



Saurabh Kumar Arya

Developer

My Contact

- ✉ saurabharya529@gmail.com
- ☎ 8299667413
- 📍 Lucknow, Uttar Pradesh, India
- 🌐 Saurabh Kumar Arya | LinkedIn
- 📁 Welcome to my Portfolio

Hard Skill

- Python
- Django
- My SQL
- Front-End
- Angular
- Service Now
- Assyst

Soft Skill

- Communication
- Customer Relationships Experience
- Critical Decision Maker
- Continuous Improvement Mindset

Reference

Available upon request

About Me

Hello! myself Saurabh Kumar Arya. I am a **Developer**, and I have a keen interest in **Web Apps development**, with some development skillsets like Python, Django, and basic frontend skills.

I have a good knowledge of **IT Asset Management Work** that is managing hardware and software assets and a thorough understanding of ticketing tools such as **Assyst and Service Now**. Considerable hands-on experience in providing IT services to Clients. I am dedicated to expanding my **skills and proficiencies** while contributing invaluable technical knowledge and tireless enthusiasm

Professional Experience

Tata Consultancy Services Pvt. Ltd.
Assistant System Engineer

2021 – Present

- Work closely with **Service Now and Assyst** functional teams to build requested items and tasks using workflows to **manage processes** from the customer to the fulfillment teams.
- Work with the development team to **migrate updates** into the production environment.
- Work closely with developers to **improve automated workflow** with bug fixes and feature requests.
- **Managed organizational** hardware and software license agreements and decommissioned dysfunctional licenses.
- Proposed **technical feasibility solutions** for new system designs and suggested options for **performance, and improvement** of technical components. **Developed diagrams to describe and lay out logical operational steps.**
-



Saurabh Kumar Arya

Analyst

My Contact

✉ saurabharya529@gmail.com

☎ 8299667413

📍 Lucknow, Uttar Pradesh, India

🌐 Saurabh Kumar Arya | LinkedIn

📁 Welcome to my Portfolio

Interests

- Driving
- Coding
- Games
- Traveling
- Foody

Personal Project

- Realtor is a **web-based application** intended for online retailers. It would make searching, viewing and selection of a property easier for user's specific to their needs. The application also provides **navigation help** such that the user can get accurate location. There is a **message Chabot** where a user can drop their queries and get quick assistance.
- It is made on **Django Framework & Python** as backend language
- **PostgreSQL** is used for **database handling**

Education

High School

Lucknow Public School, Lucknow

April 2012 - May 2013, 7.2 CGPA

- Participated in CBSE Clusters in various athletics games.
- Participated in Inter School Football tournament. Vice Captain of Football Team.

Intermediate

Bright Way Inter College, Lucknow

April 2015 - July 2016, 63.33% marks

- Captain of Football Team.
- Participated in Inter School Football tournaments
- Participated in Inter School Volleyball tournament.

Bachelor of Technology, Computer Science

BBD NITM, Lucknow

August 2016 - October 2020 70% marks

- DBMS, OS, Computer Networking, Data Structures, Python, and Artificial Intelligence were the major subjects
- 1st prize in Volleyball Inter College Tournament
- Conducted Gaming Virtuoso[Gaming Event]
- Created Smart City Model at Tech Expo at Utkarsh [BBD's main Cultural and Technical Event]
- Technical Head of Technical Club