

Savanna Morris

Jackson, WI 53037 • (262)677-9252 • Morri296@uwm.edu

PROFESSIONAL SUMMARY

Motivated third-year Information Science student with hands-on experience in data center operations and a strong focus on Cyber Security. Seeking a challenging position to apply technical expertise, contribute to innovative projects, and continue developing practical skills within a fast-paced, technology-driven organization.

EDUCATION

Bachelor of Science: Information Science and Technology

University of Wisconsin-Milwaukee, Milwaukee, WI—September 2022 – December 2026

- **Certificate in Cybersecurity – December 2026**
- **Relevant Coursework:** Information Security I & II, Ethical Hacking I, Data Structures and Algorithms, System Programming, Web Application Development, Computer Science I & II, Introduction to Application Development
- **Dean's List:** Spring 2025

SKILLS

- **Programming languages:** Java, C, C#, Python, HTML, CSS, PHP, SQL, JavaScript
- **Tools and OS:** Eclipse IDE, Microsoft Office Suite (Excel, Word, PowerPoint, Outlook), Windows, iOS, Toast

PROFESSIONAL EXPERIENCE

Data Center Technician

TEKsystems Contractor, Menomonee Falls, WI—June 2025 – Present

- Monitored and maintained data center systems to ensure optimal performance and uptime
- Accepted tasks and documented status using ticketing system
- Performed routine checks on servers to maintain operational standards

Barista

Coffeeville, Jackson, WI—June 2024 – October 2025

- Prepared specialty drinks, ensuring top quality and customer satisfaction.
- Efficiently multitasked between drink preparation, food service, and customer interactions in a fast-paced environment.
- Worked with a team to maintain clean, efficient cafe operations.
- Recognized for fast kitchen service, ensuring timely food delivery.

Shift Leader

Pet Supply Plus, West Bend, WI—July 2023 – March 2024

- Demonstrated leadership by overseeing team members, assigning closing duties, and ensuring efficient task completion.
- Collaborated with management to improve store operations and customer service.
- Improved customer satisfaction rating by 20%.

Paint department team member

Menards, West Bend, WI—August 2022 – January 2024

- Managed the paint desk, providing expert advice to customers on product selection.
- Increased department sales through effective merchandising and customer engagement.

Cashier

Menards, West Bend, WI—July 2021 – August 2022

- Provided exceptional customer support and operated the register with accuracy
- Recognized for maintaining a friendly and efficient checkout process