartfelt gratitude and warmth to each and every member of the KSS family for passionately living the idea of Sarvodaya on a daily basis.



Rajendra Jha

## ORGANISATION PROFILE

### ABOUT KOSI SEVA SADAN

Kosi Seva Sadan (KSS) is a not-for-profit organization established in the year 1981 by the inspiration of renowned activist and freedom fighter late Shri Jay Prakash Narayan. Later, social activist, late Shri Prem Bhai of the Sarvodaya Movement helped Kosi Seva Sadan flourish under his dynamic leadership and provided momentum to KSS by initiating need-based programs for the true development of the poor and vulnerable section of the society.

### LEGAL STATUS

- Registered under the **Society Registration Act, 1860**. Reg. No. **272** dated **22.10.1981**.
- Registered under the **Foreign Contribution Regulation Act, 1976**. Reg. No. **031200003** dated **02.12.1985**.
- Registered under **Section 12 (A)** of Income Tax Act 1961. Reg. No. **12A/45/2010-11/ 7459-61** dated **21.02.2011**.
- Registered under **Section 80 (G)** of Income Tax Act 1961. Reg. No. **80G/33/2010-11/ 7462-64** dated **21.02.2011**.
- PAN **AAATK3803F**.
- TAN **PTNK01977D**.

### VISION

**KSS visualize an egalitarian society where the poor, oppressed and underprivileged people get every proper opportunity to utilize their inherent productive potential in shaping a developed and progressive society.**

### MISSION

**KSS mission is to facilitate the process of holistic development of society based on equality, justice and sustainability.**

### HUMAN RESOURCES

Kosi Seva Sadan (KSS) prides itself on its dedicated team, comprised of both professionals and volunteers, who have demonstrated unwavering sincerity and commitment to the organization's goals over an extended period. This dynamic combination of skilled professionals and passionate volunteers forms the backbone of KSS's operations, driving its initiatives forward with passion and purpose.

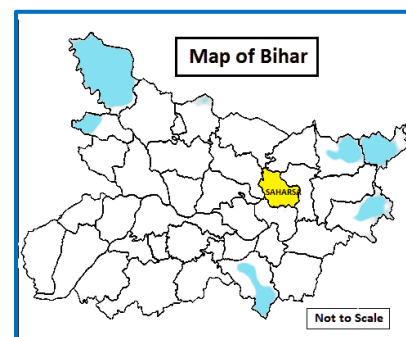
Currently, KSS boasts a diverse team consisting of 15 full-time staff members, whose expertise spans various domains such as project management, administration, finance, and program implementation. These professionals bring a wealth of experience and specialized knowledge to their roles, enabling KSS to execute its projects with efficiency and effectiveness.

## MAJOR OBJECTIVES

- ◆ To provide social, educational and economic empowerment to women and children.
- ◆ To make people aware of their rights, duties and initiatives meant for their overall development.
- ◆ To promote a safer environment for the future generation through positive behaviour change for sustainable development.
- ◆ To improve the precarious state of the villages in Bihar through improves agricultural practices, health and nutrition, proper education, environmental conservation etc.
- ◆ To improve community health emphasizing on women and child health.
- ◆ To promote innovative agriculture and irrigation practices.
- ◆ To bring out the use of Traditional Health System.
- ◆ To safeguard the rights of the child and wellbeing of the children in needs.
- ◆ To preserve and protect the environment and propagate climate change and DRR for sustainable development for maintaining ecological balances.
- ◆ To promote educational mainstreaming of the poor and vulnerable children.
- ◆ To provide vocational training and enhance livelihood potentials of women and men, unemployed youth and differently abled people and any other vulnerable sections.
- ◆ To network and collaborate with the likeminded associations, non-governmental and governmental organizations and international organizations in pursuance of the aims and objectives of the society.

## KSS GEOGRAPHICAL AREA

As of now, Kosi Seva Sadan is only operational in only Saharsa District covering two sub-divisions and 200 villages Saharsa District of Bihar but our indirect intervention is spread among five districts of Kosi Sub-Division i.e. Saharsa, Supaul, Madhepura, Khagaria and Madhubani. Through strategic partnerships and coordinated initiatives with local authorities, community leaders, and grassroots organizations, Kosi Seva Sadan extends its reach beyond geographical boundaries, addressing the diverse needs and challenges faced by communities across the Kosi Sub-Division. By leveraging networks and resources, it facilitates the dissemination of knowledge, resources, and best practices, amplifying its impact and effectiveness in addressing critical issues such as disaster management, healthcare, education, livelihoods, and social welfare.

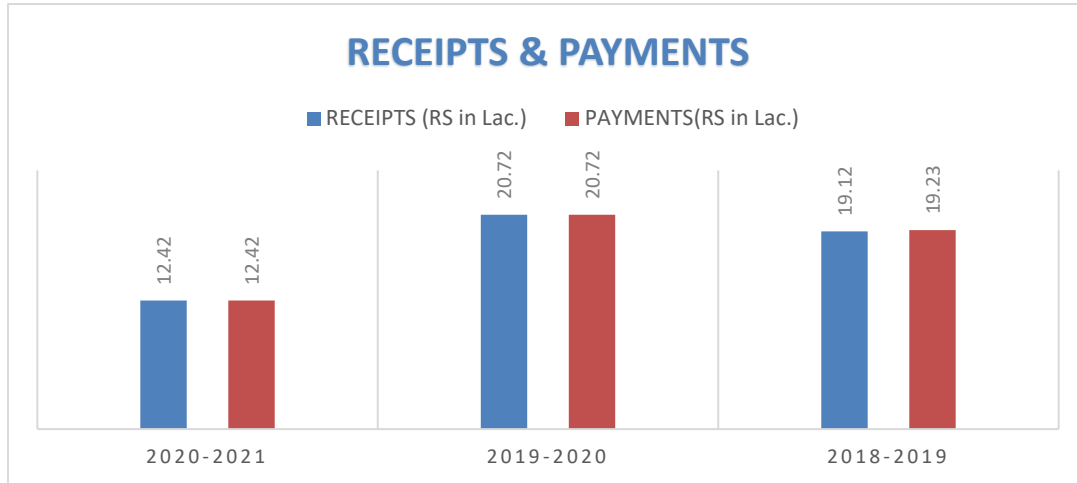


## KSS CORE VALUES

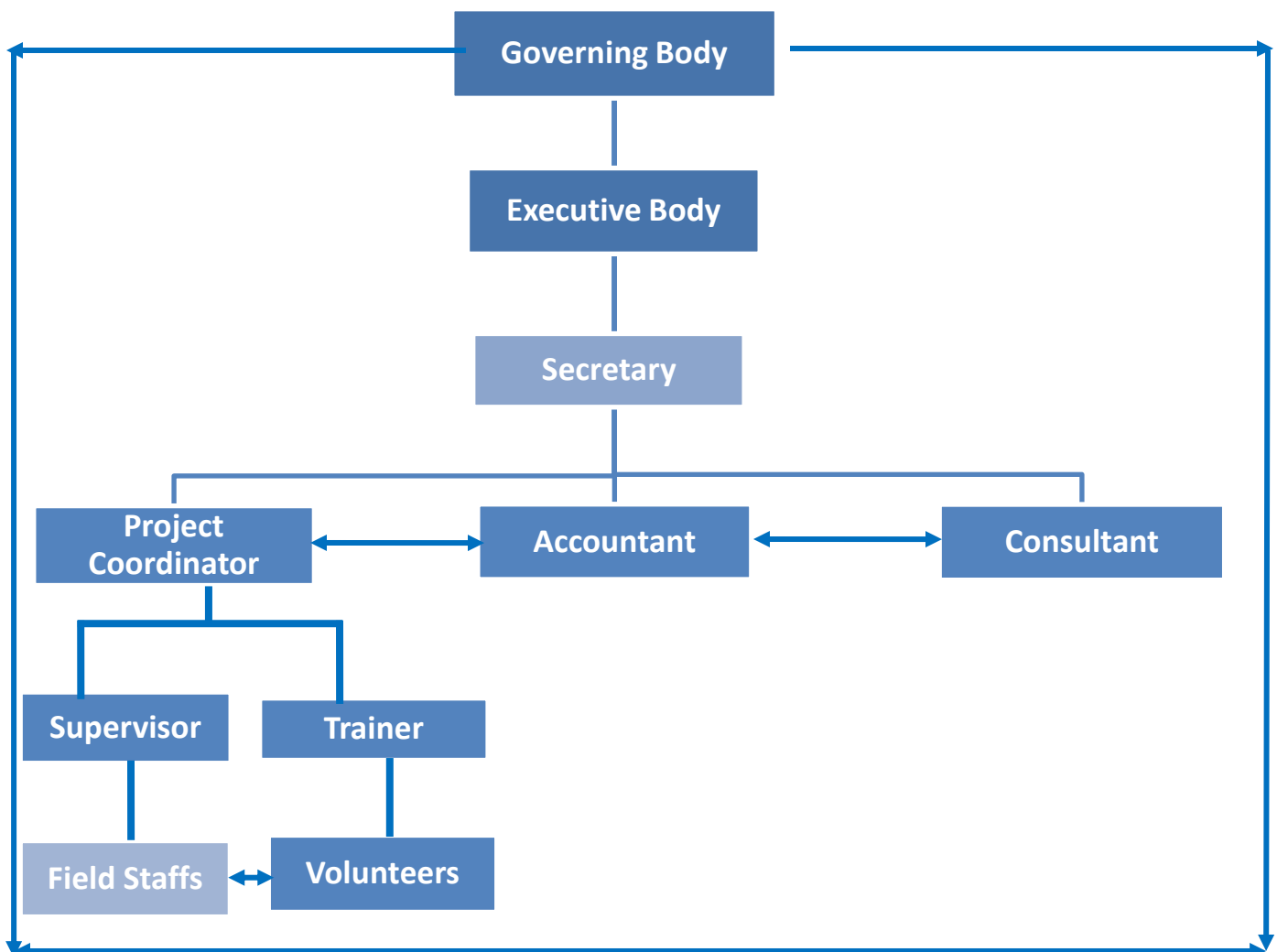
KSS's Core Values include:



## RECEIPT AND PAYMENTS-I



## INTERNAL MANAGEMENT STRUCTURE



## ISSUES OF INTERVENTION



**DRR & Climate  
Change**



**EDUCATION**



**AGRICULTURE**



**LIVELIHOOD**



**WOMEN  
EMPOWERMENT**



**HEALTH**



**WATER &  
SANITATION**



**COMMUNITY  
DEVELOPMENT**



**NETWORKING  
& ADVOCACY**



**CHILD RIGHTS &  
DEVELOPMENT**



**ENVIRONMENT &  
CLEAN ENERGY**



## WHAT WE DO

**KSS** believes in community-based approach through which it prepares need-based project by ensuring community share and involvement. The responsibilities of community groups and organization are laid down prior to the implementation of the project activities. KSS thus formed the CBOs, Self Help Group and Mahila Kisan Club just to bring and inspire the rural individual particularly the women to get benefitted with this for their respective community. With the local participation of rural women in every field, Kosi Seva Sadan stimulates for recognition of grassroots women as decision makers and nurtures women in their active roles as farmers, community leaders and stakeholders.

**KSS** also focuses on eradication of child labour. It's been the main motive of organisation to protect the rights of the children and also the children in need. We initiate certain measures of creating awareness among the employers and parents regarding the evils of child labour. Our efforts have been made to the Government in elimination of child labour. Thus we encouraged to become partners in elimination of child labour along with Government. The interventions of Kosi Seva Sadan are in the areas of counseling awareness, creating social mobilization, encouraging community participation, rescuing children from work, providing vocational training, enrolling children in schools and ensuring their retention by minimizing dropouts, monitoring the functioning of schools, bringing.

Every Year KSS reaches out to the individual who gets affected by the Annual Flood/Flash flood in this area and support them by providing all the necessities. Kosi seva sadan's Innovative development is the manifestation of endless efforts put in till date. KSS work in partnership with community, village and cluster level organizations, community based organizations, partners, central government, state government and PRIs including likeminded NGOs, CSOs, who have continually support to bring a positive change in the society and help in strengthening the community by devising sustainable techniques of development. KSS community driven approach help in contributing to the last people with sustainable livelihood thus empowering and capacitating the dalit, mahadalit and excluded community for a sustainable livelihood and develop leadership to access their rights and entitlements for a dignified life.

**KSS** has a good combination of professionals and volunteers who work with sincerity and commitment since long to achieve the goal of the organization. At present, 15 full-time staff, 14 part-time staff and 60 volunteers are associated with us. Kosi Seva Sadan therefore manages and monitor the overall work process with the help of **The Governing Body** of the organisation and review the policy relates with the respective evaluation process. KSS comprises of the governing body which consists of the executive body and the consent of the secretary. This helps us to deal with the situation very efficiently and systematically. Kosi Seva Sadan special General body meeting is convened with a clear notice before 07 days. Governing body meet once in three months( Quaterly basis)and decide the next plan to be carried out. While in emergency situation, Secretary of the KSS decides and ensures the strategy to be planned with the help of Volunteers and Staff.



### Building Capacity of the Staffs

With the outbreak of newly virus COVID-19 and announcement of 'Lockdown', Kosi Seva Sadan, on 20<sup>th</sup> April 2020 organized a virtual meeting to build the capacity of its members, staffs and volunteers regarding work balance in the time of complete lockdown. The basic objective was to review and revised the planned programs as the current scenario requires our full potential. Coronavirus is a human health pandemic that needs to be addressed at the health level as thousands of lives are being lost across the world – it is touching all countries, all ages, all sexes, all social classes, the more advanced and the less advanced world, it is a global problem that requires a global way of addressing it. The program was led by Mr. Samol Pathak, Accounts Officer, responded to the immediate need of the staffs. Strengthening and bringing innovation in the time of crisis. The meeting solved the issues regarding Governance and leadership in the time of COVID, Strategic clarity and planning, Risk Management, Mapping out future scenarios. Also addressed the staffs fear regarding deadly virus and requested them to follow government guidelines only.

#### Imapct:

1. Minimize the risk of fear and anxiety.
2. Spreading guidelines provided by Govt. of India.
3. Strengthening the immediate need of the staffs.
4. Govt. driven approach to avoid rumours.
5. Supporting and strengthening Govt. Programs.
6. Self-motivation and leadership building.

### Tree Plantation with Police Officials and Local Community

Kosi Seva Sadan, in partnership with local communities, organized a successful tree plantation drive as part of the Hariali (Green) Campaign on 27<sup>th</sup> April, 2020. This initiative aimed to promote environmental consciousness, combat climate change, and reduce the impact of COVID in the region. The event took place at Sarvodaya Ashram, with active participation from members of the Parvati Mahila Kisan Club and local residents. The primary objective was to create social awareness about the importance of



trees and sustainable living practices. Participants actively engaged in planting saplings of indigenous tree species, fostering local biodiversity. Recognizing the ongoing pandemic, the organizers ensured hygiene protocols. Essential items like bedsheets, masks, soap, and agarbatti were distributed to participants. Additionally, educational sessions were conducted on COVID-19 prevention and the significance of maintaining community cleanliness. This tree plantation drive resulted in the planting of over 30 saplings, significantly contributing to the local environment. The initiative not only improves air quality and soil conservation but also plays a vital role in enhancing biodiversity. Furthermore, the event fostered a sense of community bonding and empowered women through their active participation. The distribution of masks and soap, along with the emphasis on physical distancing, contributed to COVID-19 mitigation efforts. Additionally, the event encouraged outdoor activities, promoting mental well-being.

## Covid Relief Program

Covid-19 relief program undertaken by Kosi Seva Sadan in 25 villages across three panchayats of Saharsa district, Bihar: Pastwar Panchayat (10 villages), Telhar Panchayat (7 villages), and Mahisarho Panchayat (8 villages). It highlights the interventions implemented during the initial phase of the pandemic to address critical challenges faced by the communities.



Kosi Seva Sadan's relief efforts in Pastwar Panchayat focused on mitigating the immediate hardships caused by the pandemic's initial outbreak. Essential food rations were distributed to families identified as needing support, ensuring basic sustenance needs were met. To promote hygiene practices and prevent the virus's spread, hygiene kits containing soap, sanitizer, and masks were distributed. Collaboration with local health authorities facilitated medical camps, bringing crucial healthcare services closer to the villages. These camps provided check-ups, essential medicines, and basic Covid-19 testing. Educational campaigns were conducted to address villagers' concerns and inform them about Covid-19 symptoms and preventive measures like social distancing and mask-wearing.

Similar interventions were undertaken in Telhar Panchayat's seven villages. The program distributed essential food supplies and hygiene kits, mirroring the support in Pastwar Panchayat. KSS identified that there's a potential opportunity to tailor future livelihood support initiatives based on the specific occupations prevalent within these villages.

Kosi Seva Sadan's Covid-19 relief program played a vital role in supporting vulnerable communities in Saharsa district during the initial phase of the pandemic. Additionally, providing essential supplies, facilitating access to healthcare, and promoting preventive measures, the program helped alleviate the immediate hardships faced by the villagers.

Panchayat	Villages	Estimated Beneficiaries (Individuals)	Items Distributed
Pastwar	10	600	Essential food rations (grains, pulses, cooking oil) Hygiene kits (soap, sanitizer, masks) Medical supplies (through medical camps)
Telhar	7	350-420	Essential food rations (grains, pulses, cooking oil) Hygiene kits (soap, sanitizer, masks) Medical supplies (through medical camps)
Mahisarho	8	400-480	Essential food rations (grains, pulses, cooking oil) Hygiene kits (soap, sanitizer, masks) Medical supplies (through medical camps)

## **Women Empowerment Program**

Kosi Seva Sadan recognized the challenges faced by women during the COVID-19 pandemic and took a commendable step by organizing a workshop on Women's Empowerment in January 2021. The workshop aimed to address the crucial role of social, economic, and political factors in empowering women. Guest speaker Mrs. Ritu Devt shed light on the legal framework protecting women's rights in India, highlighting advancements made despite the pandemic. Mr. Rajendra, Secretary of Kosi Seva Sadan, emphasized the importance of collective action and resilience in overcoming these difficult times. The workshop ensured adherence to COVID-19 protocols while fostering a space for 30 women to participate (details in Annexure-A). This initiative by Kosi Seva Sadan empowered women by acknowledging their struggles and providing them with knowledge and encouragement to navigate the pandemic. (Word count: 149)

### **Impact:**

- 30 women who directly participated in the workshop gained valuable knowledge and potentially formed a support network.
- Indirectly, their families and communities might have benefitted from the participants' newfound awareness and determination.

## **Review Meeting: Women-Led DRR and Climate Resilience in Mahishi Panchayat**

A review meeting was held on 21<sup>st</sup> Dec, 2020 to discuss the Women-Led Disaster Risk Reduction (DRR) and Climate Resilience program implemented in Mahishi Panchayat, supported by SSP, Pune. The program aimed to empower women to play a leading role in disaster preparedness and climate resilience through capacity building workshops, community mobilization, and formation of Women's Self-Help Groups (SHGs) and Task Force.

The review meeting brought together stakeholders to discuss program progress, participant feedback, impact assessment, and sustainability plans. Direct beneficiaries include the women participants who gained valuable knowledge and skills, and the newly formed SHGs fostering financial independence and collective action. The program's potential impact includes increased community awareness and preparedness, adoption of climate-smart practices, and enhanced leadership roles for women in promoting DRR and climate resilience. The next steps involve data collection to measure long-term impact, continued support for SHGs and the community, and knowledge sharing to inspire similar initiatives elsewhere. This program empowers women and builds resilience, and its success hinges on ongoing evaluation, support, and knowledge dissemination.

## Orientation Meeting with Staffs

The CASA project staff meeting on June 30th, 2020, focused on progress review, flood preparedness, and future planning. While the project successfully conducted CBO meetings with COVID-19 protocols, rising cases and heavy rainfall raised concerns about potential flooding in the project's under-lying villages near the Kosi River.



### Potential Impact:

- Flooding of agricultural land due to river water seepage could devastate crops and livelihoods in the project villages.
- Loss of crops could threaten food security for villagers who depend on agriculture for subsistence.
- Increased flooding can exacerbate sanitation issues and create breeding grounds for mosquitoes, potentially leading to outbreaks of waterborne diseases.

The orientation meeting prioritized reports and documentation while acknowledging potential flooding due to heavy rains. Discussions focused on a community engagement plan for flood scenarios, and staff may need to adapt activities to include monitoring flood levels, providing support to affected communities, and potentially adjusting agricultural practices to minimize damage. Despite the uncertain impact of the rains, the project's focus on preparedness and community engagement is crucial for minimizing potential harm and ensuring villager well-being.

## Monthly Meeting with CBOs (Telephonic and Socially Distanced)



Due to COVID-19, monthly Community-Based Organization (CBO) meetings were held in interventional villages with support from CASA project animators and coordinators. Meetings followed COVID-19 safety protocols, including masks, sanitizers, social distancing, and limited participants.

In June 2020, the Gram Adhikar Munch CBO held meetings in 10 villages of Mahish block. Discussions included government schemes, COVID-19 prevention and awareness, flood preparedness, and Aapda Mitra preparedness. Community members reported on the status and benefits of government schemes during the

March-May 2020 lockdown:



### Potential Impact:

- 600 people received ₹500 cash relief.
- Over 750 people received 5kg of ration per family unit.
- 140 families got free gas refills under Ujjwala Yojana.
- 59 families received ₹1000 under Anganwadi Yojana.
- 200 farmers received ₹2000 through PM Kisan Yojana.

### Empowering MNREGA Workers: Job Security and COVID-19 Safety Strategies

Due to outbreak of COVID-19, many people are jobless and facing financial crises. Community members discussed visiting the block office to get updates on job availability under MNREGA and plan to file demand applications for willing participants. The project coordinator emphasized the importance of changing behavior to prevent COVID-19 spread, highlighting key points such as frequent hand washing with soap, maintaining a safe distance from anyone coughing or sneezing, avoiding face touching, covering coughs and sneezes, staying home if unwell, seeking medical attention for fever, cough, and difficulty breathing, following local health authority directions, and avoiding unnecessary visits to medical facilities. This meeting aimed to provide critical information to MNREGA workers, potentially impacting hundreds of families by promoting job security and enhancing COVID-19 awareness and prevention.



### Women's Day Celebration: Empowering Women

The Women's Day celebration workshop was organized on March 8, 2021, at Kosi Seva Sadan with a theme "Empowering Women: Seeds of Change". The main objectives of the workshop were to highlight women's empowerment, rights, and achievements, raise awareness about women's legal protections, discuss health and hygiene with a focus on COVID-19 precautions, promote economic empowerment and entrepreneurial opportunities for women, and emphasize the importance of education and skill development. Key issues discussed included the legal rights of women, protections against domestic violence and workplace harassment, essential health and hygiene practices during the COVID-19 pandemic, strategies for economic empowerment and support for women entrepreneurs, and the crucial role of continuous education and skill development for women's advancement.





For women's safety, the future plan includes implementing regular legal awareness workshops to educate women about their rights, establishing support groups and hotlines for those facing domestic violence and other abuses, and ensuring accessible healthcare and mental health support, emphasizing COVID-19 safety protocols. To enhance women's livelihood, the plan involves creating training programs focused on

skill development and digital literacy, providing financial literacy workshops and support for women entrepreneurs, and developing community-based initiatives to create safe and sustainable livelihood opportunities. Additionally, as a symbol of growth and resilience, tree saplings were planted in the premises of Kosi Seva Sadan during the workshop, signifying the commitment to nurturing both the environment and the community.

### **Quarterly Meeting with “Aapda Mitra” District Level Disaster Management Committee**

On July 13, 2020, stakeholders, including government officials, local leaders, and disaster management experts, convened for a follow-up meeting of the “Aapda Mitra” District Level Disaster Management Committee with the support from CASA, a collaborative approach with Prayas Samiti and Kosi Seva Sadan. The primary focus was to assess and bolster disaster preparedness strategies while adhering to COVID-19 safety protocols. The meeting commenced with a comprehensive review of previous initiatives aimed at enhancing community preparedness. Additionally, the effectiveness of ongoing training programs for community volunteers was evaluated, with a keen eye on identifying areas for improvement. Resource allocation, especially concerning emergency supplies, medical kits, and evacuation plans, underwent thorough scrutiny to ensure adequacy and equitable distribution.

Key points:

- Assessing the progress and impact of initiatives implemented since the last meeting on community preparedness.
- Evaluating ongoing training programs for community volunteers and identifying avenues for improvement to enhance preparedness.
- Ensuring the availability and equitable distribution of essential resources such as emergency supplies, medical kits, and evacuation plans.

Furthermore, stringent COVID-19 precautions were emphasized throughout the meeting to mitigate the risk of transmission. These precautions included maintaining physical distancing, wearing masks, providing hand sanitizers, and limiting the number of attendees

to comply with public health guidelines. The meeting also prioritized strengthening coordination among various agencies and improving communication channels to facilitate a swift and effective response during disasters. Moreover, the committee emphasized the importance of community involvement and awareness programs in building a resilient society capable of effectively responding to disasters. Acknowledging the efforts made thus far, the committee pledged to address identified gaps, ensuring robust disaster management plans that safeguard lives and property while navigating the challenges posed by the ongoing pandemic.



### **Strengthening Livelihoods Amidst COVID-19: Baby Goat Distribution**

As per the preferences of the target groups and considering the suitability of the geographical location, Kosi Seva Sadan (KSS) decided under the CASA project to expand goat rearing as a livelihood module. The local community finds goat rearing easier and more convenient than other livestock due to the readily available fodder in the project area. Economically, goat rearing is seen as a better option, providing higher income with lower expenditure.

In the last week of Feb 2021, amidst the emerging COVID-19 pandemic, KSS decided to distribute baby goats to new beneficiaries through those who had received goats earlier, thereby revolving the process of the Aajivika Module. The pandemic highlighted the need for sustainable income sources as many families faced financial hardships. The KSS team organized Community-Based Organizations (CBOs) meetings, following COVID-19 safety protocols, to select new beneficiaries for the next round of distribution. Key team members, Mr. Arvind Kumar and Mr. Subhash Kumar, Coordinator Ravi Kumar supported the distribution process.





## **Block Level Workshop on Conflict Analysis**

The Block Level Workshop on Conflict Analysis held in Kosi Seva Sadan with the support from CASA, provided a significant potential impact during the COVID-19 outbreak by addressing underlying societal issues exacerbating challenges faced during the pandemic. By focusing on caste and religion-based exploitation, social abuse, and communalism, the workshop aimed to promote social harmony and justice, which is crucial during times of crisis. The strategies developed during the workshop, such as understanding root causes, conflict mapping, and promoting community dialogue and mediation, helped foster resilience and solidarity within communities. During the COVID-19 outbreak, these initiatives played a pivotal role in mitigating the impact of the pandemic. By fostering a culture of respect and inclusivity and establishing support systems for victims of social abuse and exploitation, the workshop contributed to strengthening community cohesion, which is essential for effective response and mitigation efforts. Moreover, educational initiatives aimed at raising awareness about the harmful effects of casteism, religious intolerance, and social abuse helped combat misinformation and fostered empathy and understanding among community members.

The direct beneficiaries who benefitted from this workshop include individuals and communities affected by caste and religion-based discrimination, social abuse, and communal tensions. Additionally, victims of social abuse and exploitation who received support through established systems such as legal aid, counseling services, and rehabilitation programs also directly benefited.

## **CHILDLINE 1098**

Kosi Seva Sadan (KSS) has been actively supported since 2011 by the Childline India Foundation, Mumbai, under the aegis of the Ministry of Women and Child Development, New Delhi. KSS provides a 24-hour, toll-free phone outreach service (CHILDLINE number 1098) for children who are victims of trafficking, abandoned by parents, missing, runaway, or victims of substance abuse, needing rescue from their places of work. CHILDLINE, a national helpline for children in need of care and protection, was initially launched in Mumbai in June 1996 and is now operational in 122 cities across India. KSS implements this project in the blocks of Mahishi, Sattar Katiya, and Nauhatta in the Saharsa district of Bihar, offering comprehensive support including medical care, shelter, restoration, rescue, rehabilitation, and education to marginalized children.

The care and protection of children in distress have always been a priority for both the Central and State Governments in India. This concern has intensified with the onset of the COVID-19 pandemic, affecting the entire world, including India. In this challenging time, it has become crucial to orient and sensitize our frontline teams working in the field of child protection at the grassroots level.

In light of the pandemic, the Ministry of Women and Child Development (WCD) issued advisories on preventive measures (dated 18.03.20) and coping strategies (dated 02.04.20). CHILDLINE has continued to operate as an emergency helpline during this period, with the Honourable Supreme Court issuing directives regarding the protection of children living in Child Care Institutions (CCIs). States and Union Territories (UTs) have undertaken various measures to sanitize premises and educate children and caregivers about COVID-19.

To further this cause, the Ministry of WCD organized an Orientation Workshop for State and District level officers, CWCs, JJBs, and CCI supervisors. This workshop aimed to apprise them of important aspects of COVID-19 and their roles in mitigation. The workshop was conducted on the Zoom platform, with senior officers from State/UT and all DCPUs participating. Additional participants, including CWC, JJB, and CCI supervisors, joined through YouTube, with the option to submit questions via WhatsApp.

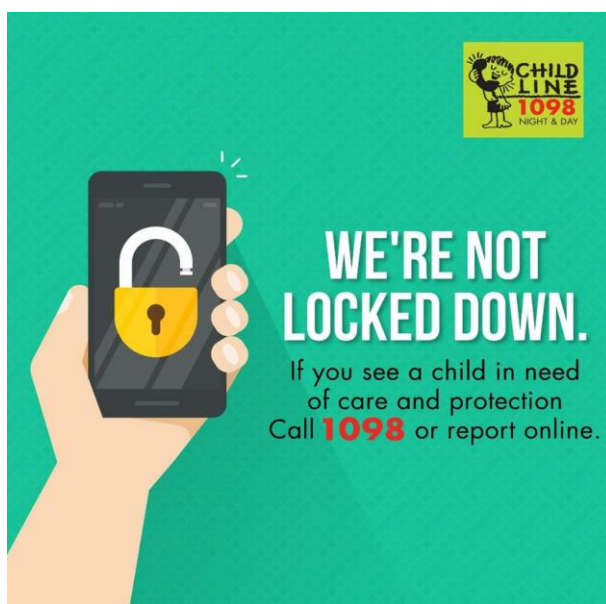
KSS has steadfastly responded to the needs of children during the COVID-19 outbreak by adhering to the guidelines issued by CHILDLINE India Foundation and the Government of India. Our efforts include:

- Regular sanitization of all premises to ensure a safe environment for children and staff.
- Conducting sessions to educate children and caregivers about COVID-19, including the importance of hygiene and social distancing.
- Actively participating in the WCD's Orientation Workshops to stay updated on the latest protocols and strategies for child protection during the pandemic.
- Providing necessary medical support to children, including testing and treatment for COVID-19, in collaboration with local health authorities.
- Continuing to offer shelter and rehabilitation services while maintaining COVID-19 safety protocols.
- Carrying out rescue operations for children in distress, ensuring they are brought to safe environments promptly.
- Maintaining open lines of communication through CHILDLINE 1098, ensuring that children in need can reach out for help at any time.

Kosi Seva Sadan remains committed to protecting and supporting children during these unprecedented times. By following the directives of CHILDLINE India Foundation and the Government of India, KSS ensures that children receive the care and protection they need, even amidst the challenges posed by the COVID-19 pandemic. Our efforts to sanitize premises, educate children and caregivers, and provide continuous support underscore our dedication to this vital cause.



1.1 Posters and Banner issued by NCPCR to spread awareness among the communities to avoid rumours



1.2 Posters and Banner issued by CIF & NCPCR to spread awareness among the communities for steadfast support

## Relief Program CHILDLINE 1098

In the meantime, with the instructions received from CIF and MWCD regarding the utilization of the CHILDLINE grant for COVID-19 related activities, KSS has been instructed to use the grant budget for providing emergency relief, including food supplies, to children and their families. The focus remains on providing immediate/emergency relief and linking with district administration for long-term care.





Relief Support Provided by KSS with the support from CHILDLINE India Foundation

KSS initiated relief support to children in the intervention blocks of Saharsa District. The relief support included:

- **Distribution of Readymade Food Packets:** Ensuring children and their families have access to nutritious meals. Provided relief among 120 families in Sattar Kataiya, Mahishi and Nauhatta block.
- **Distribution of Fruits and Vegetables:** Providing fresh produce to support healthy diets. Distributed among 80 Families in Mahishi Block.
- **Distribution of Sensitization Items and Protective gear:** Supplying masks, sanitizers, and hygiene kits to promote safety and prevent the spread of COVID-19. Provided masks, sanitizer and soap across all the villages in intervention block.
- **Distribution of Grocery food packets:** Ensure round the clock food security among the COVID affected families with a margin reaching 200 families in each block.



*1.3 Distribution of Protective gear items among children*

### COVID Awareness Program

In response to the COVID-19 pandemic, KSS implemented a comprehensive awareness program across all villages in the intervention blocks of Saharsa District. The program aimed to educate and inform the community about COVID-19, its transmission, prevention measures, and the importance of adhering to health guidelines. Key components of the awareness program included: (i) Conducting meetings in each village to educate residents about COVID-19, including symptoms, modes of transmission, and preventive measures. Health experts and trained volunteers led these sessions to ensure accurate information dissemination. (ii) Providing pamphlets, posters, and leaflets with information on COVID-19 prevention, hygiene practices, and contact information for local health services. These materials were distributed door-to-door and in public places. (ii) Working closely with local health departments, panchayats, and community leaders to coordinate efforts and ensure the accurate dissemination of information. This collaboration helped in reaching a wider audience and gaining community trust.

Awareness Program organised at different locations following all the COVID Protocols:

Name of the Block	Covering Villages	Target Population
Mahishi	All 78 Villages	8100 (Men, Women & Child)
Nauhatta	All 68 Villages	3200(Men, Women & Child)
Sattar Kataiyaa	All 38 Villages	2600 (Men, Women & Child)

14 जुलाई, मंगलवार 2020 06

चाइल्ड लाइन की टीम ने मास्क तथा साबुन का वितरण कर लोगों को किया जागरूक



नवबिहार दूत संवाददाता  
सहरसा। जिले में कोरोना महामारी के संक्रमण के बीच चाइल्डलाइन की टीम मेंबर अराधना कुमारी ने सोमवार को सत्तर कटेया प्रखंड के चारा एवं सिहील पंचायत के कई टोला में बच्चों के बीच मास्क एवं साबुन का वितरण किया गया वहीं संक्रमण से बचने के लिए लोगों को जागरूक किया गया। उन्होंने लोगों को खासकर बच्चे, बुजुर्ग एवं महिलाओं को लोगों से सामुदायिक दूरी बनाए रखने, बाहर से आने वाले लोगों से बचकर रहने और साफ सफाई पर विशेष ध्यान

रखने का सलाह दी। उन्होंने चाइल्ड लाइन के नंबर 1098 की जानकारी देते हुए बताया कि कहीं कोई बच्चे खो जाते हैं या उन्हें संरक्षण की जरूरत है तो वे उनके मोबाइल नंबर पर भी संपर्क कर सकते हैं। उन्होंने परवरिश योजना की जानकारी देते हुए बताया कि बैसे 18 साल से कम बच्चे जिनके माता-पिता नहीं हैं उन्हें सरकार परवरिश योजना के द्वारा 1000 प्रतिमाह देती है। बच्चों को अपने लीगल गार्जियन के साथ खाता खुलवाना होगा। साथ ही जन्म प्रमाण पत्र एवं माता पिता के मृत्यु प्रमाण पत्र को भी संलग्न करना होगा।



## Case Study

### Case Study 1

Name: Mrs. Gulab Devi  
Husband: Lt. Mr. Mahendra Sada  
Age: 45 years

Address: Village Sundarvan, GP Pastwar, Block Mahishi, Saharsa District



Mrs. Gulab Devi, a 45-year-old agricultural laborer from Village Sundarvan in Saharsa District, faced severe financial hardship following the death of her husband. With her son working outside the district and two daughters married, she struggled to provide for her family. Her income from agricultural labor was insufficient to meet their basic needs, leaving her household in a state of crisis. The intervention of Kosi Seva Sadan (KSS) marked a turning point in her life. Identified as part of a vulnerable group, Mrs. Gulab Devi attended community meetings and training programs organized by KSS, gaining valuable knowledge about women's leadership and government schemes.

In 2017, KSS selected Mrs. Gulab Devi for their livelihood support program and provided her with a she-goat. She committed to the program's revolving support model, agreeing to pass on the first female offspring to another needy family. This initiative significantly boosted her income, allowing her to grow her herd to six goats and meet her family's needs. Beyond financial stability, she became actively involved in social development work through the Gram Adhikar Munch, advocating for various government schemes. Mrs. Gulab Devi's story highlights the transformative impact of KSS's support, showcasing how targeted interventions can empower individuals and foster community development.

### Case Study 2

Name: Komal Kumari  
Father: Gauri Shankar Paswan  
Age: 17 years

Address: Dorma, Ward no-5, P.o- Okahi, P.S- Bihra, Saharsa

Komal Kumari, a 17-year-old resident of Dorma village in Saharsa, faced the threat of illegal marriage when her parents filed an FIR against their neighbor, Bhushan Paswan, for attempting to marry her unlawfully. Following legal proceedings, including a statement recorded under Section 164 in the POSCO Court (Case no-28/2020), Komal was placed under temporary shelter at the CHILDLINE Sub-centre in Mahishi. With the Child Welfare Committee's authorization, she was later transferred to Bal Grih (Girl) in Purnia for safety and protection. The swift and coordinated response from authorities ensured Komal's immediate removal from harm's way, preventing a potential child marriage and providing her with the necessary support to navigate through a challenging ordeal. This intervention highlights the importance of collaborative efforts in safeguarding the rights and well-being of vulnerable adolescents like Komal Kumari.

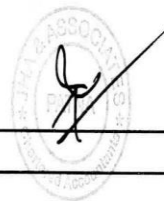


## Receipt & Payment-II

KOSI SEVA SADAN  
ACHARYA VAN, MAHISHI  
SAHARSA, BIHAR - 852216

### RECEIPTS AND PAYMENT ACCOUNT FOR THE YEAR ENDED 31ST MARCH, 2021

RECEIPTS		Rs.....P.	PAYMENTS		Rs.....P.
Opening Balances			Project Expenses		
Cash In Hand			1 CASA Project		
1 General Section 2,902.00			Community Organisation, Leadership/ Cadre		
2 CASA Project 349.00	3,251.00		1 Building and their Perspective and Capacity Building 15,820.00		
1 In Saving Bank Account With			2 Networking and Alliance Building 8,660.00		
State Bank of India, Bariyahi Bazar, Saharsa			Campaigning on Livelihood, Disaster Relief,		
Account No 31414099679 - FCRA			3 Legal Claims and Other Claims on State Social Programme 31,900.00		
CASA Project 30,328.20			4 Gender Mainstreaming 3,000.00		
Swayam Shiksham Prayog 5,629.90			5 Strengthening Local capacities for peace and working on conflict transformation 9,146.00		
Misereor Programme - CHAP 868.00			6 Planning Monitoring & Evaluation 27,676.00		
General Section 3,852.10	40,678.20		7 Personnel 1,58,895.00		
Account No. 31160577971			8 Administration & Coordination & Office Expenses 2,19,017.20	4,74,114.20	
General Section 41,975.00			2 Child Line India Foundation Project		
Account No. 31184430476 5,000.00			1 Honorarium 3,78,000.00		
Account No. 1928 100.00			2 Client Related Expenses 75,000.00		
Account No. 2807 792.00			3 Administrative Expenses 75,000.00		
2 In Current Account With			4 District Level Facilitation Cost 75,000.00	6,03,000.00	
Uttar Bihar Gramin Bank, Mahishi			3 Swayam Shikshan Prayog		
Account No. 28 - General 990.40	92,786.60		Review Meeting 5,698.90		10,82,813.10
Grant			4 Own Activities		
1 From Childline India Foundation Trust, Mumbai 3,34,200.00			1 Women Day Celebration 4,680.00		
2 From CASA, New Delhi 4,38,918.00	7,73,118.00		2 Workshop on Women Empowerment 4,252.00		
			3 Tree Plantation 3,195.00		
			4 Covid Relief Programme 4,000.00		16,127.00
Carried Over Rs.		8,65,904.60	Carried Over Rs.		10,98,940.10





Brought Forward Rs.		8,65,904.60	Brought Forward Rs.		10,98,940.10
Miscellaneous Receipts			5 Administrative & Other Expenses		
Donation & Subscription	1,01,950.00		1 Guest Expenses	1,940.00	
Membership Fees	540.00	1,02,490.00	2 Travelling Expenses	2,253.00	
Interest from Bank			3 Contingency Expenses	1,888.00	
1 CASA Project	4,519.00		4 Stationery/Phone/Fax/Mobile Expenses	3,395.00	
2 Swayam Shiksham Prayog	69.00		5 Vehicle Maintenance	4,810.00	
3 General Section	633.00	5,221.00	6 Website Development Charges	11,800.00	
Expenses Payable			7 Audit Expenses	10,000.00	36,086.00
In anticipation of Grant from Childline Foundation, Mumbai		2,68,800.00	6 Honorarium to Secretary-Liability Paid		90,000.00
			8 Closing Balance		
			Cash In Hand		
			1 General Section	3,979.00	
			2 FCRA	4,720.10	8,699.10
			1 In Saving Bank Account With		
			State Bank of India, Bariyahi Bazar, Saharsa		
			Account No 31414099679 - FCRA		
			Account No. 31160577971		
			General Section	1,808.00	
			Account No. 31184430476	5,000.00	
			Account No. 1928 (Inoperative)	100.00	
			Account No. 2807 (Inoperative)	792.00	
			2 In Current Account With		
			Uttar Bihar Gramin Bank, Mahishi		
			Account No. 28 - General (Inoperative)	990.40	17,389.50
TOTAL Rs.		12,42,415.60	TOTAL Rs.		12,42,415.60

Grand Plaza, Frazer Road,  
Patna, August 12, 2021

रवि कुमार  
Secretary  
KOSI SEVA SADAN  
Acharyavan Mahishi, Saharsa  
Pin:-852216  
North Bihar (India)

In terms of our separate report on even date

For Jha & Associates

Chartered Accountants

Firm Registration Number: 01195C



Narendra Jha

Partner

Membership Number: 008104



# KOSI SEVA SADAN

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At & PO + PS: Mahishi, Distt- Saharsa, Bihar- 852216 (INDIA)

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