

Appendix II

First Interview with Client:

Me: Hello Coach! How are you? I will create a program that will help you to input all housekeeping items for your players (such as: sizes of jerseys, sizes of shorts, jersey numbers). This will make your life more efficient and give more time to spend with your players.

Coach: I am glad to hear that. I really find it tedious to record the player's information on paper and then have to send it off to companies.

Coach: Can you explain(High level) how your program will function and how will I navigate through the program?

Me: Yes, I am thinking of creating a menu that will allow you to navigate very easily through the program. It will have different functions that will be performed like adding, deleting, writing to file etc. So the program will store the information in a file that you can see. In this, I am also going to make it so that you can enter in what coaches would want as well.

Me: I thought that jackets would be good enough for coaches because usually you guys only buy jackets from the companies.

Coach: Yes, that is correct, I think that would be a nice addition to the program because I can get them for the assistant coaches as well.

Coach: Okay, That's nice. Looks like you are well on your way.

Me: Thanks Coach.

Final Interview with Client(After Client Tested Program):

Me: Hey Coach, so how did you like the program?

Coach: I think it was great. I went through the add, delete, edit and write to file functions and they work great. I especially liked the idea of the players and coaches being separate files and that I can add, edit or delete them at a later time.

Coach: But, I had a bit of difficulty of understanding navigation. Perhaps, this was because the program was a little "messy". I also, had difficulty with the readfile. I think you did not put enough instructions for this part.

Coach: But overall, I can tell you that the program will help me be more efficient and I can easily send this information to the companies.

Me: Okay Coach, I will remember your feedback for the future.

Coach: Thanks for your help!

Me: Yep! Your Welcome.