Internship Program Book

SEMESTER INTERNSHIP

Designed & Developed by

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Abstract

SALESFORCE DEVELOPER

Salesforce is an American cloud-based software company headquartered in San Francisco, California. It provides customer relationship management service and also sells a complementary suite of enterprise applications focused on customer service, marketing automation, analytics, and application development. Salesforce Development and deployment typically takes place in an environment or org, which provides a number of features and services for applications. Salesforce developer groups are run by community members across the globe. These groups meet in order to share knowledge about programming on the Salesforce App-Cloud, to learn new skills via Trailhead, and to build community. As everyone might know salesforce has a bunch of different clouds, within all the different clouds, I was specifically working in the platform cloud which basically gives a platform for customers to build on top of salesforce products to customize their experience. One of the team within the platform cloud was my team namely Platform Development Tools. PDT builds tools for our developers who use apex and aura components so they can have first-class development experience within the Salesforce ecosystem. PDT also owns all the APEX commands in the Salesforce CLI. My internship project was mainly focused on rewriting the old code base of apex commands to make it modern by building a new oclif plugin framework and providing customers with better user experience. Out of the six apex commands, I mainly worked on apex specialists and process automation super badges which fetches debug logs from a specified org using a log ID or the number of logs to help overcome customer issues such as slow response, code coverage reporting issues, and missing information from the resulting output.

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Learning Objectives/Internship Objectives

- Internships are generally thought of to be reserved for college students looking to gain experience in a particular field. However, a wide array of people can benefit from Training Internships in order to receive real world experience and develop their skills.
- An objective for this position should emphasize the skills you already possess in the area and your interest in learning more
- Internships are utilized in a number of different career fields, including architecture, engineering, healthcare, economics, advertising and many more.
- Some internships are used to allow individuals toper form scientific research while others are specifically designed to allow people to gain first-hand experience working.
- Utilizing internships is a great way to build your resume and develop skills that can be emphasized in your resume for future jobs. When you are applying for a Training Internship, make sure to highlight any special skills or talents that can make you stand apart from the rest of the applicants so that you have an improved chance of landing the position.

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CHAPTER 1: Introduction

Salesforce is the **CRM** (Customer Relationship Management) where it unites Marketing, Sales, Commerce, IT etc. teams to their customers to deliver a better service. We are determined to teach this emerging Technology in a very realistic and fun way. We have organized the challenges in such a way that the learner will be able to learn salesforce in a very enthusiastic and fun way with a limited time participation. This program consists of live sessions, Hands-on practical activities, Mentoring support and working on super badges on Trailhead platform. In order to help all beginners understand the salesforce ecosystem and its products, we have curated a few best modules on the trailhead platform that will help you to get ready for the Bootcamp.

CHAPTER 2: Suggested Prerequisites

This section is to provide the candidates a quick look at the salesforce environment. Though this section is not mandatory, we highly recommend the candidates to go through the below mentioned modules. You will be very well acquainted with the platform and also with the usage of Trailhead from the very beginning. (Recommended for beginners).

- ✓ Salesforce user basics
- ✓ Salesforce quick look
- ✓ Salesforce CRM
- ✓ Salesforce Platform For Business Users
- ✓ Salesforce User Tour
- ✓ Salesforce Licensing
- ✓ Lightning Experience Basics
- ✓ Salesforce Customer 360: Quick Look
- ✓ The fourth Industrial Revolution: Quick look
- ✓ Salesforce Developer career Path
- ✓ Trailhead and Trailblazer Community

CHAPTER 3: Bootcamp

Bootcamp will be organized for 3 weeks where 2 Live Sessions will be conducted per week with 3 Hours per session. Learners need to complete the self-paced courses on Trailhead platform parallely along with the boot camps. The Day wise content and references to complete trailhead modules are given.

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CHAPTER 4: Salesforce Org

A Salesforce org is an entity which consists of the users, data, automation corresponding to an individual organization. An organization could be a virtual space given to a person client of Salesforce. Your organization incorporates all of your information and applications, and is isolated from all other organizations.

A Salesforce Org consists of:

- Introduction to Salesforce
- What is Salesforce CRM?
- Setup a free developer account in Salesforce?
- Architecture of Salesforce
- Creating a FREE Salesforce Org
- Navigating the Salesforce User Interface
- Lightning vs Classic Salesforce Interface
- Salesforce Branding and UI Customization
- Density Settings
- User Navigation Bar Customization
- Salesforce Themes and Branding
- Company Profile
- User Management
- Organizational & User Setup

Introduction to Salesforce:

A global web-based software and cloud computing company best known for its customer relationship management (CRM) product. Salesforce was founded by former executive of Oracle Marc Benioff and Parker Harris in 1999 and specialises in software as a service (SaaS)to help users handle all of their business needs like managing marketing campaigns, analysing performances, and tracking spending and sales.

What is Salesforce CRM?

Customer relationship management (CRM) is **a technology for managing all your company's relationships and interactions with customers and potential customers**. The goal is simple: Improve business relationships. A CRM system helps companies stay connected to customers, streamline processes, and improve profitability.

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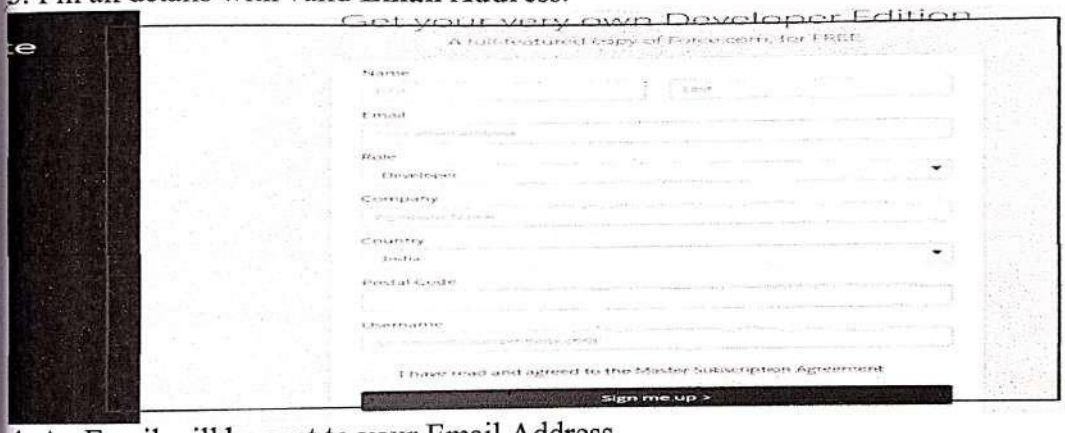
Setup a free developer account in Salesforce?

1. Go to http://developer.salesforce.com
2. Now click **Sign Up**

3. Fill all details with valid **Email Address.**



4. An Email will be sent to your Email Address.
5. Now click the link provided in Email.
6. Set your password to your account.
7. Now you are able to login with salesforce developer account.
8. Go to https://login.salesforce.com.
9. Enter your Username and Password click on Login.

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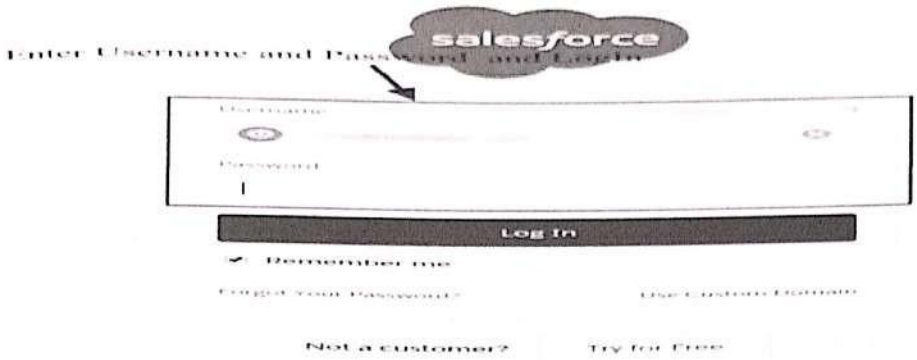
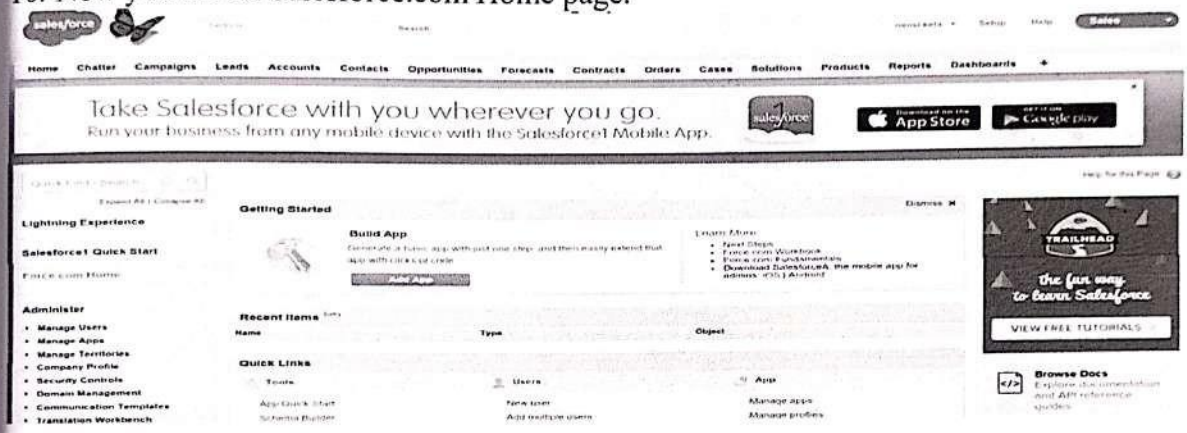


10. Now you are on Salesforce.com Home page.



Architecture of Salesforce:

Salesforce Architecture is the multilayer architecture; it contains a series of layers situated on the top of each other.

The below diagram shows the architectural view of the salesforce:

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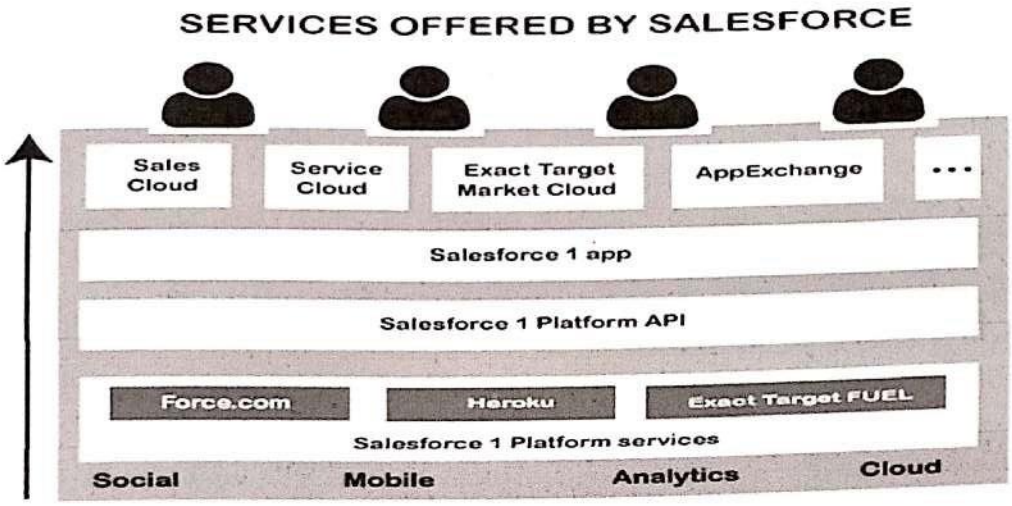

Creating a FREE Salesforce Org:

1-Log into the Environment Hub, and then select Create Org.

2-Choose an org purpose.

Development:-

Use Developer Edition orgs for packaging building and building apps.

Test/Demo:-

We can create Test/Demo version of standard Salesforce orgs with the help of www.salesforce.com/trial.

3-Enter the required information for the org type you selected.

4-Read the Master Subscription Agreement, and then select the checkbox.

5-Select Create.

At last, when your org is ready, you may have an affirmation message in your mail.

Navigating the Salesforce User Interface:

The navigation bar in Lightning Experience provides an efficient and consistent interface to navigate through your organization's various apps and items. Similar to Salesforce Classic, apps in Lightning Experience give your users access to sets of objects, tabs, and other items all in one convenient bundle in the navigation bar. However, apps in Lightning Experience take things to another level beyond apps in Salesforce Classic by letting you brand your apps with a custom color and logo. In Lightning Experience you can even include Lightning page tabs and a utility bar that allows instant access to productivity tools, like integrated voice, in the footer of Lightning Experience.

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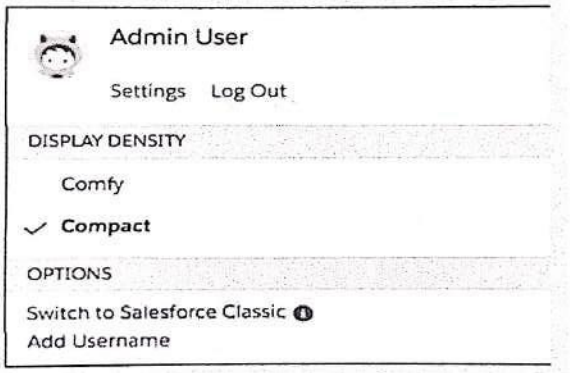
Lightning vs Classic Salesforce Interface:
Salesforce Lightning has a new and improved interface whereas Classic sticks to the tried-and-trusted Salesforce formula. Lightning also comes with improved features such as an activity timeline and workplace page layouts.

Salesforce Branding and UI Customization:
Salesforce Branding
Rally your team around your brand and important initiatives, like a new product launch, with a set of custom brand images and colors in your org. We call them themes. You can choose one of the built-in Salesforce themes, or create your own custom themes with just a few clicks.

UI Customization
The improved Setup user interface provides a streamlined experience for viewing and managing personal and administrative setup tasks. Easily remove the Salesforce Notification Banner for all users in your organization.

Density Settings:
To change the Density setting, click on your username in the top right corner of the page and choose "Comfy" or "Compact" under the Display Density section.



User Navigation Bar Customization:
To add items to your navigation bar, click Add More Items. Search through your favorites or all available items in your org, and choose what to add. After you make your selections, you can reorder or remove items before saving your changes. You can't rename or remove items that your admin has specified for the app.

Salesforce Themes and Branding:
Salesforce Themes:
Rally your team around your brand and important initiatives, like a new product launch, with **a set of custom brand images and colors in your org**. We call them themes.

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Branding Components:

A strong brand requires a strong **brand identity, brand image, brand culture, and brand personality**. Implementing a successful brand strategy that develops all four of these components increases brand trust, loyalty, and awareness.

User Management:

A user is anyone who logs in to Salesforce. Users are employees in your organization. Every user in Salesforce has a user account. The user account identifies the user, and the account settings determine what features and records the user can access.

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CHAPTER 5: Self-Paced Learning

Trailhead and Trailblazer Community:

Get Started with Trailhead and Trailblazer Community
~5 mins

Find Your Way Around
~5 mins

Build Your Network with Trailblazer Community
~10 mins

Troubleshoot and Solve Problems Together
~5 mins

Salesforce Platform Basics:

Get Started with the Salesforce Platform
~20 mins

Discover Use Cases for the Platform
~10 mins

Understand the Salesforce Architecture
~10 mins

Navigate Setup
~10 mins

Power Up with AppExchange
~10 mins

Platform Development Basics

Salesforce Platform is the app development platform that extends your CRM's reach and functionality. You do not have to be a developer to build apps using the Salesforce Platform.

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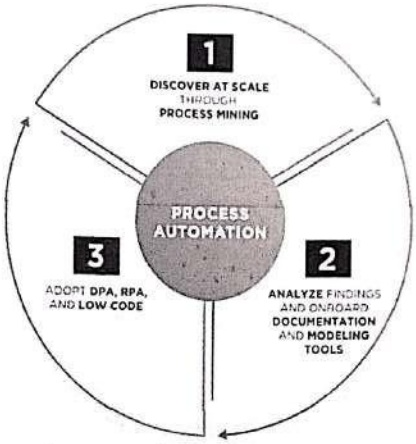
CHAPTER 6: Relationships & Process Automation

Process automation uses technology to automate complex business processes. It typically has three functions: automating processes, centralizing information, and reducing the requirement for input from people. It is designed to remove bottlenecks, reduce errors and loss of data, all while increasing transparency, communication across departments, and speedof processing.



Relationships & Process Automation consists of:

- Object Relationships
- Process automation overview
- Workflow Rules & Actions
- Validation Rules
- Approval Processes
- Process Builder Overview
- Creating a Process Builder Process
- Process Builder Actions
- Process Builder in Practice

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CHAPTER 7: Self-Paced Learning Modules to be completed

Customize a Salesforce Object

To create custom object in Salesforce, perform the following steps:

1. Log in to your Salesforce account.
2. Click **Setup** at the upper-right corner.
3. Under the **Build** section, click **Create** and select **Objects**.
4. To create a custom object, click **New Custom Object**.

New Custom Object | Schema Builder

Action	Label	Installed Package	Master Object	Deployed	Description
Edit	Add File Attachment	Adobe Sign	Agreement Template	✓	
Edit	Add Form Field Template	Adobe Sign	Agreement Template	✓	
Edit	Add Recipient	Adobe Sign	Agreement Template	✓	
Edit	Additional Document	Salesforce CPQ		✓	Links certain marketing content
Edit	Agreement	Adobe Sign		✓	
Edit	Agreement Event	Adobe Sign	Agreement	✓	
Edit	Agreement Template	Adobe Sign		✓	Agreement Templates allow you can save you time and help mini
Edit	Agreement Type	Adobe Sign		✓	
Edit	Attribute Item	Salesforce CPQ	Configuration Attribute	✓	Product instance attribute.

5. Enter the name of the Custom Object in **Label, Plural Label,** and **Object Name.**

New Custom Object

Permissions for this object are disabled for all profiles by default. You can enable object permissions in permission sets or by editing custom profiles. Tell me more | Don't show this message again

Custom Object Definition Edit — Save | Save & New | Cancel

Custom Object Information — * Required Informatio

The singular and plural labels are used in tabs, page layouts, and reports.

Label: CustomObject — Example: Account

Plural Label: CustomObjects — Example: Accounts

Starts with vowel sound

The Object Name is used when referencing the object via the API

Object Name: CustomObject — Example: Account

Description

Context-Sensitive Help Setting: Open the standard Salesforce.com Help & Training window; Open a window using a custom s-control; Open a window using a Visualforce page

Content Name

Enter Record Name Label and Format

The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.

Record Name: CustomObject Name — Example: Account Name

Data Type: Text

6. Select the **Launch New Custom Tab Wizard after saving this custom object** check box and click **Save.**

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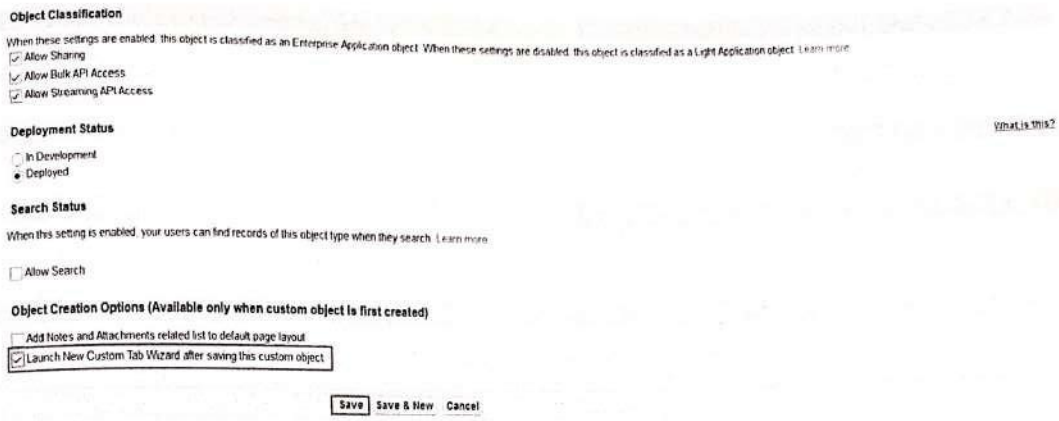
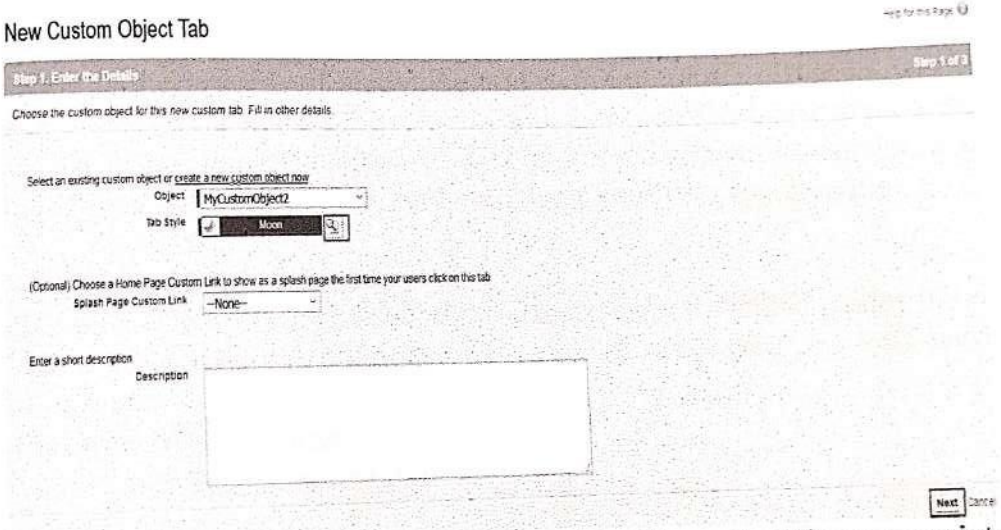
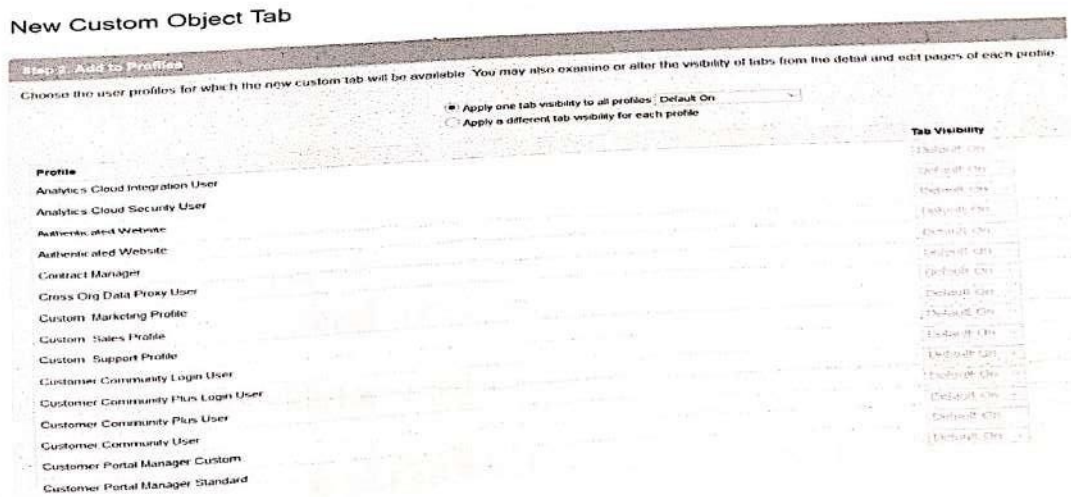


7. To select an icon for the tab, click the **Search** icon and click **Save.**



8. To make the Custom Object available to Profiles, select the appropriate option and click **Next.**



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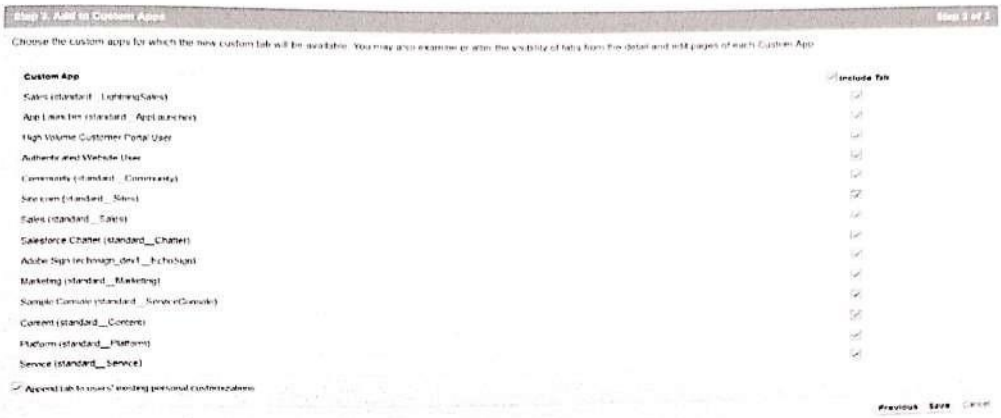
9. Choose the custom apps for which the new Custom tab is required and click **Save**.



Data Modeling

Data modeling is the process of analyzing and defining all the different data your business collects and produces, as well as the relationships between those bits of data. Data modeling concepts create visual representations of data as it's used at your business, and the process itself is an exercise in understanding and clarifying your data requirements.

Picklist Administration

Picklist helps with data entry and standardizing input values. Picklist guides the user to values they need and makes data entry quicker. The picklist is not ideal for long entries or values that are not unique.

Types of Picklists in Salesforce

There are three types of picklist used in salesforce:

- Standard
- Custom
- Custom Multi-Select

Properties of Picklist

- Restricted
- Dependent

Values in Salesforce Picklist

In salesforce value can be defined in three ways:

- When we create a picklist we need to set individual values (specific to a single picklist field).
- We can use a predefined picklist which is a standard picklist field by salesforce.com.

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- Create a global value set. When we need to share with more than one picklist field, we can set a global value set.

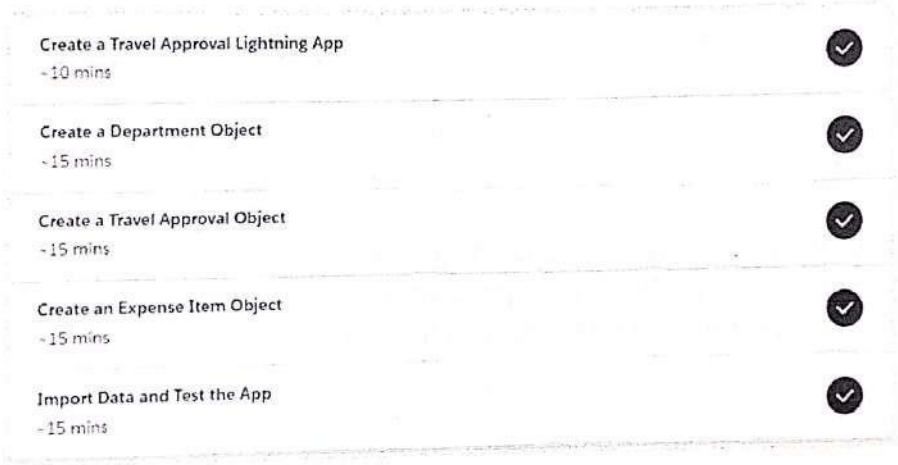
Duplicate Management

Salesforce finds and handles duplicates using a combination of matching rules and duplicate rules. Duplicate rules and duplicate jobs specify matching rules that determine how duplicates are identified. Duplicate sets and reports list the duplicates found.

Formulas and Validations

A validation rule can contain a formula or expression that evaluates the data in one or more fields and returns a value of "True" or "False". Validation rules also include an error message to display to the user when the rule returns a value of "True" due to an invalid value.

Build a Data Model for Travel Approval App



Improve Data Quality for a Recruiting App

We can improve data quality for a recruiting app by

1. Creating cross-object formulas.
2. Creating validation rules.
3. Creating formula and roll-up summary fields.

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Customize User Interface for Recruiting App

Customize the User Interface for a Recruiting App

1. Create a Tab for the Review Object.
2. Create an Object-Specific Quick Action.
3. Customize the Review Page Layout.
4. Create a Custom Candidate Record Page.
5. Create Record Types on the Position Object.
6. Customize the Position Page Layout.
7. Enable Chatter on the Review Object.

Lightning App Builder

The Lightning App Builder is **a point-and-click tool that makes it easy to create custom pages for the Salesforce mobile app and Lightning Experience**, giving your users what they need all in one place. The Lightning App Builder is also a one-stop shop for configuring Lightning apps.

Data Management

Data management in Salesforce deals with Import/Export of data or records to/from a Salesforce organization.

The Data Import Wizard makes it easy to import data for many standard Salesforce objects, including accounts, contacts, leads, solutions, campaign members, and person accounts. You can also import data for custom objects. You can import up to 50,000 records at a time.

What is data export in Salesforce?
Salesforce Data Export Service is a function that allows you to export data from your Salesforce org for backup purposes. You can export all your data either manually or automatically through scheduled export.

Leads and Opportunities for Lightning Experience

1. Create and Convert Leads as Potential Customers.
2. Work Your Opportunities.
3. Sell as a Team and Split the Credit.
4. Visualize Success with Path and Kanban.

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Quick Start Process Builder

Process Builder is **a visual tool created to automate business processes in Salesforce**. It enables users with no coding expertise to build complex Salesforce workflows. The book starts with an introduction to Process Builder, focusing on the building blocks of creating Processes.

Quick Start Lightning App Builder Add Quick Actions and Configure the Page

1. In the right sidebar, click Page to configure the app properties.
2. At the bottom, click Select under Actions.
3. Click Log a Call and use the right arrow to add the quick action to the selected list.
4. Click OK to add the actions to your Lightning Page, and then click Save.

7.14. Automate Business Process for Recruiting App

Automate Your Business Process

1. Click the setup gear and select Setup.
2. Enter Queues in the Quick Find box, then select Queues.
3. Click New and complete the details about the new queue: Field. Value. Label. Billing Support Agents.
4. From the Available Objects list, select Case.
5. Click Add to move Case to the Selected Objects list.

7.15. Build a Discount Approval Process

Build a Discount Approval Process

1. Prepare Your Org.
2. Create an Approval Process.
3. Create Initial Submission Actions.
4. Specify Final Approval and Rejection Actions.

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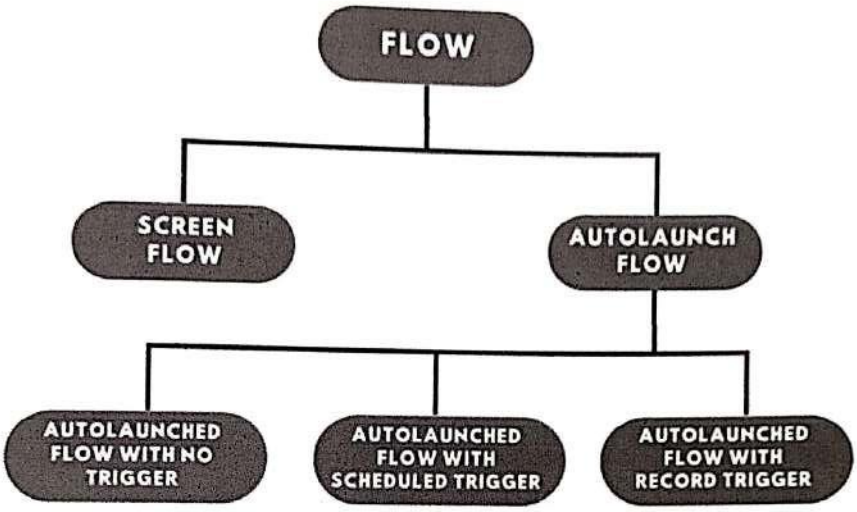
CHAPTER 8: Types of Flows & Security

Types of Flow



Flow Security

If guest or external users must run flows, override the flow permission to grant access only to specific external user profiles, permission sets, or site guest user profiles, rather than allowing users to run all flows. Avoid running flows in system context when possible, and restrict access to sub-flows. Otherwise, ensure that you implement procedural access controlsfor those flows and sub-flows.

Flows are a powerful feature that can override platform security settings for access to objects and Apex classes. Flows can be used to activate and deactivate permission sets. Yet screen flows are driven by the browser with user-controlled input parameters. Therefore, we recommend overriding the run flow permission to assign access to specific flows based on the guest or external user profile or permission set. For guest users, configure flow access policies on the guest user profile for the appropriate site.

It's also a good security practice to remove permissions to run sub-flows, even if users run the sub-flow independently. From a security perspective, it's better to create two separate flows and give access only to the flow that the user runs directly, and not the one running as a sub-flow. Grant flow access only to the highest-level parent flow and not to the sub-flows. The same recommendation can apply to invocable Apex methods called by flows. Avoid granting user access to those classes, so that calling those methods is limited to only the flows that they were meant to be called from.

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CHAPTER 9: Self-Paced Learning Modules to be completed

Salesforce Flow

A flow is **an application built by your administrator that asks you for inputs and does something in Salesforce based on those inputs**. Monitor Flows and Processes. Monitor your org's usage of flows and processes. See a list of paused interviews and scheduled actions from processes.

Flow Builder

In Salesforce, a flow is a tool that automates complex business processes. Simply put, it collects data and then does something with that data. Flow Builder is the declarative interface used to build individual flows. Flow Builder can be used to build code-like logic without using a programming language.

Flows fall into five categories:

Screen Flows:

- These are flows that have a UI element and require input from users. These types of flows are either launched as an action or embedded as an element on a Lightning page.

Schedule-Triggered Flows:

- These auto launched flows launch at a specified time and frequency for each record in a batch, and they run in the background.

Auto launched Flows:

- Run automated tasks with this flow type. Auto launched flows can be invoked from other flows (sub-flow), process builder, from within an Apex class, from a setschedule, from record changes, or from platform events.

Record-Triggered Flows:

- These auto launched flows run in the background either before a record save or after the record is saved when a record is created, updated, or deleted.

Platform Event-Triggered Flows:

- When a platform event message is received, these auto launched flows run in the background.

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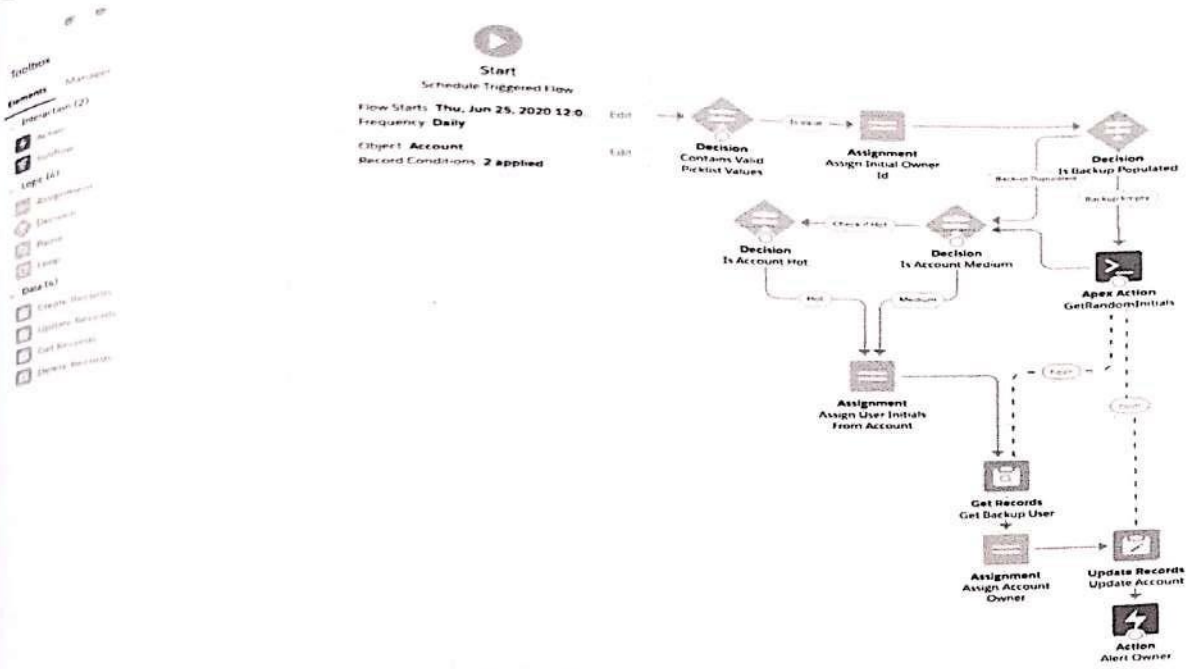
Check out this example of a schedule-triggered flow, pulled from a well-known Salesforce group:



Data Security

The data access on Salesforce is configured in four levels, the following are:

Organization Level

The access to the whole organization is secured at this level by maintaining a list of authorized users, setting password policies, and limiting login access to certain hours and certain locations.

Object Level

Object-level security provides the simplest way to control which users have access to which data. By setting permissions on a particular type of object, you can prevent a group of users from creating, viewing, editing, or deleting any records of that object.

Field Level

Field Level security restricts access to certain fields, even for objects a user already has access to.

Record Level

Record Level security lets users access some records but not others. It is used to control data access with greater precision. Users can have access to view an object, but can be restricted to the individual records.

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Overview of Data Security
- 10 mins →

Control Access to the Org
- 15 mins →

Control Access to Objects
- 25 mins →

Control Access to Fields
- 15 mins →

Control Access to Records
- 15 mins →

Create a Role Hierarchy
- 15 mins →

Define Sharing Rules
- 15 mins →

Keep Data Secure In Recruiting App

We can keep the data secure in recruiting app by

1. Create Custom Profiles.
2. Restrict Data Access with Field-Level Security, Permission Sets, and Sharing Settings.

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CHAPTER 10: Apex & Testing, Debugging

Debugging Apex:
Apex provides debugging support. You can debug your Apex code using the Developer Console and debug logs.

Testing Apex:
Apex provides a testing framework that allows you to write unit tests, run your tests, check test results, and have code coverage results.

In this we learn about,
- What is Apex
- Apex Data Types
- SOQL
- SOSL
- Triggers
- Testing Deployment Requirement and Testing Framework
- Write Apex Unit Tests
- Test Data
- Execute Test Classes
- Invoking Apex in Execute Anonymous vs. Unit Tests
- Monitor and Access Debug Logs

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CHAPTER 11: Self-Paced Learning Modules to be completed

Apex Triggers

Apex can be invoked by using triggers. Apex triggers enable you to perform custom actions before or after changes to Salesforce records, such as insertions, updates, or deletions.
A trigger is Apex code that executes before or after the following types of operations:

- insert
- update
- delete
- merge
- upsert
- undelete

Apex Testing

Apex provides a testing framework that allows you to write unit tests, run your tests, check test results, and have code coverage results.
Let's talk about unit tests, data visibility for tests, and the tools that are available on the Lightning platform for testing Apex. We'll also describe testing best practices and a testing example.

- Understanding Testing in Apex
- What to Test in Apex
- What Are Apex Unit Tests?
- Understanding Test Data
- Apex test data is transient and isn't committed to the database.
- Run Unit Test Methods
    - To verify the functionality of your Apex code, execute unit tests. You can run Apex test methods in the Developer Console, in Setup, in the Salesforce extensions for Visual Studio Code, or using the API.
- Testing Best Practices
- Testing Example
- Testing and Code Coverage

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The Apex testing framework generates code coverage numbers for your Apex classes and triggers every time you run one or more tests. Code coverage indicates how many executable lines of code in your classes and triggers have been exercised by test methods. Write test methods to test your triggers and classes, and then run those tests to generate code coverage information.

- Code Coverage Best Practices
- Consider the following code coverage tips and best practices.
- Build a Mocking Framework with the Stub API

Apex provides a stub API for implementing a mocking framework. A mocking framework has many benefits. It can streamline and improve testing and help you create faster, more reliable tests. You can use it to test classes in isolation, which is important for unit testing. Building your mocking framework with the stub API can also be beneficial because stub objects are generated at runtime. Because these objects are generated dynamically, you don't have to package and deploy test classes. You can build your own mocking framework, or you can use one built by someone else.

Asynchronous Apex

Asynchronous Apex. In a nutshell, asynchronous Apex is **used to run processes in a separate thread, at a later time**. An asynchronous process is a process or function that executes a task "in the background" without the user having to wait for the task to finish.

Asynchronous Apex comes in a number of different flavors. We'll get into more detail for each one shortly, but here's a high level overview.

Type	Overview	Common Scenarios
Future Methods	Run in their own thread, and do not start until resources are available.	Web service callout.
Batch Apex	Run large jobs that would exceed normal processing limits.	Data cleansing or archiving of records.
Queueable Apex	Similar to future methods, but provide additional job chaining and allow more complex data types to be used.	Performing sequential processing operations with external Web services.
Scheduled Apex	Schedule Apex to run at a specified time.	Daily or weekly tasks.

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CHAPTER 12: Lighting Web Components (LWC)

Now you can build Lightning components using two programming models: Lightning Web Components, and the original model, Aura Components. Lightning web components are custom HTML elements built using HTML and modern JavaScript. Lightning web components and Aura components can coexist and interoperate on a page. To admins and end users, they both appear as Lightning components.

Lightning Web Components uses core Web Components standards and provides only what's necessary to perform well in browsers supported by Salesforce. Because it's built on code that runs natively in browsers, Lightning Web Components is lightweight and delivers exceptional performance. Most of the code you write is standard JavaScript and HTML.

Salesforce is committed to developing open web standards and is a member of the World Wide Web Consortium (W3C).

Salesforce developers are contributing members of the ECMA International Technical Committee 39 (TC39), which is the committee that evolves JavaScript.

Base Lightning components are available as Aura components and as Lightning web components. The Component Reference includes documentation, specifications, and examples for both. See Base Components: Aura Vs Lightning Web Components for differences between them.

- Documentation Changelog

  This page lists significant changes made to the Lightning Web Components Developer Guide.

- Get Started Coding

  The fastest way to code your first Lightning web component is in the third-party component IDE at webcomponents.dev.

- Lightning Web Components: Open Source

  Lightning Web Components is open source, empowering you to explore the source code, customize the behavior for your needs, and build enterprise-ready web components on any platform, not just Salesforce.

- Supported Browsers

  Lightning Web Components supports the same browsers as Lightning Experience.

- Supported JavaScript

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To develop Lightning web components, use the latest versions of JavaScript.

- Supported Salesforce Targets and Tools

  Lightning web components are supported in many Salesforce targets and tools. To use a Lightning web component in an unsupported target or tool, wrap it in an Aura component.

- Lightning Component Library

  The Lightning Component Library is your hub for Lightning UI developer information, including reference information, this developer guide, and tools for Lightning Web Security and Lightning Locker.

- How to Choose Lightning Web Components or Aura

  Lightning web components perform better and are easier to develop than Aura components. However, when you develop Lightning web components, you also may need to use Aura, because LWC doesn't yet support everything that Aura does.

- Set Up Your Development Environment

  Develop Lightning web components with a workflow that fits your needs. We recommend Salesforce DX tools, but you might be in a situation where those tools are not supported. You can still use your favorite code editor and deploy to an org using your own tools. However, you can't develop Lightning web components in the Developer Console.

- Explore Trailhead and Sample Code

  We've created Trailhead content and GitHub repositories to jump start your Lightning Web Components development.

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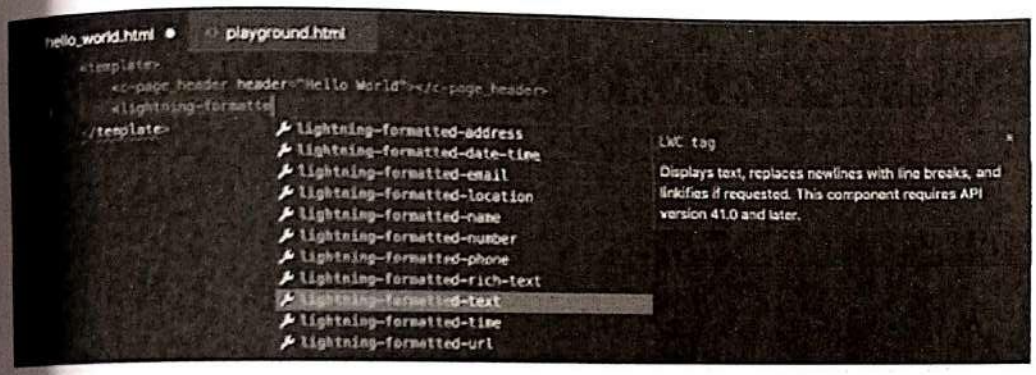
CHAPTER 13: Self-Paced Learning Modules to be completed

VS Code Setup

Install Salesforce Extensions for Visual Studio Code

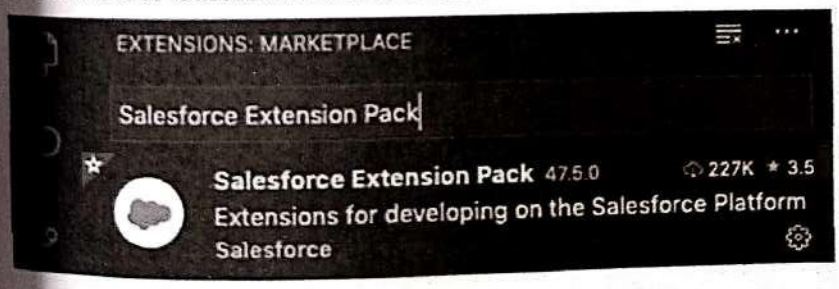
Visual Studio Code is the go-to code editor for Salesforce developers. It's free, open-source, and available for Windows, Linux, and mac OS. This editor has easy-to-install extensions for syntax highlighting, code completion, and more.

Visual Studio Code's code completion in action.



In this project, we install Visual Studio Code and the recommended Salesforce Extension Pack.

1. Download and install the latest version of Visual Studio Code for your operating system. If you already have Visual Studio Code installed, there's no need to reinstall it.
2. Launch Visual Studio Code.
3. On the left toolbar, click the Extensions icon
4. Search for Salesforce Extension Pack and click Install.



Ensure Your Development Environment Is Ready

Now that you've installed Visual Studio Code and enabled the necessary extensions, you need to test them out.

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In Visual Studio Code, open the Command Palette by pressing Ctrl+Shift+P (Windows) or Cmd+Shift+P (macOS).
Enter sfdx to filter for commands provided by the Salesforce Extensions.v

As you use more SFDX commands, those commands will show up in the recently used panel. In the final step, you create your first Lightning web component and add it to your org's home page.

CLI Setup

Install the CLI on your computer using operating system-specific artifacts, such as .pkg on macOS, or with npm.
Methods of installation:

Install the CLI on macOS

You install Salesforce CLI on macOS with a .pkg file.

Install the CLI on Windows

Install Salesforce CLI on Windows with an .exe file.

Install the CLI with a TAR File

Salesforce CLI distributes TAR files that you can install on all supported operating systems. On Linux, the only way to install Salesforce CLI is with a TAR file.

Install the CLI with npm

If you've installed Node.js on your computer, you can use npm to install Salesforce CLI. This method lets you install Salesforce CLI from the command line and can be especially useful for continuous integration (CI) use cases.

Install Older Versions of Salesforce CLI

We recommend that you always use the latest version or release candidate of Salesforce CLI. However, we also understand that sometimes you might require an older version of the CLI. For these use cases, we publish JSON files that list the download URLs for recent versions of the installers and TAR files for each supported operating system.

Verify Your Installation

Verify your Salesforce CLI installation to ensure you've installed it correctly.

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CHAPTER 14: Lightning Web Components (LWC & API)

Web API Properties

Lightning web components reflect the properties of many Web APIs.

Element

Lightning web components reflect these properties of the Element interface.
classList, className, getAttribute, getAttributeNS, getBoundingClientRect, getElementsByClassName, getElementsByTagName, hasAttribute, id, querySelector, querySelectorAll, removeAttribute, removeAttributeNS, setAttributeNS, setAttribute, shadowRoot, slot
See Shadow DOM, Access Elements the Component Owns, and Pass Markup into Slots.
When Lightning Web Security is enabled in the Salesforce org, setAttributeNS, setAttribute, and shadowRoot are modified by distortions.

EventTarget

Lightning web components reflect these properties of the EventTarget interface.
addEventListener, dispatchEvent, removeEventListener
See Communicate with Events.

HTML Element

Lightning web components reflect these properties of the HTMLElement interface.
accessKeyLabel, contentEditable, dataset, dir, hidden, isContentEditable, lang, offsetHeight, offsetLeft, offsetParent, offsetTop, offsetWidth, title
When Lightning Web Security is enabled in the Salesforce org, dataset is modified by a distortion.

Node

Lightning web components reflect this property of the Node interface.

isConnected

See Run Code When a Component Is Inserted or Removed from the DOM.

WAI-ARIA States and Properties

Lightning web components reflect these WAI-ARIA states and properties.
ariaActiveDescendant, ariaAtomic, ariaAutoComplete, ariaBusy, ariaChecked, ariaColCount, ariaColIndex, ariaColSpan, ariaControls, ariaCurrent, ariaDescribedBy
See Component Accessibility.

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CHAPTER 15: Self-Paced Learning Modules to be completed

PI Basics

Make APIs for You and Me
~10 mins →

Learn the Benefits of APIs
~10 mins →

Put the Web in Web API
~10 mins →

Event Monitoring

ese examples use REST API event monitoring data that contains information useful for essing org usage trends and user behavior. Event monitoring is accessed through the htning Platform SOAP API and REST API by way of the EventLogFile object. Therefore, you integrate log data with your own back-end storage and data marts to correlate data from ltiple orgs and across disparate systems.

Get Started with Event Monitoring
~10 mins →

Query Event Log Files
~10 mins →

Download and Visualize Event Log Files
~15 mins →

ld Platform Encryption Shield

ld Platform Encryption relies on a unique tenant secret that you control and a master et that's maintained by Salesforce. By default, we combine these secrets to create your ue data encryption key. You can also supply your own final data encryption key. We use data encryption key to encrypt data that your users put into Salesforce, and to decrypt

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data when your authorized users need it.

Shield Platform Encryption Terminology

Encryption has its own specialized vocabulary. To get the most out of your Shield Platform Encryption features, it's a good idea to familiarize yourself with key terminology.

Apex Integration Services

An Apex callout enables you to tightly integrate your Apex code with an external service. The callout makes a call to an external web service or sends an HTTP request from Apex code, and then receives the response.

Apex Integration Overview ~10 mins	✓
Apex REST Callouts ~40 mins	✓
Apex SOAP Callouts ~20 mins	✓
Apex Web Services ~50 mins	✓

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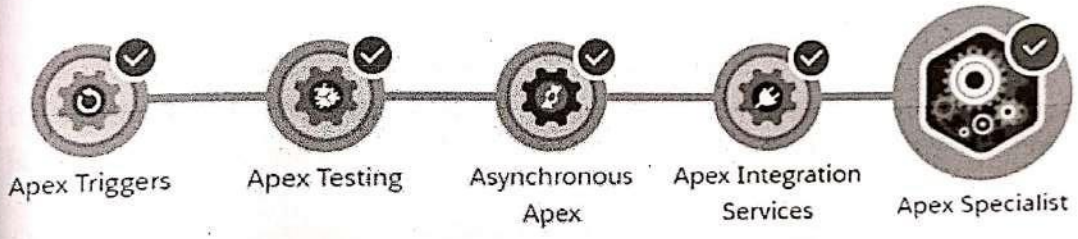
CHAPTER 16: Project / Super Badges

The learner's journey is structured in such a way that, after completion of the live sessions and all trailhead courses modules, the Super Badges are unlocked automatically. The Learner who chooses developer as his/her learning path, needs to complete the following Super Badges.

Apex Specialist

Prerequisites



What You'll Be Doing to Earn This Super badge

1. Automate record creation using Apex triggers
2. Synchronize Salesforce data with an external system using asynchronous REST callouts
3. Schedule synchronization using Apex code
4. Test automation logic to confirm Apex trigger side effects
5. Test integration logic using callout mocks
6. Test scheduling logic to confirm action gets queued

Concepts Tested in This Super badge

- Apex Triggers
- Asynchronous Apex
- Apex Integration
- Apex Testing

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Pre-work and Notes
Set Up Development Org
Use Case
Standard Objects

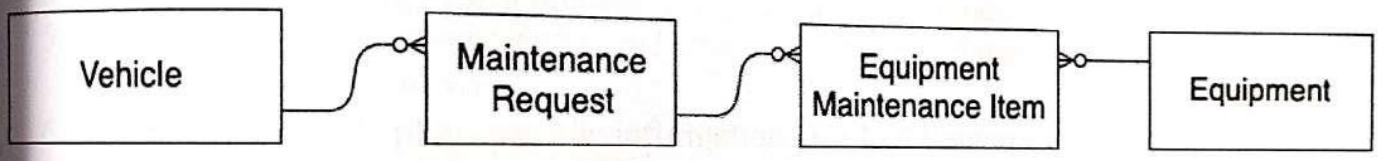
You'll be working with the following standard objects:

- **Maintenance Request (renamed Case)** — Service requests for broken vehicles, malfunctions, and routine maintenance.
- **Equipment (renamed Product)** — Parts and items in the warehouse used to fix or maintain RVs.

Custom Objects

- **Vehicle** — Vehicles in HowWeRoll's rental fleet.
- **Equipment Maintenance Item** — Joins an Equipment record with a Maintenance Request record, indicating the equipment needed for the maintenance request.

Entity Diagram



Business Requirements

This section represents the culmination of your meetings with key HowWeRoll stakeholders. It's your blueprint to programmatically automate the support and maintenance side of their business.

Follow the following steps to complete the super badge:

1. Automate Maintenance Requests
2. Synchronize Inventory Management
3. Create Unit Tests

Ensure that your code operates as expected in the scheduled context by validating that it executes after Test.stopTest() without exception. Also assert that a scheduled asynchronous job is in the queue. The test classes for the callout service and scheduled test must also have 100% test coverage.

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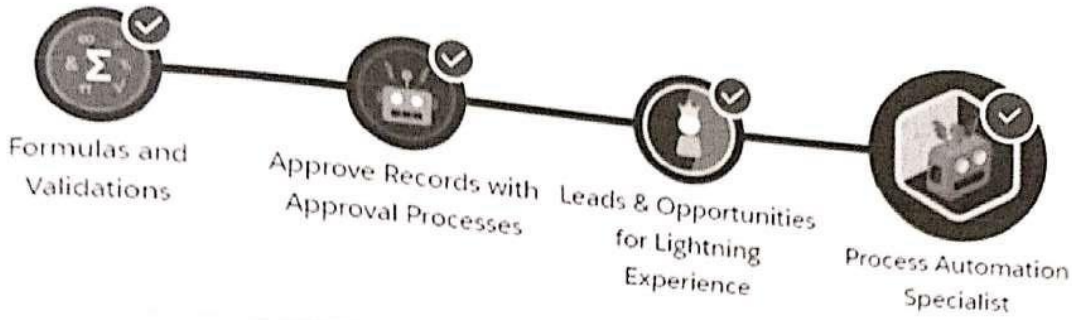
Process Automation Specialist

Prerequisites



What You'll Be Doing to Earn This Super badge

1. Automate lead ownership using assignment rules
2. Enforce data integrity with formula fields and validation rules
3. Create a custom object in a master-detail relationship to a standard object
4. Define an opportunity sales process using stages, record types, and validation rules
5. Automate business processes to send emails, create related records, and submit opportunities for approval
6. Create a flow to display dynamic information on a Lightning record page
7. Create a process to evaluate and update records

Concepts Tested in This Super badge

- Validations and Formulas
- Sales Process
- Process Builder
- Flow

Pre-work and Notes

Use Case

Standard Objects

Custom Objects

Business Requirements

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CHAPTER 17: EXECUTIVE SUMMARY

This report is about our 8 weeks internship program with SmartInternz. In this comprehensive report, I have discussed about every major aspect of the company which I observed and perceived during my internship program.

During my internship program, we have learned and mainly worked on Trailhead Community. All the details have been discussed in detail. All the policies and procedures of the company have been discussed in detail.

As the main purpose of the internship is to learn by working in practical environment and to apply the knowledge acquired during the studies in real world scenario in order to tackle the problems using the knowledge and skill learned during the academic process.

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CHAPTER 18: ABOUT THE COMPANY

SmartInternz, is an private Experiential Learning & Remote Externship Platform to bring academia & industry very close for a common goal of talent creation. To promote aid and faster the growth of micro, small and medium enterprises in the country. SmartInternz operates through countrywide network of offices and Technical Centers in the Country. In addition, SmartInternz has set up Training cum Incubation Centre managed by professional manpower.

Mission: "To promote and support Micro, Small & Medium Enterprises (MSMEs) Sector" by providing integrated support services encompassing Marketing, Technology, Finance and other services.

Vision: "To be a premier Organization fostering the growth of Micro, Small and Medium Enterprises (MSMEs) Sector".

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CHAPTER 19: OPPORTUNITIES

During these 8 weeks of the internship, we were given the opportunity to perform the following role:

Intern:

- Coordinating with the team members and team leads on a regular basis to keep a track of the activities like the meetings held and about the work to be done.
- I learned about developing the applications using different tools.
- For that I have referred the YouTube related to gain the complete knowledge on that.
- Then I have gathered the requirements.
- They also provide us the opportunity to voluntarily interact in other projects as well.
- They have given different tasks to develop different parts of the application.
- Also they have finally conducted some tests to certify with the completion of internship.

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CHAPTER 20: TRAINING

In these 8 weeks of the training, they have provided us the training in Salesforce using different tools.

They have provided us with the training of several technologies like:

- Apex
- Java

APEX:
Apex enables developers to access the Salesforce platform back-end database and client-server interfaces to create third-party SaaS applications.
Apex includes an application programming interface (API) that Salesforce developers can use to access user data on the platform.

1. Integrated. Apex has built in support for DML operations like INSERT, DELETE and also DML Exception handling.
2. Strongly integrated with data.
3. Strongly typed.
4. Multitenant Environment.
5. Easy Testing.
6. Apex Applications.

JAVA: Java is flexible language to use in app development. The required code is developed by using java.

1. Project Setup. Creating a Java Class Library Project.
2. Creating and Editing Java Source Code. Creating a Java Package and Class File.
3. Compiling and Running the Application.
4. Testing and Debugging the Application.
5. Building, Running, and Distributing the Application.

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CHAPTER 21: CHALLENGES FACED

1. At the beginning of internship, I faced difficulty for understanding the applications and different tools.
2. I faced difficulty in the completion of Super Badges like Apex Specialists and Process Automation Specialists.
3. I faced difficulty in managing college and internship timings.
4. I faced difficulty in understanding the advanced topics in Apex.
5. I faced difficulty to create and run modules in different playgrounds.
6. I faced difficulty in managing the memory in pc.
7. Even with these difficulties, I am able to complete the internship and it helps me in securing a new job.

The End

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