

# **CAB MANAGEMENT SERVICE**

## **➤ PURPOSE**

The purpose of this software is to build a user interface platform for CAB management service. Which enable users to access nearby transformation and make the transportation easier.

## **➤ AUTHENTICATION**

There is a section available to sign in and the log in to an account. If the user does not have an account, they can create an account by selecting the sign in option. The Sign in contains sections for entering the email, creating password, username. It has section which will provide user option to create a rider or driver account.

Log in: It has username/email and password section, in which user have to provide details for log in, if the already has an account. If it is driver, they have to be more specific with their personal details.

There is forget password section which will help users to recover or change their passwords. Two step verification is available for greater security. And there will be a referral code section available.

## **➤ HOME PAGE**

Once a user is logged in, the user will land on to the home page. The home page has many different functionalities. There will be a section for publishing the advertisements/promotion. There will be options available for ride, rental, reservation and package delivery.

Ride: The user will be able to select the desired ride, there are options to select the destination, number of passengers and various payment options.

Rental: There will be rental options available for users with various options.

Reservation: Reservations are available for users, where they can reserve rides to a destined location on the intended time.

Package delivery: It has options for name of the package, weight, location.

If the user is a driver, they will have options to select rides in the nearby area. They will receive notification when someone needs a ride.

## **➤ BOOKING**

There will be options for selecting the transport and the destined location. Canceling option is available for the users. The user may choose to cancel his ride and provide feedback about why he cancelled the ride.

#### ➤ **PAYMENT**

The user may choose among the available payment options including direct cash payment. If the user chooses online payment the site connects the with the bank API and redirects to the payment gateway.

#### ➤ **LOCATION**

The user can choose the location of their destination. It shows the CAB that are available nearby. The driver can track the location of the request.

#### ➤ **CONFIRMATION AND TRACKING**

After the payment is done the site confirms the ride and a driver will accept the ride. The user may track the driver in the map provided within the site.

#### ➤ **SUPPORT**

There are different support methods available for the users. The user can chat, mail or have a call with the support team to resolve his queries.

#### ➤ **ACCOUNT SETTINGS**

The user of the driver can change the account settings, like notification settings, promotional emails, privacy and security options.

#### ➤ **USER PROFILE**

The user can use this page to see his profile information and add his preferred payment methods. The data is appended to the user database.

#### ➤ **DRIVER INTERFACE**

When a nearby user requests a ride, the request will show up in the driver interface. The driver may choose to accept or reject the request. If the driver does neither, the request will stay there until another driver accepts the ride or the ride gets cancelled.

➤ **CHAT**

The driver or the user may call the other person to communicate using the call feature.

➤ **TWO STEP VERIFICATION**

The driver and user can use this feature to add a secondary mode of authentication to increase the security of their account.