

# **RESTAURANT MANAGEMENT SYSTEM**

## **MINI PROJECT REPORT**

Submitted by-

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Under the Guidance of

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In partial satisfaction of the requirements for the degree of

### **BACHELOR OF TECHNOLOGY in COMPUTER SCIENCE ENGINEERING**





**SRM INSTITUTION OF SCIENCE AND TECHNOLOGY  
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**BONAFIDE CERTIFICATE**

Certified that this lab report titled “**Restaurant Management System** ” is the bonafide work done by **Naimish Pandey [RA2011003010147]**, **Aakash Chaudhary[RA2011003010159]**, and **Saurabh Pandey [RA2011003010207]** who carried out the lab exercises under my supervision.

Certified further, that to the best of my knowledge, the work reported herein does not form part of any other work.

**SIGNATURE**

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# **Abstract**

The Restaurant Management System (RMS) is a software solution designed to simplify and streamline the operations of a restaurant. The system provides an easy-to-use interface for managing various aspects of the restaurant, including customer orders, inventory management, menu creation and modification, table management, and employee management.

The RMS is developed using modern technologies and incorporates advanced features that enable efficient management of restaurant operations. The system provides a user-friendly interface that allows staff to quickly process customer orders, manage inventory levels, and track employee performance.

The system also includes features such as real-time analytics and reporting, which enable restaurant owners and managers to make data-driven decisions about menu items, promotions, and staffing. Additionally, the system can be customized to meet the specific needs of individual restaurants, including custom menu items and pricing.

Overall, the Restaurant Management System is a comprehensive solution that enables restaurant owners and managers to streamline operations, increase efficiency, and improve the overall customer experience.

# **Problem Statement**

The restaurant industry is growing rapidly, and with this growth comes the need for efficient management systems. Many restaurants still rely on manual processes, which can be time-consuming, prone to errors, and result in poor customer experiences.

The lack of an automated system for restaurant management often leads to inefficient inventory management, inaccurate order processing, and delays in customer service. In addition, manual processes can make it difficult for restaurant owners and managers to make data-driven decisions about menu items, promotions, and staffing.

Therefore, the need for a comprehensive restaurant management system that automates key processes and provides real-time insights into operations is more critical than ever. Such a system would enable restaurant owners and managers to increase efficiency, reduce errors, and provide better customer experiences. It would also provide data-driven insights to help make informed decisions about menu items, promotions, and staffing, ultimately improving profitability and the overall success of the restaurant.

# **Objectives**

The objective of the Restaurant Management System (RMS) project is to develop a comprehensive software solution that automates key processes involved in restaurant management. The key objectives of the project are:

**1.Efficient Order Processing:** To automate the order processing system, which includes taking orders, transmitting orders to the kitchen, and tracking the status of orders.

**2.Inventory Management:** To create a streamlined inventory management system that enables efficient tracking of inventory levels, monitoring of usage patterns, and automated ordering of supplies.

**3.Menu Creation and Modification:** To provide an easy-to-use interface for creating and modifying menus, including the ability to add custom items, adjust pricing, and update menu items based on inventory levels.

**4.Table Management:** To enable efficient table management, including the ability to assign tables, track table status, and manage table turnover.

**5.Employee Management:** To provide an efficient system for managing employee schedules, tracking employee performance, and automating payroll processes.

**6.Real-time Analytics and Reporting:** To provide real-time analytics and reporting capabilities that enable restaurant owners and managers to make data-driven decisions about menu items, promotions, and staffing.

By achieving these objectives, the RMS will enable restaurants to improve efficiency, reduce errors, provide better customer experiences, and ultimately improve profitability and the overall success of the restaurant

## **Scope of Project**

The scope of the Restaurant Management System (RMS) project is to develop a comprehensive software solution that automates key processes involved in restaurant management. The system will be designed to meet the needs of a variety of restaurants, including fast-food restaurants, casual dining establishments, and fine dining restaurants. The key features of the system include:

**Order Management:** The system will automate the order management process, including order taking, transmitting orders to the kitchen, and tracking the status of orders.

**Inventory Management:** The system will enable efficient inventory management, including tracking inventory levels, monitoring usage patterns, and automating ordering of supplies.

**Menu Creation and Modification:** The system will provide an easy-to-use interface for creating and modifying menus, including adding custom items, adjusting pricing, and updating menu items based on inventory levels.

**Table Management:** The system will enable efficient table management, including assigning tables, tracking table status, and managing table turnover.

**Employee Management:** The system will provide an efficient system for managing employee schedules, tracking employee performance, and automating payroll processes.

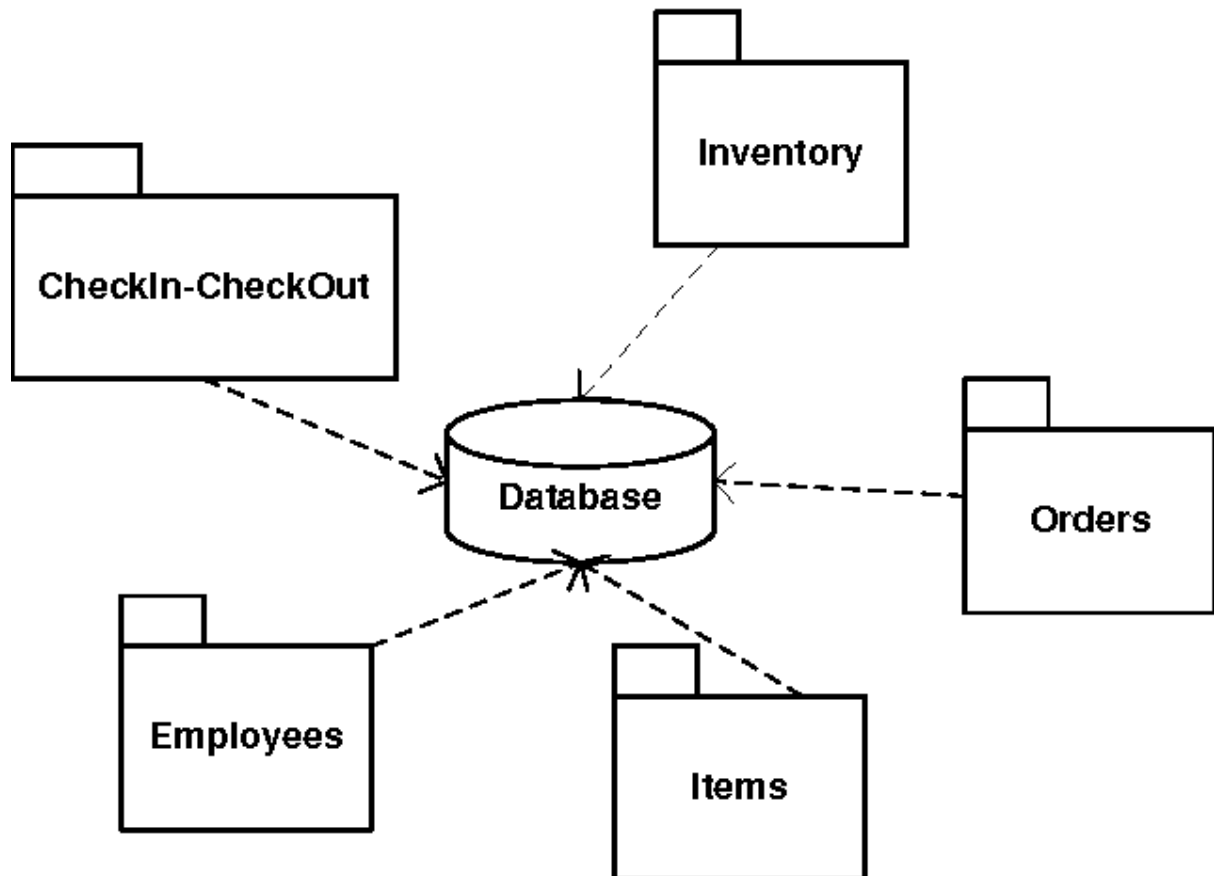
**Real-time Analytics and Reporting:** The system will provide real-time analytics and reporting capabilities that enable restaurant owners and managers to make data-driven decisions about menu items, promotions, and staffing.

The scope of the project includes the development of the software solution, as well as testing, implementation, and support. The system will be designed to be user-friendly and customizable, with the ability to integrate with other systems and technologies.

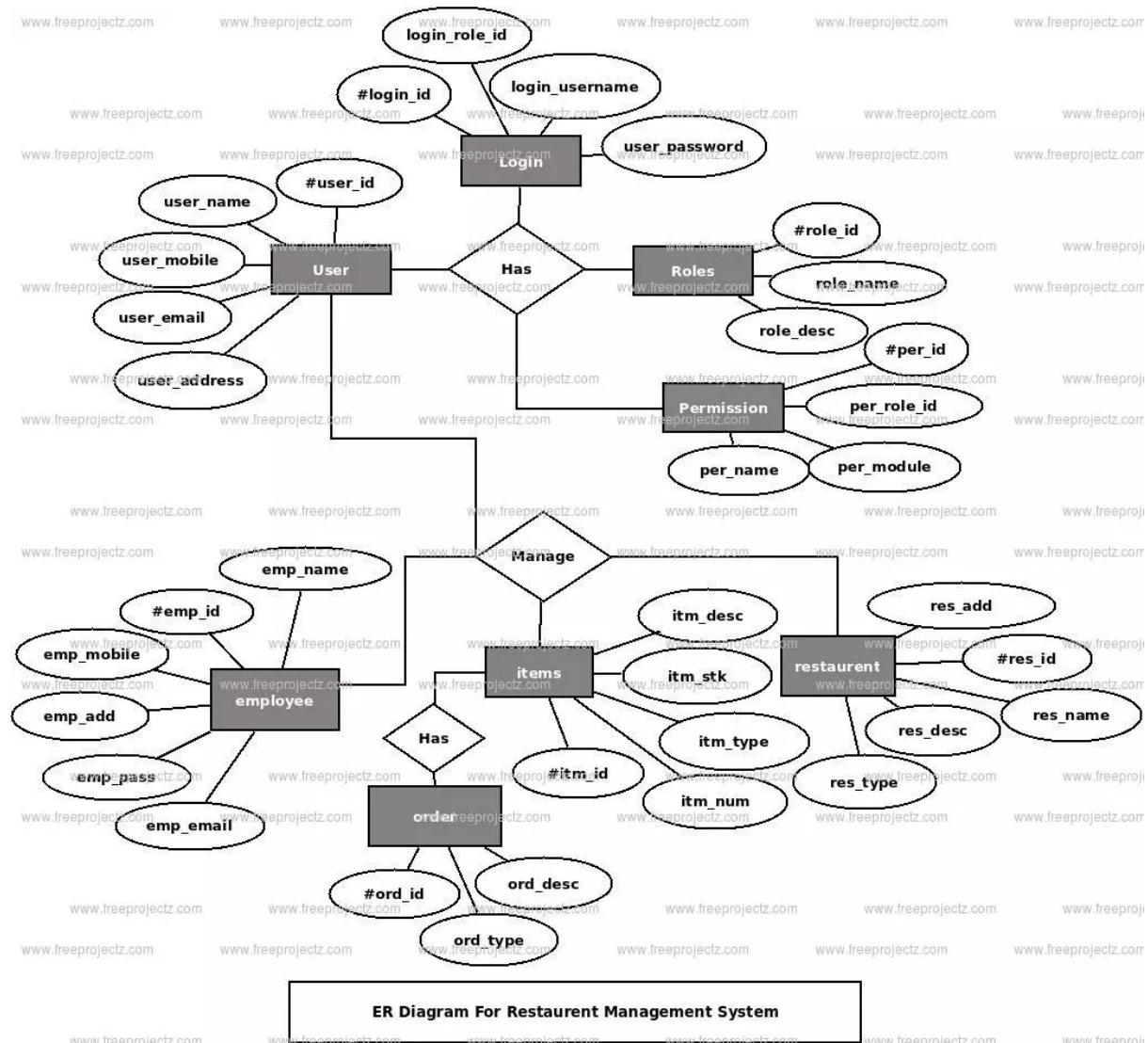
The project scope does not include hardware or network infrastructure, which will need to be provided by the restaurant. Additionally, the system will not include any payment processing capabilities, as these will be handled by external payment processors.

Overall, the scope of the project is to develop a comprehensive restaurant management system that enables efficient management of key processes, improves the overall customer experience, and ultimately improves the profitability and success of the restaurant.

# Architecture diagram

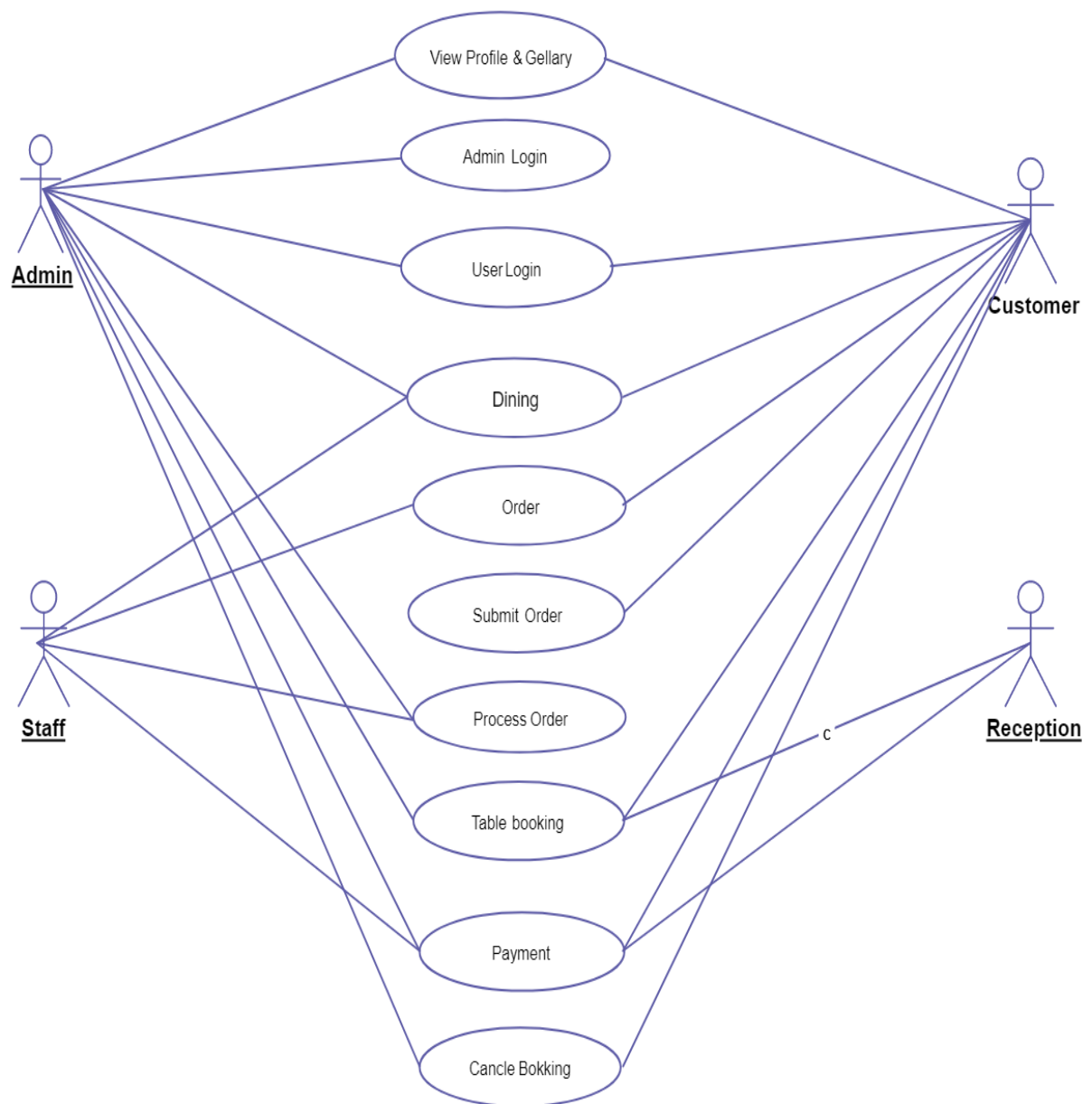


# ENTITY RELATIONSHIP DIAGRAM





## Use case diagram for restaurant management system-



## **Comments by the faculty during the first review-**

We were advised to include an innovative component to our project in order to make it stand out from the rest of its traditional counterparts. Also, we were instructed to include System Architecture Diagram.

## **References-**

- Abraham Silberschatz, Henry F. Korth, S. Sudharshan, Database System Concepts II, Sixth Edition, Tata McGraw Hill, 2011.
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