Saurav Kundu

Software Engineer

TO BE A PART OF AN ORGANIZATION WHERE I CAN GET THE OPPORTUNITY TO FLOURISH MY TALENT AND INTEREST, MY LEARNINGS & MOREOVER DEVELOP ALL SORTS OF MY QUALITIES.

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github.com/SauravBeginner

WORK EXPERIENCE

Software Engineer
Rupeek Fintech Pvt Ltd

02/2021 - 05/2022   *Bangalore, India*
Fintech Company

Tasks

- Investigated issues and defects to determine problem root cause and formulate corrective actions and recommendation.
- Provide operational assistance, and development of software workarounds and/or resolutions.
- Maintained to resolve the issues without breaching L2 in most of the cases.
- Solving internal app issues on Salesforce within TAT. Handled User Management on Zoho Desk & CRM, JIRA, and Salesforce.
- Co-ordinated with multiple teams for prompt resolution of issues via channels like SLACK, JIRA.
- Know how to check which API is not giving a response properly and how to debug.
- Build Internal Dashboards on MERN Stack Technology.

Technical Analyst
Oracle India Pvt Ltd

06/2022 - Present   *Bangalore, India*
Achievements/Tasks

- Investigated issues and defects to determine problem root cause and formulate corrective actions and recommendation.
- Provide operational assistance, and development of software workarounds and/or resolutions.
- Maintained to resolve the issues without breaching L2 in most of the cases.
- Co-ordinated with multiple teams for prompt resolution of issues via channels like SLACK, JIRA.
- Know how to check which API is not giving a response properly and how to debug.

EDUCATION

B.Tech (CSE)
B.P. Poddar Institute of Management & Technology

09/2015 - 08/2019   *MAKAUT (cgpa) : 6.71*
Courses

- Computer Science Engineering (CSE)

Higher Secondary
Hooghly Branch Govt. High School

05/2013 - 04/2014   *WBCHSE (percentage) : 65.2*
Courses

- Science

Secondary
Hooghly Branch Govt. High School

05/2011 - 04/2012   *WBBSE (percentage) : 78.5*
Courses

- General

SKILLS

`C` `HTML` `CSS` `Bootstrap` `JavaScript` `Node Js` `React Js` `ExpressJs` `MongoDB` `MERN Stack` `OOP's concept` `Jira Atlasian` `Rest API` `Salesforce Lightning` `Postman` `Zoho Desk & CRM` `Java`

PROJECTS

Portfolio (React) Project (12/2021 - 01/2022)
- Used Html, CSS, Bootstrap for designing, REACT for front-end

Ecommerce & Dashboard (MERN) Project (11/2023 - Present)
- Used Html, CSS, Bootstrap for designing, REACT for front-end, for back-end used Node, Express, MongoDb as a Database.

Social Media (MERN) Project (03/2022 - Present)
- Used Html, CSS, Bootstrap for designing, REACT for front-end, and for back-end used Node, Express, MongoDb as a Database.

ACHIEVEMENTS

Winner at Tech Storm Event held at B.P. Poddar Institute Management & Technology

Got Software Developer certification from AMCAT

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

Bengali
Native or Bilingual Proficiency

INTERESTS

Web Developement

Software Developemnt