

SAUD ALGHAMDI

Software Developer

CONTACT

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EDUCATION

Bachelor of Science in Software Engineering (Expected 2024) – Saudi Electronic University

WORK EXPERIENCE

Customer Service Representative

Jan 2022 - Present

- Respond to customer inquiries and provide information about products, services, and company policies.
- Resolve customer complaints or issues promptly and effectively, aiming for customer satisfaction.
- Maintain a high level of professionalism, empathy, and patience when dealing with customers.

Cashier

Jan 2021 – Jan 2022

- Handled cash transactions and provided excellent customer service.
- Managed inventory and maintained a clean and organized work area.
- Worked in multiple roles to support the team during peak hours.

PROTFOLIO & PROJECTS

Portfolio

Visit my online portfolio here:

<https://www.saudalghamdi.online>

MyClubs

A football web app that allows users to follow their favorite football clubs and receive updates about upcoming matches.

Tech Stack: React, TypeScript, Tailwind, Firebase

Link: <https://www.myclubs.lol>

SEU Students

A web app that is designed specifically for students at the Saudi Electronic University.

Tech Stack: JavaScript, Node.js, Express, Bootstrap

Link: <https://www.seu-students.com>