

SAVANNAH RICKS

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EDUCATION

The Pennsylvania State University, Erie, PA
Bachelor of Arts, Digital Media, Arts, and Technology
Minor: Writing and Digital Media

Graduation: May 2025
GPA: 3.13
Dean's List: Spring 2024

PROFESSIONAL EXPERIENCE

Website Project Manager in the WebOps Student Team, Penn State Erie, The Behrend College June 2024 – August 2024

- Acted as Project Manager and team leader of a group of three students to refurbish outdated and broken websites hosted by Penn State Behrend through weekly Zoom calls while all working remotely
- Identified Digital Media, Arts, and Technology and Patricia Yahn Student Art Show websites to update and optimize speed using wireframes from feedback of users
- Managed project timelines, delegated tasks, troubleshoot problems, and assisted teammates with technical issues

Hybrid Digital Mitford Project Research Assistant, Penn State Erie, The Behrend College January 2023 – October 2023

- Collaborated on ideas and share tasks with Dr. Elisa Beshero-Bondar using Git-Hub.com
- Transcribed photos of text to digital, tagged keywords, and designed a webpage
- Utilized multiple coding languages to complete tasks such as XML, XSLT, HTML, and CSS

CODING LANGUAGES

Extensible Markup Language(XML), Extensible Stylesheet Language Transformation(XSLT), Hypertext Markup Language(HTML), Cascading Style Sheets(CSS), Scalable Vector Graphics(SVG), Git Terminal, XQuery, JavaScript, l1ty

ACADEMIC PROJECTS

- Acted as Project Manager and team leader of five students as well as Website Designer for the Keystone Digital Humanities 2024 Conference that included event planning logistics for 80 participants
- Partnered with a classmate to design, update, and engage consumers on a glossary page for an insurance company webpage using Web Content Accessibility Guidelines
- Partnered with a classmate to scrap and analyze the entire script of “Bojack Horseman” show using Python, XQuery, XML, HTML, CSS, SVG and applied programs to illustrate findings on a dedicated website
- Collaborated with three classmates to create a website highlighting key topics using coding languages such as XML, XSLT, HTML, and CSS

WORK EXPERIENCE

Key Holder, Charlotte Russe

October 2022 – April 2024

- Provided quality customer service, handled financial transactions, counted drawer at the end of operations, and deposited funds in a safe
- Folded, organized, and stocked merchandise, and assisted customers with finding products on the sales floor
- Performed opening and closing duties of store operations

QR Code for portfolio