Functional and Performance Testing

TEAM ID	LTVIP2025TMID30975
PROJECT NAME	Laptop Request Catalog Item

Testing Steps :

1.Search for service catalog in application navigator in target instance.

2.Select catalog under service catalog

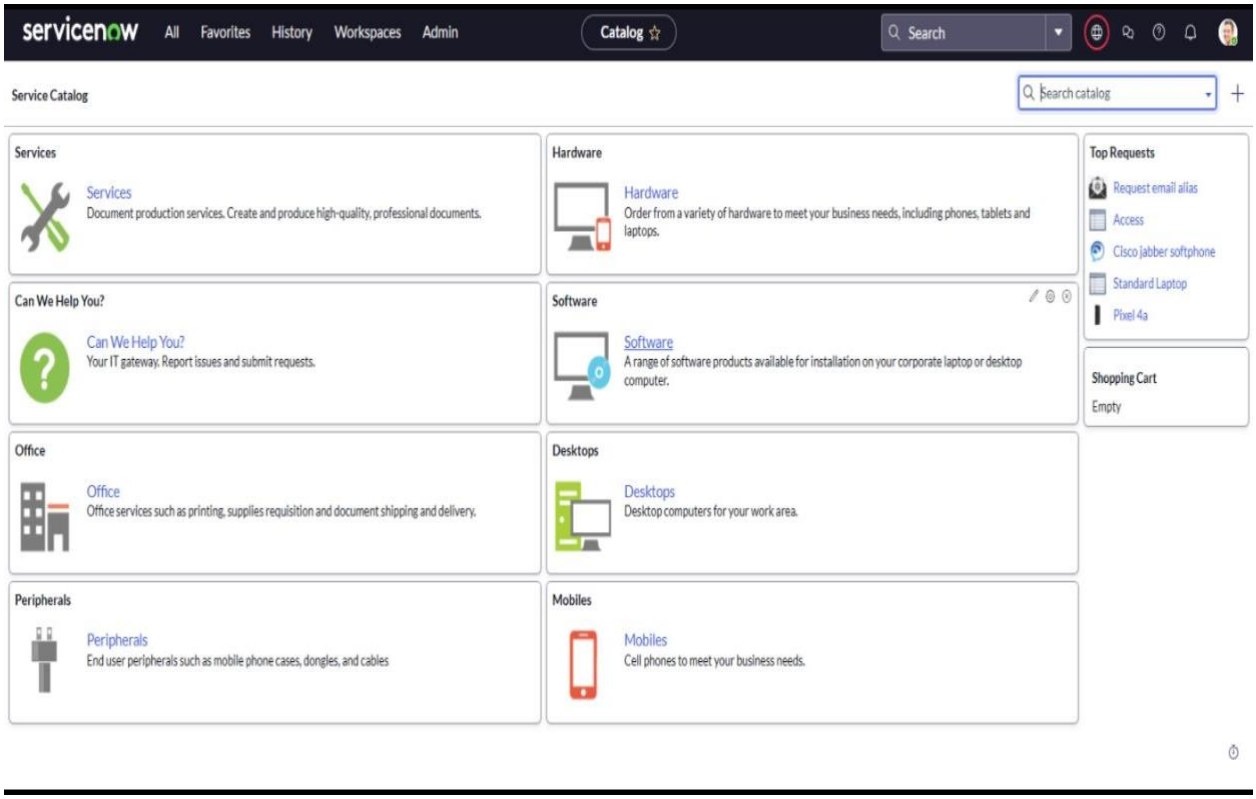
3.Select hardware category and search for ‘laptop request’ item.

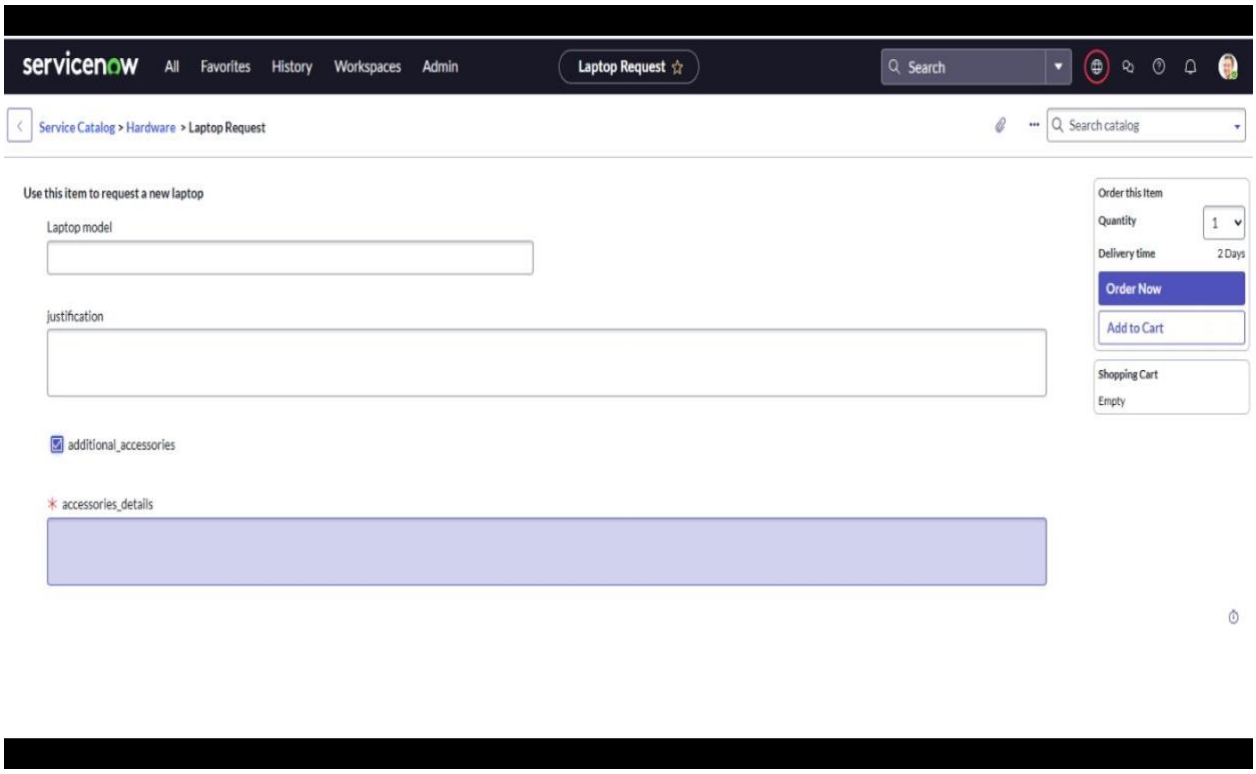
4.Select laptop request item and open it

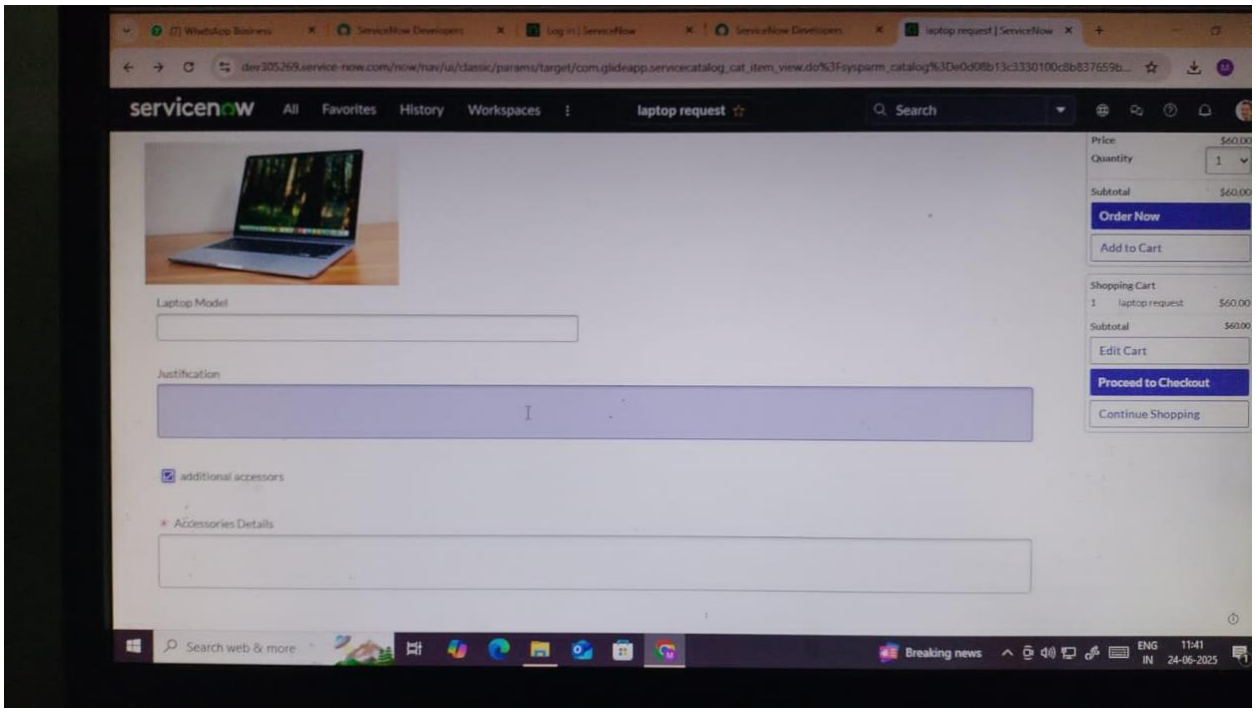
5.It shows three variables only

6.As per our scenario, when we click on additional accessories checkbox then accessories details fields is visible and that should be mandatory

7.Now see the results, it fulfills our requirements.




servicenow
All
Favorites
History
Workspaces
Admin
Laptop Request
Search
Service Catalog > Hardware > Laptop Request
Search catalog
Use this item to request a new laptop
Laptop model
justification
additional_accessories
accessories_details
Order this Item
Quantity
1
Delivery time
2 Days
Order Now
Add to Cart
Shopping Cart
Empty


servicenow
All
Favorites
History
Workspaces
laptop request
Search
Price
Quantity
1
Subtotal
Order Now
Add to Cart
Shopping Cart
1 laptop request
Subtotal
Edit Cart
Proceed to Checkout
Continue Shopping
Laptop Model
Justification
additional accessors
Accessories Details
Search web & more
Breaking news
ENG
IN
11:41
24-06-2025