1. Employee Name is not being captured all the time in portal. Sometimes it is blank. Please check the below screenshot.

image1.png

<Mustafa> employee name not capture in the remark.

2. After adding the issue from portal, user is getting alert in mobile app. But Push Notification is not working. Please make it workable.

<Mustafa> Push notification not working while assigning the task to the employee **-- Done**

3. Reschedule : Reschedule means if any employee is transferring his/her task to admin and then admin is supposed to assign it to the new employee.

In portal, we come to know reschedule tasks only if we check the particular report. Till the time, backoffice team remains unknown about it. How we can make it notifiable to the portal user that there are few task/issues are rescheduled? Any marking OR something like that? This will be an intimation kind of system to back office user who will check this report in time and will take action as required. I hope you have understood the issue and will do the needful.

image2.png

<Mustafa> Provide the intimation to the backend team.

4. Target creation on Portal :

There are few users who are marked as inactive users... While creating target, these users appears in the list of assignee list. These inactive users name should not be reflected in that list...

<Mustafa> inactive users name should not be reflected in target list. - Done

**5. Employee Tracking Feature on Portal :**

**a. Add Location :** In this we need to search the customer first by entering the address and then we can mark it. After marking the geo tag, this gets added in the list. Instead of this, we have already added all the customers and can it be auto get marked in this list/feature? Only for Primary customer, it should get auto tagged.. Kindly give me your opinion....

<Mustafa>

**b. Employee Tracking :** Need to understand this report first from your side as we can see multiple tagging on same place if that particular employee is there on the same place.. You can check my report and can see the same.

c. Employee Report : In this, KM report is wrong. You can check my report for this current month.. On 11th April, it is showing 176 KM travelled by me. And in Employee Tracking report, it shows that I have travelled only one time... Please check below 2 screenshots for better understanding...

image3.png

image4.png

<Mustafa> We need to discuss it F2F

d. Tracking report : This is static report... it should show realistic values.

We need to discuss this tracking part once again. As we are offering this feature to our customers, this must be having some appropriate values.

**6. E-Commerce feature on Portal / Mobile App :**

a. Order details are not being sent by using Email / push notification service when we book a order.

<Mustafa> Sent mail to customer. --- **Done**

b. When user update the **order statu**s, intimation is not being sent to customer. Either by Email / pUsh Notification.. I hope it will be having some basic reportability to customer through his customer login on mobile app. Yet we have not checked the customer login and so right now can not comment on it but hopefully, it should be there.

<Mustafa> sent notification to customer. Add status below the order no.

c. User can not see order form on his mobile. It just shows the order status.

<Mustafa> user can see it through mobile. --- **Done**

d. After long press, we can now see the product details. Need some more description character to be added on portal.

<Mustafa> show description 500 character.

share feature not working. --- **Done**

**7. Few functionality like adding and viewing schedule/task from mobile app is pending. We can provide access to users who can add and view schedule/task for other users/employee and accordingly, this feature will be available on mobile app.**

**<Mustafa> let me check.will confirm.**

**8. We have discussed security features also. Tomorrow we will provide an excel file with some idea for security. You can add your inputs so that this can be added on portal and accordingly, user will have particular rights with him to perform operations on portal as well as on mobile app.**

**<Mustafa> Role based security...send execl sheet by sameer.**

**9. Yet we have not discussed reporting part. Few basic reports will be discussed jointly and those reports can be added on portal and mobile app. These reports are itself our live screen features for mobile app. Once we will finalize the basic reports, our live screen will also be developed accordingly.**

**<Mustafa> discuss with sameer.**

10. CRM development is little bit large development. This we will consider as another phase. Our basic working on the same is done but before proceeding ahead, would like to have a joint meeting to make you understood the scope of this CRM development and upon your side confirmation on required development, we will start it.

11. Now, major part is to start giving trial versions to selected customers. Before that, we have to meet and need to take a review of existing development and to make it launchable solution. For this, we are planning to meet in coming week (mostly on Friday/Saturday) in our office. I hope you are OK with this.

12. Buro force website is almost ready from your side. We have not yet checked it. Soon will update you on this front.

Rest our team is testing this app thoroughly. Will keep you updating if any point/issue is there...

Will wait for your reply and required actions on points wherever required.