SAURABH DAHYABHAI MALI

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SUMMARY

Full-stack developer skilled in ReactJS, PHP, Node.js, and MySQL, with strong UI/UX sense. Experienced in building scalable apps and solving complex problems with C++, SQL, and modern frameworks.

EXPERIENCE

IT Support Specialist

Hermanos BPM Service Pvt

March 2022 - May 2022, AHMEDABAD, IN

- · Engaged clients directly, articulating product value and driving interest through persuasive communication and solution-based selling.
- · Contributed to sales strategy development, achieving and often surpassing performance targets in competitive environments.
- · Showcased deep product knowledge and led by example during team training and upskilling initiatives.
- $\cdot \textbf{Collaborated} \ \text{cross-functionally to} \ \textbf{optimize} \ \text{workflows} \ \text{and} \ \textbf{elevate} \ \text{overall customer} \ \text{satisfaction} \ \text{and} \ \text{service} \ \text{efficiency}.$

Computer Operator

Indian Space Research Organization

January 2021 - January 2022, AHMEDABAD, IN

- Developed software solutions using C and C++, and executed internal programming tasks to support technical operations.
- Managed and maintained computer systems to optimize performance and streamline departmental workflows.
- · Delivered technical support and automated routine processes to increase efficiency and minimize manual effort.
- · Analyzed data sets and generated accurate reports to inform decision-making and enhance process effectiveness.

Technical Assistant in Computer Operation

Ahmedabad Municipal Corporation

February 2020 - July 2020, AHMEDABAD, IN

- · Leveraged SQL and analytical tools to manage, validate, and analyze large volumes of census data with high accuracy.
- Executed system-driven inspections to ensure regulatory compliance and report data inconsistencies proactively.
- · Collaborated with the Census Department of India and state-level agencies to optimize data processing workflows.
- · Facilitated accurate, timely data collection to support digital record-keeping and strategic urban planning initiatives.

PROJECT

EduManagePro - A School Management Solution

New Life International School • July 2024 - May 2025

- Engineered a comprehensive school management system using ReactJS, PHP, and MySQL to streamline academic and administrative tasks.
- · Integrated core modules including fee management, assignment workflows, exam result processing, and attendance monitoring.
- · Designed and implemented a responsive, session-based student dashboard with a unified and secure login architecture.
- · Optimized UI/UX through clean layouts, leveraged reusable components, and secured backend operations for robust performance.

EDUCATION

Master's in Computer Science - Artificial Intelligence and Machine Learning

Woolf University · Malta · 2026

- · Key Coursework: Machine Learning, Deep Learning, Data Science, Neural Networks, Computer Vision, Natural Language Processing.
- · Technologies & Tools: Python, TensorFlow, Pandas, NumPy, Jupyter, Git, SQL

Bachelor of Computer Applications

St. Xavier's College, Ahmedabad \cdot AHMEDABAD , IN \cdot 2025 \cdot 6.4

- Established a solid foundation in software development, web technologies, and database management through hands-on learning and projects.
- Mastered programming languages including C, C++, Java, Python, and worked with technologies such as MySQL, HTML, CSS, Linux, JavaScript, and PHP.
- Explored data structures, algorithms, and networking concepts to enhance problem-solving skills and technical expertise.
- $\boldsymbol{\cdot} \ \textbf{Built} \ \text{full-stack applications using ReactJS and PHP}, \textbf{demonstrating} \ \text{readiness for roles in software development and IT}.$

Sr. Secondary School

National Institute of Open Schooling · AHMEDABAD, IN · 2022 · 60

Computer Operator Programming Assistance

Industrial Training Institute • AHMEDABAD, IN • 2019 • 74

- Completed COPA training at ITI, Kubernagar, with hands-on experience in computer operations, software applications, and foundational programming.
- · Acquired practical skills in MS Office, database management, networking, troubleshooting, and basic web development using C, C++, and HTML.
- **Developed** a solid understanding of computer hardware, operating systems, and IT support functions.
- **Equipped** for IT and software roles through real-world training and industry-relevant insights.

SKILLS

Programming Languages: C++ (Experienced), JavaScript (Experienced), HTML (Experienced), CSS (Experienced), Python (Beginner), PHP (Experienced), SQL (Expert)

Front-end Development: ReactJS (Experienced), Next.js, TypeScript, Redux, Context API, jQuery, AJAX, Material UI, Tailwind CSS, Bootstrap

Soft Skills: Problem-Solving (Experienced), Communication (Expert), Teamwork (Experienced), Leadership (Experienced), Adaptability (Experienced), Time Management (Experienced)

Back-end Development: Node.js (Beginner), PHP, MySQL (Expert)

Skills: Languages Hindi – Expert English – Expert Gujarati – Intermediate