

Fund-a-Paw Privacy Policy

Last updated: April 2025

Fund-a-Paw (“we”, “our”, “us”) is committed to protecting your privacy. This Policy explains what personal data we collect, how we use it, and your choices.

What we collect

- Contact information you provide (e.g., name, email, phone).
- Donation information (amount, currency, receipt email). Payment details are processed by Stripe; we do not store full card numbers.
- Communications and preferences (e.g., newsletter opt-ins, progress updates).
- Usage and device data (pages viewed, interactions) used to improve our services.

How we use data

- Process donations, provide receipts, and deliver donor care.
- Provide progress updates and newsletters if you opt in.
- Prevent fraud, secure our services, and comply with legal obligations.
- Analyze and improve the platform’s performance and user experience.

Sharing

We may share data with trusted service providers under contract (e.g., Stripe for payments) and with the benefiting shelter solely as needed to deliver updates related to your donation. We do not sell your personal data.

Security

Payments are processed by Stripe (PCI DSS Level 1). We use HTTPS and follow industry best practices to protect data.

Your choices & rights

- Unsubscribe from emails at any time by using the link in the message.
- Request access, correction, or deletion of your data by contacting us.
- You may decline to provide certain information; however, some features (e.g., receipts) may require it.

Retention

We keep data only as long as necessary for the purposes described above or as required by law (e.g., tax/receipts).

International transfers

If data is transferred outside your region, we take appropriate measures to safeguard it, consistent with applicable law.

Children

Fund-a-Paw is not directed to children under 13. We do not knowingly collect information from children under 13.

Contact us

For privacy questions or requests, email privacy@fundapaw.org.