The purpose of this feasibility study is to identify potential technical/security concerns from the provided project. Below are a few concerns and how they could be addressed.

1. User Authorization/Authentication Check

- <u>Concern:</u> Integration with Slack's API for task management and dashboards involves transmitting sensitive project-related data over the internet. Without proper authentication and authorization mechanisms, this data could be intercepted by unauthorized parties, leading to data breaches or unauthorized access to project information.
- How to mitigate: Ensure that the plugin implements secure authentication protocols such as OAuth 2.0 when interacting with Slack's API. This involves securely obtaining and storing access tokens provided by Slack for authorized users. Additionally, enforce proper authorization checks within the plugin so only authenticated users with the necessary permissions can access and modify project-related data.

2. Sharing files and Time Tracking

- <u>Concern:</u> Integrating with third-party services like Dropbox or Google Drive to
 file share and time track could involve sensitive documents or time-tracking data.
 Without proper access controls and encryption, this data could be accessed by
 unauthorized individuals, leading to a data breach.
- How to mitigate: Implement strong encryption methods for transmitting and storing data shared between the plugin and these third-party services. Utilize OAuth 2.0 for secure authentication ensuring that only authorized users can access and share files. We could also enforce access controls within the plugin to restrict access to time-tracking data based on user roles and permissions.

3. Integration of Calendar and Project Scheduling

 <u>Concern:</u> Syncing with external calendars such as Google Calendar or Outlook involves accessing and modifying the users calendar events. Without secure authentication and authorization mechanisms, unauthorized users could gain access to calendar data. This could lead to privacy breaches or unauthorized use of personal information. • How to mitigate: Utilize Slack's OAuth 2.0 authentication to authenticate users and obtain access tokens for interacting with external calendar services such as Google Calendar or Outlook. Implement strict authorization checks within the plugin to ensure that users have permission to access and modify their calendar data. We could also encrypt sensitive calendar information stored or transmitted by the plugin to prevent unauthorized access.

4. Automated Updates and Notifications

- <u>Concern:</u> Sending automated notifications involves providing project-related information over communication channels. Without proper encryption and access controls, this information could be intercepted by unauthorized users. This could lead to the exposure of sensitive project details or compromise project related communications.
- How to mitigate: Securely authenticate the plugin with Slack's API using OAuth 2.0 to ensure that only authorized instances of the plugin are able to send notifications. Encrypt notification messages between the plugin and Slack to protect the project related information. We could also implement proper authorization checks within the plugin to prevent unauthorized access to notification functionalities.

5. Integration with Other Tools

- <u>Concern:</u> Integrating with external tools introduces vulnerabilities because these
 tools may not follow the same security standards. Without proper validation and
 security controls, integrating with third-party tools could expose the system to
 security risks such as injection attacks or unauthorized access.
- <u>How to mitigate:</u> Conduct thorough security assessments of third-party integrations and enforce strict data validation practices. Implement API security measures such as rate limiting, input validation, and authentication.

6. User Feedback and Suggestions

• <u>Concern:</u> Collecting user feedback within Slack involves handling potentially sensitive information. This could include user opinions, preferences, or complaints. Without proper security measures, this information could be

- intercepted or manipulated by unauthorized users, leading to privacy breaches or misuse of user feedback data.
- <u>How to mitigate:</u> Implement secure feedback submission forms with proper validation and encryption. Ensure that user feedback is anonymized where necessary and provide ways for users to revoke or modify their feedback.