

Privacy Policy

Website operated by: FINEST TOBACCO INTERNATIONAL GROUP s.r.o.

By using this website, you acknowledge that you have read and agree to this Privacy Policy and our Terms & Conditions. If you do not agree with these policies, please discontinue use of this site immediately.

1. Introduction

This Privacy Policy ("Policy") explains how FINEST TOBACCO INTERNATIONAL GROUP s.r.o. ("we," "us," or "our") collects, uses, and protects information when you visit www.finest-tobacco.com (the "Website"). Your privacy is important to us, and we are committed to protecting your personal information in accordance with applicable data protection laws.

2. Information We Collect

2.1 Automatically Collected Information (Log Files)

When you visit our Website, we automatically collect certain technical information, including:

- **IP address** and geographical location
- **Browser type and version**
- **Operating system and device information**
- **Pages visited** and time spent on the Website
- **Referring website** and search terms used
- **Date and time** of your visit

This information is collected through server log files and is used to:

- Analyze website usage trends and improve user experience
- Monitor and maintain website security
- Generate aggregate statistical reports
- Ensure proper website functionality

Note: Log file information is not linked to personally identifiable information.

2.2 Information You Provide (Contact Forms)

When you contact us through our Website, we may collect:

- **Email address**
- **Name** (if provided)
- **Message content** and any attachments
- **Additional information** you choose to share

3. How We Use Your Information

We use the collected information for the following purposes:

3.1 Communication

- Responding to your inquiries and requests
- Providing customer support
- Sending follow-up communications when necessary

3.2 Website Improvement

- Analyzing usage patterns to enhance user experience
- Identifying and resolving technical issues
- Optimizing website performance and security

3.3 Legal Compliance

- Complying with applicable laws and regulations
- Protecting our legal rights and interests

4. Information Sharing and Disclosure

We do not sell, trade, or rent your personal information to third parties.

We may share your information only in the following circumstances:

- **Legal Requirements:** When required by law, court order, or government request
- **Business Protection:** To protect our rights, property, or safety, or that of our users
- **Service Providers:** With trusted third-party service providers who assist in website operations (under strict confidentiality agreements)

5. Data Retention

- **Contact Information:** We retain your email and contact information only as long as necessary to respond to your inquiries and maintain our relationship with you
- **Log Files:** Technical information is typically retained for analytical purposes and automatically deleted after a reasonable period
- **Deletion Requests:** You may request deletion of your personal information at any time by contacting us

6. Your Rights and Choices

You have the following rights regarding your personal information:

6.1 Access and Correction

- Request access to your personal data
- Request correction of inaccurate information

6.2 Deletion

- Request deletion of your personal information
- Withdraw consent for data processing

6.3 Data Portability

- Request a copy of your data in a structured format

To exercise these rights, please contact us using the information provided in Section 11.

7. Age Restrictions

Our products are intended for adults only. We do not knowingly collect personal information from individuals under 18 years of age. If we become aware that we have collected information from a minor, we will promptly delete such information.

8. Third-Party Links

Our Website may contain links to external websites. This Privacy Policy applies only to our Website. We are not responsible for the privacy practices of third-party websites and encourage you to review their privacy policies before providing any personal information.

9. Data Security

We implement appropriate technical and organizational measures to protect your personal information against:

- Unauthorized access or disclosure
- Accidental loss or destruction
- Unlawful processing or use

However, please note that no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

10. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Changes will be effective immediately upon posting the revised policy on our Website. We encourage you to review this Policy periodically.

Important: If you disagree with any changes, please contact us to request deletion of your information, or discontinue use of the Website.

11. Contact Information

For questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us:

Website: www.finest-tobacco.com

Contact: Through our "Contact Us" section

We will respond to your inquiries within a reasonable timeframe and in accordance with applicable data protection laws.

12. User Submissions and Feedback

Any suggestions, ideas, feedback, or other information you provide to us regarding our Website or products may be used by us without restriction or compensation. By submitting such information, you grant us a perpetual, royalty-free license to use, modify, and distribute such content.