

# Savannah Shifflet

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Post-baccalaureate student with 3+ years of professional experience in digital and analytics, specializing in data-driven strategies and solutions. Skilled in software engineering, critical thinking, and versatile communication. Proven track record in creating innovative solutions that drive ROI. Applying for the position of Software Engineering Intern to develop efficient technology solutions.

## EXPERIENCE

### Business Analyst, Digital & Analytics | McKinsey & Company

October 2022 – Present

- Structure ambiguous problems and synthesize clear takeaways and recommendations using qualitative and quantitative methods.
- Present recommendations to diverse audiences, including at the CxO level, through structured and concise communication.
- Establish trust-based relationships and implement recommendations in collaboration with client stakeholders.

#### Key accomplishments:

- Implemented procurement optimization model, achieving ~50% savings in IT supplier spend.
- Developed change management roadmap and communications in addition to playbooks and tools to enhance client capabilities.
- Designed and implemented a project management solution across 3 teams by employing Microsoft SharePoint and Power Apps.
- Analyzed the clinical trial landscape by utilizing PostgreSQL, synthesizing insights to inform R&D strategic planning.
- Co-founded Texas chapter of firm group, Access, to support peers with disabilities, chronic illnesses, and mental health challenges.

### Researcher & Data Analyst | The University of Texas at Austin

September 2021 – August 2022

- Contributed as a scientific team member in a cross-industry, 5-year project focused on developing a scalable product named [TxCOPE](#). The project aimed to gather continuous data on overdoses statewide, employing community-based research methods.
- Utilized skills in machine learning and natural language processing, data preparation, analysis, and visualization as a member of Data Science Team.
- Provided research and data analytics consulting services to CLEAN Cause, an external private partner.
- Led and supervised research assistants as the primary assessor for an NIH clinical trial.
- Assisted in the writing of grant proposals to secure funding for research initiatives.
- Co-authored abstracts, posters, presentations, and manuscripts.

### Crisis Counselor | Integral Care: Psychiatric Emergency Services

October 2020 – September 2021

- Conducted comprehensive evaluations of individuals to assess their strengths, preferences, functional impairments, and symptoms related to psychiatric and/or co-occurring disorders to restore a sense of safety, power, and self-worth.
- Collaborated with consumers, first responders, and community stakeholders to address immediate mental health crises and plan for future crisis relapse prevention.
- Maintained certifications in Illness Management and Recovery, HIPAA, Infection Control, Texas Resilience and Recovery service delivery system, Co-Occurring Psychiatric and Substance Use Disorders, and CPR.

### Social Work Consultant | Monroe & Weisbrod

January 2020 – October 2020

- Analyzed quantitative and qualitative data to drive product strategy and development.
- Designed an asynchronous care model to increase accessibility to psychiatric services.
- Oversaw marketing accounts, performing a range of responsibilities such as social media development, content creation, brand specialization, and serving as a communication liaison.
- Managed accounts receivable and accounts payable.

## EDUCATION

### Professional Certificate: Full-stack coding

June 2023 – Present

The University of Texas at Austin

### Pre-Medical Post-Baccalaureate | GPA: 4.00 | MCAT: 94<sup>th</sup> percentile

September 2019 – September 2021

Austin Community College & The University of Texas at Austin

### Bachelors of Science in Social Work | GPA: 3.99

August 2015 – May 2019

The University of Texas at Austin

## SKILLS

HTML | CSS | JavaScript | Python | SQL | C++ | Git | Data structures | Agile methodologies | Tableau | Cross-functional collaboration | Computational thinking | Human-centered design thinking | Software development | Project management