

Saud Alghamdi

Software Developer

Contact:

Location: Jeddah, Al Ruwais District

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LinkedIn: <https://www.linkedin.com/in/saudaalghamdi>

GitHub: <https://www.github.com/Saud-Alghamdi>

Education:

Bachelor of Science in Information Technology (Expected 2025) – Saudi Electronic University

Work Experience:

Customer Service Representative

Jan 2022 - Present

- Respond to customer inquiries and provide information about products, services, and company policies.
- Resolve customer complaints or issues promptly and effectively, aiming for customer satisfaction.
- Maintain a high level of professionalism, empathy, and patience when dealing with customers.

Cashier

Jan 2021 – Jan 2022

- Handled cash transactions and provided excellent customer service.
- Managed inventory and maintained a clean and organized work area.
- Worked in multiple roles to support the team during peak hours.

Skills:

Proficient in React, TypeScript, Node.js/Express, PHP/Laravel, and various databases.

Portfolio & Projects:

Portfolio:

Link: <https://www.saudalghamdi.online>

MyClubs:

A football web app that allows users to follow their favorite football clubs and receive updates about upcoming matches.

Link: <https://www.myclubs.lol>

SEU Students:

A web app that is designed specifically for students at the Saudi Electronic University.

Link: <https://www.seu-students.com>